

# State of Colorado

## Help America Vote Act Revised State Plan

March 12, 2007

In Accordance with

The federal "Help America Vote Act of 2002"  
("HAVA")

---

*The mission of the Department of State is to serve the public by performing constitutional and statutory duties of collecting, securing, and communicating information, ensuring the integrity of elections, and enhancing commerce.*

---

# *Table of Contents*

Executive Summary .....	5
State Advisory Committees .....	8
Current Elections Environment in Colorado.....	9
Section 1 - Use of Requirements Payments for Title III.....	12
§301 Voting Systems Standards .....	12
Audit Capacity .....	12
Accessibility.....	12
Alternative Language Accessibility .....	15
Error Rates .....	15
Uniform Definition of What Constitutes a Vote.....	15
§302 Provisional Voting and Voting Information Requirements .....	15
§303 Computerized Statewide Voter Registration List Requirements and Requirements for Voters Who Register by Mail .....	16
Mail Registration System.....	20
§304 Minimum Requirements .....	21
§305 Methods of Implementation Left to Discretion of State .....	21
§311 Adoption of Voluntary Guidance by Commission .....	21
§312 Process for Adoption.....	21
§251(b) (2) – Other Activities.....	21
Section 2 – Distribution and Monitoring of Requirements Payments .....	22
Section 3 – Education and Training.....	24
Section 4 – Voting System Guidelines and Processes .....	26
Section 5 – Fund Management .....	28
Section 6 - Budget.....	29
Section 7 – Maintenance of Effort.....	31
Section 8 – Performance Goals and Measures.....	33
Section 9 – Complaint Procedures .....	36
Submission Process.....	37
Review Process .....	37
Alternative Dispute Resolution.....	38
Forms .....	38
Manuals.....	38
Resolution Process .....	38
HAVA Timelines .....	39
Section 10 – Effect of Title I Payments .....	40
§101 – Payments to states for activities to improve administration of elections.....	40
§102 – Replacement of punch card or lever voting machines .....	40
Section 11 – State Plan Management.....	41
Section 12 – Changes to State Plan from Prior Year .....	42
Section 13 – Colorado HAVA Team .....	43
Glossary .....	44

**STATE OF COLORADO**  
**Department of State**

1700 Broadway, Suite 270  
Denver, CO 80290

***Mike Coffman***  
**Secretary of State**

---

*March 12, 2007*

*My Fellow Coloradoans,*

*Since the passage of the Help America Vote Act of 2002, Colorado Election Officials have devoted themselves to the successful implementation of the State Plan. This ongoing implementation has required cooperation and support from our General Assembly and the active participation of community stakeholders.*

*It has been a challenge and a privilege to be involved in the implementation of a project of this magnitude. This update is a living document that has evolved and will continue to be a working plan of action. Through its implementation, this plan continues to empower Colorado voters to voice their electoral preference in an environment that ensures the independence and integrity of their vote.*

*The following pages provide an update of Colorado's commitment to the empowerment of its voters that melds integrity with accessibility and self-determination.*

*Mike Coffman*

## Executive Summary

Colorado was fortunate to have over 90 citizen stakeholders and local election officials participate in the shaping of its electoral future through the original Help America Vote Act State Plan. This valuable input continues to shape the voting environment in the form of advisory and blue ribbon panels.

Provisional voting was adopted by the Colorado legislature in 2000. In 2002, Colorado expanded the voting rights of active military personnel serving overseas. In 2003, Colorado expanded the law further to extend to all absent uniformed services electors, their spouses and children, and all overseas citizens, their spouses and children. Finally, in 2003, Colorado passed H.B. 03-1356, also known as the Colorado Help America Vote Act. This bill addressed the remaining federal HAVA requirements regarding local funding and authority. In 2005, through HB-05-206, the General Assembly passed legislation requiring a state certification program for Colorado's local election officials. Also, in compliance with HAVA, Colorado all punch card voting systems in Colorado were replaced by August 2006.

Colorado has used and will continue to use the requirements payments to address the requirements identified under the Help America Vote Act. These requirements include, but not limited to:

- Voting standards, including auditing, accessibility, error rates and uniform definitions.
- Provisional voting and voting information
- Statewide voter registration system, including mail registration
- Other activities to improve the administration of elections, including training and outreach

The Secretary of State will centrally manage activities funded by requirements payments. The Secretary of State will be accountable for all expenditures, funding levels, program controls and outcomes. In order to ensure a uniform and non-discriminatory approach, all affected stakeholders must have input into the process. The Secretary of State has worked and will continue to work with local election officials to create needs assessment instruments to assist in determining the appropriate level of support for local activities.

The Secretary of State will continue to reach out to its electorate, election staff and local election officials with an effective program of election education and outreach. Through a curriculum of election law, process and Election Day administration the Office of the Secretary of State has provided local election officials and their staff members with a certification program that can be completed within a two-year period.

Colorado requested and was granted a waiver to implement a statewide database of all registered voters by January 2006 rather than January 2004. A competitive selection process led to a contract with Accenture LLP that commenced in August 2004. Ultimately the effort was unsuccessful and the Colorado Secretary of State and Accenture mutually agreed to terminate the agreement in December 2005. Colorado has regularly corresponded with the U.S. Department of Justice since that time as a reformulation of the state's strategy has proceeded. The Secretary of State's office has worked closely with Colorado counties, the Department of Justice and other Colorado agencies on two main efforts: implementing interim practices to allow verification of

eligibility of Colorado registered voters pursuant to HAVA requirements; and, moving ahead with a plan to achieve full compliance with respect to the statewide database. At the current time, Colorado is actively engaged with a reputable, successful partner with proven experience in statewide voter databases and anticipates full statewide implementation of a system by April 2008.

With regard to voting guidelines and processes, all voting systems in Colorado will have met the error rate standards established under Section 3.2.1 of the Voting Systems Standards issued by the Federal Elections Commission. Election Officials have diligently worked to ensure that at least one Direct Recording Electronic voting system that meets the standards for accessibility for voters with special needs is in each polling place in the State. In addition, Colorado requires each county to have its integrated voting system tested and our certification does meet the requirements of the National Institute of Standards and Technology certification program, HAVA 2002 and state election code.

In addressing fund management, H.B. 03-1356 established the “Federal Elections Assistance Fund”. All federal funds received by the State pursuant to HAVA 2002 have been deposited into this Fund, along with state and county monies appropriated for the purpose of meeting the State’s 5% match requirement. The Fund is administered by the Secretary of State in accordance with the financial controls and accounting standards required by Colorado and federal law. The Office of the Secretary of State received \$43.4 million of federal funding.

The State maintains state expenditures for activities funded by the requirements payment at a level at or above the expenditure level that existed prior to the receipt of federal funds. Colorado’s HAVA enabling legislation establishes requirements that exceed the maintenance of effort required by HAVA 2002.

Colorado understands that accurate measurement and tracking of performance goals is paramount in achieving a successful implementation of HAVA. Performance goals provide a high-level view of a project’s direction. The State’s goal is to achieve election reform and compliance with HAVA requirements through the successful implementation of the programs outlined in Section 8 of the State Plan.

Uniform and nondiscriminatory complaint procedures are an important aspect of HAVA 2002. The Secretary of State has developed a unified statewide complaint system process for tracking and managing alleged violations of Title III of HAVA. The State addresses the complaint procedures by breaking down the tasks into the following sections:

- Submission Process
- Review Process
- Alternative Dispute Resolution
- Forms
- Manuals
- Resolution Process
- HAVA Timelines

In addressing Title I of HAVA 2002, Colorado received \$7 million. These funds are split between activities listed in §101, totaling \$4.9 million, and §102, totaling \$2.1 million.

Colorado has used, and will continue to use the State Plan as the basis for managing the activities necessary for the implementation of HAVA requirements. The Secretary of State, with guidance from advisory committees as may be needed from time to time, will be responsible for the management and continued implementation of the State Plan.

## **State Advisory Committees**

*A description of the committee which participated in the development of the State plan in accordance with section 255 and the procedures followed by the committee under such section 255 and section 256.*

*-- HAVA §254 (a)(13)*

Colorado was fortunate to have a very active group of over 90 citizens interested in shaping its electoral future through the State HAVA Committee including members of the U.S. Senate. Locally, stakeholders in the election, legislative, information technology (I.T.), political, legal, minority, accessibility and military communities sat on both the main advisory committee and, in some cases, either chaired or sat on working sub-committees. The main advisory and working sub-committees also included members of the media and educational communities. Stakeholders from state government were included to ensure the request for proposal included all the components necessary to implement the required network solutions of the statewide voter registration system.

In the future, these and other board and panel members may continue serve from time to time in an advisory capacity to the Secretary of State. Currently, for example, an ongoing advisory board is assisting with the development of curriculum for the certification of local election officials.



## **Current Elections Environment in Colorado**

### **Provisional Ballots**

Prior to the adoption of the Help America Vote Act of 2002, Colorado had in place many of the provisions required by the Act. Provisional voting was adopted by the State of Colorado in 2001, prior to the 2002 General Election. Since the adoption of the federal act, Colorado passed several bills bringing the state into compliance with the requirements of the federal act.

In 2002, Colorado adopted H.B. 02-1307, also known as the Blue Ribbon Election Bill. This act provided for provisional ballots for any voter who claimed to be properly registered but whose qualification to vote could not be immediately established. This act also allowed individuals who applied for an absentee ballot to vote a provisional ballot at the polling place if they chose not to vote the absentee ballot. In 2003, Colorado adopted H.B. 03-1006 that removed the option to vote a provisional ballot for those electors who had applied for an absentee ballot. After a challenge in court in 2004 the law was amended by SB05-206 to allow voters who apply for an absentee ballot but spoil their ballot or otherwise does not cast it, to allow the voter to cast a provisional ballot at the polling place, vote center or early voting site if the elector affirms that they have not and will not cast the absentee ballot. The provisional ballot is counted if the designated election official verifies that the elector is registered to vote, eligible to vote and did not cast the absentee ballot. Furthermore, in 2006 the General Assembly passed HB06-1198 which states that if an elector casts a provisional ballot at a polling place in a precinct other than the precinct in which the elector is registered but within the elector's county of residence, the elector's votes for federal and statewide offices and statewide ballot issues and ballot questions shall be counted.

Each voter who votes a provisional ballot may determine whether the ballot was counted by contacting the Clerk & Recorder either by phone or in the case of an available website, online.

### **Uniformed and Overseas Civilian Absentee Voting Act (OUCAVA)**

In 2002, Colorado expanded the voting rights of active military personnel serving overseas by allowing a ballot to be faxed to the active military voter and the voted ballot faxed back to the designated election official. In 2003, Colorado expanded the law further to extend this voting option to all absent uniformed services electors, their spouses and children, and all overseas citizens, their spouses and children with the adoption of H.B. 03-1271. This bill also accomplishes the following:

- Designates the Office of the Secretary of State as the designated office responsible for providing information on voter registration and absentee ballot procedures to be used by absent uniformed services electors, nonresident overseas electors, and resident overseas electors who wish to register to vote or vote in any jurisdiction in Colorado;
- Directs the Secretary of State to cooperate with the voting assistance officer of any unit of the armed forces to assist with voter registration and absentee ballot applications; and
- Prohibits a designated or coordinated election official from refusing to accept or process any otherwise valid absentee ballot submitted by an absent uniformed services elector

during a year on the grounds that the elector submitted the application before the first date on which the designated or coordinated election official otherwise accepts or processes such applications for that year.

In 2006, Colorado adopted SB06-062, which further expanded the voting rights of active military personnel. The bill added a provision to Colorado law to allow for military personnel deployed outside the United States to receive and return their ballot by electronic mail. The office of the Secretary of State worked closely with the Department of Defense, Federal Voting Assistance Program to establish procedures to implement the new law in time for the 2006 General Election.

### **Administrative Complaint Procedures**

In 2003, Colorado adopted H.B. 03-1356, also known as the Colorado Help America Vote Act. This bill designated the Secretary of State as the chief state election officer within the meaning of HAVA 2002 and granted to the Secretary the power of coordinating the responsibilities of the State of Colorado under HAVA 2002. The act authorizes the Secretary to establish a uniform administrative complaint procedure to remedy grievances arising under Title III of HAVA 2002. It created a federal elections assistance fund in the state treasury and specifies that the Secretary of State administer the fund. The act creates a permanent funding mechanism that specifies the sources and types of moneys to be deposited into the fund, and requires that any moneys received by the state from the federal government pursuant to HAVA 2002 to be used by the state only for the purposes specified by the provisions of HAVA 2002. In addition, the act provides for a continuous appropriation of all moneys in the fund.

#### **The Colorado Help America Vote Act also provides for the following:**

- Authorizes the Secretary to direct that moneys in the Secretary of State cash fund be appropriated for carrying out the activities for which federal payments are being made in an amount equal to 5% of the total amount to be spent for such activities;
- Requires each eligible elector to be asked for his or her driver's license number if one has been issued, if not, his or her identification number issued by the Colorado Department of Revenue, or if neither have been issued, the last 4 digits of the elector's social security number. If an individual has not been issued a current and valid driver's license or a social security number, the state will assign the applicant a unique identification number to serve as identification of the applicant for voter registration purposes; and
- Requires the Secretary to implement, in a uniform and nondiscriminatory manner, a single, uniform, official, centralized, interactive, computerized statewide voter registration system, defined, maintained and administered at the state level. Like most states, Colorado has a centralized voter registration master list; however, it is currently maintained and administered at the county level. The act also authorizes the Secretary to electronically cancel the registration of deceased persons and persons convicted of a felony. Colorado does not require the formal restoration of voting rights of felons who have served their sentence as a prerequisite to register to vote; those rights are automatically restored at that time, thus allowing such an individual to register to vote.

As previously stated, Colorado adopted H.B. 02-1307 in 2002, which provided for the sharing of information between the State and Department of Revenue in the collection of information on residence addresses and signatures, including the driver's license database, motor vehicle

registration database, motorists' insurance database and the state income tax information systems. The adoption of H.B. 03-1356 in 2003 also addresses the following:

- Requires the Secretary and the executive director of the Department of Revenue to match information in the database of the centralized statewide registration system with information in the database of the motor vehicle business group to the extent required to enable each department to verify the accuracy of the information provided on applications for voter registration in conformity with the requirements of HAVA 2002;
- Requires the executive director of the Department of Revenue to enter into an agreement with the federal commissioner of Social Security for the purpose of verifying applicable information in accordance with the requirements of HAVA 2002. It further requires the secretary to implement adequate technological security measures to prevent the unauthorized access to the computerized statewide voter registration list;
- Requires the questions: "Are you a citizen of the United States?" and "Will you be 18 years or older on Election Day?" with boxes for the applicant to indicate his or her responses to these questions on the voter registration form. It also requires the form to include a statement informing the applicant that, if the form is submitted by mail and the applicant is registering to vote for the first time, the appropriate information required is to be submitted with the mail-in registration form to avoid the additional identification requirements for applicants voting for the first time. If the applicant fails to answer on the mail registration form the question relating to American citizenship, the election official is to notify the applicant of the failure. In addition, the election official is to provide the applicant with an opportunity to complete the form in a timely manner to allow for completion of the registration form prior to the next election for federal office; and
- Allows any new voter who desires to cast his or her ballot in person, by absentee ballot, or mail ballot, but does not satisfy these identification requirements to cast a provisional ballot. In addition, it also requires the designated election official to include with a mail or an absentee ballot written instructions to enable a first-time voter to comply with the requirements for new voters intending to cast a mail or absentee ballot. Finally, the bill directs state and local election officials to implement the requirements applicable to new voters in a uniform and nondiscriminatory manner.

Prior to the adoption of HAVA, Colorado was at the forefront of states allowing provisional ballots, extending of voting opportunities for military personnel and overseas citizens, and providing for the exchange of information between the Office of the Secretary of State and the Department of Revenue on driver's license address and signature information. With the adoption of H.B. 03-1006, H.B. 03-1356 and H.B. 03-1271, SB06-062 and SB06-170 Colorado's election laws remain some of the most progressive in the United States. Furthermore, these acts bring the state into compliance with the requirements of the federal Act.

## **Section 1 - Use of Requirements Payments for Title III**

*How the State will use the requirements payment to meet the requirements of Title III, and, if applicable under section 251(b)(2), to carry out other activities to improve the administration of elections. --HAVA §254 (a)(1)*

Colorado has used and will continue to use the requirements payments to address the following requirements identified under Title III:

- §301 Voting Systems Standards
- §302 Provisional Voting and Voting Information Requirements
- §303 Computerized Statewide Voter Registration List Requirements and Requirements for Voters Who Register by Mail
- §304 Minimum Requirements
- §305 Methods of Implementation Left to Discretion of State
- §311 Adoption of Voluntary Guidance by Commission
- §312 Process for Adoption
- §251(b) (2) – Other Activities

### ***§301 Voting Systems Standards***

*Deadline for compliance: 01/01/06*

#### **Audit Capacity**

All integrated voting systems in the State of Colorado are required to go through a re-certification process by the State. All such integrated systems shall meet the manual audit requirements set out in Section 301(2), including a permanent paper record with a manual audit capacity, an opportunity for the voter to change the ballot or correct any error before the permanent paper record is produced and the availability of the paper record as an official record for any recount conducted with respect to any election in which the integrated system is used.

#### **Accessibility**

In an effort to improve voter accessibility in the State of Colorado, the Secretary of State established a Voting Accessibility and Outreach Sub-committee. This sub-committee met frequently to assess Colorado's accessibility issues and recommended improvements, and assisted in the development of a polling place accessibility survey. The committee worked diligently with the Secretary of State to insure that the intent of the Help America Vote Act of 2002 is met and that every polling place in the State of Colorado is fully accessible to voters with disabilities, the elderly, and voters with language or literacy barriers. The Voting Accessibility and Outreach Sub-committee developed the following mission statement that outlines both principles and goals of voting accessibility in the State of Colorado:

***All voters are entitled to the right of full participation in elections and the political process and to the privilege of casting their votes privately and independently.***

***Polling places and the voting process will be accessible to all voters, including voters with physical or mental disabilities and voters with language and literacy barriers. People with such disabilities or barriers who are knowledgeable about accessibility issues should be included in determining the accessibility of polling places, access to the voting process, and training and procedures for accessibility. No eligible voter will be denied the right to vote because he or she has a physical or mental disability or because he or she has a language or literacy barrier. A combination of technology and creative problem solving should work together to ensure private and independent access to the electoral process for all voters.***

***Election judges will receive training in voting accessibility including common courtesies and procedures for accommodating the needs for all voters.***

***State and local election officials should implement outreach programs to inform voters about the availability of accessible polling places and voting equipment, and should provide individuals with information in an accessible format to inform voters about the use of accessible equipment.***

***Information provided about candidates or other election matters that is made available to the general public in print, electronically, or by other means should be provided in alternative formats accessible to people with disabilities and to people with language or literacy barriers. Voter registration shall be conducted in a uniform and non-discriminatory manner.***

The State of Colorado received grant funds totaling \$580,984 from the Department of Health and Human Services under four separate awards to address accessibility issues.

County Clerks and Recorders (i.e., designated county election officials) are required to survey each polling place in their respective counties for accessibility, using the Department of Justice ADA Checklist for Polling Places. To date, polling places in Colorado have been surveyed at least once, and some were surveyed twice because the original survey was conducted using a different format or counties have chosen to go to the Vote Center format. Some counties enlisted the assistance of disabled individuals in their communities to help them determine the accessibility of the polling places. To assist counties in conducting surveys, the Department purchased Accessibility Survey Tool Kits and distributed them to all County Clerks and Recorders. These kits contain a number of tools to measure slopes, doorways, thresholds, etc. for building ingress and egress.

To date, the Department has initiated three rounds of sub-grants to counties to make accessibility modifications to polling places based on the surveys, including modifications in the path of travel, entrances, exits, and within the voting areas themselves. Awards totaling \$279,930.32 have been made to counties, with grants ranging from \$760.00 to \$41,940.24; the counties provided a match to these funds of approximately 15%. Modifications to the polling places

ranged from the purchase of ramps and removal of barriers to making curb cuts and providing concrete access paths. To facilitate the opportunity of privacy and independence in voting, several counties purchased accessible voting booths for their polling places; funds were also used to inform the disabled voter about voting, voting rights, voting locations, etc.

In February 2005, the Department hosted a successful two-day demonstration of accessible voting equipment at the State Capitol for legislators, election officials and members from all segments of the disability community. Over 100 disabled voters participated in the demonstrations, providing feedback on the usability of the equipment that was shared with both the vendors and elections officials. The event was viewed as an important step toward having accessible voting systems in the state by 2006.

To satisfy the requirements payments under Title 3 of the Help America Vote Act, the Voting Accessibility and Outreach Sub-committee focused on four distinct categories:

- The placement of at least one DRE voting machine per polling place.
- The development and posting of signs in each polling place to assist voters with special needs.
- The development and distribution of forms to assist all voters and election judges in the voting process.
- Developing a working relationship with the Disability Community and Advocacy Groups.

### **HAVA Compliant Direct Recording Electronic (DRE) Voting Equipment**

The State of Colorado had at least one DRE in every polling place by the August 2006 primary election. The voting system standards outlined in Section 4 of this State Plan were used in the assessment and selection of the DREs. Members of the disability community, senior citizens, and voters with language or literacy barriers were involved in voting equipment fairs and provided surveys to assist state certification technicians in the testing and state certification of these machines.

Under Colorado law, the selection and implementation of the DREs was left to the discretion of each individual county. Consequently, some counties chose to meet the requirement by placing only one DRE in each polling place, while other counties chose to purchase sufficient DRE equipment to conduct elections in their county exclusively on accessible voting equipment.

### **Signs for Visually Impaired Voters**

As recommended by the Voting Accessibility and Outreach subcommittee, all polling place signs required by Section 302 (b) of HAVA 2002 have been presented in large font for those voters with special visual needs. Additional voter information materials will be provided to voters with special needs upon request.

### **Forms to Assist All Voters and Election Judges**

The Secretary of State's office has developed a statewide, best practices guide to assist election judges. All forms used in the polling place have been designed to ensure that the voting

experience is uniform and consistent throughout the state. The State has also developed a Student Election Judges program to reach out to students 16 and 17 years of age in an effort to educate and encourage them to participate in the election process.

**Alternative Language Accessibility**

Forms produced by the Office of the Secretary of State have been printed in English and Spanish and are available to every county. In addition, the State of Colorado has two counties containing large populations of Native American citizens. These citizens speak the Navajo and Ute languages, which are unwritten. Local election officials work with Native American citizens to record audiotapes that contain the same information as any posted signs, forms, and ballot styles. At the request of the voter, special accommodations will be provided.

**Error Rates**

Colorado requires each integrated voting system to be re-certified by the state. The re-certification ensures that all integrated systems meet the error rates standards established under Section 3.2.1 of the Voting Systems Standards issued by the Federal Election Commission.

**Uniform Definition of What Constitutes a Vote**

In August 2002, the State of Colorado formally adopted Rule 27, Rules Concerning Uniform Ballot Counting Standards. These rules outline those criteria that constitute a vote for each type of voting system in use in the State of Colorado. For a detailed description, please refer to Section 4 of this plan.

***§302 Provisional Voting and Voting Information Requirements***

*Deadline for compliance: 01/01/04*

HAVA 2002 requires provisional voting procedures in all states to ensure that no voter, who desires to vote, is disenfranchised. Provisional ballots were put into use by the State of Colorado prior to the passage of HAVA 2002. In 2002, the State of Colorado addressed this important issue—the Colorado General Assembly enacted provisional voting legislation (codified at §1-9-301, et seq., Colorado Revised Statutes). In response to the passage of HAVA 2002, the General Assembly of Colorado passed conforming legislation in 2003. The following table (Table-1.1) provides information on provisional voting in Colorado.

**Table-1.1**

<b>PROVISIONAL VOTING REQUIREMENTS</b>	<b>CURRENTLY MET</b>	<b>CHANGE REQUIRED</b>	<b>COMMENTS</b>
(1) Notify individuals they may cast a provisional ballot.	X		§1-9-301, C.R.S.
(2) Permitted to cast a provisional ballot upon the execution of a written affirmation stating the individual is— (A) A registered voter in the jurisdiction (B) Eligible to vote in that election.	X		§1-9-304.5, C.R.S.
(3) An election official shall transmit a ballot to an appropriate official for verification.	X		§1-9-303, C.R.S.
(4) If the election official determines the	X		§1-9-303, C.R.S.

PROVISIONAL VOTING REQUIREMENTS	CURRENTLY MET	CHANGE REQUIRED	COMMENTS
individual is eligible the provisional ballot shall be counted.			
(5) Individual who cast a provisional ballot will be able to ascertain (A) Whether the vote was counted, or (B) The reason the vote was not counted.	X		§1-9-306, C.R.S.,
(6) Establish a free access system that allows (A) Individuals who cast a provisional ballot to discover whether the ballot was counted. (B) If the vote was not counted, the reason the vote was not counted. (C) Access to the information shall be restricted to the individual.	X		§1-9-306, C.R.S.
(7) Voters who vote after the polls close (after the scheduled voting time) (A) As a result of a Federal or State court order or any other order extending the time for established for closing the polls in effect 10 days before the date of that election (B) Vote only by casting a provisional vote.	X		§1-1.5-104, C.R.S. No statutory provision; however, the Secretary of State is statutorily authorized to exercise such powers and perform such duties as reasonably necessary to ensure that the State is compliant with all requirements of HAVA 2002.

**§303 Computerized Statewide Voter Registration List Requirements and Requirements for Voters Who Register by Mail**

*Deadline for compliance: 01/01/04, waiver to 01/01/06 available*

Currently, Colorado does not have a uniform statewide voter registration system in place. In August 2004, Colorado contracted with a vendor to provide a statewide voter registration system, but the contract was terminated in December 2005. Colorado entered into a contract with Saber Software, Inc who is developing the system which is expected to be fully implemented in the spring of 2008.

Prior to the adoption of H.B. 03-1356, each county was allowed by statute to purchase and maintain its own voter registration system. Each county, on a monthly basis, provides the Secretary of State with a master list of voters for the county. The master lists of all sixty-four (64) counties are then combined to create a statewide master voter registration list. With the passage of H.B. 03-1356, a uniform, official, centralized, interactive, computerized statewide voter registration system that is defined, maintained and administered at the state level will be implemented.

In compliance with HAVA 2002, Colorado will use the Requirements Payments from Title III to continue the focused initiative to implement a statewide voter registration system. This project



will reside in the Office of the Secretary of State. The Project Manager will report directly to the Department of State Chief Information Officer.

A detailed master project work plan has been developed to manage and track tasks, milestones, timeframes and resources throughout the entire life cycle of the project.

Through an extensive analysis, needs assessment, and requirements definition, Colorado has determined that a “top-down” database strategy is the best strategy for Colorado. The baseline HAVA requirements, from Section 303, are listed below in Table 1.2. Requirements Payments will be used to address all of these requirements, in addition to requirements that are identified throughout the process.

**Table-1.2**

<b>HAVA SECTION</b>	<b>REQUIREMENT</b>
<b>IMPLEMENTATION</b>	
§ 303 (a)(1)(B)(i)	The computerized list shall serve as the single system for storing and managing the official list of registered voters throughout the State
§ 303 (a)(1)(B)(ii)	The computerized list contains the name and registration information of every legally registered voter in the State
§ 303 (a)(1)(B)(iii)	Under the computerized list, a unique identifier is assigned to each legally registered voter in the State.
§ 303 (a)(1)(B)(iv)	The computerized list shall be coordinated with other agency databases within the State.
§ 303 (a)(1)(B)(v)	Any election official in the State, including any local election official, may obtain immediate electronic access to the information contained in the computerized list.  <i>For Colorado, “Local election official” means county election official.</i>
§ 303 (a)(1)(B)(vi)	All voter registration information obtained by any local election official in the State shall be electronically entered into the computerized list on an expedited basis at the time the information is provided to the local official.
§ 303 (a)(1)(B)(vii)	The chief State election official shall provide such support as may be required so that local election officials are able to enter information as described in clause (vi).
§ 303 (a)(1)(B)(viii)	The computerized list shall serve as the official voter registration list for the conduct of all elections for Federal office in the State.
<b>COMPUTERIZED LIST MAINTENANCE</b>	
§ 303 (a)(2)(A)(i)	If an individual is to be removed from the computerized list, such individual shall be removed in accordance with the provisions of the National Voter Registration Act of 1993 (42 U.S.C. 1973gg et seq.), including subsections (a)(4), (c)(2), (d), and (e) of section 8 of such Act (42 U.S.C. 1973gg–6).
§ 303 (a)(2)(A)(ii)	For purposes of removing names of ineligible voters from the official list of eligible voters— (I) under section 8(a)(3)(B) of such Act (42 U.S.C. 1973gg–6(a)(3)(B)), the State shall coordinate the computerized list with State agency records on felony status; and (II) by reason of the death of the registrant under section 8(a)(4)(A) of such Act (42 U.S.C. 1973gg–6(a)(4)(A)), the State shall coordinate the computerized list with State agency records on death.
§ 303 (a)(2)(A)(iii)	Notwithstanding the preceding provisions of this subparagraph, if a State is described in section 4(b) of the National Voter Registration Act of 1993 (42 U.S.C. 1973gg–2(b)), that State shall remove the names of ineligible voters from the computerized list in accordance with State law.
§ 303 (a)(2)(B)(i)	the name of each registered voter appears in the computerized list
§ 303 (a)(2)(B)(ii)	only voters who are not registered or who are not eligible to vote are removed from the computerized list
§ 303 (a)(2)(B)(iii)	duplicate names are eliminated from the computerized list
<b>TECHNOLOGICAL SECURITY OF COMPUTERIZED LIST</b>	
§ 303 (a)(3)	The appropriate State or local official shall provide adequate technological security measures to prevent the unauthorized access to the computerized list established under this section.
<b>MINIMUM STANDARD FOR ACCURACY OF STATE VOTER REGISTRATION RECORDS</b>	

<b>HAVA SECTION</b>	<b>REQUIREMENT</b>
§ 303 (a)(4)(A)	A system of file maintenance that makes a reasonable effort to remove registrants who are ineligible to vote from the official list of eligible voters. Under such system, consistent with the National Voter Registration Act of 1993 (42 U.S.C. 1973gg et seq.), registrants who have not responded to a notice and who have not voted in 2 consecutive general elections for Federal office shall be removed from the official list of eligible voters, except that no registrant may be removed solely by reason of a failure to vote.
§ 303 (a)(4)(B)	Safeguards to ensure that eligible voters are not removed in error from the official list of eligible voters.
<b>VERIFICATION OF VOTER REGISTRATION INFORMATION</b>	
§ 303 (a)(5)(A)(i)	Except as provided in clause (ii), notwithstanding any other provision of law, an application for voter registration for an election for Federal office may not be accepted or processed by a State unless the application includes— (I) in the case of an applicant who has been issued a current and valid driver’s license, the applicant’s driver’s license number; or (II) in the case of any other applicant (other than an applicant to whom clause (ii) applies), the last 4 digits of the applicant’s social security number.
§ 303 (a)(5)(A)(ii)	If an applicant for voter registration for an election for Federal office has not been issued a current and valid driver’s license or a social security number, the State shall assign the applicant a number, which will serve to identify the applicant for voter registration purposes. To the extent that the State has a computerized list in effect under this subsection and the list assigns unique identifying numbers to registrants, the number assigned under this clause shall be the unique identifying number assigned under the list.
§ 303 (a)(5)(A)(iii)	The State shall determine whether the information provided by an individual is sufficient to meet the requirements of this subparagraph, in accordance with State law.
§ 303 (a)(5)(B)(i)	The chief State election official and the official responsible for the State motor vehicle authority of a State shall enter into an agreement to match information in the database of the statewide voter registration system with information in the database of the motor vehicle authority to the extent required to enable each such official to verify the accuracy of the information provided on applications for voter registration.
§ 303 (a)(5)(B)(ii)	The official responsible for the State motor vehicle authority shall enter into an agreement with the Commissioner of Social Security under section 205(r)(8) of the Social Security Act (as added by subparagraph (C)).

<b>HAVA SECTION</b>	<b>REQUIREMENT</b>
§ 303 (a)(5)(C)(i)	<p>The Commissioner of Social Security shall, upon the request of the official responsible for a State driver’s license agency pursuant to the Help America Vote Act of 2002—</p> <p>“(i) enter into an agreement with such official for the purpose of verifying applicable information, so long as the requirements of subparagraphs (A) and (B) of paragraph (3) are met;</p> <p>and</p> <p>“(ii) include in such agreement safeguards to assure the maintenance of the confidentiality of any applicable information disclosed and procedures to permit such agency to use the applicable information for the purpose of maintaining its records.</p> <p>“(B) Information provided pursuant to an agreement under this paragraph shall be provided at such time, in such place, and in such manner as the Commissioner determines appropriate.</p> <p>“(C) The Commissioner shall develop methods to verify the accuracy of information provided by the agency with respect to applications for voter registration, for whom the last 4 digits of a social security number are provided instead of a driver’s license number.</p>
<b>OTHER REQUIREMENTS BEYOND HAVA 2002</b>	
N/A	Establish a county user group to help derive the registration management requirements for the new system
N/A	Conversion strategy / design from current county systems to new statewide system

### **Mail Registration System**

With the adoption of H.B. 03-1356 and SB06-170, Colorado statutes now mirror the requirements for electors who register by mail found in HAVA. Counties began tracking registrants on January 1, 2003 who registered by mail and failed to submit acceptable identification. Information is forwarded to these registrants informing them of the need to provide the additional required information. Because Colorado did not have a computerized statewide voter registration system at the time of passage of HAVA 2002, first time voters who register by mail and failed to provide acceptable identification will be required to present (where voting in person) or submitting with the ballot (where voting by mail) current and valid identification as defined by §1-1-104 (19.5), Colorado Revised Statutes, or a copy of a current utility bill, bank statement, government check, paycheck, or other government document that shows the name and address of the voter.

Voter registration forms have been revised to reflect the new requirements regarding the citizenship of the applicant and the age of the applicant. Extensive voter education campaigns have been and will continue to be conducted through a cooperative effort between the state and the counties to inform voters that if they did not provide this information when registering, the information will be required when they go to vote or when they return their absentee or mail ballot.

### ***§304 Minimum Requirements***

Section 304 of HAVA 2002 mandates that the requirements of Title III are minimum standards and that the state may establish election technology and administration requirements that are more strict than HAVA 2002 as long as the state requirements are not inconsistent with federal law. The laws and rules of the state of Colorado also fully comply with all HAVA requirements and with the relevant laws listed in HAVA 2002 §906.

### ***§305 Methods of Implementation Left to Discretion of State***

The State understands that the choice of methods used to comply with HAVA 2002 is left to the discretion of the State. Colorado recognizes this responsibility and has imposed disciplined practices to ensure a successful program.

### ***§311 Adoption of Voluntary Guidance by Commission***

The State will consider the recommendations made by the Election Assistance Commission (EAC) in their document “Voluntary Guidance on Implementation of Statewide Voter Registration Lists” published July 2005. The State will incorporate those recommendations deemed appropriate for Colorado.

### ***§312 Process for Adoption***

The State is aware of the adoption of the “Voluntary Guidance on Implementation of Statewide Voter Registration Lists” published by the Election Assistance Commission (EAC) in July 2005.

### ***§251(b) (2) – Other Activities***

Pending fund availability and all Title III requirements having been met, the State intends to use requirements payments to continue to fund other activities to improve the administration of elections, including, but not limited to:

- establishing a polling place accessibility program to ensure that all polling places in the state are and continue to be Americans with Disabilities Act (ADA) compliant;
- providing necessary assistance to persons with limited proficiency in the English language;
- engaging in a variety of voter education and outreach activities including public service announcements, voting machine demonstrations, mass mailings and other related media avenues;
- providing election official and election judge training initiatives; and
- providing continuing education of local election officials for certification programs.

## **Section 2 – Distribution and Monitoring of Requirements Payments**

*How the State will distribute and monitor the distribution of the requirements payment to units of local government or other entities in the State for carrying out the activities described in paragraph (1) including a description of --*

- (A) the criteria to be used to determine the eligibility of such units or entities for receiving the payment; and*
  - (B) the methods to be used by the State to monitor the performance of the units or entities to whom the payment is distributed, consistent with the performance goals and measures adopted under paragraph (8).*
- HAVA §254 (a) (2)*

The Colorado Help America Vote Act granted broad authority of the Secretary of State who is accountable for all expenditures, funding levels, program controls and outcomes. The Secretary may exercise such powers and perform such duties as reasonably necessary to ensure that the state is compliant with all requirements pursuant to HAVA 2002 to be eligible on a timely basis for all federal funds made available to the state under HAVA 2002, including, without limitation, the power and duty to:

- develop and require education and training programs and related services for state, county, and local election officials involved in the conduct of elections;
- promulgate rules in accordance with the state administrative procedures act as the Secretary finds necessary for the proper administration, implementation, and enforcement of HAVA 2002 and of the state HAVA laws and;
- approve an appropriate level of financial support of local activities related to HAVA requirements.

In anticipation of distributing HAVA funds to counties in support of local election-related activities, the State outline in its State Plan the criteria for evaluation and determination of eligibility, monitoring of expenditures, and requirements of the recipients of the funds. However, because the state received nearly \$10 million less in federal HAVA funds than expected, the State realigned its priorities for use of the funds. In late 2005, the Secretary decided to distribute funds to counties only for the purposes of assisting them in the acquisition of HAVA-compliant voting systems prior to the 2006 federal election.

The original budget to assist counties with the purchase of at least one accessible voting system in each polling place was \$7.8 million. However, since many counties had to replace entire voting systems in order to comply with this HAVA requirement and their funds were limited, the State chose to distribute over \$15.1 to the counties to assist them with the lease/purchase of the equipment.

- A plan for the allocation of funds per county was developed by the State, using a formula that considered the number of polling places in a county, number of voters, and whether or not the county needed to replace decertified optical scan equipment; this assured an equitable allocation of funds to each county;
- An intergovernmental agreement between the State and each county was created and signed by both parties; this agreement assured county compliance with HAVA requirements and met State fiscal rules for disbursement of funds;
- Each county negotiated a contract with the vendor of choice and sent a copy of the contract to the Secretary of State office for review and approval before the contract was finalized; this assured the counties were purchasing/leasing only certified voting equipment;

- Upon receipt of the equipment and an itemized invoice from the vendor, the county submitted a copy of the invoice to the State, who then disbursed funds according to the allocation for the county; this assured that the county was eligible to receive the funds from the State.

The State has no immediate plans to disburse additional HAVA funds to the counties in support of their election activities. However, when the intergovernmental agreement was developed for each county for the acquisition of HAVA-compliant voting systems, the State made the performance period of the agreement five years (through 2012) in the event funds would become available for future disbursements.

## **Section 3 – Education and Training**

*How the State will provide for programs for voter education, election official education and training, and poll worker training which will assist the State in meeting the requirements of Title III.*

*-- HAVA §254(a) (3)*

The human component of voting, filling out that ballot and casting that vote is the sum total of a centuries old Constitutional right of self-determination. Election Day is the result of months of training and preparation. While technology has enhanced this process with safeguards to protect the secrecy and integrity of the process, whether by polling place, absentee ballot or mail ballot, an election still requires state and local teamwork to accomplish that one important goal, a seemingly effortless election. As a result of HAVA direction and funding, the Secretary of State continues to reach out to its electorate, election staff and local election officials with an effective program of election education and outreach.

Through a curriculum of election law, process and Election Day administration the Office of the Secretary of State has provided local election officials and their staff members with a certification program that can be completed within a two-year period. In a broad partnership, the Secretary of State has integrated staff, guest speakers, peers in the election process, and consultants into the curriculum. Programs have been divided into regional training seminars utilizing local accommodations or educational facilities when possible. Certification of local election officials and their staff members requires completion of course work and hands on training. Funds spent by local election officials are considered as criteria for local matching funds for HAVA purposes.

The greatest challenge in Election Day administration can be the hiring and training of Election Day judges. Colorado is fortunate to have had in place the Student Election Judges Program, which allows high school students to work as election judges alongside their senior counterparts on Election Day. This partnership has been a great success in providing the seasoned judge with the technical aptitude of a younger generation who has literally grown up with computers. The student judges are equally pleased for the chance to participate in the election process, be paid for their time and learn the history of past elections. Local election officials have utilized this program to bring students into the electoral process by serving as election judges.

The State recognizes the need for additional recruitment tools for encouraging participation in the election process. Ideas currently under review include not only more effective ways of recruiting judges from the political parties but also investigating ways to engage the private sector, higher education, community groups, Ad Councils and service organizations.

Once recruited, the Secretary of State regards the training of these Election Day workers as a critical issue. The Secretary of State continues to investigate the incorporation of a combination of training methods and performance measures to determine the most effective method of training.

Voter outreach is a critical part of the implementation of this particular phase of HAVA 2002. HAVA 2002 is much more than a new variation of an old theme. Centralized election administration, voter registration, complaint processes, provisional ballots and accessibility give Colorado voters' greater autonomy and responsibility. It also provides the Secretary of State the



challenge of relating these changes in formats that reach potential voters with divergent educational, language and accessibility issues.

Part of the outreach program includes our stakeholders working with media and “talking” groups within the community, political organizations, the press, schools etc. to communicate these changes. The Secretary of State has utilized a multitude of media options in the method of voter education. Marketing techniques have included but not been limited to radio, print and advertising public information pieces to students, alumni, and attendees of local university sporting events.

## **Section 4 – Voting System Guidelines and Processes**

*How the State will adopt voting system guidelines and processes, which are consistent with the requirements of section 301.*

*-- HAVA §254 (a) (4)*

Since June 1, 1991, the State of Colorado has required all voting systems, voting machines, electronic voting devices, punch cards and non-punch card electronic voting systems to meet the standards promulgated by the Federal Election Commission. Recognized independent testing authorities have the statutory authority to test, approve and qualify electronic voting systems for sale and use in the State of Colorado if certain criteria are met.

Those criteria include the following:

- Any independent testing authority will be recognized and granted the authority to qualify electronic voting systems for use in Colorado only when it has met all of the obligations and ongoing requirements necessary to gain certification as an independent testing authority from the National Association of State Election Directors (NASSED) or other national authority recognized by the Federal Election Commission (FEC) for the purpose of certifying independent testing authorities.
- The independent testing authority conducts any and all tests required by NASSED or other national authority recognized by the FEC for granting certification to independent testing authorities to verify the integrity of the electronic voting systems to be used in Colorado.
- Prior to the use of any electronic voting devices or electronic voting systems in any public election in Colorado, such devices must be certified by the Secretary of State following a successful qualification testing conducted by a recognized independent testing authority.

Section 231(a)(2) of the HAVA 2002 allows the states the option to provide for the testing, certification, de-certification or re-certification of its voting system hardware and software by the laboratories accredited by the Election Assistance Commission. Colorado requires certification of all integrated voting systems in use in the State of Colorado. Historically, Colorado has certified individual voting systems. However, with the definition of “system” found in HAVA 2002, the integration of all systems in each county in the State of Colorado has to be tested. Therefore, Colorado requires each county to have its integrated voting system tested and certified as meeting the requirements of HAVA 2002 and state election code.

Existing voting systems in the State of Colorado are required to meet the standards set out in Section 301 of the Help America Vote Act of 2002. The voting system standards include the following:

- Permits the voter to verify in a private and independent manner the votes selected by the voter on the ballot before the ballot is cast and counted;
- Provides the voter with the opportunity, in a private and independent manner, to change the ballot or correct any error before the ballot is cast and counted; and
- Notification to the voter of any over votes, the effect of the over vote and the opportunity to correct. In central count optical scan counties; this will be achieved through extensive voter education of the standards, including instructions to the voter at the polling place.

All voting systems in Colorado meet the error rate standards established under Section 3.2.1 of the Voting Systems Standards issued by the FEC, a manual audit capacity, a permanent paper record for recount purposes, and the opportunity for the voter to change the ballot or correct any error before the permanent paper record is produced. Furthermore, each polling place now has at least 1 DRE voting system that meets the standards for accessibility for voters with special needs.

In August 2002, the State of Colorado formally adopted Rule 27, Rules Concerning Uniform Ballot Counting Standards. These rules outline those criteria that constitute a vote for each type of voting system in use in the State of Colorado. These rules were formulated with the assistance of voting system vendors, county clerks and recorders acting as the chief local election officials, their staffs, the Secretary of State, and the Elections Division staff of the Office of the Secretary of State. A copy is attached as *Appendix A - Rule 27: Rules Concerning Uniform Ballot Counting Standards*. These rules define terms and outline what constitutes a vote for paper ballots, central count optical scan, and precinct count optical scan voting systems. As of August 2006, all Colorado counties have replaced punch card voting systems with certified voting systems. Criteria for what constitutes a vote for DREs would not be applicable.

In 2005, the Secretary of State promulgated Rule 45, Concerning Voting System Standards for Certification, to further clarify and the certification process for the local election officials and the vendor. In March 2006, the Secretary of State adopted a major revision to the Rule.

## **Section 5 – Fund Management**

*How the State will establish a fund described in subsection (b) for purposes of administering the State's activities under this part, including information on fund management.*

*-- HAVA §254 (a) (5)*

Prior to the enactment of state enabling legislation, a separate HAVA fund was first established administratively by the Secretary of State and the State Controller. The State's initial payment of Title I monies was then deposited into this fund. Subsequently, a fund was established statutorily by the State HAVA enabling legislation (House Bill 03-1356), which establishes the fund as the "Federal Elections Assistance Fund".<sup>1</sup>

Pursuant to the new legislation, all federal funds received by the State pursuant to HAVA 2002 are deposited into the Fund, along with state and county monies appropriated for the purpose of meeting the State's 5% match requirement. In addition, net interest earned by the State Treasurer from the investment of Fund monies will be credited to the Fund.

All federal funds received by the State pursuant to HAVA 2002 have been deposited into the Fund, along with state monies appropriated for the purpose of meeting the State's 5% match requirement. In addition, interest earned on the funds has been credited to the Fund by funding source, i.e., Title 1, Title 11, State Match, etc..., and used according to the purpose of the source.

## Section 6 – Budget

The State’s proposed budget in the State Plan submitted in July 2003 was based on (1) the receipt of an estimated \$52.3 million dollars in federal funds over a three-year period and, (2) a broad estimate of costs and activities necessary to meet the mandates of HAVA. Since Colorado, like other states, did not receive a full award of HAVA appropriated funds, the budget originally submitted has been modified to reflect the actual level of funding.

Colorado received a total of \$41.6 million in federal funding in 2003 and 2004 – 20% less than was appropriated under the Help America Vote Act. The funds received by Colorado were as follows:

FY 2003	Title I - Section 101	\$ 4,860,301
FY 2003	Title I - Section 102	\$ 2,177,095
FY 2004	Title II	<u>\$34,545,365</u>
	<b>Total</b>	<b>\$41,582,761</b>

In addition, the State matched the Title II funds in the amount of \$1,813,632. To date, the amount of state and federal funds that have been available for the HAVA program totals \$43,396,393. It is estimated that approximately \$5.7 million in interest will be earned over a ten year period. The State estimates the use of at least \$48,857,000 on HAVA-related activities for the period 2003 through 2012. Remaining funds, as well as any additional funds the State might receive, are expected to continue to support improvements in the administration of federal elections through at least the year 2013.

**Revised HAVA Budget – March 2007**

Following is a revised budget as of March 2007 that includes actual expenditures through 2006. Several factors contributed to this revision: reduced level of federal funding to states; change in vendors for development of a computerized statewide voter registration system; and changes in priorities for use of the HAVA funds based on state needs. This includes an increased distribution (above 2003 projections) to counties for the purchase of HAVA-compliant accessible voting systems.

<b>HAVA Budget – 2003-2012</b>			
	Estimated/Actual Costs	Duration	Comments
<b>Section 102 Funds:</b>			
Replacement of Punch Card Voting Systems in 5 counties in the State	\$ 2,323,852	April 2003 through August 2006	Section 102 Funds and interest distributed to all five counties who replace punch card systems prior to August 2006.
<b>Section 101, Title II, State Match Funds, and Earned Interest:</b>			
Section 301 Compliant Voting Systems for counties in the State, including accessible systems	\$15,178,955	March 2006 – July 2012	Through February 2007, \$12.5 million of the obligated amount had been distributed to the counties.
Centralized Statewide Voting Registration System	\$19,561,000	January 2003 – July 2012	Costs include hardware, software, IV&V, Project Management, Training, on-going support and maintenance, as well as miscellaneous expenses to implement and maintain system through July 2011.
Voter Outreach and Education; Training of Election Officials	\$ 383,000	July 2003 – July 2012	Includes expenditures related to Provisional Voting, Voter Information Requirements, and training on complaint procedures.
State Budget and Fiscal Controls; Election Reform Program Management	\$ 7,772,000	January 2003 – July 2012	Includes administrative costs to manage the HAVA Program.
Remaining Funds	\$ 3,638,193		
<b>Total</b>	<b>\$48,857,000</b>		

## Section 7 – Maintenance of Effort

*How the State, in using the requirements payment, will maintain the expenditures of the State for activities funded by the payment at a level that is not less than the level of such expenditures maintained by the State for the fiscal year ending prior to November 2000.*

-- HAVA §254 (a)(7)

The State maintains expenditures for activities funded by the requirements payment at a level at or above the expenditure level that existed prior to the receipt of federal funds. No federal funds for requirements payments are used to supplement the state budget for operation and administration of the Office of the Secretary of State, or to supplant funding historically received from state sources for election-related purposes.

Colorado's HAVA enabling legislation (H.B. 03-1356) contains a number of provisions that, taken together, require maintenance of effort that meets and exceeds the requirements of HAVA 2002. These provisions include the following:

- Federal monies may only be used for the purposes specified by HAVA 2002<sup>2</sup>.
- Monies in the State Fund are statutorily appropriated only for “the proper administration, implementation, and enforcement of HAVA”, and such monies may not be transferred to any other fund.<sup>3</sup>
- Every year that the State receives federal funds, the General Assembly is required to make annual appropriations for “election-related purposes that is not less than the level of expenditures for such purposes maintained by the state for the 2001-02 fiscal year”.<sup>4</sup>
- Every year that the State receives federal funds, the Secretary of State is required to maintain expenditures to support the statewide voter registration system from nonfederal monies at a level at or above the level for the 2001-02 fiscal year.<sup>5</sup>
- Every county fiscal year that the State receives federal funds, each county is required to maintain the same level of expenditures on activities arising under Title III of HAVA 2002 that it expended in fiscal year ending prior to November 2002.<sup>6</sup>

As can be seen, these state requirements exceed the maintenance of effort required by HAVA 2002. First, the State legislation requires maintenance of all election-related funding at previous levels, but HAVA 2002 only requires maintenance of those election expenditures that are related to Title III activities.

Second, HAVA 2002 only requires maintaining state expenditures at the level of State Fiscal Year 99-00 level (the first fiscal year ending prior to November 2000). The State legislation uses a later and higher base year, FY 2001-02.

Third, the State's legislation imposes an additional maintenance-of-effort requirement on counties that is not required by HAVA 2002. Under section 1-1.5-106 (6), above, “each county shall maintain not less than the same amount of expenditures on activities arising under Title III

---

<sup>2</sup> Section 1-1.5-106 (2) (a), Colorado Revised Statutes.

<sup>3</sup> Section 1-1.5-106 (2) (b), Colorado Revised Statutes

<sup>4</sup> Section 1-1.5-106 (4), Colorado Revised Statutes

<sup>5</sup> Section 1-1.5-106 (5), Colorado Revised Statutes

<sup>6</sup> Section 1-1.5-106 (6), Colorado Revised Statutes.

of HAVA 2002 that it expended on such activities for its fiscal year ending prior to November 2002”.



## Section 8 – Performance Goals and Measures

*How the State will adopt performance goals and measures that will be used by the State to determine its success and the success of units of local government in the State in carrying out the plan, including timetables for meeting each of the elements of the plan, descriptions of the criteria the State will use to measure performance and the process used to develop such criteria, and a description of which official is to be held responsible for ensuring that each performance goal is met.*

-- HAVA §254 (a)(8)

Colorado understands that accurate measurement and tracking of performance goals is paramount in achieving a successful implementation of HAVA. Performance goals provide a high-level view of a project’s direction. The State’s goal has been to achieve election reform and compliance with HAVA requirements through the successful implementation of the programs outlined in the State Plan. Below, in Table 8.1, details are provided of each performance goal, desired outcome, timeline and responsible parties for ensuring that each goal is met.

**Table 8.1**

<b>PROGRAM PERFORMANCE GOAL</b>	<b>DESIRED OUTCOME</b>	<b>MEASUREMENT</b>	<b>TIMELINE</b>	<b>RESPONSIBLE PARTIES</b>
Eliminate punch card machines in polling places	Elimination of punch card machines in any polling place in Colorado.	Number of punch card machines in use.	Complete	Secretary of State Boulder County Jefferson County Mesa County Montrose County Pitkin County
Implement a centralized statewide voter registration system	Assimilation of accurate voter registration information from various county election systems into a centralized system.  Assimilation and continuation of voter registration and election management functionality from local election systems.	Number of counties using SWVR. Number of requirements met. Level of satisfaction with stakeholders.	03/01/06 – 03/31/08	Secretary of State and Local Election Officials
Increase timeliness of voter registration entry and modification.	Voter registration records entered or modified within one business day.	Comparison between Registration Date and Date of Entry.  Number of Provisional Ballots.	Continuous	Secretary of State, DMV and Local Election Officials

<b>PROGRAM PERFORMANCE GOAL</b>	<b>DESIRED OUTCOME</b>	<b>MEASUREMENT</b>	<b>TIMELINE</b>	<b>RESPONSIBLE PARTIES</b>
Increase the accessibility of polling places to persons with special access needs	Polling places, throughout the state, that are freely accessible by all voters.	Number of complaints on polling place accessibility.	Continuous	Local Election Officials
Increase the timeliness of resolution of grievances	Grievances resolved within 5 business days.	Comparison between Grievance Date and Resolution Date.	Continuous	Secretary of State
Increase the timeliness and accuracy of removing a deceased voter from the voter registration rolls	Remove deceased voters from registration list within 60 days.  Less than .5% error rate on matches (false positives).	Comparison between Date of Death and Status Change Date on SWVR.  Number of erroneous matches / Total number of matches.	Continuous	Secretary of State and the Colorado Department of Public Health and Environment, Vital Records Division
Increase the timeliness and accuracy of removing convicted felons from the voter registration rolls	Remove felon voters from registration list within 30 days.  Less than .5% error rate on matches (false positives).	Comparison between Date of Incarceration and Status Change Date on SWVR.  Number of erroneous matches / Total number of matches.	Continuous	Secretary of State, the Colorado Department of Corrections, and the U.S. Department of Justice
Eliminate duplicate voter registrations across counties within Colorado	No duplicate registration records.	Number of duplicate voter registration records.	Continuous	Secretary of State and Local Election Officials
Improve the timeliness and accuracy of Voter registrations from DMV.	Voter registration records entered within one business day.	Comparison between Registration Date and Date of Entry.	Continuous	Secretary of State and DMV

<b>PROGRAM PERFORMANCE GOAL</b>	<b>DESIRED OUTCOME</b>	<b>MEASUREMENT</b>	<b>TIMELINE</b>	<b>RESPONSIBLE PARTIES</b>
Improve ID validation via Drivers License and SSN checks	Valid Drivers License Numbers on all voter registration records.  Valid Social Security Numbers on all voter registration records.		Continuous	Secretary of State, DMV and SSA

## **Section 9 – Administrative Complaint Procedures**

*A description of the uniform, nondiscriminatory State-based administrative complaint procedures in effect under section 402.*

*-- HAVA §254 (a)(9)*

*Deadline for Compliance: Prior to certification of State Plan, but no later than January 1, 2004; no waiver permitted.*

The Secretary of State has developed a unified statewide complaint system process for tracking and managing suspected violations of Title III of HAVA. This process meets the following requirements:

- The procedures are uniform and nondiscriminatory.
- Any person who believes there is a violation of Title III may file a complaint.
- Complaints shall be in writing and notarized, signed and sworn by the person filing the complaint.
- The state may consolidate complaints.
- At complainant's request, there shall be a hearing on the record.
- The state shall provide an appropriate remedy if it finds a violation has occurred.
- If no violation is found, the complaint shall be dismissed and the results published.
- Complaints shall have a final resolution within 90 days of the complaint being filed, unless the complainant consents to a longer period.
- If the complaint cannot be resolved within that period, an alternative dispute resolution procedure must be provided.

The Secretary of State formed a subcommittee to address this HAVA requirement effectively. This subcommittee was comprised of various stakeholders representing:

- County Clerk and Recorders
- County elections staff
- Colorado Civil Rights Commission
- Colorado General Assembly
- Political parties
- State Attorney General's Office
- Office of the Secretary of State.

This subcommittee developed guiding principles for the complaint process to the requirements listed above. The complaint process:

- must follow federal and state law;
- should not be complicated for the aggrieved party;
- should be easily accessible for the disabled;
- should be public within the parameters of state and federal law;
- should be easily tracked by all interested parties;
- should allow for local filing and resolution;
- should allow for timely resolution within HAVA timelines; and
- should address alternate language needs as required by law.

The subcommittee agreed to address the complaint procedures by breaking down the tasks into the following sections:

- Submission Process
- Review Process
- Alternative Dispute Resolution
- Forms
- Manuals
- Resolution Process
- HAVA Timelines

### ***Submission Process***

The Submission Process<sup>7</sup> allows for the local receipt of complaints or filing directly with the Secretary of State. Upon receipt of a HAVA 2002 Title III complaint, the local election official forwards the complaint within one business day to the Secretary of State who receives and tracks all HAVA complaints.

In accordance with state and federal law, the complaint must be in writing and notarized, signed and sworn by the person filing the complaint, involve an alleged violation of Title III of HAVA 2002, and filed within one year from the date of the alleged violation or the election, whichever is later. A form has been developed to aid the complainant in providing the required information. The complainant has the option of utilizing the form or filing a letter with required information.

Complaints filed with the local election official shall be faxed to the Secretary of State within one business day of receipt. The original shall be mailed and a copy retained for the local file. Conversely, complaints filed with the Secretary of State shall be faxed to the local election official within one business day of receipt. A copy must be mailed and the Secretary of State will retain the original.

Upon receipt at the Office of the Secretary of State, the complaint is date stamped, logged in, and assigned a state ID number for tracking. A receipted copy will must be faxed to the local election official.

The complaint form or letter is checked for required information, and an acknowledgement of receipt is sent to the complainant. The acknowledgement shall indicate the tracking number and general instructions for tracking the complaint.

### ***Review Process***

The Colorado Help America Vote Act, exempts the HAVA Administrative Complaint Procedures from the Administrative Procedure Act in C.R.S. 1-1.5-105(3)(b).

---

<sup>7</sup> §1-1.5-105, Colorado Revised Statutes.

Under the Review Process, the Secretary of State has several options available:

- Local Resolution
- Resolution/Remedy without a hearing
- Dismissal
- Consolidation
- Extension
- Hearing
- Determination

### ***Alternative Dispute Resolution***

The Alternative Dispute Resolution (ADR) procedure is required if the Secretary of State does not issue a final determination concerning the complaint within 90 days of filing. All complaints requiring ADR will be forwarded to the Colorado Judicial Office of Dispute Resolution for final resolution within sixty days.

An agreement may be drafted between the Colorado Judicial Office of Dispute Resolution and the Secretary of State to address the ADR requirements for the HAVA Administrative Complaint Procedure.

### ***Forms***

A form for the filing of a complaint is available on the Secretary of State's website to aid the complainant in providing the required information. The complainant is not be required to utilize the form, but is required by rules to provide certain information in a written, notarized complaint.

### ***Manuals***

Instructions to aid the complainant in filing and tracking a complaint are also available online. The instructions are posted on the Secretary of State website and available in alternative languages in counties as required by law.

An instruction sheet for local election officials provides uniformity in handling the complaints statewide.

### ***Resolution Process***

A brief outline of the resolution process includes the following basic elements:

- Filing
- Tracking
- Review (with or without hearing)
- Consolidation and Extension
- Determination, which may include dismissal
- Alternative Dispute Resolution (if no determination within 90 day timeframe)
- Court Appeal (if complainant is not satisfied with final determination or ADR is unsuccessful)

## ***HAVA Timelines***

The timelines for filing a complaint under the HAVA Colorado Administrative Complaint Procedure and disposition/resolution of the complaint are clearly outlined in federal and state law:

WITHIN ONE BUSINESS DAY the local election official shall transmit a Title III HAVA complaint filed with the local official to the Secretary of State.

WITHIN ONE YEAR of the occurrence of the alleged violation or of the election giving rise to the complaint, whichever, is later; the complaint must be filed with the Secretary of State. [C.R.S. 1-1.5-105(2)(d)]

WITHIN 90 DAYS of the date the complaint is filed, the Secretary of State must issue a decision on the complaint [C.R.S. 1-1.5-105(2)(i)], unless the complainant consents to a longer period for making such determination. [HAVA Section 402(a)(2)(H)]

WITHIN 60 DAYS following the 90-day time frame, if the Secretary of State fails to issue a final decision on the complaint, the complaint shall be resolved under the Alternative Dispute Resolution Procedure established by the Secretary of State. [C.R.S. 1-1.5-105(2)(j) and HAVA Section 402(a)(2)(I)]

WITHIN 30 DAYS following the final determination by the Secretary of State, an aggrieved party may appeal the Secretary's determination to the District Court in and for the City and County of Denver. [C.R.S. 1-1.5-105(4)]

## **Section 10 – Effect of Title I Payments**

*If the State received any payment under title I, a description of how such payment will affect the activities proposed to be carried out under the plan, including the amount of funds available for such activities.*

-- HAVA §254 (a)(10)

Colorado received \$7.04 million under Sections 101 and 102, Title I of HAVA.

### ***§101 – Payments to states for activities to improve administration of elections***

Colorado received \$4.7 million to improve the administration of elections for Federal office. These funds have been, and will continue to be used to address the following activities:

- ❖ Administer HAVA in the State
- ❖ Comply with Title III requirements, and
- ❖ Improve the administration of elections for Federal office.

### ***§102 – Replacement of punch card or lever voting machines***

Colorado received \$2.2 million in Section 102 funds for the replacement of punch card voting systems in 682 qualifying precincts in five counties in the State. With interest earned on those funds, the state distributed over \$2.3 million in 2005 and 2006 to Boulder, Jefferson, Mesa, Montrose, and Pitkin Counties who, prior to the August 2006 Primary Election, had replaced all punch-card equipment in the state.

Table 10.1 lists the Colorado precincts for equipment buy-out:

**Table 10.1**

<b>COUNTY</b>	<b>PRECINCTS</b>
Boulder	249
Jefferson	322
Mesa	71
Montrose	22
Pitkin	18
<b>Total</b>	<b>682</b>



## **Section 11 – State Plan Management**

*How the State will conduct ongoing management of the plan, except that the State may not make any material change in the administration of the plan unless the change—*

*(A) is developed and published in the Federal Register in accordance with section 255 in the same manner as the State plan;*

*(B) is subject to public notice and comment in accordance with section 256 in the same manner as the State plan; and*

*(C) takes effect only after the expiration of the 30-day period which begins on the date the change is published in the Federal Register in accordance with subparagraph (A).*

-- HAVA §254 (a)(11)

Colorado has used the State Plan as the basis for managing the activities necessary for the implementation of HAVA requirements. The Secretary of State is ultimately responsible for the management and implementation of the State Plan.

Title II of the Help America Vote Act requires each state to describe how it will manage the implementation of its proposed HAVA plan. This description must include who is responsible for implementation and monitoring, the process for changing the state plan, implementation timelines, and reporting requirements for counties and projects. Colorado has conduct plan management at multiple levels.

In Colorado, the Chief State Election Official is the Secretary of State. The Secretary of State has the ultimate responsibility for the implementation of HAVA requirements. As a result, the Secretary of State possesses has final authority in decision-making and management of the HAVA program.

Individual leaders have responsibility for the day-to-day coordination and implementation of distinct projects within the HAVA plan. These project managers may be State Elections Division staff, Contractors, or county representatives. Project managers and project/task leaders determine appropriate reporting based upon the needs, requirements, complexity, and risk factors of each project.

The State of Colorado will comply with HAVA requirements related to ongoing management of the State Plan. Future material changes in the administration of the State Plan will not be made unless the change is developed and published in the Federal Register in accordance with HAVA §255 and §256.

## **Section 12 – Changes to State Plan from Prior Year**

*In the case of a State with a State plan in effect under this subtitle during the previous fiscal year, a description of how the plan reflects changes from the State plan for the previous fiscal year and of how the State succeeded in carrying out the State plan for such previous fiscal year.*

*-- HAVA §254 (a) (12)*

The Colorado State Plan was initially submitted as required under P.L. 197-252 in July of 2003.

Changes have been integrated into this document on an as needed basis where they apply.

## **Section 13 – Colorado HAVA Team**

This vision of elections to come in Colorado is a direct result of the dedicated teamwork of community stakeholders who have donated their time and talent to this long-term project. Ensuring integrity, independence and self-determination is an exciting challenge that the Help America Vote Act Committee and Subcommittees have embraced enthusiastically.

For further information please visit our website at:

[www.sos.state.co.us](http://www.sos.state.co.us)  
**In the “Election Center”**  
**Under**  
**“Help America Vote”**

1700 Broadway Suite 270  
Denver, CO 80290  
(303) 894-2200  
(Select “3” for the Elections Division)

**Public Comment Period for this Document is August 1, 2007  
Through September 1, 2007. To provide public comment  
please email your comments to:**

[sos.elections@sos.state.co.us](mailto:sos.elections@sos.state.co.us)

## Glossary

<b>TERM</b>	<b>DEFINITION</b>
ADA	Americans with Disabilities Act
ADR	Alternative Dispute Resolution
C.R.S.	Colorado Revised Statutes
DRE	Direct Recording Electronic
FEC	Federal Elections Commission
H.B.	House Bill
HAVA	Help America Vote Act
IT	Information Technology
NASED	National Association of State Election Directors
NIST	National Institute of Standards and Technology
P.L.	Public Law
PMO	Project Management Office
RFB	Request for Bid
RFI	Request for Information
RFP	Request for Proposal
S.B.	Senate Bill