



Colorado Department of Human Services

people who help people



**COLORADO DEPARTMENT OF HUMAN SERVICES
EMPLOYMENT AND REGULATORY AFFAIRS
DIVISION OF FOOD STAMP QUALITY ASSURANCE**

COLORADO SNAP QC REPORT

FFY 2010

OCTOBER 2009 THROUGH MARCH 2010

National Average Actives: 3.62%

Colorado Average Actives: 3.01%

Colorado National Ranking Actives: 16

National Average Negatives: 7.48%

Colorado Average Negatives: 6.38%

Colorado National Ranking Negatives: 31

SUMMARY OF FINDINGS
FFY 2010
OCTOBER THROUGH MARCH

ACTIVE CASE REVIEWS:

PAYMENT ERROR RATE = 3.01% without Agency Error would be .85%

CASE ERROR RATE = 8.63% without Agency Error would be 1.37%

77.27% of Errors are available in the Case File Record at the point of action

75% of Errors were known At or Before the point of action

Deductions and Earned Income account for 55.84% of the Dollar Errors

NEGATIVE CASE REVIEWS:

CASE ERROR RATE = 6.38%, all agency error

Denials prior to timeframe and no documentation in the case record dominate nature of the error

TIMELINESS REVIEWS:

FEDERAL TIMELINESS RATE 82.58%

STATE TIMELINESS RATE 81.74%,

CERTIFICATIONS: 30 DAY TIMELINESS 90.32%,

EXPEDITE TIMELINESS 76.87%;

RECERTIFICATIONS: 30 DAY TIMELINESS 80.18%,

EXPEDITE TIMELINESS 100%

SNAP Active Case Review

Period FFY2010

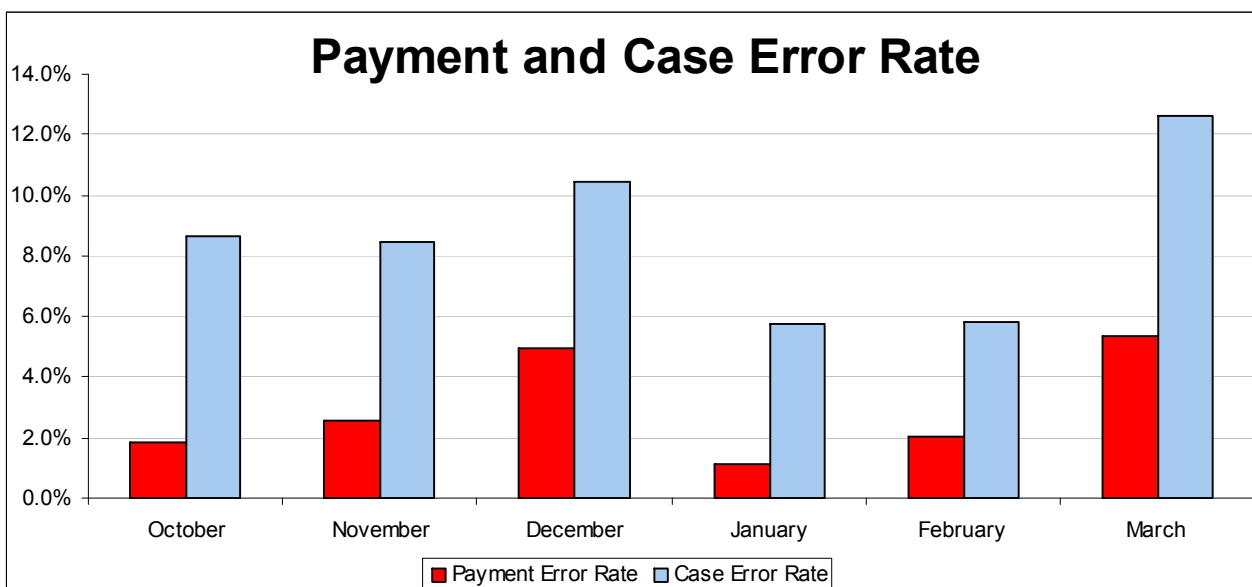
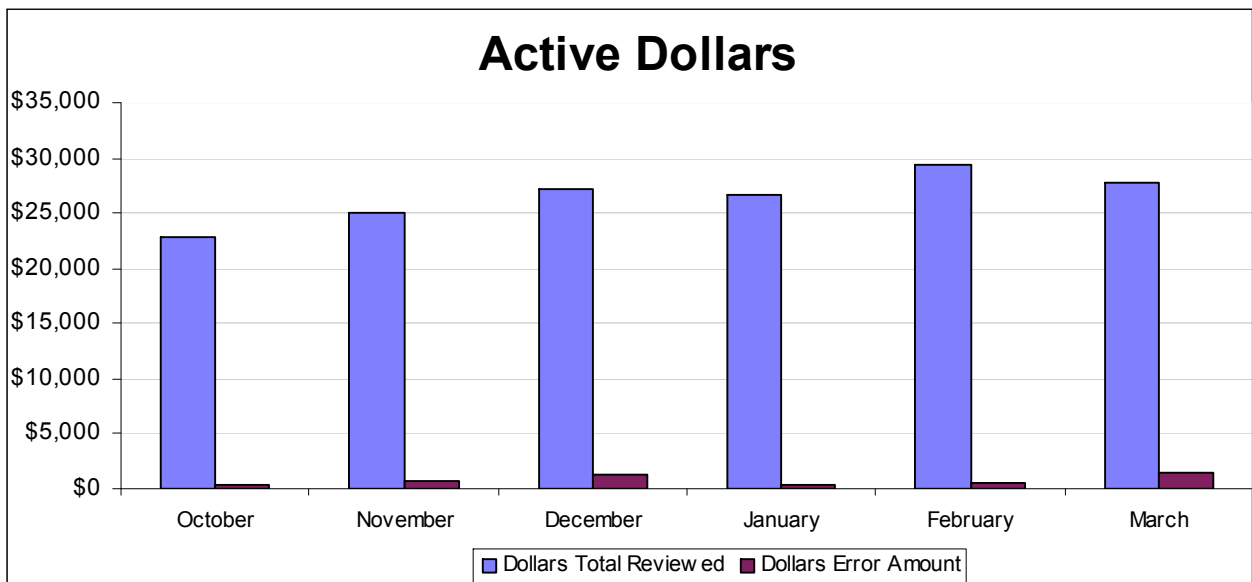
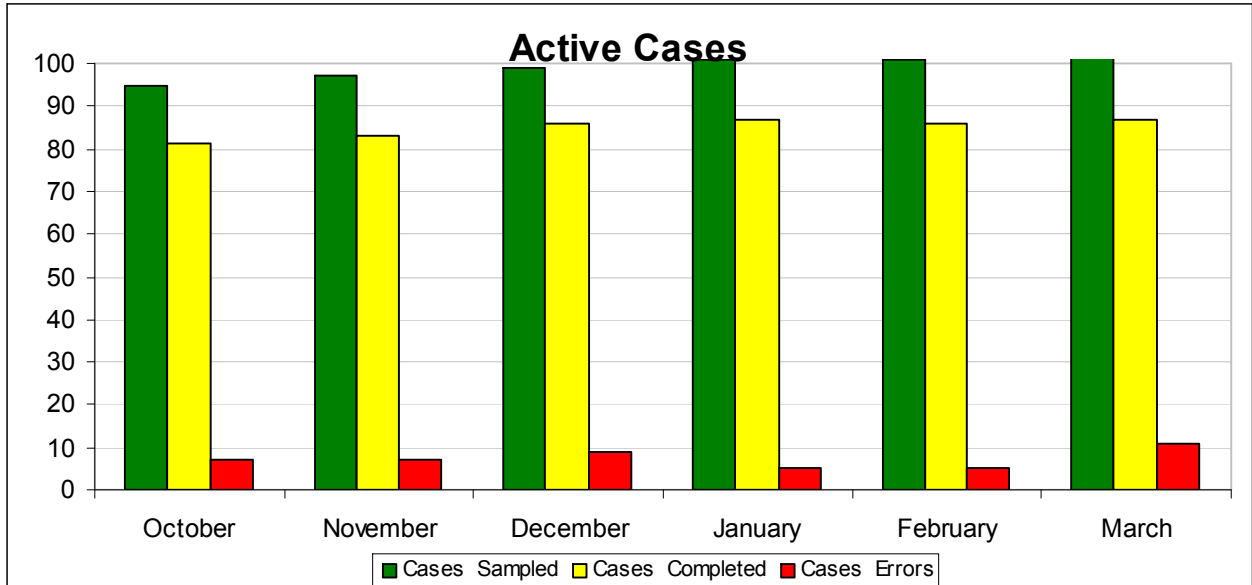
October 2009 through March 2010

Month	Cases			Case Error Rate	Dollars		Payment Error Rate
	Sampled	Completed	Errors		Total Reviewed	Error Amount	
October	95	81	7	8.64%	\$22,776	\$425	1.87%
November	97	83	7	8.43%	\$25,031	\$640	2.56%
December	99	86	9	10.47%	\$27,281	\$1,344	4.93%
January	101	87	5	5.75%	\$26,630	\$304	1.14%
February	101	86	5	5.81%	\$29,385	\$593	2.02%
March	104	87	11	12.64%	\$27,805	\$1,481	5.33%
Totals	597	510	44	8.63%	\$158,908	\$4,787	3.01%

Case Error Rate identifies the number of cases with potential dollar errors per 100. In this case, Colorado has the potential to have 8.63 active SNAP cases per 100 in at least \$25 error status. The average number of cases receiving SNAP benefits from October 2009 through March 2010 was 169,935. This would indicate that there is a potential for 14,652 SNAP food assistance cases in at least \$25 error in the Colorado caseload each month. This is a increase from February data of 1,524 additional SNAP cases potentially in error in Colorado.

Payment Error Rate indicates the actual dollars misspent for SNAP food assistance cases as identified by the random sample of cases selected. In this case, 3.01% of all dollars authorized for SNAP food assistance cases are misspent in Colorado. Issuance dollars for Colorado SNAP food assistance cases average through March 2010 was \$55,514,311 per month. This would indicate that there are potentially \$1,672,332 in misspent SNAP food assistance benefits in Colorado cases each month. This is a increase from February of \$292,545 in potential dollars misspent.

USDA FNS SNAP uses the dollar error rate for measuring Active Case accuracy for the SNAP program benefits. This is the data that is used to determine if performance bonuses will be awarded or if sanctions are to be imposed for a state. SNAP Active Case Performance Bonus: FNS will divide \$24 million among the 10 States with the lowest and the most improved combined payment error rates; FNS will provide bonuses to the 7 States with the lowest combined payment error rates based on the validated quality control payment error rates for the performance measurement year; FNS will provide bonuses to the 3 States with the largest percentage point decrease in their combined payment error rates based on the comparison of the validated quality control payment error rates for the performance measurement year and the previous fiscal year.



FFY 2010 SNAP Active Case Review through March 2010

FFY 2010

County	Cases			Case Error Rate	Dollars		Payment Error Rate	% of State Caseload	% of State Caseload Error	% of State Dollars	% of State \$ Error
	Sampled	Complete	Errors		Total Reviewed	Error Amount					
Adams	61	50	5	10.00%	\$16,477	\$679	4.12%	9.80%	11.36%	10.37%	14.18%
Alamosa	6	5	0	0.00%	\$994	\$0	0.00%	0.98%	0.00%	0.63%	0.00%
Arapahoe	66	58	2	3.45%	\$20,724	\$275	1.33%	11.37%	4.55%	13.04%	5.74%
Archuleta	3	3	0	0.00%	\$438	\$0	0.00%	0.59%	0.00%	0.28%	0.00%
Baca	1	0	0	0.00%	\$0	\$0	0.00%	0.00%	0.00%	0.00%	0.00%
Bent	1	1	0	0.00%	\$217	\$0	0.00%	0.20%	0.00%	0.14%	0.00%
Boulder	23	16	1	6.25%	\$4,357	\$135	3.10%	3.14%	2.27%	2.74%	2.82%
Broomfield	2	1	0	0.00%	\$367	\$0	0.00%	0.20%	0.00%	0.23%	0.00%
Chaffee	1	1	1	100.00%	\$25	\$138	552.00%	0.20%	2.27%	0.02%	2.88%
Cheyenne	0	0	0	0.00%	\$0	\$0	0.00%	0.00%	0.00%	0.00%	0.00%
Clear Creek	0	0	0	0.00%	\$0	\$0	0.00%	0.00%	0.00%	0.00%	0.00%
Conejos	2	2	0	0.00%	\$413	\$0	0.00%	0.39%	0.00%	0.26%	0.00%
Costilla	1	1	0	0.00%	\$637	\$0	0.00%	0.20%	0.00%	0.40%	0.00%
Crowley	1	1	0	0.00%	\$140	\$0	0.00%	0.20%	0.00%	0.09%	0.00%
Custer	0	0	0	0.00%	\$0	\$0	0.00%	0.00%	0.00%	0.00%	0.00%
Delta	6	4	1	25.00%	\$1,708	\$147	8.61%	0.78%	2.27%	1.07%	3.07%
Denver	108	95	8	8.42%	\$28,837	\$1,094	3.79%	18.63%	18.18%	18.15%	22.85%
Dolores	1	1	0	0.00%	\$200	\$0	0.00%	0.20%	0.00%	0.13%	0.00%
Douglas	10	9	0	0.00%	\$2,134	\$0	0.00%	1.76%	0.00%	1.34%	0.00%
Eagle	1	1	0	0.00%	\$186	\$0	0.00%	0.20%	0.00%	0.12%	0.00%
Elbert	1	1	0	0.00%	\$82	\$0	0.00%	0.20%	0.00%	0.05%	0.00%
El Paso	68	54	8	14.81%	\$18,552	\$1,031	5.56%	10.59%	18.18%	11.67%	21.54%
Fremont	7	7	1	14.29%	\$1,648	\$54	3.28%	1.37%	2.27%	1.04%	1.13%
Garfield	7	6	1	16.67%	\$1,881	\$32	1.70%	1.18%	2.27%	1.18%	0.67%
Gilpin	0	0	0	0.00%	\$0	\$0	0.00%	0.00%	0.00%	0.00%	0.00%
Grand	0	0	0	0.00%	\$0	\$0	0.00%	0.00%	0.00%	0.00%	0.00%
Gunnison	1	0	0	0.00%	\$0	\$0	0.00%	0.00%	0.00%	0.00%	0.00%
Hinsdale	0	0	0	0.00%	\$0	\$0	0.00%	0.00%	0.00%	0.00%	0.00%
Huerfano	3	2	0	0.00%	\$1,152	\$0	0.00%	0.39%	0.00%	0.72%	0.00%
Jackson	0	0	0	0.00%	\$0	\$0	0.00%	0.00%	0.00%	0.00%	0.00%
Jefferson	39	31	3	9.68%	\$7,342	\$272	3.70%	6.08%	6.82%	4.62%	5.68%
Kiowa	0	0	0	0.00%	\$0	\$0	0.00%	0.00%	0.00%	0.00%	0.00%
Kit Carson	1	1	1	100.00%	\$200	\$120	60.00%	0.20%	2.27%	0.13%	2.51%
Lake	1	1	0	0.00%	\$487	\$0	0.00%	0.20%	0.00%	0.31%	0.00%
La Plata	6	5	0	0.00%	\$1,311	\$0	0.00%	0.98%	0.00%	0.83%	0.00%
Larimer	29	25	4	16.00%	\$8,055	\$379	4.71%	4.90%	9.09%	5.07%	7.92%
Las Animas	6	5	0	0.00%	\$1,187	\$0	0.00%	0.98%	0.00%	0.75%	0.00%
Lincoln	1	0	0	0.00%	\$0	\$0	0.00%	0.00%	0.00%	0.00%	0.00%
Logan	4	3	0	0.00%	\$841	\$0	0.00%	0.59%	0.00%	0.53%	0.00%

Mesa	21	20	0	0.00%	\$5,996	\$0	0.00%	3.92%	0.00%	3.77%	0.00%
Mineral	0	0	0	0.00%	\$0	\$0	0.00%	0.00%	0.00%	0.00%	0.00%
Moffat	1	1	0	0.00%	\$120	\$0	0.00%	0.20%	0.00%	0.08%	0.00%
Montezuma	3	3	0	0.00%	\$1,990	\$0	0.00%	0.59%	0.00%	1.25%	0.00%
Montrose	8	7	1	14.29%	\$2,907	\$106	3.65%	1.37%	2.27%	1.83%	2.21%
Morgan	4	3	0	0.00%	\$1,354	\$0	0.00%	0.59%	0.00%	0.85%	0.00%
Otero	15	15	2	13.33%	\$5,022	\$107	2.13%	2.94%	4.55%	3.16%	2.24%
Ouray	0	0	0	0.00%	\$0	\$0	0.00%	0.00%	0.00%	0.00%	0.00%
Park	1	0	0	0.00%	\$0	\$0	0.00%	0.00%	0.00%	0.00%	0.00%
Phillips	0	0	0	0.00%	\$0	\$0	0.00%	0.00%	0.00%	0.00%	0.00%
Pitkin	0	0	0	0.00%	\$0	\$0	0.00%	0.00%	0.00%	0.00%	0.00%
Prowers	2	2	0	0.00%	\$589	\$0	0.00%	0.39%	0.00%	0.37%	0.00%
Pueblo	37	36	3	8.33%	\$9,406	\$102	1.08%	7.06%	6.82%	5.92%	2.13%
Rio Blanco	0	0	0	0.00%	\$0	\$0	0.00%	0.00%	0.00%	0.00%	0.00%
Rio Grande	6	5	1	20.00%	\$919	\$40	4.35%	0.98%	2.27%	0.58%	0.84%
Routt	0	0	0	0.00%	\$0	\$0	0.00%	0.00%	0.00%	0.00%	0.00%
Saguache	0	0	0	0.00%	\$0	\$0	0.00%	0.00%	0.00%	0.00%	0.00%
San Juan	0	0	0	0.00%	\$0	\$0	0.00%	0.00%	0.00%	0.00%	0.00%
San Miguel	0	0	0	0.00%	\$0	\$0	0.00%	0.00%	0.00%	0.00%	0.00%
Sedgwick	0	0	0	0.00%	\$0	\$0	0.00%	0.00%	0.00%	0.00%	0.00%
Summit	2	2	0	0.00%	\$252	\$0	0.00%	0.39%	0.00%	0.16%	0.00%
Teller	3	2	1	50.00%	\$236	\$76	32.20%	0.39%	2.27%	0.15%	1.59%
Washington	0	0	0	0.00%	\$0	\$0	0.00%	0.00%	0.00%	0.00%	0.00%
Weld	22	20	0	0.00%	\$8,837	\$0	0.00%	3.92%	0.00%	5.56%	0.00%
Yuma	4	4	0	0.00%	\$688	\$0	0.00%	0.78%	0.00%	0.43%	0.00%
TOTAL	597	510	44	8.63%	\$158,908	\$4,787	3.01%				
County	Sampled	Complete	Errors	Case Error Rate	Total Reviewed	Error Amount	Payment Error Rate	% of State Caseload	% of State Caseload Error	% of State Dollars	% of State \$ Error
	Cases				Dollars						

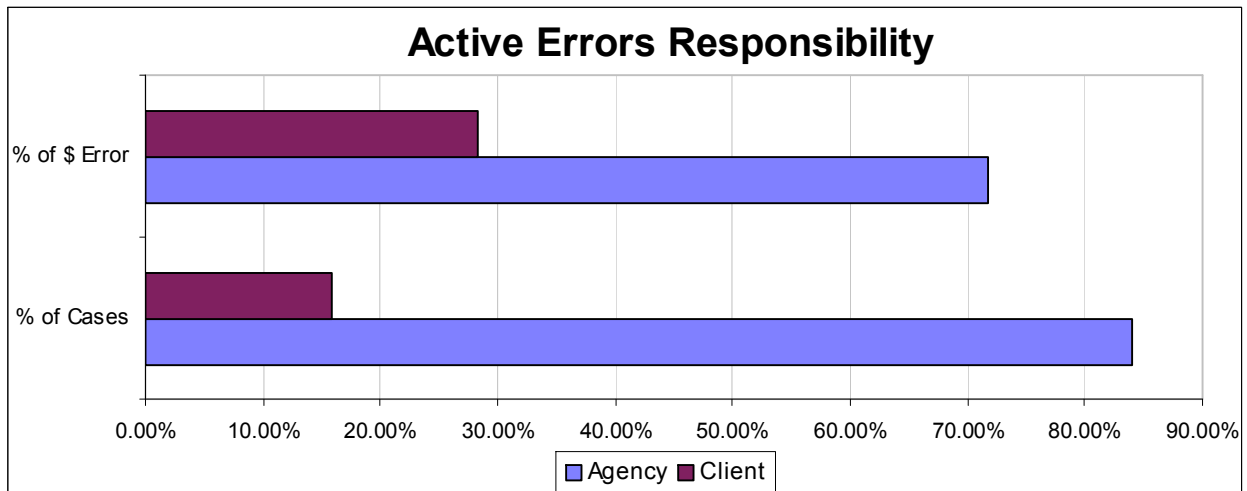
SNAP ACTIVE CASE ERRORS BY RESPONSIBILITY

FFY 2010 OCTOBER 2009 – MARCH 2010

STATEWIDE

AGENCY	# of Cases	% of Cases	Error Dollars	% of \$ Error
Information reported by a collateral contact inaccurate	0	0.0%	\$0	0.0%
Acted on incorrect Federal computer match information that was not required to be verified	0	0.0%	\$0	0.0%
Policy incorrectly applied	4	9.1%	\$489	10.2%
Reported information disregarded or not applied	20	45.5%	\$1,955	40.8%
Agency failed to follow up on inconsistent or incomplete information	1	2.3%	\$64	1.3%
Agency failed to follow up on impending changes	1	2.3%	\$140	2.9%
Agency failed to verify required information	1	2.3%	\$168	3.5%
Computer programming error	2	4.5%	\$84	1.8%
Data entry and/or coding error	5	11.4%	\$343	7.2%
Mass Change	0	0.0%	\$0	0.0%
Arithmetic computation	0	0.0%	\$0	0.0%
Computer user error	3	6.8%	\$189	3.9%
Other	0	0.0%	\$0	0.0%
Subtotal	37	84.1%	\$3,432	71.7%
CLIENT	# of Cases	% of Cases	Error Dollars	% of \$ Error
Information not reported	5	11.4%	\$964	20.1%
Incomplete or incorrect information provided	0	0.0%	\$0	0.0%
Information withheld by client	2	4.5%	\$391	8.2%
Incorrect information provided by client	0	0.0%	\$0	0.0%
Subtotal	7	15.9%	\$1,355	28.3%
Grand Total	44	100.0%	\$4,787	100.0%

Colorado Active SNAP Dollar Error Rate without Agency Error = .85%
Colorado Active SNAP Case Error Rate without Agency Error = 1.37%

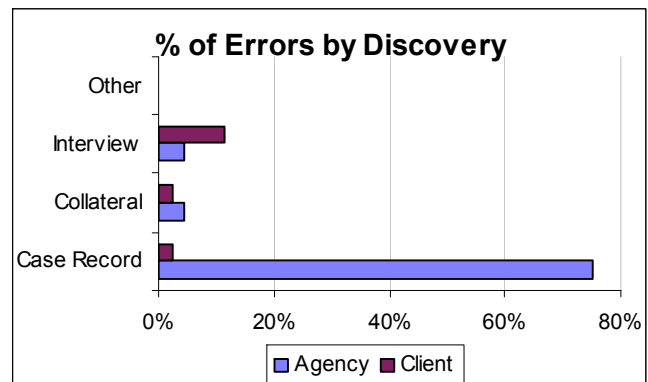
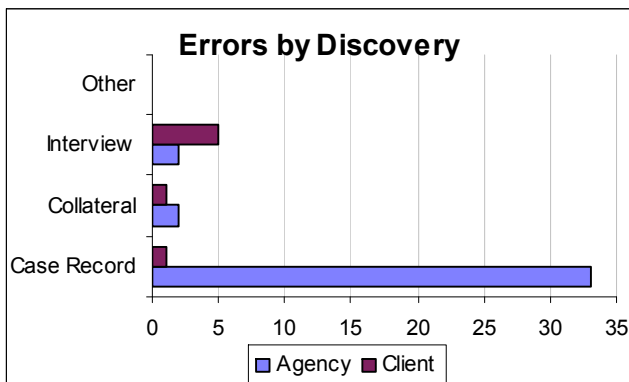


SNAP ACTIVE CASE ERRORS BY RESPONSIBILITY and DISCOVERY FFY 2010 OCTOBER 2009 – MARCH 2010

STATEWIDE

AGENCY CAUSED	# of Cases	% Cases	Error Dollars	% of \$ Errors
Variance clearly identified from case record (not from an automated match)	21	47.7%	\$2,028	42.4%
Variance clearly identified from case record (from an automated match)	10	22.7%	\$762	15.9%
Variance discovered from recipient interview	2	4.5%	\$288	6.0%
Employer (present or former)	2	4.5%	\$144	3.0%
Financial institution, insurance company, or other business	0	0.0%	\$0	0.0%
Landlord	0	0.0%	\$0	0.0%
Government agency or public records, not automated match	0	0.0%	\$0	0.0%
Government agency or public records, automated match	2	4.5%	\$210	4.4%
Other	0	0.0%	\$0	0.0%
SubTotal	37	84.1%	\$3,432	71.7%
CLIENT CAUSED	# of Cases	% Cases	Error Dollars	% of \$ Errors
Variance clearly identified from case record (not from an automated match)	0	0.0%	\$0	0.0%
Variance clearly identified from case record (from an automated match)	0	0.0%	\$0	0.0%
Variance discovered from recipient interview	5	11.4%	\$745	15.6%
Employer (present or former)	1	2.3%	\$367	7.7%
Financial institution, insurance company, or other business	0	0.0%	\$0	0.0%
Landlord	0	0.0%	\$0	0.0%
Government agency or public records, not automated match	1	2.3%	\$243	5.1%
Government agency or public records, automated match	0	0.0%	\$0	0.0%
Other	0	0.0%	\$0	0.0%
SubTotal	7	15.9%	\$1,355	28.3%
Grand Total	44	100.0%	\$4,787	100.0%

The information is available in the case record for determination 77.27% of the errors made. This is an **increase** from February data. There continues to be an indication that county staff needs interviewing skills training, eligibility training and documentation/verification training. Failure to identify “what the information is and how to use it” continues to be a **major** contributor to the high error rate. The information was available in the case record for determination 82.05% of the errors made during this same period in FFY 2009. There has been **improvement** in this area.

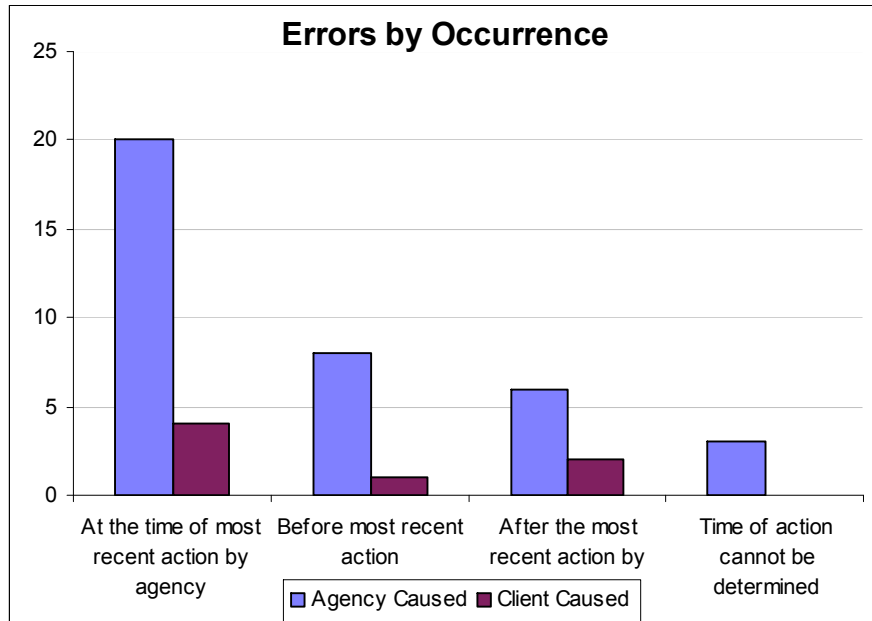


SNAP ACTIVE CASE ERRORS BY RESPONSIBILITY and OCCURRENCE FFY 2010 OCTOBER 2009 – MARCH 2010

STATEWIDE

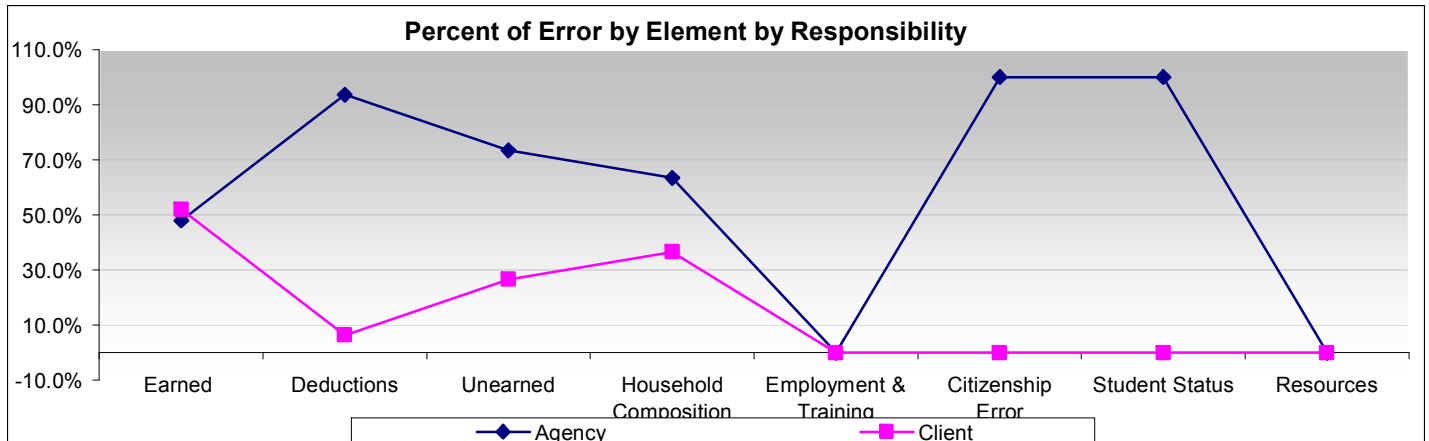
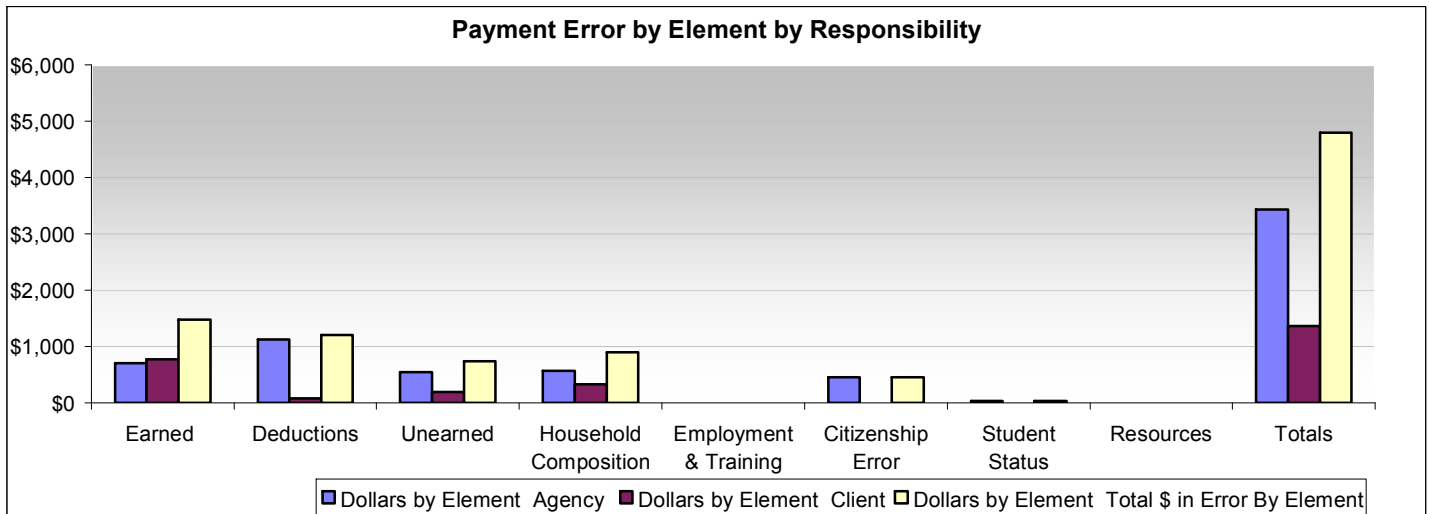
AGENCY CAUSED	# of Cases	% Cases	Error Dollars	% of \$ Errors
At the time of most recent action by agency	20	45.5%	\$2,046	42.7%
Before most recent action	8	18.2%	\$609	12.7%
After the most recent action by agency	6	13.6%	\$381	8.0%
Time of action cannot be determined	3	6.8%	\$396	8.3%
SubTotal	37	84.1%	\$3,432	71.7%
CLIENT CAUSED	# of Cases	% Cases	Error Dollars	% of \$ Errors
At the time of most recent action by agency	4	9.1%	\$598	12.5%
Before most recent action	1	2.3%	\$147	3.1%
After the most recent action by agency	2	4.5%	\$610	12.7%
Time of action cannot be determined	0	0.0%	\$0	0.0%
SubTotal	7	15.9%	\$1,355	28.3%
Grand Total	44	100.0%	\$4,787	100.0%

The errors are made “**AT** or **BEFORE**” the most recent action by the agency 75% of the time. This is an **increase** from February data. This indicates that recognition training, (at the point of initial contact or at the time of a report is made by the household) is needed, and also, in recognizing when to make a change on reported information (i.e., eligibility knowledge). The errors were made “**AT** or **BEFORE**” the most recent action by the agency 71.79% of the time during this same period in FFY 2009. Slight **improvement** has been made in this area. This continues to be an area that needs attention for correction.



SNAP Active Case Errors by Element FFY 2010 OCTOBER 2009 through MARCH 2010

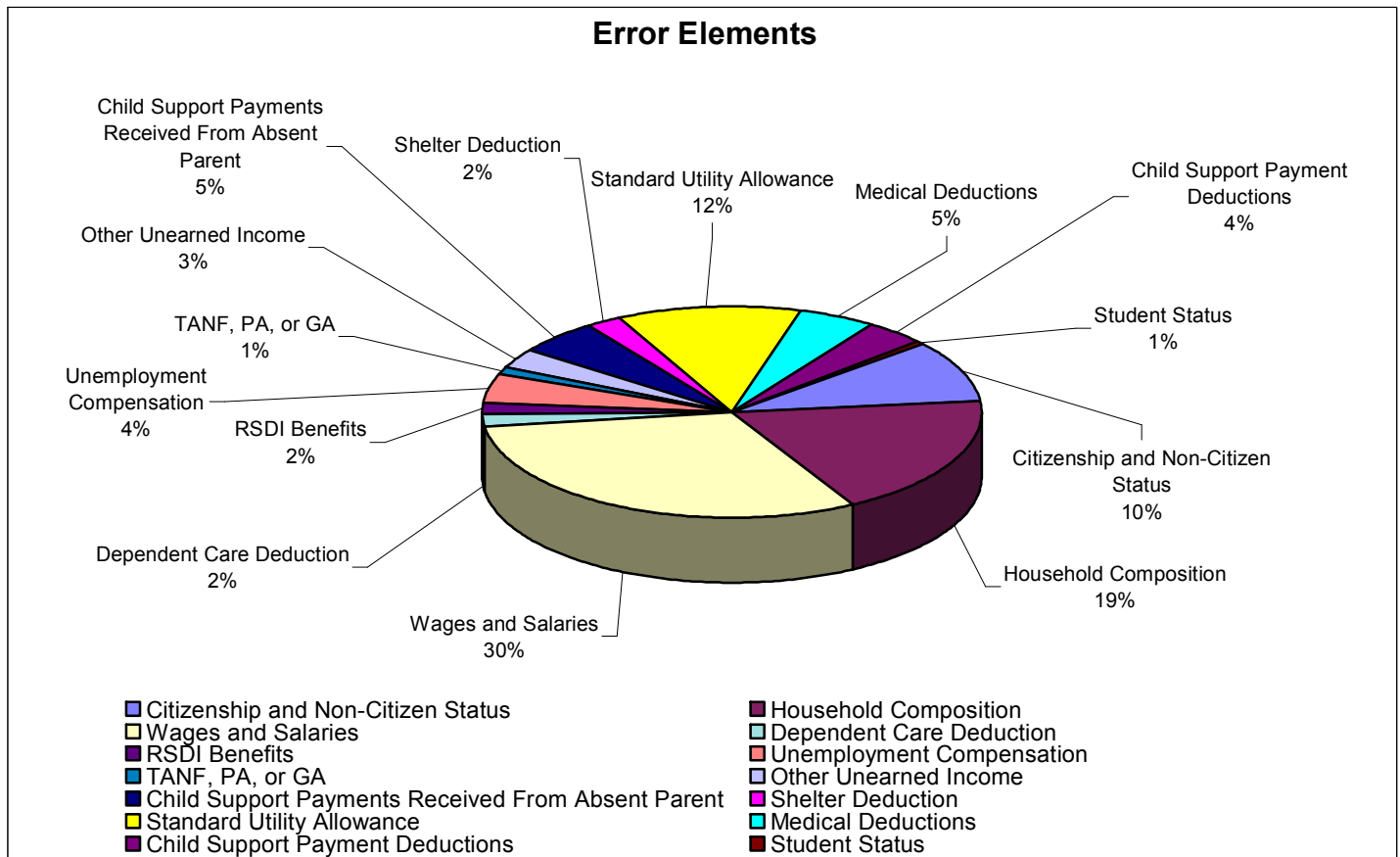
Element	Dollars by Element			Percentage by Element		
	Agency	Client	Total \$ in Error By Element	Agency	Client	Total % in Error by Element
Earned	\$706	\$766	\$1,472	47.96%	52.04%	30.75%
Deductions	\$1,125	\$76	\$1,201	93.67%	6.33%	25.09%
Unearned	\$539	\$195	\$734	73.43%	26.57%	15.33%
Household Composition	\$565	\$326	\$891	63.41%	36.59%	18.61%
Employment & Training	\$0	\$0	\$0	0.00%	0.00%	0.00%
Citizenship Error	\$457	\$0	\$457	100.00%	0.00%	9.55%
Student Status	\$32	\$0	\$32	100.00%	0.00%	0.67%
Resources	\$0	\$0	\$0	0.00%	0.00%	0.00%
Totals	\$3,424	\$1,363	\$4,787	71.53%	28.47%	100.00%



Error Element Ranking By Error

Element	Dollar Error	% of Dollar Error	Cases in Error	% of Cases in Error
111 Student Status	\$32	0.67%	1	2.27%
130 Citizenship and Non-Citizen Status	\$457	9.55%	3	6.82%
140 Residency	\$0	0.00%	0	0.00%
150 Household Composition	\$891	18.61%	6	13.64%
311 Wages and Salaries	\$1,472	30.75%	8	18.18%
323 Dependent Care Deduction	\$97	2.03%	1	2.27%
331 RSDI Benefits	\$72	1.50%	1	2.27%
334 Unemployment Compensation	\$215	4.49%	3	6.82%
344 TANF, PA, or GA	\$57	1.19%	1	2.27%
346 Other Unearned Income	\$147	3.07%	1	2.27%
Child Support Payments Received From Absent Parent	\$243	5.08%	4	9.09%
350 Absent Parent				
363 Shelter Deduction	\$115	2.40%	3	6.82%
364 Standard Utility Allowance	\$564	11.78%	6	13.64%
365 Medical Deductions	\$243	5.08%	3	6.82%
366 Child Support Payment Deductions	\$182	3.80%	3	6.82%
\$4,787			44	

During this same period in FFY 2009, there were 39 cases in error with \$4,069 in error.



EARNED INCOME ERRORS LARGE COUNTIES BY COUNTY BY MONTH

	OCT	NOV	DEC	JAN	FEB	MAR	TOTAL
ADAMS	\$0	\$0	\$64	\$0	\$0	\$175	\$239
ARAPAHOE	\$0	\$0	\$0	\$0	\$0	\$243	\$243
BOULDER	\$0	\$0	\$0	\$0	\$0	\$0	\$0
DENVER	\$0	\$0	\$246	\$0	\$0	\$0	\$246
EL PASO	\$73	\$0	\$367	\$0	\$0	\$0	\$440
JEFFERSON	\$0	\$0	\$0	\$0	\$0	\$0	\$0
LARIMER	\$0	\$0	\$0	\$0	\$224	\$0	\$224
MESA	\$0	\$0	\$0	\$0	\$0	\$0	\$0
PUEBLO	\$0	\$0	\$0	\$0	\$0	\$0	\$0
WELD	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Big 10 Total	\$73	\$0	\$677	\$0	\$224	\$418	\$1,392
% of Statewide for Earned Income	100.00%	\$0	89.43%	\$0	100.00%	100.00%	94.57%
Statewide Earned Income	\$73	\$0	\$757	\$0	\$224	\$418	\$1,472
% Statewide All Elements for Month	17.18%	0.00%	50.37%	0.00%	37.77%	28.22%	29.08%
Total Error Dollars all Elements	\$425	\$640	\$1,344	\$304	\$593	\$1,481	\$4,787

LARGE COUNTIES EARNED INCOME DATA

Large Counties comprise 7 of the 8 Earned Income case errors for the state for the FFY 2010 or 87.5% of the Earned Income case errors were made by the Large counties; \$1,392 of \$1,472 Earned Income dollar errors for the state for FFY 2010 or 94.57% of the state Earned Income dollar errors were made by the Large Counties. Large County Earned Income errors accounted for 29.08% of the state's total error dollars. **A slight improvement has been made by Large Counties in this area for FFY 2010.**

At this same time in FFY 2009, Large Counties were responsible for all 9 of the 10 Earned Income errors for the state or 90% of the Earned Income case errors were made by the Large Counties; \$1,840 of \$1,917 Earned Income dollar errors for the state or 95.98% of the Earned Income dollar errors were made by the Large Counties. Large County Earned Income errors accounted for 58.03% of the state's total error dollars.

STATEWIDE EARNED INCOME DATA

Statewide there were 8 Earned Income case errors for a total of \$1,472 Earned Income dollar error. This is 18.18% of all case errors, 30.75% of all dollar error.

Earned Income dollar error reduction has been a focus for Colorado staff in both the state offices and county offices over the last two years.

At this same time in FFY 2009, Statewide there were 10 Earned Income error cases, \$1,917 Earned Income dollar errors. Earned Income error was 58.03% of the total dollar error and 37.5% of the total case error.

EARNED INCOME ERRORS BY COUNTY BY MONTH - BIG 10 COUNTIES

		01	03	07	16	21	30	35	39	51	62	BIG 10	STATE		
OCT	CASES		0	0	0	0	1	0	0	0	0	0	1	1	
	RESPONSIBILITY	AGENCY	0	0	0	0	1	0	0	0	0	0	0	1	1
		CLIENT	0	0	0	0	0	0	0	0	0	0	0	0	0
	DISCOVERY	CASE RECORD	0	0	0	0	1	0	0	0	0	0	0	1	1
		RECIPIENT INTERVIEW	0	0	0	0	0	0	0	0	0	0	0	0	0
		COLLATERAL SOURCE	0	0	0	0	0	0	0	0	0	0	0	0	0
NOV	CASES		0	0	0	0	0	0	0	0	0	0	0	0	
	RESPONSIBILITY	AGENCY	0	0	0	0	0	0	0	0	0	0	0	0	0
		CLIENT	0	0	0	0	0	0	0	0	0	0	0	0	0
	DISCOVERY	CASE RECORD	0	0	0	0	0	0	0	0	0	0	0	0	0
		RECIPIENT INTERVIEW	0	0	0	0	0	0	0	0	0	0	0	0	0
		COLLATERAL SOURCE	0	0	0	0	0	0	0	0	0	0	0	0	0
DEC	CASES		1	0	0	1	1	0	0	0	0	0	3	4	
	RESPONSIBILITY	AGENCY	1	0	0	1	0	0	0	0	0	0	2	3	
		CLIENT	0	0	0	0	1	0	0	0	0	0	1	1	
	DISCOVERY	CASE RECORD	0	0	0	1	0	0	0	0	0	0	1	1	
		RECIPIENT INTERVIEW	0	0	0	0	0	0	0	0	0	0	0	0	
		COLLATERAL SOURCE	1	0	0	0	1	0	0	0	0	0	2	3	
JAN	CASES		0	0	0	0	0	0	0	0	0	0	0	0	
	RESPONSIBILITY	AGENCY	0	0	0	0	0	0	0	0	0	0	0	0	0
		CLIENT	0	0	0	0	0	0	0	0	0	0	0	0	0
	DISCOVERY	CASE RECORD	0	0	0	0	0	0	0	0	0	0	0	0	0
		RECIPIENT INTERVIEW	0	0	0	0	0	0	0	0	0	0	0	0	0
		COLLATERAL SOURCE	0	0	0	0	0	0	0	0	0	0	0	0	0
FEB	CASES		0	0	0	0	0	0	1	0	0	0	1	1	
	RESPONSIBILITY	AGENCY	0	0	0	0	0	0	0	0	0	0	0	0	0
		CLIENT	0	0	0	0	0	0	0	1	0	0	0	1	1
	DISCOVERY	CASE RECORD	0	0	0	0	0	0	0	0	0	0	0	0	0
		RECIPIENT INTERVIEW	0	0	0	0	0	0	1	0	0	0	0	1	1
		COLLATERAL SOURCE	0	0	0	0	0	0	0	0	0	0	0	0	0
MAR	CASES		1	1	0	0	0	0	0	0	0	0	2	2	
	RESPONSIBILITY	AGENCY	1	0	0	0	0	0	0	0	0	0	0	1	1
		CLIENT	0	1	0	0	0	0	0	0	0	0	0	1	1
	DISCOVERY	CASE RECORD	1	1	0	0	0	0	0	0	0	0	0	2	2
		RECIPIENT INTERVIEW	0	0	0	0	0	0	0	0	0	0	0	0	0
		COLLATERAL SOURCE	0	0	0	0	0	0	0	0	0	0	0	0	0
		01	03	07	16	21	30	35	39	51	62	BIG 10	STATE		
TOTAL EARNED INCOME RESPONSIBILITY	CASES		2	1	0	1	2	0	1	0	0	0	7	8	
		% OF STATEWIDE	25.0%	12.5%	0.0%	12.5%	25.0%	0.0%	12.5%	0.0%	0.0%	0.0%	87.5%		
	RESPONSIBILITY	AGENCY	2	0	0	1	1	0	0	0	0	0	4	5	
		CLIENT	0	1	0	0	1	0	1	0	0	0	3	3	
		% AGENCY ERROR	100.0%	0.0%	0.00%	100.0%	50.0%	0.00%	0.0%	0.00%	0.00%	0.00%	57.1%	62.5%	
	DISCOVERY	CASE RECORD	1	1	0	1	1	0	0	0	0	0	4	4	
		RECIPIENT INTERVIEW	0	0	0	0	0	0	1	0	0	0	1	1	
COLLATERAL SOURCE		1	0	0	0	1	0	0	0	0	0	2	3		
		% CASE RECORD	50.0%	100.0%	0.00%	100.0%	50.0%	0.00%	0.0%	0.00%	0.00%	0.00%	57.1%	50.0%	

UNEARNED INCOME ERRORS LARGE COUNTIES BY COUNTY BY MONTH

	OCT	NOV	DEC	JAN	FEB	MAR	TOTAL
ADAMS	\$0	\$0	\$0	\$0	\$0	\$106	\$106
ARAPAHOE	\$0	\$0	\$0	\$0	\$0	\$0	\$0
BOULDER	\$0	\$0	\$0	\$0	\$0	\$0	\$0
DENVER	\$0	\$0	\$140	\$0	\$0	\$0	\$140
EL PASO	\$0	\$0	\$0	\$57	\$0	\$0	\$57
JEFFERSON	\$0	\$72	\$0	\$0	\$48	\$0	\$120
LARIMER	\$43	\$0	\$0	\$0	\$0	\$62	\$105
MESA	\$0	\$0	\$0	\$0	\$0	\$0	\$0
PUEBLO	\$0	\$0	\$0	\$0	\$0	\$0	\$0
WELD	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Big 10 Total	\$43	\$72	\$140	\$57	\$48	\$168	\$528
% of Statewide for Unearned Income	19.4%	100.0%	100.0%	67.9%	100.0%	100.0%	71.9%
Statewide Unearned Income	\$222	\$72	\$140	\$84	\$48	\$168	\$734
% of Statewide All Elements for Month	10.1%	11.3%	10.4%	18.8%	8.1%	11.3%	11.0%
Total Error Dollars all Elements	\$425	\$640	\$1,344	\$304	\$593	\$1,481	\$4,787

LARGE COUNTIES UNEARNED INCOME DATA

Large Counties comprise 7 of the 10 Unearned Income case errors for the state for the FFY2010 or 70% of the Unearned Income case errors were made by the Large Counties; \$528 of \$734 Unearned Income dollar errors for the state for FFY2010 or 71.9% of the state Unearned Income dollar errors were made by the Large Counties. Large County Unearned Income errors accounted for 11% of the state's total error dollars.

At this same time in FFY2009, Large Counties were responsible for all 9 of the 10 Unearned Income errors for the state or 90% of the Unearned Income case errors were made by the Large Counties; \$854 of \$937 Unearned Income dollar errors for the state or 91.1% of the Unearned Income dollar errors were made by the Large Counties. Large County Unearned Income errors accounted for 12.78% of the state's total error dollars.

STATEWIDE UNEARNED INCOME DATA

Statewide, for FFY2010, there were 10 Unearned Income case errors for a total of \$734 Unearned Income dollar error. This is 11% of total dollar error and 22.73% of total case errors.

Unearned Income dollar error reduction has been a focus for Colorado staff in both the state offices and county offices over the last two years. There has not been significant improvement.

At this same time in FFY 2009, Statewide there were 10 Unearned Income error cases, \$937 Unearned Income dollar errors. Unearned Income error was 12.78% of the total dollar error and 25.64% of the total case error.

UNEARNED INCOME ERRORS BY COUNTY BY MONTH - BIG 10 COUNTIES

			01	03	07	16	21	30	35	39	51	62	BIG 10	STATE	
OCT	CASES		0	0	0	0	0	0	1	0	0	0	1	3	
	RESPONSIBILITY	AGENCY	0	0	0	0	0	0	0	1	0	0	0	1	2
		CLIENT	0	0	0	0	0	0	0	0	0	0	0	0	1
	DISCOVERY	CASE RECORD	0	0	0	0	0	0	0	1	0	0	0	1	2
		RECIPIENT INTERVIEW	0	0	0	0	0	0	0	0	0	0	0	0	1
COLLATERAL SOURCE		0	0	0	0	0	0	0	0	0	0	0	0	0	
			01	03	07	16	21	30	35	39	51	62	BIG 10	STATE	
NOV	CASES		0	0	0	0	0	1	0	0	0	0	1	1	
	RESPONSIBILITY	AGENCY	0	0	0	0	0	0	1	0	0	0	0	1	1
		CLIENT	0	0	0	0	0	0	0	0	0	0	0	0	0
	DISCOVERY	CASE RECORD	0	0	0	0	0	0	1	0	0	0	0	1	1
		RECIPIENT INTERVIEW	0	0	0	0	0	0	0	0	0	0	0	0	0
COLLATERAL SOURCE		0	0	0	0	0	0	0	0	0	0	0	0	0	
			01	03	07	16	21	30	35	39	51	62	BIG 10	STATE	
DEC	CASES		0	0	0	1	0	0	0	0	0	0	1	1	
	RESPONSIBILITY	AGENCY	0	0	0	1	0	0	0	0	0	0	0	1	1
		CLIENT	0	0	0	0	0	0	0	0	0	0	0	0	0
	DISCOVERY	CASE RECORD	0	0	0	1	0	0	0	0	0	0	0	1	1
		RECIPIENT INTERVIEW	0	0	0	0	0	0	0	0	0	0	0	0	0
COLLATERAL SOURCE		0	0	0	0	0	0	0	0	0	0	0	0	0	
			01	03	07	16	21	30	35	39	51	62	BIG 10	STATE	
JAN	CASES		0	0	0	0	1	0	0	0	0	0	1	2	
	RESPONSIBILITY	AGENCY	0	0	0	0	1	0	0	0	0	0	0	1	2
		CLIENT	0	0	0	0	0	0	0	0	0	0	0	0	0
	DISCOVERY	CASE RECORD	0	0	0	0	1	0	0	0	0	0	0	1	2
		RECIPIENT INTERVIEW	0	0	0	0	0	0	0	0	0	0	0	0	0
COLLATERAL SOURCE		0	0	0	0	0	0	0	0	0	0	0	0	0	
			01	03	07	16	21	30	35	39	51	62	BIG 10	STATE	
FEB	CASES		0	0	0	0	0	1	0	0	0	0	1	1	
	RESPONSIBILITY	AGENCY	0	0	0	0	0	0	0	0	0	0	0	0	0
		CLIENT	0	0	0	0	0	0	1	0	0	0	0	1	1
	DISCOVERY	CASE RECORD	0	0	0	0	0	0	0	0	0	0	0	0	0
		RECIPIENT INTERVIEW	0	0	0	0	0	0	1	0	0	0	0	1	1
COLLATERAL SOURCE		0	0	0	0	0	0	0	0	0	0	0	0	0	
			01	03	07	16	21	30	35	39	51	62	BIG 10	STATE	
MAR	CASES		1	0	0	0	0	0	1	0	0	0	2	2	
	RESPONSIBILITY	AGENCY	1	0	0	0	0	0	0	1	0	0	0	2	0
		CLIENT	0	0	0	0	0	0	0	0	0	0	0	0	0
	DISCOVERY	CASE RECORD	1	0	0	0	0	0	0	0	0	0	0	1	2
		RECIPIENT INTERVIEW	0	0	0	0	0	0	0	0	0	0	0	0	0
COLLATERAL SOURCE		0	0	0	0	0	0	0	0	0	0	0	0	0	
			01	03	07	16	21	30	35	39	51	62	BIG 10	STATE	
TOTAL UNEARNED INCOME RESPONSIBILITY	CASES		1	0	0	1	1	2	2	0	0	0	7	10	
		% OF STATEWIDE	10.0%	0.0%	0.0%	10.0%	10.0%	20.0%	20.0%	0.0%	0.0%	0.0%	0.0%	70.0%	100.0%
	RESPONSIBILITY	AGENCY	1	0	0	1	1	1	2	0	0	0	0	6	6
		CLIENT	0	0	0	0	0	1	0	0	0	0	0	1	2
		% AGENCY ERROR	100.0%	0.00%	0.00%	100.0%	100.0%	50.0%	100.0%	0.00%	0.00%	0.00%	0.00%	85.7%	75.0%
	DISCOVERY	CASE RECORD	1	0	0	1	1	1	1	0	0	0	0	5	8
		RECIPIENT INTERVIEW	0	0	0	0	0	1	0	0	0	0	0	1	2
		COLLATERAL SOURCE	0	0	0	0	0	0	0	0	0	0	0	0	0
			% CASE RECORD	100.0%	0.00%	0.00%	100.0%	100.0%	50.0%	100.0%	0.00%	0.00%	0.00%	0.00%	83.3%

DEDUCTION ERRORS LARGE COUNTIES BY COUNTY BY MONTH

	OCT	NOV	DEC	JAN	FEB	MAR	TOTAL
ADAMS	\$0	\$0	\$0	\$0	\$0	\$0	\$0
ARAPAHOE	\$0	\$0	\$0	\$0	\$0	\$0	\$0
BOULDER	\$0	\$0	\$0	\$0	\$0	\$0	\$0
DENVER	\$0	\$197	\$0	\$62	\$0	\$0	\$259
EL PASO	\$0	\$0	\$204	\$52	\$0	\$0	\$256
JEFFERSON	\$0	\$0	\$0	\$0	\$0	\$0	\$0
LARIMER	\$0	\$50	\$0	\$0	\$0	\$0	\$50
MESA	\$0	\$0	\$0	\$0	\$0	\$0	\$0
PUEBLO	\$36	\$31	\$0	\$0	\$35	\$0	\$102
WELD	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Big 10 Total	\$36	\$278	\$204	\$114	\$35	\$0	\$667
% of Statewide for Deductions	27.69%	100.00%	72.86%	51.82%	100.00%	0.00%	55.54%
Statewide Deductions	\$130	\$278	\$280	\$220	\$35	\$258	\$1,201
% of Statewide All Elements for Month	8.47%	43.44%	15.18%	37.50%	5.90%	0.00%	13.93%
Total Error Dollars all Elements	\$425	\$640	\$1,344	\$304	\$593	\$1,481	\$4,787

LARGE COUNTIES DEDUCTION DATA

Large Counties comprise 10 of the 16 Deduction case errors for the state for the FFY 2010 or 62.5% of the Deduction case errors were made by the Large Counties; \$667 of \$1,201 Deduction dollar errors for the state for FFY 2010 or 55.54% of the State Deduction dollar errors were made by the Large Counties. Large County Deduction errors accounted for 13.93% of the state's total error dollars. **There has not been a significant improvement in this area.**

At this same time in FFY 2009, Large Counties were responsible for all 10 of the 14 Deduction errors for the state or 71.4% of the Deduction case errors were made by the Large Counties; \$461 of \$623 Deduction dollar errors for the state or 74% of the Deduction dollar errors were made by the Large Counties. Large County Deduction errors accounted for 11.33% of the state's total error dollars.

STATEWIDE DEDUCTION DATA

Statewide there are 16 Deduction case errors for a total of \$1,201 Deductions dollar error. This is 29.09% of all dollar errors and 36.36% of all case errors.

Deductions dollar error reduction has been a focus for Colorado staff in both the state offices and county offices over the last two years.

At this same time in FFY 2009, Statewide there were 14 Deduction error cases, \$623 Deductions dollar errors. Deduction error was 15.31% of the total dollar error and 35.89% of the total case error.

DEDUCTIONS ERRORS BY COUNTY BY MONTH - BIG 10 COUNTIES														
			01	03	07	16	21	30	35	39	51	62	BIG 10	STATE
OCT	CASES		0	0	0	0	0	0	0	0	1	0	1	3
	RESPONSIBILITY	AGENCY	0	0	0	0	0	0	0	0	1	0	1	3
		CLIENT	0	0	0	0	0	0	0	0	0	0	0	0
	DISCOVERY	CASE RECORD	0	0	0	0	0	0	0	0	1	0	1	3
		RECIPIENT INTERVIEW	0	0	0	0	0	0	0	0	0	0	0	0
		COLLATERAL SOURCE	0	0	0	0	0	0	0	0	0	0	0	0
NOV	CASES		0	0	0	2	0	0	1	0	1	0	4	4
	RESPONSIBILITY	AGENCY	0	0	0	2	0	0	1	0	1	0	4	4
		CLIENT	0	0	0	0	0	0	0	0	0	0	0	0
	DISCOVERY	CASE RECORD	0	0	0	1	0	0	1	0	1	0	3	3
		RECIPIENT INTERVIEW	0	0	0	1	0	0	0	0	0	0	1	1
		COLLATERAL SOURCE	0	0	0	0	0	0	0	0	0	0	0	0
DEC	CASES		0	0	0	0	2	0	0	0	0	0	2	3
	RESPONSIBILITY	AGENCY	0	0	0	0	2	0	0	0	0	0	2	3
		CLIENT	0	0	0	0	0	0	0	0	0	0	0	0
	DISCOVERY	CASE RECORD	0	0	0	0	2	0	0	0	0	0	2	3
		RECIPIENT INTERVIEW	0	0	0	0	0	0	0	0	0	0	0	0
		COLLATERAL SOURCE	0	0	0	0	0	0	0	0	0	0	0	0
JAN	CASES		0	0	0	1	1	0	0	0	0	0	2	3
	RESPONSIBILITY	AGENCY	0	0	0	1	1	0	0	0	0	0	2	3
		CLIENT	0	0	0	0	0	0	0	0	0	0	0	0
	DISCOVERY	CASE RECORD	0	0	0	1	1	0	0	0	0	0	2	3
		RECIPIENT INTERVIEW	0	0	0	0	0	0	0	0	0	0	0	0
		COLLATERAL SOURCE	0	0	0	0	0	0	0	0	0	0	0	0
FEB	CASES		0	0	0	0	0	0	0	0	1	0	1	1
	RESPONSIBILITY	AGENCY	0	0	0	0	0	0	0	0	1	0	1	1
		CLIENT	0	0	0	0	0	0	0	0	0	0	0	0
	DISCOVERY	CASE RECORD	0	0	0	0	0	0	0	0	1	0	1	1
		RECIPIENT INTERVIEW	0	0	0	0	0	0	0	0	0	0	0	0
		COLLATERAL SOURCE	0	0	0	0	0	0	0	0	0	0	0	0
MAR	CASES		0	0	0	0	0	0	0	0	0	0	0	2
	RESPONSIBILITY	AGENCY	0	0	0	0	0	0	0	0	0	0	0	2
		CLIENT	0	0	0	0	0	0	0	0	0	0	0	0
	DISCOVERY	CASE RECORD	0	0	0	0	0	0	0	0	0	0	0	1
		RECIPIENT INTERVIEW	0	0	0	0	0	0	0	0	0	0	0	1
		COLLATERAL SOURCE	0	0	0	0	0	0	0	0	0	0	0	0
			01	03	07	16	21	30	35	39	51	62	BIG 10	STATE
TOTAL DEDUCTION ERRORS RESPONSIBILITY	CASES		0	0	0	3	3	0	1	0	3	0	10	16
		% OF STATEWIDE	0.0%	0.0%	0.0%	18.8%	18.8%	0.0%	6.3%	0.0%	18.8%	0.0%	62.5%	100.0%
	RESPONSIBILITY	AG	0	0	0	3	3	0	1	0	3	0	10	16
		CL	0	0	0	0	0	0	0	0	0	0	0	0
		% AGENCY ERROR	0.00%	0.00%	0.00%	100.0%	100.0%	0.00%	100.0%	0.00%	100.0%	0.00%	100.0%	100.0%
	DISCOVERY	CASE RECORD	0	0	0	2	3	0	1	0	3	0	9	14
		RECIPIENT INTERVIEW	0	0	0	1	0	0	0	0	0	0	1	2
		COLLATERAL SOURCE	0	0	0	0	0	0	0	0	0	0	0	0
			% CASE RECORD	0.00%	0.00%	0.00%	66.7%	100.0%	0.00%	100.0%	0.00%	100.0%	0.00%	90.0%

DEDUCTION ERRORS BY MONTH FOR LARGE TEN COUNTIES

	OCT	NOV	DEC	JAN	FEB	MAR	TOTAL
ADAMS							
CS	\$0	\$0	\$0	\$0	\$0	\$0	\$0
DEP	\$0	\$0	\$0	\$0	\$0	\$0	\$0
MED	\$0	\$0	\$0	\$0	\$0	\$0	\$0
SHELT	\$0	\$0	\$0	\$0	\$0	\$0	\$0
SUA	\$0	\$0	\$0	\$0	\$0	\$0	\$0
ARAPAHOE							
CS	\$0	\$0	\$0	\$0	\$0	\$0	\$0
DEP	\$0	\$0	\$0	\$0	\$0	\$0	\$0
MED	\$0	\$0	\$0	\$0	\$0	\$0	\$0
SHELT	\$0	\$0	\$0	\$0	\$0	\$0	\$0
SUA	\$0	\$0	\$0	\$0	\$0	\$0	\$0
BOULDER							
CS	\$0	\$0	\$0	\$0	\$0	\$0	\$0
DEP	\$0	\$0	\$0	\$0	\$0	\$0	\$0
MED	\$0	\$0	\$0	\$0	\$0	\$0	\$0
SHELT	\$0	\$0	\$0	\$0	\$0	\$0	\$0
SUA	\$0	\$0	\$0	\$0	\$0	\$0	\$0
DENVER							
CS	\$0	\$0	\$0	\$0	\$0	\$0	\$0
DEP	\$0	\$0	\$0	\$0	\$0	\$0	\$0
MED	\$0	\$168	\$0	\$0	\$0	\$0	\$168
SHELT	\$0	\$29	\$0	\$0	\$0	\$0	\$29
SUA	\$0	\$0	\$0	\$0	\$0	\$0	\$0
EL PASO							
CS	\$0	\$0	\$0	\$0	\$0	\$0	\$0
DEP	\$0	\$0	\$0	\$0	\$0	\$0	\$0
MED	\$0	\$0	\$0	\$0	\$0	\$0	\$0
SHELT	\$0	\$0	\$0	\$0	\$0	\$0	\$0
SUA	\$0	\$0	\$0	\$0	\$0	\$0	\$0
JEFFERSON							
CS	\$0	\$0	\$0	\$0	\$0	\$0	\$0
DEP	\$0	\$0	\$0	\$0	\$0	\$0	\$0
MED	\$0	\$0	\$0	\$0	\$35	\$0	\$35
SHELT	\$0	\$0	\$0	\$0	\$0	\$0	\$0
SUA	\$0	\$0	\$0	\$0	\$0	\$0	\$0
LARIMER							
CS	\$0	\$0	\$0	\$0	\$0	\$0	\$0
DEP	\$0	\$0	\$0	\$0	\$0	\$0	\$0
MED	\$0	\$0	\$0	\$0	\$0	\$0	\$0
SHELT	\$0	\$50	\$0	\$0	\$0	\$0	\$50
SUA	\$0	\$0	\$0	\$0	\$0	\$0	\$0
MESA							
CS	\$0	\$0	\$0	\$0	\$0	\$0	\$0
DEP	\$0	\$0	\$0	\$0	\$0	\$0	\$0
MED	\$0	\$0	\$0	\$0	\$0	\$0	\$0
SHELT	\$0	\$0	\$0	\$0	\$0	\$0	\$0
SUA	\$0	\$0	\$0	\$0	\$0	\$0	\$0
PUEBLO							
CS	\$0	\$0	\$0	\$0	\$0	\$0	\$0
DEP	\$0	\$0	\$0	\$0	\$0	\$0	\$0
MED	\$0	\$0	\$0	\$0	\$0	\$0	\$0
SHELT	\$36	\$0	\$0	\$0	\$0	\$0	\$36
SUA	\$0	\$31	\$0	\$0	\$0	\$0	\$31
WELD							
CS	\$0	\$0	\$0	\$0	\$0	\$0	\$0
DEP	\$0	\$0	\$0	\$0	\$0	\$0	\$0
MED	\$0	\$0	\$0	\$0	\$0	\$0	\$0
SHELT	\$0	\$0	\$0	\$0	\$0	\$0	\$0
SUA	\$0	\$0	\$0	\$0	\$0	\$0	\$0
Big 10							
	\$36	\$278	\$204	\$114	\$35	\$0	\$667
Statewide							
	\$130	\$278	\$280	\$220	\$35	\$258	\$1,201

**FOOD STAMP NEGATIVE CASE ERRORS
OCTOBER 2009 THROUGH MARCH 2010
FFY 2010**

**STATEWIDE
FFY 2010
NEGATIVE CASE ERROR RATE**

MONTH	TOTAL CASES SELECTED	TOTAL CASES COMPLETED (Disposition 1)	TOTAL CASES NOT SUBJECT TO REVIEW/LISTED IN ERROR (Disposition 2)	TOTAL CASES INCOMPLETE/REVIEW NOT PROCESSED; RECORD NOT FOUND (Disposition 3)	TOTAL CASES DESELECTED FOR OVERSAMPLING (Disposition 4)	TOTAL CASES IN ERROR	NEGATIVE CASE ERROR RATE	ROLLING NEGATIVE CASE ERROR RATE
October	95	73	22	0	0	5	6.85%	6.85%
November	79	61	18	0	0	2	3.28%	5.22%
December	96	66	30	0	0	6	9.09%	6.30%
January	91	68	23	0	0	3	4.41%	6.72%
February	85	63	22	0	0	5	7.94%	6.11%
March	94	61	33	0	0	4	6.56%	7.26%
Total	540	392	148	0	0	25	6.38%	6.38%

During the same period in FFY 2009, 599 cases were selected, 421 were completed and, of the completed cases, 32 were in error with the resulting error rate of 7.60%.

Improvement has been made in FFY 2010 for the Negative Cases.

Accuracy of the Negative Cases is a direct reflection of making the program accessible to those in our state. This improvement has indicated that Colorado is making the program more accessible.

**STATEWIDE
FFY 2010
NEGATIVE CASE ERROR RATE**

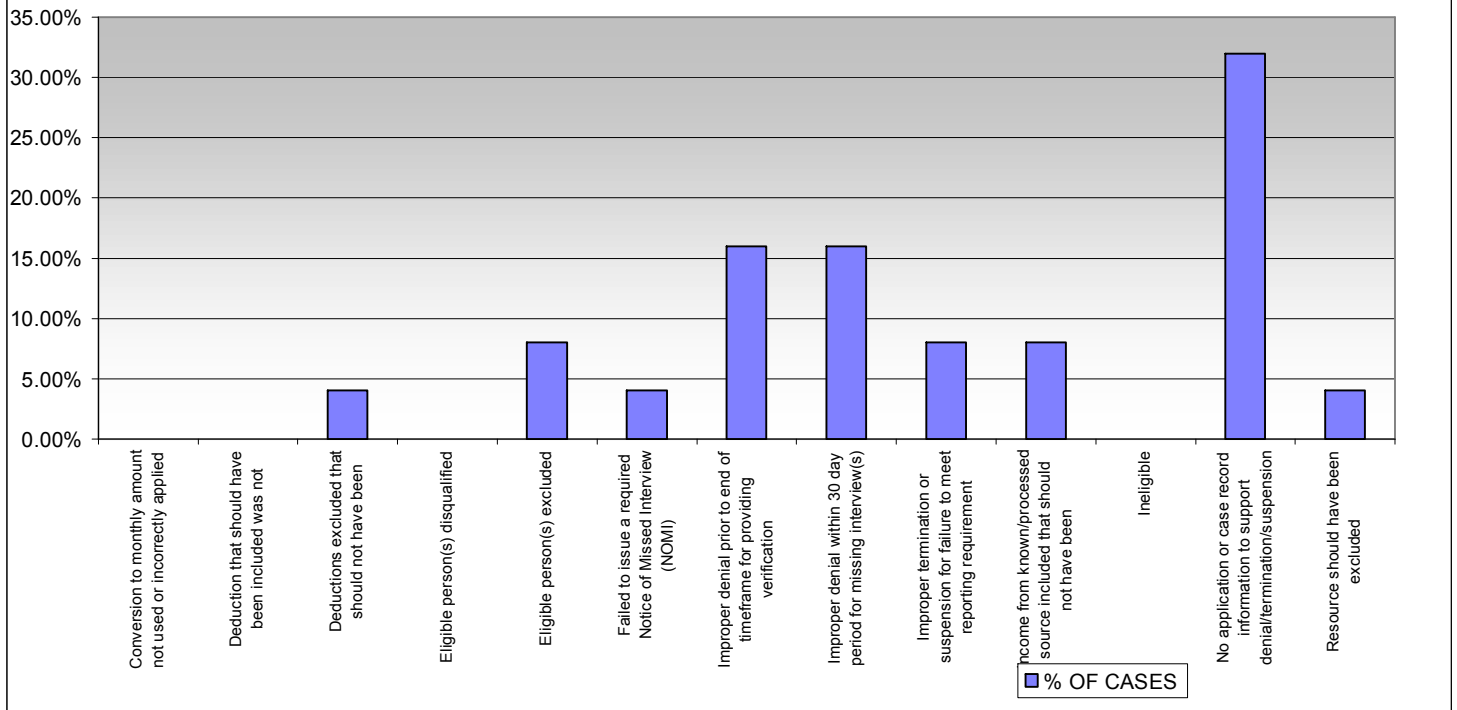
COUNTY	TOTAL CASES SELECTED	TOTAL CASES COMPLETED (Disposition 1)	TOTAL CASES NOT SUBJECT TO REVIEW/LISTED IN ERROR (Disposition 2)	TOTAL CASES INCOMPLETE/ REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)	TOTAL CASES DESELECTED FOR OVERSAMPLING (Disposition 4)	TOTAL CASES IN ERROR	NEGATIVE CASE ERROR RATE	% OF STATE CASELOAD	% OF STATE ERROR
ADAMS	49	35	14	0	0	2	5.71%	9.07%	8.00%
ALAMOSA	4	3	1	0	0	0	0.00%	0.74%	0.00%
ARAPAHOE	68	44	24	0	0	1	2.27%	12.59%	4.00%
ARCHULETA	1	0	1	0	0	0	0.00%	0.19%	0.00%
BACA	0	0	0	0	0	0	0.00%	0.00%	0.00%
BENT	0	0	0	0	0	0	0.00%	0.00%	0.00%
BOULDER	22	15	7	0	0	1	6.67%	4.07%	4.00%
BROOMFIELD	5	2	3	0	0	0	0.00%	0.93%	0.00%
CHAFFEE	1	1	0	0	0	0	0.00%	0.19%	0.00%
CHEYENNE	0	0	0	0	0	0	0.00%	0.00%	0.00%
CLEAR CREEK	0	0	0	0	0	0	0.00%	0.00%	0.00%
CONEJOS	0	0	0	0	0	0	0.00%	0.00%	0.00%
COSTILLA	0	0	0	0	0	0	0.00%	0.00%	0.00%
CROWLEY	0	0	0	0	0	0	0.00%	0.00%	0.00%
CUSTER	0	0	0	0	0	0	0.00%	0.00%	0.00%
DELTA	3	2	1	0	0	0	0.00%	0.56%	0.00%
DENVER	106	74	32	0	0	8	10.81%	19.63%	32.00%
DOLORES	1	0	1	0	0	0	0.00%	0.19%	0.00%
DOUGLAS	4	4	0	0	0	0	0.00%	0.74%	0.00%
EAGLE	1	1	0	0	0	0	0.00%	0.19%	0.00%
ELBERT	0	0	0	0	0	0	0.00%	0.00%	0.00%
EL PASO	53	40	13	0	0	0	0.00%	9.81%	0.00%
FREMONT	4	4	0	0	0	0	0.00%	0.74%	0.00%
GARFIELD	4	2	2	0	0	0	0.00%	0.74%	0.00%
GILPIN	1	1	0	0	0	0	0.00%	0.19%	0.00%
GRAND	0	0	0	0	0	0	0.00%	0.00%	0.00%
GUNNISON	1	0	1	0	0	0	0.00%	0.19%	0.00%
HINSDALE	0	0	0	0	0	0	0.00%	0.00%	0.00%
HUERFANO	2	2	0	0	0	0	0.00%	0.37%	0.00%
JACKSON	1	1	0	0	0	0	0.00%	0.19%	0.00%
JEFFERSON	35	29	6	0	0	3	10.34%	6.48%	12.00%
KIOWA	0	0	0	0	0	0	0.00%	0.00%	0.00%
KIT CARSON	1	1	0	0	0	0	0.00%	0.19%	0.00%
LAKE	4	2	2	0	0	0	0.00%	0.74%	0.00%
LA PLATA	5	3	2	0	0	0	0.00%	0.93%	0.00%
LARIMER	32	28	4	0	0	2	7.14%	5.93%	8.00%

LAS ANIMAS	1	0	1	0	0	0	0.00%	0.19%	0.00%
LINCOLN	0	0	0	0	0	0	0.00%	0.00%	0.00%
LOGAN	4	3	1	0	0	0	0.00%	0.74%	0.00%
MESA	24	15	9	0	0	1	6.67%	4.44%	4.00%
MINERAL	0	0	0	0	0	0	0.00%	0.00%	0.00%
MOFFAT	0	0	0	0	0	0	0.00%	0.00%	0.00%
MONTEZUMA	4	4	0	0	0	0	0.00%	0.74%	0.00%
MONTROSE	10	8	2	0	0	0	0.00%	1.85%	0.00%
MORGAN	5	5	0	0	0	0	0.00%	0.93%	0.00%
OTERO	3	3	0	0	0	0	0.00%	0.56%	0.00%
OURAY	0	0	0	0	0	0	0.00%	0.00%	0.00%
PARK	1	1	0	0	0	1	100.00%	0.19%	4.00%
PHILLIPS	0	0	0	0	0	0	0.00%	0.00%	0.00%
PITKIN	0	0	0	0	0	0	0.00%	0.00%	0.00%
PROWERS	4	3	1	0	0	1	33.33%	0.74%	4.00%
PUEBLO	21	15	6	0	0	0	0.00%	3.89%	0.00%
RIO BLANCO	1	0	1	0	0	0	0.00%	0.19%	0.00%
RIO GRANDE	1	1	0	0	0	0	0.00%	0.19%	0.00%
ROUTT	2	2	0	0	0	1	50.00%	0.37%	4.00%
SAGUACHE	3	2	1	0	0	0	0.00%	0.56%	0.00%
SAN JUAN	0	0	0	0	0	0	0.00%	0.00%	0.00%
SAN MIGUEL	2	2	0	0	0	0	0.00%	0.37%	0.00%
SEDGWICK	0	0	0	0	0	0	0.00%	0.00%	0.00%
SUMMIT	1	1	0	0	0	0	0.00%	0.19%	0.00%
TELLER	2	2	0	0	0	0	0.00%	0.37%	0.00%
WASHINGTON	0	0	0	0	0	0	0.00%	0.00%	0.00%
WELD	41	29	12	0	0	4	13.79%	7.59%	16.00%
YUMA	2	2	0	0	0	0	0.00%	0.37%	0.00%
TOTALS	540	392	148	0	0	25	6.38%	100.00%	100.00%
COUNTY	TOTAL CASES SELECTED	TOTAL CASES COMPLETED (Disposition 1)	TOTAL CASES NOT SUBJECT TO REVIEW/LISTED IN ERROR (Disposition 2)	TOTAL CASES INCOMPLETE/REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)	TOTAL CASES DESELECTED FOR OVERSAMPLING (Disposition 4)	TOTAL CASES IN ERROR	NEGATIVE CASE ERROR RATE	% OF STATE CASELOAD	% OF STATE ERROR

NEGATIVE CASE NATURE CODE BY COUNTY

	TOTAL CASES REVIEWED	TOTAL CASES IN ERROR	NEGATIVE ERROR RATE	Conversion to monthly amount not used or incorrectly applied	Deduction that should have been included was not	Deductions excluded that should not have been	Eligible person(s) disqualified	Eligible person(s) excluded	Failed to issue a required Notice of Missed Interview (NOMI)	Improper denial prior to end of timeframe for providing verification	Improper denial within 30 day period for missing interview(s)	Improper termination or suspension for failure to meet reporting requirement	Income from known/processed source included that should not have been	Ineligible	No application or case record information to support denial/termination/suspension	Resource should have been excluded	TOTAL
ADAMS	35	2	5.71%	0	0	0	0	0	0	0	0	1	0	0	1	0	2
ALAMOSA	3	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ARAPAHOE	44	1	2.27%	0	0	0	0	1	0	0	0	0	0	0	0	0	1
ARCHULETA	0	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
BACA	0	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
BENT	0	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
BOULDER	15	1	6.67%	0	0	0	0	0	0	0	1	0	0	0	0	0	1
BROOMFIELD	2	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
CHAFFEE	1	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
CHEYENNE	0	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
CLEAR CREEK	0	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
CONEJOS	0	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
COSTILLA	0	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
CROWLEY	0	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
CUSTER	0	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
DELTA	2	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
DENVER	74	8	10.81%	0	0	0	0	0	1	3	0	1	1	0	2	0	8
DOLORES	0	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
DOUGLAS	4	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
EAGLE	1	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ELBERT	0	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
EL PASO	40	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
FREMONT	4	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
GARFIELD	2	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
GILPIN	1	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
GRAND	0	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
GUNNISON	0	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
HINSDALE	0	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
HUERFANO	2	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
FREMONT	1	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
JEFFERSON	29	3	10.34%	0	0	1	0	0	0	1	0	0	0	0	1	0	3
KIOWA	0	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
KIT CARSON	1	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
LAKE	2	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
LA PLATA	3	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
LARIMER	28	2	7.14%	0	0	0	0	0	0	1	0	0	0	0	0	1	2
LAS ANIMAS	0	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
LINCOLN	0	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
LOGAN	3	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
MESA	15	1	6.67%	0	0	0	0	0	0	1	0	0	0	0	0	0	1
MINERAL	0	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
MOFFAT	0	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
MONTEZUMA	4	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
MONTROSE	8	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
MORGAN	5	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OTERO	3	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OURAY	0	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
PARK	1	1	100.00%	0	0	0	0	0	0	1	0	0	0	0	0	0	1
PHILLIPS	0	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
PITKIN	0	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
PROWERS	3	1	33.33%	0	0	0	0	0	0	0	0	0	0	0	1	0	1
PUEBLO	15	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
RIO BLANCO	0	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
RIO GRANDE	1	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ROUTT	2	1	50.00%	0	0	0	0	0	0	0	0	1	0	0	0	0	1
SAGUACHE	2	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SAN JUAN	0	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SAN MIGUEL	2	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SEDGWICK	0	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SUMMIT	1	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
TELLER	2	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
WASHINGTON	0	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
WELD	29	4	13.79%	0	0	0	0	1	0	0	0	0	0	0	3	0	4
YUMA	2	0	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0
TOTALS	392	25	6.38%	0	0	1	0	2	1	4	4	2	2	0	8	1	25

NATURE OF INVALID CASES FOR NEGATIVE ACTIONS



SNAP Negative Case Performance Bonus: FNS will divide \$6 million among the 6 States with the lowest and the most improved negative error rates; FNS will provide bonuses to the 4 States with the lowest negative error rates based on the validated quality control negative error rates for the performance year; FNS will provide bonuses to the 2 States with the largest percentage point decrease in their negative error rates, based on the comparison of the performance measurement year's validated quality control negative error rates with those of the previous fiscal year. A State agency is not eligible for a bonus under this criterion if the State's negative error rate for the fiscal year is more than 50 percent above the national average.

SNAP Access Performance Bonus: FNS will divide \$12 million among the 8 States with the highest and the most improved level of participation; FNS will provide bonuses to the 4 States with the highest PAI; FNS will provide bonuses to the 4 States with the most improved PAI.

Timeliness Report

The Federal Goal for all states is to be at 95% or better in Timeliness Processing of Applications. Colorado is currently participating in a Corrective Action Plan to improve the processing of all applications. This chart identifies the type of application with the appropriate time frames for processing the application.

COUNTY	Total Cases Reviewed	Total Certifications	Total Recertifications	FEDERAL REPORTED DATA			STATE DATA				
				CERTIFICATIONS			CERTIFICATIONS		RECERTIFICATIONS		TOTAL TIMELY
				30 DAY TIMELY	EXPEDITED TIMELY	TOTAL TIMELY	30 DAY TIMELY	EXPEDITED TIMELY	30 DAY TIMELY	EXPEDITED TIMELY	
ADAMS	61	36	25	81.82%	78.57%	80.00%	83.33%	72.22%	60.00%	**	70.49%
ALAMOSA	6	2	4	100.00%	100.00%	100.00%	***	100.00%	100.00%	**	100.00%
ARAPAHOE	66	28	38	50.00%	69.23%	66.67%	87.50%	70.00%	73.68%	**	74.24%
ARCHULETA	3	0	3	100.00%	***	100.00%	****	****	100.00%	***	100.00%
BACA	1	0	1	****	****	*	****	****	100.00%	**	100.00%
BENT	1	1	0	100.00%	***	100.00%	100.00%	**	****	****	100.00%
BOULDER	23	11	12	***	75.00%	75.00%	100.00%	80.00%	100.00%	**	95.65%
BROOMFIELD	2	2	0	****	****	*	***	50.00%	****	****	50.00%
CHAFFEE	1	0	1	****	****	*	****	****	100.00%	**	100.00%
CHEYENNE	0	0	0	****	****	****	****	****	****	****	****
CLEAR CREEK	0	0	0	****	****	****	****	****	****	****	****
CONEJOS	2	0	2	****	****	*	****	****	50.00%	**	50.00%
COSTILLA	1	1	0	100.00%	***	100.00%	100.00%	**	****	****	100.00%
CROWLEY	1	1	0	****	****	*	100.00%	**	****	****	100.00%
CUSTER	0	0	0	****	****	****	****	****	****	****	****
DELTA	6	0	6	100.00%	***	100.00%	****	****	100.00%	**	100.00%
DENVER	108	40	68	100.00%	72.22%	80.00%	86.67%	76.00%	69.12%	**	73.15%
DOLORES	1	0	1	100.00%	***	100.00%	****	****	100.00%	**	100.00%
DOUGLAS	10	5	5	***	100.00%	100.00%	100.00%	100.00%	60.00%	**	80.00%
EAGLE	1	1	0	****	****	*	0.00%	**	****	****	0.00%
ELBERT	1	0	1	****	****	*	****	****	100.00%	**	100.00%
EL PASO	68	27	41	87.50%	70.00%	77.78%	92.86%	61.54%	82.50%	100.00%	80.88%
FREMONT	7	3	4	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	**	100.00%
GARFIELD	7	5	2	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	**	100.00%
GILPIN	0	0	0	****	****	****	****	****	****	****	****
GRAND	0	0	0	****	****	****	****	****	****	****	****
GUNNISON	1	0	1	****	****	*	****	****	***	100.00%	100.00%
HINSDALE	0	0	0	****	****	****	****	****	****	****	****
HUERFANO	3	2	1	****	****	*	100.00%	100.00%	100.00%	**	100.00%
JACKSON	0	0	0	****	****	****	****	****	****	****	****
JEFFERSON	39	14	25	100.00%	77.78%	83.33%	100.00%	80.00%	84.00%	**	84.62%
KIOWA	0	0	0	****	****	****	****	****	****	****	****
KIT CARSON	1	1	0	****	****	*	100.00%	**	****	****	100.00%
LAKE	1	0	1	****	****	*	****	****	0.00%	**	0.00%
LA PLATA	6	3	3	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	**	100.00%
LARIMER	29	16	13	66.67%	75.00%	71.43%	88.89%	85.71%	81.82%	100.00%	86.21%
LAS ANIMAS	6	2	4	****	****	*	***	100.00%	100.00%	**	100.00%
LINCOLN	1	1	0	100.00%	***	100.00%	100.00%	**	****	****	100.00%
LOGAN	4	3	1	***	100.00%	100.00%	100.00%	100.00%	100.00%	**	100.00%
MESA	21	6	15	100.00%	50.00%	80.00%	100.00%	33.33%	92.86%	100.00%	85.71%
MINERAL	0	0	0	****	****	****	****	****	****	****	****

MOFFAT	1	0	1	****	****	*	****	****	100.00%	**	100.00%
MONTEZUMA	3	1	2	100.00%	***	100.00%	100.00%	**	100.00%	**	100.00%
MONTROSE	8	1	7	100.00%	***	100.00%	100.00%	**	85.71%	**	87.50%
MORGAN	4	2	2	100.00%	***	100.00%	50.00%	**	50.00%	**	50.00%
OTERO	15	5	10	***	100.00%	100.00%	100.00%	100.00%	100.00%	**	100.00%
OURAY	0	0	0	****	****	****	****	****	****	****	****
PARK	1	0	1	****	****	*	****	****	100.00%	**	100.00%
PHILLIPS	0	0	0	****	****	****	****	****	****	****	****
PITKIN	0	0	0	****	****	****	****	****	****	****	****
PROWERS	2	1	1	100.00%	***	100.00%	100.00%	**	100.00%	**	100.00%
PUEBLO	37	14	23	100.00%	33.33%	66.67%	83.33%	75.00%	90.91%	100.00%	86.49%
RIO BLANCO	0	0	0	****	****	****	****	****	****	****	****
RIO GRANDE	6	6	0	100.00%	100.00%	100.00%	100.00%	100.00%	****	****	100.00%
ROUTT	0	0	0	****	****	****	****	****	****	****	****
SAGUACHE	0	0	0	****	****	****	****	****	****	****	****
SAN JUAN	0	0	0	****	****	****	****	****	****	****	****
SAN MIGUEL	0	0	0	****	****	****	****	****	****	****	****
SEDGWICK	0	0	0	****	****	****	****	****	****	****	****
SUMMIT	2	2	0	***	100.00%	100.00%	100.00%	100.00%	****	****	100.00%
TELLER	3	3	0	100.00%	***	100.00%	100.00%	100.00%	****	****	100.00%
WASHINGTON	0	0	0	****	****	****	****	****	****	****	****
WELD	22	10	12	100.00%	100.00%	100.00%	83.33%	100.00%	75.00%	**	81.82%
YUMA	4	2	2	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	**	100.00%
STATE TOTALS	597	258	339	92.06%	76.09%	82.58%	90.32%	76.87%	80.18%	100.00%	81.74%

*All Cases reviewed had application dates prior to October 1, 2008, and therefore, are not coded by federal rule

**There were no expedited criteria cases reviewed for the FFY 2009

***There were no 30 day criteria cases reviewed for the FFY 2009

****No cases were selected and reviewed for this county for FFY 2009

STATE DATA	Total Timely 30 Day
	82.93%
STATE DATA	Total Timely Expedite
	77.86%

Colorado is substantially below the goal of 95%. Federal data indicates that 83.78% of cases are processed timely. State data, which includes both certifications and recertifications, is 82.93%. This is a slight **increase** in timeliness from the report made for February data.

Federal data only includes those cases reviewed by FSQA whose application was taken after October 1, 2009 and only includes certifications. State data includes all cases reviewed by FSQA and indicates a total timely slightly lower than federal data and still below the goal.

At this same point in FFY2009, Colorado Federal Data indicated 78.74% of cases were processed timely. Colorado State Data indicated that 75.14% of 30 day processing cases were processed timely, 78.99% of the Expedited cases were processed timely, with total timeliness for state data as 75.95%.

A significant increase in the timely processing of cases has occurred in FFY2010 with a substantial increase in caseload. There has been a 28.81% increase in caseload since March 2009.