

# Welcome to Child Health Plan *Plus* (CHP+) for Children!

CHP+ is public low-cost health insurance for children and pregnant women. CHP+ covers doctor visits, emergency care, preventive care such as screenings and immunizations, and other procedures and treatments. CHP+ can help you and your family get healthy and stay healthy.

Now that you're qualified, there are a few important steps you need to take.

**Pay your child's annual enrollment fee**. Some CHP+ members may have to pay an annual enrollment fee. This fee is due within 30 days after you qualify for CHP+. If the enrollment fee is not paid within the 30 days then your child will be denied CHP+ benefits and you will need to re-apply. You will get a letter in the mail 7-10 days after you qualify for CHP+ telling you how much your child's annual enrollment fee is. Find out more about CHP+ costs at <u>CO.gov/HCPF/CHPPlus</u>.

**Pick your child's health plan**. Your child's health plan is a group of doctors, clinics, hospitals, pharmacies, and other providers who work together to help meet your child's health care needs. Your child's health plan options are based on where you live. This brochure tells you about the CHP+ health plan.



**Pick your provider**. After you pick your child's health plan, you will need to pick their provider. Call your health plan to pick your child's provider.



**Schedule a check-up**. Schedule a well-child visit for your child. Even if you or your child is not sick, it is important to get to know your provider.

If you are pregnant you may qualify for CHP+. Go to <u>CO.gov/</u> <u>HCPF/CHPlus</u>, or call 1-888-367-6557 for more information.

# What Is Covered for Children?

Prescriptions

Hospital Services







Dental Care (for children only)



Emergency Care & Urgent Care

When can my child change their health plan?

A CHP+ member can change their health plan 90 days after they are first approved for CHP+. Members also have a chance to change their health plan each year within the 90 days after they are determined to have qualified again (redetermination) for CHP+. Members can call 303-839-2120 or 1-888-367-6557 to change plans.



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Vision Care and Services (for children only)



Primary Care



Mental/Behavioral Health Care



Well-Child Visits



Go online to <u>CO.gov/HCPF/CHPPlus</u>. If you have questions about what you qualify for or your enrollment fee call CHP+ Customer Service at 1-800-359-1991, Monday through Friday, 8 a.m. to 6 p.m. (se habla español). Or you can visit the CHP+ office at 723 Delaware St. 3rd Floor, Denver, CO 80204. If you have questions about your benefits and finding a provider, contact your health plan.

## **CHP+** Insurers in Colorado



Adams, Alamosa, Arapahoe,

Bent, Boulder, Broomfield,

Chaffee, Cheyenne, Clear

Creek, Conejos, Costilla,

Crowley, Custer, Denver,

Douglas, El Paso, Elbert,

Fremont, Gilpin, Huerfano,

Jefferson, Kiowa, Larimer, Las Animas, Lincoln, Logan, Mineral, Morgan, Otero, Park, Phillips, Prowers, Pueblo, Rio Grande, Saguache, Teller, Washinton, Weld, Yuma



Cheyenne, Conejos, Costilla,

Huerfano, Kiowa, Kit Carson,

Las Animas, Mineral, Otero,

Saguache, Washington, Yuma

Prowers, Rio Grande,

Crowley, Custer, Fremont,



Alamosa, Baca, Bent, Chaffee, Adams, Arapahoe, Denver, Jefferson

\$150 toward glasses or

contacts per benefit year

Many over-the-counter

medicines at no cost, with a

prescription filled at a network

visits for physical, occupation-

al, speech therapy per benefit

and prescriptions

pharmacy

year

vear

Kaiser Permanente.

Adams, Arapahoe, Boulder, Broomfield, Denver, Douglas, Jefferson

Archuleta, Delta, Dolores, Eagle, Garfield, Grand, Gunnison, Hinsdale, Jackson, Lake, La Plata, Mesa, Moffat, Montezuma, Montrose, Ouray, Pitkin, Rio Blanco, Routt, San Juan, San Miguel, Summit

**ROCKY MOUNTAIN** 

HEALTH PLANS

## △ DELTA DENTAL<sup>®</sup>

#### All Colorado counties

### Special Services

Service Area

- Contracted with all major hospitals in Colorado Access service areas
- Reduced co-pays for many covered services and prescriptions
- More than 200 over-theand Tylenol, with a prescription specialized toward children
- No co-pays for prescription birth control
- \$150 toward glasses or con- conditions tacts per benefit year
- Increased number of visits for physical, occupational and speech therapies; 40 total
- Food for shots get a \$10 grocery gift certificate and a chance to win \$250 gift card for immunizing kids under 2 years old
- Colorado Access Member Crisis Line at 1-877-560-4250
- Health care education
- programs like Safe T. Tiger
- Spanish-speaking customer
- service staff
- Interpreter services

- Customer service phones answered by a person, not a machine
- Access to Spanish-speaking customer service staff and other interpreter services
- \$50 toward eyeglasses counter medicines like vitamins • Case management programs that inclue asthma, depression, diabetes and other chronic
  - Access to secure member website enables members to select a PCP, view claims
  - history, view in-network Health Heroes Club to help participating providers, order kids learn healthy habits ID cards and much more Nurse advice line available Health education materials 24 hours • Quarterly member
  - available for over 5,000 different topics on health-relat- newsletter ed conditions and procedures
    - - Health coaches available for kids with chronic diseases, call 303-602-2080 Customer service staff speak
        - many languages including Spanish, Vietnamese, Cambodian, and Russian • Interpreter services and
        - many bilingual providers

- Nurse advice line/after hours at 303-338-4545 (TTY • No co-pays for covered visits 303-338-4428 or visit kp.org)
  - Interpreter services, Spanish-speaking customer service staff and many bilingual providers
- Access to many case • No co-pay for 40 outpatient management programs
  - Personal health evaluation and screenings
- Member newsletter once No co-pay for 30 outpatient
- you have registered on kp.org mental health visits per benefit • Access to smoking cessation, women's health, diet and nutrition and stress
  - management classes Access to secure member
  - website kp.org. • Members can create a personal health assessment; email doctors; order refills; make appointments; and get health information

- Access to all major hospitals Limited orthodontic care in Colorado \$50 toward glasses
- Health education and case management for pregnan-
- cy, asthma, diabetes, heart
- disease and other chronic
- conditions
- Quarterly member newsletter
- A covering doctor when the
- PCP's office is closed
- Spanish-speaking customer
- service staff
- Interpreter services
- No co-pays for most
- prescription birth control

- Low copays for basic and major services • Annual exams and cleaning
- are at no cost to you Mobile application with ID card feature
- · Access to secure member portal at:
- www.deltadentalco.com
- Outreach programs
- Spanish-speaking customer service staff
- Text message
- communications available

## Contact

- Phone 1-888-214-1101; TTY: 1-888-803-4494 Website www.coaccess.com
- Phone 1-800-475-8466: TTY: 1-800-659-2656 Website www.coloradochoicehp.com

Phone Phone 1-303-602-2100; TTY/TDD: 1-866-538-5288 TTY: 711 Website Website www.denverhealthmedicalplan. www.kp.org com

1-303-338-3800;

### Phone

1-800-346-4643; TTY: 711 Website www.rmhp.org

#### Phone 1-800-610-0201; TTY: 711 Website www.deltadentalco.com