

# JOHN W. HICKENLOOPER Governor

A Citizen's Guide to Colorado State Government

Provided by the Office of Constituent Services

Prowers, Seat: Lamar www.prowerscounty.net	719-336-8030
Pueblo, Seat: Pueblo county.pueblo.org	719-583-6000
Rio Blanco, Seat: Meeker www.rbc.us	970-878-9430
Rio Grande, Seat: Del Norte www.riograndecounty.org	719-657-2744
Routt, Seat: Steamboat Springs www.co.routt.co.us	970-879-0108
Saguache, Seat: Saguache www.saguachecounty.net	719-655-2231
San Juan, Seat: Silverton www.sanjuancountycolorado.us	970-387-5766
San Miguel, Seat: Telluride www.sanmiguelcounty.org	970-728-3844
Sedgwick, Seat: Julesburg www.sedgwickcountygov.net	970-474-2485
Summit, Seat: Breckenridge www.co.summit.co.us	970-453-3401
Teller, Seat: Cripple Creek www.co.teller.co.us	719-689-2988
Washington, Seat: Akron www.co.washington.co.us	970-345-2701
Weld, Seat: Greeley www.co.weld.co.us	970-356-4000
Yuma, Seat: Wray www.yumacounty.net	970-332-5796

Larimer, Seat: Fort Collins, <a href="http://www.co.larimer.co.us/">http://www.co.larimer.co.us/</a>	970-498-7000	
Las Animas, Seat: Trinidad, www.lasanimascounty.net	719-845-2566	
Lincoln, Seat: Hugo www.lincolncountyco.us	719-743-2810	
Logan, Seat: Sterling www.logancountyco.gov	970-522-1544	
Mesa, Seat: Grand Junction www.mesacounty.us	970-244-1885	
Mineral, Seat: Creede www.mineralcountycolorado.com	719-658-2331	
Moffat, Seat: Craig www.colorado.gov/moffatcounty	970-824-5517	
Montezuma, Seat: Cortez www.co.montezuma.co.us	970-565-8317	Dear Fellow Coloradans:
Montrose, Seat: Montrose www.montrosecounty.net	970-249-7755	Our state should be known as a place of
Morgan, Seat: Fort Morgan www.co.morgan.co.us	970-542-3500	innovation and ideas. It should also be known as a place where state services are delivered in the most effective and efficient way possible.
Otero, Seat: La Junta www.oterogov.com	719-383-3000	The Constituent Services Office is here to
Ouray, Seat: Ouray ouraycountyco.gov	970-325-7263	help make sure we are meeting the needs of everyone in Colorado. This directory was created to provide a description of issues
Park, Seat: Fairplay www.parkco.us	719-836-4201	handled by each state agency as well as phone numbers.
Phillips, Seat: Holyoke www.colorado.gov/phillipscounty	970-854-3778	It is our sincere hope this directory will help you in addressing your concerns and obtaining
Pitkin, Seat: Aspen www.aspenpitkin.com	970-920-5200	information regarding Colorado government.  Sincerely,
Lake, Seat: Leadville, http://www.lakecountyco.com/	719-486-0993	Ja Hitalogar
La Plata, Seat: Durango, http://co.laplata.co.us/	970-382-6210	John W. Hickenlooper Governor 3

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Delta, Seat: Delta, www.deltacounty.com	970-874-2100
City & County of Denver, Seat: Denverwww.denvergov.org	ver, 720-865-9000
Dolores, Seat: Dove Creek www.dolorescounty.org	970-677-2383
Eagle, Seat: Eagle, www.eaglecounty.us	970-328-8604
Elbert, Seat: Kiowa, www.elbertcounty-co.gov	303-621-3115
El Paso, Seat: Colorado Springs, www.elpasoco.com	719-520-7276
Fremont, Seat: Canon City, www.fremontco.com	719-276-7410
Garfield, Seat: Glenwood Springs, www.garfield-county.com	970-945-5004
Gilpin, Seat: Central City, <a href="http://www.co.gilpin.co.us/">http://www.co.gilpin.co.us/</a>	303-582-5214
Grand, Seat: Hot Sulphur Springs, www.co.grand.co.us	970-725-3347
Gunnison, Seat: Gunnison, www.gunnisoncounty.org	970-641-0248
Hinsdale, Seat: Lake City, www.hinsdalecountycolorado.us	970-944-2225
Huerfano, Seat: Walsenburg, <a href="http://www.huerfano.us/">http://www.huerfano.us/</a>	719-738-3485
Jackson, Seat: Walden, www.jacksoncountyco.com	970-723-4660
Jefferson, Seat: Golden, www.co.jefferson.co.us	303-271-8500
Kiowa, Seat: Eads, www.kiowacountycolo.com	719-438-5810
Kit Carson, Seat: Burlington, www.kitcarsoncounty.org	719-346-8133 x30 <sup>4</sup>

### **County Administrator** Directory

Alamosa, Seat: Alamosa, www.alamosacounty.org	719-589-4848	MILITARY AFFAIRS	31	
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Adams, Seat: Brighton, www.co.adams.co.us	720-523-6100	PERSONNEL & ADMINISTRATION	34	
Arapahoe, Seat: Littleton, www.co.arapahoe.co.us	303-795-4630	PUBLIC HEALTH & ENVIRONMENT	35	
Archuleta, Seat: Pagosa Springs,	970-264-8300	PUBLIC SAFETY	36	
www.archuletacounty.org	370 201 0000	REGULATORY AGENCIES	37	
Baca, Seat: Springfield, www.springfieldcolorado.com/bac	719-523-6532	REVENUE	38	
Bent, Seat: Los Animas,	719-456-1600	TRANSPORTATION	39	
www.bentcounty.org	719-430-1000	COUNTY ADMINISTRATOR	40	
Boulder, Seat: Boulder, www.bouldercounty.org	303-441-3500	DIRECTORY	40	
Broomfield, Seat: Broomfield, Broomfield Citizen Assistant, www.broomfield.org	303-438-6300 303-438-6390			
Chaffee, Seat: Salida, www.chaffeecounty.org	719-539-2218			
Cheyenne, Seat: Cheyenne Wells: <a href="http://www.co.cheyenne.co.us/">http://www.co.cheyenne.co.us/</a>	719-767-5872			
Clear Creek, Seat: Georgetown, www.co.clear-creek.co.us	303-679-2309			
Conejos, Seat: Conejos, www.conejoscounty.org	719-376-5772			
Costilla, Seat: San Luis, www.costillacounty-co.gov/	719-672-3372			
Crowley, Seat: Ordway, www.crowleycounty.net	719-267-5555			
Custer, Seat: Westcliffe, www.custercountygov.com 40	719-783-2552	5		

# How can the Office of Constituent Services Help You?

We understand that navigating your state government can be complex. We always encoruage constituents to visit www.colorado.gov to learn more about the services that are available to them. The Governor's Office is always here to help as best they can, but there are times where there may be better people to contact. This section is here to help outline some of the more common scenarios that we may be of help with.

# Frequently Asked Questions (FAQs)

Q. I'm having an issue with my Unemployment Insurance (UI) or workers compensation, where should I go? A. Please contact the Office of Constituent Services to address any concerns. We will work with the Colorado Department of Labor and Employment (CDLE) to hopefully resolve most situations. Alternatively, you directly contact the Unemployment Office at (303) 318-9000.

Q. I am having trouble getting food stamps, can the Office of Constituent Services help?

A. The food stamps program is a part of the food assistance program that is run by the Colorado Department of Human Services (CDHS). The Office of Constituent Services can take concerns with regards to Food Assistance Programs and refer them to CDHS, or you can call CDHS directly at (303) 866-5700. Additionally, the customer service number for the food assistance program is 1-800-536-5298.

Q. Does the Office of Constituent Services help with Driver's License problems?

A. Yes. All cases are referred to Department of Revenue for assistance. The Department of Revenue website is a valuable resource for driver's license issues and can be found at www.colorado.gov/revenue. Additionally, they can be contacted over the phone at 303-866-4622.

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# Department of Transportation (CDOT)

4201 East Arkansas Avenue, Suite 277

Denver, CO 80222

ADVOCATE CONTACT: 303-757-9485
TOLL FREE: 1-800-999-4997
MAIN OFFICE: 303-757-9011

https://www.codot.gov/

#### **Department Issues**

- Construction and maintenance of state highways
- Planning for state transportation
- Coordination and implementation of transportation safety programs, including drunk driving prevention, seat belt safety
- Alternate modes of transportation, such as public transit in rural areas, bicycle and pedes- trian safety programs
- Rail Division

#### **Useful Numbers**

Statewide highway conditions/construction:

In-state only: 511

Nationwide: 303-639-1111
Toll-free in Colorado: 1-877-315-7623
Highway conditions website: www.cotrip.org/

\*\*Contact your local city or county regarding side streets\*\*

Permits (oversize/overweight): 303-757-9539

• E-470 Highway Authority/Express Toll: 303-537-3470

Northwest Parkway: 303-533-1200
 U.S. DOT/FHWA: 720-963-3000
 Motor Carriers: 720-963-3130

RTD Bus Schedule: 303-299-6000
Office of Risk Management: 303-866-3848

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1-800-268-8092



# Department of Revenue (DOR)

State Capitol Annex 1375 Sherman Street, Suite 409 Denver, CO 80261 ADVOCATE CONTACT:

303-866-4622

FAX: 303-866-2400

www.colorado.gov/revenue

#### **Department Issues**

Division of Motor Vehicles

- Driver licenses and ID cards
- Vehicle titles & registrations and emissions

#### **Taxation Division**

- State Income Tax and refunds
- Sales Tax
- Colorado Lottery Enforcement Division
- Gaming, racing, liquor, tobacco, and marijuana enforcement

#### **Useful Numbers**

Driver Licenses and ID cards: 303-205-5600

Driver services (Reinstatement,

Interlock, Extension, MV Records): 303-205-5613

Air Care Colorado (Emissions): 303-456-7090Titles & Registration: 303-205-5607

• Marijuana Enforcement: 303-205-8421

Division of Gaming: 303-205-1300

Division of Racing: 303-2052990

• Liquor and Tobacco: 303-205-2300

• Electronic Payment Help (EFT): 303-205-8333

• Income Tax Refunds, Sales tax

rates, TaxPayer Information: 303-238-7378

Report Tax Fraud: 303-205-8262
 Collections: 303-205-8291

# Frequently Asked Questions (FAQs)

Q. Who can help me with my Medicaid problem? What is the difference between Medicaid and Medicare? A. The Office of Constituent Services does take concerns or questions regarding Medicaid, but it does not take questions regarding Medicare. Medicare is run at the Federal level, while Medicaid is run through the State. All Medicaid cases are referred to the Colorado Department of Health Care Policy and Finance. Their main office number is (303) 866-2993. Further information can also be found on their website, www.colorado. gov/hcpf.

Q. How does the pardon process work? How can I get the Governor to sign my pardon or clemency application?

A. Requests for pardons and clemency require certain criteria and applications. All information for these requests can be found in the online at www.doc.state. co.us and then selecting the clemency tab. You can also reach out to the Pardons and Extraditions Office at 303-763-2472.

Q. Who should I contact if I am having a problem with my parole request?

A. All questions regarding parole should be directed to the Parole Board, who can be reached at 719-583-5800.

Q. Does Office of Constituent Services accept probation or probation officer complaints?

A. No, these complaints are addressed by the Chief Probation Officer of the district the probation is registered.

Q. What state agency can help me with Child Support Enforcement complaints?

A. The Office of Constituent Services accepts complaints about Child Support Enforcement and Family Support Registry. However, while the Office of Constituent Services can accept these complaints, all cases are referred to and handled by the Colorado Department of Human Services (CDHS). The main line for CDHS is (303) 866-5700 and their citizen's advocate's phone number is (303) 866-4511. Additionally, more information about the programs that are available through the Department of Human Services can be found on their website at: www.cdhs.state.co.us/.

# Frequently Asked Questions (FAQs)

Q. Where can I go to get my questions about my state taxes answered?

A. Yes. The Office of Constituent Services takes questions and concerns regarding state taxes. Concerns are referred to the Colorado Department of Revenue (CDOR) for further assistance. The CDOR can be reached at (303) 866-5610 or through their citizen's advocate at (303) 866-4622. More information can also be found at www.colorado.gov/revenue.

Q. The Police Department or Sheriff's Office in my neighborhood are mishandling my case, can your office force them to act?

A. No. Complaints concerning law enforcement must be initiated through the internal affairs investigative process in the respective city or county office.

Q. I feel that the courts/judge/lawyers involved in my case were biased, can your office take my complaints or intervene on my behalf?

A. No. The Governor's Office cannot intervene in court cases; overturn decisions made by judges or offer legal advice. For legal advice, assistance, or review, you must contact a lawyer. While the Governor's office does not have any preferred law offices, low income individuals or families can contact Colorado Legal Services at 303-837-1321 for potential Pro Bono legal services.

### General Contact Information

#### www.colorado.gov

Relay Colorado provides accessibility to people who are deaf, hearing impaired or speech disabled. Specially trained relay agents complete all calls and stay online to relay messages between the parties, either electronically over a teletypewriter (TTY), or verbally to hearing parties. The 1-800 numbers and the metro local numbers operate from 8 a.m. to 5 p.m., Monday through Friday.



### Department of Regulatory Agencies (DORA)

Civic Center Plaza 1560 Broadway, Suite 1550 Denver, CO 80202

ADVOCATE CONTACT: 303-894-7855
TOLL FREE: 1-800-886-7675
MAIN OFFICE: 303-894-7855
FAX: 303-894-7885

www.dora.colorado.gov/

#### **Department Issues**

- Regulated occupations: doctors, nurses, dentists, barbers/cosmetologists, plumbers, accountants, psychologists, insurance agents, real estate/mortgage brokers, securities brokers, etc.
- Regulated businesses: insurance, utilities, trust companies, credit unions, banks and savings & loans
- Civil rights / discrimination issues
- Sunrise / Sunset reports on regulatory programs

#### **Useful Numbers**

•	Civil Rights Division:	303-894-2997
•	Division of Banking:	303-894-7575
•	Division of Financial Services:	303-894-2336
•	Division of Real Estate:	303-894-2166
•	Division of Insurance:	303-894-7499
•	Division of Professions and	
	Occupations:	303-894-7800
•	Division of Securities:	303-894-2320
•	Office of Consumer Counsel:	303-894-2121
•	Office of Policy, Research and	
	Regulatory Reform:	303-894-2992



**Notes:** 

700 Kipling Street, Suite 1000

Lakewood, CO 80215

ADVOCATE CONTACT: 303-239-4398
TOLL FREE: 1-800-536-5339
MAIN NUMBER: 303-239-4500
FAX: 303-239-4670

http://cdpsweb.state.co.us/

#### **Department Issues**

- Motor Carrier Safety
- · Identity Theft & Fraud
- Missing Children—Amber Alerts
- Security & Vulnerability Assessments
- School Safety Inspections
- Sex Offender Management Board
- Domestic Violence Offender Management Board
- Victims Program
- Witness Protection

#### **Useful Numbers**

Colo. Bureau of Investigation: 303-239-4201
Criminal Background Checks: 303-239-4208
Colo. State Patrol: 303-239-4500
Firearms InstaCheck: 303-239-4283

• Division of Fire Protection

& Control: 303-239-4600
Preparedness & Security: 720-852-6608
Suspicious Activities (Colorado Information Analysis Center, CIAC): 720-852-6705
Identity & theft Fraud: 303-239-4211
Sex Offender Management Board: 303-239-4526

Domestic Violence Offender

Management Board: 303-239-4442





### Office of the Governor

John W. Hickenlooper, Governor 136 State Capitol

Denver, CO 80203

TOLL FREE: 1-800-283-7215
MAIN OFFICE: 303-866-2471
FAX: 303-866-2003
Scheduling Requests: www.colorado.gov/governor

Office of Constituent Services 127 State Capitol Building Denver, CO 80203

TOLL FREE: 1-800-283-7215 MAIN OFFICE: 303-866-2885 FAX: 303-866-2003

www.colorado.gov/governor

Office of Policy, Research & Legislative Affairs 136 State Capitol Building

Denver, CO 80203

MAIN OFFICE: 303-866-5800 FAX: 303-866-6368

Office of Pardons and Extraditions

940 Broadway Denver, CO 80203

CLEMENCY & PARDONS: 303-763-2431 EXTRADITIONS: 303-763-2474 FAX: 303-831-9041

Office of State Planning and Budgeting (OSPB)

111 State Capitol Building

Denver, CO 80203

MAIN OFFICE: 303-866-3317 FAX: 303-866-3044

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# Department of Public Health and Enviornment (CDPHE)

4300 Cherry Creek Drive South

Denver, CO 80246

ADVOCATE CONTACT: 303-692-2020
TOLL FREE: 1-800-886-7689
MAIN OFFICE: 303-692-2000
FAX: 303-691-7702

www.cdphe.state.co.us/

#### **Department Issues**

- Air Pollution and Control Division
- Air Quality
- Climate Change
- · Center for Health and Environmental Data
- Vital Records
- Disease Control and Epidemiology Division
- Communicable Diseases
- Environmental Health and Sustainability
- Food Recalls
- Health Facilities and EMS Division
- Hospital and EMS regulation and licensing Water Quality Control Division

#### **Useful Numbers**

•	Air:	303-692-3100
•	Disease Control:	303-692-2700
•	Emergency Medical & Trauma	
	Services:	303-692-2980
•	Health Facilities:	303-692-2800
•	Immunizations:	303-692-2700
•	Medical Marijuana Registry:	303-692-2184
•	State Laboratory Services:	303-692-3090
•	Vital Records:	303-692-2245
•	Office of Health Equity:	303-692-2087
•	Spill/Emergency Reporting:	1-877-581-5608
•	<b>Child Care Center Inspections:</b>	303-698-3645
•	Water:	303-692-3500

• Water: 30:



# Department of Personnel & Administration (DPA)

1525 Sherman Street Denver, CO 80203 ADVOCATE CONTACT:

MAIN OFFICE:

FAX:

303-866-3000 303-866-6569

303-866-6559

www.colorado.gov/dpa

#### **Department Issues**

Office of Administrative Courts

Public Benefits

Workers Compensation

• Finance & Procurement:

State debt collections

State Bid Lists/Vendors

Open Records

• State Archives:

Public Records

Independent Ethics Commission Complaints

Employment Verification

#### **Useful Numbers**

Office of Administrative Courts: 303-866-2000
 Finance & Procurement: 303-866-6200
 Open Records: 303-866-4223
 State Archives: 303-866-2358
 Office of the State Architect: 303-866-3158

Independent Ethics Commission

Complaints: 720-625-5694

Employment Verification: 1-800-367-5690

Governor's Office of Economic Development and\_

International Trade (OEDIT) 1625 Broadway Suite 2700

Denver, CO 80202

MAIN OFFICE: 303-892-3840 FAX: 303-892-3848

advancecolorado.com

Colorado Tourism Office 1625 Broadway Suite 2700

Denver, CO 80202

TOLL FREE: 1-800-COLORADO MAIN OFFICE: 303-892-3885 FAX: 303-892-3725

www.colorado.com

Colorado Creative Industries 1625 Broadway, Suite 2700

Denver, CO 80202

MAIN OFFICE: 303-892-3802

coloradocreativeindustries.org

International Trade Office 1625 Broadway, Suite 2700

Denver, CO 80202

MAIN OFFICE: 303-892-3850

www.advanceColorado.com

Minority Business Office 1625 Broadway, Suite 2700

Denver, CO 80202

MAIN OFFICE: 303-892-3840 FAX: 303-892-3848

www.advanceColorado.com

**Small Business Development Centers** 

1625 Broadway, Suite 2700

Denver, CO 80202

MAIN OFFICE: 303-892-3840 FAX: 303-892-3848

Small Business Hotline

MAIN OFFICE: 303-592-5920

Governor's Press Office

127 State Capitol Denver, CO 80203

MAIN OFFICE: 303-866-2471 FAX: 303-866-6326

Boards and Commissions Office 136 State Capitol Building Denver, CO 80203

MAIN OFFICE: 303-866-6368 FAX: 303-866 6328

# Department of Natural Resources (continued):

### Office of the Lieutenant Governor

Joseph Garcia

130 State Capitol Building

Denver, CO 80203

MAIN OFFICE: 303-866-2087 FAX: 303-866-5469 EMAIL: <a href="mailto:ltgovernor.garcia@state.co.us">ltgovernor.garcia@state.co.us</a>

www.colorado.gov/ltgovernor

Colorado Commission on Indian Affairs

MAIN OFFICE: 303-866-3027 FAX: 303-866-5469

Governor's Commission on Community Service
MAIN OFFICE: 303-866-6426

Colorado Geological Survey: 303-384-266

Division of Mining Reclamation

and Safety: 303-866-3567

• State Land Board: 303-866-3454

Colorado Geological Survey: 303-384-2655
Colorado State Forest Service: 970-491-6303
Boat and OHV Registration: 303-791-1920
Campground Reservations: 303-470-1144

State Parks and Wildlife

Director's Office: 303-866-3203

# Colorado State House of Representatives

Your State Representative State Capitol Building Room 271 Denver, CO 80203 www.leg.state.co.us/

TOLL FREE (January – May): 1-800-811-7647 MAIN OFFICE: 303-866-2904 FAX: 303-866-2218 INFORMATION ON BILLS: 303-866-3055



## Department of Natural Resources (DNR)

Centennial Building
1313 Sherman Street, Suite 718

Denver, CO 80203

ADVOCATE CONTACT: 303-866-3311
MAIN OFFICE: 303-866-3311
FAX: 303-866-2115

www.dnr.state.co.us/

#### **Department Issues**

Division of Reclamation, Mining, and Safety

- Coal Regulatory Program
- Minerals Regulatory Program
- Inactive Mine Reclamation Program

Colorado Geological Survey

- Office of the State Geologist
   State Board of Land Commissioners
- State land management Division of Parks and Wildlife
- State Parks and recreation
- Hunter's Education/Safety
- Hunting and Fishing Licenses

**Division of Water Resources** 

- Colorado Water Conservation Board
- Water Supply Storage and Management
- Stream & Lake Protection
- Watershed & Flood Protection Division of Forestry

#### **Useful Numbers**

Parks and Wildlife: 303-297-1192
Hunting Licenses: 1-800-244-5613
Hunter Safety Courses: 303-291-7470
Water Resources: 303-866-3411
Ground Water Info Line: 303-866-3587
O&G Conservation Commission: 303-894-2100

#### **COLORADO STATE SENATE**

Your State Senator State Capitol Building Room 346 Denver, CO 80203 www.leg.state.co.us/

TOLL FREE (January—May): 1-888-473-8136 MAIN OFFICE: 303-866-2316 FAX: 303-866-4543 INFORMATION ON BILLS: 303-866-3055

### COLORADO JUDICIAL DEPARTMENT

101 W. Colfax, Suite 500

Denver, CO 80202

MAIN OFFICE: 303-861-1111 FAX: 720-625-5933

www.courts.state.co.us

#### **Useful Numbers**

• Colorado Supreme Court: 720-625-5150 www.coloradosupremecourt.com

Colorado Court of Appeals: 720-625-5150

 Supreme Court Attorney Regulation Counsel (Grievances against attorneys): 303-866-6400

 Commission on Judicial Discipline (Grievances against judges): 303-866-6434

United States Court of Appeals (Grievances against federal judges): 303-844-2067

Office of the Child's Representative: 303-860-1517

### **Attorney General**

Cynthia Coffman Ralph L. Carr Colorado Judicial Center 1300 Broadway, 10th Floor

Denver, CO 80203

MAIN OFFICE: 720-508-6000 FAX: 720-508-6030 EMAIL ADDRESS: Attorney.General@state.co.us

www.coloradoattorneygeneral.gov



TOLL FREE: 1-800-222-4444
 MAIN OFFICE: 303-866-5189
 EMAIL ADDRESS: stop.fraud@state.co.us

#### Colorado Consumer Line (CCL)

TOLL FREE: 1-800-222-4444
 MAIN OFFICE: 303-222-4444
 NO-CALL LINE: 1-888-249-9097

#### **Department Issues**

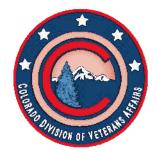
- Consumer Fraud
- Mortgage Fraud
- Elder Fraud
- Business Complaints
- Telemarketing
- Auto Repairs
- Lemon Laws
- Small Claims
- Foreclosures

#### **Useful Numbers**

Collection Agency Board: 303-866-5304

Uniform Consumer Credit Code (UCCC): Consumer
 Complaints & Information: 720-508-6012

Supervised Lender Licensing: 720-508-6010



### DEPARTMENT OF MILITARY AND VETERANS AFFAIRS (DMVA)

6848 South Revere Parkway

Centennial, CO 80112

ADVOCATE CONTACT: 720-250-1515

MAIN OFFICE: 720-250-1500 FAX: 720-250-1519

http://vets.dmva.state.co.us/

**Division of Veterans Affairs** 

MAIN OFFICE: 303-284-6077 FAX: 303-284-3163

#### **Department Issues**

- Army and Air National Guard
- Civil Air Patrol
- Veteran's Affairs

#### **Useful Numbers**

Air space & noise complaint issues:

TOLL FREE: 1-800-582-8507

National VA Complaint line: 1-800-488-8244

VA Suicide Prevention Hotline: 1-800-273-8255



### Department of Local Affairs (DOLA)

Centennial Building 1313 Sherman Street, Suite 500

Denver, CO 80203

ADVOCATE CONTACT: 303-864-7709

**TOLL FREE:** 1-800-536-5349 \*TDD NUMBER: 303-864-775 FAX: 303-864-7756

www.colorado.gov/dola

#### **Department Issues**

#### Division of Local Government

- Financial and technical assistance to local aovernments
- Community & Neighborhood development
- Disaster response
- Some flood recovery programs

#### Division of Housing

- Affordable housing and developmental pro- grams
- Some flood recovery programs Property Tax Division
- Property tax administration/appeal

#### **Useful Numbers**

(Linda Rice):

Assessment Board of Appeals: 303-864-7710 Landlord/Tenant Counseling: 303-237-0230 Division of Housing: 303-864-7810 Division of Local Government: 303-864-7720 Division of Property Taxation: 303-866-2371 Flood recovery questions

SECRETARY OF STATE

Wavne W. Williams Colorado Department of State 1700 Broadway, Suite 250

Denver, CO 80290

MAIN OFFICE: 303-894-2200 TOLL FREE: 1-855-428-3555 FAX: 303-869-4860 **EMAIL ADDRESS:** secretary@sos.state.co.us

www.sos.state.co.us

#### **Department Issues**

- Corporation filing and Reports
- **Elections**
- Bingo Raffle & Charitable Funds
- **Business Licenses**
- **Notary Seals**
- **Trade Name Registrations**
- Charities & Fundraisers

### STATE TREASURER

Walker Stapleton

140 State Capitol Building

Denver, CO 80203

MAIN OFFICE: 303-866-2441 FAX: 303-866-2123

www.colorado.gov/treasury

#### **Useful Numbers**

**Great Colorado Payback** 1580 Logan, Suite 500 Denver, CO 80203

**TOLL FREE:** 1-800-825-2111 MAIN: 303-866-6070 FAX: 303-866-6154

30 15

303-864-7864

### Other Helpful Numbers for the State of Colorado

COBRA (Continuing Health Insurance Cover- age)/ Employee Benefits Security Admin. (EBSA):

> 816-285-1800 Kansas City Regional Office 2300 Main Street, Suite 1100 Kansas Citv, MO 64108 www.dol.gov/ebsa

Colorado Foreclosure Hotline: 877-601-HOPE (4673)

Colorado Historical Society:

303-447-8689

www.historycolorado.org

Colorado Housing and Finance Authority (CHAFA):

303-297-2432 1981 Blake Street Denver, CO 80202 www.chfainfo.com

Colorado State Archives:

TOLL FREE: 1-800-305-3442 MAIN: 303-866-2358

www.colorado.gov/dpa/doit/archives

Colorado Municipal League (CML):

303-831-6411 1-866-578-0936 www.cml.org

Colorado State Employee Assistance Program 303-866-4314 (CSEAP):

**Community Housing Services:** 

www.dola.state.co.us/cdh

Consumer Protection Bureau: 1-855-411-2372

Cover Colorado Insurance:

303-863-1960

TOLL-FREE: 1-888-770-1120 425 S. Cherry Street, Suite 160 Glendale, CO 80246

www.covercolorado.org 16



633 17th Street 12th floor, Suite 1200 Denver, CO 80202

MAIN OFFICE: 303-318-8000 **ADVOCATE CONTACT:** 303-318-8035 FAX: 303-318-8048

www.coworkforce.com

#### **Department Issues**

**Labor Standard Laws** 

Minimum wage, Overtime, etc.

Jobs and Training

Workforce Centers (jobs & training)

Migrant seasonal farm-workers assistance Unemploment

- Unemployment Insurance Benefits & Taxes
- Workers' Compensation

Safety

- Oil Inspection, storage tanks, gas pumps
- Public Safety (inflatable's, elevators, propane tanks, amusement parks, carnival rides, explosives permits, public school construction)

#### **Useful Numbers**

Labor Laws: 303-318-8441 Oil & Public Safety (OPS): 303-318-8500 Workers' Compensation: 303-318-8700 **TOLL FREE:** 888-390-7936 New Claims/Continued Claims: 303-318-9000

1-888-550-2800

Spanish: 303-318-9333 1-866-422-0402

TDD Number (for hearing impaired):

303-318-9016

Employers: Rapid Response Team:

303-318-8818

**Unemployment Insurance Premiums:** 

Customer Service: 29 303-318-9100

# Department of Human Services (cont.):

Denver (City & County):

Information Line: 720-913-4900 Mayor's Office: 720-865-9000 201 W. Colfax Avenue Denver, CO 80202 www.denvergov.org

#### Office of Behavioral Health

- Colorado Mental Health Institute at Pueblo:
- Colorado Mental Health Institute at Ft. Logan:

#### **Useful Numbers**

Aging and adult services: 303-866-2800
State and Veteran's Nursing Homes: 303-866-5899
Vocational Rehab: 303-866-4150

Child Welfare: 303-866-5932
 Youth Corrections: 303-866-7345
 Domestic Violence Program: 303-866-3150
 Colorado Works: 303-866-6210

Colorado Works: 303-866-6210
 Employment First: 303-866-5477
 Food Assistance Benefits: 303-866-3122
 Customer Service: 1-800-536-5298

• Low-income Energy Assist. (LEAP): 303-861-0269

Low-Income Telephone Assistance

Program (LITAP): 1-877-455-0558
Child Support Enforcement: 303-866-4300
Family Support Registry (FSR): 303-299-9123

1-800-374-6558

Refugee Services: 303-866-8216
 Early Care and Learning: 303-866-5948

Colorado Mental Health Institute at Pueblo:

719-546-4000

Colorado Mental Health Institute at Ft. Logan:

303-866-7066

Legal Services/Legal Aid:

303-837-1313

1905 Sherman Street, Suite 400

Denver, CO 80202

www.coloradolegalservices.org

Mile High Red Cross:

303-722-7474

444 Sherman Street Denver, CO 80203

www.denverredcross.org

Metro Crisis Services Business Line:

1-888-885-1222 303-928-7100

Mile High United Way:

211

MAIN OFFICE: (303) 433-8383

2505 18th Street Denver, CO 80211

www.unitedwaydenver.org/

Public Defender:

303-764-1400

1290 Broadway, #900

Denver, CO 80203

Public Employees Retirement Administration (PERA):

303-832-9550

www.copera.org

State Capitol Tours: 303-866-2604

### Federal Government Helpful Numbers

Department of Homeland Security (Federal):
 202-282-8000
 Emergency Operations Line: 303-279-8855

dhsem.state.co.us

Equal Employment Opportunity Commission (EEOC):
 1-800-669-4000

Employee Benefits Security Administration (EBSA)
 1-886-444-3272

Family and Medical Leave Act (FMLA):
 U.S. Department of Labor Wage & Hour Division:
 www.dol.gov.whd/fmla

 Federal Citizen Information Center: 1-800-688-9889 www.info.gov

• Federal Identity Theft Hotline: 1-877-438-4338

Office of the Controller Currency Customer
 Assistance Group: 1-800-613-6743

• Federal Trade Commission:

1-202-326-2222 www.ftc.gov

Federal VA Benefits: 1-800-827-1000

 Federal Deposit Insurance Corporation (FDIC): 1-877-ASK-FDIC

 Housing and Urban Development (HUD): 303-672-5440 www.hud.gov

Immigration and Customs Enforcement (ICE):
 Denver Field Office: 720-873-2899

Federal: 866-347-2423



# DEPARTMENT OF HUMAN SERVICES(CDHS)

State Human Services Building

1575 Sherman Street Denver, CO 80203

TOLL FREE: 1-800-536-5298
MAIN OFFICE: 303-866-5700
CLIENT SERVICES: 303-866-4511
FAX: 303-866-4740

www.cdhs.state.co.us

#### **Department Issues**

Office of Community Access and Independence

- Aging and adult services
- Adult Protective services
- Veterans Community living Centers
- Disability Determination Services
   Disability Decisions for SSI
- Vocational Rehabilitation

Office of Children, Youth, and Families

- Child Welfare
- Youth Corrections
- Domestic Violence Program

#### Office of Economic Security

- Employment and Benefits
  - -Food and energy assistance
  - -Temporary Asst. for Needy Families (TANF)
  - -Supplemental Nutrition Assistance Program (SNAP)
- Child Support Services
- Refugee Services

#### Office of Early Childhood

- Early Care and Learning
- Community and Family Support

   Early Childhood Councils



### Department of Higher **Education (CDHE)**

First contact the individual college or university. If the issue is not resolved, contact:

Department of Higher Education 1560 Broadway, Suite 1600 Denver, CO 80202

MAIN OFFICE: 303-866-2723 FAX: 303-866-4266

#### **Department Issues**

- State funded Universities and Colleges
- Paying for college

#### **Useful Numbers**

College Assist: www.college-assist.com

College Invest: 303-367-8800 1-800-448-2424

www.collegeinvest.org

College in Colorado: 303-866-2978

[Esp.] 720-264-8580

www.collegeincolorado.org/

College Opportunity Fund (COF): 1-800-777-2757

Division of Private Occupational Schools:

303-866-2723

Fax: 303-866-4237

Internal Revenue Service (IRS—Federal):

TOLL FREE: 1-800-829-1040 T Taxpayer Advocate: 303-603-4600

www.irs.gov

Medical Examiners Board:

303-894-7690

www.dora.state.co.us/medical

Medicare (Federal):

1-800-MEDICAR(e)

1-800-633-4227

www.medicare.gov

No Call List:

Colorado: 1-800-309-7041 Federal: 1-888-382-1222

Occupational Safety and Health Administration

(OSHA):

303-844-5285

www.osha.gov

Pinnacol Assurance (Workers' Comp):

303-361-4005

www.pinnacol.com

Safe to Tell/Bullying Hotline:

1-877-542-SAFE 1-877-542-7233

Social Security Admin:

1-800-772-1213 www.ssa.gov

Denver:

1-860-613-9904

Social Security Fraud:

1-800-269-0271

www.socialsecurity.gov/oig

White House:

202-456-1111

www.whitehouse.gov

Women's Infants & Children (WIC):

303-692-2400

1-800-655-7777

www.fns.usda.gov/wic

U.S. Mint:

1-800-872-6468

www.usmint.gov

#### **Notes:**



# Department of Health Care and Financing (HCPF)

1570 Grant Street Denver, CO 80203-1818

MAIN NUMBER: 303-866-2993
TOLL FREE: 1-800-221-3943
ADVOCATE CONTACT: 303-866-2868
FAX NUMBER: 303-866-4411

www.chcpf.state.co.us

#### **Department Issues**

- · Family and Adult Medicaid
- Child Health Plan s
- Support for Low-Income Families
- Disease Management Programs
- Long-Term Care and Home & Community Based Services
- Services for Elderly and Persons with Disabilities

#### **Useful Numbers**

• Customer Service (within Denver

metro): 303-866-3513

• Customer Service (outside of

Denver metro): 1-800-221-3943 Child Health Plan Plus (CHP+): www.chpPlus.org

• Colorado Indigent Care Program (CICP):

303-866-3513 1-800-221-3943

 Colorado Long-Term Care Partnership: www.ColoradoLTCpartnership.org





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201 East Colfax Avenue

Denver, CO 80203

ADVOCATE CONTACT: 303-866-2334

MAIN OFFICE: 303-866-6600 FAX: 303-830-0793

www.cde.state.co.us

#### **Department Issues**

- Kindergarten through grade 12 standards and assesments
- State Board of Education
- Teacher, administrator, school counselor and substitute licensing
- School for the Deaf and Blind
- · State library services

#### **Useful Numbers**

• Educator licensing: 303-866-6628

Exceptional student leadership: 303-866-6694

Fax: 303-866-6767

• TTY number for special education: 303-860-7060

Talking Book Library: 303-727-9277

Colorado State Library: 303-866-6900

GED: 303-866-6613

• Legislative Liaison: 303-866-4247





# DEPARTMENT OF AGRICULTURE (CDA)

305 Interlocken Pkwy Broomfield, CO 80021

ADVOCATE CONTACT: 303-869-9202 MAIN OFFICE: 303-869-9000

FAX: 303-466-2867

www.colorado.gov/ag



#### **Animal Health Division**

- Livestock disease control
- Animal cruelty investigations Brands Division
- · Livestock ownership disputes

Colorado State Fair

Inspection and Consumer Services Division

- Inspection of feed and fertilizer
- · Pet animal facility inspection

#### **Markets Division**

- Colorado Proud Branding
- Fruit and vegetable inspection (including wine)

The Plant Industry Division

• Organic Certification

#### **Useful Numbers**

Agricultural marketing and

promotions: 303-869-9170

• Agricultural products, bought,

sold or stored in Colrado: 303-869-9174

· Animal welfare, neglect, cruelty,

pet care facilities: 303-869-1945 Pet Care Facilities: 303-477-0076

Import and export of agricultural

products: 303-869-9170 Colorado State Fair: 800-444-3247

• Weight, measurement and scanner

certification: 303-867-9232



# DEPARTMENT OF CORRECTIONS (DOC)

2862 South Circle Drive Colorado Springs, CO 80906

ADVOCATE CONTACT: 719-226-4569

MAIN OFFICE: 719-579-9580 FAX: 719-226-4485

www.doc.state.co.us

#### **Department Issues**

Prisons

Transitional community corrections

• Parole supervision

• Victim notification program

Medical care/Treatment

Colorado Correctional Industries

#### **Useful Numbers**

• Parole board: 719-583-5800

Adult Parole/Community

Corrections: 303-763-2420

Victim Services Unit: 719-226-4709

Youth Corrections (DHS): 303-866-7345

Colorado Correctional Industries: 719-226-4200

Colorado State Flags: 1-800-685-7891
 Inmate Locator: 719-226-4880

• Parole 24 hour call center (need

DOC# and parole officer's name): 1-800-426-9143

• Pardon: 303-763-2420