

FYI – For Your Information

Electronic Access to Department of Revenue Information

GENERAL INFORMATION

This FYI highlights some of the information and online services provided by the Colorado Department of Revenue. The department encourages Web users to explore the department's Web site for information available but not listed in this FYI.

Because some of the information on the department's Web site includes confidential tax information, it should be noted that these particular sites are secured so individuals may review only their own personal account information. These secured sites will indicate what authorization an individual is required to have to review personal account data.

COLORADO STATE WEB SITE

The Colorado State homepage is located at www.colorado.gov. This main Colorado State Web site includes information regarding special state programs, education, tourism, legislation, Colorado Revised Statutes and links to Colorado state agency Web sites.

DEPARTMENT OF REVENUE TAX GROUP WEB SITE

The Colorado Department of Revenue Tax Group maintains its own Web page at www.taxcolorado.com

Some of the information this multifaceted site includes:

- **Tax Forms.** Past and most current income tax forms; sales and use tax, withholding, estate/inheritance tax, cigarette and tobacco, excise, fuel, severance and passenger mile taxes, EFT filing forms and more. Most forms available on the department's Web site require users to have Adobe Acrobat Reader software.
- **Tax Information.** This site covers most tax topics including income tax, sales and use tax, withholding, cigarette/tobacco, estate, and excise taxes. Also included are: free tax class listings, what's new, a tax information index, publications, informational packets, answers to frequently asked questions as well as more than 170 *For Your Information* (FYI) tax publications. Additionally, this site provides information specifically for tax professionals, local sales and use tax rates, statistical tax data, sales tax charts and a page for the most current tax regulations and legislation.



Colorado Department of Revenue
Taxpayer Service Division
1375 Sherman St.
Denver, Colorado 80261

Forms and other services:
(303) 238-FAST (3278)
Assistance:
(303) 238-SERV (7378)
Fuel Tax: (303) 205-5602
www.taxcolorado.com

Special Tax Information Features.

All of the following may be accessed directly through the Department of Revenue Tax Group's main Web page at www.taxcolorado.com. There are various Web pages on this site aimed at those who need specific tax data. Some of these tax information sites include:

- ***"My Income Tax Account."*** This web page allows taxpayers or their representatives to look up specific tax information regarding their own personal income tax account such as the status of their current income tax refund, previous year refund information, estimated tax payments made, balance due and agreement to pay information.

This site is secured and will request certain information that only the individual or their personally designated representative should know. This includes current and last year's refund amounts, amount of the last payment made if they owed tax, or last five (5) digits of the billing notice. Taxpayers may also obtain a Personal Identification Number (PIN) to review the data. The program will instruct users on how to get a PIN number. The Web site address for this page is www.myincometax.state.co.us

- ***"Trade Name Search."*** Individuals may look up specific business trade names that are required to be registered with the Colorado Department of Revenue. This Web site address is www.businessstate.co.us

- ***"Sales Tax License Verification."*** This customized sales tax information system allows individuals to review the following:

- **Local Sales Tax Rates.** Locate specific city, county and special district sales tax rates.

- **Sales Tax License Verification.** Verify whether a Colorado sales tax license or sales tax exemption certification is currently valid.

- **Retailer Sales Tax Rates.** Confirm state, local and special district sales tax rates that apply to individual sales tax accounts and locations. This Web site address is www.taxview.state.co.us

ELECTRONIC FILING OPTIONS

Individuals may file their income tax return online through the department's NetFile program. NetFile provides a quick and efficient filing method allowing taxpayers to receive their refunds faster. For more information on NetFile visit the Web at www.taxcolorado.com or link directly to the NetFile site at: www.netfile.state.co.us

Filers may also find out more about filing their income taxes by telephone through TeleFile and electronically through e-file by visiting the *Web site at:* www.coloradoefile.state.co.us

Users can also learn more about filing payments owed to the department through Electronic Funds Transfer (EFT) and obtain an EFT account at: www.revenue.state.co.us/TPS_dir/wrap.asp?incl=eft

TAX DIVISIONS ONLINE

The Web site at www.taxcolorado.com provides information to almost all tax related divisions or sections such as Tax Auditing and Compliance, Tax Analysis, and Fair Share and information provided by the Taxpayer Service Division.

OTHER DIVISION SITES AVAILABLE

The main Revenue Web site at www.revenue.state.co.us also provides access to these other Revenue division Web sites:

- Auto Industry
- Executive Director's Office
- Gaming
- Information Technology
- Liquor Enforcement
- Lottery
- Motor Carrier Services
- Motor Vehicle
- Racing
- Tobacco Enforcement

OTHER AGENCY WEB SITES

The Colorado Department of Revenue's Web site also contains direct links to several other state agencies. Sites available through the department Web site include:

- Colorado Counties
- Colorado Municipal League
- Federal Government Services
- Internal Revenue Service
- Labor and Employment
- Property and Taxation
- Secretary of State
- Other Government Services

CAN'T FIND AN ANSWER?

Tax Index

For one-stop income tax information the Tax Information Index includes direct links to income tax FYI publications, regulations, questions and answers, Colorado Revised Statutes and forms.

Knowledge Base and Customer Support Service

Answers to frequently asked questions are available through the Colorado Taxes Web site's "Knowledge Base and Customer Support Service" program. The knowledge base provides many answers to a variety of tax questions. If individuals cannot find an answer to a specific question they may e-mail the department with their questions through the knowledge program. When a knowledge item answer is selected, the option to "Send Us an E-mail" appears at the top of the screen. Access the knowledge base through the "Contact Us" link.

Revenue Automated Tax Information Line

For non-online services the department provides an Interactive Voice Response system that answers inquiries by telephone for both tax professionals and individuals regarding specific individual income tax accounts.

The system offers access to five types of information.

1. *Estimated Tax Verification.* The last five payments or credits posted to an income tax account.
2. *Refund Status.* The status of an income tax refund claim.
3. *Last Year's Refund Amount.* The

amount of refund reported to the Internal Revenue Service on Form 1099G.

4. *Agreement to Pay.* Establishment of an agreement to pay arrangement to discharge an individual income tax liability.
5. *Balance Due Verification.* The amount owed on any balance due, the date when the department received a payment and the last (5) five payments received.

Note: This is a secured program to ensure confidentiality. Callers will be instructed when using the system on how to obtain security information in order to use the system. After security confirmation is received this system will provide the requested information.

To access the tax information line callers must dial (303) 238-FAST (3278). This system may be used with either a touch-tone telephone or rotary phone.

FURTHER INFORMATION

This and other FYIs provide general information concerning a variety of Colorado tax topics in simple and straightforward language. Although the FYIs represent a good faith effort to provide accurate and complete tax information, the information is not binding on the Colorado Department of Revenue, nor does it replace, alter, or supersede Colorado law and regulations. The Executive Director, who by statute is the only person having authority to bind the Department, has not formally reviewed and/or approved these FYIs.