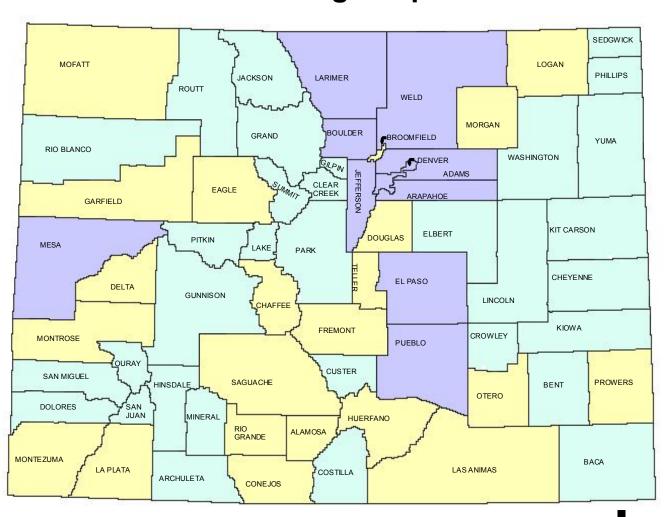


Colorado Department of Human Services Employment and Regulatory Affairs Division of Food Stamp Quality Assurance

ANNUAL REPORT Federal Fiscal Year: 2007 October 2006 through September 2007





Colorado Department of Human Services

people who help people

Prepared: July, 2008



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EXECUTIVE SUMMARY

The overall review indicates that Colorado counties and Colorado Food Stamp Program enjoyed an increase in the accuracy of the work product in FFY 2006-2007. This points to better services received by the Food Stamp population. There are indicators that Colorado still needs to move into a better environment to achieve the federal goals of access to the program and to program integrity and accuracy in the Food Stamp program.

This is a report of the data and analysis collected by Colorado Department of Human Services Employment and Regulatory Affairs Division of Food Stamp Quality Assurance for the Federal Fiscal Year (FFY) 2007. The data for this report is collected over the course of the FFY that begins October 1 and ends September 30 of each year. This data is reported monthly to the Food Stamp Program and all county offices. The state final Food Stamp quality control data is reported to United States Department of Agriculture Food and Nutrition Service (USDA FNS) each month and the final report is completed in January of each year. There is a period of evaluation and finalization of the data by USDA FNS with a final federal report being issued by June 30 of each year.

This FFY2007, Colorado is over the National Average for the Food Stamp Active Payment Error Rate. The Colorado payment error rate is 7.05% and the National Average is 5.64%. The Colorado Payment error rate is an increase from FFY2006 while the National Average has decreased for this same period. The data indicates that over 68.27% of the error was made by the agency or local office. This is slightly lower from FFY2006 which showed a 74% agency error. The dollar amount of the agency error is increased and resulted in the overall error rate being over the national average and above 6%. The Colorado Department of Human Services Food Stamp Program Division goals are to be below the national average and below 6%. The data further indicates that 75.64% of the information was contained in the case record or on automated systems used by the county offices which is a decrease of 1% from FFY2006. It is also, important to note that the ten large counties made 5.68 percentage points of the 7.05% error rate which is a slight decrease from FFY2006.

Colorado's rate of error remains in the lower portion of the nation going from 35th to 36th for Overpayments errors, from 34th to 47th in Underpayment errors and 36th to 44th in overall Payment Error Rate. This is disappointing compared to FFY2003-4 when Colorado was 2nd in the nation and points to a downward movement in accuracy of the product when compared to FFY2006.

USDA and FNS value as the national goal that the Food Stamp program be available and made accessible to all who are eligible. The success of this goal is measured through the number of errors found when a food stamp application has been denied or stopped. The lower the error rate the more accessible the program is to those in need. This error rate is defined as the Negative Error Rate. Colorado increased in ranking for the Negative Error Rate from 46th in the Nation to 44th for this Federal Fiscal Year. A slight move in ranking but not near the goals set for the state.

There were 1103 cases that were selected from the active caseload; 936 cases were selected from the negative caseload for Quality Control review. Of the 1103 cases sampled, 952 of the active reviews were completed. Of the 936 negative cases sampled, 655 of the negative reviews were completed. 528 of the selected active cases were re-reviewed by USDA FNS Mountain Plains Regional Office Federal Reviewers. Zero (0) of the cases were reported to have a difference. The work of FSQA continues to result in a 0% negative impact on the state error rate. This is equal to FFY2006. 448 of the selected negative cases were re-reviewed by USDA FNS Mountain Plains Regional Office federal re-reviewers. Zero (0) of the cases were reported to have a difference. FSQA continues to have a good product and resulted in having a 0% negative impact on the negative error rate for the state.

Overall the dedication to payment accuracy from the county departments and the Colorado Food Stamp Program office has resulted in a slight incline in service to the applicants and recipients of the benefits of the Food Stamp Program for the State of Colorado for FFY2007.

Lana Rae Capia

GENERAL OVERVIEW

The Food Stamp Quality Assurance Division is located in the Office Employment and Regulatory Affairs in Colorado Department of Human Services. The work of the division is federally mandated. The scope and purpose of the Division are contained in the Code of Federal Regulations Title 7 CHAPTER II PART 275 paragraph 275.10 through 275.21.

"As part of the Performance Reporting System, each State agency is responsible for conducting quality control reviews. For food stamp quality control reviews, a sample of households shall be selected from two different categories: Households which are participating in the Food Stamp Program (called active cases) and households for which participation was denied, suspended or terminated (called negative cases). Reviews shall be conducted on active cases to determine if households are eligible and receiving the correct allotment of food stamps. The determination of whether the household received the correct allotment will be made by comparing the eligibility data gathered during the review against the amount authorized on the master issuance file. Reviews of negative cases shall be conducted to determine whether the State agency's decision to deny, suspend or terminate the household, as of the review date, was correct. Quality control reviews measure the validity of food stamp cases at a given time (the review date) by reviewing against the Food Stamp Program standards established in the Food Stamp Act and the Regulations, taking into account any FNS authorized waivers to deviate from specific regulatory provisions. FNS and the State agency shall analyze findings of the reviews to determine the incidence and dollar amounts of errors, which will determine the State agency's liability for payment errors and eligibility for enhanced funding in accordance with the Food Stamp Act of 1977, as amended, and to plan corrective action to reduce excessive levels of errors for any State agency that is not entitled to enhanced funding." More specific detail is listed in the Appendix.

The Federal Fiscal Year (FFY) begins October 1 and ends September 30 of each year. This report covers the review period of October 1, 2006 through September 30, 2007. Based on resources available to complete the requirements, Colorado has elected to review the minimum number of cases required by the federal rules. The estimated number of cases sampled is based on trends in previous years and estimates for the caseload size for the coming year considers those cases that would be dropped or incomplete. A penalty is assessed to the final state error rate if the drop rate exceeds 2%, therefore, careful consideration is given in each situation before a case is dropped from the review process.

The minimum required for active cases is a total of 1020 completed cases.

- ▶ The sample standard used for FFY2007 was based on an estimated caseload of 110,997.
- ▶ The interval used for selecting the sample for FFY 2007 was 1172.
- ▶ The estimated number of cases to be reviewed was 1137 which exceeds the minimum number.
- ▶ The estimated number of cases that would be dropped or incomplete for this FFY was 113.

The minimum required for negative cases is a total of 680 completed cases.

- ▶ The sample standard used for FFY2007 was based on an estimated caseload of 12,565.
- ▶ The interval used for selecting the sample for FFY 2007 was 159.
- The estimated number of cases to be reviewed was 948 which exceeds the minimum number.
- ▶ The estimated number of cases that would be dropped or incomplete for this FFY was 264.

ACTIVE CASELOAD SAMPLING

The chart below indicates the caseload size that was used each month to determine the number of cases pulled through the sampling process (Universe Size), the number of cases selected in the sample for the sample month, the number of cases that were coded as completed, and the number of cases that were coded as dropped.

The total number of cases that were pulled through the sampling process for FFY 2007 was 1103; the total number of cases completed for FFY 2007 was 952. The commitment to complete 1020 cases was not met. Federal review determined the completed level to be statistically correct and did not require additional cases to be completed.

In determining the interval number used to perform the random sampling, the following was used as the basis: estimated caseload anticipated per month for FFY2007 was 110,997; estimated number of cases dropped or not completed was 113; interval used for selecting the sample was 1172; estimated number of cases to be completed was 1020.

The actual number of cases completed was 952 with a drop rate percentage of 12.71% which is 10.51% over the 2% tolerance level. The number of dropped cases did exceed the tolerance level and a penalty of .22 was assessed to the final state error rate.

MONTH	CASELOAD SIZE	CASES SELECTED	CASES COMPLETED	Cases Dropped Code 2 (Not Subject to Review)	Cases Dropped Code 3 (Subject to Review)
October 2006	107914	92	80	8	4
November 2006	108176	93	81	7	5
December 2006	107413	91	78	5	8
January 2007	107634	92	80	8	4
February 2007	107308	92	81	5	6
March 2007	108456	92	84	3	5
April 2007	108068	93	78	8	7
May 2007	108047	92	70	15	7
June 2007	108420	92	81	9	2
July 2007	107222	92	79	7	6
August 2007	107653	92	84	2	6
September 2007	106441	90	76	10	4
	TOTALS	1103	952	87	64

Active Payment Error Rate Computation

The Payment Error Rate is the rate upon which the Federal reporting is based.

It is computed by taking the total dollar amount of errors for the active cases completed and dividing by the total allotment amount for the active cases reviewed and completed. This is called the Unregressed Payment Error Rate. The final error rate given by FNS at the end of the fiscal year is regressed.

The regression error rate is an amount added to the Unregressed Payment Error Rate. FNS pulls a random sub-sample of active cases approximately 10 days after the federal deadline for a month when all cases have been submitted by the states as reviewed for the month. Regression is the dollar error discovered by FNS from the sub-sample and multiplied by approximately 3. This final Regressed Payment Error Rate also includes the drop rate penalty.

The target for Colorado Food Stamp Program for the FFY 2007 was to be below the National Average. The error rate is based on the State Food Stamp Program totals. The data is reported as state data not as individual county data to FNS.

An overissuance of benefits (the household received more food stamp dollars than the household was eligible to receive) is reported the same as an underissuance of benefits (the household received less food stamp dollars than the household was eligible to receive); a client caused error is reported the same as an agency caused error.

On June 30, 2008, USDA FNS released the final regressed error rates for the nation for Federal Fiscal Year 2007.

	<u>Colorado</u>	<u>National</u>
Overpayment Error Rate	5.15%	4.58%
Underpayment Error Rate	1.89%	1.06%
Final Payment Error Rate	7.05%	5.64%
Negative Error Rate	12.46%	10.94%

Colorado ranked:

36th of 53 for Overpayments

47th of 53 for Underpayments

44th of 53 for Payment Error Rate

44th of 53 for Negative Error Rate

33rd of 53 Most Improved Active Payment Error Rate

22nd of 53 Most Improved Negative Error Rate

Colorado's accuracy rate for the Food Stamp Program in FFY2007 was not sufficient to place Colorado in consideration for Federal Performance Bonus status.

Performance Measures for FY 2007 High Performance Bonuses

On May 13, 2002, President Bush signed into law the Farm Security and Rural Investment Act of 2002 (Pub. L. 107-171). Section 4120 of this Act authorized \$48 million each fiscal year to be awarded to States with high or improved performance in the administration of the Food Stamp Program (FSP). The Food and Nutrition Service (FNS) is authorized to set the criteria for the performance measures in guidance for fiscal years (FY) 2003 and 2004.

Payment Accuracy	Negative Error Rate	Participation Rate	Application Processing Timeliness	
• \$24 million total	• \$6 million total	\$12 million total	\$6 million total	
Divided among the 7 States with the lowest and the 3 States with the most improved combined payment error rate	the most improved	Divided among the 4 States with the highest and the 4 States with the most improved participation rate	Divided among the 6 States with the highest percentage of timely processed applications	
Measured by quality control (QC) data.	Measured by quality control (QC) data.	Census data will be used. The numerator will be the average monthly State participation as reported to FNS. The denominator will be the number of people below the poverty line in each State.		

Liability for payment shall be established for Fiscal Year 2004 and beyond whenever there is a 95 percent statistical probability that, for the second or subsequent consecutive fiscal year, a State agency's payment error rate exceeds 105 percent of the national performance measure. The amount of the liability shall be equal to the product of: The value of all allotments issued by the State agency in the (second or subsequent consecutive) fiscal year; multiplied by the difference between the State agency's payment error rate and 6 percent; multiplied by 10 percent.

A total of five (5) states are in the first year liability status for Federal Fiscal Year 2007; three (3) states were sanctioned; thirteen (13) states received performance bonuses based on FFY2007 data.

Colorado did not receive either a performance bonus nor was the state in liability status.

		ERROR RA	FY	IP PROGRAM 2007 IES & BONUS	PAYMENT:	s	
STATE	FY2007 OVER- PAYMENTS	FY2007 UNDER- PAYMENTS	FY2007 PAYMENT _{1/} ERROR RATE	FY2007 VALIDATED NEGATIVE ERROR RATE	LIABILITY STATUS		NEGATIVE BONUS PAYMENT
CONNECTICUT	4.41	2.10	6.51	6.61			
MAINE	9.11	1.42	10.54	2.41	\$774,441		
MASSACHUSETTS	3.11	1.26	4.38	3.84			
NEW HAMPSHIRE	4.80	1.36	6.16	1.20			
NEW YORK	4.38	1.12	5.51	8.65			
RHODE ISLAND	4.00	1.34	5.35	4.00			
VERMONT	5.39	0.85	6.24	1.80			
DELAWARE	7.46	1.90	9.36	14.89	1st year		
DIST OF COL	6.53	1.80	8.34	23.17	\$243,245		
MARYLAND	5.97	1.23	7.20	17.66			
NEW JERSEY	4.68	1.58	6.26	13.27			
PENNSYLVANIA	2.45	0.26	2.71	7.70		\$4,644,234	2/
VIRGINIA	5.50	0.97	6.47	9.25		, , , , ,	
VIRGIN ISLANDS	2.82	0.22	3.03	1.05			
WEST VIRGINIA	8.28	1.31	9.59	4.29	1st year		
ALABAMA	3.75	1.03	4.78	0.51	iot year		\$1,715,161 4/
FLORIDA	3.94	0.21	4.15	20.02		\$5,481,910	
GEORGIA	7.22	0.91	8.13	8.19	1st year	ψ5,401,510	Oi .
KENTUCKY	4.25	0.68	4.93	3.72	ist year		
MISSISSIPPI	2.24	0.00	2.66	3.08		¢1 632 110	2/
						\$1,632,119	
NORTH CAROLINA	1.72	0.52	2.23	1.70		\$3,451,068	21
SOUTH CAROLINA	4.15	1.26	5.41	8.46			
TENNESSEE	4.37	0.76	5.13	5.00			
ILLINOIS	4.44	0.71	5.15	9.29			
INDIANA	5.52	1.42	6.94	5.90	00 440 074		
MICHIGAN	6.41	2.08	8.50	22.85	\$3,419,074		
MINNESOTA	4.74	1.79	6.53	0.99			\$1,063,350 4/
OHIO	7.26	1.91	9.17	9.75	1st year		
WISCONSIN	4.42	1.48	5.90	8.39			
ARKANSAS	6.09	0.92	7.01	9.76			
LOUISIANA	5.95	0.99	6.94	5.68			
NEW MEXICO	5.46	1.96	7.42	8.36	1st year		
OKLAHOMA	4.81	1.30	6.11	11.22			
TEXAS	5.39	0.99	6.38	19.43			
COLORADO	5.15	1.89	7.05	12.46			
IOWA	5.32	1.53	6.85	5.26			
KANSAS	3.03	0.67	3.70	1.59		\$810,296	
MISSOURI	2.04	0.28	2.31	2.85		\$2,682,498	2/
MONTANA	5.49	1.32	6.81	2.66			
NEBRASKA	1.30	0.43	1.73	0.00		\$544,319	2/ \$479,050 4/
NORTH DAKOTA	2.36	0.93	3.29	4.53			
SOUTH DAKOTA	1.02	0.26	1.28	0.25		\$312,145	2/ \$280,981 4/
UTAH	2.55	1.25	3.80	5.60			
WYOMING	4.91	1.51	6.42	5.80			
ALASKA	2.86	1.19	4.04	6.32			
ARIZONA	3.73	1.14	4.87	9.29		\$2,005,164	3/
CALIFORNIA	4.08	1.23	5.31	17.86			
GUAM	4.45	2.10	6.55	18.66			
HAWAII	2.61	0.59	3.20	7.88			
IDAHO	3.54	0.90	4.44	5.21			
NEVADA	3.86	0.98	4.84	8.31			
OREGON	3.94	1.47	5.41	5.26			\$1,755,504 5/
WASHINGTON	2.44	0.49	2.93	3.87		\$2,436,247	
TOTAL	4.58	1.06	5.64	10.94	\$4,436,760	\$24,000,000	\$6,000,000
IJIAL	7.00	1.00	3.04	10.34	ψ-,ου,100	Ψ2-1,000,000	ψ0,000,000

^{1/} Due to rounding the payment error rate may not always equal the sum of the overpayment and underpayment error rate

File:I:\QCB\ERROR RATES AND ASSOCIATED DATA\ Sanction and Incentive Calculations\FY2007 Liability and Bonuses\FY 2007 Official Chart #1

Effective Date: 06-30-2008

^{2/} Lowest Payment Accuracy Bonus State

^{3/} Most Improved Payment Accuracy Bonus State

^{4/} Lowest Negative Error Rate State Effective Date:

^{5/} Most Improved Negative Error Rate State

	FOOD STAMP PROGRAM FY2007												
	ERR	OR RATE	DATA 8	& DOLLARS ISSUED I	N ERROR								
STATE	FY2007 OVER- PAYMENTS	FY2007 UNDER- PAYMENTS	TOTAL	FY2007 ACTUAL TOTAL ISSUANCE	ANNUAL DOLLARS OVERISSUED 2/	ANNUAL DOLLARS UNDERSISUED 2/							
CONNECTICUT	4.41	2.10	6.51	\$253,062,794	\$11,168,420	\$5,317,102							
MAINE	9.11	1.42	10.54	\$170,581,745	\$15,546,650	\$2,427,719							
MASSACHUSETTS	3.11	1.26	4.38	\$471,901,175	\$14,688,868	\$5,957,752							
NEW HAMPSHIRE NEW YORK	4.80 4.38	1.36	6.16	\$62,477,686	\$2,998,179	\$851,258							
RHODE ISLAND	4.36 4.00	1.12 1.34	5.51 5.35	\$2,324,294,916 \$89,354,659	\$101,915,683 \$3,576,242	\$26,115,778 \$1,201,641							
VERMONT	5.39	0.85	6.24	\$55,659,902	\$3,576,242 \$2,998,121	\$475,113							
DELAWARE	7.46	1.90	9.36	\$74,729,045	\$5,575,833	\$1,416,713							
DIST OF COL	6.53	1.80	8.34	\$103,950,879	\$6,791,839	\$1,872,467							
MARYLAND	5.97	1.23	7.20	\$347,244,132	\$21,326,760	\$4,381,599							
NEW JERSEY	4.68	1.58	6.26	\$483,425,319	\$22,604,001	\$7,661,808							
PENNSYLVANIA	2.45	0.26	2.71	\$1,258,604,269	\$30,819,443	\$3,235,872							
VIRGINIA	5.50	0.97	6.47	\$551,446,240	\$30,319,617	\$5,370,535							
VIRGIN ISLANDS	2.82	0.22	3.03	\$21,025,459	\$591,993	\$45,688							
WEST VIRGINIA	8.28	1.31	9.59	\$274,884,537	\$22,759,065	\$3,591,092							
ALABAMA	3.75	1.03	4.78	\$601,413,135	\$22,563,217	\$6,195,157							
FLORIDA	3.94	0.21	4.15	\$1,400,153,858	\$55,188,464	\$2,877,316							
GEORGIA	7.22	0.91	8.13	\$1,125,954,322	\$81,297,280	\$10,192,139							
KENTUCKY	4.25	0.68	4.93	\$674,261,809	\$28,689,166	\$4,570,821							
MISSISSIPPI	2.24	0.42	2.66	\$443,797,523	\$9,926,863	\$1,872,382							
NORTH CAROLINA	1.72	0.52	2.23	\$972,290,890	\$16,674,789	\$5,026,744							
SOUTH CAROLINA	4.15	1.26	5.41	\$618,164,263	\$25,643,308	\$7,800,615							
TENNESSEE	4.37	0.76	5.13	\$1,003,609,007	\$43,864,739	\$7,621,407							
ILLINOIS	4.44	0.71	5.15	\$1,565,198,255	\$69,493,237	\$11,109,777							
INDIANA	5.52	1.42	6.94	\$677,097,583	\$37,360,890	\$9,639,838							
MICHIGAN	6.41	2.08	8.50	\$1,367,629,622	\$87,712,926	\$28,490,460							
MINNESOTA OHIO	4.74 7.26	1.79 1.91	6.53 9.17	\$296,387,269 \$1,292,695,103	\$14,045,496 \$93,866,470	\$5,302,961 \$24,656,866							
WISCONSIN	7.20 4.42	1.48	5.90	\$363,438,137	\$95,860,470 \$16,047,974	\$5,390,151							
ARKANSAS	6.09	0.92	7.01	\$412,445,881	\$25,117,129	\$3,776,767							
LOUISIANA	5.95	0.92	6.94	\$746,127,346	\$44,386,370	\$7,400,837							
NEW MEXICO	5.46	1.96	7.42	\$248,844,870	\$13,576,478	\$4,877,359							
OKLAHOMA	4.81	1.30	6.11	\$458,907,034	\$22,069,298	\$5,970,381							
TEXAS	5.39	0.99	6.38	\$2,718,158,343	\$146,424,472	\$26,882,586							
COLORADO	5.15	1.89	7.05	\$310,583,982	\$16,001,908	\$5,881,218							
IOWA	5.32	1.53	6.85	\$265,450,404	\$14,116,918	\$4,073,071							
KANSAS	3.03	0.67	3.70	\$192,850,959	\$5,849,362	\$1,284,387							
MISSOURI	2.04	0.28	2.31	\$745,311,957	\$15,176,042	\$2,054,080							
MONTANA	5.49	1.32	6.81	\$89,698,694	\$4,924,369	\$1,181,960							
NEBRASKA	1.30	0.43	1.73	\$126,459,764	\$1,638,539	\$544,789							
NORTH DAKOTA	2.36	0.93	3.29	\$51,891,080	\$1,222,917	\$484,403							
SOUTH DAKOTA	1.02	0.26	1.28	\$70,614,077	\$722,241	\$182,396							
UTAH	2.55	1.25	3.80	\$133,204,438	\$3,398,312	\$1,661,326							
WYOMING	4.91	1.51	6.42	\$25,284,892	\$1,241,488	\$381,574							
ALASKA	2.86	1.19	4.04	\$86,084,132	\$2,459,682	\$1,021,302							
ARIZONA	3.73	1.14	4.87	\$646,750,299	\$24,110,851	\$7,382,008							
CALIFORNIA	4.08	1.23	5.31	\$2,569,814,590	\$104,907,541	\$31,516,206							
GUAM	4.45	2.10	6.55	\$55,690,316	\$2,478,498	\$1,167,603							
HAWAII	2.61	0.59	3.20	\$156,542,027	\$4,082,460	\$921,719							
IDAHO	3.54	0.90	4.44	\$95,992,768 \$133,730,807	\$3,402,368 \$5,160,631	\$860,287							
NEVADA	3.86	0.98	4.84 5.41	\$133,739,897 \$477,442,000	\$5,160,621 \$18,800,227	\$1,306,505							
OREGON WASHINGTON	3.94 2.44	1.47 0.49	5.41	\$477,442,080 \$600,647,715	\$18,800,237 \$14,638,385	\$7,030,812 \$2,056,388							
			2.93	\$600,647,715	\$14,638,385	\$2,956,388							
TOTAL	4.58	1.06	5.64	\$30,373,271,078	\$1,391,962,018	\$321,468,738							

FOOD STAMP PROGRAM

Effective Date: 05-29-08

File:I:\QCB\ERROR RATES AND ASSOCIATED DATA\ Sanction and Incentive Calculations\FY 07 Liability and Bonuses\ FY 2007 Official Chart #2

^{1/} The Payment Error Rate (PER) is composed of the overpayment and underpayment error rates. However, due to rounding the PER may not always equal the sum of the overpayment and underpayment error rates.

^{2/ \$} Value of Overpayments and Underpayments calculated using actual issuance data and error rates rounded to 2 decimal places.

STATE REPORTED SUMMARY DATA

STATE	FY2007 CUMULATIVE OCT-SEPT.	RANK	STATE	FY2006 CUMULATIVE OCT-SEPT /2	FY2007 CUMULATIVE OCT-SEPT	CHANGE
SOUTH DAKOTA	1.26	1	FLORIDA	8.33	3.35	-4.98
NEBRASKA	1.64	2	ARIZONA	8.15		-3.49
MISSOURI	1.98	3	KANSAS	6.30		-2.76
NORTH CAROLINA	2.18	4	ALASKA	5.74		-1.80
PENNSYLVANIA	2.31	5	CALIFORNIA	6.05		-1.59
MISSISSIPPI HAWAII	2.57 2.58	6 7	NEBRASKA OKLAHOMA	3.15 7.10		-1.51 -1.05
WASHINGTON	2.89	8	MINNESOTA	7.10		-1.05 -1.05
VIRGIN ISLANDS	3.03	9	PENNSYLVANIA	3.32		-1.01
NORTH DAKOTA	3.24	10	KENTUCKY	5.66		-0.99
FLORIDA	3.35	11	SOUTH CAROLINA	6.11		-0.88
KANSAS	3.54	12	ILLINOIS	5.84		-0.71
UTAH	3.62	13	HAWAII	3.29	2.58	-0.71
NEVADA	3.68	14	NORTH CAROLINA	2.75		-0.57
ALASKA	3.94	15	SOUTH DAKOTA	1.79		-0.53
NEW JERSEY	4.00	16	TENNESSEE	5.30		-0.48
MASSACHUSETTS IDAHO	4.22 4.45	17 18	UTAH NORTH DAKOTA	4.07 3.60		-0.45 -0.36
CALIFORNIA	4.46	19	DIST OF COL	8.75		-0.32
ARIZONA	4.66	20	VIRGINIA	6.63		-0.29
KENTUCKY	4.67	21	GUAM	7.19		-0.26
ALABAMA	4.72	22	IDAHO	4.65		-0.20
TENNESSEE	4.82	23	MISSOURI	2.15		-0.17
OREGON	5.01	24	ARKANSAS	7.09		-0.15
ILLINOIS	5.13	25	WISCONSIN	6.05		-0.10
RHODE ISLAND SOUTH CAROLINA	5.17 5.23	26 27	OREGON TEXAS	5.10 6.36		-0.09 -0.06
NEW YORK	5.31	28	NEW HAMPSHIRE	6.04		-0.05
WISCONSIN	5.95	29	NEVADA	3.63		0.05
NEW HAMPSHIRE	5.99	30	MISSISSIPPI	2.51		0.06
VERMONT	6.01	31	MONTANA	6.34		0.10
OKLAHOMA	6.05	32	IOWA	6.38		0.15
TEXAS CONNECTICUT	6.30 6.32	33 34	COLORADO INDIANA	6.60 6.49		0.23 0.35
MINNESOTA	6.32	35	WASHINGTON	2.54		0.35
VIRGINIA	6.34	36	NEW JERSEY	3.28		0.72
WYOMING	6.42	37	NEW MEXICO	6.62		0.73
MONTANA	6.44	38	MASSACHUSETTS	3.40		0.82
IOWA	6.53	39	MAINE	9.28		0.89
COLORADO INDIANA	6.83 6.84	40 41	VERMONT GEORGIA	5.05 7.01		0.96 0.98
LOUISIANA	6.90	42	NEW YORK	4.31		1.00
GUAM	6.93	43	MICHIGAN	7.28		1.03
ARKANSAS	6.94	44	WYOMING	5.39		1.03
MARYLAND	7.01	45	CONNECTICUT	5.29		1.03
NEW MEXICO	7.35	46	VIRGIN ISLANDS	1.80		1.23
GEORGIA	7.99	47	ALABAMA	3.39		1.33
MICHIGAN	8.31	48	DELAWARE	7.92		1.34
OHIO DIST OF COL	8.33 8.43	49 50	RHODE ISLAND OHIO	3.71 6.85		1.46 1.48
WEST VIRGINIA	9.11	51	MARYLAND	5.49		1.52
DELAWARE	9.26	52	WEST VIRGINIA	7.07		2.04
MAINE	10.17	53				
			LOUISIANA		Karina r	n/a

Reporting

FSQA distributes reports to the Food Stamp Program staff and to all county offices monthly, as a sample is completed. This information is sent in a PDF document through the email system to all county directors and to any other county staff who request it. This report is available on the state Website for the FSQA division: www.cdhs.state.co.us/fsqa

The reports contain statewide data and specific county data. The data that is reported to the county offices is:

- Comparison
 Colorado Average Active Error Rate to National Average Active Error Rate
 Colorado Average Negative Error Rate to National Average Negative Error Rate
- Statewide Active Cases Sampled, Completed, Cases in Error, Case Error Rate, Dollars Reviewed, Dollar Error Rate
- Potential dollar and case errors per 100 Statewide
- ▶ By county, Active Cases Sampled, Completed, Cases in Error, Case Error Rate, Dollars Reviewed, Dollar Error Rate, percentage of State Caseload, percentage of State caseload error, percentage of State dollars and percentage of State dollar error
- Statewide Agency or Client Responsibility for error
- Statewide discovery point for the error
- Statewide occurrence point for the error
- Statewide Elements in error
- Large ten counties:
 Earned Income Errors
 Unearned Income Errors
 Deduction Errors
- Statewide Negative Cases Sampled, Completed, Listed in Error, Not Subject to Review, Errors and Error Rate
- Statewide Timeliness Report from all cases sampled in the active case list by both federal coding and special state coding for timeliness of processing applications.

Colorado Food Stamp Program

Active Payment Error Rates

FFY 2007 Colorado County Error Rates

FFY 2007 Colorado Payment Error Rate unregressed is 6.83%. The regressed error rate is 7.05%. The total dollar amount in error is \$15,136 which is a decrease from \$15,559 for FFY 2006; the total allotment for the cases completed (the amount that was tested) is \$221,551 which is a decrease from \$235,806 for FFY 2006.

Regressed error rate is determined by the Federal Office. The Federal Office pulls a random sample of reviewed cases from the Colorado sample; errors found in the Federal sampling are added to the state error rate. Also, if the state exceeds the 2% tolerance level for dropped cases a penalty is assessed and added to the state error rate. These two factors determine the Regressed Error Rate. Colorado's sub-sample Regressed Error Rate for FFY 2007 is 0.00% and the drop rate amount is .22%. This means that there were zero errors found in the work produced by the State Food Stamp Quality Assurance Division reviews which were completed, dropped, or determined not subject to review.

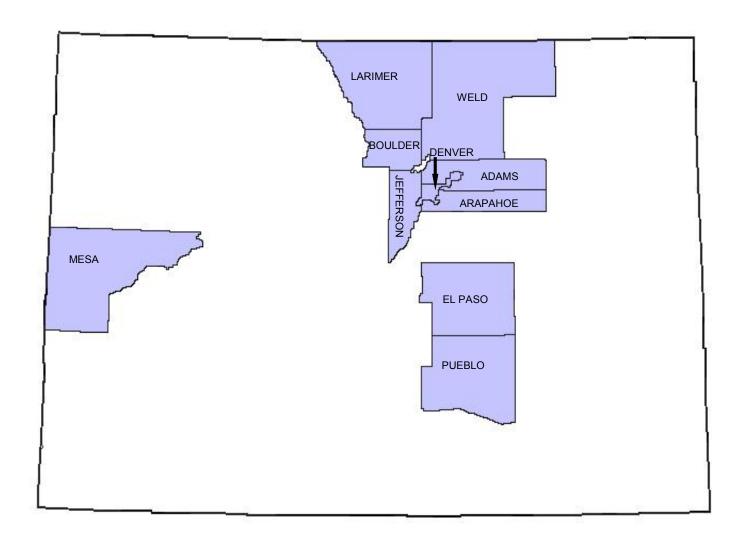
Payment Error Rate data is analyzed monthly by State FSQA for error trends and error reduction practices. This information is reported statewide through monthly reports.

Colorado has identified each county as a project area, therefore, there are 64 project areas that comprise Colorado's error rate. FSQA report data by project area monthly to all counties, however, when reported to FNS the data is reported as state data not individual project area data.

	FFY 2007 Food S	tamp Error Rates	By Month	
	Adjusted for Final	Federal Re-Revi	ew Findings	
Sample Month	Number Reviews Completed	Dollar Error Amount	FS Issuance Tested	Payment Error Rate
10-2006	80	\$1,597.00	\$20,045.00	7.97%
11-2006	81	\$1,866.00	\$20,154.00	9.26%
12-2006	78	\$582.00	\$16,508.00	3.53%
01-2007	80	\$1,650.00	\$19,685.00	8.38%
02-2007	81	\$818.00	\$17,831.00	4.59%
03-2007	84	\$1,611.00	\$21,308.00	7.56%
04-2007	78	\$950.00	\$16,234.00	5.85%
05-2007	70	\$885.00	\$15,145.00	5.84%
06-2007	81	\$1,014.00	\$18,308.00	5.54%
07-2007	79	\$1,456.00	\$20,311.00	7.17%
08-2007	84	\$485.00	\$18,684.00	2.60%
09-2007	76	\$2,222.00	\$17,338.00	12.82%
Total FFY 2007	952	\$15,136.00	\$221,551.00	6.83%

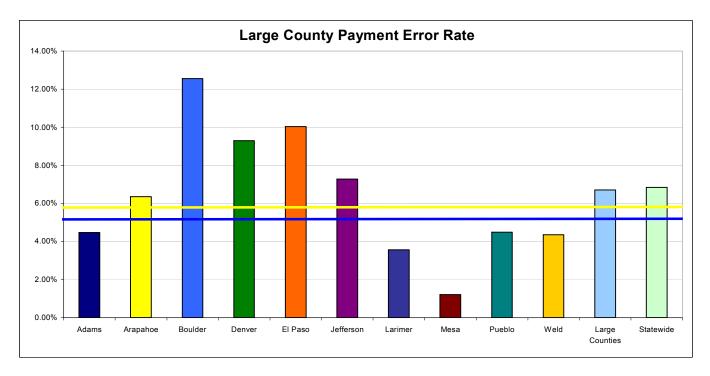
		FFY 2	2007 FC	OD ST	AMP EF	RROR R	ATES BY	COUI	NTY		
Month		Cases		Case	% of State	% of State	Dolla		Payment	% of State	% of
Month	Sampled	Complete	Errors	Error Rate	Caseload	Caseload Error	Total Reviewed	Error Amount	Error Rate	Dollars	State \$ Error
Adams	103	87	9	10.34%	9.14%	6.25%	\$21,738	\$970	4.46%	9.81%	6.41%
Alamosa	12	11	3	27.27%	1.16%	2.08%	\$2,185	\$236	10.80%	0.99%	1.56%
Arapahoe Archuleta	<u>110</u> 1	104 0	<u>15</u> 0	14.42% 0.00%	10.92% 0.00%	10.42% 0.00%	\$26,255 \$0	<u>\$1,668</u> \$0	6.35% 0.00%	11.85% 0.00%	11.02% 0.00%
Baca	0	0	0	0.00%	0.00%	0.00%	\$0 \$0	\$0 \$0	0.00%	0.00%	0.00%
Bent	6	6	0	0.00%	0.63%	0.00%	\$1,418	\$0	0.00%	0.64%	0.00%
Boulder	28	27	6	22.22%	2.84%	4.17%	\$3,822	\$480	12.56%	1.73%	3.17%
Broomfield Chaffee	<u>6</u> 3	5 3	<u>0</u> 2	0.00% 66.67%	0.53% 0.32%	0.00% 1.39%	\$624 \$106	<u>\$0</u> \$46	0.00% 43.40%	0.28% 0.05%	0.00% 0.30%
Chevenne	0	0	0	0.00%	0.00%	0.00%	\$100	\$40 \$0	0.00%	0.05%	0.00%
Clear Creek	3	2	0	0.00%	0.21%	0.00%	\$530	\$0	0.00%	0.24%	0.00%
Conejos	5	5	0	0.00%	0.53%	0.00%	\$1,037	\$0	0.00%	0.47%	0.00%
Costilla	3	3	1 0	33.33%	0.32%	0.69%	\$576 \$617	\$29	5.03%	0.26%	0.19%
Crowley Custer	<u>3</u> 0	3 0	0	0.00%	0.32% 0.00%	0.00% 0.00%	\$617 \$0	<u>\$0</u> \$0	0.00% 0.00%	0.28% 0.00%	0.00% 0.00%
Delta	15	13	3	23.08%	1.37%	2.08%	\$3,021	\$341	11.29%	1.36%	2.25%
Denver	217	178	34	19.10%	18.70%	23.61%	\$40,009	\$3,716	9.29%	18.06%	24.55%
Dolores	1	1	0	0.00%	0.11%	0.00%	\$284	\$0	0.00%	0.13%	0.00%
Douglas Faglo	<u>2</u> 0	0	<u>1</u> 0	50.00%	0.21% 0.00%	0.69% 0.00%	\$204 \$0	\$29 \$0	14.22% 0.00%	0.09% 0.00%	0.19% 0.00%
Eagle Elbert	1	1	1	0.00%	0.00%	0.69%	\$525	\$206	39.24%	0.00%	1.36%
El Paso	145	120	26	21.67%	12.61%	18.06%	\$26,683	\$2,677	10.03%	12.04%	17.69%
Fremont	11	9	1	11.11%	0.95%	0.69%	\$2,143	\$69	3.22%	0.97%	0.46%
Garfield	2	2	1	50.00%	0.21%	0.69%	\$926	\$408	44.06%	0.42%	2.70%
Gilpin	0 1	0	0 1	0.00%	0.00% 0.11%	0.00% 0.69%	\$0 \$348	<u>\$0</u> \$348	0.00%	0.00% 0.16%	0.00% 2.30%
Grand Gunnison	0	0	0	100.00% 0.00%	0.11%	0.09%	\$340 \$0	<u>გა4ი</u> \$0	100.00% 0.00%	0.16%	0.00%
Hinsdale	0	0	0	0.00%	0.00%	0.00%	\$0	\$0	0.00%	0.00%	0.00%
Huerfano	4	3	1	33.33%	0.32%	0.69%	\$798	\$28	3.51%	0.36%	0.18%
Jackson	0	0	0	0.00%	0.00%	0.00%	\$0	\$0	0.00%	0.00%	0.00%
Jefferson	<u>56</u> 0	53 0	<u>7</u>	13.21%	5.57% 0.00%	4.86% 0.00%	\$11,945 \$0	\$870	7.28%	5.39% 0.00%	5.75% 0.00%
Kiowa Kit Carson	0	0	0	0.00%	0.00%	0.00%	\$0 \$0	<u>\$0</u> \$0	0.00% 0.00%	0.00%	0.00%
Lake	0	0	0	0.00%	0.00%	0.00%	\$0	\$0	0.00%	0.00%	0.00%
La Plata	13	11	2	18.18%	1.16%	1.39%	\$2,716	\$306	11.27%	1.23%	2.02%
Larimer	<u>62</u>	51	4	7.84%	5.36%	2.78%	\$12,762	\$454	3.56%	5.76%	3.00%
<u>Las Animas</u> Lincoln	<u>7</u> 3	5 1	<u> </u>	0.00%	0.53% 0.11%	0.00% 0.00%	\$1,243 \$155	<u>\$0</u> \$0	0.00% 0.00%	0.56% 0.07%	0.00% 0.00%
Logan	<u>3</u> 11	11	0	0.00%	1.16%	0.00%	\$2.907	<u>\$0</u> \$0	0.00%	1.31%	0.00%
Mesa	38	36	2	5.56%	3.78%		\$9,108	\$110	1.21%	4.11%	0.73%
Mineral	0	0	0	0.00%	0.00%		\$0	\$0			0.00%
Moffat	6	4	1	25.00%	0.42%		\$659	\$59 \$00		0.30%	0.39%
Montezuma Montrose	11 4	10 4	0	20.00% 0.00%	1.05% 0.42%		\$2,218 \$637	<u>\$96</u> \$0		1.00% 0.29%	0.63% 0.00%
Morgan	7	6	1	16.67%	0.42%		\$1,321	\$154		0.60%	1.02%
Otero	11	9	1	11.11%	0.95%		\$2,531	\$55	2.17%	1.14%	0.36%
Ouray	0	0	0	0.00%	0.00%		\$0	\$0		0.00%	0.00%
Park	0	0	0	0.00%	0.00%		\$0	\$0		0.00%	0.00%
Phillips Pitkin	0	0	0	0.00% 0.00%	0.11% 0.00%		\$648 \$0	<u>\$0</u> \$0		0.29% 0.00%	0.00% 0.00%
Prowers	4	3	0	0.00%	0.32%		\$977	\$0 \$0		0.44%	0.00%
Pueblo	110	94	8	8.51%	9.87%		\$20,986	\$940		9.47%	6.21%
Rio Blanco	0	0	0	0.00%	0.00%		\$0	\$0		0.00%	0.00%
Rio Grande	13	13	3	23.08%	1.37%		\$2,549	\$182	7.14%	1.15%	1.20%
Routt Saguache	2	1	0 1	0.00%	0.11% 0.11%		\$188 \$284	<u>\$0</u> \$50		0.08% 0.13%	0.00% 0.33%
Saguache San Juan	0	0	0	0.00%	0.11%		\$0	\$50 \$0		0.13%	0.00%
San Miguel	0	0	0	0.00%	0.00%		\$0	\$0	0.00%	0.00%	0.00%
Sedgwick	0	0	0	0.00%	0.00%		\$0	\$0		0.00%	0.00%
Summit Tollor	4	2	0	0.00%	0.21%		\$438	\$0 \$50		0.20%	0.00%
<u>Teller</u> Washington	<u>5</u> 2	2	<u>1</u> 1	25.00% 50.00%	0.42% 0.21%		\$809 \$651	<u>\$58</u> \$56	7.17% 8.60%	0.37% 0.29%	0.38% 0.37%
Weld	43	39	5	12.82%	4.10%		\$11,366	\$495		5.13%	3.27%
Yuma	6	5	0	0.00%	0.53%		\$604	\$0	0.00%	0.27%	0.00%
TOTAL	1103	952	144	15.13%			\$221,551	\$15,136	6.83%		

COLORADO LARGE COUNTIES



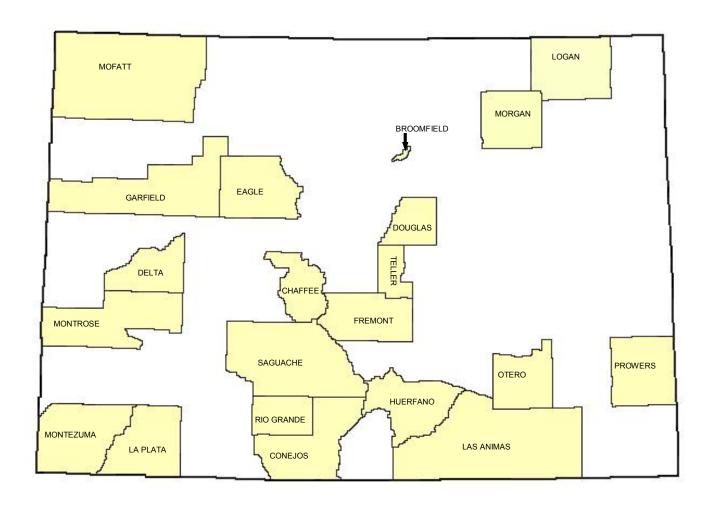
Large County Error Rates

County Number/Name	# OF CASES COMPLETED	# OF CASES IN ERROR	CASE ERROR RATE	% OF STATE CASELOAD	% OF STATE CASE ERROR RATE	TOTAL ALLOTMENT TESTED	DOLLAR AMOUNT IN ERROR	% OF STATE PAYMENTS	% OF STATE DOL- LAR ER- RORS	PAYMENT ERROR RATE
01 Adams	87	9	10.34%	9.14%	6.25%	\$21,738	\$970	9.81%	6.41%	4.46%
03 Arapahoe	104	15	14.42%	10.92%	10.42%	\$26,255	\$1,668	11.85%	11.02%	6.35%
07 Boulder	27	6	22.22%	2.84%	4.17%	\$3,822	\$480	1.73%	3.17%	12.56%
16 Denver	178	34	19.10%	18.70%	23.61%	\$40,009	\$3,716	18.06%	24.55%	9.29%
21 El Paso	120	26	21.67%	12.61%	18.06%	\$26,683	\$2,677	12.04%	17.69%	10.03%
30 Jefferson	53	7	13.21%	5.57%	4.86%	\$11,945	\$870	5.39%	5.75%	7.28%
35 Larimer	51	4	7.84%	5.36%	2.78%	\$12,762	\$454	5.76%	3.00%	3.56%
39 Mesa	36	2	5.56%	3.78%	1.39%	\$9,108	\$110	4.11%	0.73%	1.21%
51 Pueblo	94	8	8.51%	9.87%	5.56%	\$20,986	\$940	9.47%	6.21%	4.48%
62 Weld	39	5	12.82%	4.10%	3.47%	\$11,366	\$495	5.13%	3.27%	4.36%
Large Coun-	789	116	14.70%	82.88%	80.56%	\$184,674	\$12,380	83.36%	81.79%	6.70%
Statewide	952	144	15.13%	100.00%	100.00%	\$221,551	\$15,136	100.00%	100.00%	6.83%



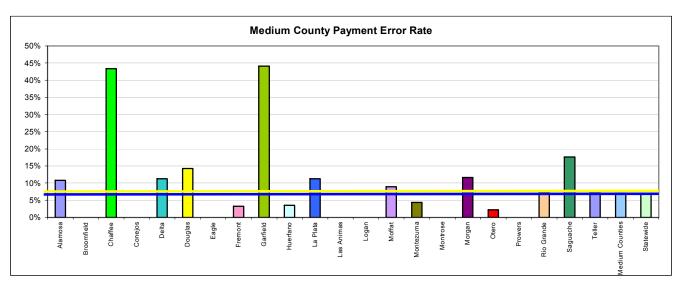
The goal for Colorado for FFY 2007 was to be below 6% (yellow line) and below the National Average (blue line). Five (5) large counties had an error rate below the 6% goal. There were no large counties with a zero error rate. The large sized counties comprised 81.79% of the state error rate. This is a decrease in percentage from FFY 2006 when the large counties comprised 89.5% of the error. The large counties comprised 5.53 percentage points which is a decrease in .1 percentage point with FFY 2006 rate of 5.63. The large sized counties comprised 83.36% of the total allotment for the cases completed. This indicates that the 10 large counties drove the error rate for the state for this FFY. Seven (7) counties were over the National Average. This is an increase from six (6) counties over the National Average in FFY 2006.

COLORADO MEDIUM COUNTIES



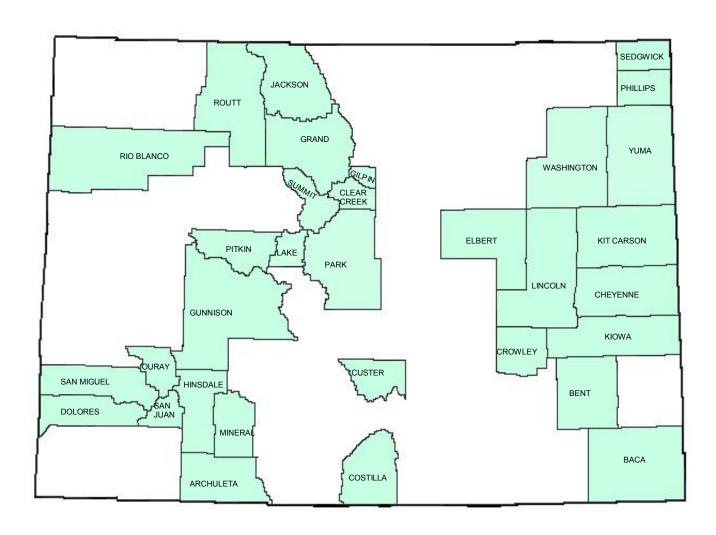
Medium County Error Rates

County Number/ Name	# OF CASES COMPLETED	# OF CASES IN ERROR	CASE ERROR RATE	% OF STATE CASELOAD	% OF STATE CASE ER- ROR RATE	TOTAL ALLOTMENT TESTED	DOLLAR AMOUNT IN ERROR	% OF STATE PAYMENTS	% OF STATE DOLLAR ERRORS	PAYMENT ERROR RATE
02 Alamosa	11	3	27.27%	1.16%	2.08%	\$2,185	\$236	0.99%	1.56%	10.80%
80 Broomfield	5	0	0.00%	0.53%	0.00%	\$624	\$0	0.28%	0.00%	0.00%
08 Chaffee	3	2	66.67%	0.32%	1.39%	\$106	\$46	0.05%	0.30%	43.40%
11 Conejos	5	0	0.00%	0.53%	0.00%	\$1,037	\$0	0.47%	0.00%	0.00%
15 Delta	13	3	23.08%	1.37%	2.08%	\$3,021	\$341	1.36%	2.25%	11.29%
18 Douglas	2	1	50.00%	0.21%	0.69%	\$204	\$29	0.09%	0.19%	14.22%
19 Eagle	0	0	0.00%	0.00%	0.00%	\$0	\$0	0.00%	0.00%	0.00%
22 Fremont	9	1	11.11%	0.95%	0.69%	\$2,143	\$69	0.97%	0.46%	3.22%
23 Garfield	2	1	50.00%	0.21%	0.69%	\$926	\$408	0.42%	2.70%	44.06%
28 Huerfano	3	1	33.33%	0.32%	0.69%	\$798	\$28	0.36%	0.18%	3.51%
34 La Plata	11	2	18.18%	1.16%	1.39%	\$2,716	\$306	1.23%	2.02%	11.27%
36 Las Animas	5	0	0.00%	0.53%	0.00%	\$1,243	\$0	0.56%	0.00%	0.00%
38 Logan	11	0	0.00%	1.16%	0.00%	\$2,907	\$0	1.31%	0.00%	0.00%
41 Moffat	4	1	25.00%	0.42%	0.69%	\$659	\$59	0.30%	0.39%	8.95%
42 Montezuma	10	2	20.00%	1.05%	1.39%	\$2,218	\$96	1.00%	0.63%	4.33%
43 Montrose	4	0	0.00%	0.42%	0.00%	\$637	\$0	0.29%	0.00%	0.00%
44 Morgan	6	1	16.67%	0.63%	0.69%	\$1,321	\$154	0.60%	1.02%	11.66%
45 Otero	9	1	11.11%	0.95%	0.69%	\$2,531	\$55	1.14%	0.36%	2.17%
50 Prowers	3	0	0.00%	0.32%	0.00%	\$977	\$0	0.44%	0.00%	0.00%
53 Rio Grande	13	3	23.08%	1.37%	2.08%	\$2,549	\$182	1.15%	1.20%	7.14%
55 Saguache	1	1	100.00%	0.11%	0.69%	\$284	\$50	0.13%	0.33%	17.61%
60 Teller	4	1	25.00%	0.42%	0.69%	\$809	\$58	0.37%	0.38%	7.17%
Medium Coun-	134	24	17.91%	14.08%	16.67%	\$29,895	\$2,117	13.49%	13.99%	7.08%
Statewide	952	144	15.13%	100.00%	100.00%	\$221,551	\$15,136	100.00%	100.00%	6.83%



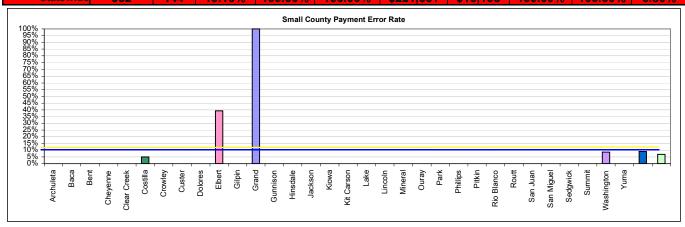
The goal for Colorado for FFY2007 was to be below 6% (yellow line) and below the National Average (blue line). Eleven (11) of the medium counties had an error rate below the 6% goal. Six (6) medium sized counties did not have an error: Broomfield, Conejos, Las Animas, Logan, Montrose, Prowers. Eagle did not have a case pulled for review this FFY. The eleven (11) medium sized counties that did have errors comprised 13.99% of the state error rate or .96 percentage points. This is an increase in percentage from FFY 2006 when the medium sized counties comprised 10.23% of the error. The medium sized counties comprised 14.26% of the total allotment for the cases completed. Eleven (11) counties were over the National Average. This is an increase from seven (7) counties over the National Average in FFY 2006.

COLORADO SMALL COUNTIES



Small County Error Rates

County Number/ Name	# OF CASES COMPLETED	# OF CASES IN ERROR	CASE ERROR RATE	% OF STATE CASELOAD	% OF STATE CASE ERROR RATE	TOTAL ALLOTMENT TESTED	DOLLAR AMOUNT IN ERROR	% OF STATE PAYMENTS	% OF STATE DOLLAR ERRORS	PAYMENT ERROR RATE
04 Archuleta	0	0	0.00%	0.00%	0.00%	\$0	\$0	0.00%	0.00%	0.00%
05 Baca	0	0	0.00%	0.00%	0.00%	\$0	\$0	0.00%	0.00%	0.00%
06 Bent	6	0	0.00%	0.63%	0.00%	\$1,418	0	0.64%	0.00%	0.00%
09 Cheyenne	0	0	0.00%	0.00%	0.00%	\$0	\$0	0.00%	0.00%	0.00%
10 Clear Creek	2	0	0.00%	0.21%	0.00%	\$530	\$0	0.24%	0.00%	0.00%
12 Costilla	3	1	33.33%	0.32%	0.69%	\$576	\$29	0.26%	0.19%	5.03%
13 Crowley	3	0	0.00%	0.32%	0.00%	\$617	\$0	0.28%	0.00%	0.00%
14 Custer	0	0	0.00%	0.00%	0.00%	\$0	\$0	0.00%	0.00%	0.00%
17 Dolores	1	0	0.00%	0.11%	0.00%	\$284	\$0	0.13%	0.00%	0.00%
20 Elbert	1	1	100.00%	0.11%	0.69%	\$525	\$206	0.24%	1.36%	39.24%
24 Gilpin	0	0	0.00%	0.00%	0.00%	\$0	\$0	0.00%	0.00%	0.00%
25 Grand	1	1	100.00%	0.11%	0.69%	\$348	\$348	0.16%	2.30%	100.00%
26 Gunnison	0	0	0.00%	0.00%	0.00%	\$0	\$0	0.00%	0.00%	0.00%
27 Hinsdale	0	0	0.00%	0.00%	0.00%	\$0	\$0	0.00%	0.00%	0.00%
29 Jackson	0	0	0.00%	0.00%	0.00%	\$0	\$0	0.00%	0.00%	0.00%
31 Kiowa	0	0	0.00%	0.00%	0.00%	\$0	\$0	0.00%	0.00%	0.00%
32 Kit Carson	0	0	0.00%	0.00%	0.00%	\$0	\$0	0.00%	0.00%	0.00%
33 Lake	0	0	0.00%	0.00%	0.00%	\$0	\$0	0.00%	0.00%	0.00%
37 Lincoln	1	0	0.00%	0.11%	0.00%	\$155	\$0	0.07%	0.00%	0.00%
40 Mineral	0	0	0.00%	0.00%	0.00%	\$0	\$0	0.00%	0.00%	0.00%
46 Ouray	0	0	0.00%	0.00%	0.00%	\$0	\$0	0.00%	0.00%	0.00%
41 Park	0	0	0.00%	0.00%	0.00%	\$0	\$0	0.00%	0.00%	0.00%
48 Phillips	1	0	0.00%	0.11%	0.00%	\$648	\$0	0.29%	0.00%	0.00%
49 Pitkin	0	0	0.00%	0.00%	0.00%	\$0	\$0	0.00%	0.00%	0.00%
52 Rio Blanco	0	0	0.00%	0.00%	0.00%	\$0	\$0	0.00%	0.00%	0.00%
54 Routt	1	0	0.00%	0.11%	0.00%	\$188	\$0	0.08%	0.00%	0.00%
56 San Juan	0	0	0.00%	0.00%	0.00%	\$0	\$0	0.00%	0.00%	0.00%
57 San Miguel	0	0	0.00%	0.00%	0.00%	\$0	\$0	0.00%	0.00%	0.00%
58 Sedgwick	0	0	0.00%	0.00%	0.00%	\$0	\$0	0.00%	0.00%	0.00%
59 Summit	2	0	0.00%	0.21%	0.00%	\$438	\$0	0.20%	0.00%	0.00%
61 Washington	2	1	50.00%	0.21%	0.69%	\$651	\$56	0.29%	0.37%	8.60%
63 Yuma	5	0	0.00%	0.53%	0.00%	\$604	\$0	0.27%	0.00%	0.00%
Small Counties	29	4	13.79%	3.05%	2.78%	\$6,982	\$639	3.15%	4.22%	9.15%
Statewide	952	144	15.13%	100.00%	100.00%	\$221,551	\$15,136	100.00%	100.00%	6.83%



The goal for Colorado for FFY2007 was to be below 6% (yellow line) and below the National Average (blue line). Ten (10) of the Small counties had an error rate below the 6% goal. Nine (9) Small sized counties did not have an error. Nineteen (19) did not have a case pulled for review this FFY. The eleven (11) Small sized counties that did have errors comprised 4.22% of the state error rate or .29 percentage points. This is an increase in percentage from FFY 2006 when the Small sized counties comprised 4.12% of the error. The Small sized counties comprised 3.15% of the total allotment for the cases completed. Two (2) counties were over the National Average. This is a decrease from five (5) counties over the National Average in FFY 2006.

Colorado Food Stamp Program

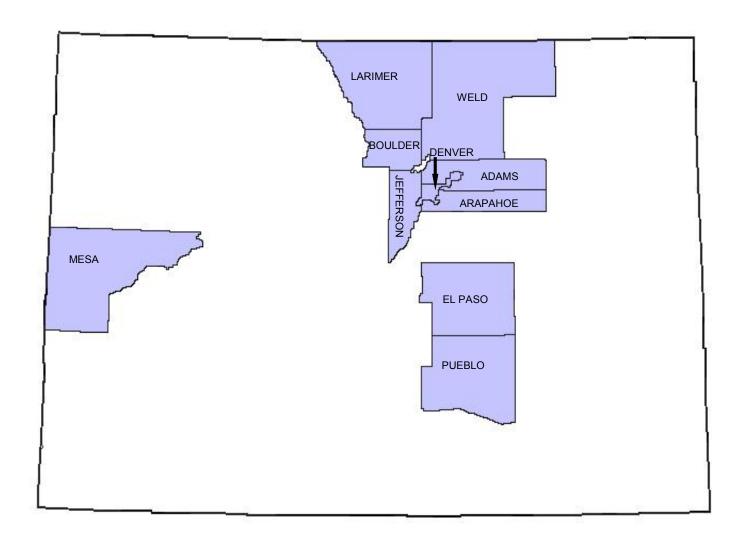
Active
Case Error
Rates

Colorado Counties Case Error Rate

FFY 2007 FOOD STAMP ERROR RATES BY COUNTY								
County	# Cases Reviewed	# Cases	% of State	% of State Case	Case Error Rate			
Adams	87	9	9.14%	6.25%	10.34%			
Alamosa	11	<u>3</u> 15	1.16% 10.92%	2.08% 10.42%	27.27% 14.42%			
Arabahoe	104 0	15 0	10.92% 0.00%	10.42% 0.00%	0.00%			
Archuleta Baca	0	0	0.00%	0.00%	0.00%			
Bent	6	0	0.63%	0.00%	0.00%			
Boulder	27	6	2.84%	4.17%	22.22%			
Broomfield	5	0	0.53%	0.00%	0.00%			
Chaffee	3	2	0.32%	1.39%	66.67%			
Chevenne	0	0	0.00%	0.00%	0.00%			
Clear Creek	2	0	0.21%	0.00%	0.00%			
Coneios	5	0	0.53%	0.00%	0.00%			
Costilla	3	1	0.32% 0.32%	0.69%	33.33%			
Crowley	3	0	0.32%	0.00%	0.00%			
<u>Custer</u> Delta	0 13	<u>0</u> 3	0.00% 1.37%	0.00% 2.08%	0.00% 23.08%			
Denver	178	<u>3</u> 34	18.70%	23.61%	19.10%			
Dolores	170	0	0.11%	0.00%	0.00%			
Douglas	2	1	0.21%	0.69%	50.00%			
Eagle	0	0	0.00%	0.00%	0.00%			
Elbert	1	1	0.11%	0.69%	100.00%			
El Paso	120	26	12.61%	18.06%	21.67%			
Fremont	9	1	0.95%	0.69%	11.11%			
Garfield	2	1	0.21%	0.69%	50.00%			
Gilpin	0	0	0.00%	0.00%	0.00%			
Grand	1	1	0.11%	0.69%	100.00%			
Gunnison	0	0	0.00%	0.00%	0.00%			
Hinsdale	0	0	0.00%	0.00%	0.00%			
Huerfano	3 0	<u>1</u>	0.32% 0.00%	0.69% 0.00%	33.33%			
<u>Jackson</u> Jefferson	53	<u>U</u>	5.57%	4.86%	0.00% 13.21%			
Kiowa	0	0	0.00%	0.00%	0.00%			
Kit Carson	0	0	0.00%	0.00%	0.00%			
Lake	0	0	0.00%	0.00%	0.00%			
La Plata	11	2	1.16%	1.39%	18.18%			
Larimer	51	4	5.36%	2.78%	7.84%			
Las Animas	5	0	0.53%	0.00%	0.00%			
Lincoln	1	0	0.11%	0.00%	0.00%			
Logan	11	0	1.16%	0.00%	0.00%			
Mesa	36	2	3.78%	1.39%	5.56%			
Mineral	0	0	0.00%	0.00%	0.00%			
Moffat	4 10	1 2	0.42%	0.69%	25.00%			
Montezuma Montrose	4	0	1.05% 0.42%	1.39% 0.00%	20.00% 0.00%			
Morgan	6	1	0.63%	0.69%	16.67%			
Otero	9	1	0.95%	0.69%	11.11%			
Ouray	Ö	Ö	0.00%	0.00%	0.00%			
Park	0	0	0.00%	0.00%	0.00%			
Phillips	1	0	0.11%	0.00%	0.00%			
Pitkin	0	0	0.00%	0.00%	0.00%			
Prowers	3	0	0.32%	0.00%	0.00%			
Pueblo	94	8	9.87%	5.56%	8.51%			
Rio Blanco	0	0	0.00%	0.00%	0.00%			
Rio Grande	13	3	1.37%	2.08%	23.08%			
Routt	1 1	<u> </u>	0.11% 0.11%	0.00% 0.69%	0.00%			
<u>Saguache</u> San Juan	0	0	0.11%	0.69%	100.00% 0.00%			
San Juan San Miguel	0	0	0.00%	0.00%	0.00%			
Sedgwick	0	0	0.00%	0.00%	0.00%			
Summit	2	0	0.00%	0.00%	0.00%			
Teller	4	<u>0</u>	0.42%	0.69%	25.00%			
Washington	2	1	0.21%	0.69%	50.00%			
Weld	39	5	4.10%	3.47%	12.82%			
Yuma	5	0	0.53%	0.00%	0.00%			
Colorado	952	144			15.13%			

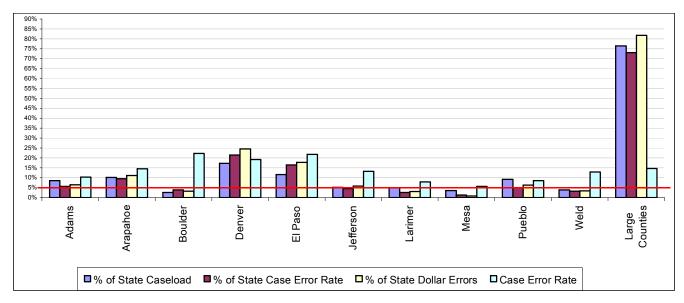
This data is compiled to assist in identifying potential problems within a county. If the case error rate exceeds 5% of the cases reviewed then a potential problem exists in the entire caseload for the county. This data indicates that there are at least 15 cases per 100 cases that are in error statewide. This is an increase from FFY 2006 which indicated 13-14 cases per 100 in error. 22

COLORADO LARGE COUNTIES



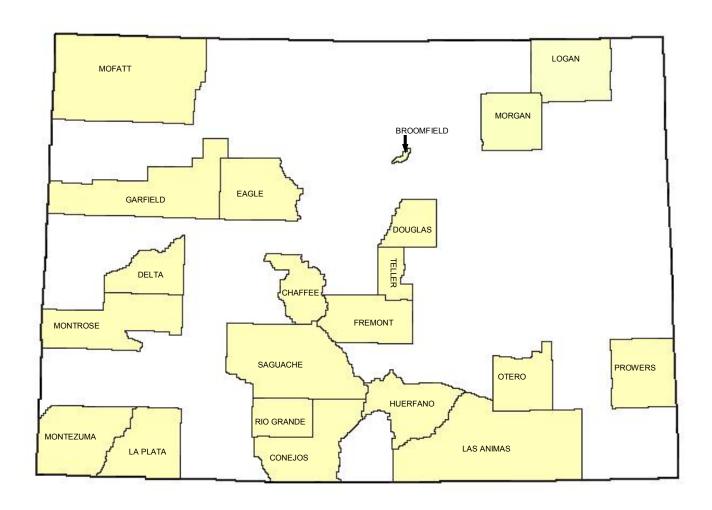
Large County Case Error Rates

County	County Name	# Cases Reviewed	# Cases In Error	State	% of State Case Error Rate	% of State Dollar Errors	Case Error Rate
01	Adams	87	9	8.43%	5.66%	6.41%	10.34%
03	Arapahoe	104	15	10.08%	9.43%	11.02%	14.42%
07	Boulder	27	6	2.62%	3.77%	3.17%	22.22%
16	Denver	178	34	17.25%	21.38%	24.55%	19.10%
21	El Paso	120	26	11.63%	16.35%	17.69%	21.67%
30	Jefferson	53	7	5.14%	4.40%	5.75%	13.21%
35	Larimer	51	4	4.94%	2.52%	3.00%	7.84%
39	Mesa	36	2	3.49%	1.26%	0.73%	5.56%
51	Pueblo	94	8	9.11%	5.03%	6.21%	8.51%
62	Weld	39	5	3.78%	3.14%	3.27%	12.82%
	Large Counties	789	116	76.45%	72.96%	81.79%	14.70%
	Statewide	952	144				15.13%



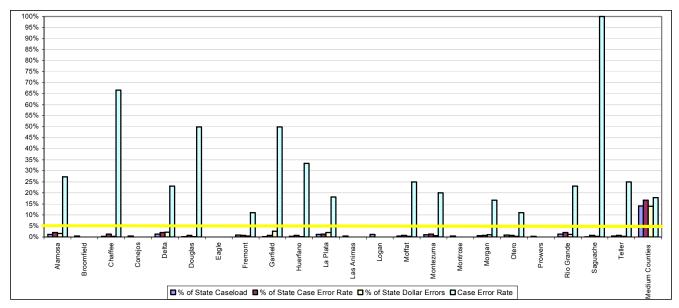
The purpose of this data is to identify the number of cases in which errors were found to exist and then compare the percentage of error cases with the tolerance level of 5%. For Example, if a county has a monthly caseload of 10,000 cases and 5% are in error, then there is the potential of 500 cases being in error in the caseload each month. This could significantly impact the State Payment Error Rate through the random sampling process. None of the large counties were below the tolerance level. All of the large counties are over the 5% tolerance level. This data indicates that there are 15 cases in error for every 100 cases in a caseload or 1.5 cases in error for every 10 cases. This an increase from FFY 2006. Large counties must continue to review a larger number of cases each month with their internal case review process to correct this identified problem.

COLORADO MEDIUM COUNTIES



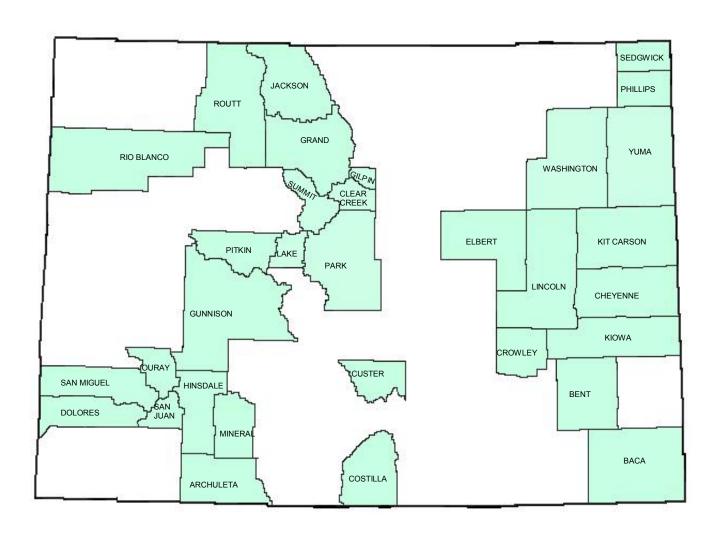
Medium Sized Counties Case Error Rates

County	County Name	# Cases Reviewed	# Cases In Error	% of State Caseload	% of State Case Error Rate	% of State Dollar Errors	Case Error Rate
2 /	Alamosa	11	3	1.16%	2.08%	1.56%	27.27%
80 E	Broomfield	5	0	0.53%	0.00%	0.00%	0.00%
8 (Chaffee	3	2	0.32%	1.39%	0.30%	66.67%
11 (Conejos	5	0	0.53%	0.00%	0.00%	0.00%
15 I	Delta	13	3	1.37%	2.08%	2.25%	23.08%
18 [Douglas	2	1	0.21%	0.69%	0.19%	50.00%
19 E	Eagle	0	0	0.00%	0.00%	0.00%	0.00%
22 F	Fremont	9	1	0.95%	0.69%	0.46%	11.11%
23 (Garfield	2	1	0.21%	0.69%	2.70%	50.00%
28 I	Huerfano	3	1	0.32%	0.69%	0.18%	33.33%
34 l	La Plata	11	2	1.16%	1.39%	2.02%	18.18%
36 I	Las Animas	5	0	0.53%	0.00%	0.00%	0.00%
38 l	Logan	11	0	1.16%	0.00%	0.00%	0.00%
41	Moffat	4	1	0.42%	0.69%	0.39%	25.00%
42	Montezuma	10	2	1.05%	1.39%	0.63%	20.00%
43 I	Montrose	4	0	0.42%	0.00%	0.00%	0.00%
44 [Morgan	6	1	0.63%	0.69%	1.02%	16.67%
	Otero	9	1	0.95%	0.69%	0.36%	11.11%
50 F	Prowers	3	0	0.32%	0.00%	0.00%	0.00%
53 F	Rio Grande	13	3	1.37%	2.08%	1.20%	23.08%
55	Saguache	1	1	0.11%	0.69%	0.33%	100.00%
60	Teller	4	1	0.42%	0.69%	0.38%	25.00%
I	Medium Counties	134	24	14.08%	16.67%	13.99%	17.91%
	Statewide	1032	159	100.00%	100.00%	100.00%	15.13%



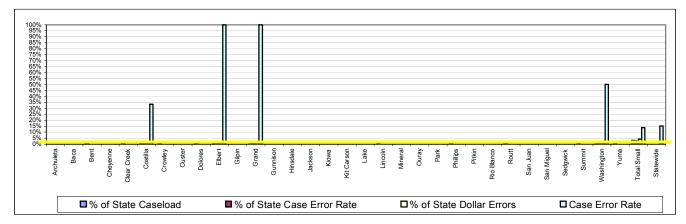
The purpose of this data is to identify the number of cases that errors were found to exist and then compare the percentage of error cases with the tolerance level of 5%. For Example, if a county has a monthly caseload of 3,000 cases and 5% are in error, then there is the potential of 150 cases being in error in the caseload. This could significantly impact the State Payment Error Rate through the random sampling process. Seven of the Medium counties were below the tolerance level: Broomfield, Conejos, Eagle, Las Animas, Logan, Montrose, Prowers. This data indicates that there are 17.9 cases in error for every 10 cases in a caseload or 1.79 cases in error for every 10 cases. This is an increase from FFY2006 when Medium counties were at 13.55% or 13.5 cases per 100 or 1.35 cases for every 10 cases.

COLORADO SMALL COUNTIES

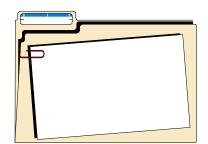


Small Sized County Case Error Rates

	Siliali Sized County Case Error Rates							
County	County	# Cases Re-	# Cases In	% of State	% of State	% of State	Case Error	
	Name	viewed	Error	Caseload	Case Error	Dollar Errors	Rate	
4	Archuleta	0	0	0.00%	0.00%	0.00%	0.00%	
5	Baca	0	0	0.00%	0.00%	0.00%	0.00%	
6	Bent	6	0	0.63%	0.00%	0.00%	0.00%	
9	Cheyenne	0	0	0.00%	0.00%	0.00%	0.00%	
10	Clear Creek	2	0	0.21%	0.00%	0.00%	0.00%	
12	Costilla	3	1	0.32%	0.69%	0.19%	33.33%	
13	Crowley	3	0	0.32%	0.00%	0.00%	0.00%	
14	Custer	0	0	0.00%	0.00%	0.00%	0.00%	
17	Dolores	1	0	0.11%	0.00%	0.00%	0.00%	
20	Elbert	1	1	0.11%	0.69%	1.36%	100.00%	
24	Gilpin	0	0	0.00%	0.00%	0.00%	0.00%	
25	Grand	1	1	0.11%	0.69%	2.30%	100.00%	
26	Gunnison	0	0	0.00%	0.00%	0.00%	0.00%	
27	Hinsdale	0	0	0.00%	0.00%	0.00%	0.00%	
29	Jackson	0	0	0.00%	0.00%	0.00%	0.00%	
31	Kiowa	0	0	0.00%	0.00%	0.00%	0.00%	
32	Kit Carson	0	0	0.00%	0.00%		0.00%	
33	Lake	0	0	0.00%	0.00%	0.00%	0.00%	
37	Lincoln	1	0	0.11%	0.00%	0.00%	0.00%	
40	Mineral	0	0	0.00%	0.00%		0.00%	
46	Ouray	0	0	0.00%	0.00%	0.00%	0.00%	
41	Park	0	0	0.00%	0.00%	0.00%	0.00%	
48	Phillips	1	0	0.11%	0.00%		0.00%	
49	Pitkin	0	0	0.00%	0.00%		0.00%	
52	Rio Blanco	0	0	0.00%	0.00%		0.00%	
54	Routt	1	0	0.11%	0.00%		0.00%	
56	San Juan	0	0	0.00%	0.00%		0.00%	
57	San Miguel	0	0	0.00%	0.00%		0.00%	
58	Sedgwick	0	0	0.00%	0.00%		0.00%	
59	Summit	2	0	0.21%	0.00%		0.00%	
61	Washington	2	1	0.21%	0.69%		50.00%	
63	Yuma	5	0	0.53%	0.00%		0.00%	
	Total Small	29	4	3.05%	2.78%	4.22%	13.79%	
	Statewide	952	144				15.13%	



The purpose of this data is to identify the number of cases that errors were found to exist and then compare the percentage of error cases with the tolerance level of 5%. For Example, if a county has a monthly caseload of 1000 cases and 5% are in error, then there is the potential of 50 cases being in error in the caseload. This could significantly impact the State Payment Error Rate through the random sampling process. Nine of the small counties who had a case pulled did not have an error in the cases reviewed. The case error rate decreased from 15% to 13.79%. This indicates that there is 1.4 cases in error for each 10 cases. The impact however, on the overall state error rate is minimal because of the number of cases pulled in total from small counties. Small counties are encouraged to do more internal case reviews.



Active Case Reviews

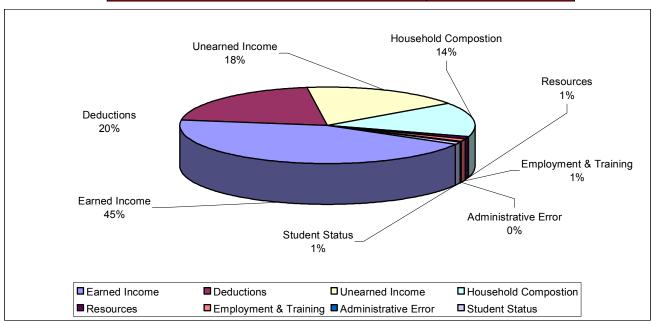
By Element Group
By Time of Occurrence
By Discovery
By Type
By Responsibility



Error Amounts By Element Groups

There are identified areas that must be reviewed for compliance in each case that is pulled through the sampling process. The identified areas are called elements. The following are the elements that were found to be in error in FFY2007.

Error Amounts by Element Group				
Element	Percentage			
Earned Income	43.92%			
Deductions	20.45%			
Unearned Income	17.64%			
Household Composition	14.36%			
Resources	1.10%			
Employment & Training	1.00%			
Administrative Error	0.29%			
Student Status	1.22%			
Total	100.00%			

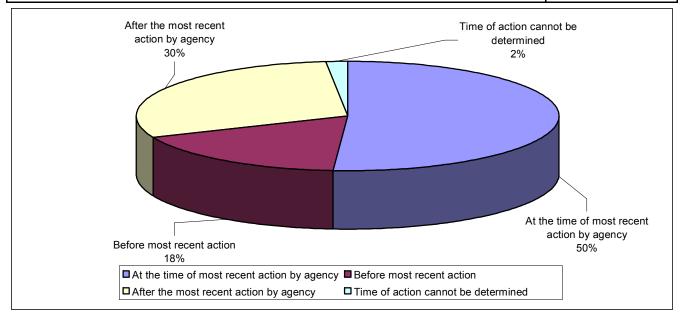


Eight (8) elements were identified with errors for FFY 2007: Earned Income, Deductions, Unearned Income, Household Composition, Resources, Employment & Training, Student Status, and Administrative Error. Income and Deductions comprised 82% of the errors identified. This is an increase of 3% over FFY 2006 for these elements. All counties need to focus on income and deduction questions in the interview, on the application and in change reporting including using the automated systems for location of potential sources of income and deductions.

	Error Element Ranking By Error							
	Element	Dollar Error	% of Dollar Error	Cases in Error	% of Cases in Error			
311	Wages and Salaries	\$6,315	41.7%	42	29.2%			
150	Household Composition	\$2,174	14.4%	14	9.7%			
364	Standard Utility Allowance	\$1,668	11.0%	28	19.4%			
363	Shelter Deduction	\$1,088	7.2%	16	11.1%			
331	RSDI Benefits	\$675	4.5%	8	5.6%			
334	Unemployment Compensation	\$459	3.0%	2	1.4%			
344	TANF, PA, or GA	\$394	2.6%	7	4.9%			
312	Self-Employment	\$333	2.2%	3	2.1%			
350	Child Support Payments Received from Absent Parent	\$331	2.2%	4	2.8%			
366	Child Support Payment De- duction	\$284	1.9%	4	2.8%			
346	Other Unearned Income	\$255	1.7%	3	2.1%			
333	SSI and/or State SSI Supple- ment	\$227	1.5%	2	1.4%			
222	Vehicles	\$185	1.2%	1	0.7%			
160	Employment & Training Programs	\$167	1.1%	2	1.4%			
520	Arithmetic Computation	\$152	1.0%	1	0.7%			
342	Contributions	\$133	0.9%	1	0.7%			
332	Veterans Benefits	\$85	0.6%	1	0.7%			
335	Workers Compensation	\$57	0.4%	1	0.7%			
336	Other Government Benefits	\$54	0.4%	1	0.7%			
111	Student Status	\$44	0.3%	1	0.7%			
323	Dependent Care Deduction	\$30	0.2%	1	0.7%			
365	Medical Deductions	\$26	0.2%	1	0.7%			
	TOTALS	\$15,136	100.0%	144	100.0%			

Error Amounts by Time of Occurrence

At the time of most recent action by agency	51.06%
Before most recent action	17.59%
After the most recent action by agency	29.58%
Time of action cannot be determined	1.76%



Errors are tracked by when the event that caused the error took place. This could be information available at application and not used, or a change the household failed to report or a reported change that was not acted upon by the agency. The data reported here indicates when the change occurred originally.

68% of errors occurred at the time the agency was taking action on the case or before the most recent action or certification. The significance of the error occurring at the time the agency took the action is that the benefits could have been correct if the agency had used the information available at time of action. The indicator is that there is a need for better interviewing skills to solicit the information from the household and for better review of the information to assure that it has accurately been used in the case determination. The significance of the error occurring before the action taking place, also implies that better interviewing may need to happen to assure the household understands the requirement to report, understands what each element means, or that the agency needs to include a better method of assuring that all reported information and changes are acted upon.

The data indicates that there was a decrease in errors at the time of the most recent agency action, a decrease in errors before the most recent action or certification and an increase in the subsequent to most recent agency action errors. This is the same trend identified from FFY2006.

The data on this report indicates that the agency needs to focus attention on interviewing and follow-up on reported changes. This is a repetitive error that needs attention from county interview staff.

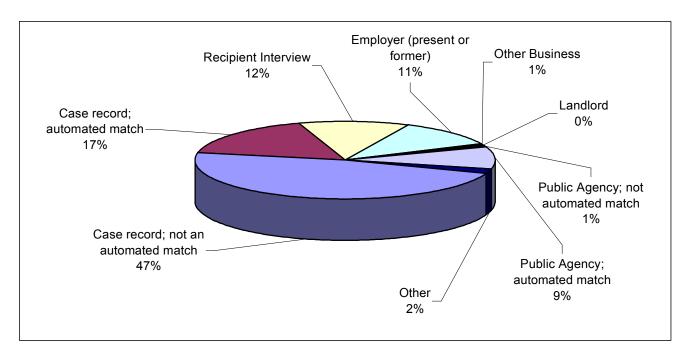
32

STATEWIDE

AGENCY CAUSED	# of Cases	% Cases	Error Dollars	% of \$ Errors
At the time of most recent action by agency	72	50.0%	\$6,084	40.2%
Before most recent action	15	10.4%	\$1,836	12.1%
After the most recent action by agency	23	16.0%	\$2,147	14.2%
Time of action cannot be determined	4	2.8%	\$267	1.8%
SubTotal	114	79.2%	\$10,334	68.3%
CLIENT CAUSED	# of Cases	% Cases	Error Dollars	% of \$ Errors
At the time of most recent action by agency	13	9.0%	\$1,645	10.9%
Before most recent action	5	3.5%	\$827	5.5%
After the most recent action by agency	12	8.3%	\$2,330	15.4%
Time of action cannot be determined	0	0.0%	\$0	0.0%
SubTotal	30	20.8%	\$4,802	31.7%
Grand Total	144	100.0%	\$15,136	100.0%

Error Amounts by Discovery

How Error Was Discovered	Error Amount	Percent of all Errors
Variance clearly identified from case record (not from an automated match)	\$7,183	47.46%
Variance clearly identified from case record (from an automated match)	\$2,573	17.00%
Government agency or public records, automated match	\$1,399	9.24%
Government agency or public records, not automated match	\$85	0.56%
Variance discovered from recipient interview	\$1,786	11.80%
Employer (present or former)	\$1,681	11.11%
Financial institution, insurance company, or other business	\$126	0.83%
Landlord	\$27	0.18%
Other	\$276	1.82%



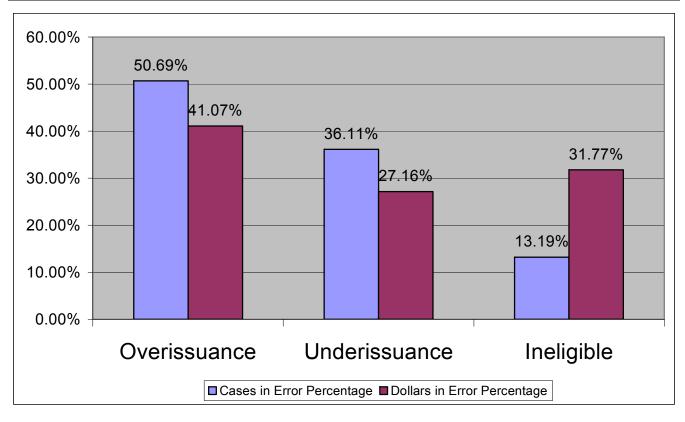
The indication in this documentation is that the information is available to the worker at the time of the action and is not being used. Of the \$15,136 error amount, \$11,240 was in case record or through a public agency automated match or from the recipient. 74.26% of the error amount was available to the agency at the time of the action taken. This is a 2% decrease over FFY2006. However, there is still significant information indicating information is being ignored in the processing of case actions. The agency is continuing to have a problem using the information available at the time of the action and applying it correctly to authorize benefits. This information is known to the agency. Some debate exists about the information's availability from the recipient. There are indicators that the information is collected and documented but that then it is not applied in the eligibility process.

STATEWIDE

AGENCY CAUSED	# of Cases	% Cases	Error Dollars	% of \$ Errors
Variance clearly identified from case record (not from an automated match)	76	56.4%	\$7,173	47.4%
Variance clearly identified from case record (from an automated match)	23	15.4%	\$2,252	14.9%
Variance discovered from recipient interview	6	5.1%	\$304	2.0%
Employer (present or former)	0	0.0%	\$0	0.0%
Financial institution, insurance company, or other business	0	0.0%	\$0	0.0%
Landlord	1	0.7%	\$27	0.2%
Government agency or public records, not automated match	1	0.7%	\$85	0.6%
Government agency or public records, automated match	5	3.5%	\$217	1.4%
Other	2	1.4%	\$276	1.8%
SubTotal	114	79.2%	\$10,334	68.3%
CLIENT CAUSED	# of Cases	% Cases	Error Dollars	% of \$ Errors
CLIENT CAUSED Variance clearly identified from case record (not from an automated match)		% Cases 0.7%	_	
Variance clearly identified from	Cases		Dollars	\$ Errors
Variance clearly identified from case record (not from an automated match) Variance clearly identified from	Cases 1	0.7%	Dollars \$10	\$ Errors 0.1%
Variance clearly identified from case record (not from an automated match) Variance clearly identified from case record (from an automated match)	Cases 1 4	0.7%	\$10 \$321	\$ Errors 0.1% 2.1%
Variance clearly identified from case record (not from an automated match) Variance clearly identified from case record (from an automated match) Variance discovered from recipient interview	1 4 12	0.7% 2.8% 8.3%	\$10 \$321 \$1,482	\$ Errors 0.1% 2.1% 9.8%
Variance clearly identified from case record (not from an automated match) Variance clearly identified from case record (from an automated match) Variance discovered from recipient interview Employer (present or former) Financial institution, insurance company,	1 4 12 6	0.7% 2.8% 8.3% 4.2%	\$10 \$321 \$1,482 \$1,681	\$ Errors 0.1% 2.1% 9.8% 11.1%
Variance clearly identified from case record (not from an automated match) Variance clearly identified from case record (from an automated match) Variance discovered from recipient interview Employer (present or former) Financial institution, insurance company, or other business	1 4 12 6 1	0.7% 2.8% 8.3% 4.2% 0.7%	\$10 \$321 \$1,482 \$1,681 \$126	\$ Errors 0.1% 2.1% 9.8% 11.1% 0.8%
Variance clearly identified from case record (not from an automated match) Variance clearly identified from case record (from an automated match) Variance discovered from recipient interview Employer (present or former) Financial institution, insurance company, or other business Landlord Government agency or public records,	Cases 1 4 12 6 1	0.7% 2.8% 8.3% 4.2% 0.7% 0.0%	\$10 \$321 \$1,482 \$1,681 \$126 \$0	\$ Errors 0.1% 2.1% 9.8% 11.1% 0.8% 0.0%
Variance clearly identified from case record (not from an automated match) Variance clearly identified from case record (from an automated match) Variance discovered from recipient interview Employer (present or former) Financial institution, insurance company, or other business Landlord Government agency or public records, not automated match Government agency or public records,	1 4 12 6 1 0 0	0.7% 2.8% 8.3% 4.2% 0.7% 0.0%	\$10 \$321 \$1,482 \$1,681 \$126 \$0 \$0	\$ Errors 0.1% 2.1% 9.8% 11.1% 0.8% 0.0%
Variance clearly identified from case record (not from an automated match) Variance clearly identified from case record (from an automated match) Variance discovered from recipient interview Employer (present or former) Financial institution, insurance company, or other business Landlord Government agency or public records, not automated match Government agency or public records, automated match	Cases 1 4 12 6 1 0 6	0.7% 2.8% 8.3% 4.2% 0.7% 0.0% 4.2%	\$10 \$321 \$1,482 \$1,681 \$126 \$0 \$0 \$1,182	\$ Errors 0.1% 2.1% 9.8% 11.1% 0.8% 0.0% 7.8%

Food Stamp Errors by Type of Error Finding

Food Stamp Errors by Type of Error Finding						
Error Finding Cases in Error Fercentage Cases Dollars Dollars in Error Fercentage Dollars Fercentage Percentage						
Overissuance	73	50.69%	\$6,217	41.07%		
Underissuance	52	36.11%	\$4,111	27.16%		
Ineligible	19	13.19%	\$4,808	31.77%		

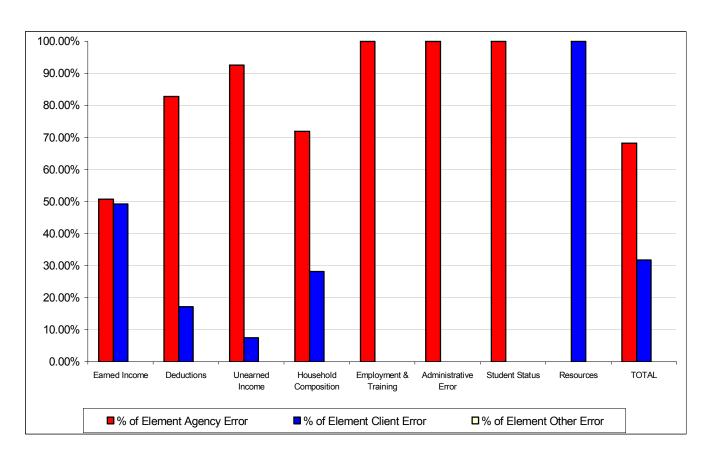


An overissuance occurs when the household received more food stamp benefits than they were entitled and that the household was eligible for some benefits. An underissuance occurs when the household received less food stamp benefits than they were entitled <u>and</u> that the household was eligible for some benefits. An ineligible case occurs when the household was not eligible to receive any benefits. 86.80% of the error households were eligible but not for the amount they received. There was a decrease in the number of ineligible households from FFY2007 from 16% to 13%.

USDA FNS has a goal to assure all persons have the ability to access benefits and to receive accurate benefits. This data would indicate that accuracy needs to improve in order to improve accessibility to the program.

Errors By Element Groups with Client or Agency Responsibility

	Dolla	ars by Eler	ment	Percer	ntage by E	lement
Element	Agency	Client	Total \$ in Error By Element	Agency	Client	Total % in Error by Element
Earned Income	\$3,373	\$3,275	\$6,648	50.74%	49.26%	43.92%
Deductions	\$2,565	\$531	\$3,096	82.85%	17.15%	20.45%
Unearned Income	\$2,471	\$199	\$2,670	92.55%	7.45%	17.64%
Household Composition	\$1,562	\$612	\$2,174	71.85%	28.15%	14.36%
Employment & Training	\$167	\$0	\$167	100.00%	0.00%	1.10%
Administrative Error	\$152	\$0	\$152	100.00%	0.00%	1.00%
Student Status	\$44	\$0	\$44	100.00%	0.00%	0.29%
Resources	\$0	\$185	\$185	0.00%	100.00%	1.22%
TOTALS	\$10,334	\$4,802	\$15,136	68.27%	31.73%	100.00%



Client errors made up 31.73% of the errors. Agency errors were 68.27% of the total. The total dollar error made by the agency was \$15,136. The dollar amounts of the agency caused errors were increased from FFY2006. Agency errors are the errors that can be controlled. Client errors can be reduced through good interviewing skills, clear understanding of what and when to report, and availability of county staff for the client to report.

Errors By Client/ Agency Responsibility

AGENCY	Case Count	Percent	Error Dollars	% of \$ Errors
Information reported by a collateral contact inaccurate	0	0.00%	\$0	0.00%
Acted on incorrect Federal computer match information that was not required to be verified	0	0.00%	\$0	0.00%
Policy incorrectly applied	17	11.81%	\$1,042	6.82%
Reported information disregarded or not applied	49	34.03%	\$5,030	32.94%
Agency failed to follow up on inconsistent or incomplete information	7	4.86%	\$550	3.60%
Agency failed to follow up on impending changes	2	1.39%	\$103	0.67%
Agency failed to verify required information	12	8.33%	\$1,143	7.48%
Computer programming error	7	4.86%	\$628	4.11%
Data entry and/or coding error	12	8.33%	\$1,255	8.22%
Mass Change	0	0.00%	\$0	0.00%
Arithmetic computation	0	0.00%	\$0	0.00%
Computer user error	0	0.00%	\$0	0.00%
Other	8	5.56%	\$583	3.82%
Subtotal	114	79.17%	\$10,334	67.67%
CLIENT				
Information not reported	22	15.28%	\$3,472	22.73%
Incomplete or incorrect information provided	1	0.69%	\$58	0.38%
Information withheld by client	5	3.47%	\$873	5.72%
Incorrect information provided by client	2	1.39%	\$399	2.61%
Subtotal	30	20.83%	\$4,802	31.44%
Grand Total	144	100.00%	\$15,136	99.11%

The actual payment error rate is 6.83%. The payment error rate, if there had been no agency errors would have been 2.17%.

The errors are reported using client and agency responsibility by specific type of error cause. The data indicates that the agency knew the information or had the information to make the change. More thorough evaluation by the agency of the information available should be completed to reduce these errors.

The client error indicates that fraud or misrepresentation was involved in 4.86% of the errors made by the client. This indicates that the client is able and willing to supply the information if the client is aware of the need to report. The agency should be more diligent in asking the questions and explaining the eligibility factors that are used. Case reviews would assist in identifying those indicators.

					COLOR	ADO						
	FFY	2002	FFY	2003	FFY	2004	FFY	2005	FFY	2006	FFY	2007
	Oct. 2001-	Sept. 2002	Oct. 2002-	Sept. 2003	Oct. 2003	-Sept. 2004	Oct. 2004	-Sept. 2005	Oct. 2005-	-Sept. 2006		06-Sept. 007
Payment Error Rate		9.66%		7.40%		2.88%		6.77%		6.60%		6.83%
Case Error Rate		15.32%		13.95%		6.85%		15.41%		13.60%		15.13%
Cases in error = 1 of		6.5		7.2		14.5		6.5		7.4		6.6
Cases reviewed		1116		1183		1138		1032		1022		952
Errors		171		165		78		159		139		144
\$ error amount		\$17,888		\$16,733		\$6,605		\$15,272		\$15,559		\$15,136
Total \$ Reviewed		\$192,842		\$229,713		\$229,018		\$225,506		\$235,809		\$221,551
% of State payments												
% of State Error												
Agency error		51.20%		45.80%		65.00%		72.64%		73.99%		68.27%
Client error		48.80%		53.50%		35.00%		27.36%		26.01%		31.73%
Rate without Agency		4.53%		3.94%		1.01%		1.85%		1.72%		2.17%
Elements in Error:												
Employment Income		42.00%		53.00%		34.00%		48.55%		52.65%		44.30%
Unearned Income		29.00%		28.00%		28.00%		25.22%		24.15%		17.26%
Shelter/Utilities		11.00%		6.00%		16.00%		12.63%		13.19%		18.21%
Resources		5.00%		2.00%		2.00%		0.70%		2.28%		1.22%
Non-Financial		8.00%		7.00%		9.00%		9.47%		5.41%		15.76%
Deductions		4.00%		2.00%		1.00%		2.23%		2.32%		2.25%
Other		1.00%		2.00%		10.00%		1.83%		0.00%		1.00%
Discovery:												
Case Record		53.00%		64.50%		81.30%		85.35%		76.89%		76.28%
Collaterals		28.00%		12.00%		9.70%		7.01%		10.62%		12.12%
Recipient Interview		19.00%		23.50%		9.00%		7.64%		12.48%		11.61%
Time of Error:												
At time of action		40.00%		46.00%		61.00%		68.69%		52.08%		52.35%
Subsequent to action		27.00%		28.00%		17.00%		17.53%		21.00%		18.07%
Before action		33.00%		28.00%		22.00%		13.78%		26.92%		29.58%
Agency Or Client:	Agency	Client	Agency	Client	Agency	Client	Agency	Client	Agency	Client	Agency	Client
Employment Income	37.00%	63.00%	40.00%	60.00%	63.70%	36.30%	61.71%	38.29%	66.39%	33.61%	51.16%	48.84%
Unearned Income	60.00%	40.00%	50.00%	50.00%	68.44%	31.56%	83.67%	16.33%	86.51%	13.49%	92.38%	7.62%
Shelter/Utilities	65.00%	35.00%	40.00%	60.00%	70.03%	29.97%	84.24%	15.76%	92.45%	7.55%	80.73%	19.27%
Resources	0.00%	100.00%	60.00%	40.00%	0.00%	100.00%	0.00%	100.00%	0.00%	100.00%	0.00%	100.00%
Non-Financial	8.30%	17.00%	0.00%	100.00%	100.00%	0.00%	78.70%	21.30%	75.77%	24.23%	74.34%	25.66%
Deductions	100.00%	0.00%	100.00%	0.00%	100.00%	0.00%	100.00%	0.00%	79.78%	20.22%	100.00%	0.00%
Other	100.00%	0.00%	28.50%	71.50%	24.92%	75.08%	68.21%	31.79%	0.00%	0.00%	100.00%	0.00%

					ADAN	IS						
	FFY	2002	FFY	2003	FFY	2004	FFY	2005	FFY	2006	FFY	2007
	Oct. 2001-	Sept. 2002	Oct. 2002-	Sept. 2003	Oct. 2003-	Sept. 2004	Oct. 2004	-Sept. 2005	Oct. 2005-	Sept. 2006	Oct. 2006-	Sept. 2007
Payment Error Rate		9.10%		5.90%		1.20%		8.05%		8.81%		4.46%
Case Error Rate		12.70%		13.80%		4.00%		19.35%		17.95%		10.34%
Cases in error = 1 of		7.9		7.0		24.8		5.2		5.6		9.7
Cases reviewed		79		94		99		93		78		87
Errors		10		13		4		18		14		9
\$ error amount		\$1,388		\$1,324		\$275		\$1,924		\$1,753		\$970
Total \$ Reviewed		\$15,259		\$22,516		\$22,341		\$23,892		\$19,888		\$21,738
% of State payments		7.9%		9.8%		9.8%		10.59%		8.43%		9.81%
% of State Error		7.8%		7.9%		4.2%		12.60%		11.27%		6.41%
Agency error		32.00%		41.00%		41.00%		47.56%		58.93%		20.72%
Client error		68.00%		59.00%		59.00%		52.44%		41.07%		79.28%
Rate without Agency		6.19%		4.60%		0.70%		4.22%		3.62%		3.54%
Elements in Error:												
Employment Income		57.00%		53.00%		19.00%		40.54%		59.67%		54.74%
Unearned Income		31.00%		29.00%		12.00%		46.41%		19.34%		10.41%
Shelter/Utilities		12.00%		3.00%		30.00%		6.65%		7.36%		15.77%
Resources		0.00%		0.00%		39.00%		0.52%		0.00%		19.07%
Non-Financial		0.00%		13.00%		0.00%		4.00%		7.70%		0.00%
Deductions		0.00%		2.00%		0.00%		0.00%		5.93%		0.00%
Other		0.00%		0.00%		0.00%		1.87%		0.00%		0.00%
Discovery:												
Case Record		30.00%		68.00%		41.50%		62.06%		61.72%		78.45%
Collaterals		56.00%		0.00%		19.20%		12.37%		20.59%		0.00%
Recipient Interview		14.00%		26.00%		39.30%		25.57%		17.68%		21.55%
Time of Error:												
At time of action		24.00%		16.00%		49.00%		65.23%		49.17%		61.24%
Subsequent to action		45.00%		0.00%		12.00%		22.77%		37.59%		28.35%
Before action		31.00%		84.00%		39.00%		12.01%		13.23%		10.41%
Agency Or Client:	Agency	Client	Agency	Client	Agency	Client	Agency	Client	Agency	Client	Agency	Client
Employment Income	36.00%	64.00%	38.00%	62.00%	0.00%	100.00%	39.87%	60.13%	43.31%	56.69%	7.72%	92.28%
Unearned Income	29.00%	71.00%	11.00%	89.00%	100.00%	0.00%	54.31%	45.69%	85.55%	14.45%	46.53%	53.47%
Shelter/Utilities	19.00%	81.00%	100.00%	0.00%	100.00%	0.00%	57.03%	42.97%	100.00%	0.00%	73.86%	26.14%
Resources	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%	0.00%	0.00%	100.00%
Non-Financial	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	59.74%	40.26%	42.22%	57.78%	0.00%	0.00%
Deductions	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%
Other	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%

					ALAMO	OSA						
	FFY	2002	FFY	2003	FFY	2004	FFY	2005	FFY	2006	FFY :	2007
	Oct. 2001-	-Sept. 2002	Oct. 2002-	Sept. 2003	Oct. 2003	-Sept. 2004	Oct. 2004-	Sept. 2005	Oct. 2005-	Sept. 2006	Oct. 2006-8	Sept. 2007
Payment Error Rate		15.20%		0.00%		15.00%		18.36%		0.71%		10.80%
Case Error Rate		18.80%		0.00%		13.30%		18.18%		5.26%		27.27%
Cases in error = 1 of		5.3		No Errors		7.5		5.5		19.0		3.7
Cases reviewed		16		13		15		11		19		11
Errors		3		0		2		2		1		3
\$ error amount		\$303		\$0		\$427		\$494		\$29		\$236
Total \$ Reviewed		\$1,998		\$1,615		\$2,841		\$2,690		\$4,110		\$2,185
% of State payments		1.0%		0.7%		1.2%		1.19%		1.74%		0.99%
% of State Error		1.7%		0.0%		6.5%		3.23%		0.19%		1.56%
Agency error		30.0%		0.0%		100.0%		100.0%		100.00%		100.00%
Client error		70.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Rate without Agency		10.66%		0.00%		0.00%		0.00%		0.00%		0.00%
Elements in Error:												
Employment Income		70.00%		0.00%		87.00%		91.90%		0.00%		0.00%
Unearned Income		30.00%		0.00%		0.00%		0.00%		0.00%		30.51%
Shelter/Utilities		0.00%		0.00%		13.00%		8.10%		100.00%		20.34%
Resources		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Non-Financial		0.00%		0.00%		0.00%		0.00%		0.00%		49.15%
Deductions		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Other		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Discovery:												
Case Record		60.00%		0.00%		100.00%		0.00%		100.00%		100.00%
Collaterals		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Recipient Interview		40.00%		0.00%		0.00%		100.00%		0.00%		0.00%
Time of Error:												
At time of action		30.00%		0.00%		100.00%		91.90%		0.00%		49.15%
Subsequent to action		0.00%		0.00%		0.00%		0.00%		0.00%		30.51%
Before action		70.00%		0.00%		0.00%		8.10%		100.00%		20.34%
Agency Or Client:	Agency	Client	Agency	Client	Agency	Client	Agency	Client	Agency	Client	Agency	Client
Employment Income	0.00%	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Unearned Income	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%
Shelter/Utilities	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%	100.00%	0.00%	100.00%	0.00%
Resources	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Non-Financial	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%
Deductions	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Other	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

					ARAPA	HOE						
	FFY	2002	FFY	2003	FFY	2004	FFY	2005	FFY	2006	FFY 2	2007
	Oct. 2001-	Sept. 2002	Oct. 2002-	Sept. 2003	Oct. 2003-	Sept. 2004	Oct. 2004-	Sept. 2005	Oct. 2005-	Sept. 2006	Oct. 2006-5	Sept. 2007
Payment Error Rate		6.80%		10.60%		1.80%		7.08%		8.21%		6.35%
Case Error Rate		15.00%		17.30%		6.90%		17.71%		14.77%		14.42%
Cases in error = 1 of		6.7		5.8		14.4		5.6		6.8		6.9
Cases reviewed		80		98		101		96		88		104
Errors		12		17		7		17		13		15
\$ error amount		\$951		\$2,140		\$397		\$1,761		\$1,517		\$1,668
Total \$ Reviewed		\$14,001		\$20,129		\$21,516		\$24,889		\$18,471		\$26,255
% of State payments		7.3%		8.8%		9.7%		11.04%		7.83%		11.85%
% of State Error		5.3%		12.8%		6.0%		11.53%		9.75%		11.02%
Agency error		47.00%		41.00%		92.00%		88.70%		47.86%		55.58%
Client error		53.00%		59.00%		8.00%		11.30%		52.14%		44.42%
Rate without Agency		3.59%		6.27%		0.10%		0.80%		4.28%		2.82%
Elements in Error:												
Employment Income		54.00%		36.00%		12.00%		47.42%		60.51%		51.62%
Unearned Income		29.00%		39.00%		26.00%		31.57%		21.36%		22.30%
Shelter/Utilities		17.00%		7.00%		34.00%		2.50%		18.13%		9.35%
Resources		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Non-Financial		0.00%		18.00%		28.00%		7.10%		0.00%		14.93%
Deductions		0.00%		0.00%		0.00%		9.65%		0.00%		1.80%
Other		0.00%		0.00%		0.00%		1.76%		0.00%		0.00%
Discovery:												
Case Record		36.00%		57.00%		8.00%		84.84%		94.46%		63.79%
Collaterals		13.00%		23.00%		0.00%		11.30%		0.00%		36.21%
Recipient Interview		51.00%		20.00%		92.00%		3.86%		5.54%		0.00%
Time of Error:												
At time of action		57.00%		35.00%		58.00%		77.68%		49.24%		54.86%
Subsequent to action		43.00%		23.00%		7.00%		22.32%		19.45%		38.85%
Before action		0.00%		42.00%		35.00%		0.00%		31.31%		6.29%
Agency Or Client:	Agency	Client	Agency	Client								
Employment Income	20.00%	80.00%	37.00%	63.00%	100.00%	0.00%	76.17%	23.83%	25.27%	74.73%	28.57%	71.43%
Unearned Income	100.00%	0.00%	19.00%	81.00%	100.00%	0.00%	100.00%	0.00%	67.59%	32.41%	100.00%	0.00%
Shelter/Utilities	42.00%	58.00%	39.00%	61.00%	77.00%	23.00%	100.00%	0.00%	100.00%	0.00%	100.00%	0.00%
Resources	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Non-Financial	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%	100.00%	0.00%	0.00%	0.00%	49.40%	50.60%
Deductions	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	100.00%	0.00%
Other	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%

					ARCHUI	_ETA						
	FFY	2002	FFY	2003	FFY	2004	FFY	2005	FFY	2006	FFY 2	2007
	Oct. 2001-	Sept. 2002	Oct. 2002-	Sept. 2003	Oct. 2003-	Sept. 2004	Oct. 2004-	Sept. 2005	Oct. 2005-	Sept. 2006	Oct. 2006-S	Sept. 2007
Payment Error Rate		0.00%		0.00%		9.80%		0.00%		0.00%		0.00%
Case Error Rate		0.00%		0.00%		33.30%		0.00%		0.00%		0.00%
Cases in error = 1 of		No Error		No Error		3.0		0.0		0.0		0.0
Cases reviewed		1		2		3		2		2		0
Errors		0		0		1		0		0		0
\$ error amount		\$0		\$0		\$64		\$0		\$0		\$0
Total \$ Reviewed		\$10		\$771		\$653		\$324		\$280		\$0
% of State payments		0.0%		0.3%		0.3%		0.14%		0.12%		
% of State Error		0.0%		0.0%		1.0%		0.00%		0.00%		
Agency error		0.00%		0.00%		100.00%		0.00%		0.00%		
Client error		0.00%		0.00%		0.00%		0.00%		0.00%		
Rate without Agency		0.00%		0.00%		0.00%		0.00%		0.00%		
Elements in Error:												
Employment Income		0.00%		0.00%		0.00%		0.00%		0.00%		
Unearned Income		0.00%		0.00%		100.00%		0.00%		0.00%		
Shelter/Utilities		0.00%		0.00%		0.00%		0.00%		0.00%		
Resources		0.00%		0.00%		0.00%		0.00%		0.00%		
Non-Financial		0.00%		0.00%		0.00%		0.00%		0.00%		
Deductions		0.00%		0.00%		0.00%		0.00%		0.00%		
Other		0.00%		0.00%		0.00%		0.00%		0.00%		
Discovery:												
Case Record		0.00%		0.00%		100.00%		0.00%		0.00%		
Collaterals		0.00%		0.00%		0.00%		0.00%		0.00%		
Recipient Interview		0.00%		0.00%		0.00%		0.00%		0.00%		
Time of Error:												
At time of action		0.00%		0.00%		100.00%		0.00%		0.00%		
Subsequent to action		0.00%		0.00%		0.00%		0.00%		0.00%		
Before action		0.00%		0.00%		0.00%		0.00%		0.00%		
Agency Or Client:	Agency	Client	Agency	Client								
Employment Income	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		
Unearned Income	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%		
Shelter/Utilities	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		
Resources	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		
Non-Financial	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		
Deductions		0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		
Other	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		

					BAC	A						
	FFY:	2002	FFY	2003	FFY	2004	FFY	2005	FFY	2006	FFY 2	2007
	Oct. 2001-	Sept. 2002	Oct. 2002-	Sept. 2003	Oct. 2003-	Sept. 2004	Oct. 2004-	Sept. 2005	Oct. 2005-	Sept. 2006	Oct. 2006-8	Sept. 2007
Payment Error Rate		13.80%		0.00%		0.00%		0.00%		34.29%		0.00%
Case Error Rate		100.00%		0.00%		0.00%		0.00%		100.00%		0.00%
Cases in error = 1 of		1.0		No Error		No Error		0.0		1.0		0.0
Cases reviewed		1		4		2		4		1		0
Errors		1		0		0		0		1		0
\$ error amount		\$34		\$0		\$0		\$0		\$36		\$0
Total \$ Reviewed		\$246		\$612		\$41		\$467		\$105		\$0
% of State payments		0.1%		0.3%		0.0%		0.21%		0.04%		
% of State Error		0.2%		0.0%		0.0%		0.00%		0.23%		
Agency error		100.00%		0.00%		0.00%		0.00%		100.00%		
Client error		0.00%		0.00%		0.00%		0.00%		0.00%		
Rate without Agency		0.00%		0.00%		0.00%		0.00%		0.00%		
Elements in Error:												
Employment Income		0.00%		0.00%		0.00%		0.00%		0.00%		
Unearned Income		0.00%		0.00%		0.00%		0.00%		0.00%		
Shelter/Utilities		0.00%		0.00%		0.00%		0.00%		100.00%		
Resources		0.00%		0.00%		0.00%		0.00%		0.00%		
Non-Financial		0.00%		0.00%		0.00%		0.00%		0.00%		
Deductions		100.00%		0.00%		0.00%		0.00%		0.00%		
Other		0.00%		0.00%		0.00%		0.00%		0.00%		
Discovery:												
Case Record		0.00%		0.00%		0.00%		0.00%		0.00%		
Collaterals		0.00%		0.00%		0.00%		0.00%		0.00%		
Recipient Interview		100.00%		0.00%		0.00%		0.00%		100.00%		0.00%
Time of Error:												
At time of action		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Subsequent to action		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Before action		100.00%		0.00%		0.00%		0.00%		100.00%		0.00%
Agency Or Client:	Agency	Client	Agency	Client								
Employment Income	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Unearned Income	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Shelter/Utilities	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%
Resources	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Non-Financial	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Deductions	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Other	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

					BEN	Т						
	FFY	2002	FFY	2003	FFY	2004	FFY	2005	FFY	2006	FFY 2	2007
	Oct. 2001-	Sept. 2002	Oct. 2002-	Sept. 2003	Oct. 2003-	Sept. 2004	Oct. 2004-	Sept. 2005	Oct. 2005-	Sept. 2006	Oct. 2006-8	Sept. 2007
Payment Error Rate		0.00%		0.00%		0.00%		0.00%		8.32%		0.00%
Case Error Rate		0.00%		0.00%		0.00%		0.00%		11.11%		0.00%
Cases in error = 1 of		No Error		No Error		No Error		0.0		9.0		0.0
Cases reviewed		4		6		4		4		9		6
Errors		0		0		0		0		1		0
\$ error amount		\$0		\$0		\$0		\$0		\$155		\$0
Total \$ Reviewed		\$556		\$900		\$649		\$662		\$1,864		\$1,418
% of State payments		0.3%		0.3%		0.3%		0.29%		0.79%		0.64%
% of State Error		0.0%		0.0%		0.0%		0.00%		1.00%		0.00%
Agency error		0.00%		0.00%		0.00%		0.00%		100.00%		0.00%
Client error		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Rate without Agency		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Elements in Error:												
Employment Income		0.00%		0.00%		0.00%		0.00%		100.00%		0.00%
Unearned Income		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Shelter/Utilities		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Resources		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Non-Financial		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Deductions		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Other		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Discovery:												
Case Record		0.00%		0.00%		0.00%		0.00%		100.00%		0.00%
Collaterals		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Recipient Interview		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Time of Error:												
At time of action		0.00%		0.00%		0.00%		0.00%		100.00%		0.00%
Subsequent to action		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Before action		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Agency Or Client:	Agency	Client	Agency	Client								
Employment Income	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%
Unearned Income	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Shelter/Utilities	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Resources	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Non-Financial	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Deductions	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Other	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

					BOULD	ER						
	FFY	2002	FFY	2003	FFY	2004	FFY	2005	FFY	2006	FFY:	2007
	Oct. 2001-	Sept. 2002	Oct. 2002-	Sept. 2003	Oct. 2003-	Sept. 2004	Oct. 2004-	Sept. 2005	Oct. 2005-	Sept. 2006	Oct. 2006-	Sept. 2007
Payment Error Rate		3.90%		3.60%		2.10%		7.15%		8.25%		12.56%
Case Error Rate		6.70%		8.51%		6.70%		14.58%		20.59%		22.22%
Cases in error = 1 of		15.0		12.0		15.0		6.9		4.9		4.5
Cases reviewed		45		47		45		48		34		27
Errors		3		4		3		7		7		6
\$ error amount		\$249		\$553		\$172		\$571		\$573		\$480
Total \$ Reviewed		\$6,438		\$8,364		\$8,285		\$7,984		\$6,943		\$3,822
% of State payments		3.3%		3.6%		3.6%		3.54%		2.94%		1.73%
% of State Error		1.4%		3.3%		2.6%		3.74%		3.68%		3.17%
Agency error		100.0%		42.0%		100.0%		32.8%		63.18%		43.33%
Client error		0.00%		58.00%		0.00%		67.25%		36.82%		56.67%
Rate without Agency		0.00%		3.83%		0.00%		4.81%		3.04%		7.12%
Elements in Error:												
Employment Income		15.00%		100.00%		28.00%		60.77%		21.29%		36.04%
Unearned Income		58.00%		0.00%		28.00%		0.00%		60.38%		22.08%
Shelter/Utilities		0.00%		0.00%		0.00%		0.00%		18.32%		0.00%
Resources		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Non-Financial		27.00%		0.00%		44.00%		0.00%		0.00%		26.88%
Deductions		0.00%		0.00%		0.00%		5.78%		0.00%		15.00%
Other		0.00%		0.00%		0.00%		33.45%		0.00%		0.00%
Discovery:												
Case Record		85.00%		100.00%		100.00%		69.00%		100.00%		43.33%
Collaterals		15.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Recipient Interview		0.00%		0.00%		0.00%		31.00%		0.00%		56.67%
Time of Error:												
At time of action		100.00%		8.00%		56.00%		5.78%		49.56%		28.33%
Subsequent to action		0.00%		75.00%		0.00%		54.82%		12.04%		15.00%
Before action		0.00%		17.00%		44.00%		39.40%		38.39%		56.67%
Agency Or Client:	Agency	Client										
Employment Income	100.00%	0.00%	42.00%	58.00%	100.00%	0.00%	35.45%	64.55%	100.00%	0.00%	17.34%	82.66%
Unearned Income	100.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	39.02%	60.98%	100.00%	0.00%
Shelter/Utilities	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%
Resources	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Non-Financial	100.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%
Deductions	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	100.00%	0.00%
Other	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	16.23%	83.77%	0.00%	0.00%	0.00%	0.00%

					BROOM	FIELD						
	FFY	2002	FFY	2003	FFY	2004	FFY	2005	FFY	2006	FFY :	2007
	Oct. 2001-	Sept. 2002	Oct. 2002-	Sept. 2003	Oct. 2003-	Sept. 2004	Oct. 2004	Sept. 2005	Oct. 2005-	Sept. 2006	Oct. 2006-9	Sept. 2007
Payment Error Rate		0.00%		16.60%		0.00%		17.15%		0.00%		0.00%
Case Error Rate		0.00%		16.70%		0.00%		14.29%		0.00%		0.00%
Cases in error = 1 of		No Error		6.0		No Error		7.0		0.0		0.0
Cases reviewed		2		6		4		7		5		5
Errors		0		1		0		1		0		0
\$ error amount		\$0		\$206		\$1,265		\$129		\$0		\$0
Total \$ Reviewed		\$369		\$1,244		\$829		\$752		\$2,068		\$624
% of State payments		0.20%		0.50%		0.60%		0.33%		0.88%		0.28%
% of State Error		0.00%		1.20%		0.00%		0.84%		0.00%		0.00%
Agency error		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Client error		0.00%		100.00%		0.00%		100.00%		0.00%		0.00%
Rate without Agency		0.00%		16.60%		0.00%		17.15%		0.00%		0.00%
Elements in Error:												
Employment Income		0.00%		0.00%		0.00%		100.00%		0.00%		0.00%
Unearned Income		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Shelter/Utilities		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Resources		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Non-Financial		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Deductions		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Other		0.00%		100.00%		0.00%		0.00%		0.00%		0.00%
Discovery:												
Case Record		0.00%		100.00%		0.00%		100.00%		0.00%		0.00%
Collaterals		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Recipient Interview		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Time of Error:												
At time of action		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Subsequent to action		0.00%		100.00%		0.00%		100.00%		0.00%		0.00%
Before action		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Agency Or Client:	Agency	Client	Agency	Client	Agency	Client	Agency	Client	Agency	Client	Agency	Client
Employment Income	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%
Unearned Income	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Shelter/Utilities	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Resources	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Non-Financial	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Deductions	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Other	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

					CHAFF	EE						
	FFY	2002	FFY	2003	FFY	2004	FFY	2005	FFY	2006	FFY 2	2007
	Oct. 2001-	-Sept. 2002	Oct. 2002-	Sept. 2003	Oct. 2003-	Sept. 2004	Oct. 2004-	Sept. 2005	Oct. 2005-	Sept. 2006	Oct. 2006-S	Sept. 2007
Payment Error Rate		0.00%		0.00%		0.00%		0.00%		0.00%		43.40%
Case Error Rate		0.00%		0.00%		0.00%		0.00%		0.00%		66.67%
Cases in error = 1 of		No Error		No Error		No Error		0.0		0.0		1.5
Cases reviewed		5		2		4		4		1		3
Errors		0		0		0		0		0		2
\$ error amount		\$0		\$0		\$0		\$0		\$0		\$46
Total \$ Reviewed		\$363		\$255		\$829		\$874		\$10		\$106
% of State payments		0.2%		0.1%		0.4%		0.39%		0.00%		0.05%
% of State Error		0.0%		0.0%		0.0%		0.00%		0.00%		0.30%
Agency error		0.00%		0.00%		0.00%		0.00%		0.00%		78.26%
Client error		0.00%		0.00%		0.00%		0.00%		0.00%		21.74%
Rate without Agency		0.00%		0.00%		0.00%		0.00%		0.00%		9.43%
Elements in Error:												
Employment Income		0.00%		0.00%		0.00%		0.00%		0.00%		100.00%
Unearned Income		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Shelter/Utilities		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Resources		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Non-Financial		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Deductions		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Other		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Discovery:												
Case Record		0.00%		0.00%		0.00%		0.00%		0.00%		100.00%
Collaterals		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Recipient Interview		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Time of Error:												
At time of action		0.00%		0.00%		0.00%		0.00%		0.00%		78.26%
Subsequent to action		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Before action		0.00%		0.00%		0.00%		0.00%		0.00%		21.74%
Agency Or Client:	Agency	Client	Agency	Client	Agency	Client	Agency	Client	Agency	Client	Agency	Client
Employment Income	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	78.26%	21.74%
Unearned Income	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Shelter/Utilities	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Resources	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Non-Financial	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Deductions		0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Other	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

					CHEYE	NNE						
	FFY	2002	FFY	2003	FFY	2004	FFY	2005	FFY	2006	FFY 2	2007
	Oct. 2001-	Sept. 2002	Oct. 2002-	Sept. 2003	Oct. 2003-	Sept. 2004	Oct. 2004-	Sept. 2005	Oct. 2005-	Sept. 2006	Oct. 2006-S	Sept. 2007
Payment Error Rate		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Case Error Rate		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Cases in error = 1 of		No Error		No Error		0.0		0.0		0.0		0.0
Cases reviewed		1		1		0		0		0		0
Errors		0		0		0		0		0		0
\$ error amount		\$0		\$0		\$0		\$0		\$0		\$0
Total \$ Reviewed		\$267		\$366		\$0		\$0		\$0		\$0
% of State payments		0.10%		0.10%								
% of State Error		0.00%		0.00%								
Agency error		0.00%		0.00%								
Client error		0.00%		0.00%								
Rate without Agency		0.00%		0.00%								
Elements in Error:												
Employment Income		0.00%		0.00%								
Unearned Income		0.00%		0.00%								
Shelter/Utilities		0.00%		0.00%								
Resources		0.00%		0.00%								
Non-Financial		0.00%		0.00%								
Deductions		0.00%		0.00%								
Other		0.00%		0.00%								
Discovery:												
Case Record		0.00%		0.00%								
Collaterals		0.00%		0.00%								
Recipient Interview		0.00%		0.00%								
Time of Error:												
At time of action		0.00%		0.00%								
Subsequent to action		0.00%		0.00%								
Before action		0.00%		0.00%								
Agency Or Client:	Agency	Client	Agency	Client								
Employment Income	0.00%	0.00%	0.00%	0.00%								
Unearned Income	0.00%	0.00%	0.00%	0.00%								
Shelter/Utilities	0.00%	0.00%	0.00%	0.00%								
Resources	0.00%	0.00%	0.00%	0.00%								
Non-Financial	0.00%	0.00%	0.00%	0.00%								
Deductions	0.00%	0.00%	0.00%	0.00%								
Other	0.00%	0.00%	0.00%	0.00%								

					CLEAR C	REEK						
	FFY	2002	FFY	2003	FFY	2004	FFY	2005	FFY	2006	FFY 2	2007
	Oct. 2001-	Sept. 2002	Oct. 2002-	Sept. 2003	Oct. 2003-	Sept. 2004	Oct. 2004-	Sept. 2005	Oct. 2005-	Sept. 2006	Oct. 2006-S	Sept. 2007
Payment Error Rate		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Case Error Rate		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Cases in error = 1 of		No Error		No Error		No Error		0.0		0.0		0.0
Cases reviewed		1		3		2		0		4		2
Errors		0		0		0		0		0		0
\$ error amount		\$0		\$0		\$0		\$0		\$0		\$0
Total \$ Reviewed		\$537		\$464		\$566		\$0		\$378		\$530
% of State payments		0.30%		0.20%		0.20%				0.16%		0.24%
% of State Error		0.00%		0.00%		0.00%				0.00%		0.00%
Agency error		0.00%		0.00%		0.00%				0.00%		0.00%
Client error		0.00%		0.00%		0.00%				0.00%		0.00%
Rate without Agency		0.00%		0.00%		0.00%				0.00%		0.00%
Elements in Error:												
Employment Income		0.00%		0.00%		0.00%				0.00%		0.00%
Unearned Income		0.00%		0.00%		0.00%				0.00%		0.00%
Shelter/Utilities		0.00%		0.00%		0.00%				0.00%		0.00%
Resources		0.00%		0.00%		0.00%				0.00%		0.00%
Non-Financial		0.00%		0.00%		0.00%				0.00%		0.00%
Deductions		0.00%		0.00%		0.00%				0.00%		0.00%
Other		0.00%		0.00%		0.00%				0.00%		0.00%
Discovery:												
Case Record		0.00%		0.00%		0.00%				0.00%		0.00%
Collaterals		0.00%		0.00%		0.00%				0.00%		0.00%
Recipient Interview		0.00%		0.00%		0.00%				0.00%		0.00%
Time of Error:												
At time of action		0.00%		0.00%		0.00%				0.00%		0.00%
Subsequent to action		0.00%		0.00%		0.00%				0.00%		0.00%
Before action		0.00%		0.00%		0.00%				0.00%		0.00%
Agency Or Client:		Client	Agency	Client								
Employment Income	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%			0.00%	0.00%	0.00%	0.00%
Unearned Income		0.00%	0.00%	0.00%	0.00%	0.00%			0.00%	0.00%	0.00%	0.00%
Shelter/Utilities		0.00%	0.00%	0.00%	0.00%	0.00%			0.00%	0.00%	0.00%	0.00%
Resources	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%			0.00%	0.00%	0.00%	0.00%
Non-Financial	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%			0.00%	0.00%	0.00%	0.00%
Deductions		0.00%	0.00%	0.00%	0.00%	0.00%			0.00%	0.00%	0.00%	0.00%
Other	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%			0.00%	0.00%	0.00%	0.00%

					CONEJ	IOS						
	FFY	2002	FFY	2003	FFY	2004	FFY	2005	FFY	2006	FFY 2	2007
	Oct. 2001-	Sept. 2002	Oct. 2002-	Sept. 2003	Oct. 2003-	Sept. 2004	Oct. 2004-	Sept. 2005	Oct. 2005-	Sept. 2006	Oct. 2006-5	Sept. 2007
Payment Error Rate		36.90%		1.42%		0.00%		19.79%		0.00%		0.00%
Case Error Rate		22.20%		11.11%		0.00%		40.00%		0.00%		0.00%
Cases in error = 1 of		4.5		9.0		No Error		2.5		0.0		0.0
Cases reviewed		9		9		7		5		4		5
Errors		2		1		0		2		0		0
\$ error amount		\$321		\$26		\$0		\$131		\$0		\$0
Total \$ Reviewed		\$871		\$1,825		\$974		\$662		\$324		\$1,037
% of State payments		0.5%		0.8%		0.4%		0.29%		0.14%		0.47%
% of State Error		1.8%		0.2%		0.0%		0.86%		0.00%		0.00%
Agency error		19.00%		100.00%		0.00%		100.00%		0.00%		0.00%
Client error		81.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Rate without Agency		29.97%		0.00%		0.00%		0.00%		0.00%		0.00%
Elements in Error:												
Employment Income		81.00%		100.00%		0.00%		78.63%		0.00%		0.00%
Unearned Income		19.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Shelter/Utilities		0.00%		0.00%		0.00%		21.37%		0.00%		0.00%
Resources		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Non-Financial		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Deductions		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Other		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Discovery:												
Case Record		19.00%		100.00%		0.00%		100.00%		0.00%		0.00%
Collaterals		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Recipient Interview		81.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Time of Error:												
At time of action		0.00%		100.00%		0.00%		100.00%		0.00%		0.00%
Subsequent to action		100.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Before action		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Agency Or Client:	Agency	Client	Agency	Client								
Employment Income	0.00%	100.00%	100.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Unearned Income	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Shelter/Utilities	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Resources	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Non-Financial	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Deductions	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Other	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

					COSTIL	LLA						
	FFY	2002	FFY	2003	FFY	2004	FFY	2005	FFY	2006	FFY 2	2007
	Oct. 2001-	Sept. 2002	Oct. 2002	Sept. 2003	Oct. 2003-	Sept. 2004	Oct. 2004-	Sept. 2005	Oct. 2005-	Sept. 2006	Oct. 2006-8	Sept. 2007
Payment Error Rate		0.00%		2.70%		0.00%		0.00%		8.48%		5.03%
Case Error Rate		0.00%		14.29%		0.00%		0.00%		33.33%		33.33%
Cases in error = 1 of		No Error		7.0		No Error		0.0		3.0		3.0
Cases reviewed		5		7		4		6		3		3
Errors		0		1		0		0		1		1
\$ error amount		\$0		\$24		\$0		\$0		\$42		\$29
Total \$ Reviewed		\$443		\$890		\$751		\$1,103		\$495		\$576
% of State payments		1.00%		0.40%		0.30%		0.49%		0.21%		0.26%
% of State Error		0.00%		0.10%		0.00%		0.00%		0.27%		0.19%
Agency error		0.00%		100.00%		0.00%		0.00%		100.00%		100.00%
Client error		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Rate without Agency		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Elements in Error:												
Employment Income		0.00%		100.00%		0.00%		0.00%		0.00%		0.00%
Unearned Income		0.00%		0.00%		0.00%		0.00%		0.00%		100.00%
Shelter/Utilities		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Resources		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Non-Financial		0.00%		0.00%		0.00%		0.00%		100.00%		0.00%
Deductions		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Other		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Discovery:												
Case Record		0.00%		0.00%		0.00%		0.00%		100.00%		100.00%
Collaterals		0.00%		100.00%		0.00%		0.00%		0.00%		0.00%
Recipient Interview		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Time of Error:												
At time of action		0.00%		0.00%		0.00%		0.00%		100.00%		0.00%
Subsequent to action		0.00%		100.00%		0.00%		0.00%		0.00%		0.00%
Before action		0.00%		0.00%		0.00%		0.00%		0.00%		100.00%
Agency Or Client:	Agency	Client	Agency	Client	Agency	Client	Agency	Client	Agency	Client	Agency	Client
Employment Income	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Unearned Income	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%
Shelter/Utilities	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Resources	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Non-Financial	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%
Deductions	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Other	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

					CROWI	LEY						
	FFY	2002	FFY	2003	FFY	2004	FFY	2005	FFY	2006	FFY:	2007
	Oct. 2001-	Sept. 2002	Oct. 2002-	Sept. 2003	Oct. 2003-	Sept. 2004	Oct. 2004-	Sept. 2005	Oct. 2005-	Sept. 2006	Oct. 2006-	Sept. 2007
Payment Error Rate		0.00%		11.14%		0.00%		6.88%		0.00%		0.00%
Case Error Rate		0.00%		25.00%		0.00%		50.00%		0.00%		0.00%
Cases in error = 1 of		No Error		4.0		No Error		2.0		0.0		0.0
Cases reviewed		1		4		6		2		3		3
Errors		0		1		0		1		0		0
\$ error amount		\$0		\$51		\$0		\$30		\$0		\$0
Total \$ Reviewed		\$299		\$458		\$635		\$436		\$1,211		\$617
% of State payments		0.20%		0.20%		0.30%		0.19%		0.51%		0.28%
% of State Error		0.00%		0.30%		0.00%		0.20%		0.00%		0.00%
Agency error		0.00%		100.00%		0.00%		100.00%		0.00%		0.00%
Client error		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Rate without Agency		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Elements in Error:												
Employment Income		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Unearned Income		0.00%		100.00%		0.00%		0.00%		0.00%		0.00%
Shelter/Utilities		0.00%		0.00%		0.00%		100.00%		0.00%		0.00%
Resources		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Non-Financial		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Deductions		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Other		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Discovery:												
Case Record		0.00%		100.00%		0.00%		100.00%		0.00%		0.00%
Collaterals		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Recipient Interview		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Time of Error:												
At time of action		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Subsequent to action		0.00%		100.00%		0.00%		0.00%		0.00%		0.00%
Before action		0.00%		0.00%		0.00%		100.00%		0.00%		0.00%
Agency Or Client:	Agency	Client										
Employment Income	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Unearned Income	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Shelter/Utilities	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Resources	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Non-Financial	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Deductions	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Other	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

					CUST	ER						
	FFY	2002	FFY	2003	FFY	2004	FFY	2005	FFY	2006	FFY 2	2007
	Oct. 2001-	Sept. 2002	Oct. 2002-	Sept. 2003	Oct. 2003-	Sept. 2004	Oct. 2004-	Sept. 2005	Oct. 2005-	Sept. 2006	Oct. 2006-S	Sept. 2007
Payment Error Rate		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Case Error Rate		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Cases in error = 1 of		0.0		No Error		0.0		0.0		0.0		0.0
Cases reviewed		0		1		0		0		1		0
Errors		0		0		0		0		0		0
\$ error amount		\$0		\$0		\$0		\$0		\$0		\$0
Total \$ Reviewed		\$0		\$257		\$0		\$0		\$102		\$0
% of State payments				0.10%						0.00%		
% of State Error				0.00%						0.00%		
Agency error				0.00%						0.00%		
Client error				0.00%						0.00%		
Rate without Agency				0.00%						0.00%		
Elements in Error:												
Employment Income				0.00%						0.00%		
Unearned Income				0.00%						0.00%		
Shelter/Utilities				0.00%						0.00%		
Resources				0.00%						0.00%		
Non-Financial				0.00%						0.00%		
Deductions				0.00%						0.00%		
Other				0.00%						0.00%		
Discovery:												
Case Record				0.00%						0.00%		
Collaterals				0.00%						0.00%		
Recipient Interview				0.00%						0.00%		
Time of Error:												
At time of action				0.00%						0.00%		
Subsequent to action				0.00%						0.00%		
Before action				0.00%						0.00%		
Agency Or Client:	Agency	Client	Agency	Client								
Employment Income			0.00%	0.00%					0.00%	0.00%		
Unearned Income			0.00%	0.00%					0.00%	0.00%		
Shelter/Utilities			0.00%	0.00%					0.00%	0.00%		
Resources			0.00%	0.00%					0.00%	0.00%		
Non-Financial			0.00%	0.00%					0.00%	0.00%		
Deductions			0.00%	0.00%					0.00%	0.00%		
Other			0.00%	0.00%					0.00%	0.00%		

					DELT	A						
	FFY	2002	FFY	2003	FFY	2004	FFY	2005	FFY	2006	FFY 2	2007
	Oct. 2001-	Sept. 2002	Oct. 2002-	Sept. 2003	Oct. 2003-	Sept. 2004	Oct. 2004-	Sept. 2005	Oct. 2005-	Sept. 2006	Oct. 2006-9	Sept. 2007
Payment Error Rate		14.10%		3.20%		0.00%		10.73%		8.80%		11.29%
Case Error Rate		25.00%		11.10%		0.00%		33.33%		44.44%		23.08%
Cases in error = 1 of		4.0		9.0		0.0		3.0		2.3		4.3
Cases reviewed		16		9		12		9		9		13
Errors		4		1		0		3		4		3
\$ error amount		\$269		\$63		\$0		\$164		\$202		\$341
Total \$ Reviewed		\$1,908		\$1,990		\$1,972		\$1,528		\$2,295		\$3,021
% of State payments		1.00%		0.90%		0.90%		0.68%		.97%		1.36%
% of State Error		1.50%		0.40%		0.00%		1.07%		1.30%		2.25%
Agency error		100.00%		100.00%		0.00%		79.88%		100.00%		100.00%
Client error		0.00%		0.00%		0.00%		20.12%		0.00%		0.00%
Rate without Agency		0.00%		0.00%		0.00%		2.16%		0.00%		0.00%
Elements in Error:												
Employment Income		63.00%		100.00%		0.00%		0.00%		42.57%		77.13%
Unearned Income		14.00%		0.00%		0.00%		0.00%		28.71%		0.00%
Shelter/Utilities		11.00%		0.00%		0.00%		100.00%		28.71%		22.87%
Resources		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Non-Financial		12.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Deductions		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Other		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Discovery:												
Case Record		100.00%		0.00%		0.00%		79.88%		100.00%		100.00%
Collaterals		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Recipient Interview		0.00%		100.00%		0.00%		20.12%		0.00%		0.00%
Time of Error:												
At time of action		12.00%		100.00%		0.00%		40.24%		42.57%		16.72%
Subsequent to action		14.00%		0.00%		0.00%		0.00%		14.36%		60.41%
Before action		74.00%		0.00%		0.00%		59.76%		43.07%		22.87%
Agency Or Client:	Agency	Client	Agency	Client								
Employment Income	100.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
Unearned Income	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%
Shelter/Utilities	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	79.88%	20.12%	100.00%	0.00%	100.00%	0.00%
Resources	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Non-Financial	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Deductions	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Other	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

					DENV	ER						
	FFY	2002	FFY	2003	FFY	2004	FFY	2005	FFY	2006	FFY :	2007
	Oct. 2001-	Sept. 2002	Oct. 2002-	Sept. 2003	Oct. 2003-	Sept. 2004	Oct. 2004-	Sept. 2005	Oct. 2005-	Sept. 2006	Oct. 2006-9	Sept. 2007
Payment Error Rate		1.10%		7.00%		4.60%		7.48%		6.67%		9.29%
Case Error Rate		17.00%		13.40%		9.00%		16.67%		10.57%		19.10%
Cases in error = 1 of		5.9		7.5		11.0		6.0		9.5		5.2
Cases reviewed		259		239		233		198		227		178
Errors		44		32		21		33		24		34
\$ error amount		\$5,051		\$3,083		\$1,880		\$3,199		\$3,496		\$3,716
Total \$ Reviewed		\$45,326		\$44,486		\$41,199		\$42,794		\$52,382		\$40,009
% of State payments		23.50%		19.00%		18.00%		18.98%		22.21%		18.06%
% of State Error		28.20%		18.40%		28.50%		20.95%		22.47%		24.55%
Agency error		49.00%		37.98%		49.50%		73.34%		78.63%		86.06%
Client error		51.00%		62.00%		45.60%		26.66%		21.37%		13.94%
Rate without Agency		5.70%		4.37%		2.08%		1.99%		1.43%		1.29%
Elements in Error:												
Employment Income		29.00%		47.70%		40.00%		44.48%		54.26%		25.40%
Unearned Income		40.00%		32.60%		29.00%		35.26%		22.48%		21.93%
Shelter/Utilities		9.00%		7.50%		7.00%		5.19%		7.64%		19.81%
Resources		10.00%		0.00%		0.00%		0.00%		7.95%		0.00%
Non-Financial		10.00%		4.90%		10.00%		12.72%		4.75%		27.96%
Deductions		2.00%		7.00%		3.00%		1.53%		2.92%		0.81%
Other		0.00%		0.00%		11.00%		0.81%		0.00%		4.09%
Discovery:												
Case Record		64.00%		56.50%		75.00%		92.22%		64.19%		91.68%
Collaterals		5.00%		30.50%		17.00%		0.88%		17.85%		0.00%
Recipient Interview		31.00%		13.00%		83.00%		6.91%		17.96%		8.32%
Time of Error:												
At time of action		37.00%		37.00%		51.00%		61.30%		31.41%		57.80%
Subsequent to action		26.00%		27.00%		30.00%		11.44%		24.43%		6.24%
Before action		37.00%		36.00%		19.00%		27.26%		44.16%		35.95%
Agency Or Client:	Agency	Client	Agency	Client								
Employment Income	45.00%	55.00%	24.10%	75.90%	58.00%	42.00%	59.66%	40.34%	81.92%	18.08%	68.54%	31.46%
Unearned Income	47.00%	53.00%	39.30%	60.70%	36.00%	64.00%	86.79%	13.21%	100.00%	0.00%	100.00%	0.00%
Shelter/Utilities	91.00%	9.00%	48.30%	51.70%	71.00%	29.00%	56.02%	43.98%	100.00%	0.00%	86.82%	13.18%
Resources	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%
Non-Financial	65.00%	35.00%	58.30%	41.70%	100.00%	0.00%	86.00%	14.00%	24.10%	75.90%	88.07%	11.93%
Deductions	100.00%	0.00%	100.00%	0.00%	100.00%	0.00%	100.00%	0.00%	100.00%	0.00%	100.00%	0.00%
Other	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	100.00%	0.00%	0.00%	0.00%	100.00%	0.00%

					DOLOF	RES						
	FFY	2002	FFY	2003	FFY	2004	FFY	2005	FFY	2006	FFY 2	2007
	Oct. 2001-	Sept. 2002	Oct. 2002-	Sept. 2003	Oct. 2003-	Sept. 2004	Oct. 2004-	Sept. 2005	Oct. 2005-	Sept. 2006	Oct. 2006-5	Sept. 2007
Payment Error Rate		0.00%		0.00%		0.00%		0.00%		38.26%		0.00%
Case Error Rate		0.00%		0.00%		0.00%		0.00%		100.00%		0.00%
Cases in error = 1 of		No Error		No Error		0.0		0.0		1.0		0.0
Cases reviewed		2		3		0		1		1		1
Errors		0		0		0		0		1		0
\$ error amount		\$0		\$0		\$0		\$0		\$44		\$0
Total \$ Reviewed		\$408		\$374		\$0		\$149		\$115		\$284
% of State payments		0.20%		0.10%				0.07%		0.05%		0.13%
% of State Error		0.00%		0.00%				0.00%		0.28%		0.00%
Agency error		0.00%		0.00%				0.00%		100.00%		0.00%
Client error		0.00%		0.00%				0.00%		0.00%		0.00%
Rate without Agency		0.00%		0.00%				0.00%		0.00%		0.00%
Elements in Error:												
Employment Income		0.00%		0.00%				0.00%		100.00%		0.00%
Unearned Income		0.00%		0.00%				0.00%		0.00%		0.00%
Shelter/Utilities		0.00%		0.00%				0.00%		0.00%		0.00%
Resources		0.00%		0.00%				0.00%		0.00%		0.00%
Non-Financial		0.00%		0.00%				0.00%		0.00%		0.00%
Deductions		0.00%		0.00%				0.00%		0.00%		0.00%
Other		0.00%		0.00%				0.00%		0.00%		0.00%
Discovery:												
Case Record		0.00%		0.00%				0.00%		100.00%		0.00%
Collaterals		0.00%		0.00%				0.00%		0.00%		0.00%
Recipient Interview		0.00%		0.00%				0.00%		0.00%		0.00%
Time of Error:												
At time of action		0.00%		0.00%				0.00%		100.00%		0.00%
Subsequent to action		0.00%		0.00%				0.00%		0.00%		0.00%
Before action		0.00%		0.00%				0.00%		0.00%		0.00%
Agency Or Client:	Agency	Client	Agency	Client								
Employment Income	0.00%	0.00%	0.00%	0.00%			0.00%	0.00%	100.00%	0.00%	0.00%	0.00%
Unearned Income	0.00%	0.00%	0.00%	0.00%			0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Shelter/Utilities	0.00%	0.00%	0.00%	0.00%			0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Resources	0.00%	0.00%	0.00%	0.00%			0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Non-Financial	0.00%	0.00%	0.00%	0.00%			0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Deductions	0.00%	0.00%	0.00%	0.00%			0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Other	0.00%	0.00%	0.00%	0.00%			0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

					DOUGL	_AS						
	FFY	2002	FFY	2003	FFY	2004	FFY	2005	FFY	2006	FFY 2	2007
	Oct. 2001-	Sept. 2002	Oct. 2002-	Sept. 2003	Oct. 2003-	Sept. 2004	Oct. 2004	-Sept. 2005	Oct. 2005-	Sept. 2006	Oct. 2006-8	Sept. 2007
Payment Error Rate		0.00%		0.00%		0.00%		17.39%		15.34%		14.22%
Case Error Rate		0.00%		0.00%		0.00%		20.00%		30.00%		50.00%
Cases in error = 1 of		No Error		No Error		0.0		5.0		3.3		2.0
Cases reviewed		1		2		0		5		10		2
Errors		0		0		0		1		3		1
\$ error amount		\$0		\$0		\$0		\$125		\$297		\$29
Total \$ Reviewed		\$135		\$194		\$0		\$719		\$1,936		\$204
% of State payments		0.10%		0.00%				0.32%		0.82%		0.09%
% of State Error		0.00%		0.00%				0.82%		1.91%		0.19%
Agency error		0.00%		0.00%				0.00%		100.00%		100.00%
Client error		0.00%		0.00%				100.00%		0.00%		0.00%
Rate without Agency		0.00%		0.00%				17.39%		0.00%		0.00%
Elements in Error:												
Employment Income		0.00%		0.00%				100.00%		82.49%		0.00%
Unearned Income		0.00%		0.00%				0.00%		0.00%		100.00%
Shelter/Utilities		0.00%		0.00%				0.00%		17.51%		0.00%
Resources		0.00%		0.00%				0.00%		0.00%		0.00%
Non-Financial		0.00%		0.00%				0.00%		0.00%		0.00%
Deductions		0.00%		0.00%				0.00%		0.00%		0.00%
Other		0.00%		0.00%				0.00%		0.00%		0.00%
Discovery:												
Case Record		0.00%		0.00%				0.00%		100.00%		100.00%
Collaterals		0.00%		0.00%				0.00%		0.00%		0.00%
Recipient Interview		0.00%		0.00%				100.00%		0.00%		0.00%
Time of Error:												
At time of action		0.00%		0.00%				100.00%		100.00%		100.00%
Subsequent to action		0.00%		0.00%				0.00%		0.00%		0.00%
Before action		0.00%		0.00%				0.00%		0.00%		0.00%
Agency Or Client:	Agency	Client	Agency	Client	Agency	Client	Agency	Client	Agency	Client	Agency	Client
Employment Income	0.00%	0.00%	0.00%	0.00%			0.00%	100.00%	100.00%	0.00%	0.00%	0.00%
Unearned Income	0.00%	0.00%	0.00%	0.00%			0.00%	0.00%	0.00%	0.00%	100.00%	0.00%
Shelter/Utilities	0.00%	0.00%	0.00%	0.00%			0.00%	0.00%	100.00%	0.00%	0.00%	0.00%
Resources	0.00%	0.00%	0.00%	0.00%			0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Non-Financial	0.00%	0.00%	0.00%	0.00%			0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Deductions	0.00%	0.00%	0.00%	0.00%			0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Other	0.00%	0.00%	0.00%	0.00%			0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

					EAGL	.E						
	FFY	2002	FFY	2003	FFY	2004	FFY	2005	FFY 2	2006	FFY 2	2007
	Oct. 2001-	Sept. 2002	Oct. 2002-	Sept. 2003	Oct. 2003-	Sept. 2004	Oct. 2004	Sept. 2005	Oct. 2005-S	Sept. 2006	Oct. 2006-S	Sept. 2007
Payment Error Rate		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Case Error Rate		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Cases in error = 1 of		No Error		No Error		0.0		0.0		0.0		0.0
Cases reviewed		2		2		0		1		0		0
Errors		0		0		0		0		0		0
\$ error amount		\$0		\$0		\$0		\$0		\$0		\$0
Total \$ Reviewed		\$94		\$218		\$0		\$240		\$0		\$0
% of State payments		0.00%		0.00%				0.11%				
% of State Error		0.00%		0.00%				0.00%				
Agency error		0.00%		0.00%				0.00%				
Client error		0.00%		0.00%				0.00%				
Rate without Agency		0.00%		0.00%				0.00%				
Elements in Error:												
Employment Income		0.00%		0.00%				0.00%				
Unearned Income		0.00%		0.00%				0.00%				
Shelter/Utilities		0.00%		0.00%				0.00%				
Resources		0.00%		0.00%				0.00%				
Non-Financial		0.00%		0.00%				0.00%				
Deductions		0.00%		0.00%				0.00%				
Other		0.00%		0.00%				0.00%				
Discovery:												
Case Record		0.00%		0.00%				0.00%				
Collaterals		0.00%		0.00%				0.00%				
Recipient Interview		0.00%		0.00%				0.00%				
Time of Error:												
At time of action		0.00%		0.00%				0.00%				
Subsequent to action		0.00%		0.00%				0.00%				
Before action		0.00%		0.00%				0.00%				
Agency Or Client:	Agency	Client	Agency	Client	Agency	Client	Agency	Client	Agency	Client	Agency	Client
Employment Income	0.00%	0.00%	0.00%	0.00%			0.00%	0.00%				
Unearned Income	0.00%	0.00%	0.00%	0.00%			0.00%	0.00%				
Shelter/Utilities	0.00%	0.00%	0.00%	0.00%			0.00%	0.00%				
Resources	0.00%	0.00%	0.00%	0.00%			0.00%	0.00%				
Non-Financial	0.00%	0.00%	0.00%	0.00%			0.00%	0.00%				
Deductions	0.00%	0.00%	0.00%	0.00%			0.00%	0.00%				
Other	0.00%	0.00%	0.00%	0.00%			0.00%	0.00%				

					ELBE	RT						
	FFY	2002	FFY	2003	FFY	2004	FFY	2005	FFY :	2006	FFY 2	2007
	Oct. 2001-	Sept. 2002	Oct. 2002-	Sept. 2003	Oct. 2003-	Sept. 2004	Oct. 2004	Sept. 2005	Oct. 2005-	Sept. 2006	Oct. 2006-9	Sept. 2007
Payment Error Rate		0.00%		52.97%		29.90%		65.08%		0.00%		39.24%
Case Error Rate		0.00%		100.00%		50.00%		100.00%		0.00%		100.00%
Cases in error = 1 of		0.0		1.0		2.0		1.0		0.0		1.0
Cases reviewed		0		2		2		1		0		1
Errors		0		2		1		1		0		1
\$ error amount		\$0		\$107		\$129		\$82		\$0		\$206
Total \$ Reviewed				\$202		\$432		\$126		\$0		\$525
% of State payments				0.10%		0.20%		0.06%				0.24%
% of State Error				0.60%		0.20%		0.54%				1.36%
Agency error				33.60%		100.00%		100.00%				100.00%
Client error				67.30%		0.00%		0.00%				0.00%
Rate without Agency				35.15%		0.00%		0.00%				0.00%
Elements in Error:												
Employment Income				67.30%		0.00%		0.00%				100.00%
Unearned Income				33.60%		100.00%		0.00%				0.00%
Shelter/Utilities				0.00%		0.00%		0.00%				0.00%
Resources				0.00%		0.00%		0.00%				0.00%
Non-Financial				0.00%		0.00%		100.00%				0.00%
Deductions				0.00%		0.00%		0.00%				0.00%
Other				0.00%		0.00%		0.00%				0.00%
Discovery:												
Case Record				33.60%		100.00%		100.00%				100.00%
Collaterals				0.00%		0.00%		0.00%				0.00%
Recipient Interview				67.30%		0.00%		0.00%				0.00%
Time of Error:												
At time of action				0.00%		100.00%		100.00%				100.00%
Subsequent to action				100.00%		0.00%		0.00%				0.00%
Before action				0.00%		0.00%		0.00%				0.00%
Agency Or Client:	Agency	Client	Agency	Client	Agency	Client	Agency	Client	Agency	Client	Agency	Client
Employment Income			0.00%	100.00%	0.00%	0.00%	0.00%	0.00%			100.00%	0.00%
Unearned Income			100.00%	0.00%	100.00%	0.00%	0.00%	0.00%			0.00%	0.00%
Shelter/Utilities			0.00%	0.00%	0.00%	0.00%	0.00%	0.00%			0.00%	0.00%
Resources			0.00%	0.00%	0.00%	0.00%	0.00%	0.00%			0.00%	0.00%
Non-Financial			0.00%	0.00%	0.00%	0.00%	100.00%	0.00%			0.00%	0.00%
Deductions			0.00%	0.00%	0.00%	0.00%	0.00%	0.00%			0.00%	0.00%
Other			0.00%	0.00%	0.00%	0.00%	0.00%	0.00%			0.00%	0.00%

					EL PA	SO						
	FFY	2002	FFY	2003	FFY	2004	FFY	2005	FFY	2006	FFY 2	2007
	Oct. 2001-	Sept. 2002	Oct. 2002-	Sept. 2003	Oct. 2003-	-Sept. 2004	Oct. 2004-	Sept. 2005	Oct. 2005-	Sept. 2006	Oct. 2006-8	Sept. 2007
Payment Error Rate		7.00%		7.30%		4.30%		8.83%		5.55%		10.03%
Case Error Rate		19.20%		14.67%		6.90%		18.80%		14.29%		21.67%
Cases in error = 1 of		5.2		6.8		14.4		5.3		7.0		4.6
Cases reviewed		125		150		144		117		140		120
Errors		24		22		10		22		20		26
\$ error amount		\$1,764		\$2,208		\$1,413		\$2,451		\$1,806		\$2,677
Total \$ Reviewed		\$25,450		\$30,426		\$33,110		\$27,767		\$32,552		\$26,683
% of State payments		13.20%		13.20%		14.50%		12.31%		13.80%		12.04%
% of State Error		9.90%		13.20%		21.40%		16.05%		11.61%		17.69%
Agency error		55.00%		61.00%		41.40%		67.24%		85.49%		92.42%
Client error		45.00%		39.00%		58.60%		32.76%		14.51%		7.58%
Rate without Agency		3.10%		2.83%		2.50%		2.89%		0.80%		0.76%
Elements in Error:												
Employment Income		35.00%		66.00%		50.00%		42.06%		32.83%		43.00%
Unearned Income		36.00%		11.60%		15.00%		21.13%		37.54%		23.87%
Shelter/Utilities		19.00%		4.50%		15.00%		16.44%		26.30%		16.62%
Resources		0.00%		2.20%		0.00%		0.00%		0.00%		0.00%
Non-Financial		7.00%		14.40%		0.00%		20.36%		3.32%		12.18%
Deductions		3.00%		1.30%		0.00%		0.00%		0.00%		4.33%
Other		0.00%		0.00%		20.00%		0.00%		0.00%		0.00%
Discovery:												
Case Record		46.00%		26.00%		94.00%		78.42%		85.49%		95.74%
Collaterals		29.00%		19.00%		6.00%		15.87%		14.51%		3.18%
Recipient Interview		25.00%		55.00%		0.00%		5.71%		0.00%		1.08%
Time of Error:												
At time of action		38.00%		80.00%		67.00%		84.37%		93.91%		56.29%
Subsequent to action		24.00%		16.00%		18.00%		13.83%		6.09%		41.88%
Before action		38.00%		4.00%		15.00%		1.80%		0.00%		1.83%
Agency Or Client:		Client	Agency	Client	Agency	Client	Agency	Client	Agency	Client	Agency	Client
Employment Income		37.00%	65.50%	34.50%	51.83%	48.17%	48.69%	51.31%	63.91%	36.09%	94.96%	5.04%
Unearned Income		23.00%	100.00%	0.00%	100.00%	0.00%	100.00%	0.00%	100.00%	0.00%	77.31%	22.69%
Shelter/Utilities		37.00%	0.00%	100.00%	0.00%	100.00%	100.00%	0.00%	89.89%	10.11%	100.00%	0.00%
Resources	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Non-Financial		48.00%	34.30%	65.70%	0.00%	0.00%	45.09%	54.91%	100.00%	0.00%	100.00%	0.00%
Deductions		0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%
Other	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

					FREMO	ONT						
	FFY	2002	FFY	2003	FFY	2004	FFY	2005	FFY	2006	FFY 2	2007
	Oct. 2001-	Sept. 2002	Oct. 2002-	Sept. 2003	Oct. 2003-	Sept. 2004	Oct. 2004-	Sept. 2005	Oct. 2005-	Sept. 2006	Oct. 2006-S	Sept. 2007
Payment Error Rate		1.80%		1.50%		0.00%		4.68%		0.00%		3.22%
Case Error Rate		6.70%		7.70%		0.00%		6.25%		0.00%		11.11%
Cases in error = 1 of		15.0		13.0		No Error		16.0		0.0		9.0
Cases reviewed		15		13		14		16		14		9
Errors		1		1		0		1		0		1
\$ error amount		\$38		\$30		\$0		\$157		\$0		\$69
Total \$ Reviewed		\$2,168		\$2,026		\$2,950		\$3,353		\$2,595		\$2,143
% of State payments		1.10%		0.90%		1.30%		1.49%		1.10%		0.97%
% of State Error		0.20%		0.20%		0.00%		1.03%		0.00%		0.46%
Agency error		100.00%		100.00%		0.00%		100.0%		0.00%		100.00%
Client error		0.00%		0.00%		0.00%		0.0%		0.00%		0.00%
Rate without Agency		0.00%		0.00%		0.00%		0.0%		0.00%		0.00%
Elements in Error:												
Employment Income		0.00%		0.00%		0.00%		100.0%		0.00%		0.00%
Unearned Income		100.00%		0.00%		0.00%		0.0%		0.00%		0.00%
Shelter/Utilities		0.00%		100.00%		0.00%		0.0%		0.00%		100.00%
Resources		0.00%		0.00%		0.00%		0.0%		0.00%		0.00%
Non-Financial		0.00%		0.00%		0.00%		0.0%		0.00%		0.00%
Deductions		0.00%		0.00%		0.00%		0.0%		0.00%		0.00%
Other		0.00%		0.00%		0.00%		0.0%		0.00%		0.00%
Discovery:												
Case Record		100.00%		100.00%		0.00%		100.0%		0.00%		100.00%
Collaterals		0.00%		0.00%		0.00%		0.0%		0.00%		0.00%
Recipient Interview		0.00%		0.00%		0.00%		0.0%		0.00%		0.00%
Time of Error:												
At time of action		100.00%		100.00%		0.00%		0.0%		0.00%		100.00%
Subsequent to action		0.00%		0.00%		0.00%		100.0%		0.00%		0.00%
Before action		0.00%		0.00%		0.00%		0.0%		0.00%		0.00%
Agency Or Client:	Agency	Client	Agency	Client								
Employment Income	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.0%	0.00%	0.00%	0.00%	0.00%
Unearned Income	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.0%	0.00%	0.00%	0.00%	0.00%
Shelter/Utilities	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.0%	0.00%	0.00%	100.00%	0.00%
Resources	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.0%	0.00%	0.00%	0.00%	0.00%
Non-Financial	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.0%	0.00%	0.00%	0.00%	0.00%
Deductions	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.0%	0.00%	0.00%	0.00%	0.00%
Other	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.0%	0.00%	0.00%	0.00%	0.00%

					GARFII	ELD						
	FFY	2002	FFY	2003	FFY	2004	FFY	2005	FFY	2006	FFY:	2007
	Oct. 2001-	Sept. 2002	Oct. 2002-	Sept. 2003	Oct. 2003-	Sept. 2004	Oct. 2004-	Sept. 2005	Oct. 2005-	Sept. 2006	Oct. 2006-	Sept. 2007
Payment Error Rate		24.70%		4.00%		5.10%		0.00%		3.37%		44.06%
Case Error Rate		25.00%		22.20%		16.70%		0.00%		12.50%		50.00%
Cases in error = 1 of		4.0		4.5		6.0		0.0		8.0		2.0
Cases reviewed		8		9		6		4		8		2
Errors		2		2		1		0		1		1
\$ error amount		\$279		\$74		\$65		\$0		\$92		\$408
Total \$ Reviewed		\$1,129		\$1,861		\$1,277		\$866		\$2,726		\$926
% of State payments		0.60%		0.80%		0.60%		0.38%		1.16%		0.42%
% of State Error		1.60%		0.40%		1.00%		0.00%		0.59%		2.70%
Agency error		0.00%		100.00%		100.00%		0.00%		100.00%		0.00%
Client error		100.00%		0.00%		0.00%		0.00%		0.00%		100.00%
Rate without Agency		24.70%		0.00%		0.00%		0.00%		0.00%		44.06%
Elements in Error:												
Employment Income		100.00%		35.00%		0.00%		0.00%		0.00%		100.00%
Unearned Income		0.00%		65.00%		0.00%		0.00%		0.00%		0.00%
Shelter/Utilities		0.00%		0.00%		100.00%		0.00%		100.00%		0.00%
Resources		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Non-Financial		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Deductions		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Other		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Discovery:												
Case Record		0.00%		100.00%		100.00%		0.00%		100.00%		0.00%
Collaterals		100.00%		0.00%		0.00%		0.00%		0.00%		100.00%
Recipient Interview		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Time of Error:												
At time of action		0.00%		35.00%		100.00%		0.00%		0.00%		0.00%
Subsequent to action		89.00%		65.00%		0.00%		0.00%		0.00%		100.00%
Before action		11.00%		0.00%		0.00%		0.00%		100.00%		0.00%
Agency Or Client:	Agency	Client										
Employment Income	0.00%	100.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%
Unearned Income	100.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Shelter/Utilities	100.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%
Resources	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Non-Financial	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Deductions	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Other	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

					GILP	IN						
	FFY	2002	FFY	2003	FFY	2004	FFY	2005	FFY 2	2006	FFY 2	2007
	Oct. 2001-	-Sept. 2002	Oct. 2002-	-Sept. 2003	Oct. 2003-	Sept. 2004	Oct. 2004-	Sept. 2005	Oct. 2005-S	Sept. 2006	Oct. 2006-S	Sept. 2007
Payment Error Rate		0.00%		57.04%		0.00%		0.00%		0.00%		0.00%
Case Error Rate		0.00%		100.00%		0.00%		0.00%		0.00%		0.00%
Cases in error = 1 of		No Error		1.00		0.0		0.0		0.0		0.0
Cases reviewed		1		1		0		1		1		0
Errors		0		1		0		0		0		0
\$ error amount		\$0		\$158		\$0		\$0		\$0		\$0
Total \$ Reviewed		\$10		\$277		\$0		\$149		\$14		\$0
% of State payments		0.00%		0.10%				0.07%		0.01%		
% of State Error		0.00%		0.90%				0.00%		0.00%		
Agency error		0.00%		0.00%				0.00%		0.00%		
Client error		0.00%		100.00%				0.00%		0.00%		
Rate without Agency		0.00%		57.00%				0.00%		0.00%		
Elements in Error:												
Employment Income		0.00%		100.00%				0.00%		0.00%		
Unearned Income		0.00%		0.00%				0.00%		0.00%		
Shelter/Utilities		0.00%		0.00%				0.00%		0.00%		
Resources		0.00%		0.00%				0.00%		0.00%		
Non-Financial		0.00%		0.00%				0.00%		0.00%		
Deductions		0.00%		0.00%				0.00%		0.00%		
Other		0.00%		0.00%				0.00%		0.00%		
Discovery:												
Case Record		0.00%		100.00%				0.00%		0.00%		
Collaterals		0.00%		0.00%				0.00%		0.00%		
Recipient Interview		0.00%		0.00%				0.00%		0.00%		
Time of Error:												
At time of action		0.00%		0.00%				0.00%		0.00%		
Subsequent to action		0.00%		100.00%				0.00%		0.00%		
Before action		0.00%		0.00%				0.00%		0.00%		
Agency Or Client:	Agency	Client	Agency	Client	Agency	Client	Agency	Client	Agency	Client	Agency	Client
Employment Income	0.00%	0.00%	0.00%	100.00%			0.00%	0.00%	0.00%	0.00%		
Unearned Income	0.00%	0.00%	0.00%	0.00%			0.00%	0.00%	0.00%	0.00%		
Shelter/Utilities	0.00%	0.00%	0.00%	0.00%			0.00%	0.00%	0.00%	0.00%		
Resources	0.00%	0.00%	0.00%	0.00%			0.00%	0.00%	0.00%	0.00%		
Non-Financial	0.00%	0.00%	0.00%	0.00%			0.00%	0.00%	0.00%	0.00%		
Deductions	0.00%	0.00%	0.00%	0.00%			0.00%	0.00%	0.00%	0.00%		
Other	0.00%	0.00%	0.00%	0.00%			0.00%	0.00%	0.00%	0.00%		

					GRAN	ID						
	FFY	2002	FFY	2003	FFY	2004	FFY	2005	FFY	2006	FFY 2	2007
	Oct. 2001-	Sept. 2002	Oct. 2002-	Sept. 2003	Oct. 2003-	Sept. 2004	Oct. 2004-	Sept. 2005	Oct. 2005-	Sept. 2006	Oct. 2006-S	Sept. 2007
Payment Error Rate		83.10%		0.00%		0.00%		0.00%		0.00%		100.00%
Case Error Rate		100.00%		0.00%		0.00%		0.00%		0.00%		100.00%
Cases in error = 1 of		1.00		No Error		No Error		0.0		0.0		1.0
Cases reviewed		2		1		1		1		1		1
Errors		2		0		0		0		0		1
\$ error amount		\$495		\$0		\$0		\$0		\$0		\$348
Total \$ Reviewed		\$596		\$129		\$141		\$122		\$329		\$348
% of State payments		0.30%		0.00%		0.10%		0.05%		0.14%		0.16%
% of State Error		2.80%		0.00%		0.00%		0.00%		0.00%		2.30%
Agency error		53.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Client error		47.00%		0.00%		0.00%		0.00%		0.00%		100.00%
Rate without Agency		39.43%		0.00%		0.00%		0.00%		0.00%		100.00%
Elements in Error:												
Employment Income		100.00%		0.00%		0.00%		0.00%		0.00%		100.00%
Unearned Income		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Shelter/Utilities		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Resources		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Non-Financial		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Deductions		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Other		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Discovery:												
Case Record		53.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Collaterals		47.00%		0.00%		0.00%		0.00%		0.00%		100.00%
Recipient Interview		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Time of Error:												
At time of action		47.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Subsequent to action		53.00%		0.00%		0.00%		0.00%		0.00%		100.00%
Before action		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Agency Or Client:	Agency	Client	Agency	Client								
Employment Income	53.00%	47.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%
Unearned Income	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Shelter/Utilities	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Resources		0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Non-Financial	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Deductions	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Other	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

					GUNNIS	SON						
	FFY	2002	FFY	2003	FFY	2004	FFY	2005	FFY	2006	FFY 2	2007
	Oct. 2001-	Sept. 2002	Oct. 2002-	Sept. 2003	Oct. 2003-	Sept. 2004	Oct. 2004-	Sept. 2005	Oct. 2005-	Sept. 2006	Oct. 2006-S	Sept. 2007
Payment Error Rate		0.00%		0.00%		3.20%		0.00%		0.00%		0.00%
Case Error Rate		0.00%		0.00%		33.30%		0.00%		0.00%		0.00%
Cases in error = 1 of		No Error		No Error		3.0		0.0		0.0		0.0
Cases reviewed		1		4		3		3		2		0
Errors		0		0		0		0		0		0
\$ error amount		\$0		\$0		\$26		\$0		\$0		\$0
Total \$ Reviewed		\$1,244		\$920		\$824		\$457		\$244		\$0
% of State payments		0.10%		0.30%		0.40%		0.20%		0.10%		
% of State Error		0.00%		0.00%		0.40%		0.00%		0.00%		
Agency error		0.00%		0.00%		100.00%		0.00%		0.00%		
Client error		0.00%		0.00%		0.00%		0.00%		0.00%		
Rate without Agency		0.00%		0.00%		0.00%		0.00%		0.00%		
Elements in Error:												
Employment Income		0.00%		0.00%		100.00%		0.00%		0.00%		
Unearned Income		0.00%		0.00%		0.00%		0.00%		0.00%		
Shelter/Utilities		0.00%		0.00%		0.00%		0.00%		0.00%		
Resources		0.00%		0.00%		0.00%		0.00%		0.00%		
Non-Financial		0.00%		0.00%		0.00%		0.00%		0.00%		
Deductions		0.00%		0.00%		0.00%		0.00%		0.00%		
Other		0.00%		0.00%		0.00%		0.00%		0.00%		
Discovery:												
Case Record		0.00%		0.00%		0.00%		0.00%		0.00%		
Collaterals		0.00%		0.00%		0.00%		0.00%		0.00%		
Recipient Interview		0.00%		0.00%		100.00%		0.00%		0.00%		
Time of Error:												
At time of action		0.00%		0.00%		0.00%		0.00%		0.00%		
Subsequent to action		0.00%		0.00%		0.00%		0.00%		0.00%		
Before action		0.00%		0.00%		100.00%		0.00%		0.00%		
Agency Or Client:	Agency	Client	Agency	Client								
Employment Income	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%		
Unearned Income	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		
Shelter/Utilities	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		
Resources	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		
Non-Financial	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		
Deductions	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		
Other	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		

					HINSD	ALE						
	FFY 2	2002	FFY	2003	FFY	2004	FFY	2005	FFY	2006	FFY 2	2007
	Oct. 2001-S	Sept. 2002	Oct. 2002-	Sept. 2003	Oct. 2003-	Sept. 2004	Oct. 2004-	Sept. 2005	Oct. 2005-	Sept. 2006	Oct. 2006-S	Sept. 2007
Payment Error Rate		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Case Error Rate		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Cases in error = 1 of		0.0		0.0		0.0		0.0		0.0		0.0
Cases reviewed		0		0		0		0		0		0
Errors		0		0		0		0		0		0
\$ error amount		\$0		\$0		\$0		\$0		\$0		\$0
Total \$ Reviewed		\$0		\$0		\$0		\$0		\$0		\$0
% of State payments												
% of State Error												
Agency error												
Client error												
Rate without Agency												
Elements in Error:												
Employment Income												
Unearned Income												
Shelter/Utilities												
Resources												
Non-Financial												
Deductions												
Other												
Discovery:												
Case Record												
Collaterals												
Recipient Interview												
Time of Error:												
At time of action												
Subsequent to action												
Before action												
Agency Or Client:	Agency	Client	Agency	Client	Agency	Client	Agency	Client	Agency	Client	Agency	Client
Employment Income												
Unearned Income												
Shelter/Utilities												
Resources												
Non-Financial												
Deductions												
Other												

					HUERF	ANO						
	FFY	2002	FFY	2003	FFY	2004	FFY	2005	FFY	2006	FFY :	2007
	Oct. 2001-	Sept. 2002	Oct. 2002-	Sept. 2003	Oct. 2003-	Sept. 2004	Oct. 2004-	Sept. 2005	Oct. 2005-	Sept. 2006	Oct. 2006-9	Sept. 2007
Payment Error Rate		49.80%		0.00%		0.00%		28.64%		6.77%		3.51%
Case Error Rate		42.90%		0.00%		0.00%		25.00%		33.33%		33.33%
Cases in error = 1 of		2.30		No Error		No Error		4.0		3.0		3.0
Cases reviewed		7		6		4		4		3		3
Errors		3		0		0		1		1		1
\$ error amount		\$620		\$0		\$0		\$238		\$45		\$28
Total \$ Reviewed		\$1,244		\$535		\$1,006		\$831		\$665		\$798
% of State payments		0.60%		0.20%		0.40%		0.37%		0.28%		0.36%
% of State Error		3.50%		0.00%		0.00%		1.56%		0.29%		0.18%
Agency error		61.00%		0.00%		0.00%		100.00%		100.00%		0.00%
Client error		39.00%		0.00%		0.00%		0.00%		0.00%		100.00%
Rate without Agency		19.37%		0.00%		0.00%		0.00%		0.00%		3.51%
Elements in Error:												
Employment Income		95.00%		0.00%		0.00%		100.00%		0.00%		100.00%
Unearned Income		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Shelter/Utilities		5.00%		0.00%		0.00%		0.00%		100.00%		0.00%
Resources		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Non-Financial		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Deductions		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Other		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Discovery:												
Case Record		61.00%		0.00%		0.00%		100.00%		100.00%		100.00%
Collaterals		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Recipient Interview		39.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Time of Error:												
At time of action		0.00%		0.00%		0.00%		100.00%		100.00%		100.00%
Subsequent to action		95.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Before action		5.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Agency Or Client:	Agency	Client	Agency	Client								
Employment Income	59.00%	41.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	100.00%
Unearned Income	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Shelter/Utilities	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%
Resources	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Non-Financial	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Deductions	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Other	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

					JACKS	ON						
	FFY	2002	FFY	2003	FFY	2004	FFY	2005	FFY	2006	FFY 2	2007
	Oct. 2001-	Sept. 2002	Oct. 2002-	Sept. 2003	Oct. 2003-	Sept. 2004	Oct. 2004-	Sept. 2005	Oct. 2005-	Sept. 2006	Oct. 2006-S	Sept. 2007
Payment Error Rate		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Case Error Rate		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Cases in error = 1 of		0.00		0.0		No Error		0.0		0.0		0.0
Cases reviewed		0		0		2		0		0		0
Errors		0		0		0		0		0		0
\$ error amount		\$0		\$0		\$0		\$0		\$0		\$0
Total \$ Reviewed		\$0		\$0		\$201		\$0		\$0		\$0
% of State payments						0.10%						
% of State Error						0.00%						
Agency error						0.00%						
Client error						0.00%						
Rate without Agency						0.00%						
Elements in Error:												
Employment Income						0.00%						
Unearned Income						0.00%						
Shelter/Utilities						0.00%						
Resources						0.00%						
Non-Financial						0.00%						
Deductions						0.00%						
Other						0.00%						
Discovery:												
Case Record						0.00%						
Collaterals						0.00%						
Recipient Interview						0.00%						
Time of Error:												
At time of action						0.00%						
Subsequent to action						0.00%						
Before action						0.00%						
Agency Or Client:	Agency	Client	Agency	Client								
Employment Income					0.00%	0.00%						
Unearned Income					0.00%	0.00%						
Shelter/Utilities					0.00%	0.00%						
Resources					0.00%	0.00%						
Non-Financial					0.00%	0.00%						
Deductions					0.00%	0.00%						
Other					0.00%	0.00%						

					JEFFER	SON						
	FFY	2002	FFY	2003	FFY	2004	FFY	2005	FFY	2006	FFY 2	2007
	Oct. 2001-	Sept. 2002	Oct. 2002-	Sept. 2003	Oct. 2003-	Sept. 2004	Oct. 2004	-Sept. 2005	Oct. 2005-	Sept. 2006	Oct. 2006-8	Sept. 2007
Payment Error Rate		8.60%		7.50%		2.60%		3.59%		5.83%		7.28%
Case Error Rate		13.30%		17.20%		13.20%		8.06%		12.96%		13.21%
Cases in error = 1 of		7.50		5.80		7.5		12.4		7.7		7.6
Cases reviewed		60		64		68		62		54		53
Errors		8		11		9		5		7		7
\$ error amount		\$951		\$1,133		\$418		\$582		\$817		\$870
Total \$ Reviewed		\$11,021		\$15,033		\$16,042		\$16,234		\$14,013		\$11,945
% of State payments		5.70%		6.50%		7.00%		7.20%		5.94%		5.39%
% of State Error		5.30%		6.80%		6.30%		3.81%		5.25%		5.75%
Agency error		82.00%		35.04%		92.00%		21.13%		73.19%		54.71%
Client error		18.00%		64.96%		8.00%		78.87%		26.81%		45.29%
Rate without Agency		1.53%		4.90%		0.21%		2.83%		1.56%		3.30%
Elements in Error:												
Employment Income		13.00%		58.00%		0.00%		88.32%		36.47%		20.34%
Unearned Income		77.00%		38.00%		48.00%		6.87%		29.01%		13.91%
Shelter/Utilities		10.00%		4.00%		24.00%		0.00%		19.09%		54.94%
Resources		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Non-Financial		0.00%		0.00%		19.00%		0.00%		15.42%		10.80%
Deductions		0.00%		0.00%		9.00%		4.81%		0.00%		0.00%
Other		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Discovery:												
Case Record		82.00%		100.00%		92.00%		93.13%		100.00%		65.52%
Collaterals		13.00%		0.00%		8.00%		0.00%		0.00%		0.00%
Recipient Interview		5.00%		0.00%		0.00%		6.87%		0.00%		34.48%
Time of Error:												
At time of action		92.00%		83.00%		57.00%		93.13%		100.00%		40.80%
Subsequent to action		0.00%		13.00%		33.00%		6.87%		0.00%		48.39%
Before action		8.00%		4.00%		10.00%		0.00%		0.00%		10.80%
Agency Or Client:	Agency	Client	Agency	Client	Agency	Client	Agency	Client	Agency	Client	Agency	Client
Employment Income	63.00%	37.00%	16.00%	84.00%	0.00%	0.00%	18.48%	81.52%	26.51%	73.49%	100.00%	0.00%
Unearned Income	83.00%	17.00%	57.00%	43.00%	100.00%	0.00%	0.00%	100.00%	100.00%	0.00%	100.00%	0.00%
Shelter/Utilities	100.00%	0.00%	100.00%	0.00%	66.34%	33.66%	0.00%	0.00%	100.00%	0.00%	17.57%	82.43%
Resources		0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Non-Financial	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
Deductions		0.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Other	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

					KIOW	/A						
	FFY	2002	FFY	2003	FFY	2004	FFY	2005	FFY	2006	FFY 2	2007
	Oct. 2001-	Sept. 2002	Oct. 2002-	Sept. 2003	Oct. 2003-	Sept. 2004	Oct. 2004-	Sept. 2005	Oct. 2005-	Sept. 2006	Oct. 2006-S	Sept. 2007
Payment Error Rate		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Case Error Rate		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Cases in error = 1 of		0.00		0.0		No Error		0.0		0.0		0.0
Cases reviewed		0		0		1		1		0		0
Errors		0		0		0		0		0		0
\$ error amount		\$0		\$0		\$0		\$0		\$0		\$0
Total \$ Reviewed		\$0		\$0		\$10		\$262		\$0		\$0
% of State payments						0.00%		0.12%				
% of State Error						0.00%		0.00%				
Agency error						0.00%		0.00%				
Client error						0.00%		0.00%				
Rate without Agency						0.00%		0.00%				
Elements in Error:												
Employment Income						0.00%		0.00%				
Unearned Income						0.00%		0.00%				
Shelter/Utilities						0.00%		0.00%				
Resources						0.00%		0.00%				
Non-Financial						0.00%		0.00%				
Deductions						0.00%		0.00%				
Other						0.00%		0.00%				
Discovery:												
Case Record						0.00%		0.00%				
Collaterals						0.00%		0.00%				
Recipient Interview						0.00%		0.00%				
Time of Error:												
At time of action						0.00%		0.00%				
Subsequent to action						0.00%		0.00%				
Before action						0.00%		0.00%				
Agency Or Client:	Agency	Client	Agency	Client								
Employment Income					0.00%	0.00%	0.00%	0.00%				
Unearned Income					0.00%	0.00%	0.00%	0.00%				
Shelter/Utilities					0.00%	0.00%	0.00%	0.00%				
Resources					0.00%	0.00%	0.00%	0.00%				
Non-Financial					0.00%	0.00%	0.00%	0.00%				
Deductions					0.00%	0.00%	0.00%	0.00%				
Other					0.00%	0.00%	0.00%	0.00%				

					KIT CAR	RSON						
	FFY	2002	FFY	2003	FFY	2004	FFY	2005	FFY	2006	FFY 2	2007
	Oct. 2001-	Sept. 2002	Oct. 2002	Sept. 2003	Oct. 2003-	Sept. 2004	Oct. 2004-	Sept. 2005	Oct. 2005-	Sept. 2006	Oct. 2006-S	Sept. 2007
Payment Error Rate		0.00%		4.65%		10.90%		0.00%		0.00%		0.00%
Case Error Rate		0.00%		33.33%		25.00%		0.00%		0.00%		0.00%
Cases in error = 1 of		No Error		3.00		4.0		0.0		0.0		0.0
Cases reviewed		2		3		4		1		2		0
Errors		0		1		1		0		0		0
\$ error amount		\$0		\$10		\$58		\$0		\$0		\$0
Total \$ Reviewed		\$93		\$215		\$532		\$325		\$690		\$0
% of State payments		0.00%		0.10%		0.20%		0.14%		0.29%		
% of State Error		0.00%		0.10%		0.90%		0.00%		0.00%		
Agency error		0.00%		0.00%		100.00%		0.00%		0.00%		
Client error		0.00%		100.00%		0.00%		0.00%		0.00%		
Rate without Agency		0.00%		4.65%		0.00%		0.00%		0.00%		
Elements in Error:												
Employment Income		0.00%		100.00%		0.00%		0.00%		0.00%		
Unearned Income		0.00%		0.00%		0.00%		0.00%		0.00%		
Shelter/Utilities		0.00%		0.00%		0.00%		0.00%		0.00%		
Resources		0.00%		0.00%		0.00%		0.00%		0.00%		
Non-Financial		0.00%		0.00%		100.00%		0.00%		0.00%		
Deductions		0.00%		0.00%		0.00%		0.00%		0.00%		
Other		0.00%		0.00%		0.00%		0.00%		0.00%		
Discovery:												
Case Record		0.00%		100.00%		0.00%		0.00%		0.00%		
Collaterals		0.00%		0.00%		0.00%		0.00%		0.00%		
Recipient Interview		0.00%		0.00%		100.00%		0.00%		0.00%		
Time of Error:												
At time of action		0.00%		0.00%		0.00%		0.00%		0.00%		
Subsequent to action		0.00%		0.00%		0.00%		0.00%		0.00%		
Before action		0.00%		100.00%		100.00%		0.00%		0.00%		
Agency Or Client:	Agency	Client	Agency	Client	Agency	Client	Agency	Client	Agency	Client	Agency	Client
Employment Income	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		
Unearned Income	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		
Shelter/Utilities	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		
Resources	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		
Non-Financial	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%		
Deductions	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		
Other	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		

					LAK	E						
	FFY	2002	FFY	2003	FFY	2004	FFY	2005	FFY	2006	FFY 2	2007
	Oct. 2001-	Sept. 2002	Oct. 2002-	Sept. 2003	Oct. 2003-	Sept. 2004	Oct. 2004-	Sept. 2005	Oct. 2005-	Sept. 2006	Oct. 2006-S	Sept. 2007
Payment Error Rate		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Case Error Rate		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Cases in error = 1 of		No Error		0		No Error		0.0		0.0		0.0
Cases reviewed		2		0		1		0		0		0
Errors		0		0		0		0		0		0
\$ error amount		\$0		\$0		\$0		\$0		\$0		\$0
Total \$ Reviewed		\$176		\$0		\$471		\$0		\$0		\$0
% of State payments		0.10%				0.20%						
% of State Error		0.00%				0.00%						
Agency error		0.00%				0.00%						
Client error		0.00%				0.00%						
Rate without Agency		0.00%				0.00%						
Elements in Error:												
Employment Income		0.00%				0.00%						
Unearned Income		0.00%				0.00%						
Shelter/Utilities		0.00%				0.00%						
Resources		0.00%				0.00%						
Non-Financial		0.00%				0.00%						
Deductions		0.00%				0.00%						
Other		0.00%				0.00%						
Discovery:												
Case Record		0.00%				0.00%						
Collaterals		0.00%				0.00%						
Recipient Interview		0.00%				0.00%						
Time of Error:												
At time of action		0.00%				0.00%						
Subsequent to action		0.00%				0.00%						
Before action		0.00%				0.00%						
Agency Or Client:	Agency	Client	Agency	Client								
Employment Income	0.00%	0.00%			0.00%	0.00%						
Unearned Income	0.00%	0.00%			0.00%	0.00%						
Shelter/Utilities	0.00%	0.00%			0.00%	0.00%						
Resources	0.00%	0.00%			0.00%	0.00%						
Non-Financial	0.00%	0.00%			0.00%	0.00%						
Deductions	0.00%	0.00%			0.00%	0.00%						
Other	0.00%	0.00%			0.00%	0.00%						

					LA PL	ATA						
	FFY	2002	FFY	2003	FFY	2004	FFY	2005	FFY	2006	FFY:	2007
	Oct. 2001-	Sept. 2002	Oct. 2002-	Sept. 2003	Oct. 2003-	Sept. 2004	Oct. 2004	Sept. 2005	Oct. 2005-	Sept. 2006	Oct. 2006-9	Sept. 2007
Payment Error Rate		3.20%		14.40%		0.00%		4.65%		1.98%		11.27%
Case Error Rate		9.10%		16.70%		0.00%		14.29%		10.00%		18.18%
Cases in error = 1 of		11.00		6.00		No Error		7.0		10.0		5.5
Cases reviewed		11		12		10		7		10		11
Errors		1		2		1		1		1		2
\$ error amount		\$58		\$284		\$0		\$44		\$48		\$306
Total \$ Reviewed		\$1,799		\$1,978		\$2,583		\$947		\$2,429		\$2,716
% of State payments		0.90%		0.90%		1.10%		0.42%		1.03%		1.23%
% of State Error		0.30%		1.70%		0.00%		0.29%		0.31%		2.02%
Agency error		0.00%		0.00%		0.00%		0.00%		100.00%		10.78%
Client error		100.00%		100.00%		0.00%		100.00%		0.00%		89.22%
Rate without Agency		3.20%		14.40%		0.00%		4.65%		0.00%		10.05%
Elements in Error:												
Employment Income		100.00%		0.00%		0.00%		0.00%		0.00%		100.00%
Unearned Income		0.00%		10.00%		0.00%		0.00%		100.00%		0.00%
Shelter/Utilities		0.00%		0.00%		0.00%		100.00%		0.00%		0.00%
Resources		0.00%		90.00%		0.00%		0.00%		0.00%		0.00%
Non-Financial		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Deductions		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Other		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Discovery:												
Case Record		0.00%		100.00%		0.00%		100.00%		100.00%		10.78%
Collaterals		100.00%		0.00%		0.00%		0.00%		0.00%		89.22%
Recipient Interview		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Time of Error:												
At time of action		0.00%		100.00%		0.00%		100.00%		100.00%		10.78%
Subsequent to action		100.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Before action		0.00%		0.00%		0.00%		0.00%		0.00%		89.22%
Agency Or Client:	Agency	Client	Agency	Client	Agency	Client	Agency	Client	Agency	Client	Agency	Client
Employment Income	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	10.78%	89.22%
Unearned Income	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%
Shelter/Utilities	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%
Resources	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Non-Financial	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Deductions	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Other	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

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	FFY	2002	FFY	2003	FFY	2004	FFY	2005	FFY	2006	FFY 2	2007
	Oct. 2001-	-Sept. 2002	Oct. 2002-	Sept. 2003	Oct. 2003-	Sept. 2004	Oct. 2004-	Sept. 2005	Oct. 2005-	Sept. 2006	Oct. 2006-S	Sept. 2007
Payment Error Rate		9.70%		7.80%		0.60%		2.53%		8.44%		3.56%
Case Error Rate		11.40%		13.20%		2.00%		11.90%		18.18%		7.84%
Cases in error = 1 of		8.80		7.57		49.0		8.4		5.5		12.8
Cases reviewed		44		53		49		42		44		51
Errors		5		7		1		5		8		4
\$ error amount		\$923		\$857		\$64		\$241		\$886		\$454
Total \$ Reviewed		\$9,504		\$11,001		\$10,743		\$9,529		\$10,501		\$12,762
% of State payments		4.90%		4.80%		4.70%		4.23%		4.45%		5.8%
% of State Error		5.20%		5.10%		1.00%		1.58%		5.69%		3.0%
Agency error		64.00%		61.00%		100.00%		100.00%		27.54%		27.09%
Client error		36.00%		39.00%		0.00%		0.00%		72.46%		72.91%
Rate without Agency		3.49%		3.05%		0.00%		0.00%		6.11%		2.59%
Elements in Error:												
Employment Income		57.00%		88.00%		0.00%		0.00%		91.65%		72.91%
Unearned Income		5.00%		12.00%		0.00%		40.66%		4.29%		0.00%
Shelter/Utilities		0.00%		0.00%		100.00%		44.81%		4.06%		27.09%
Resources		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Non-Financial		38.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Deductions		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Other		0.00%		0.00%		0.00%		14.52%		0.00%		0.00%
Discovery:												
Case Record		64.00%		97.00%		100.00%		100.00%		16.82%		47.36%
Collaterals		31.00%		0.00%		0.00%		0.00%		33.86%		52.64%
Recipient Interview		5.00%		3.00%		0.00%		0.00%		49.32%		0.00%
Time of Error:												
At time of action		69.00%		61.00%		100.00%		100.00%		46.39%		27.09%
Subsequent to action		0.00%		9.00%		0.00%		0.00%		53.61%		0.00%
Before action		31.00%		30.00%		0.00%		0.00%		0.00%		72.91%
Agency Or Client:	Agency	Client	Agency	Client	Agency	Client	Agency	Client	Agency	Client	Agency	Client
Employment Income	46.00%	54.00%	62.50%	37.50%	0.00%	0.00%	0.00%	0.00%	25.62%	74.38%	0.00%	100.00%
Unearned Income	0.00%	100.00%	49.00%	51.00%	0.00%	0.00%	100.00%	0.00%	0.00%	100.00%	0.00%	0.00%
Shelter/Utilities	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%	100.00%	0.00%	100.00%	0.00%
Resources	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Non-Financial	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Deductions	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Other	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%

					LAS AN	IMAS						
	FFY	2002	FFY	2003	FFY	2004	FFY	2005	FFY	2006	FFY 2	2007
	Oct. 2001-	Sept. 2002	Oct. 2002-	Sept. 2003	Oct. 2003-	Sept. 2004	Oct. 2004-	Sept. 2005	Oct. 2005-	Sept. 2006	Oct. 2006-8	Sept. 2007
Payment Error Rate		0.00%		0.00%		0.00%		5.94%		0.00%		0.00%
Case Error Rate		0.00%		0.00%		0.00%		14.29%		0.00%		0.00%
Cases in error = 1 of		No Error		No Error		No Error		7.0		0.0		0.0
Cases reviewed		8		10		8		7		3		5
Errors		0		0		0		1		0		0
\$ error amount		\$0		\$0		\$0		\$70		\$0		\$0
Total \$ Reviewed		\$1,148		\$1,065		\$795		\$1,179		\$733		\$1,243
% of State payments		0.60%		0.40%		0.30%		0.52%		0.31%		0.56%
% of State Error		0.00%		0.00%		0.00%		0.46%		0.00%		0.00%
Agency error		0.00%		0.00%		0.00%		100.00%		0.00%		0.00%
Client error		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Rate without Agency		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Elements in Error:												
Employment Income		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Unearned Income		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Shelter/Utilities		0.00%		0.00%		0.00%		100.00%		0.00%		0.00%
Resources		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Non-Financial		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Deductions		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Other		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Discovery:												
Case Record		0.00%		0.00%		0.00%		100.00%		0.00%		0.00%
Collaterals		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Recipient Interview		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Time of Error:												
At time of action		0.00%		0.00%		0.00%		100.00%		0.00%		0.00%
Subsequent to action		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Before action		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Agency Or Client:	Agency	Client	Agency	Client								
Employment Income	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Unearned Income	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Shelter/Utilities	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Resources	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Non-Financial	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Deductions	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Other	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

					LINCO	DLN						
	FFY	2002	FFY	2003	FFY	2004	FFY	2005	FFY	2006	FFY 2	2007
	Oct. 2001-	Sept. 2002	Oct. 2002-	Sept. 2003	Oct. 2003-	Sept. 2004	Oct. 2004-	Sept. 2005	Oct. 2005-	Sept. 2006	Oct. 2006-S	Sept. 2007
Payment Error Rate		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Case Error Rate		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Cases in error = 1 of		No Error		0.00		No Error		0.0		0.0		0.0
Cases reviewed		2		0		4		0		1		1
Errors		0		0		0		0		0		0
\$ error amount		\$0		\$0		\$0		\$0		\$0		\$0
Total \$ Reviewed		\$272		\$0		\$828		\$0		\$278		\$155
% of State payments		0.10%				0.40%				0.12%		0.07%
% of State Error		0.00%				0.00%				0.00%		0.00%
Agency error		0.00%				0.00%				0.00%		0.00%
Client error		0.00%				0.00%				0.00%		0.00%
Rate without Agency		0.00%				0.00%				0.00%		0.00%
Elements in Error:												
Employment Income		0.00%				0.00%				0.00%		0.00%
Unearned Income		0.00%				0.00%				0.00%		0.00%
Shelter/Utilities		0.00%				0.00%				0.00%		0.00%
Resources		0.00%				0.00%				0.00%		0.00%
Non-Financial		0.00%				0.00%				0.00%		0.00%
Deductions		0.00%				0.00%				0.00%		0.00%
Other		0.00%				0.00%				0.00%		0.00%
Discovery:												
Case Record		0.00%				0.00%				0.00%		0.00%
Collaterals		0.00%				0.00%				0.00%		0.00%
Recipient Interview		0.00%				0.00%				0.00%		0.00%
Time of Error:												
At time of action		0.00%				0.00%				0.00%		0.00%
Subsequent to action		0.00%				0.00%				0.00%		0.00%
Before action		0.00%				0.00%				0.00%		0.00%
Agency Or Client:	Agency	Client	Agency	Client								
Employment Income	0.00%	0.00%			0.00%	0.00%			0.00%	0.00%	0.00%	0.00%
Unearned Income	0.00%	0.00%			0.00%	0.00%			0.00%	0.00%	0.00%	0.00%
Shelter/Utilities	0.00%	0.00%			0.00%	0.00%			0.00%	0.00%	0.00%	0.00%
Resources	0.00%	0.00%			0.00%	0.00%			0.00%	0.00%	0.00%	0.00%
Non-Financial	0.00%	0.00%			0.00%	0.00%			0.00%	0.00%	0.00%	0.00%
Deductions	0.00%	0.00%			0.00%	0.00%			0.00%	0.00%	0.00%	0.00%
Other	0.00%	0.00%			0.00%	0.00%			0.00%	0.00%	0.00%	0.00%

					LOG	AN						
	FFY	2002	FFY	2003	FFY	2004	FFY	2005	FFY	2006	FFY 2	2007
	Oct. 2001-	-Sept. 2002	Oct. 2002-	Sept. 2003	Oct. 2003-	Sept. 2004	Oct. 2004-	Sept. 2005	Oct. 2005-	Sept. 2006	Oct. 2006-S	Sept. 2007
Payment Error Rate		11.20%		0.00%		0.00%		0.00%		0.00%		0.00%
Case Error Rate		25.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Cases in error = 1 of		4.00		No Error		No Error		0.0		0.0		0.0
Cases reviewed		8		8		5		4		7		11
Errors		2		0		0		0		0		0
\$ error amount		\$189		\$0		\$0		\$0		\$0		\$0
Total \$ Reviewed		\$1,691		\$631		\$957		\$667		\$1,313		\$2,907
% of State payments		0.90%		0.20%		0.40%		0.30%		0.56%		1.31%
% of State Error		1.10%		0.00%		0.00%		0.00%		0.00%		0.00%
Agency error		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Client error		100.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Rate without Agency		11.20%		0.00%		0.00%		0.00%		0.00%		0.00%
Elements in Error:												
Employment Income		80.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Unearned Income		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Shelter/Utilities		20.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Resources		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Non-Financial		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Deductions		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Other		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Discovery:												
Case Record		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Collaterals		20.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Recipient Interview		80.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Time of Error:												
At time of action		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Subsequent to action		20.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Before action		80.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Agency Or Client:	Agency	Client	Agency	Client	Agency	Client	Agency	Client	Agency	Client	Agency	Client
Employment Income	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Unearned Income	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Shelter/Utilities	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Resources	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Non-Financial	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Deductions	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Other	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

					MES	A						
	FFY	2002	FFY	2003	FFY	2004	FFY	2005	FFY	2006	FFY 2	2007
	Oct. 2001-	Sept. 2002	Oct. 2002-	Sept. 2003	Oct. 2003-	Sept. 2004	Oct. 2004-	Sept. 2005	Oct. 2005-	Sept. 2006	Oct. 2006-9	Sept. 2007
Payment Error Rate		12.00%		11.00%		3.40%		11.05%		12.90%		1.21%
Case Error Rate		20.40%		21.60%		4.00%		23.33%		16.67%		5.56%
Cases in error = 1 of		4.90		4.63		25.0		4.3		6.0		18.0
Cases reviewed		54		51		50		60		48		36
Errors		11		11		2		14		8		2
\$ error amount		\$1,143		\$1,221		\$311		\$1,241		\$1,214		\$110
Total \$ Reviewed		\$9,559		\$11,096		\$9,117		\$11,231		\$9,412		\$9,108
% of State payments		5.00%		4.80%		4.00%		4.98%		3.99%		4.11%
% of State Error		6.40%		7.30%		4.70%		8.13%		7.80%		0.73%
Agency error		44.00%		32.00%		52.70%		86.06%		100.00%		100.00%
Client error		56.00%		59.00%		47.30%		13.94%		0.00%		0.00%
Rate without Agency		6.64%		7.45%		1.60%		1.54%		0.00%		0.00%
Elements in Error:												
Employment Income		40.00%		84.00%		0.00%		52.05%		55.19%		0.00%
Unearned Income		26.00%		0.00%		47.00%		9.83%		19.03%		100.00%
Shelter/Utilities		14.00%		15.00%		0.00%		24.74%		0.00%		0.00%
Resources		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Non-Financial		0.00%		1.00%		0.00%		8.54%		25.78%		0.00%
Deductions		5.00%		0.00%		0.00%		4.83%		0.00%		0.44%
Other		15.00%		0.00%		53.00%		0.00%		0.00%		0.00%
Discovery:												
Case Record		45.00%		40.70%		100.00%		86.38%		100.00%		100.00%
Collaterals		16.00%		6.80%		0.00%		2.82%		0.00%		0.00%
Recipient Interview		39.00%		52.50%		0.00%		10.80%		0.00%		0.00%
Time of Error:												
At time of action		48.00%		42.00%		53.00%		63.82%		29.16%		100.00%
Subsequent to action		9.00%		24.00%		0.00%		19.66%		31.88%		0.00%
Before action		43.00%		34.00%		47.00%		16.52%		38.96%		0.00%
Agency Or Client:	Agency	Client	Agency	Client								
Employment Income	27.00%	73.00%	35.30%	64.70%	0.00%	0.00%	88.54%	11.46%	100.00%	0.00%	0.00%	0.00%
Unearned Income	0.00%	100.00%	0.00%	0.00%	0.00%	100.00%	100.00%	0.00%	100.00%	0.00%	100.00%	0.00%
Shelter/Utilities	100.00%	0.00%	73.00%	27.00%	0.00%	0.00%	67.75%	32.25%	0.00%	0.00%	0.00%	0.00%
Resources	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Non-Financial	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%	0.00%	0.00%
Deductions	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	100.00%	0.00%
Other	100.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

					MINE	RAL						
	FFY	2002	FFY	2003	FFY	2004	FFY	2005	FFY	2006	FFY 2	2007
	Oct. 2001-	Sept. 2002	Oct. 2002-	Sept. 2003	Oct. 2003-	Sept. 2004	Oct. 2004-	Sept. 2005	Oct. 2005-	Sept. 2006	Oct. 2006-S	Sept. 2007
Payment Error Rate		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Case Error Rate		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Cases in error = 1 of		0.00		0.0		0.0		0.0		0.0		0.0
Cases reviewed		0		0		0		0		0		0
Errors		0		0		0		0		0		0
\$ error amount		\$0		\$0		\$0		\$0		\$0		\$0
Total \$ Reviewed		\$0		\$0		\$0		\$0		\$0		\$0
% of State payments												
% of State Error												
Agency error												
Client error												
Rate without Agency												
Elements in Error:												
Employment Income												
Unearned Income												
Shelter/Utilities												
Resources												
Non-Financial												
Deductions												
Other												
Discovery:												
Case Record												
Collaterals												
Recipient Interview												
Time of Error:												
At time of action												
Subsequent to action												
Before action												
Agency Or Client:	Agency	Client	Agency	Client								
Employment Income												
Unearned Income												
Shelter/Utilities												
Resources												
Non-Financial												
Deductions												
Other												

				MOFF	AT						
	FFY 2002	FF	Y 2003	FFY	2004	FFY	2005	FFY	2006	FFY	2007
	Oct. 2001-Sept. 20	Oct. 200	2-Sept. 2003	Oct. 2003-	Sept. 2004	Oct. 2004-	Sept. 2005	Oct. 2005-	Sept. 2006	Oct. 2006-	Sept. 2007
Payment Error Rate	0.00	6	19.53%		0.00%		0.00%		0.00%		8.95%
Case Error Rate	0.00	6	100.00%		0.00%		0.00%		0.00%		25.00%
Cases in error = 1 of	No Er	or	1.00		No Error		0.0		0.0		4.0
Cases reviewed	4		1		3		7		3		4
Errors	0		1		0		0		0		1
\$ error amount	\$0		\$108		\$0		\$0		\$0		\$59
Total \$ Reviewed	\$293	3	\$553		\$126		\$1,132		\$456		\$659
% of State payments	0.20	6	0.20%		0.10%		0.50%		0.19%		0.30%
% of State Error	0.00	6	0.60%		0.00%		0.00%		0.00%		0.39%
Agency error	0.00	6	0.00%		0.00%		0.00%		0.00%		100.00%
Client error	0.00	6	100.00%		0.00%		0.00%		0.00%		0.00%
Rate without Agency	0.00	6	19.53%		0.00%		0.00%		0.00%		0.00%
Elements in Error:											
Employment Income	0.00	6	0.00%		0.00%		0.00%		0.00%		100.00%
Unearned Income	0.00	6	100.00%		0.00%		0.00%		0.00%		0.00%
Shelter/Utilities	0.00	6	0.00%		0.00%		0.00%		0.00%		0.00%
Resources	0.00	6	0.00%		0.00%		0.00%		0.00%		0.00%
Non-Financial	0.00	6	0.00%		0.00%		0.00%		0.00%		0.00%
Deductions	0.00	6	0.00%		0.00%		0.00%		0.00%		0.00%
Other	0.00	6	0.00%		0.00%		0.00%		0.00%		0.00%
Discovery:											
Case Record	0.00	6	100.00%		0.00%		0.00%		0.00%		100.00%
Collaterals	0.00	6	0.00%		0.00%		0.00%		0.00%		0.00%
Recipient Interview	0.00	6	0.00%		0.00%		0.00%		0.00%		0.00%
Time of Error:											
At time of action	0.00	6	0.00%		0.00%		0.00%		0.00%		0.00%
Subsequent to action	0.00	6	100.00%		0.00%		0.00%		0.00%		100.00%
Before action	0.00	6	0.00%		0.00%		0.00%		0.00%		0.00%
Agency Or Client:	Agency Clie	t Agency	Client	Agency	Client	Agency	Client	Agency	Client	Agency	Client
Employment Income	0.00% 0.009	% 0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%
Unearned Income	0.00% 0.009	% 0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Shelter/Utilities	0.00% 0.009	% 0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Resources	0.00%	% 0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Non-Financial	0.00%	% 0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Deductions	0.00%	% 0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Other	0.00% 0.009	% 0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

					MONTE	ZUMA						
	FFY	2002	FFY	2003	FFY	2004	FFY	2005	FFY	2006	FFY	2007
	Oct. 2001-	Sept. 2002	Oct. 2002-	Sept. 2003	Oct. 2003-	Sept. 2004	Oct. 2004-	Sept. 2005	Oct. 2005-	Sept. 2006	Oct. 2006-	Sept. 2007
Payment Error Rate		2.10%		2.00%		0.00%		10.33%		12.32%		4.33%
Case Error Rate		9.10%		8.30%		0.00%		20.00%		20.00%		20.00%
Cases in error = 1 of		11.00		12.00		No Error		5.0		5.0		5.0
Cases reviewed		11		12		10		10		5		10
Errors		1		1		0		2		1		2
\$ error amount		\$27		\$55		\$0		\$173		\$219		\$96
Total \$ Reviewed		\$1,309		\$2,802		\$1,321		\$1,675		\$1,777		\$2,218
% of State payments		0.70%		1.20%		0.60%		0.74%		0.75%		1.00%
% of State Error		0.20%		0.30%		0.00%		1.13%		1.41%		0.63%
Agency error		100.00%		0.00%		0.00%		27.17%		52.51%		100.00%
Client error		0.00%		100.00%		0.00%		72.83%		47.49%		0.00%
Rate without Agency		0.00%		2.00%		0.00%		7.52%		5.85%		0.00%
Elements in Error:												
Employment Income		0.00%		0.00%		0.00%		100.00%		0.00%		0.00%
Unearned Income		0.00%		0.00%		0.00%		0.00%		47.49%		0.00%
Shelter/Utilities		100.00%		0.00%		0.00%		0.00%		52.51%		0.00%
Resources		0.00%		100.00%		0.00%		0.00%		0.00%		0.00%
Non-Financial		0.00%		0.00%		0.00%		0.00%		0.00%		72.92%
Deductions		0.00%		0.00%		0.00%		0.00%		0.00%		27.08%
Other		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Discovery:												
Case Record		0.00%		0.00%		0.00%		100.00%		100.00%		100.00%
Collaterals		0.00%		100.00%		0.00%		0.00%		0.00%		0.00%
Recipient Interview		100.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Time of Error:												
At time of action		0.00%		0.00%		0.00%		100.00%		0.00%		72.92%
Subsequent to action		0.00%		100.00%		0.00%		0.00%		52.51%		0.00%
Before action		100.00%		0.00%		0.00%		0.00%		47.49%		27.08%
Agency Or Client:	Agency	Client										
Employment Income	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	27.17%	72.83%	0.00%	0.00%	0.00%	0.00%
Unearned Income	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%
Shelter/Utilities	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%
Resources	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Non-Financial	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%
Deductions	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%
Other	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

					MONTR	OSE						
	FFY	2002	FFY	2003	FFY	2004	FFY	2005	FFY	2006	FFY	2007
	Oct. 2001-	-Sept. 2002	Oct. 2002-	Sept. 2003	Oct. 2003-	Sept. 2004	Oct. 2004-	Sept. 2005	Oct. 2005-	Sept. 2006	Oct. 2006-	Sept. 2007
Payment Error Rate		5.90%		37.30%		0.00%		0.00%		2.39%		0.00%
Case Error Rate		10.00%		30.80%		0.00%		0.00%		10.00%		0.00%
Cases in error = 1 of		10.00		3.25		No Error		0.0		10.0		0.0
Cases reviewed		10		13		9		9		10		4
Errors		1		4		0		0		1		0
\$ error amount		\$70		\$788		\$0		\$0		\$36		\$0
Total \$ Reviewed		\$1,182		\$2,114		\$1,473		\$1,382		\$1,505		\$637
% of State payments		0.60%		0.90%		0.60%		0.61%		0.64%		0.29%
% of State Error		0.40%		4.70%		0.00%		0.00%		0.23%		0.00%
Agency error		0.00%		57.50%		0.00%		0.00%		100.00%		0.00%
Client error		100.00%		42.50%		0.00%		0.00%		0.00%		0.00%
Rate without Agency		5.9*%		15.85%		0.00%		0.00%		0.00%		0.00%
Elements in Error:												
Employment Income		100.00%		0.00%		0.00%		0.00%		100.00%		0.00%
Unearned Income		0.00%		85.00%		0.00%		0.00%		0.00%		0.00%
Shelter/Utilities		0.00%		5.00%		0.00%		0.00%		0.00%		0.00%
Resources		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Non-Financial		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Deductions		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Other		0.00%		10.00%		0.00%		0.00%		0.00%		0.00%
Discovery:												
Case Record		0.00%		53.00%		0.00%		0.00%		100.00%		0.00%
Collaterals		100.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Recipient Interview		0.00%		47.00%		0.00%		0.00%		0.00%		0.00%
Time of Error:												
At time of action		0.00%		15.00%		0.00%		0.00%		0.00%		0.00%
Subsequent to action		100.00%		85.00%		0.00%		0.00%		0.00%		0.00%
Before action		0.00%		0.00%		0.00%		0.00%		100.00%		0.00%
Agency Or Client:	Agency	Client	Agency	Client	Agency	Client	Agency	Client	Agency	Client	Agency	Client
Employment Income	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Unearned Income	0.00%	0.00%	50.00%	50.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Shelter/Utilities	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Resources	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Non-Financial	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Deductions	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Other	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

					MORG	AN						
	FFY	2002	FFY	2003	FFY	2004	FFY	2005	FFY	2006	FFY	2007
	Oct. 2001-	Sept. 2002	Oct. 2002-	Sept. 2003	Oct. 2003-	Sept. 2004	Oct. 2004-	Sept. 2005	Oct. 2005-	Sept. 2006	Oct. 2006-	Sept. 2007
Payment Error Rate		0.00%		9.80%		0.00%		2.39%		0.00%		11.66%
Case Error Rate		0.00%		25.00%		0.00%		6.67%		0.00%		16.67%
Cases in error = 1 of		No Error		4.00		No Error		15.0		0.0		6.0
Cases reviewed		4		8		11		15		6		6
Errors		0		2		0		1		0		1
\$ error amount		\$0		\$165		\$0		\$71		\$0		\$154
Total \$ Reviewed		\$823		\$1,688		\$1,356		\$2,968		\$659		\$1,321
% of State payments		0.40%		0.70%		0.60%		1.32%		0.28%		0.60%
% of State Error		0.00%		1.00%		0.00%		0.46%		0.00%		1.02%
Agency error		0.00%		21.30%		0.00%		100.00%		0.00%		0.00%
Client error		0.00%		78.70%		0.00%		0.00%		0.00%		100.00%
Rate without Agency		0.00%		7.70%		0.00%		0.00%		0.00%		11.66%
Elements in Error:												
Employment Income		0.00%		100.00%		0.00%		100.00%		0.00%		100.00%
Unearned Income		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Shelter/Utilities		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Resources		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Non-Financial		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Deductions		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Other		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Discovery:												
Case Record		0.00%		100.00%		0.00%		100.00%		0.00%		0.00%
Collaterals		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Recipient Interview		0.00%		0.00%		0.00%		0.00%		0.00%		100.00%
Time of Error:												
At time of action		0.00%		21.00%		0.00%		100.00%		0.00%		100.00%
Subsequent to action		0.00%		79.00%		0.00%		0.00%		0.00%		0.00%
Before action		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Agency Or Client:	Agency	Client										
Employment Income	0.00%	0.00%	21.30%	78.70%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	100.00%
Unearned Income	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Shelter/Utilities	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Resources	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Non-Financial	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Deductions	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Other	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

					OTE	₹0						
	FFY	2002	FFY	2003	FFY	2004	FFY	2005	FFY	2006	FFY	2007
	Oct. 2001-	Sept. 2002	Oct. 2002-	Sept. 2003	Oct. 2003-	Sept. 2004	Oct. 2004-	Sept. 2005	Oct. 2005-	Sept. 2006	Oct. 2006-	Sept. 2007
Payment Error Rate		10.90%		3.10%		1.30%		0.80%		3.17%		2.17%
Case Error Rate		28.60%		11.10%		6.30%		6.25%		10.00%		11.11%
Cases in error = 1 of		3.50		9.00		16.0		16.0		10.0		9.0
Cases reviewed		21		18		16		16		10		9
Errors		6		2		1		1		1		1
\$ error amount		\$332		\$81		\$33		\$28		\$75		\$55
Total \$ Reviewed		\$3,037		\$2,617		\$2,507		\$3,505		\$2,363		\$2,531
% of State payments		1.60%		1.10%		1.10%		1.55%		1.00%		1.14%
% of State Error		1.90%		0.50%		0.50%		0.18%		0.48%		0.36%
Agency error		56.00%		54.00%		100.00%		100.00%		100.00%		100.00%
Client error		44.00%		46.00%		0.00%		0.00%		0.00%		0.00%
Rate without Agency		4.84%		1.41%		0.00%		0.00%		0.00%		0.00%
Elements in Error:												
Employment Income		47.00%		100.00%		0.00%		0.00%		100.00%		0.00%
Unearned Income		39.00%		0.00%		100.00%		0.00%		0.00%		100.00%
Shelter/Utilities		0.00%		0.00%		0.00%		100.00%		0.00%		0.00%
Resources		14.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Non-Financial		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Deductions		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Other		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Discovery:												
Case Record		73.00%		54.00%		100.00%		100.00%		100.00%		100.00%
Collaterals		0.00%		46.00%		0.00%		0.00%		0.00%		0.00%
Recipient Interview		27.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Time of Error:												
At time of action		20.00%		54.00%		0.00%		0.00%		100.00%		0.00%
Subsequent to action		39.00%		46.00%		0.00%		100.00%		0.00%		100.00%
Before action		41.00%		0.00%		100.00%		0.00%		0.00%		0.00%
Agency Or Client:	Agency	Client										
Employment Income	42.00%	58.00%	54.00%	46.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%
Unearned Income	56.00%	44.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%
Shelter/Utilities	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Resources	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Non-Financial	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Deductions	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Other	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

					OUR	AY						
	FFY	2002	FFY	2003	FFY	2004	FFY	2005	FFY	2006	FFY:	2007
	Oct. 2001-	Sept. 2002	Oct. 2002-	Sept. 2003	Oct. 2003-	Sept. 2004	Oct. 2004-	Sept. 2005	Oct. 2005-	Sept. 2006	Oct. 2006-	Sept. 2007
Payment Error Rate		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Case Error Rate		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Cases in error = 1 of		0.00		No Error		0.0		0.0		0.0		0.0
Cases reviewed		0		1		0		0		0		0
Errors		0		0		0		0		0		0
\$ error amount		\$0		\$0		\$0		\$0		\$0		\$0
Total \$ Reviewed		\$0		\$139		\$0		\$1,709		\$0		\$0
% of State payments				0.00%								
% of State Error				0.00%								
Agency error				0.00%								
Client error				0.00%								
Rate without Agency				0.00%								
Elements in Error:												
Employment Income				0.00%								
Unearned Income				0.00%								
Shelter/Utilities				0.00%								
Resources				0.00%								
Non-Financial				0.00%								
Deductions				0.00%								
Other				0.00%								
Discovery:												
Case Record				0.00%								
Collaterals				0.00%								
Recipient Interview				0.00%								
Time of Error:												
At time of action				0.00%								
Subsequent to action				0.00%								
Before action				0.00%								
Agency Or Client:	Agency	Client										
Employment Income			0.00%	0.00%								
Unearned Income			0.00%	0.00%								
Shelter/Utilities			0.00%	0.00%								
Resources			0.00%	0.00%								
Non-Financial			0.00%	0.00%								
Deductions			0.00%	0.00%								
Other			0.00%	0.00%								

					PAR	K						
	FFY	2002	FFY	2003	FFY	2004	FFY	2005	FFY	2006	FFY	2007
	Oct. 2001-	-Sept. 2002	Oct. 2002-	Sept. 2003	Oct. 2003-	Sept. 2004	Oct. 2004-	Sept. 2005	Oct. 2005-	Sept. 2006	Oct. 2006-	Sept. 2007
Payment Error Rate		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Case Error Rate		0.00%		0.00%		0.00%		16.67%		0.00%		0.00%
Cases in error = 1 of		0.00		No Error		No Error		6.0		0.0		0.0
Cases reviewed		0		2		2		6		2		0
Errors		0		0		0		1		0		0
\$ error amount		\$0		\$0		\$0		\$0		\$0		\$0
Total \$ Reviewed		\$0		\$463		\$675		\$539		\$518		\$0
% of State payments				0.20%		0.30%		0.76%		0.22%		
% of State Error				0.00%		0.00%		0.39%		0.00%		
Agency error				0.00%		0.00%		100.00%		0.00%		
Client error				0.00%		0.00%		0.00%		0.00%		
Rate without Agency				0.00%		0.00%		0.00%		0.00%		
Elements in Error:												
Employment Income				0.00%		0.00%		100.00%		0.00%		
Unearned Income				0.00%		0.00%		0.00%		0.00%		
Shelter/Utilities				0.00%		0.00%		0.00%		0.00%		
Resources				0.00%		0.00%		0.00%		0.00%		
Non-Financial				0.00%		0.00%		0.00%		0.00%		
Deductions				0.00%		0.00%		0.00%		0.00%		
Other				0.00%		0.00%		0.00%		0.00%		
Discovery:												
Case Record				0.00%		0.00%		100.00%		0.00%		
Collaterals				0.00%		0.00%		0.00%		0.00%		
Recipient Interview				0.00%		0.00%		0.00%		0.00%		
Time of Error:												
At time of action				0.00%		0.00%		100.00%		0.00%		
Subsequent to action				0.00%		0.00%		0.00%		0.00%		
Before action				0.00%		0.00%		0.00%		0.00%		
Agency Or Client:	Agency	Client	Agency	Client	Agency	Client	Agency	Client	Agency	Client	Agency	Client
Employment Income			0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%		
Unearned Income			0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		
Shelter/Utilities			0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		
Resources			0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		
Non-Financial			0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		
Deductions			0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		
Other			0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		

					PHILL	IPS						
	FFY	2002	FFY	2003	FFY	2004	FFY	2005	FFY	2006	FFY	2007
	Oct. 2001-	Sept. 2002	Oct. 2002-	Sept. 2003	Oct. 2003-	Sept. 2004	Oct. 2004-	Sept. 2005	Oct. 2005-	Sept. 2006	Oct. 2006-	Sept. 2007
Payment Error Rate		0.00%		0.00%		0.00%		10.95%		0.00%		0.00%
Case Error Rate		0.00%		0.00%		0.00%		20.00%		0.00%		0.00%
Cases in error = 1 of		No Error		No Error		No Error		5.0		0.0		0.0
Cases reviewed		1		2		1		5		1		1
Errors		0		0		0		1		0		0
\$ error amount		\$0		\$0		\$0		\$59		\$0		\$0
Total \$ Reviewed		\$16		\$149		\$75		\$539		\$11		\$648
% of State payments		0.00%		0.20%		0.00%		0.24%		0.00%		0.29%
% of State Error		0.00%		0.00%		0.00%		0.39%		0.00%		0.00%
Agency error		0.00%		0.00%		0.00%		100.00%		0.00%		0.00%
Client error		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Rate without Agency		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Elements in Error:												
Employment Income		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Unearned Income		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Shelter/Utilities		0.00%		0.00%		0.00%		100.00%		0.00%		0.00%
Resources		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Non-Financial		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Deductions		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Other		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Discovery:												
Case Record		0.00%		0.00%		0.00%		100.00%		0.00%		0.00%
Collaterals		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Recipient Interview		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Time of Error:												
At time of action		0.00%		0.00%		0.00%		100.00%		0.00%		0.00%
Subsequent to action		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Before action		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Agency Or Client:	Agency	Client										
Employment Income	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Unearned Income	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Shelter/Utilities	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Resources	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Non-Financial	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Deductions	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Other	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

					PITK	IN						
	FFY	2002	FFY	2003	FFY	2004	FFY	2005	FFY	2006	FFY	2007
	Oct. 2001-	Sept. 2002	Oct. 2002-	Sept. 2003	Oct. 2003-	Sept. 2004	Oct. 2004-	Sept. 2005	Oct. 2005-	Sept. 2006	Oct. 2006-	Sept. 2007
Payment Error Rate		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Case Error Rate		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Cases in error = 1 of		0.00		0.00		No Error		0.0		0.0		0.0
Cases reviewed		0		0		1		0		0		0
Errors		0		0		0		0		0		0
\$ error amount		\$0		\$0		\$0		\$0		\$0		\$0
Total \$ Reviewed		\$0		\$0		\$93		\$0		\$0		\$0
% of State payments						0.00%						
% of State Error						0.00%						
Agency error						0.00%						
Client error						0.00%						
Rate without Agency						0.00%						
Elements in Error:												
Employment Income						0.00%						
Unearned Income						0.00%						
Shelter/Utilities						0.00%						
Resources						0.00%						
Non-Financial						0.00%						
Deductions						0.00%						
Other						0.00%						
Discovery:												
Case Record						0.00%						
Collaterals						0.00%						
Recipient Interview						0.00%						
Time of Error:												
At time of action						0.00%						
Subsequent to action						0.00%						
Before action						0.00%						
Agency Or Client:	Agency	Client										
Employment Income					0.00%	0.00%						
Unearned Income					0.00%	0.00%						
Shelter/Utilities					0.00%	0.00%						
Resources					0.00%	0.00%						
Non-Financial					0.00%	0.00%						
Deductions					0.00%	0.00%						
Other					0.00%	0.00%						

					PROW	ERS						
	FFY	2002	FFY	2003	FFY	2004	FFY	2005	FFY	2006	FFY	2007
	Oct. 2001-	Sept. 2002	Oct. 2002-	Sept. 2003	Oct. 2003-	Sept. 2004	Oct. 2004-	Sept. 2005	Oct. 2005-	Sept. 2006	Oct. 2006-	Sept. 2007
Payment Error Rate		6.10%		3.37%		1.80%		13.48%		6.08%		0.00%
Case Error Rate		27.30%		11.11%		12.50%		27.27%		10.00%		0.00%
Cases in error = 1 of		3.60		9.00		8.0		3.7		10.0		0.0
Cases reviewed		11		9		8		11		10		3
Errors		3		1		1		3		1		0
\$ error amount		\$119		\$76		\$44		\$237		\$106		\$0
Total \$ Reviewed		\$1,942		\$2,256		\$2,456		\$1,758		\$1,744		\$977
% of State payments		1.00%		1.00%		1.10%		0.78%		0.74%		0.44%
% of State Error		0.70%		0.50%		0.70%		1.55%		0.68%		0.00%
Agency error		100.00%		100.00%		100.00%		100.00%		100.00%		0.00%
Client error		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Rate without Agency		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Elements in Error:												
Employment Income		0.00%		0.00%		100.00%		0.00%		100.00%		0.00%
Unearned Income		26.00%		100.00%		0.00%		54.01%		0.00%		0.00%
Shelter/Utilities		47.00%		0.00%		0.00%		45.99%		0.00%		0.00%
Resources		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Non-Financial		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Deductions		27.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Other		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Discovery:												
Case Record		100.00%		100.00%		100.00%		79.75%		100.00%		0.00%
Collaterals		0.00%		0.00%		0.00%		20.25%		0.00%		0.00%
Recipient Interview		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Time of Error:												
At time of action		47.00%		100.00%		100.00%		45.99%		100.00%		0.00%
Subsequent to action		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Before action		53.00%		0.00%		0.00%		54.01%		0.00%		0.00%
Agency Or Client:	Agency	Client										
Employment Income	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%
Unearned Income	100.00%	0.00%	100.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Shelter/Utilities	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Resources	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Non-Financial	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Deductions	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Other	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

					PUEB	LO						
	FFY	2002	FFY	2003	FFY	2004	FFY	2005	FFY	2006	FFY	2007
	Oct. 2001-	-Sept. 2002	Oct. 2002-	Sept. 2003	Oct. 2003-	Sept. 2004	Oct. 2004-	Sept. 2005	Oct. 2005-	-Sept. 2006	Oct. 2006-	Sept. 2007
Payment Error Rate		8.10%		6.80%		2.10%		3.83%		5.38%		4.48%
Case Error Rate		9.50%		10.80%		6.10%		11.39%		11.39%		8.51%
Cases in error = 1 of		10.50		9.25		16.5		8.8		8.8		11.8
Cases reviewed		105		111		99		79		79		94
Errors		10		12		6		9		9		8
\$ error amount		\$1,470		\$1,260		\$422		\$652		\$1,024		\$940
Total \$ Reviewed		\$18,122		\$18,533		\$20,353		\$17,012		\$19,043		\$20,986
% of State payments		9.40%		8.10%		8.90%		7.54%		8.08%		9.47%
% of State Error		8.20%		7.50%		6.40%		4.27%		6.58%		6.21%
Agency error		48.00%		52.78%		74.40%		92.33%		83.20%		75.21%
Client error		52.00%		47.22%		25.60%		7.67%		16.80%		24.79%
Rate without Agency		4.25%		3.21%		0.53%		0.29%		0.90%		1.11%
Elements in Error:												
Employment Income		23.00%		56.00%		48.00%		12.42%		55.27%		42.45%
Unearned Income		6.00%		28.00%		44.00%		70.55%		24.32%		12.02%
Shelter/Utilities		8.00%		7.00%		8.00%		0.00%		9.18%		20.74%
Resources		26.00%		0.00%		0.00%		0.00%		7.52%		0.00%
Non-Financial		12.00%		9.00%		0.00%		12.12%		0.00%		24.79%
Deductions		25.00%		0.00%		0.00%		0.00%		3.71%		0.00%
Other		0.00%		0.00%		0.00%		4.91%		0.00%		0.00%
Discovery:												
Case Record		40.00%		64.20%		51.50%		92.33%		83.20%		72.45%
Collaterals		45.00%		6.80%		23.00%		7.67%		3.52%		0.00%
Recipient Interview		15.00%		29.00%		25.50%		0.00%		13.28%		27.55%
Time of Error:												
At time of action		39.00%		45.00%		44.00%		52.15%		30.27%		66.49%
Subsequent to action		31.00%		42.00%		0.00%		28.07%		0.00%		13.72%
Before action		30.00%		13.00%		56.00%		19.79%		69.73%		19.79%
Agency Or Client:	Agency	Client	Agency	Client	Agency	Client	Agency	Client	Agency	Client	Agency	Client
Employment Income	34.00%	66.00%	36.30%	63.70%	47.32%	56.99%	38.27%	61.73%	93.64%	6.36%	100.00%	0.00%
Unearned Income	48.00%	52.00%	90.50%	9.50%	100.00%	0.00%	100.00%	0.00%	100.00%	0.00%	100.00%	0.00%
Shelter/Utilities	0.00%	100.00%	100.00%	0.00%	100.00%	0.00%	0.00%	0.00%	37.23%	62.77%	100.00%	0.00%
Resources	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%
Non-Financial	100.00%	0.00%	0.00%	100.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	100.00%
Deductions	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%
Other	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%

					RIO BLA	ANCO						
	FFY	2002	FFY	2003	FFY	2004	FFY	2005	FFY	2006	FFY:	2007
	Oct. 2001-	-Sept. 2002	Oct. 2002-	Sept. 2003	Oct. 2003-	Sept. 2004	Oct. 2004-	Sept. 2005	Oct. 2005-	Sept. 2006	Oct. 2006-	Sept. 2007
Payment Error Rate		31.00%		4.30%		0.00%		0.00%		0.00%		0.00%
Case Error Rate		100.00%		33.30%		0.00%		0.00%		0.00%		0.00%
Cases in error = 1 of		1.00		3.00		0.0		0.0		0.0		0.0
Cases reviewed		1		3		0		3		0		0
Errors		1		1		0		0		0		0
\$ error amount		\$107		\$30		\$0		\$0		\$0		\$0
Total \$ Reviewed		\$345		\$690		\$0		\$660		\$0		\$0
% of State payments		0.20%		0.30%				0.29%				
% of State Error		0.60%		0.20%				0.00%				
Agency error		100.00%		100.00%				0.00%				
Client error		0.00%		0.00%				0.00%				
Rate without Agency		0.00%		0.00%				0.00%				
Elements in Error:												
Employment Income		0.00%		0.00%				0.00%				
Unearned Income		0.00%		0.00%				0.00%				
Shelter/Utilities		0.00%		0.00%				0.00%				
Resources		0.00%		0.00%				0.00%				
Non-Financial		100.00%		0.00%				0.00%				
Deductions		0.00%		100.00%				0.00%				
Other		0.00%		0.00%				0.00%				
Discovery:												
Case Record		100.00%		100.00%				0.00%				
Collaterals		0.00%		0.00%				0.00%				
Recipient Interview		0.00%		0.00%				0.00%				
Time of Error:												
At time of action		0.00%		100.00%				0.00%				
Subsequent to action		0.00%		0.00%				0.00%				
Before action		100.00%		0.00%				0.00%				
Agency Or Client:	Agency	Client	Agency	Client	Agency	Client	Agency	Client	Agency	Client	Agency	Client
Employment Income	0.00%	0.00%	0.00%	0.00%			0.00%	0.00%				
Unearned Income	0.00%	0.00%	0.00%	0.00%			0.00%	0.00%				
Shelter/Utilities	0.00%	0.00%	0.00%	0.00%			0.00%	0.00%				
Resources	0.00%	0.00%	0.00%	0.00%			0.00%	0.00%				
Non-Financial	100.00%	0.00%	0.00%	0.00%			0.00%	0.00%				
Deductions	0.00%	0.00%	100.00%	0.00%			0.00%	0.00%				
Other	0.00%	0.00%	0.00%	0.00%			0.00%	0.00%				

					RIO GR	ANDE						
	FFY	2002	FFY	2003	FFY	2004	FFY	2005	FFY	2006	FFY	2007
	Oct. 2001-	Sept. 2002	Oct. 2002-	Sept. 2003	Oct. 2003-	Sept. 2004	Oct. 2004-	Sept. 2005	Oct. 2005-	Sept. 2006	Oct. 2006-	Sept. 2007
Payment Error Rate		11.70%		0.00%		0.00%		3.21%		5.50%		7.14%
Case Error Rate		26.70%		0.00%		0.00%		16.67%		28.57%		23.08%
Cases in error = 1 of		3.75		No Error		No Error		6.0		3.5		4.3
Cases reviewed		15		7		11		6		7		13
Errors		4		0		0		1		2		3
\$ error amount		\$293		\$0		\$0		\$33		\$98		\$182
Total \$ Reviewed		\$2,513		\$1,302		\$1,352		\$1,027		\$1,781		\$2,549
% of State payments		1.30%		0.50%		0.60%		0.46%		0.76%		1.15%
% of State Error		1.60%		0.00%		0.00%		0.22%		0.63%		1.20%
Agency error		82.00%		0.00%		0.00%		100.00%		40.82%		100.00%
Client error		18.00%		0.00%		0.00%		0.00%		59.18%		0.00%
Rate without Agency		2.15%		0.00%		0.00%		0.00%		3.26%		0.00%
Elements in Error:												
Employment Income		68.00%		0.00%		0.00%		100.00%		59.18%		40.66%
Unearned Income		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Shelter/Utilities		32.00%		0.00%		0.00%		0.00%		40.82%		59.34%
Resources		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Non-Financial		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Deductions		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Other		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Discovery:												
Case Record		82.00%		0.00%		0.00%		100.00%		40.82%		100.00%
Collaterals		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Recipient Interview		18.00%		0.00%		0.00%		0.00%		59.18%		0.00%
Time of Error:												
At time of action		50.00%		0.00%		0.00%		0.00%		0.00%		40.66%
Subsequent to action		18.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Before action		32.00%		0.00%		0.00%		100.00%		100.00%		59.34%
Agency Or Client:	Agency	Client										
Employment Income	73.00%	27.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	100.00%	100.00%	0.00%
Unearned Income	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Shelter/Utilities	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
Resources	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Non-Financial	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Deductions	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Other	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

					ROU	TT						
	FFY 20	002	FFY	2003	FFY	2004	FFY	2005	FFY	2006	FFY	2007
	Oct. 2001-Se	ept. 2002	Oct. 2002-	Sept. 2003	Oct. 2003-	Sept. 2004	Oct. 2004-	Sept. 2005	Oct. 2005-	Sept. 2006	Oct. 2006-	Sept. 2007
Payment Error Rate		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Case Error Rate		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Cases in error = 1 of	١	No Error		No Error		No Error		0.0		0.0		0.0
Cases reviewed		2		4		1		0		2		1
Errors		0		0		0		0		0		0
\$ error amount		\$0		\$0		\$0		\$0		\$0		\$0
Total \$ Reviewed		\$503		\$544		\$295		\$0		\$423		\$188
% of State payments		0.30%		0.20%		0.10%				0.18%		0.08%
% of State Error		0.00%		0.00%		0.00%				0.00%		0.00%
Agency error		0.00%		0.00%		0.00%				0.00%		0.00%
Client error		0.00%		0.00%		0.00%				0.00%		0.00%
Rate without Agency		0.00%		0.00%		0.00%				0.00%		0.00%
Elements in Error:												
Employment Income		0.00%		0.00%		0.00%				0.00%		0.00%
Unearned Income		0.00%		0.00%		0.00%				0.00%		0.00%
Shelter/Utilities		0.00%		0.00%		0.00%				0.00%		0.00%
Resources		0.00%		0.00%		0.00%				0.00%		0.00%
Non-Financial		0.00%		0.00%		0.00%				0.00%		0.00%
Deductions		0.00%		0.00%		0.00%				0.00%		0.00%
Other		0.00%		0.00%		0.00%				0.00%		0.00%
Discovery:												
Case Record		0.00%		0.00%		0.00%				0.00%		0.00%
Collaterals		0.00%		0.00%		0.00%				0.00%		0.00%
Recipient Interview		0.00%		0.00%		0.00%				0.00%		0.00%
Time of Error:												
At time of action		0.00%		0.00%		0.00%				0.00%		0.00%
Subsequent to action		0.00%		0.00%		0.00%				0.00%		0.00%
Before action		0.00%		0.00%		0.00%				0.00%		0.00%
Agency Or Client:	Agency	Client	Agency	Client	Agency	Client	Agency	Client	Agency	Client	Agency	Client
Employment Income	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%			0.00%	0.00%	0.00%	0.00%
Unearned Income	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%			0.00%	0.00%	0.00%	0.00%
Shelter/Utilities	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%			0.00%	0.00%	0.00%	0.00%
Resources	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%			0.00%	0.00%	0.00%	0.00%
Non-Financial	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%			0.00%	0.00%	0.00%	0.00%
Deductions	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%			0.00%	0.00%	0.00%	0.00%
Other	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%			0.00%	0.00%	0.00%	0.00%

					SAGUA	CHE						
	FFY:	2002	FFY	2003	FFY	2004	FFY	2005	FFY	2006	FFY	2007
	Oct. 2001-9	Sept. 2002	Oct. 2002-	Sept. 2003	Oct. 2003-	Sept. 2004	Oct. 2004-	Sept. 2005	Oct. 2005-	Sept. 2006	Oct. 2006-	Sept. 2007
Payment Error Rate		0.00%		0.00%		1.50%		0.00%		20.53%		17.61%
Case Error Rate		0.00%		0.00%		12.50%		0.00%		33.33%		100.00%
Cases in error = 1 of		No Error		No Error		8.0		0.0		3.0		1.0
Cases reviewed		7		2		8		4		6		1
Errors		0		0		1		0		2		1
\$ error amount		\$0		\$0		\$32		\$0		\$192		\$50
Total \$ Reviewed		\$700		\$191		\$2,098		\$344		\$935		\$284
% of State payments		0.40%		0.00%		0.90%		0.15%		0.40%		0.13%
% of State Error		0.00%		0.00%		0.50%		0.00%		1.23%		0.33%
Agency error		0.00%		0.00%		100.00%		0.00%		75.00%		100.00%
Client error		0.00%		0.00%		0.00%		0.00%		25.00%		0.00%
Rate without Agency		0.00%		0.00%		0.00%		0.00%		5.13%		0.00%
Elements in Error:												
Employment Income		0.00%		0.00%		0.00%		0.00%		75.00%		100.00%
Unearned Income		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Shelter/Utilities		0.00%		0.00%		100.00%		0.00%		25.00%		0.00%
Resources		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Non-Financial		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Deductions		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Other		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Discovery:												
Case Record		0.00%		0.00%		100.00%		0.00%		25.00%		100.00%
Collaterals		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Recipient Interview		0.00%		0.00%		0.00%		0.00%		75.00%		0.00%
Time of Error:												
At time of action		0.00%		0.00%		100.00%		0.00%		75.00%		100.00%
Subsequent to action		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Before action		0.00%		0.00%		0.00%		0.00%		25.00%		0.00%
Agency Or Client:	Agency	Client	Agency	Client	Agency	Client	Agency	Client	Agency	Client	Agency	Client
Employment Income	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%
Unearned Income	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Shelter/Utilities	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%
Resources	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Non-Financial	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Deductions	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Other	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

					SAN J	UAN						
	FFY	2002	FFY	2003	FFY	2004	FFY	2005	FFY	2006	FFY:	2007
	Oct. 2001-	Sept. 2002	Oct. 2002-	Sept. 2003	Oct. 2003-	Sept. 2004	Oct. 2004-	Sept. 2005	Oct. 2005-	Sept. 2006	Oct. 2006-	Sept. 2007
Payment Error Rate		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Case Error Rate		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Cases in error = 1 of		0.00		No Error		0.0		0.0		0.0		0.0
Cases reviewed		0		1		0		0		0		0
Errors		0		0		0		0		0		0
\$ error amount		\$0		\$0		\$0		\$0		\$0		\$0
Total \$ Reviewed		\$0		\$129		\$0		\$0		\$0		\$0
% of State payments				0.00%								
% of State Error				0.00%								
Agency error				0.00%								
Client error				0.00%								
Rate without Agency				0.00%								
Elements in Error:												
Employment Income				0.00%								
Unearned Income				0.00%								
Shelter/Utilities				0.00%								
Resources				0.00%								
Non-Financial				0.00%								
Deductions				0.00%								
Other				0.00%								
Discovery:												
Case Record				0.00%								
Collaterals				0.00%								
Recipient Interview				0.00%								
Time of Error:												
At time of action				0.00%								
Subsequent to action				0.00%								
Before action				0.00%								
Agency Or Client:	Agency	Client										
Employment Income			0.00%	0.00%								
Unearned Income			0.00%	0.00%								
Shelter/Utilities			0.00%	0.00%								
Resources			0.00%	0.00%								
Non-Financial			0.00%	0.00%								
Deductions			0.00%	0.00%								
Other			0.00%	0.00%								

					SAN MI	GUEL						
	FFY 2	2002	FFY:	2003	FFY	2004	FFY	2005	FFY	2006	FFY	2007
	Oct. 2001-9	Sept. 2002	Oct. 2002-9	Sept. 2003	Oct. 2003-	Sept. 2004	Oct. 2004-	-Sept. 2005	Oct. 2005-	Sept. 2006	Oct. 2006-	Sept. 2007
Payment Error Rate		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Case Error Rate		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Cases in error = 1 of		0.00		0.00		0.0		0.0		0.0		0.0
Cases reviewed		0		0		0		0		0		0
Errors		0		0		0		0		0		0
\$ error amount		\$0		\$0		\$0		\$0		\$0		\$0
Total \$ Reviewed		\$0		\$0		\$0		\$0		\$0		\$0
% of State payments												
% of State Error												
Agency error												
Client error												
Rate without Agency												
Elements in Error:												
Employment Income												
Unearned Income												
Shelter/Utilities												
Resources												
Non-Financial												
Deductions												
Other												
Discovery:												
Case Record												
Collaterals												
Recipient Interview												
Time of Error:												
At time of action												
Subsequent to action												
Before action												
Agency Or Client:	Agency	Client	Agency	Client	Agency	Client	Agency	Client	Agency	Client	Agency	Client
Employment Income												
Unearned Income												
Shelter/Utilities												
Resources												
Non-Financial												
Deductions												
Other												

					SEDGV	VICK						
	FFY :	2002	FFY:	2003	FFY	2004	FFY	2005	FFY	2006	FFY	2007
	Oct. 2001-9	Sept. 2002	Oct. 2002-5	Sept. 2003	Oct. 2003-	Sept. 2004	Oct. 2004	Sept. 2005	Oct. 2005-	Sept. 2006	Oct. 2006-	Sept. 2007
Payment Error Rate		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Case Error Rate		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Cases in error = 1 of		0.00		0.00		0.0		0.0		0.0		0.0
Cases reviewed		0		0		0		0		0		0
Errors		0		0		0		0		0		0
\$ error amount		\$0		\$0		\$0		\$0		\$0		\$0
Total \$ Reviewed		\$0		\$0		\$0		\$0		\$0		\$0
% of State payments												
% of State Error												
Agency error												
Client error												
Rate without Agency												
Elements in Error:												
Employment Income												
Unearned Income												
Shelter/Utilities												
Resources												
Non-Financial												
Deductions												
Other												
Discovery:												
Case Record												
Collaterals												
Recipient Interview												
Time of Error:												
At time of action												
Subsequent to action												
Before action												
Agency Or Client:	Agency	Client	Agency	Client	Agency	Client	Agency	Client	Agency	Client	Agency	Client
Employment Income												
Unearned Income												
Shelter/Utilities												
Resources												
Non-Financial												
Deductions												
Other												

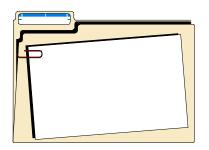
					SUMI	ЛΙΤ						
	FFY 20	002	FFY	2003	FFY	2004	FFY	2005	FFY	2006	FFY	2007
	Oct. 2001-Se	pt. 2002	Oct. 2002-	Sept. 2003	Oct. 2003-	Sept. 2004	Oct. 2004-	Sept. 2005	Oct. 2005-	Sept. 2006	Oct. 2006-	Sept. 2007
Payment Error Rate	(0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Case Error Rate	(0.00%		0.00%	0.00%		0.00%		0.00%			0.00%
Cases in error = 1 of	No Error		No Error		No Error		0.0		0.0			0.0
Cases reviewed	1		1			1	0		0			2
Errors		0		0		0		0		0		0
\$ error amount		\$0		\$0		\$0		\$0		\$0		\$0
Total \$ Reviewed	:	\$173		\$139		\$350		\$0		\$0		\$438
% of State payments	(0.10%		0.00%		0.20%						0.20%
% of State Error	(0.00%		0.00%		0.00%						0.00%
Agency error	(0.00%		0.00%		0.00%						0.00%
Client error	(0.00%		0.00%		0.00%						0.00%
Rate without Agency	(0.00%		0.00%		0.00%						0.00%
Elements in Error:												
Employment Income	C	0.00%		0.00%		0.00%						0.00%
Unearned Income	(0.00%		0.00%		0.00%						0.00%
Shelter/Utilities	C	0.00%		0.00%		0.00%						0.00%
Resources	(0.00%		0.00%		0.00%						0.00%
Non-Financial	C	0.00%		0.00%		0.00%						0.00%
Deductions	(0.00%		0.00%		0.00%						0.00%
Other	(0.00%		0.00%		0.00%						0.00%
Discovery:												
Case Record	(0.00%		0.00%		0.00%						0.00%
Collaterals	(0.00%		0.00%		0.00%						0.00%
Recipient Interview	(0.00%		0.00%		0.00%						0.00%
Time of Error:												
At time of action	(0.00%		0.00%		0.00%						0.00%
Subsequent to action	(0.00%		0.00%		0.00%						0.00%
Before action	(0.00%		0.00%		0.00%						0.00%
Agency Or Client:	Agency	Client	Agency	Client	Agency	Client	Agency	Client	Agency	Client	Agency	Client
Employment Income	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%					0.00%	0.00%
Unearned Income	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%					0.00%	0.00%
Shelter/Utilities	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%					0.00%	0.00%
Resources	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%					0.00%	0.00%
Non-Financial	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%					0.00%	0.00%
Deductions	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%					0.00%	0.00%
Other	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%					0.00%	0.00%

					TELL	ER						
	FFY	2002	FFY	2003	FFY	2004	FFY	2005	FFY	2006	FFY	2007
	Oct. 2001-	Sept. 2002	Oct. 2002-	Sept. 2003	Oct. 2003-	Sept. 2004	Oct. 2004-	Sept. 2005	Oct. 2005-	Sept. 2006	Oct. 2006-	Sept. 2007
Payment Error Rate		4.60%		15.48%		0.00%		0.00%		12.69%		7.17%
Case Error Rate		16.70%		37.50%		0.00%		0.00%	20.00%			25.00%
Cases in error = 1 of	6.00		2.66		No Error		0.0			5.0		4.0
Cases reviewed		6	6 8			3		6		5		4
Errors		1		3		0		0		1		1
\$ error amount		\$34		\$184		\$0		\$0		\$152		\$58
Total \$ Reviewed		\$744		\$1,189		\$769		\$1,195		\$1,198		\$809
% of State payments		0.40%		0.50%		0.30%		0.53%		0.51%		0.37%
% of State Error		0.20%		1.10%		0.00%		0.00%		0.98%		0.38%
Agency error		100.00%		100.00%		0.00%		0.00%		100.00%		100.00%
Client error		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Rate without Agency		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Elements in Error:												
Employment Income		0.00%		0.00%		0.00%		0.00%		100.00%		0.00%
Unearned Income		0.00%	43.00%		0.00%		0.00%		0.00%			100.00%
Shelter/Utilities	100.00%		57.00%		0.00%		0.00%		0.00%			0.00%
Resources		0.00%	0.00%			0.00%		0.00%		0.00%		0.00%
Non-Financial		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Deductions		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Other		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Discovery:												
Case Record		100.00%		57.10%		0.00%		0.00%		100.00%		100.00%
Collaterals		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Recipient Interview		0.00%		42.90%		0.00%		0.00%		0.00%		0.00%
Time of Error:												
At time of action		100.00%		100.00%		0.00%		0.00%		100.00%		100.00%
Subsequent to action		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Before action		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Agency Or Client:	Agency	Client										
Employment Income	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%
Unearned Income	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%
Shelter/Utilities	100.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Resources	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Non-Financial	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Deductions	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Other	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

					WASHIN	GTON						
	FFY	2002	FFY	2003	FFY	2004	FFY	2005	FFY	2006	FFY	2007
	Oct. 2001-	Sept. 2002	Oct. 2002-	Sept. 2003	Oct. 2003-	Sept. 2004	Oct. 2004-	Sept. 2005	Oct. 2005-	Sept. 2006	Oct. 2006-	Sept. 2007
Payment Error Rate		0.00%		0.00%		0.00%		0.00%		0.00%		8.60%
Case Error Rate		0.00%		0.00%		0.00%		0.00%		0.00%		50.00%
Cases in error = 1 of		0.00		0.00		0.0		0.0		0.0		2.0
Cases reviewed		0		0		0		1		0		2
Errors		0		0		0		0		0		1
\$ error amount		\$0		\$0		\$0		\$0		\$0		\$56
Total \$ Reviewed		\$0		\$0		\$0		\$164		\$0		\$651
% of State payments								0.09%				0.29%
% of State Error								0.00%				0.37%
Agency error								0.00%				100.00%
Client error								0.00%				0.00%
Rate without Agency								0.00%				0.00%
Elements in Error:												
Employment Income								0.00%				0.00%
Unearned Income								0.00%				0.00%
Shelter/Utilities								0.00%				100.00%
Resources								0.00%				0.00%
Non-Financial								0.00%				0.00%
Deductions								0.00%				0.00%
Other								0.00%				0.00%
Discovery:												
Case Record								0.00%				0.00%
Collaterals								0.00%				0.00%
Recipient Interview								0.00%				100.00%
Time of Error:												
At time of action								0.00%				100.00%
Subsequent to action								0.00%				0.00%
Before action								0.00%				0.00%
Agency Or Client:	Agency	Client										
Employment Income							0.00%	0.00%			0.00%	0.00%
Unearned Income							0.00%	0.00%			0.00%	0.00%
Shelter/Utilities							0.00%	0.00%			100.00%	0.00%
Resources							0.00%	0.00%			0.00%	0.00%
Non-Financial							0.00%	0.00%			0.00%	0.00%
Deductions							0.00%	0.00%			0.00%	0.00%
Other							0.00%	0.00%			0.00%	0.00%

					WEL	.D						
	FFY	2002	FFY	2003	FFY	2004	FFY	2005	FFY	2006	FFY	2007
	Oct. 2001	-Sept. 2002	Oct. 2002-	Sept. 2003	Oct. 2003-	-Sept. 2004	Oct. 2004-	Sept. 2005	Oct. 2005-	Sept. 2006	Oct. 2006-	Sept. 2007
Payment Error Rate		7.70%		3.20%		4.60%		4.26%		2.58%		4.36%
Case Error Rate		20.00%		15.40%		11.40%		12.00%		7.89%	12.82%	
Cases in error = 1 of		5.00		6.50		8.8		8.3	12.7			7.8
Cases reviewed		30		39		35	25		38		39	
Errors		6		6		4		3		3		5
\$ error amount		\$410		\$305		\$316		\$256		\$286		\$495
Total \$ Reviewed		\$5,312		\$9,467		\$6,916		\$6,014		\$11,092		\$11,366
% of State payments		2.80%		4.10%		3.00%		2.67%		4.70%		5.13%
% of State Error		2.30%		1.80%		4.80%		1.68%		1.84%		3.27%
Agency error		36.00%		96.80%		55.00%		87.50%		74.48%		75.76%
Client error		64.00%		3.20%		45.00%		12.50%		25.52%		24.24%
Rate without Agency		4.91%		0.11%		2.00%		0.53%		0.66%		1.06%
Elements in Error:												
Employment Income		0.00%		26.00%		0.00%		57.03%		59.09%		39.60%
Unearned Income		16.00%		42.00%	45.00%		12.50%		0.00%			23.64%
Shelter/Utilities		50.00%	0.00%		22.00%			30.47%	0.00%			10.71%
Resources		26.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Non-Financial		8.00%		32.00%		33.00%		0.00%		0.00%		26.06%
Deductions		0.00%		0.00%		0.00%		0.00%		40.91%		0.00%
Other		0.00%		0.00%		0.00%		0.00%		0.00%		0.00%
Discovery:												
Case Record		36.00%		96.80%		32.00%		87.50%		74.48%		75.76%
Collaterals		24.00%		3.20%		22.00%		0.00%		0.00%		0.00%
Recipient Interview		39.00%		0.00%		46.00%		12.50%		25.52%		24.24%
Time of Error:												
At time of action		36.00%		64.00%		54.00%		100.00%		40.91%		75.76%
Subsequent to action		0.00%		0.00%		46.00%		0.00%		59.09%		24.24%
Before action		64.00%		36.00%		0.00%		0.00%		0.00%		0.00%
Agency Or Client:	Agency	Client	Agency	Client	Agency	Client	Agency	Client	Agency	Client	Agency	Client
Employment Income	0.00%	0.00%	87.50%	12.50%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%	38.78%	61.22%
Unearned Income	100.00%	0.00%	100.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%	0.00%	100.00%	0.00%
Shelter/Utilities	24.00%	76.00%	0.00%	0.00%	100.00%	0.00%	100.00%	0.00%	0.00%	0.00%	100.00%	0.00%
Resources	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
Non-Financial	100.00%	0.00%	100.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%
Deductions	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	37.61%	62.39%	0.00%	0.00%
Other	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

					YUM	IA								
	FFY 20	002	FFY	2003	FFY	2004	FFY	2005	FFY	2006	FFY	2007		
	Oct. 2001-Se	pt. 2002	Oct. 2002-	Sept. 2003	Oct. 2003-	Sept. 2004	Oct. 2004-	Sept. 2005	Oct. 2005-	Sept. 2006	Oct. 2006-	Sept. 2007		
Payment Error Rate	(0.00%		82.17%		22.10%		37.91%		38.48%		0.00%		
Case Error Rate	(0.00%		50.00%		50.00%		50.00%	33.33%			0.00%		
Cases in error = 1 of	N	lo Error		2.00	2.0			2.0	3.0			0.0		
Cases reviewed		4		2	2		2		3			5		
Errors		0		1		1		1		1		0		
\$ error amount		\$0		\$129		\$59		\$69		\$319		\$0		
Total \$ Reviewed	:	\$440		\$157		\$267		\$182		\$829		\$604		
% of State payments	(0.20%		0.10%		0.10%		0.08%		0.35%		0.27%		
% of State Error	(0.00%		0.80%		0.90%		0.45%		2.05%		0.00%		
Agency error	(0.00%		100.00%		100.00%		100.00%		100.00%		0.00%		
Client error	(0.00%		0.00%		0.00%		0.00%		0.00%		0.00%		
Rate without Agency	(0.00%		0.00%		0.00%		0.00%		0.00%		0.00%		
Elements in Error:														
Employment Income	(0.00%		0.00%		0.00%		100.00%		0.00%		0.00%		
Unearned Income	(0.00%		0.00%		100.00%		0.00%		0.00%		100.00%		0.00%
Shelter/Utilities	(0.00%		0.00%		100.00%		0.00%	0.00%			0.00%		
Resources	(0.00%		0.00%		0.00%		0.00%		0.00%		0.00%		
Non-Financial	(0.00%		0.00%		0.00%		0.00%		0.00%		0.00%		
Deductions	(0.00%		0.00%		0.00%		0.00%		0.00%		0.00%		
Other	(0.00%		0.00%		0.00%		0.00%		0.00%		0.00%		
Discovery:														
Case Record	(0.00%		100.00%		100.00%		100.00%		100.00%		0.00%		
Collaterals	(0.00%		0.00%		0.00%		0.00%		0.00%		0.00%		
Recipient Interview	(0.00%		0.00%		0.00%		0.00%		0.00%		0.00%		
Time of Error:														
At time of action	C	0.00%		100.00%		100.00%		0.00%		100.00%		0.00%		
Subsequent to action	C	0.00%		0.00%		0.00%		0.00%		0.00%		0.00%		
Before action	(0.00%		0.00%		0.00%		100.00%		0.00%		0.00%		
Agency Or Client:	Agency	Client	Agency	Client	Agency	Client	Agency	Client	Agency	Client	Agency	Client		
Employment Income	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%		
Unearned Income	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%		
Shelter/Utilities	0.00%	0.00%	0.00%	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		
Resources	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		
Non-Financial	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		
Deductions	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		
Other	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		



Negative Case Reviews

Denied, Suspended, Terminated Cases



NEGATIVE CASELOAD SAMPLING

	Caseload Size	Cases Selected	Cases Not Subject to Review (Code 2)	Cases Unable to Locate Case File (Code 3)	Cases Completed (Code 1)
10-2006	12,953	81	22	2	57
11-2006	12,777	81	24	1	56
12-2006	12,436	78	20	4	54
01-2007	13,347	84	22	1	61
02-2007	12,037	75	24	1	50
03-2007	14,272	90	23	2	65
04-2007	11,939	75	23	3	49
05-2007	12,597	80	21	4	55
06-2007	12,560	79	26	3	50
07-2007	11,531	72	23	1	48
08-2007	11,608	73	19	3	51
09-2007	10,807	68	7	2	59
Total FFY 2007	148,864	936	254	27	655

The chart indicates the negative caseload size that was used each month to determine the number of cases pulled through the sampling process. It also shows, of the cases pulled for review, the number of cases that were coded as completed, not completed or not subject to review (Appendix V 275.13 e 1 and 2). The formula can be found in Appendix III (275.11 b 2 ii). The projected reviewable caseload was 12,565. It was projected that FSQA would complete 57 cases per month. It was projected, that to reach the minimum required, 79 cases would be pulled each month and this allowed for the adjustment for the dropped cases. The interval was to select every 159th case from the negative caseload (universe).

The total number of cases that were pulled through the sampling process for FFY 2007 was 936; the total number of cases completed for FFY 2007 was 655. The commitment to complete 680 cases was not met.

Negative Error Rate Computation

The Negative Error Rate is computed by the Federal reporting system. The Negative Error Rate is a case error rate. The total number of cases completed divides into the total number of cases in error to arrive at the error rate. This is called the Unregressed Negative Error Rate or State Original Error Rate.

The final error rate given by FNS at the end of the fiscal year is regressed. Regression is an amount added to the State Original Error Rate for the final yearend figure. It is computed by taking all cases found in error through the sub-sample of negative cases pulled by FNS from the negative cases completed by the state quality control program. Any error discovered by FNS from the sub-sample is added to the state original error rate (regressed). This final error rate also includes the drop rate penalty.

All case errors are reported the same and the Negative Error Rate is 100% agency caused.

On June 30, 2008, USDA FNS released the final regressed error rates for the nation for Federal Fiscal Year 2006-7.

Negative Error Rate

Colorado National 12.46% 10.94%

Colorado ranked:

44th of 53 for Negative Error Rate

FOOD STAMP PROGRAM FFY2007 RANKING OF STATES NEGATIVE ERROR RATES

CTATE	RANKING OF STATES NEGA		TV 0007 - DANK
STATE		FY 2007 VALIDATED FI	
NEBRASKA	0.00	0.00	1
SOUTH DAKOTA	0.25	0.25	2
ALABAMA	0.86	0.51	3
MINNESOTA	0.39	0.99	4
VIRGIN ISLANDS	1.05	1.05	5
NEW HAMPSHIRE	1.20	1.20	6
KANSAS	1.59	1.59	7
NORTH CAROLINA	1.70	1.70	8
VERMONT	1.36	1.80	9
MAINE	2.41	2.41	10
MONTANA	2.66	2.66	11
MISSOURI	2.81	2.85	12
MISSISSIPPI	3.08	3.08	13
KENTUCKY	3.70	3.72	14
MASSACHUSETTS	3.84	3.84	15
WASHINGTON	3.25	3.87	16
RHODE ISLAND	3.11	4.00	17
WEST VIRGINIA	4.29	4.29	18
NORTH DAKOTA	4.53	4.53	19
TENNESSEE	4.28	5.00	20
IDAHO	5.20	5.21	21
IOWA	5.01	5.26	22
OREGON	4.71	5.26	23
UTAH	5.03	5.60	24
LOUISIANA 4/	5.69	5.68	25
WYOMING	5.80	5.80	26
INDIANA	5.90	5.90	27
ALASKA	5.41	6.32	28
CONNECTICUT	5.92	6.61	29
PENNSYLVANIA	1.49	7.70	30
HAWAII	7.89	7.88	31
GEORGIA	7.62	8.19	32
NEVADA	8.91	8.31	33
NEW MEXICO	8.39	8.36	34
WISCONSIN	8.40	8.39	35
SOUTH CAROLINA	5.39		
NEW YORK		8.46	36 37
VIRGINIA	6.40 9.18	8.65 9.25	37 38
ARIZONA		9.29	
	9.97		39
ILLINOIS	7.07	9.29	40
OHIO	9.75	9.75	41
ARKANSAS	9.79	9.76	42
OKLAHOMA	4.60	11.22	43
COLORADO	12.37	12.46	44
NEW JERSEY	6.41	13.27	45
DELAWARE	14.84	14.89	46
MARYLAND	15.92	17.66	47
CALIFORNIA	15.08	17.86	48
GUAM	18.49	18.66	49
TEXAS	17.48	19.43	50
FLORIDA	9.52	20.02	51
MICHIGAN	22.78	22.85	52
DIST. OF COL.	20.44	23.17	53

FFY 2007 Colorado County Negative Error Rates

FFY Colorado Negative Error Rate was 12.46%. The State Original findings were 12.37% error rate and a .09% penalty was assessed for dropped cases. This error rate is analyzed monthly for error trends and error reduction practices. This information is reported to Colorado Food Stamp Program staff and statewide to all counties through monthly reports.

Colorado has identified each county as a project area, therefore, there are 64 project areas that comprise Colorado's error rate. FSQA report data by project area monthly to all counties, however, when reported to FNS the data is reported as state data not individual project area data.

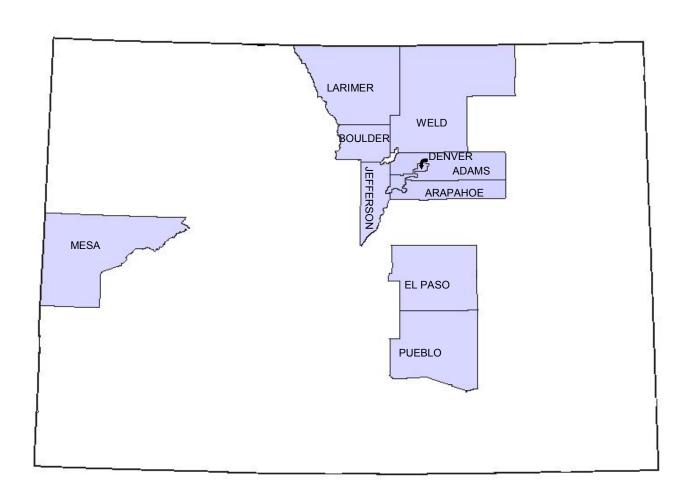
FFY2007	FOOD STAMP	NEGATIVE ERROR	RATES BY MONTH
Sample Month	Number Reviews Completed	Number Error Cases	Negative Error Rate
10-2006	57	9	15.79%
11-2006	56	6	10.71%
12-2006	54	9	16.67%
01-2007	61	9	14.75%
02-2007	50	3	6.00%
03-2007	65	6	9.23%
04-2007	49	6	12.24%
05-2007	55	9	16.36%
06-2007	50	5	10.00%
07-2007	48	4	8.33%
08-2007	51	7	13.73%
09-2007	59	8	13.56%
Totals	655	81	12.37%
	Dro	0.09%	
		Negative Error Rate	12.46%

FFY 2007 FOOD STAMP NEGATIVE ERROR RATES BY COUNTY

	007 1 001	5	HEOAII	VE EIVI			
County	County Name	# Cases Selected	# Cases Reviewed	# Cases with Errors	Negative Error Rate	% of State Negative Error Rate	% of State Negative Caseload
01	Adams	99	72	4	5.56%	4.94%	10.99%
02	Alamosa	4	3	0	0.00%	0.00%	0.46%
03	Arapahoe	72	55	5	9.09%	6.17%	8.40%
04	Archuleta	1	1	0	0.00%	0.00%	0.15%
05	Baca	2	2	0	0.00%	0.00%	0.31%
06	Bent	2	2	0	0.00%	0.00%	0.31%
07	Boulder	31	25	3	12.00%	3.70%	3.82%
80	Broomfield	3	2	0	0.00%	0.00%	0.31%
08	Chaffee	4	4	0	0.00%	0.00%	0.61%
09	Cheyenne	0	0	0	0.00%	0.00%	0.00%
10	Clear Creek	0	0	0	0.00%	0.00%	0.00%
11	Conejos	3	1	0	0.00%	0.00%	0.15%
12	Costilla	0	0	0	0.00%	0.00%	0.00%
13	Crowley	0	0	0	0.00%	0.00%	0.00%
14	Custer	0	0	0	0.00%	0.00%	0.00%
15	Delta	5	3	1	33.33%	1.23%	0.46%
16	Denver	199	138	27	19.57%	33.33%	21.07%
17	Dolores	0	0	0	0.00%	0.00%	0.00%
18	Douglas	6	2	0	0.00%	0.00%	0.31%
19	Eagle	2	2	0	0.00%	0.00%	0.31%
20	Elbert	2	2	0	0.00%	0.00%	0.31%
21	El Paso	126	74	12	16.22%	14.81%	11.30%
22	Fremont	13	7	0	0.00%	0.00%	1.07%
23	Garfield	7	7	1	14.29%	1.23%	1.07%
24	Gilpin	0	0	0	0.00%	0.00%	0.00%
25	Grand	0	0	0	0.00%	0.00%	0.00%
26	Gunnison	4	2	0	0.00%	0.00%	0.31%
27	Hinsdale	7	0 6	0	0.00%	0.00%	0.00%
28	Huerfano	0	0	0			0.92%
29 30	Jackson Jefferson	56	46	8	0.00% 17.39%	0.00% 9.88%	0.00% 7.02%
31	Kiowa	1	1	1	100.00%	1.23%	0.15%
32	Kit Carson	2	1	1	100.00%	1.23%	0.15%
33	Lake	1	1	0	0.00%	0.00%	0.15%
34	La Plata	13	10	1	10.00%	1.23%	1.53%
35	Larimer	55	32	5	15.63%	6.17%	4.89%
36	Las Animas	5	3	1	33.33%	1.23%	0.46%
37	Lincoln	1	0	0	0.00%	0.00%	0.00%
38	Logan	5	3	0	0.00%	0.00%	0.46%
39	Mesa	33	27	1	3.70%	1.23%	4.12%
40	Mineral	1	1	0	0.00%	0.00%	0.15%
41	Moffat	2	2	0	0.00%	0.00%	0.31%
42	Montezuma	13	13	0	0.00%	0.00%	1.98%
43	Montrose	14	10	1	10.00%	1.23%	1.53%
44	Morgan	6	5	0	0.00%	0.00%	0.76%
45	Otero	10	7	1	14.29%	1.23%	1.07%
46	Ouray	0	0	0	0.00%	0.00%	0.00%
47	Park	0	0	0	0.00%	0.00%	0.00%
48	Phillips	1	1	0	0.00%	0.00%	0.15%
49	Pitkin	0	0	0	0.00%	0.00%	0.00%
50	Prowers	7	6	1	16.67%	1.23%	0.92%
51	Pueblo	54	34	0	0.00%	0.00%	5.19%
52	Rio Blanco	0	0	0	0.00%	0.00%	0.00%
53	Rio Grande	6	6	0	0.00%	0.00%	0.92%
54	Routt	1	1	1	100.00%	1.23%	0.15%
55	Saguache	4	2	1	50.00%	1.23%	0.31%
56	San Juan	0	0	0	0.00%	0.00%	0.00%
57	San Miguel	0	0	0	0.00%	0.00%	0.00%
58	Sedgwick	0	0	0	0.00%	0.00%	0.00%
59	Summit	0	0	0	0.00%	0.00%	0.00%
60	Teller	3	2	0	0.00%	0.00%	0.31%
61	Washington	0	0	0	0.00%	0.00%	0.00%
62	Weld	48	29	5	17.24%	6.17%	4.43%
63	Yuma	2	2	0	0.00%	0.00%	0.31%
TOTALS		936	655	81	12.37%	100.00%	100.00%

			STATEV				
		FFY 20	07 NEGATIVE C		ATE		
COUNTY	TOTAL CASES SELECTED	TOTAL CASES COMPLETED (Disposition 1)	TOTAL CASES NOT SUBJECT TO REVIEW/ LISTED IN ERROR (Disposition 2)	TOTAL CASES REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)	TOTAL CASES DESELECTED FOR OVERSAMPLING (Disposition 4)	TOTAL CASES IN ERROR	NEGATIVE CASE ERROR RATE
ADAMS	99	72	26	1	0	4	5.56%
ALAMOSA	4	3	1	0	0	0	0.00%
ARAPAHOE	72	55	16	1	0	5	9.09%
ARCHULETA	1	1	0	0	0	0	0.00%
BACA BENT	2	2	0	0	0	0	0.00%
BOULDER	31	2 25	6	0	0	3	0.00% 12.00%
BROOMFIELD	3	23	1	0	0	0	0.00%
CHAFFEE	4	4	0	0	0	0	0.00%
CHEYENNE	0	0	0	0	0	0	0.00%
CLEAR CREEK	0	0	0	0	0	0	0.00%
CONEJOS	3	1	2	0	0	0	0.00%
COSTILLA	0	0	0	0	0	0	0.00%
CROWLEY	0	0	0	0	0	0	0.00%
CUSTER	0	0	0	0	0	0	0.00%
DELTA DENVER	5 199	3	50	0 11	0	1	33.33%
DOLORES	199	138 0	0	11	0	27 0	19.57% 0.00%
DOUGLAS	6	2	3	1	0	0	0.00%
EAGLE	2	2	0	0	0	0	0.00%
ELBERT	2	2	0	0	0	0	0.00%
EL PASO	126	74	42	10	0	12	16.22%
FREMONT	13	7	6	0	0	0	0.00%
GARFIELD	7	7	0	0	0	1	14.29%
GILPIN	0	0	0	0	0	0	0.00%
GRAND	0	0	0	0	0	0	0.00%
GUNNISON	4	2	2	0	0	0	0.00%
HINSDALE HUERFANO	7	0 6	0	0	0	0	0.00% 0.00%
JACKSON	0	0	0	0	0	0	0.00%
JEFFERSON	56	46	10	0	0	8	17.39%
KIOWA	1	1	0	0	0	1	100.00%
KIT CARSON	2	1	1	0	0	1	100.00%
LAKE	1	1	0	0	0	0	0.00%
LA PLATA	13	10	3	0	0	1	10.00%
LARIMER	55	32	22	1	0	5	15.63%
LAS ANIMAS	5	3	2	0	0	1	33.33%
LINCOLN	1	0	1	0	0	0	0.00%
LOGAN MESA	5 33	3 27	6	0	0	0	0.00% 3.70%
MINERAL	1	1	0	0	0	0	0.00%
MOFFAT	2	2	0	0	0	0	0.00%
MONTEZUMA	13	13	0	0	0	0	0.00%
MONTROSE	14	10	4	0	0	1	10.00%
MORGAN	6	5	1	0	0	0	0.00%
OTERO	10	7	3	0	0	1	14.29%
OURAY	0	0	0	0	0	0	0.00%
PARK	0	0	0	0	0	0	0.00%
PHILLIPS PITKIN	0	0	0	0	0	0	0.00% 0.00%
PROWERS	7	6	0	0	0	0	16.67%
PUEBLO	54	34	18	2	0	0	0.00%
RIO BLANCO	0	0	0	0	0	0	0.00%
RIO GRANDE	6	6	0	0	0	0	0.00%
ROUTT	1	1	0	0	0	1	100.00%
SAGUACHE	4	2	2	0	0	1	50.00%
SAN JUAN	0	0	0	0	0	0	0.00%
SAN MIGUEL	0	0	0	0	0	0	0.00%
SEDGWICK	0	0	0	0	0	0	0.00%
SUMMIT	0	0	0	0	0	0	0.00%
TELLER	3	2	1	0	0	0	0.00%
WASHINGTON WELD	0 48	0 29	0 19	0	0	5	0.00% 17.24%
YUMA	2	29	0	0	0	0	0.00%
TOTALS	936	655	254	27	0	81	12.37%

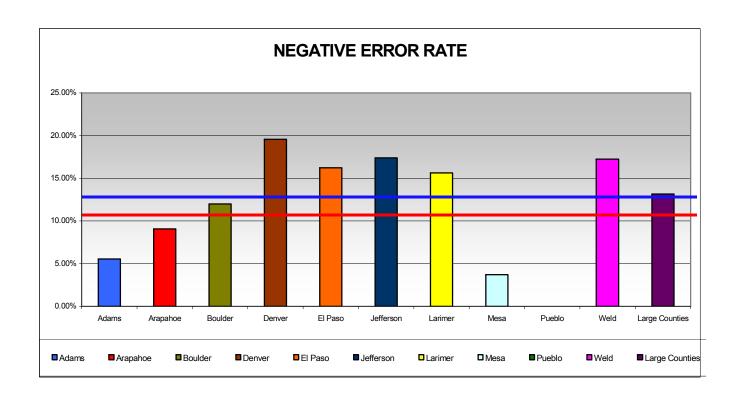
COLORADO LARGE COUNTIES



FFY 2007 FOOD STAMP NEGATIVE ERROR RATES

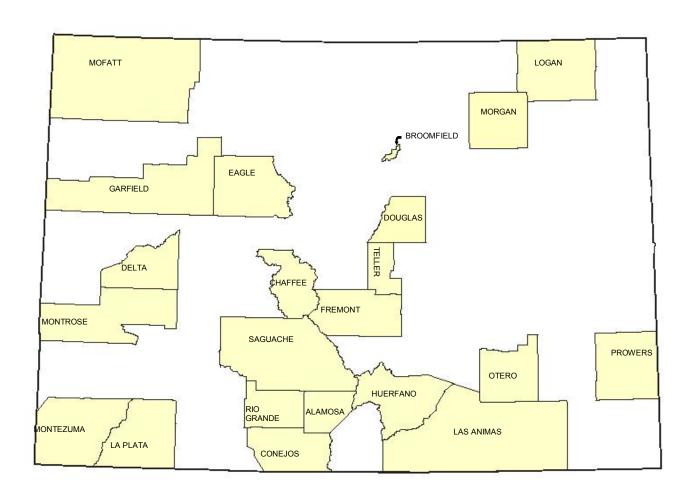
Large County Negative Error Rates

COUNTY NO.	COUNTY NAME	TOTAL CASES SELECTED	TOTAL CASES COMPLETED	TOTAL CASES IN ERROR	NEGATIVE ERROR RATE	% OF STATE NEGATIVE CASELOAD	% OF STATE ERROR
01	Adams	99	72	4	5.56%	10.99%	4.94%
03	Arapahoe	72	55	5	9.09%	8.40%	6.17%
07	Boulder	31	25	3	12.00%	3.82%	3.70%
16	Denver	199	138	27	19.57%	21.07%	33.33%
21	El Paso	126	74	12	16.22%	11.30%	14.81%
30	Jefferson	56	46	8	17.39%	7.02%	9.88%
35	Larimer	55	32	5	15.63%	4.89%	6.17%
39	Mesa	33	27	1	3.70%	4.12%	1.23%
51	Pueblo	54	34	0	0.00%	5.19%	0.00%
62	Weld	48	29	5	17.24%	4.43%	6.17%
L	arge Counties	773	532	70	13.16%	81.22%	86.42%
	Statewide	936	655	81	12.37%		



The large counties are 81.22% of the negative caseload and 86.42% of the error rate. Large counties are driving the error rate for the state. The statewide error rate is 12.37%; the statewide error rate with only Large County cases is 10.69%. Adams, Arapahoe, Mesa, and Pueblo Counties are below the National Average error rate of 10.94% (red line). Adams, Arapahoe, Boulder, Mesa, Pueblo Counties are the Colorado Counties below the state error rate of 12.37% (blue line).

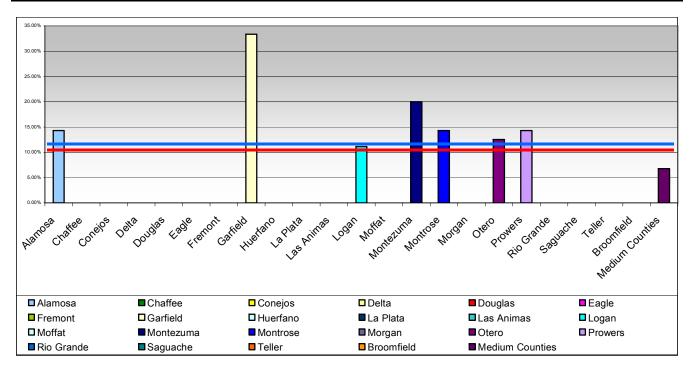
COLORADO MEDIUM COUNTIES



FFY 2007 FOOD STAMP NEGATIVE ERROR RATES

Medium County Negative Error Rates

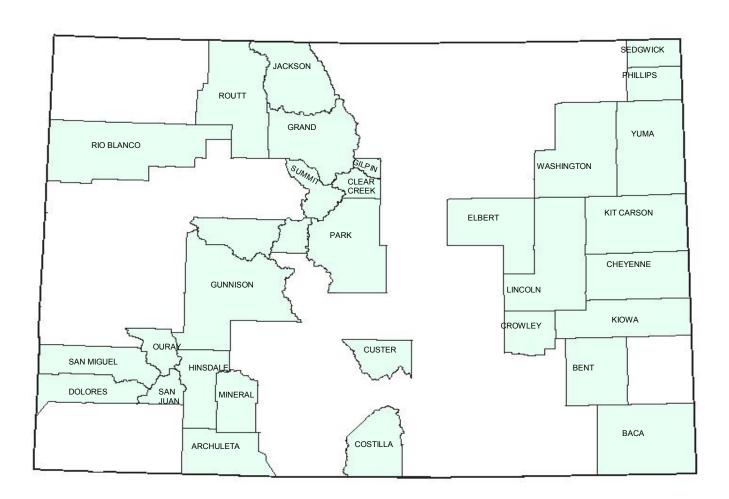
County No.	County Name	Total Cases Selected	Total Cases Completed	Total Cases in Error	Negative Error Rate	% of State Negative Caseload	% of State Error
02	Alamosa	4	3	0	0.00%	0.46%	0.00%
08	Chaffee	4	4	0	0.00%	0.61%	0.00%
11	Conejos	3	1	0	0.00%	0.15%	0.00%
15	Delta	5	3	1	33.33%	0.46%	1.23%
18	Douglas	6	2	0	0.00%	0.31%	0.00%
19	Eagle	2	2	0	0.00%	0.31%	0.00%
22	Fremont	13	7	0	0.00%	1.07%	0.00%
23	Garfield	7	7	1	14.29%	1.07%	1.23%
28	Huerfano	7	6	0	0.00%	0.92%	0.00%
34	La Plata	13	10	1	10.00%	1.53%	1.23%
36	Las Animas	5	3	1	33.33%	0.46%	1.23%
38	Logan	5	3	0	0.00%	0.46%	0.00%
41	Moffat	2	2	0	0.00%	0.31%	0.00%
42	Montezuma	13	13	0	0.00%	1.98%	0.00%
43	Montrose	14	10	1	10.00%	1.53%	1.23%
44	Morgan	6	5	0	0.00%	0.76%	0.00%
45	Otero	10	7	1	14.29%	1.07%	1.23%
50	Prowers	7	6	1	16.67%	0.92%	1.23%
53	Rio Grande	6	6	0	0.00%	0.92%	0.00%
55	Saguache	4	2	1	50.00%	0.31%	1.23%
60	Teller	3	2	0	0.00%	0.31%	0.00%
80	Broomfield	3	2	0	0.00%	0.31%	0.00%
Me	edium Counties	142	106	8	7.55%	16.18%	9.88%
	Statewide	936	655	81	12.37%		



The medium counties are 16.18% of the negative caseload and 9.88% of the error rate. The statewide error rate is 12.36%; the statewide error rate with only Medium County cases is 1.22%.

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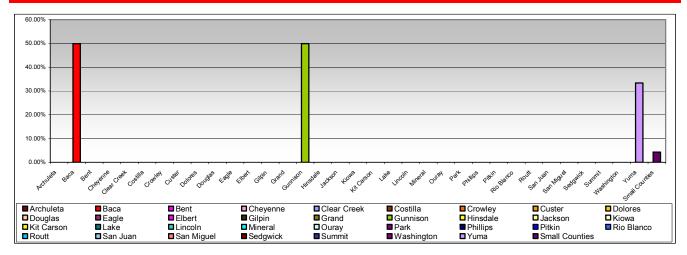
COLORADO SMALL COUNTIES



FFY 2007 FOOD STAMP NEGATIVE ERROR RATES

Small County Negative Error Rates

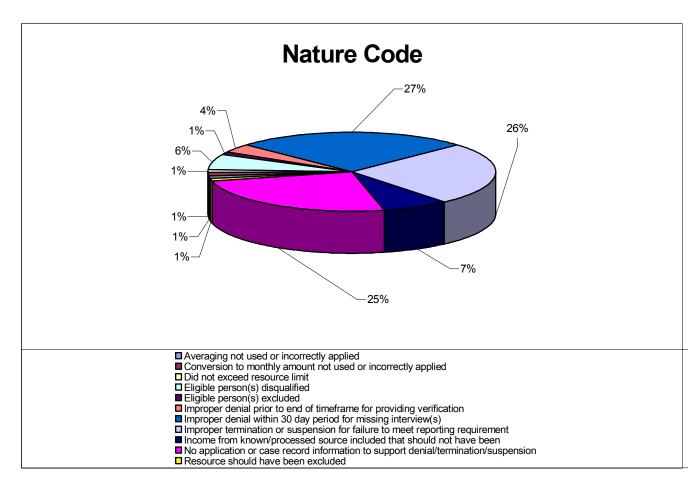
County No.	County Name	Total Cases Selected	Total Cases Completed	Total Cases in Error	Negative Error Rate	% of State Negative Caseload	% of State Error
04	Archuleta	1	1	0	0.00%	0.15%	0.00%
05	Baca	2	2	0	0.00%	0.31%	0.00%
06	Bent	2	2	0	0.00%	0.31%	0.00%
09	Cheyenne	0	0	0	0.00%	0.00%	0.00%
10	Clear Creek	0	0	0	0.00%	0.00%	0.00%
12	Costilla	0	0	0	0.00%	0.00%	0.00%
13	Crowley	0	0	0	0.00%	0.00%	0.00%
14	Custer	0	0	0	0.00%	0.00%	0.00%
17	Dolores	0	0	0	0.00%	0.00%	0.00%
18	Douglas	6	2	0	0.00%	0.31%	0.00%
19	Eagle	2	2	0	0.00%	0.31%	0.00%
20	Elbert	2	2	0	0.00%	0.31%	0.00%
24	Gilpin	0	0	0	0.00%	0.00%	0.00%
25	Grand	0	0	0	0.00%	0.00%	0.00%
26	Gunnison	4	2	0	0.00%	0.31%	0.00%
27	Hinsdale	0	0	0	0.00%	0.00%	0.00%
29	Jackson	0	0	0	0.00%	0.00%	0.00%
31	Kiowa	1	1	1	100.00%	0.15%	1.23%
32	Kit Carson	2	1	1	100.00%	0.15%	1.23%
33	Lake	1	1	0	0.00%	0.15%	0.00%
37	Lincoln	1	0	0	0.00%	0.00%	0.00%
40	Mineral	1	1	0	0.00%	0.15%	0.00%
46	Ouray	0	0	0	0.00%	0.00%	0.00%
47	Park	0	0	0	0.00%	0.00%	0.00%
48	Phillips	1	1	0	0.00%	0.15%	0.00%
49	Pitkin	0	0	0	0.00%	0.00%	0.00%
52	Rio Blanco	0	0	0	0.00%	0.00%	0.00%
54	Routt	1	1	1	100.00%	0.15%	1.23%
56	San Juan	4	2	1	50.00%	0.31%	1.23%
57	San Miguel	0	0	0	0.00%	0.00%	0.00%
58	Sedgwick	0	0	0	0.00%	0.00%	0.00%
59	Summit	0	0	0	0.00%	0.00%	0.00%
61	Washington	0	0	0	0.00%	0.00%	0.00%
63	Yuma	2	2	0	0.00%	0.31%	0.00%
	Small Counties	33	23	4	12.12%	3.51%	4.94%
	Statewide	936	655	81	12.37%	100.00%	100.00%



The small counties are 3.51% of the negative caseload and 4.94% of the error rate. The statewide error rate is 12.37%; the statewide error rate with only Small County cases is .61%.

Negative Error by Nature

Nature Code	Total for Nature Code	% of Error
Averaging not used or incorrectly applied	1	1.23%
Conversion to monthly amount not used or incorrectly applied	1	1.23%
Did not exceed resource limit	1	1.23%
Eligible person(s) disqualified	5	6.17%
Eligible person(s) excluded	1	1.23%
Improper denial prior to end of timeframe for providing verification	3	3.70%
Improper denial within 30 day period for missing interview(s)	21	25.93%
Improper termination or suspension for failure to meet reporting requirement	21	25.93%
Income from known/processed source included that should not have been	6	7.41%
No application or case record information to support denial/termination/ suspension	20	24.69%
Resource should have been excluded	1	1.23%



The nature coding for the error indicates what caused the negative action to be an invalid negative action.

	NE	C ATIV	E CAS	E EDD		TE		
		GAIIV		TOTAL CASES	UK KA			
MONTH	TOTAL CASES SELECTED	TOTAL CASES COMPLETED (Disposition 1)	TOTAL CASES NOT SUBJECT TO REVIEW/ LISTED IN ERROR (Disposition 2)	INCOMPLETE/ REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)	TOTAL CASES DESELECTED FOR OVER- SAMPLING (Disposition 4)	TOTAL CASES IN ERROR	MONTHLY NEGATIVE CASE ERROR RATE	ROLLING NEGATIVE CASE ERROR RATE
October	81	57	22	2	0	9	15.79%	
November	81	56	24	1	0	6	10.71%	13.27%
December	78	54	20	4	0	9	16.67%	14.37%
January	84	61	22	1	0	9	14.75%	14.47%
February	75	50	24	1	0	3	6.00%	12.95%
March	90	65	23	2	0	6	9.23%	12.24%
April	75	49	23	3	0	6	12.24%	12.24%
Мау	80	55	21	4	0	9	16.36%	12.75%
June	79	50	26	3	0	5	10.00%	12.47%
July	72	48	23	1	0	4	8.33%	12.11%
August	73	51	19	3	0	7	13.73%	12.25%
September	68	59	7	2	0	8	13.56%	12.37%
Total	936	655	254	27	0	81		12.37%

	CO	LORAI	00			
	FFY 2002	FFY 2003	FFY 2004	FFY 2005	FFY 2006	FFY 2007
	Oct. 2001- Sept. 2002	Oct. 2002- Sept. 2003	Oct. 2003- Sept. 2004	Oct. 2004- Sept. 2005	Oct. 2005- Sept. 2006	Oct. 2006- Sept. 2007
TOTAL CASES SELECTED FOR REVIEW	674	694	755	1530	1089	936
TOTAL CASES COMPLETED (Disposition 1)	588	595	574	794	708	655
TOTAL CASES NOT SUBJECT TO REVIEW/ LISTED IN ERROR (Disposition 2)		68	128	533	314	254
TOTAL CASES INCOMPLETE/REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)		32	52	203	67	27
TOTAL CASES IN ERROR	119	41	10	103	82	81
NEGATIVE CASE ERROR RATE	20.24%	6.89%	1.74%	12.97%	11.58%	12.37%

ADAMS						
	FFY 2002	FFY 2003	FFY 2004	FFY 2005	FFY 2006	FFY 2007
	Oct. 2001- Sept. 2002	Oct. 2002- Sept. 2003	Oct. 2003- Sept. 2004	Oct. 2004- Sept. 2005	Oct. 2005- Sept. 2006	Oct. 2006- Sept. 2007
TOTAL CASES SELECTED FOR REVIEW	43	49	59	98	91	99
TOTAL CASES COMPLETED (Disposition 1)	39	44	48	58	67	72
TOTAL CASES NOT SUBJECT TO REVIEW/LISTED IN ERROR (Disposition 2)		4	11	37	23	26
TOTAL CASES INCOMPLETE/ REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)		1	0	3	2	1
TOTAL CASES IN ERROR	6	3	2	9	8	4
NEGATIVE CASE ERROR RATE	15.40%	6.82%	4.17%	15.52%	12.12%	5.56%

ALAMOSA						
	FFY 2002 Oct. 2001-	FFY 2003 Oct. 2002-	FFY 2004 Oct. 2003-	FFY 2005 Oct. 2004-	FFY 2006 Oct. 2005-	FFY 2007 Oct. 2006-
	Sept. 2002	Sept. 2003	Sept. 2004	Sept. 2005	Sept. 2006	Sept. 2007
TOTAL CASES SELECTED FOR REVIEW	7	6	4	16	8	4
TOTAL CASES COMPLETED (Disposition 1)	6	6	4	7	6	3
TOTAL CASES NOT SUBJECT TO RE- VIEW/LISTED IN ERROR (Disposition 2)		0	0	9	2	1
TOTAL CASES INCOMPLETE/ REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)		0	0	0	0	0
TOTAL CASES IN ERROR	0	0	0	1	3	0
NEGATIVE CASE ERROR RATE	0.00%	0.00%	0.00%	14.29%	50.00%	0.00%

ARAPAHOE						
	FFY 2002	FFY 2003	FFY 2004	FFY 2005	FFY 2006	FFY 2007
	Oct. 2001- Sept. 2002	Oct. 2002- Sept. 2003	Oct. 2003- Sept. 2004	Oct. 2004- Sept. 2005	Oct. 2005- Sept. 2006	Oct. 2006- Sept. 2007
TOTAL CASES SELECTED FOR REVIEW	62	71	78	154	104	72
TOTAL CASES COMPLETED (Disposition 1)	59	62	60	76	65	55
TOTAL CASES NOT SUBJECT TO REVIEW/LISTED IN ERROR (Disposition 2)		6	13	63	32	16
TOTAL CASES INCOMPLETE/ REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)		3	5	15	7	1
TOTAL CASES IN ERROR	15	1	0	11	6	5
NEGATIVE CASE ERROR RATE	25.40%	1.61%	0.00%	14.47%	9.23%	9.09%

ARCHULETA						
	FFY 2002	FFY 2003	FFY 2004	FFY 2005	FFY 2006	FFY 2007
	Oct. 2001- Sept. 2002	Oct. 2002- Sept. 2003	Oct. 2003- Sept. 2004	Oct. 2004- Sept. 2005	Oct. 2005- Sept. 2006	Oct. 2006- Sept. 2007
TOTAL CASES SELECTED FOR REVIEW	1	3	3	1	2	1
TOTAL CASES COMPLETED (Disposition 1)	1	2	1	1	2	1
TOTAL CASES NOT SUBJECT TO REVIEW/LISTED IN ERROR (Disposition 2)		0	2	0	0	0
TOTAL CASES INCOMPLETE/ REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)		1	0	0	0	0
TOTAL CASES IN ERROR	0	0	0	0	1	0
NEGATIVE CASE ERROR RATE	0.00%	0.00%	0.00%	0.00%	50.00%	0.00%

BACA						
	FFY 2002	FFY 2003	FFY 2004	FFY 2005	FFY 2006	FFY 2007
	Oct. 2001- Sept. 2002	Oct. 2002- Sept. 2003	Oct. 2003- Sept. 2004	Oct. 2004- Sept. 2005	Oct. 2005- Sept. 2006	Oct. 2006- Sept. 2007
TOTAL CASES SELECTED FOR REVIEW	0	0	0	3	1	2
TOTAL CASES COMPLETED (Disposition 1)	0	0	0	2	1	2
TOTAL CASES NOT SUBJECT TO REVIEW/LISTED IN ERROR (Disposition 2)		0	0	1	0	0
TOTAL CASES INCOMPLETE/ REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)		0	0	0	0	0
TOTAL CASES IN ERROR	0	0	0	1	0	0
NEGATIVE CASE ERROR RATE	0.00%	0.00%	0.00%	50.00%	0.00%	0.00%

BENT						
	FFY 2002	FFY 2003	FFY 2004	FFY 2005	FFY 2006	FFY 2007
	Oct. 2001- Sept. 2002	Oct. 2002- Sept. 2003	Oct. 2003- Sept. 2004	Oct. 2004- Sept. 2005	Oct. 2005- Sept. 2006	Oct. 2006- Sept. 2007
TOTAL CASES SELECTED FOR REVIEW	4	1	0	4	0	2
TOTAL CASES COMPLETED (Disposition 1)	3	1	0	1	0	2
TOTAL CASES NOT SUBJECT TO REVIEW/LISTED IN ERROR (Disposition 2)		0	0	3	0	0
TOTAL CASES INCOMPLETE/ REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)		0	0	0	0	0
TOTAL CASES IN ERROR	0	0	0	0	0	0
NEGATIVE CASE ERROR RATE	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

BOULDER						
	FFY 2002	FFY 2003	FFY 2004	FFY 2005	FFY 2006	FFY 2007
	Oct. 2001- Sept. 2002	Oct. 2002- Sept. 2003	Oct. 2003- Sept. 2004	Oct. 2004- Sept. 2005	Oct. 2005- Sept. 2006	Oct. 2006- Sept. 2007
TOTAL CASES SELECTED FOR REVIEW	18	21	29	70	37	31
TOTAL CASES COMPLETED (Disposition 1)	16	21	24	45	29	25
TOTAL CASES NOT SUBJECT TO REVIEW/LISTED IN ERROR (Disposition 2)		0	5	25	8	6
TOTAL CASES INCOMPLETE/ REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)		0	0	0	0	0
TOTAL CASES IN ERROR	2	1	0	4	3	3
NEGATIVE CASE ERROR RATE	12.50%	4.76%	0.00%	8.89%	10.34%	12.00%

BROOMFIELD							
	FFY 2002	FFY 2003	FFY 2004	FFY 2005	FFY 2006	FFY 2007	
	Oct. 2001- Sept. 2002	Oct. 2002- Sept. 2003	Oct. 2003- Sept. 2004	Oct. 2004- Sept. 2005	Oct. 2005- Sept. 2006	Oct. 2006- Sept. 2007	
TOTAL CASES SELECTED FOR REVIEW	5	8	6	8	5	3	
TOTAL CASES COMPLETED (Disposition 1)	5	8	5	4	5	2	
TOTAL CASES NOT SUBJECT TO REVIEW/LISTED IN ERROR (Disposition 2)		0	1	4	0	1	
TOTAL CASES INCOMPLETE/ REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)		0	0	0	0	0	
TOTAL CASES IN ERROR	1	1	0	0	1	0	
NEGATIVE CASE ERROR RATE	20.00%	12.50%	0.00%	0.00%	20.00%	0.00%	

CHAFFEE							
	FFY 2002	FFY 2003	FFY 2004	FFY 2005	FFY 2006	FFY 2007	
	Oct. 2001- Sept. 2002	Oct. 2002- Sept. 2003	Oct. 2003- Sept. 2004	Oct. 2004- Sept. 2005	Oct. 2005- Sept. 2006	Oct. 2006- Sept. 2007	
TOTAL CASES SELECTED FOR REVIEW	5	3	3	6	3	4	
TOTAL CASES COMPLETED (Disposition 1)	4	3	3	3	1	4	
TOTAL CASES NOT SUBJECT TO REVIEW/LISTED IN ERROR (Disposition 2)		0	0	3	2	0	
TOTAL CASES INCOMPLETE/ REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)		0	0	0	0	0	
TOTAL CASES IN ERROR	0	0	0	0	0	0	
NEGATIVE CASE ERROR RATE	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	

CHEYENNE								
	FFY 2002	FFY 2003	FFY 2004	FFY 2005	FFY 2006	FFY 2007		
	Oct. 2001- Sept. 2002	Oct. 2002- Sept. 2003	Oct. 2003- Sept. 2004	Oct. 2004- Sept. 2005	Oct. 2005- Sept. 2006	Oct. 2006- Sept. 2007		
TOTAL CASES SELECTED FOR REVIEW	1	0	0	1	0	0		
TOTAL CASES COMPLETED (Disposition 1)	1	0	0	1	0	0		
TOTAL CASES NOT SUBJECT TO REVIEW/LISTED IN ERROR (Disposition 2)		0	0	0	0	0		
TOTAL CASES INCOMPLETE/ REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)		0	0	0	0	0		
TOTAL CASES IN ERROR	0	0	0	0	0	0		
NEGATIVE CASE ERROR RATE	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		

CLEAR CREEK							
	FFY 2002	FFY 2003	FFY 2004	FFY 2005	FFY 2006	FFY 2007	
	Oct. 2001- Sept. 2002	Oct. 2002- Sept. 2003	Oct. 2003- Sept. 2004	Oct. 2004- Sept. 2005	Oct. 2005- Sept. 2006	Oct. 2006- Sept. 2007	
TOTAL CASES SELECTED FOR REVIEW	1	1	3	3	1	0	
TOTAL CASES COMPLETED (Disposition 1)	1	1	3	1	1	0	
TOTAL CASES NOT SUBJECT TO REVIEW/LISTED IN ERROR (Disposition 2)		0	0	2	0	0	
TOTAL CASES INCOMPLETE/ REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)		0	0	0	0	0	
TOTAL CASES IN ERROR	0	1	0	0	0	0	
NEGATIVE CASE ERROR RATE	0.00%	100.00%	0.00%	0.00%	0.00%	0.00%	

CONEJOS								
	FFY 2002	FFY 2003	FFY 2004	FFY 2005	FFY 2006	FFY 2007		
	Oct. 2001- Sept. 2002	Oct. 2002- Sept. 2003	Oct. 2003- Sept. 2004	Oct. 2004- Sept. 2005	Oct. 2005- Sept. 2006	Oct. 2006- Sept. 2007		
TOTAL CASES SELECTED FOR REVIEW	1	2	4	1	7	3		
TOTAL CASES COMPLETED (Disposition 1)	1	1	1	0	4	1		
TOTAL CASES NOT SUBJECT TO REVIEW/LISTED IN ERROR (Disposition 2)		1	3	1	3	2		
TOTAL CASES INCOMPLETE/ REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)		0	0	0	0	0		
TOTAL CASES IN ERROR	0	1	0	0	0	0		
NEGATIVE CASE ERROR RATE	0.00%	50.00%	0.00%	0.00%	0.00%	0.00%		

COSTILLA							
	FFY 2002	FFY 2003	FFY 2004	FFY 2005	FFY 2006	FFY 2007	
	Oct. 2001- Sept. 2002	Oct. 2002- Sept. 2003	Oct. 2003- Sept. 2004	Oct. 2004- Sept. 2005	Oct. 2005- Sept. 2006	Oct. 2006- Sept. 2007	
TOTAL CASES SELECTED FOR REVIEW	0	0	0	6	3	0	
TOTAL CASES COMPLETED (Disposition 1)	0	0	0	4	1	0	
TOTAL CASES NOT SUBJECT TO REVIEW/LISTED IN ERROR (Disposition 2)		0	0	2	2	0	
TOTAL CASES INCOMPLETE/ REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)		0	0	0	0	0	
TOTAL CASES IN ERROR	0	0	0	0	0	0	
NEGATIVE CASE ERROR RATE	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	

CROWLEY							
	FFY 2002	FFY 2003	FFY 2004	FFY 2005	FFY 2006	FFY 2007	
	Oct. 2001- Sept. 2002	Oct. 2002- Sept. 2003	Oct. 2003- Sept. 2004	Oct. 2004- Sept. 2005	Oct. 2005- Sept. 2006	Oct. 2006- Sept. 2007	
TOTAL CASES SELECTED FOR REVIEW	0	1	2	2	0	0	
TOTAL CASES COMPLETED (Disposition 1)	0	1	2	0	0	0	
TOTAL CASES NOT SUBJECT TO REVIEW/LISTED IN ERROR (Disposition 2)		0	0	2	0	0	
TOTAL CASES INCOMPLETE/ REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)		0	0	0	0	0	
TOTAL CASES IN ERROR	0	0	1	0	0	0	
NEGATIVE CASE ERROR RATE	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	

CUSTER							
	FFY 2002	FFY 2003	FFY 2004	FFY 2005	FFY 2006	FFY 2007	
	Oct. 2001- Sept. 2002	Oct. 2002- Sept. 2003	Oct. 2003- Sept. 2004	Oct. 2004- Sept. 2005	Oct. 2005- Sept. 2006	Oct. 2006- Sept. 2007	
TOTAL CASES SELECTED FOR REVIEW	0	3	1	1	0	0	
TOTAL CASES COMPLETED (Disposition 1)	0	2	0	1	0	0	
TOTAL CASES NOT SUBJECT TO REVIEW/LISTED IN ERROR (Disposition 2)		1	1	0	0	0	
TOTAL CASES INCOMPLETE/ REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)		0	0	0	0	0	
TOTAL CASES IN ERROR	0	0	0	0	0	0	
NEGATIVE CASE ERROR RATE	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	

DELTA							
	FFY 2002	FFY 2003	FFY 2004	FFY 2005	FFY 2006	FFY 2007	
	Oct. 2001- Sept. 2002	Oct. 2002- Sept. 2003	Oct. 2003- Sept. 2004	Oct. 2004- Sept. 2005	Oct. 2005- Sept. 2006	Oct. 2006- Sept. 2007	
TOTAL CASES SELECTED FOR REVIEW	2	4	4	7	7	5	
TOTAL CASES COMPLETED (Disposition 1)	2	3	3	4	5	3	
TOTAL CASES NOT SUBJECT TO REVIEW/LISTED IN ERROR (Disposition 2)		1	0	2	2	2	
TOTAL CASES INCOMPLETE/ REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)		0	1	1	0	0	
TOTAL CASES IN ERROR	0	0	0	0	1	1	
NEGATIVE CASE ERROR RATE	0.00%	0.00%	0.00%	0.00%	20.00%	33.33%	

DENVER								
	FFY 2002	FFY 2003	FFY 2004	FFY 2005	FFY 2006	FFY 2007		
	Oct. 2001- Sept. 2002	Oct. 2002- Sept. 2003	Oct. 2003- Sept. 2004	Oct. 2004- Sept. 2005	Oct. 2005- Sept. 2006	Oct. 2006- Sept. 2007		
TOTAL CASES SELECTED FOR REVIEW	178	163	163	336	220	199		
TOTAL CASES COMPLETED (Disposition 1)	151	138	128	144	136	138		
TOTAL CASES NOT SUBJECT TO REVIEW/LISTED IN ERROR (Disposition 2)		22	26	110	56	50		
TOTAL CASES INCOMPLETE/ REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)		4	9	82	28	11		
TOTAL CASES IN ERROR	41	15	1	23	23	27		
NEGATIVE CASE ERROR RATE	27.20%	10.87%	0.00%	15.97%	16.91%	19.57%		

DOLORES	DOLORES								
	FFY 2002 Oct. 2001- Sept. 2002	FFY 2003 Oct. 2002- Sept. 2003	FFY 2004 Oct. 2003- Sept. 2004	FFY 2005 Oct. 2004- ept. 2005	FFY 2006 Oct. 2005- Sept. 2006	FFY 2007 Oct. 2006- Sept. 2007			
TOTAL CASES SELECTED FOR REVIEW	0	0	0	0	0	0			
TOTAL CASES COMPLETED (Disposition 1)	0	0	0	0	0	0			
TOTAL CASES NOT SUBJECT TO REVIEW/LISTED IN ERROR (Disposition 2)		0	0	0	0	0			
TOTAL CASES INCOMPLETE/ REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)		0	0	0	0	0			
TOTAL CASES IN ERROR	0	0	0	0	0	0			
NEGATIVE CASE ERROR RATE	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%			

DOUGLAS								
	FFY 2002	FFY 2003	FFY 2004	FFY 2005	FFY 2006	FFY 2007		
	Oct. 2001- Sept. 2002	Oct. 2002- Sept. 2003	Oct. 2003- Sept. 2004	Oct. 2004- Sept. 2005	Oct. 2005- Sept. 2006	Oct. 2006- Sept. 2007		
TOTAL CASES SELECTED FOR REVIEW	0	0	1	10	14	6		
TOTAL CASES COMPLETED (Disposition 1)	0	0	1	7	12	2		
TOTAL CASES NOT SUBJECT TO REVIEW/LISTED IN ERROR (Disposition 2)		0	0	3	2	3		
TOTAL CASES INCOMPLETE/ REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)		0	0	0	0	1		
TOTAL CASES IN ERROR	0	0	1	0	1	0		
NEGATIVE CASE ERROR RATE	0.00%	0.00%	100.00%	0.00%	8.33%	0.00%		

EAGLE								
	FFY 2002	FFY 2003	FFY 2004	FFY 2005	FFY 2006	FFY 2007		
	Oct. 2001- Sept. 2002	Oct. 2002- Sept. 2003	Oct. 2003- Sept. 2004	Oct. 2004- Sept. 2005	Oct. 2005- Sept. 2006	Oct. 2006- Sept. 2007		
TOTAL CASES SELECTED FOR REVIEW	1	0	0	5	3	2		
TOTAL CASES COMPLETED (Disposition 1)	1	0	0	4	3	2		
TOTAL CASES NOT SUBJECT TO REVIEW/LISTED IN ERROR (Disposition 2)		0	0	1	0	0		
TOTAL CASES INCOMPLETE/ REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)		0	0	0	0	0		
TOTAL CASES IN ERROR	0	0	0	0	2	0		
NEGATIVE CASE ERROR RATE	0.00%	0.00%	0.00%	0.00%	66.67%	0.00%		

ELBERT								
	FFY 2002	FFY 2003	FFY 2004	FFY 2005	FFY 2006	FFY 2007		
	Oct. 2001- Sept. 2002	Oct. 2002- Sept. 2003	Oct. 2003- Sept. 2004	Oct. 2004- Sept. 2005	Oct. 2005- Sept. 2006	Oct. 2006- Sept. 2007		
TOTAL CASES SELECTED FOR REVIEW	0	0	0	1	1	2		
TOTAL CASES COMPLETED (Disposition 1)	0	0	0	1	1	2		
TOTAL CASES NOT SUBJECT TO REVIEW/LISTED IN ERROR (Disposition 2)		0	0	0	0	0		
TOTAL CASES INCOMPLETE/ REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)		0	0	0	0	0		
TOTAL CASES IN ERROR	0	0	0	0	0	0		
NEGATIVE CASE ERROR RATE	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		

EL PASO								
	FFY 2002	FFY 2003	FFY 2004	FFY 2005	FFY 2006	FFY 2007		
	Oct. 2001- Sept. 2002	Oct. 2002- Sept. 2003	Oct. 2003- Sept. 2004	Oct. 2004- Sept. 2005	Oct. 2005- Sept. 2006	Oct. 2006- Sept. 2007		
TOTAL CASES SELECTED FOR REVIEW	117	94	96	222	149	126		
TOTAL CASES COMPLETED (Disposition 1)	105	76	64	84	83	74		
TOTAL CASES NOT SUBJECT TO RE- VIEW/LISTED IN ERROR (Disposition 2)		11	12	58	46	42		
TOTAL CASES INCOMPLETE/ REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)		7	20	80	20	10		
TOTAL CASES IN ERROR	21	2	1	14	9	12		
NEGATIVE CASE ERROR RATE	20.00%	2.63%	1.56%	16.67%	10.84%	16.22%		

FREMONT								
	FFY 2002	FFY 2003	FFY 2004	FFY 2005	FFY 2006	FFY 2007		
	Oct. 2001- Sept. 2002	Oct. 2002- Sept. 2003	Oct. 2003- Sept. 2004	Oct. 2004- Sept. 2005	Oct. 2005- Sept. 2006	Oct. 2006- Sept. 2007		
TOTAL CASES SELECTED FOR REVIEW	8	12	12	15	17	13		
TOTAL CASES COMPLETED (Disposition 1)	7	12	6	9	13	7		
TOTAL CASES NOT SUBJECT TO REVIEW/LISTED IN ERROR (Disposition 2)		0	5	6	3	6		
TOTAL CASES INCOMPLETE/ REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)		0	0	0	1	0		
TOTAL CASES IN ERROR	3	1	0	0	1	0		
NEGATIVE CASE ERROR RATE	42.90%	8.33%	0.00%	0.00%	7.69%	0.00%		

GARFIELD								
	FFY 2002	FFY 2003	FFY 2004	FFY 2005	FFY 2006	FFY 2007		
	Oct. 2001- Sept. 2002	Oct. 2002- Sept. 2003	Oct. 2003- Sept. 2004	Oct. 2004- Sept. 2005	Oct. 2005- Sept. 2006	Oct. 2006- Sept. 2007		
TOTAL CASES SELECTED FOR REVIEW	3	2	3	11	8	7		
TOTAL CASES COMPLETED (Disposition 1)	2	2	1	9	3	7		
TOTAL CASES NOT SUBJECT TO REVIEW/LISTED IN ERROR (Disposition 2)		0	1	2	5	0		
TOTAL CASES INCOMPLETE/ REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)		0	1	0	0	0		
TOTAL CASES IN ERROR	1	0	0	3	0	1		
NEGATIVE CASE ERROR RATE	50.00%	0.00%	0.00%	33.33%	0.00%	14.29%		

GILPIN							
	FFY 2002	FFY 2003	FFY 2004	FFY 2005	FFY 2006	FFY 2007	
	Oct. 2001- Sept. 2002	Oct. 2002- Sept. 2003	Oct. 2003- Sept. 2004	Oct. 2004- Sept. 2005	Oct. 2005- Sept. 2006	Oct. 2006- Sept. 2007	
TOTAL CASES SELECTED FOR REVIEW	0	0	0	1	2	0	
TOTAL CASES COMPLETED (Disposition 1)	0	0	0	1	2	0	
TOTAL CASES NOT SUBJECT TO REVIEW/LISTED IN ERROR (Disposition 2)		0	0	0	0	0	
TOTAL CASES INCOMPLETE/ REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)		0	0	0	0	0	
TOTAL CASES IN ERROR	0	0	0	0	0	0	
NEGATIVE CASE ERROR RATE	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	

GRAND								
	FFY 2002 Oct. 2001- Sept. 2002	FFY 2003 Oct. 2002- Sept. 2003	FFY 2004 Oct. 2003- Sept. 2004	FFY 2005 Oct. 2004- Sept. 2005	FFY 2006 Oct. 2005- Sept. 2006	FFY 2007 Oct. 2006- Sept. 2007		
TOTAL CASES SELECTED FOR REVIEW	0	0	2	1	3	0		
TOTAL CASES COMPLETED (Disposition 1)	0	0	1	1	3	0		
TOTAL CASES NOT SUBJECT TO REVIEW/LISTED IN ERROR (Disposition 2)		0	1	0	0	0		
TOTAL CASES INCOMPLETE/ REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)		0	0	0	0	0		
TOTAL CASES IN ERROR	0	0	0	0	1	0		
NEGATIVE CASE ERROR RATE	0.00%	0.00%	0.00%	0.00%	33.33%	0.00%		

GUNNISON								
	FFY 2002	FFY 2003	FFY 2004	FFY 2005	FFY 2006	FFY 2007		
	Oct. 2001- Sept. 2002	Oct. 2002- Sept. 2003	Oct. 2003- Sept. 2004	Oct. 2004- Sept. 2005	Oct. 2005- Sept. 2006	Oct. 2006- Sept. 2007		
TOTAL CASES SELECTED FOR REVIEW	0	0	1	2	2	4		
TOTAL CASES COMPLETED (Disposition 1)	0	0	1	2	1	2		
TOTAL CASES NOT SUBJECT TO REVIEW/LISTED IN ERROR (Disposition 2)		0	0	0	1	2		
TOTAL CASES INCOMPLETE/ REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)		0	0	0	0	0		
TOTAL CASES IN ERROR	0	0	0	1	0	0		
NEGATIVE CASE ERROR RATE	0.00%	0.00%	0.00%	50.00%	0.00%	0.00%		

HINSDALE								
	FFY 2002 Oct. 2001- Sept. 2002	FFY 2003 Oct. 2002- Sept. 2003	FFY 2004 Oct. 2003- Sept. 2004	FFY 2005 Oct. 2004- Sept. 2005	FFY 2006 Oct. 2005- Sept. 2006	FFY 2007 Oct. 2006- Sept. 2007		
TOTAL CASES SELECTED FOR REVIEW	0	0	0	0	0	0		
TOTAL CASES COMPLETED (Disposition 1)	0	0	0	0	0	0		
TOTAL CASES NOT SUBJECT TO RE- VIEW/LISTED IN ERROR (Disposition 2)		0	0	0	0	0		
TOTAL CASES INCOMPLETE/ REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)		0	0	0	0	0		
TOTAL CASES IN ERROR	0	0	0	0	0	0		
NEGATIVE CASE ERROR RATE	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		

HUERFANO								
	FFY 2002	FFY 2003	FFY 2004	FFY 2005	FFY 2006	FFY 2007		
	Oct. 2001- Sept. 2002	Oct. 2002- Sept. 2003	Oct. 2003- Sept. 2004	Oct. 2004- Sept. 2005	Oct. 2005- Sept. 2006	Oct. 2006- Sept. 2007		
TOTAL CASES SELECTED FOR REVIEW	2	2	4	5	3	7		
TOTAL CASES COMPLETED (Disposition 1)	2	2	4	4	3	6		
TOTAL CASES NOT SUBJECT TO REVIEW/LISTED IN ERROR (Disposition 2)		0	0	1	0	1		
TOTAL CASES INCOMPLETE/ REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)		0	0	0	0	0		
TOTAL CASES IN ERROR	0	1	0	0	0	0		
NEGATIVE CASE ERROR RATE	0.00%	50.00%	0.00%	0.00%	0.00%	0.00%		

JACKSON								
	FFY 2002 Oct. 2001- Sept. 2002	FFY 2003 Oct. 2002- Sept. 2003	FFY 2004 Oct. 2003- Sept. 2004	FFY 2005 Oct. 2004- Sept. 2005	FFY 2006 Oct. 2005- Sept. 2006	FFY 2007 Oct. 2006- Sept. 2007		
TOTAL CASES SELECTED FOR REVIEW	0	0	0	0	0	0		
TOTAL CASES COMPLETED (Disposition 1)	0	0	0	0	0	0		
TOTAL CASES NOT SUBJECT TO REVIEW/LISTED IN ERROR (Disposition 2)		0	0	0	0	0		
TOTAL CASES INCOMPLETE/ REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)		0	0	0	0	0		
TOTAL CASES IN ERROR	0	0	0	0	0	0		
NEGATIVE CASE ERROR RATE	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		

JEFFERSON								
	FFY 2002	FFY 2003	FFY 2004	FFY 2005	FFY 2006	FFY 2007		
	Oct. 2001- Sept. 2002	Oct. 2002- Sept. 2003	Oct. 2003- Sept. 2004	Oct. 2004- Sept. 2005	Oct. 2005- Sept. 2006	Oct. 2006- Sept. 2007		
TOTAL CASES SELECTED FOR REVIEW	42	51	54	76	56	56		
TOTAL CASES COMPLETED (Disposition 1)	37	45	43	46	37	46		
TOTAL CASES NOT SUBJECT TO REVIEW/LISTED IN ERROR (Disposition 2)		6	9	27	17	10		
TOTAL CASES INCOMPLETE/ REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)		0	2	3	2	0		
TOTAL CASES IN ERROR	2	3	1	7	5	8		
NEGATIVE CASE ERROR RATE	0.00%	6.67%	2.33%	15.22%	13.51%	17.39%		

KIOWA						
	FFY 2002 Oct. 2001- Sept. 2002	FFY 2003 Oct. 2002- Sept. 2003	FFY 2004 Oct. 2003- Sept. 2004	FFY 2005 Oct. 2004- Sept. 2005	FFY 2006 Oct. 2005- Sept. 2006	FFY 2007 Oct. 2006- Sept. 2007
TOTAL CASES SELECTED FOR REVIEW	0	0	1	1	1	1
TOTAL CASES COMPLETED (Disposition 1)	0	0	0	0	0	1
TOTAL CASES NOT SUBJECT TO REVIEW/LISTED IN ERROR (Disposition 2)		0	1	1	1	0
TOTAL CASES INCOMPLETE/ REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)		0	0	0	0	0
TOTAL CASES IN ERROR	0	0	0	0	0	1
NEGATIVE CASE ERROR RATE	0.00%	0.00%	0.00%	0.00%	0.00%	100.00%

KIT CARSON								
	FFY 2002	FFY 2003	FFY 2004	FFY 2005	FFY 2006	FFY 2007		
	Oct. 2001- Sept. 2002	Oct. 2002- Sept. 2003	Oct. 2003- Sept. 2004	Oct. 2004- Sept. 2005	Oct. 2005- Sept. 2006	Oct. 2006- Sept. 2007		
TOTAL CASES SELECTED FOR REVIEW	0	1	0	3	2	2		
TOTAL CASES COMPLETED (Disposition 1)	0	1	0	1	1	1		
TOTAL CASES NOT SUBJECT TO REVIEW/LISTED IN ERROR (Disposition 2)		0	0	2	1	1		
TOTAL CASES INCOMPLETE/ REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)		0	0	0	0	0		
TOTAL CASES IN ERROR	0	0	0	0	1	1		
NEGATIVE CASE ERROR RATE	0.00%	0.00%	0.00%	0.00%	50.00%	100.00%		

LAKE								
	FFY 2002	FFY 2003	FFY 2004	FFY 2005	FFY 2006	FFY 2007		
	Oct. 2001- Sept. 2002	Oct. 2002- Sept. 2003	Oct. 2003- Sept. 2004	Oct. 2004- Sept. 2005	Oct. 2005- Sept. 2006	Oct. 2006- Sept. 2007		
TOTAL CASES SELECTED FOR REVIEW	2	2	1	3	3	1		
TOTAL CASES COMPLETED (Disposition 1)	1	1	1	1	1	1		
TOTAL CASES NOT SUBJECT TO REVIEW/LISTED IN ERROR (Disposition 2)		0	0	2	2	0		
TOTAL CASES INCOMPLETE/ REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)		1	0	0	0	0		
TOTAL CASES IN ERROR	0	0	0	0	0	0		
NEGATIVE CASE ERROR RATE	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		

LA PLATA	LA PLATA								
	FFY 2002	FFY 2003	FFY 2004	FFY 2005	FFY 2006	FFY 2007			
	Oct. 2001-Sept. 2002	Oct. 2002-Sept. 2003	Oct. 2003-Sept. 2004	Oct. 2004-Sept. 2005	Oct. 2005-Sept. 2006	Oct. 2006-Sept. 2007			
TOTAL CASES SELECTED FOR REVIEW	12	9	11	13	13	13			
TOTAL CASES COMPLETED (Disposition 1)	10	8	7	9	11	10			
TOTAL CASES NOT SUBJECT TO REVIEW/LISTED IN ERROR (Disposition 2)		1	4	4	2	3			
TOTAL CASES INCOMPLETE/ REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)		0	0	0	0	0			
TOTAL CASES IN ERROR	3	0	0	0	0	1			
NEGATIVE CASE ERROR RATE	30.00%	0.00%	0.00%	0.00%	0.00%	10.00%			

LARIMER								
	FFY 2002	FFY 2003	FFY 2004	FFY 2005	FFY 2006	FFY 2007		
	Oct. 2001- Sept. 2002	Oct. 2002- Sept. 2003	Oct. 2003- Sept. 2004	Oct. 2004- Sept. 2005	Oct. 2005- Sept. 2006	Oct. 2006- Sept. 2007		
TOTAL CASES SELECTED FOR REVIEW	26	27	30	89	51	55		
TOTAL CASES COMPLETED (Disposition 1)	20	22	20	52	35	32		
TOTAL CASES NOT SUBJECT TO REVIEW/LISTED IN ERROR (Disposition 2)		3	4	36	16	22		
TOTAL CASES INCOMPLETE/ REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)		2	6	1	0	1		
TOTAL CASES IN ERROR	0	1	0	1	2	5		
NEGATIVE CASE ERROR RATE	0.00%	4.55%	0.00%	1.92%	5.71%	15.63%		

LAS ANIMAS								
	FFY 2002	FFY 2003	FFY 2004	FFY 2005	FFY 2006	FFY 2007		
	Oct. 2001- Sept. 2002	Oct. 2002- Sept. 2003	Oct. 2003- Sept. 2004	Oct. 2004- Sept. 2005	Oct. 2005- Sept. 2006	Oct. 2006- Sept. 2007		
TOTAL CASES SELECTED FOR REVIEW	3	2	6	10	9	5		
TOTAL CASES COMPLETED (Disposition 1)	3	2	4	7	6	3		
TOTAL CASES NOT SUBJECT TO REVIEW/LISTED IN ERROR (Disposition 2)		0	1	3	3	2		
TOTAL CASES INCOMPLETE/ REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)		0	1	0	0	0		
TOTAL CASES IN ERROR	0	0	0	0	1	1		
NEGATIVE CASE ERROR RATE	0.00%	0.00%	0.00%	0.00%	16.67%	33.33%		

LINCOLN								
	FFY 2002	FFY 2003	FFY 2004	FFY 2005	FFY 2006	FFY 2007		
	Oct. 2001- Sept. 2002	Oct. 2002- Sept. 2003	Oct. 2003- Sept. 2004	Oct. 2004- Sept. 2005	Oct. 2005- Sept. 2006	Oct. 2006- Sept. 2007		
TOTAL CASES SELECTED FOR REVIEW	0	1	0	2	3	1		
TOTAL CASES COMPLETED (Disposition 1)	0	1	0	2	3	0		
TOTAL CASES NOT SUBJECT TO REVIEW/LISTED IN ERROR (Disposition 2)		0	0	0	0	1		
TOTAL CASES INCOMPLETE/ REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)		0	0	0	0	0		
TOTAL CASES IN ERROR	0	0	0	0	0	0		
NEGATIVE CASE ERROR RATE	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		

LOGAN							
	FFY 2002	FFY 2003	FFY 2004	FFY 2005	FFY 2006	FFY 2007	
	Oct. 2001- Sept. 2002	Oct. 2002- Sept. 2003	Oct. 2003- Sept. 2004	Oct. 2004- Sept. 2005	Oct. 2005- Sept. 2006	Oct. 2006- Sept. 2007	
TOTAL CASES SELECTED FOR REVIEW	6	5	5	14	7	5	
TOTAL CASES COMPLETED (Disposition 1)	6	5	3	9	4	3	
TOTAL CASES NOT SUBJECT TO REVIEW/LISTED IN ERROR (Disposition 2)		0	2	5	3	2	
TOTAL CASES INCOMPLETE/ REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)		0	0	0	0	0	
TOTAL CASES IN ERROR	0	0	0	1	0	0	
NEGATIVE CASE ERROR RATE	0.00%	0.00%	0.00%	11.11%	0.00%	0.00%	

MESA							
	FFY 2002 Oct. 2001-	FFY 2003 Oct. 2002-	FFY 2004 Oct. 2003-	FFY 2005 Oct. 2004-	FFY 2006 Oct. 2005-	FFY 2007 Oct. 2006-	
	Sept. 2001-	Sept. 2003	Sept. 2004	Sept. 2005	Sept. 2006	Sept. 2007	
TOTAL CASES SELECTED FOR REVIEW	15	19	25	65	38	33	
TOTAL CASES COMPLETED (Disposition 1)	13	18	21	43	31	27	
TOTAL CASES NOT SUBJECT TO REVIEW/LISTED IN ERROR (Disposition 2)		1	4	18	7	6	
TOTAL CASES INCOMPLETE/ REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)		0	0	4	0	0	
TOTAL CASES IN ERROR	1	1	1	6	2	1	
NEGATIVE CASE ERROR RATE	7.70%	5.56%	4.76%	13.95%	6.45%	3.70%	

MINERAL						
	FFY 2002	FFY 2003	FFY 2004	FFY 2005	FFY 2006	FFY 2007
	Oct. 2001- Sept. 2002	Oct. 2002- Sept. 2003	Oct. 2003- Sept. 2004	Oct. 2004- Sept. 2005	Oct. 2005- Sept. 2006	Oct. 2006- Sept. 2007
TOTAL CASES SELECTED FOR REVIEW	0	0	0	0	0	1
TOTAL CASES COMPLETED (Disposition 1)	0	0	0	0	0	1
TOTAL CASES NOT SUBJECT TO REVIEW/LISTED IN ERROR (Disposition 2)		0	0	0	0	0
TOTAL CASES INCOMPLETE/ REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)		0	0	0	0	0
TOTAL CASES IN ERROR	0	0	0	0	0	0
NEGATIVE CASE ERROR RATE	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

MOFFAT						
	FFY 2002 Oct. 2001- Sept. 2002	FFY 2003 Oct. 2002- Sept. 2003	FFY 2004 Oct. 2003- Sept. 2004	FFY 2005 Oct. 2004- Sept. 2005	FFY 2006 Oct. 2005- Sept. 2006	FFY 2007 Oct. 2006- Sept. 2007
TOTAL CASES SELECTED FOR REVIEW	5	3	4	8	2	2
TOTAL CASES COMPLETED (Disposition 1)	5	3	4	8	0	2
TOTAL CASES NOT SUBJECT TO REVIEW/LISTED IN ERROR (Disposition 2)		0	0	0	2	0
TOTAL CASES INCOMPLETE/ REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)		0	0	0	0	0
TOTAL CASES IN ERROR	2	1	0	0	0	0
NEGATIVE CASE ERROR RATE	40.00%	33.33%	0.00%	0.00%	0.00%	0.00%

MONTEZUMA	MONTEZUMA							
	FFY 2002	FFY 2003	FFY 2004	FFY 2005	FFY 2006	FFY 2007		
	Oct. 2001- Sept. 2002	Oct. 2002- Sept. 2003	Oct. 2003- Sept. 2004	Oct. 2004- Sept. 2005	Oct. 2005- Sept. 2006	Oct. 2006- Sept. 2007		
TOTAL CASES SELECTED FOR REVIEW	7	8	11	10	10	13		
TOTAL CASES COMPLETED (Disposition 1)	7	7	10	5	4	13		
TOTAL CASES NOT SUBJECT TO REVIEW/LISTED IN ERROR (Disposition 2)		1	1	5	6	0		
TOTAL CASES INCOMPLETE/ REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)		0	0	0	0	0		
TOTAL CASES IN ERROR	1	0	0	1	1	0		
NEGATIVE CASE ERROR RATE	14.30%	0.00%	0.00%	20.00%	25.00%	0.00%		

MONTROSE						
	FFY 2002 Oct. 2001- Sept. 2002	FFY 2003 Oct. 2002- Sept. 2003	FFY 2004 Oct. 2003- Sept. 2004	FFY 2005 Oct. 2004- Sept. 2005	FFY 2006 Oct. 2005- Sept. 2006	FFY 2007 Oct. 2006- Sept. 2007
TOTAL CASES SELECTED FOR REVIEW	8	8	10	14	16	14
TOTAL CASES COMPLETED (Disposition 1)	8	6	9	7	12	10
TOTAL CASES NOT SUBJECT TO REVIEW/LISTED IN ERROR (Disposition 2)		2	1	6	4	4
TOTAL CASES INCOMPLETE/ REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)		0	0	1	0	0
TOTAL CASES IN ERROR	4	1	0	1	0	1
NEGATIVE CASE ERROR RATE	50.00%	16.67%	0.00%	14.29%	0.00%	10.00%

MORGAN								
	FFY 2002	FFY 2003	FFY 2004	FFY 2005	FFY 2006	FFY 2007		
	Oct. 2001- Sept. 2002	Oct. 2002- Sept. 2003	Oct. 2003- Sept. 2004	Oct. 2004- Sept. 2005	Oct. 2005- Sept. 2006	Oct. 2006- Sept. 2007		
TOTAL CASES SELECTED FOR REVIEW	6	5	6	14	4	6		
TOTAL CASES COMPLETED (Disposition 1)	5	5	6	9	3	5		
TOTAL CASES NOT SUBJECT TO REVIEW/LISTED IN ERROR (Disposition 2)		0	0	5	1	1		
TOTAL CASES INCOMPLETE/ REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)		0	0	0	0	0		
TOTAL CASES IN ERROR	0	2	0	0	0	0		
NEGATIVE CASE ERROR RATE	0.00%	40.00%	0.00%	0.00%	0.00%	0.00%		

OTERO						
	FFY 2002 Oct. 2001- Sept. 2002	FFY 2003 Oct. 2002- Sept. 2003	FFY 2004 Oct. 2003- Sept. 2004	FFY 2005 Oct. 2004- Sept. 2005	FFY 2006 Oct. 2005- Sept. 2006	FFY 2007 Oct. 2006- Sept. 2007
TOTAL CASES SELECTED FOR REVIEW	5	6	8	18	9	10
TOTAL CASES COMPLETED (Disposition 1)	5	6	6	8	6	7
TOTAL CASES NOT SUBJECT TO REVIEW/LISTED IN ERROR (Disposition 2)		0	2	8	2	3
TOTAL CASES INCOMPLETE/ REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)		0	0	2	1	0
TOTAL CASES IN ERROR	1	1	0	1	1	1
NEGATIVE CASE ERROR RATE	20.00%	16.67%	0.00%	12.50%	16.67%	14.29%

OURAY								
	FFY 2002	FFY 2003	FFY 2004	FFY 2005	FFY 2006	FFY 2007		
	Oct. 2001- Sept. 2002	Oct. 2002- Sept. 2003	Oct. 2003- Sept. 2004	Oct. 2004- Sept. 2005	Oct. 2005- Sept. 2006	Oct. 2006- Sept. 2007		
TOTAL CASES SELECTED FOR REVIEW	1	0	0	1	1	0		
TOTAL CASES COMPLETED Disposition 1)	1	0	0	1	0	0		
TOTAL CASES NOT SUBJECT TO REVIEW/LISTED IN ERROR (Disposition 2)		0	0	0	1	0		
TOTAL CASES INCOMPLETE/ REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)		0	0	0	0	0		
TOTAL CASES IN ERROR	0	0	0	0	0	0		
NEGATIVE CASE ERROR RATE	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		

PARK								
	FFY 2002	FFY 2003	FFY 2004	FFY 2005	FFY 2006	FFY 2007		
	Oct. 2001- Sept. 2002	Oct. 2002- Sept. 2003	Oct. 2003- Sept. 2004	Oct. 2004- Sept. 2005	Oct. 2005- Sept. 2006	Oct. 2006- Sept. 2007		
TOTAL CASES SELECTED FOR REVIEW	1	0	1	2	0	0		
TOTAL CASES COMPLETED (Disposition 1)	1	0	1	2	0	0		
TOTAL CASES NOT SUBJECT TO REVIEW/LISTED IN ERROR (Disposition 2)		0	0	0	0	0		
TOTAL CASES INCOMPLETE/ REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)		0	0	0	0	0		
TOTAL CASES IN ERROR	0	0	0	0	0	0		
NEGATIVE CASE ERROR RATE	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		

PHILLIPS								
	FFY 2002	FFY 2003	FFY 2004	FFY 2005	FFY 2006	FFY 2007		
	Oct. 2001- Sept. 2002	Oct. 2002- Sept. 2003	Oct. 2003- Sept. 2004	Oct. 2004- Sept. 2005	Oct. 2005- Sept. 2006	Oct. 2006- Sept. 2007		
TOTAL CASES SELECTED FOR REVIEW	0	0	1	0	1	1		
TOTAL CASES COMPLETED (Disposition 1)	0	0	1	0	1	1		
TOTAL CASES NOT SUBJECT TO REVIEW/LISTED IN ERROR (Disposition 2)		0	0	0	0	0		
TOTAL CASES INCOMPLETE/ REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)		0	0	0	0	0		
TOTAL CASES IN ERROR	0	0	0	0	0	0		
NEGATIVE CASE ERROR RATE	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		

PITKIN								
	FFY 2002	FFY 2003	FFY 2004	FFY 2005	FFY 2006	FFY 2007		
	Oct. 2001- Sept. 2002	Oct. 2002- Sept. 2003	Oct. 2003- Sept. 2004	Oct. 2004- Sept. 2005	Oct. 2005- Sept. 2006	Oct. 2006- Sept. 2007		
TOTAL CASES SELECTED FOR REVIEW	0	0	0	1	0	0		
TOTAL CASES COMPLETED (Disposition 1)	0	0	0	1	0	0		
TOTAL CASES NOT SUBJECT TO REVIEW/LISTED IN ERROR (Disposition 2)		0	0	0	0	0		
TOTAL CASES INCOMPLETE/ REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)		0	0	0	0	0		
TOTAL CASES IN ERROR	0	0	0	0	0	0		
NEGATIVE CASE ERROR RATE	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		

PROWERS								
	FFY 2002	FFY 2003	FFY 2004	FFY 2005	FFY 2006	FFY 2007		
	Oct. 2001- Sept. 2002	Oct. 2002- Sept. 2003	Oct. 2003- Sept. 2004	Oct. 2004- Sept. 2005	Oct. 2005- Sept. 2006	Oct. 2006- Sept. 2007		
TOTAL CASES SELECTED FOR REVIEW	5	3	1	10	12	7		
TOTAL CASES COMPLETED (Disposition 1)	5	2	1	7	7	6		
TOTAL CASES NOT SUBJECT TO REVIEW/LISTED IN ERROR (Disposition 2)		1	0	1	5	1		
TOTAL CASES INCOMPLETE/ REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)		0	0	2	0	0		
TOTAL CASES IN ERROR	1	0	0	1	2	1		
NEGATIVE CASE ERROR RATE	20.00%	0.00%	0.00%	14.29%	28.57%	16.67%		

PUEBLO								
	FFY 2002	FFY 2003	FFY 2004	FFY 2005	FFY 2006	FFY 2007		
	Oct. 2001- Sept. 2002	Oct. 2002- Sept. 2003	Oct. 2003- Sept. 2004	Oct. 2004- Sept. 2005	Oct. 2005- Sept. 2006	Oct. 2006- Sept. 2007		
TOTAL CASES SELECTED FOR REVIEW	31	39	45	101	82	54		
TOTAL CASES COMPLETED (Disposition 1)	18	28	33	50	49	34		
TOTAL CASES NOT SUBJECT TO REVIEW/LISTED IN ERROR (Disposition 2)		2	5	43	29	18		
TOTAL CASES INCOMPLETE/ REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)		9	7	8	4	2		
TOTAL CASES IN ERROR	2	1	0	13	3	0		
NEGATIVE CASE ERROR RATE	11.10%	3.57%	0.00%	26.00%	6.12%	0.00%		

RIO BLANCO								
	FFY 2002	FFY 2003	FFY 2004	FFY 2005	FFY 2006	FFY 2007		
	Oct. 2001- Sept. 2002	Oct. 2002- Sept. 2003	Oct. 2003- Sept. 2004	Oct. 2004- Sept. 2005	Oct. 2005- Sept. 2006	Oct. 2006- Sept. 2007		
TOTAL CASES SELECTED FOR REVIEW	1	1	2	1	1	0		
TOTAL CASES COMPLETED (Disposition 1)	1	0	2	0	0	0		
TOTAL CASES NOT SUBJECT TO REVIEW/LISTED IN ERROR (Disposition 2)		1	0	1	0	0		
TOTAL CASES INCOMPLETE/ REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)		0	0	0	0	0		
TOTAL CASES IN ERROR	0	0	0	0	0	0		
NEGATIVE CASE ERROR RATE	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		

RIO GRANDE								
	FFY 2002 Oct. 2001-	FFY 2003 Oct. 2002-	FFY 2004 Oct. 2003-	FFY 2005 Oct. 2004-	FFY 2006 Oct. 2005-	FFY 2007 Oct. 2006-		
	Sept. 2002	Sept. 2003	Sept. 2004	Sept. 2005	Sept. 2006	Sept. 2007		
TOTAL CASES SELECTED FOR REVIEW	0	2	1	7	4	6		
TOTAL CASES COMPLETED (Disposition 1)	0	2	1	4	2	6		
TOTAL CASES NOT SUBJECT TO REVIEW/LISTED IN ERROR (Disposition 2)		0	0	2	2	0		
TOTAL CASES INCOMPLETE/ REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)		0	0	1	0	0		
TOTAL CASES IN ERROR	0	0	0	0	0	0		
NEGATIVE CASE ERROR RATE	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		

ROUTT								
	FFY 2002	FFY 2003	FFY 2004	FFY 2005	FFY 2006	FFY 2007		
	Oct. 2001- Sept. 2002	Oct. 2002- Sept. 2003	Oct. 2003- Sept. 2004	Oct. 2004- Sept. 2005	Oct. 2005- Sept. 2006	Oct. 2006- Sept. 2007		
TOTAL CASES SELECTED FOR REVIEW	0	1	0	5	6	1		
TOTAL CASES COMPLETED (Disposition 1)	0	1	0	3	4	1		
TOTAL CASES NOT SUBJECT TO REVIEW/LISTED IN ERROR (Disposition 2)		0	0	2	2	0		
TOTAL CASES INCOMPLETE/ REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)		0	0	0	0	0		
TOTAL CASES IN ERROR	0	0	0	0	1	1		
NEGATIVE CASE ERROR RATE	0.00%	0.00%	0.00%	0.00%	25.00%	100.00%		

SAGUACHE								
	FFY 2002	FFY 2003	FFY 2004	FFY 2005	FFY 2006	FFY 2007		
	Oct. 2001- Sept. 2002	Oct. 2002- Sept. 2003	Oct. 2003- Sept. 2004	Oct. 2004- Sept. 2005	Oct. 2005- Sept. 2006	Oct. 2006- Sept. 2007		
TOTAL CASES SELECTED FOR REVIEW	1	0	1	4	2	4		
TOTAL CASES COMPLETED (Disposition 1)	1	0	1	2	0	2		
TOTAL CASES NOT SUBJECT TO REVIEW/LISTED IN ERROR (Disposition 2)		0	0	2	2	2		
TOTAL CASES INCOMPLETE/ REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)		0	0	0	0	0		
TOTAL CASES IN ERROR	0	0	0	0	0	1		
NEGATIVE CASE ERROR RATE	0.00%	0.00%	0.00%	0.00%	0.00%	50.00%		

SAN JUAN								
	FFY 2002	FFY 2003	FFY 2004	FFY 2005	FFY 2006	FFY 2007		
	Oct. 2001- Sept. 2002	Oct. 2002- Sept. 2003	Oct. 2003- Sept. 2004	Oct. 2004- Sept. 2005	Oct. 2005- Sept. 2006	Oct. 2006- Sept. 2007		
TOTAL CASES SELECTED FOR REVIEW	0	0	0	0	0	0		
TOTAL CASES COMPLETED (Disposition 1)	0	0	0	0	0	0		
TOTAL CASES NOT SUBJECT TO REVIEW/LISTED IN ERROR (Disposition 2)		0	0	0	0	0		
TOTAL CASES INCOMPLETE/ REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)		0	0	0	0	0		
TOTAL CASES IN ERROR	0	0	0	0	0	0		
NEGATIVE CASE ERROR RATE	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		

SAN MIGUEL								
	FFY 2002	FFY 2003	FFY 2004	FFY 2005	FFY 2006	FFY 2007		
	Oct. 2001- Sept. 2002	Oct. 2002- Sept. 2003	Oct. 2003- Sept. 2004	Oct. 2004- Sept. 2005	Oct. 2005- Sept. 2006	Oct. 2006- Sept. 2007		
TOTAL CASES SELECTED FOR REVIEW	2	1	1	1	1	0		
TOTAL CASES COMPLETED (Disposition 1)	2	1	1	1	1	0		
TOTAL CASES NOT SUBJECT TO REVIEW/LISTED IN ERROR (Disposition 2)		0	0	0	0	0		
TOTAL CASES INCOMPLETE/ REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)		0	0	0	0	0		
TOTAL CASES IN ERROR	0	0	0	0	0	0		
NEGATIVE CASE ERROR RATE	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		

SEDGWICK								
	FFY 2002	FFY 2003	FFY 2004	FFY 2005	FFY 2006	FFY 2007		
	Oct. 2001- Sept. 2002	Oct. 2002- Sept. 2003	Oct. 2003- Sept. 2004	Oct. 2004- Sept. 2005	Oct. 2005- Sept. 2006	Oct. 2006- Sept. 2007		
TOTAL CASES SELECTED FOR REVIEW	1	0	0	1	0	0		
TOTAL CASES COMPLETED (Disposition 1)	1	0	0	1	0	0		
TOTAL CASES NOT SUBJECT TO REVIEW/LISTED IN ERROR (Disposition 2)		0	0	0	0	0		
TOTAL CASES INCOMPLETE/ REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)		0	0	0	0	0		
TOTAL CASES IN ERROR	0	0	0	0	0	0		
NEGATIVE CASE ERROR RATE	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		

SUMMIT								
	FFY 2002	FFY 2003	FFY 2004	FFY 2005	FFY 2006	FFY 2007		
	Oct. 2001- Sept. 2002	Oct. 2002- Sept. 2003	Oct. 2003- Sept. 2004	Oct. 2004- Sept. 2005	Oct. 2005- Sept. 2006	Oct. 2006- Sept. 2007		
TOTAL CASES SELECTED FOR REVIEW	3	3	2	1	1	0		
TOTAL CASES COMPLETED (Disposition 1)	2	1	1	0	1	0		
TOTAL CASES NOT SUBJECT TO REVIEW/LISTED IN ERROR (Disposition 2)		1	1	1	0	0		
TOTAL CASES INCOMPLETE/ REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)		1	0	0	0	0		
TOTAL CASES IN ERROR	0	0	0	0	0	0		
NEGATIVE CASE ERROR RATE	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		

TELLER								
	FFY 2002	FFY 2003	FFY 2004	FFY 2005	FFY 2006	FFY 2007		
	Oct. 2001- Sept. 2002	Oct. 2002- Sept. 2003	Oct. 2003- Sept. 2004	Oct. 2004- Sept. 2005	Oct. 2005- Sept. 2006	Oct. 2006- Sept. 2007		
TOTAL CASES SELECTED FOR REVIEW	1	4	6	7	7	3		
TOTAL CASES COMPLETED (Disposition 1)	1	3	6	7	5	2		
TOTAL CASES NOT SUBJECT TO REVIEW/LISTED IN ERROR (Disposition 2)		0	0	0	2	1		
TOTAL CASES INCOMPLETE/ REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)		1	0	0	0	0		
TOTAL CASES IN ERROR	0	0	1	0	0	0		
NEGATIVE CASE ERROR RATE	0.00%	0.00%	16.67%	0.00%	0.00%	0.00%		

WASHINGTON								
	FFY 2002	FFY 2003	FFY 2004	FFY 2005	FFY 2006	FFY 2007		
	Oct. 2001- Sept. 2002	Oct. 2002- Sept. 2003	Oct. 2003- Sept. 2004	Oct. 2004- Sept. 2005	Oct. 2005- Sept. 2006	Oct. 2006- Sept. 2007		
TOTAL CASES SELECTED FOR REVIEW	1	0	0	0	1	0		
TOTAL CASES COMPLETED (Disposition 1)	0	0	0	0	0	0		
TOTAL CASES NOT SUBJECT TO REVIEW/LISTED IN ERROR (Disposition 2)		0	0	0	1	0		
TOTAL CASES INCOMPLETE/ REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)		0	0	0	0	0		
TOTAL CASES IN ERROR	0	0	0	0	0	0		
NEGATIVE CASE ERROR RATE	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		

WELD								
	FFY 2002	FFY 2003	FFY 2004	FFY 2005	FFY 2006	FFY 2007		
	Oct. 2001- Sept. 2002	Oct. 2002- Sept. 2003	Oct. 2003- Sept. 2004	Oct. 2004- Sept. 2005	Oct. 2005- Sept. 2006	Oct. 2006- Sept. 2007		
TOTAL CASES SELECTED FOR REVIEW	30	43	42	54	54	48		
TOTAL CASES COMPLETED (Disposition 1)	29	38	31	31	36	29		
TOTAL CASES NOT SUBJECT TO REVIEW/LISTED IN ERROR (Disposition 2)		3	11	23	16	19		
TOTAL CASES INCOMPLETE/ REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)		2	0	0	2	0		
TOTAL CASES IN ERROR	12	3	1	3	3	5		
NEGATIVE CASE ERROR RATE	41.40%	0.00%	3.23%	9.68%	8.33%	17.24%		

YUMA						
	FFY 2002 Oct. 2001-	FFY 2003 Oct. 2002-	FFY 2004 Oct. 2003-	FFY 2005 Oct. 2004-	FFY 2006 Oct. 2005-	FFY 2007 Oct. 2006-
	Sept. 2002	Sept. 2003	Sept. 2004	Sept. 2005	Sept. 2006	Sept. 2007
TOTAL CASES SELECTED FOR REVIEW	0	4	2	4	1	2
TOTAL CASES COMPLETED (Disposition 1)	0	4	1	3	1	2
TOTAL CASES NOT SUBJECT TO REVIEW/LISTED IN ERROR (Disposition 2)		0	1	1	0	0
TOTAL CASES INCOMPLETE/ REVIEW NOT PROCESSED; CASE RECORD NOT FOUND (Disposition 3)		0	0	0	0	0
TOTAL CASES IN ERROR	0	0	0	1	0	0
NEGATIVE CASE ERROR RATE	0.00%	0.00%	0.00%	33.33%	0.00%	0.00%

FSQA SUB-SAMPLE

REPORT

FFY

2006-2007

Active Cases Sub-Sampled

Sub- Sample	Active Cases Reviewed	Difference Cases Cited	Sustained Variance (Error)	Error Type		% of Cases in Error		
				Payment	Coding	Total	Payment	Coding
1	61	0	0	0	0	0.00%	0.00%	0.00%
2	72	0	0	0	0	0.00%	0.00%	0.00%
3	47	0	0	0	0	0.00%	0.00%	0.00%
4	54	0	0	0	0	0.00%	0.00%	0.00%
5	20	0	0	0	0	0.00%	0.00%	0.00%
6	60	1	0	0	0	0.00%	0.00%	0.00%
7	59	0	0	0	0	0.00%	0.00%	0.00%
8	54	0	0	0	0	0.00%	0.00%	0.00%
9	31	0	0	0	0	0.00%	0.00%	0.00%
10	32	0	0	0	0	0.00%	0.00%	0.00%
11	26	0	0	0	0	0.00%	0.00%	0.00%
12	12	0	0	0	0	0.00%	0.00%	0.00%
Total	528	1	0	0	0	0.00%	0.00%	0.00%

Each Federal Fiscal Year Food Nutrition Service/Food Stamp Program/Mountain Plains Regional Office/Quality Control (FNS/FSP/MPRO/QC) reviews the work of the state quality control program by pulling twelve sub-samples. Each sub-sample includes all cases that have been dropped (not completed) and a sampling of the completed cases from the active list. A sub-sampling of the negative sampling is also pulled. 528 cases out of 1103 active cases sampled were re-reviewed by FNS or 47.87% of all sampled active cases.

FSQA has a goal to have less than .5% error (regression) during the FFY. For FFY 2007, the regression rate is 0%. 0 were returned from FNS citing a difference in the findings that were reported by Colorado FSQA. Of the 0 cases returned from FNS with a difference cited, 0 (zero) were sustained as differences which means that Colorado Food Stamp Quality Assurance made zero errors in reviews. The resulting regression error rate was 0%. An additional impact for dropping cases over the allowable level was included in the final federal regression error rate analysis and resulted in the final regression error rate of .22%.

Negative Cases Sub-Sampled

Sub- Sample	Negative Cases Reviewed	Difference Cases Cited	Sustained Variance (Error)	% of Case in Error			
1	57	1	0	0.00%			
2	48	0	0	0.00%			
3	23	0	0	0.00%			
4	101	0	0	0.00%			
5	9	0	0	0.00%			
6	62	0	0	0.00%			
7	53	0	0	0.00%			
8	34	0	0	0.00%			
9	20	0	0	0.00%			
10	18	0	0	0.00%			
11	19	0	0	0.00%			
12	4	0	0	0.00%			
Totals	448	1	0	0.00%			

448 cases were sub-sampled out of the 936 cases pulled for review by Colorado FSQA. 47.86% of the cases pulled for review by Colorado FSQA were sub-sampled by the MPRO for re-review. There was 1 case returned as difference cases and that case was determined to not be in error through final rebuttal.

Colorado FSQA regression error rate of 0% for the negative cases sub-sampled by FNS. An additional impact for dropping cases over the allowable level was included in the final federal regression error rate analysis and resulted in the final regression error rate of .09%.

Sub-sample 1 - 3/5/2007

Active cases - 61 cases were pulled.

0 were returned as differences

Negative cases - 57 cases were pulled.

1 was returned as difference

1 was found to be correct, therefore, zero difference

Sub-sample 2 – 4/6/2007

Active cases - 72 cases were pulled.

0 were returned as differences

Negative cases - 48 cases were pulled.

0 were returned as differences

<u>Sub-sample 3 – 5/4/2007</u>

Active cases - 47 cases were pulled.

0 were returned as differences

Negative cases - 23 cases were pulled.

0 were returned as differences

<u>Sub-sample 4 – 6/5/2007</u>

Active cases - 54 cases were pulled.

0 were returned as differences

Negative cases - 101 cases were pulled.

0 were returned as differences

<u>Sub-sample 5 – 7/2/2007</u>

Active cases - 20 cases were pulled.

0 were returned as differences

Negative cases - 9 cases were pulled.

0 were returned as differences

Sub-sample 6 - 8/8/2007

Active cases - 60 cases were pulled.

0 were returned as differences

Negative cases - 62 cases were pulled.

0 were returned as differences

<u>Sub-sample 7 – 9/4/2007</u>

Active cases - 59 cases were pulled.

1 was returned as difference

Negative cases - 53 cases were pulled.

0 were returned as differences

Sub-sample 8 – 10/3/2007

Active cases - 54 cases were pulled.

0 were returned as differences

Negative cases - 34 cases were pulled.

0 were returned as differences

Sub-sample 9 – 11/2/2007

Active cases - 31 cases were pulled.

0 were returned as differences

Negative cases - 20 cases were pulled.

0 were returned as differences

Sub-sample 10 – 12/4/2007

Active cases - 32 cases were pulled.

0 were returned as differences

Negative cases - 18 cases were pulled.

0 were returned as differences

Sub-sample 11 – 1/4/2008

Active cases - 26 cases were pulled.

0 were returned as differences

Negative cases - 19 cases were pulled.

0 were returned as differences

Sub-sample 12 – 2/1/2008

Active cases - 12 cases were pulled.

0 were returned as differences

Negative cases - 4 cases were pulled.

0 were returned as differences

APPENDIX 1

Code of Federal Regulations TITLE 7--Agriculture

Subtitle B--REGULATIONS OF THE DEPARTMENT OF AGRICULTURE Volume 4 CHAPTER II--FOOD AND NUTRITION SERVICE, DEPARTMENT OF AGRICULTURE SUBCHAPTER C--FOOD STAMP AND FOOD DISTRIBUTION PROGRAM

CITE: 7 CFR 271-275

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PART 273--CERTIFICATION OF ELIGIBLE HOUSEHOLDS

Authority: 7 U.S.C. 2011-2032.

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Authority: 7 U.S.C. 2011-2036

APPENDIX II

THIS DATA CURRENT AS OF THE FEDERAL REGISTER DATED DECEMBER 2, 2008 7 CFR - CHAPTER II - PART 275

§ 275.1 General scope and purpose.

- (a) Under the Food Stamp Act, each State agency is responsible for the administration of the Food Stamp Program in accordance with the Act, Regulations, and the State agency's plan of operation. To fulfill the requirements of the Act, each State agency shall have a system for monitoring and improving its administration of the program. The State agency is also responsible for reporting on its administration to FNS. These reports shall identify program deficiencies and the specific administrative action proposed to meet the program requirements established by the Secretary. If it is determined, however, that a State has failed without good cause to meet any of the program requirements established by the Secretary, or has failed to carry out the approved State plan of operation, the Department shall suspend and/or disallow from the State such funds as are determined to be appropriate in accordance with part 276 of this chapter.
- (b)(1) The Food Stamp Act authorizes the Secretary to pay each State agency an amount equal to 50 percent of all administrative costs involved in each State agency's operation of the program. The Act further authorizes the Secretary to increase the percentage share if:
- (i) The State agency's payment error rate is less than or equal to 5.90 percent, and
- (ii) The State agency's negative case error rate is less than the national weighted mean negative case error rate for the prior fiscal year.
- (2) If a State agency qualifies for an increased percentage share, the amount of increase will be an additional percentage point for each full tenth of a percentage point by which the payment error rate is less than six percent, up to a maximum of 60 percent of administrative costs. Those State agencies not receiving the increased share of funding shall develop and implement corrective action plans to reduce payment errors. Corrective action shall be completed as required in subpart E of this section.

[Amdt. 160, 45 FR 15898, Mar. 11, 1980, as amended by Amdt. 266, 52 FR 3407, Feb. 4, 1987; Amdt. 328, 56 FR 60051, Nov. 27, 1991]

Subpart C—Quality Control (QC) Reviews § 275.10 Scope and purpose.

(a) As part of the Performance Reporting System, each State agency is responsible for conducting quality control reviews. For food stamp quality control reviews, a sample of households shall be selected from two different categories: Households which are participating in the Food Stamp Program (called active cases) and households for which participation was denied, suspended or terminated (called negative cases). Reviews shall be conducted on active cases to determine if households are eligible and receiving the correct allotment of food stamps. The determination of whether the household received the correct allotment will be made by comparing the eligibility data gathered during the review against the amount authorized on the master issuance file. Reviews of negative cases shall be conducted to determine whether the State agency's decision to deny, suspend or terminate the household, as of the

review date, was correct. Quality control reviews measure the validity of food stamp cases at a given time (the review date) by reviewing against the Food Stamp Program standards established in the Food Stamp Act and the Regulations, taking into account any FNS authorized waivers to deviate from specific regulatory provisions. FNS and the State agency shall analyze findings of the reviews to determine the incidence and dollar amounts of errors, which will determine the State agency's liability for payment errors and eligibility for enhanced funding in accordance with the Food Stamp Act of 1977, as amended, and to plan corrective action to reduce excessive levels of errors for any State agency that is not entitled to enhanced funding.

- (b) The objectives of quality control reviews are to provide:
- (1) A systematic method of measuring the validity of the food stamp caseload;
- (2) A basis for determining error rates;
- (3) A timely continuous flow of information on which to base corrective action at all levels of administration; and
- (4) A basis for establishing State agency liability for errors that exceed the National standard and State agency eligibility for enhanced funding.
- (c) The review process is the activity necessary to complete reviews and document findings of all cases selected in the sample for quality control reviews. The review process shall consist of: (1) Case assignment and completion monitoring; (2) case reviews; (3) supervisory review of completed worksheets and schedules; and (4) transmission of completed worksheets and schedules to the State agency for centralized data compilation and analysis.

[Amdt. 149, 44 FR 45893, Aug. 3, 1979, as amended by Amdt. 260, 49 FR 6304, Feb. 17, 1984; 54 FR 7016, Feb. 15, 1989; Amdt. 328, 56 FR 60051, Nov. 27, 1991; Amdt. 373, 64 FR 38294, July 16, 1999]

APPENDIX III

THIS DATA CURRENT AS OF THE FEDERAL REGISTER DATED DECEMBER 2, 2008 7 CFR - CHAPTER II - PART 275

§ 275.11 Sampling.

- (a) Sampling plan. Each State agency shall develop a quality control sampling plan which demonstrates the integrity of its sampling procedures.
- (1) Content. The sampling plan shall include a complete description of the frame, the method of sample selection, and methods for estimating characteristics of the population and their sampling errors. The description of the sample frames shall include: source, availability, accuracy, completeness, components, location, form, frequency of updates, deletion of cases not subject to review, and structure. The description of the methods of sample selection shall include procedures for: estimating caseload size, overpull, computation of sampling intervals and random starts (if any), stratification or clustering (if any), identifying sample cases, correcting over-or undersampling, and monitoring sample selection and assignment. A time schedule for each step in the sampling procedures shall be included. If appropriate, the sampling plan shall include a description of its relationship, to other Federally-mandated quality control samples (e.g., Temporary Assistance for Needy Families or Medicaid).
- (2) Criteria. Sampling plans proposing non-proportional integrated sampling, or other alternative designs shall document compliance with the approval criteria in paragraph (b)(4) of this section. All sampling plans shall:
- (i) Conform to principles of probability sampling;
- (ii) Specify and explain the basis for the sample sizes chosen by the State agency;
- (iii) If the State agency has chosen an active sample size as specified in paragraph (b)(1)(iii) of this section, include a statement that, whether or not the sample size is increased to reflect an increase in participation as discussed in paragraph (b)(3) of this section, the State agency will not use the size of the sample chosen as a basis for challenging the resulting error rates.
- (iv) If the State agency has chosen a negative sample size as specified in paragraph (b)(2)(ii) of this section, include a statement that, whether or not the sample size is increased to reflect an increase in negative actions as discussed in paragraph (b)(3) of this section, the State agency will not use the size of the sample chosen as a basis for challenging the resulting error rates.
- (3) Design. FNS generally recommends a systematic sample design for both active and negative samples because of its relative ease to administer, its validity, and because it yields a sample proportional to variations in the caseload over the course of the annual review period. (To obtain a systematic sample, a State agency would select every kth case after a random start between 1 and k. The value of k is dependent upon the estimated size of the universe and the sample size.) A State agency may, however, develop an alternative sampling design better suited for its particular situation. Whatever the design, it must conform to commonly acceptable statistical theory and application (see paragraph (b)(4) of this section).
- (4) FNS review and approval. The State agency shall submit its sampling plan to FNS for approval as a part of its State Plan of Operation in accordance with §272.2(e)(4). In addition, all sampling procedures used by the State agency, including frame composition, construction, and content shall be fully documented and available for review by FNS.
- (b) Sample size. There are two samples for the food stamp quality control review process, an active case sample and a negative case sample. The size of both these samples is based on the State agency's average monthly caseload during the annual review period. Costs associated with a State agency's sample sizes are reimbursable as specified in §277.4.
- (1) Active cases. (i) All active cases shall be selected in accordance with standard procedures, and the review findings shall be included in the calculation of the State agency's payment error and underissuance error rates.
- (ii) Unless a State agency chooses to select and review a number of active cases determined by the formulas provided in paragraph (b)(1)(iii) of this section and has included in its sampling plan the reliability certification required by paragraph (a) (2)(iii) of this section, the minimum number of active cases to be selected and reviewed by a State agency during each annual review period shall be determined as follows:

Average monthly reviewable caseload (N)Minimum annual sample size (n)

60,000 and over n=2400

10,000 to 59,999 n=300+[0.042(N-10,000)]

Under 10,000 n=300

(iii) A State agency which includes in its sampling plan the statement required by paragraph (a)(2)(iii) of this section may determine the minimum number of active cases to be selected and reviewed during each annual review period as follows:

Average monthly reviewable caseload (N)Minimum annual sample size (n)

60,000 and over n=1020

12,942 to 59,999 n=300+[0.0153(N-12,941)]

Under 12,942 n=300

(iv) In the formulas in paragraphs (b)(1)(ii) and (iii) of this section n is the required active case sample size. This is the minimum number of active cases subject to review which must be selected each review period. Also in the formulas, N is the average monthly participating caseload subject to quality control review (i.e., households which are included in the active universe defined in paragraph (e)(1) of this section) during the annual review period.

(2) Negative cases. (i) Unless a State agency chooses to select and review a number of negative cases determined by the formulas provided in paragraph (b)(2)(ii) of this section and has included in its sampling plan the reliability certification required by paragraph (a)(2)(iv) of this section, the minimum number of negative cases to be selected and reviewed by a State agency during each annual review period shall be determined as follows:

Average monthly reviewable negative caseload (N)Minimum annual sample size (n) 5,000 and over n=800 n=150+[0.144(N-500)]

Under 500 n=150

(ii) A State agency which includes in its sampling plan the statement required by paragraph (a)(2)(iv) of this section may determine the minimum number of negative cases to be selected and reviewed during each annual review period as follows:

Average monthly reviewable negative caseload (N)Minimum annual sample size (n) 5,000 and over n=680 n=150+[0.1224(N-683)] Under 684 n=150

- (iii) In the formulas in this paragraph (b)(2), n is the required negative sample size. This is the minimum number of negative cases subject to review which must be selected each review period.
- (iv) In the formulas in this paragraph (b)(2), N is the average monthly number of negative cases which are subject to quality control review (i.e., households which are part of the negative universe defined in paragraph (e)(2) of this section) during the annual review period.
- (3) Unanticipated changes. Since the average monthly caseloads (both active and negative) must be estimated at the beginning of each annual review period, unanticipated changes can result in the need for adjustments to the sample size. FNS shall not penalize a State agency that does not adjust its sample size if the actual caseload during a review period is less than 20 percent larger than the estimated caseload initially used to determine sample size. If the actual caseload is more than 20 percent larger than the estimated caseload, the larger sample size appropriate for the actual caseload will be used in computing the sample completion rate.
- (4) Alternative designs. The active and negative sample size determinations assume that State agencies will use a systematic or simple random sample design. State agencies able to obtain results of equivalent reliability with smaller samples and appropriate design may use an alternative design with FNS approval. To receive FNS approval, proposals for any type of alternative design must:
- (i) Demonstrate that the alternative design provides payment error rate estimates with equal-or-better predicted precision than would be obtained had the State agency reviewed simple random samples of the sizes specified in paragraphs (b)(1) and (b)(2) of this section.
- (ii) Describe all weighting, and estimation procedures if the sample design is non-self-weighted, or uses a sampling technique other than systematic sampling.
- (iii) Demonstrate that self-weighting is actually achieved in sample designs claimed to be self-weighting.
- (c) Sample selection. The selection of cases for quality control review shall be made separately for active and negative cases each month during the annual review period. Each month each State agency shall select for review approximately one-twelfth of its required sample, unless FNS has approved other numbers of cases specified in the sampling plan.

- (1) Substitutions. Once a household has been identified for inclusion in the sample by a predesigned sampling procedure, substitutions are not acceptable. An active case must be reviewed each time it is selected for the sample. If a household is selected more than once for the negative sample as the result of separate and distinct instances of denial, suspension or termination, it shall be reviewed each time.
- (2) Corrections. Excessive undersampling must be corrected during the annual review period. Excessive oversampling may be corrected at the State agency's option. Cases which are dropped to compensate for oversampling shall be reported as not subject to review. Because corrections must not bias the sample results, cases which are dropped to compensate for oversampling must comprise a random subsample of all cases selected (including those completed, not completed, and not subject to review). Cases which are added to the sample to compensate for undersampling must be randomly selected from the entire frame in accordance with the procedures specified in paragraphs (b), (c)(1), and (e) of this section. All sample adjustments must be fully documented and available for review by FNS.
- (d) Required sample size. A State agency's required sample size is the larger of either the number of cases selected which are subject to review or the number of cases chosen for selection and review according to paragraph (b) of this section.
- (e) Sample frame. The State agency shall select cases for quality control review from a sample frame. The choice of a sampling frame shall depend upon the criteria of timeliness, completeness, accuracy, and administrative burden. Complete coverage of the sample universes, as defined in paragraph (f) of this section, must be assured so that every household subject to quality control review has an equal or known chance of being selected in the sample. Since the food stamp quality control review process requires an active and negative sample, two corresponding sample frames are also required.
- (1) Active cases. The frame for active cases shall list all households which were: (i) Certified prior to, or during, the sample month; and (ii) issued benefits for the sample month, except for those households excluded from the universe in paragraph (f)(1) of this section. State agencies may elect to use either a list of certified eligible households or a list of households issued an allotment. If the State agency uses a list of certified eligible households, those households which are issued benefits for the sample month after the frame has been compiled shall be included in a supplemental list. If the State agency uses an issuance list, the State agency shall ensure that the list includes those households which do not actually receive an allotment because the entire amount is recovered for repayment of an overissuance in accordance with the allotment reduction procedures in §273.18.
- (2) Negative cases. The frame for negative cases shall list:
- (i) All households whose applications for food stamp benefits were denied by an action in the sample month or effective for the sample month except those excluded from the universe in paragraph (f)(2) of this section. If a household is subject to more than one denial action in a single sample month, each action shall be listed separately in the sample frame; and
- (ii) All households whose food stamp benefits were suspended or terminated by an action in the sample month or effective for the sample month except those excluded from the universe in paragraph (f)(2) of this section.
- (3) Unwanted cases. A frame may include cases for which information is not desired (e.g., households which have been certified but did not actually participate during the sample month). When such cases cannot be eliminated from the frame beforehand and are selected for the sample, they must be accounted for and reported as being not subject to review in accordance with the provisions in §§275.12(g) and 275.13(e).
- (f) Sample universe. The State agency shall ensure that its active and negative case frames accurately reflect their sample universes. There are two sample universes for the food stamp quality control review process, an active case universe and a negative case universe. The exceptions noted below for both universes are households not usually amenable to quality control review.
- (1) Active cases. The universe for active cases shall include all households certified prior to, or during, the sample month and receiving food stamps for the sample month, except for the following:
- (i) A household in which all the members had died or had moved out of the State before the review could be undertaken or completed:
- (ii) A household receiving food stamps under a disaster certification authorized by FNS;
- (iii) A household which is under investigation for intentional Program violation, including a household with a pending administrative disqualification hearing;
- (iv) A household appealing an adverse action when the review date falls within the time period covered by continued participation pending the hearing; or

- (v) A household receiving restored benefits in accordance with §273.17 but not participating based upon an approved application. Other households excluded from the active case universe during the review process are identified in §275.12(g).
- (2) Negative cases. The universe for negative cases shall include all households whose applications for food stamps were denied or whose food stamp benefits were suspended or terminated by an action in the sample month except the following:
- (i) A household which had its case closed due to expiration of the certification period;
- (ii) A household denied food stamps under a disaster certification authorized by FNS;
- (iii) A household which withdrew an application prior to the agency's determination;
- (iv) A household which is under active investigation for Intentional Program Violation;
- (v) A household which was denied, but subsequently certified within the normal 30 day processing standard, using the same application form;
- (vi) A household which was suspended or terminated but the suspension or termination did not result in a break in participation that is the result of deliberate State agency action. There would be no break in participation if the household is authorized to receive its full allotment in the month for which the suspension or termination was effective other than continuation of benefits pending a fair hearing. Pro rated benefits are not considered to be a full allotment;
- (vii) A household which has been sent a notice of pending status but which was not actually denied participation;
- (viii) A household which was terminated for failure to file a complete monthly report by the extended filing date, but reinstated when it subsequently filed the complete report before the end of the issuance month;
- (ix) Other households excluded from the negative case universe during the review process as identified in §275.13(e).
- (g) Demonstration projects/SSA processing. Households correctly classified for participation under the rules of an FNS-authorized demonstration project which FNS determines to significantly modify the rules for determining households' eligibility or allotment level, and households participating based upon an application processed by Social Security Administration personnel shall be included in the selection and review process. They shall be included in the universe for calculating sample sizes and included in the sample frames for sample selection as specified in paragraphs (b) through (e) of this section. In addition, they shall be included in the quality control review reports as specified in §275.21(e) and included in the calculation of a State agency's completion rate as specified in §275.23(e)(6). However, all results of reviews of active and negative demonstration project/SSA processed cases shall be excluded from the determination of State agencies' active and negative case error rates, payment error rates, and underissuance error rates as described in §275.23(c). The review of these cases shall be conducted in accordance with the provisions specified in §8275.12(h) and 275.13(f).

[Amdt. 260, 49 FR 6304, Feb. 17, 1984; 49 FR 14495, Apr. 12, 1984, as amended by Amdt. 262, 49 FR 50598, Dec. 31, 1984; Amdt. 266, 52 FR 3409, Feb. 4, 1987; Amdt. 328, 56 FR 60051, Nov. 27, 1991; Amdt. 366, 62 FR 29658, June 2, 1997; Amdt.373, 64 FR 38295, July 16, 1999; 68 FR 59523, Oct. 16, 2003]

APPENDIX IV THIS DATA CURRENT AS OF THE FEDERAL REGISTER DATED DECEMBER 2, 2008 7 CFR - CHAPTER II - PART 275

§ 275.12 Review of active cases.

- (a) General. A sample of households which were certified prior to, or during, the sample month and issued food stamp benefits for the sample month shall be selected for quality control review. These active cases shall be reviewed to determine if the household is eligible and, if eligible, whether the household is receiving the correct allotment. The determination of a household's eligibility shall be based on an examination and verification of all elements of eligibility (i.e., basic program requirements, resources, income, and deductions). The elements of eligibility are specified in §§273.1 and 273.3 through 273.9. The verified circumstances and the resulting benefit level determined by the quality control review shall be compared to the benefits authorized by the State agency as of the review date. When changes in household circumstances occur, the reviewer shall determine whether the changes were reported by the participant and handled by the agency in accordance with the rules set forth in §§273.12, 273.13 and 273.21, as appropriate. For active cases, the review date shall always fall within the sample month, either the first day of a calendar or fiscal month or the day of certification, whichever is later. The review of active cases shall include: a household case record review; a field investigation, except as provided in paragraph (b) of this section; the identification of any variances; an error analysis; and the reporting of review findings.
- (b) Household case record review. The reviewer shall examine the household case record to identify the specific facts relating to the household's eligibility and basis of issuance. If the reviewer is unable to locate the household case record, the reviewer shall identify as many of the pertinent facts as possible from the household issuance record. The case record review shall include all information applicable to the case as of the review month, including the application and worksheet in effect as of the review date. Documentation contained in the case record can be used as verification if it is not subject to change and applies to the sample month. If during the case record review the reviewer can determine and verify the household's ineligibility the review can be terminated at that point, provided that if the determination is based on information not obtained from the household then the correctness of that information must be confirmed as provided in paragraph (c)(2) of this section. The reviewer shall utilize information obtained through the case record review to complete column (2) of the Integrated Worksheet, Form FNS–380, and to tentatively plan the content of the field investigation.
- (c) Field investigation. A full field investigation shall be conducted for all active cases selected in the sample month except as provided in paragraph (b) of this section. A full field investigation shall include a review of any information pertinent to a particular case which is available through the State Income and Eligibility Verification System (IEVS) as specified in §272.8. If during the field investigation the reviewer determines and verifies the household's ineligibility, the review can be terminated at that point, provided that if the determination is based on information not obtained from the household then the correctness of that information must be confirmed as provided in paragraph (c)(2) of this section. In Alaska an exception to this requirement can be made in those isolated areas not reachable by regularly scheduled commercial air service, automobile, or other public transportation provided one fully documented attempt to contact the household has been made. Such cases may be completed through casefile review and collateral contact. The field investigation will include interviews with the head of household, spouse, or authorized representative; contact with collateral sources of information; and any other materials and activity pertinent to the review of the case. The scope of the review shall not extend beyond the examination of household circumstances which directly relate to the determination of household eligibility and basis of issuance status. The reviewer shall utilize information obtained through the field investigation to complete column (3) of the Integrated Worksheet, Form FNS–380.
- (1) *Personal interviews*. Personal interviews shall be conducted in a manner that respects the rights, privacy, and dignity of the participants. Prior to conducting the personal interview, the reviewer shall notify the household that it has been selected, as part of an ongoing review process, for review by quality control, and that a personal face-to-face interview will be conducted in the future. The method of notifying the household and the specificity of the notification shall be determined by the State agency, in accordance with applicable State and Federal laws. The personal interview may take place at the participant's home, at an appropriate State agency certification office, or at a mutually agreed upon alternative location. The State agency shall determine the best location for the interview to take place, but would be subject to the same provisions as those regarding certification interviews at §273.2(e)(2) of this chapter. Those regulations provide that an office interview must be waived under certain hardship conditions. Under such hardship conditions the quality control reviewer shall either conduct the personal interview with the participant's authorized representative, if one has been appointed by the household, or with the participant in the participant's home. Except in Alaska, when an exception to the field investigation is made in accordance with this section, the interview with the participant may not be conducted by phone. During the personal interview with the participant, the reviewer shall:
- (i) Explore with the head of the household, spouse, authorized representative, or any other responsible household member, household circumstances as they affect each factor of eligibility and basis of issuance;
- (ii) Establish the composition of the household;
- (iii) Review the documentary evidence in the household's possession and secure information about collateral sources of verification; and

- (iv) Elicit from the participant names of collateral contacts. The reviewer shall use, but not be limited to, these designated collateral contacts. If required by the State, the reviewer shall obtain consent from the head of the household to secure collateral information. If the participant refuses to sign the release of information form, the reviewer shall explain fully the consequences of this refusal to cooperate (as contained in paragraph (g)(1)(ii) of this section), and continue the review to the fullest extent possible.
- (2) Collateral contacts. The reviewer shall obtain verification from collateral contacts in all instances when adequate documentation was not available from the participant. This second party verification shall cover each element of eligibility as it affects the household's eligibility and coupon allotment. The reviewer shall make every effort to use the most reliable second party verification available (for example, banks, payroll listings, etc.), in accordance with FNS guidelines, and shall thoroughly document all verification obtained. If any information obtained by the QC reviewer differs from that given by the participant, then the reviewer shall resolve the differences to determine which information is correct before an error determination is made. The manner in which the conflicting information is resolved shall include recontacting the participant unless the participant cannot be reached. When resolving conflicting information reviewers shall use their best judgement based on the most reliable data available and shall document how the differences were resolved.
- (d) *Variance identification*. The reviewer shall identify any element of a basic program requirement or the basis of issuance which varies (i.e., information from review findings which indicates that policy was applied incorrectly and/or information verified as of the review date that differs from that used at the most recent certification action). For each element that varies, the reviewer shall determine whether the variance was State agency or participant caused. The results of these determinations shall be coded and recorded in column (5) of the Integrated Worksheet, Form FNS–380.
- (1) Variances included in error analysis. Except for those variances in an element resulting from one of the situations described in paragraph (d)(2) of this section, any variance involving an element of eligibility or basis of issuance shall be included in the error analysis. Such variances shall include but not be limited to those resulting from a State agency's failure to take the disqualification action related to SSN's specified in §273.6(c), and related to work requirements, specified in §273.7 (f).
- (2) Variances excluded from error analysis. The following variances shall be excluded from the determination of a household's eligibility and basis of issuance for the sample month:
- (i) Any variance resulting from the nonverified portion of a household's gross nonexempt income where there is conclusive documentation (a listing of what attempts were made to verify and why they were unsuccessful) that such income could not be verified at the time of certification because the source of income would not cooperate in providing verification and no other sources of verification were available. If there is no conclusive documentation as explained above, then the reviewer shall not exclude any resulting variance from the error determination. This follows certification policy outlined in §273.2(f)(1)(i).
- (ii) Any variance in cases certified under expedited certification procedures resulting from postponed verification of an element of eligibility as allowed under §273.2(i)(4)(i). Verification of gross income, deductions, resources, household composition, alien status, or tax dependency may be postponed for cases eligible for expedited certification. However, if a case certified under expedited procedures contains a variance as a result of a residency deficiency, a mistake in the basis of issuance computation, a mistake in participant identification, or incorrect expedited income accounting, the variance shall be included in the error determination. This exclusion shall only apply to those cases which are selected for QC review in the first month of participation under expedited certification.
- (iii) Any variance subsequent to certification in an element of eligibility or basis of issuance which was not reported and was not required to have been reported as of the review date. The elements participants are required to report and the time requirements for reporting are specified in §§273.12(a) and 273.21(h) and (i), as appropriate. If, however, a change in any element is reported, and the State agency fails to act in accordance with §§273.12(c) and 273.21(j), as appropriate, any resulting variance shall be included in the error determination.
- (iv) Any variance in deductible expenses which was not provided for in determining a household's benefit level in accordance with §273.2(f)(3)(i)(B). This provision allows households to have their benefit level determined without providing for a claimed expense when the expense is questionable and obtaining verification may delay certification. If such a household subsequently provides the needed verification for the claimed expense and the State agency does not redetermine the household's benefits in accordance with §273.12(c), any resulting variance shall be included in the error determination.
- (v) Any variance resulting from use by the State agency of information concerning households or individuals from an appropriate Federal source, provided that such information is correctly processed by the State agency. An appropriate Federal source is one which verifies: Income that it provides directly to the household; deductible expenses for which it directly bills the household; or other household circumstances which it is responsible for defining or establishing. To meet the provisions for correct processing, the eligibility worker must have appropriately acted on timely information. In order to be timely, information must be the most current that was available to the State agency at the time of the eligibility worker's action.
- (vi) Two variances relating to the Immigration and Naturalization Service's (INS) Systematic Alien Verification for Entitlements (SAVE) Program.

- (A) A variance based on a verification of alien documentation by INS. The reviewer shall exclude such variance only if the State agency properly used SAVE and the State agency provides the reviewer with:
- (1) The alien's name:
- (2) The alien's status; and
- (3) Either the Alien Status Verification Index (ASVI) Query Verification Number or the INS Form G-845, as annotated by INS.
- (B) A variance based on the State agency's wait for the response of INS to the State agency's request for official verification of the alien's documentation. The reviewer shall exclude such variance only if the State agency properly used SAVE and the State agency provides the reviewer with either:
- (1) The date of request, if the State agency was waiting for an automated response; or
- (2) A copy of the completed Form G-845, if the State agency was waiting for secondary verification from INS.
- (vii) Subject to the limitations provided in paragraphs (d)(2)(vii)(A) through (d)(2)(vii)(F) of this section any variance resulting from application of a new Program regulation or implementing memorandum (if one is sent to advise State agencies of a change in Federal law, in lieu of regulations during the first 120 days from the required implementation date.
- (A) When a regulation allows a State agency an option to implement prior to the required implementation date, the date on which the State agency chooses to implement may, at the option of the State, be considered to be the required implementation date for purposes of this provision. The exclusion period would be adjusted to begin with this date and end on the 120th day that follows. States choosing to implement prior to the required implementation date must notify the appropriate FNS Regional Office, in writing, prior to implementation that they wish the 120 day variance exclusion to commence with actual implementation. Absent such notification, the exclusionary period will commence with the required implementation date.
- (B) A State agency shall not exclude variances which occur prior to the States implementation.
- (C) A State agency which did not implement until after the exclusion period shall not exclude variances under this provision.
- (D) Regardless of when the State agency actually implemented the regulation, the variance exclusion period shall end on the 120th day following the required implementation date, including the required implementation date defined in paragraph (d)(2) (vii)(A) of this section.
- (E) For purposes of this provision, implementation occurs on the effective date of State agency's written statewide notification to its eligibility workers.
- (F) This variance exclusion applies to changes occasioned by final regulations or interim regulations. In the case of a final regulation issued following an interim regulation, the exclusion applies only to significant changes made to the earlier interim regulation. A significant change is one which the final regulation requires the State agency to implement on or after publication of a final rule.
- (viii) Any variance resulting from incorrect written policy that a State agency acts on that is provided by a Departmental employee authorized to issue Food Stamp Program policy and that the State agency correctly applies. For purposes of this provision, written Federal policy is that which is issued in regulations, notices, handbooks, category three and four Policy Memoranda under the Policy Interpretation Response System, and regional policy memoranda issued pursuant to these. Written Federal policy is also a letter from the Food and Nutrition Service to a State agency which contains comments on the State agency's food stamp manual or instructions.
- (ix) Any variance in a child support deduction which was the result of an unreported change subsequent to the most recent certification action shall be excluded from the error determination.
- (3) Other findings. Findings other than variances made during the review which are pertinent to the food stamp household or the case record may be acted on at the discretion of the State agency. Examples of such findings are: an incorrect age of a household member which is unrelated to an element of eligibility; an overdue subsequent certification; no current application on file; insufficient documentation; incorrect application of the verification requirements specified in part 273; and deficiencies in work registration procedural requirements. Such deficiencies include: inadequate documentation of each household member's exempt status; work registration form for each nonexempt household member not completed at the time of application and every six months thereafter; and the household not advised of its responsibility to report any changes in the exempt status of any household member.
- (e) Error analysis. The reviewer shall analyze all appropriate variances in completed cases, in accordance with paragraph (d) of this section, which are based upon verified information and determine whether such cases are either eligible, eligible with

a basis of issuance error, or ineligible. The review of an active case determined ineligible shall be considered completed at the point of the ineligibility determination. For households determined eligible, the review shall be completed to the point where the correctness of the basis of issuance is determined, except in the situations outlined in paragraph (g) of this section. In the event that a review is conducted of a household which is receiving restored or retroactive benefits for the sample month, the portion of the allotment which is the restored or retroactive benefit shall be excluded from the determination of the household's eligibility and/or basis of issuance. A food stamp case in which a household member(s) receives public assistance shall be reviewed in the same manner as all other food stamp cases, using income as received. The determination of a household's eligibility and the correctness of the basis of issuance shall be determined based on data entered on the computation sheet as well as other information documented on other portions of the Integrated Worksheet, Form FNS–380, as appropriate.

- (f) Reporting of review findings. All information verified to be incorrect during the review of an active case shall be reported to the State agency for appropriate action on an individual case basis. This includes information on all variances in elements of eligibility and basis of issuance in both error and nonerror cases. In addition, the reviewer shall report the review findings on the Integrated Review Schedule, Form FNS–380–1, in accordance with the following procedures:
- (1) Eligibility errors. If the reviewer determines that a case is ineligible, the occurrence and the total allotment issued in the sample month shall be coded and reported. Whenever a case contains a variance in an element which results in an ineligibility determination and there are also variances in elements which would cause a basis of issuance error, the case shall be treated as an eligibility error. The reviewer shall also code and report any variances that directly contributed to the error determination. In addition, if the State agency has chosen to report information on all variances in elements of eligibility and basis of issuance, the reviewer shall code and report any other such variances which were discovered and verified during the course of the review.
- (2) Basis of issuance errors. If the reviewer determines that food stamp allotments were either overissued or underissued to eligible households in the sample month, in an amount exceeding \$25.00, the occurrence and the amount of the error shall be coded and reported. The reviewer shall also code and report any variances that directly contributed to the error determination. In addition, if the State agency has chosen to report information on all variances in elements of eligibility and basis of issuance, the reviewer shall code and report any other such variances which were discovered and verified during the course of the review.
- (3) Automated Federal Information Exchange System Errors. Variances resulting from the use by the State agency of information received from automated Federal information exchange systems, which are excluded in accordance with §275.12(d) (2)(v), shall be coded and reported as variances. They shall not, however, be used in determining a State's error rates.
- (g) Disposition of case reviews. Each case selected in the sample of active cases must be accounted for by classifying it as completed, not completed, or not subject to review. These case dispositions shall be coded and recorded on the Integrated Review Schedule, Form FNS–380–1.
- (1) Cases reported as not complete. Active cases shall be reported as not completed if the household case record cannot be located and the household itself is not subsequently located; if the household case record is located but the household cannot be located unless the reviewer attempts to locate the household as specified in this paragraph; or if the household refuses to cooperate, as discussed in this paragraph. All cases reported as not complete shall be reported to the State agency for appropriate action on an individual case basis. Without FNS approval, no active case shall be reported as not completed solely because the State agency was unable to process the case review in time for it to be reported in accordance with the timeframes specified in §275.21(b)(2).
- (i) If the reviewer is unable to locate the participant either at the address indicated in the case record or in the issuance record and the State agency is not otherwise aware of the participant's current address, the reviewer shall attempt to locate the household by contacting at least two sources which the State agency determines are most likely to be able to inform the reviewer of the household's current address. Such sources include but are not limited to:
- (A) The local office of the U.S. Postal Service;
- (B) The State Motor Vehicle Department;
- (C) The owner or property manager of the residence at the address in the case record; and
- (D) Any other appropriate sources based on information contained in the case record, such as public utility companies, telephone company, employers, or relatives. Once the reviewer has attempted to locate the household and has documented the response of each source contacted, if the household still cannot be located and the State agency has documented evidence that the household did actually exist, the State agency shall report the active case as not subject to review. In these situations documented evidence shall be considered adequate if it either documents two different elements of eligibility or basis of issuance, such as a copy of a birth certificate for age and pay status for income; or documents the statement of a collateral contact indicating that the household did exist. FNS Regional Offices will monitor the results of the contacts which State agencies make in attempting to locate households.

- (ii) If a household refuses to cooperate with the quality control reviewer and the State agency has taken other administrative steps to obtain that cooperation without obtaining it, the household shall be notified of the penalities for refusing to cooperate with respect to termination and reapplication, and of the possibility that its case will be referred for investigation for willful misrepresentation. If a household refuses to cooperate after such notice, the reviewer may attempt to complete the case and shall report the household's refusal to the State agency for termination of its participation without regard for the outcome of that attempt. For a determination of refusal to be made, the household must be able to cooperate, but clearly demonstrate that it will not take actions that it can take and that are required to complete the quality control review process. In certain circumstances, the household may demonstrate that it is unwilling to cooperate by not taking actions after having been given every reasonable opportunity to do so, even though the household or its members do not state that the household refuses to cooperate. Instances where the household's unwillingness to cooperate in completing a quality control review has the effect of a refusal to cooperate shall include the following:
- (A) The household does not respond to a letter from the reviewer sent Certified Mail-Return Receipt Requested within 30 days of the date of receipt;
- (B) The household does not attend an agreed upon interview with the reviewer and then does not contact the reviewer within 10 days of the date of the scheduled interview to reschedule the interview; or
- (C) The household does not return a signed release of information statement to the reviewer within 10 days of either agreeing to do so or receiving a request from the reviewer sent Certified Mail-Return Receipt Requested. However, in these and other situations, if there is any question as to whether the household has merely failed to cooperate, as opposed to refused to cooperate, the household shall not be reported to the State agency for termination.
- (2) Cases not subject to review. Active cases which are not subject to review, if they have not been eliminated in the sampling process, shall be eliminated in the review process. In addition to cases listed in §275.11(f)(1), these shall include:
- (i) Death of all members of a household if they died before the review could be undertaken or completed;
- (ii) The household moved out of State before the review could be undertaken or completed;
- (iii) The household, at the time of the review, is under active investigation for intentional Food Stamp Program violation, including a household with a pending administrative disqualification hearing;
- (iv) A household receiving restored benefits in accordance with §273.17 but not participating based upon an approved application for the sample month;
- (v) A household dropped as a result of correction for oversampling:
- (vi) A household participating under disaster certification authorized by FNS for a natural disaster;
- (vii) A case incorrectly listed in the active frame;
- (viii) A household appealing an adverse action when the review date falls within the time period covered by continued participation pending the hearing;
- (ix) A household that did not receive benefits for the sample month; or
- (x) A household that still cannot be located after the reviewer has attempted to locate it in accordance with paragraph (g)(1)(i) of this section.
- (h) Demonstration projects/SSA processing. Households correctly classified for participation under the rules of a demonstration project which establishes new FNS-authorized eligibility criteria or modifies the rules for determining households' eligibility or allotment level shall be reviewed following standard procedures provided that FNS does not modify these procedures to reflect modifications in the treatment of elements of eligibility or basis of issuance in the case of a demonstration project. If FNS determines that information obtained from these cases would not be useful, then they may be excluded from review. A household whose most recent application for participation was processed by Social Security Administration personnel shall be reviewed following standard procedures. This includes applications for recertification, provided such an application is processed by the SSA as allowed in §273.2(k)(2)(ii).

[Amdt. 260, 49 FR 6306, Feb. 17, 1984; 49 FR 14495, Apr. 12, 1984, as amended by Amdt. 264, 51 FR 7207, Feb. 28, 1986; Amdt. 295, 52 FR 29658, Aug. 11, 1987; 53 FR 39443, Oct. 7, 1988; 53 FR 44172, Nov. 2, 1988; Amdt. 324, 55 FR 48834, Nov. 23, 1990; Amdt. 362, 61 FR 54292, Oct. 17, 1996; Amdt. 366, 62 FR 29659, June 2, 1997; Amdt. 373, 64 FR 38296, July 16, 1999; 67 FR 41619, June 19, 2002]

APPENDIX V THIS DATA CURRENT AS OF THE FEDERAL REGISTER DATED DECEMBER 2, 2008 7 CFR - CHAPTER II - PART 275

§ 275.13 Review of negative cases.

- (a) General. A sample of households whose applications for food stamp benefits were denied or whose food stamp benefits were suspended or terminated by an action in the sample month or effective for the sample month shall be selected for quality control review. These negative cases shall be reviewed to determine whether the State agency's decision to deny, suspend, or terminate the household, as of the review date, was correct. Depending on the characteristics of individual State systems, the review date for negative cases could be the date of the agency's decision to deny, suspend, or terminate program benefits, the date on which the decision is entered into the computer system, the date of the notice to the client, or the date the negative action becomes effective. However, State agencies must consistently apply the same definition for review date to all sample cases of the same classification. The review of negative cases shall include a household case record review; an error analysis; and the reporting of review findings, including procedural problems with the action regardless of the validity of the decision to deny, suspend or terminate.
- (b) Household case record review. The reviewer shall examine the household case record and verify through documentation in it whether the reason given for the denial, suspension, or termination is correct or whether the denial, suspension, or termination is correct for any other reason documented in the casefile. When the case record alone does not prove ineligibility, the reviewer may attempt to verify the element(s) of eligibility in question by telephoning either the household and/or a collateral contact(s). Through the review of the household case record, the reviewer shall complete the household case record sections and document the reasons for denial, suspension or termination on the Negative Quality Control Review Schedule, Form FNS-245
- (c) *Error analysis*. (1) A negative case shall be considered correct if the reviewer is able to verify through documentation in the household case record or collateral contact that a household was correctly denied, suspended or terminated from the program. Whenever the reviewer is unable to verify the correctness of the State agency's decision to deny, suspend or terminate a household's participation through such documentation or collateral contact, the negative case shall be considered incorrect.
- (2) The reviewer shall exclude a variance when the State agency erroneously denied, suspended or terminated a house-hold's participation based on an erroneous verification of alien documentation by the Immigration and Nationalization Services (INS) Systematic Alien Verification for Entitlements (SAVE) Program. The reviewer shall exclude the variance only if the State agency properly used SAVE, and the State agency provides the reviewer with:
- (i) The alien's name;
- (ii) The alien's status; and
- (iii) Either the Alien Status Verification Index (ASVI) Query Verification Number or the INS Form G-845, as annotated by INS.
- (d) Reporting of review findings. When a negative case is incorrect, this information shall be reported to the State agency for appropriate action on an individual case basis, such as recomputation of the coupon allotment and restoration of lost benefits. In addition, the reviewer shall code and record the error determination on the Negative Quality Control Review Schedule, Form FNS–245.
- (e) *Disposition of case review.* Each case selected in the sample of negative cases must be accounted for by classifying it as completed, not completed, or not subject to review. These case dispositions shall be coded and recorded on the Negative Quality Control Review Schedule, Form FNS–245.
- (1) Cases reported as not complete. Negative cases shall be reported as not completed if the reviewer, after all reasonable efforts, is unable to locate the case record. In no event, however, shall any negative case be reported as not completed solely because the State agency was unable to process the case review in time for it to be reported in accordance with the timeframes specified in §275.21(b)(2), without prior FNS approval. This information shall be reported to the State agency for appropriate action on an individual case basis.
- (2) Cases not subject to review. Negative cases which are not subject to review, if they have not been eliminated in the sampling process, shall be eliminated in the review process. In addition to cases listed in §275.11(f)(2), these shall include:
- (i) A household which was dropped as a result of a correction for oversampling;
- (ii) A household which was listed incorrectly in the negative frame.
- (f) Demonstration projects/SSA processing. A household whose application has been denied or whose participation has been suspended or terminated under the rules of an FNS-authorized demonstration project shall be reviewed following standard procedures unless FNS provides modified procedures to reflect the rules of the demonstration project. If FNS determines that information obtained from these cases would not be useful, then these cases may be excluded from review. A household whose application has been processed by SSA personnel and is subsequently denied participation shall be reviewed following standard procedures.

[Amdt. 260, 49 FR 6309, Feb. 17, 1984, as amended at 53 FR 39443, Oct. 7, 1988; Amdt. 373, 64 FR 38296, July 16, 1999]

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§ 275.14 Review processing.

- (a) General. Each State agency shall use FNS handbooks, worksheets, and schedules in the quality control review process.
- (b) *Handbooks*. The reviewer shall follow the procedures outlined in the Quality Control Review Handbook, FNS Handbook 310, to conduct quality control reviews. In addition, the sample of active and negative cases shall be selected in accordance with the sampling techniques described in the Quality Control Sampling Handbook, FNS Handbook 311.
- (c) Worksheets. The Integrated Review Worksheet, Form FNS-380, shall be used by the reviewer to record required information from the case record, plan and conduct the field investigation, and record findings which contribute to the determination of eligibility and basis of issuance in the review of active cases. In some instances, reviewers may need to supplement Form FNS-380 with other forms. The State forms for appointments, interoffice communications, release of information, etc., should be used when appropriate.
- (d) Schedules. Decisions reached by the reviewer in active case reviews shall be coded and recorded on the Integrated Review Schedule, Form FNS-380-1. Such active case review findings must be substantiated by information recorded on the Integrated Review Worksheet, Form FNS-380. In negative case reviews, the review findings shall be coded and recorded on the Negative Quality Control Review Schedule, Form FNS-245, and supplemented as necessary with other documentation substantiating the findings.

[Amdt. 260, 49 FR 6310, Feb. 17, 1984, as amended by Amdt. 262, 49 FR 50598, Dec. 31, 1984]

APPENDIX VII THIS DATA CURRENT AS OF THE FEDERAL REGISTER DATED DECEMBER 2, 2008 7 CFR - CHAPTER II - PART 275

Subpart D—Data Analysis and Evaluation § 275.15 Data management.

- (a) *Analysis*. Analysis is the process of classifying data, such as by areas of program requirements or use of error-prone profiles, to provide a basis for studying the data and determining trends including significant characteristics and their relationships.
- (b) *Evaluation*. Evaluation is the process of determining the cause(s) of each deficiency, magnitude of the deficiency, and geographic extent of the deficiency, to provide the basis for planning and developing effective corrective action.
- (c) Each State agency must analyze and evaluate at the State and project area levels all management information sources available to:
- (1) Identify all deficiencies in program operations and systems;
- (2) Identify causal factors and their relationships;
- (3) Identify magnitude of each deficiency, where appropriate (This is the frequency of each deficiency occurring based on the number of program records reviewed and where applicable, the amount of loss either to the program or participants or potential participants in terms of dollars. The State agency shall include an estimate of the number of participants or potential participants affected by the existence of the deficiency, if applicable);
- (4) Determine the geographic extent of each deficiency (e.g., Statewide/individual project area or management unit); and,
- (5) Provide a basis for management decisions on planning, implementing, and evaluating corrective action.
- (d) In the evaluation of data, situations may arise where the State agency identifies the existence of a deficiency, but after reviewing all available management information sources sufficient information is not available to make a determination of the actual causal factor(s), magnitude, or geographic extent necessary for the development of appropriate corrective action. In these situations, the State agency shall be responsible for gathering additional data necessary to make these determinations. This action may include, but is not limited to, conducting additional full or partial ME reviews in one or more project areas/management units or discussions with appropriate officials.
- (e) Deficiencies identified from all management information sources must be analyzed and evaluated together to determine their causes, magnitude, and geographic extent. Causes indicated and deficiencies identified must be examined to determine if they are attributable to a single cause and can be effectively eliminated by a single action. Deficiencies and causes identified must also be compared to the results of past corrective action efforts to determine if the new problems arise from the causal factors which contributed to the occurrence of previously identified deficiencies.
- (f) Data analysis and evaluation must be an ongoing process to facilitate the development of effective and prompt corrective action. The process shall also identify when deficiencies have been eliminated through corrective action efforts, and shall provide for the reevaluation of deficiencies and causes when it is determined that corrective action has not been effective.
- (g) Identification of High Error Project Areas/Counties/Local Offices. FNS may use quality control information to determine which project areas/counties/local offices have reported payment error rates that are either significantly greater than the State agency average or greater than the national error standard of the Program. When FNS notifies a State agency that a "high error" area exists, the State agency shall ensure that corrective action is developed and reported in accordance with the provisions of § 275.17. If FNS identifies a "high error" locality which a State agency has previously identified as error-prone and taken appropriate action, no further State agency shall be required. If a State agency's corrective action plan fails to address problems in FNS-identified "high error" areas, FNS may require a State agency to implement new or modified cost-effective procedures for the certification of households.

[Amdt. 160, 45 FR 15909, Mar. 11, 1980, as amended by Amdt. 266, 52 FR 3409, Feb. 4, 1987; Amdt. 320, 55 FR 6240, Feb. 22, 1990]

APPENDIX VIII

THIS DATA CURRENT AS OF THE FEDERAL REGISTER DATED DECEMBER 2, 2008 7 CFR - CHAPTER II - PART 275

§ 275.16 Corrective action planning.

- (a) Corrective action planning is the process by which State agencies shall determine appropriate actions to reduce substantially or eliminate deficiencies in program operations and provide responsive service to eligible households.
- (b) The State agency and project area(s)/management unit(s), as appropriate, shall implement corrective action on all identified deficiencies. Deficiencies requiring action by the State agency or the combined efforts of the State agency and the project area(s)/management unit(s) in the planning, development, and implementation of corrective action are those which:
- (1) Result from a payment error rate of 6 percent or greater (actions to correct errors in individual cases, however, shall not be submitted as part of the State agency's corrective action plan);
- (2) Are the cause for non-entitlement to enhanced funding for any reporting period (actions to correct errors in individual cases however, shall not be submitted as part of the State agency's corrective action plan);
- (3) Are the causes of other errors/deficiencies detected through quality control, including error rates of 1 percent or more in negative cases (actions to correct errors in individual cases, however, shall not be submitted as part of the State agency's corrective action plan);
- (4) Are identified by FNS reviews, GAO audits, contract audits, or USDA audits or investigations at the State agency or project area level (except deficiencies in isolated cases as indicated by FNS); and,
- (5) Result from 5 percent or more of the State agency's QC sample being coded "not complete" as defined in §275.12(g)(1) of this part. This standard shall apply separately to both active and negative samples.
- (6) Result in under issuances, improper denials, or improper terminations of benefits to eligible households where such errors are caused by State agency rules, practices or procedures.
- (c) The State agency shall ensure that appropriate corrective action is taken on all deficiencies including each case found to be in error by quality control reviews and those deficiencies requiring corrective action only at the project area level. Moreover, when a substantial number of deficiencies are identified which require State agency level and/or project area/management unit corrective action, the State agency and/or project area/management unit shall establish an order of priority to ensure that the most serious deficiencies are addressed immediately and corrected as soon as possible. Primary factors to be considered when determining the most serious deficiencies are:
- (1) Magnitude of the deficiency as defined in §275.15(c)(3) of this part;
- (2) Geographic extent of the deficiency (e.g., Statewide/project area or management unit);
- (3) Anticipated results of corrective actions; and
- (4) High probability of errors occurring as identified through all management evaluation sources.
- (d) In planning corrective action, the State agency shall coordinate actions in the areas of data analysis, policy development, quality control, program evaluation, operations, administrative cost management, civil rights, and training to develop appropriate and effective corrective action measures.

[Amdt. 160, 45 FR 15909, Mar. 11, 1980, as amended by Amdt. 169, 46 FR 7263, Jan. 23, 1981; Amdt. 262, 49 FR 50598, Dec. 31, 1984; Amdt. 266, 52 FR 3409, Feb. 4, 1987; Amdt. 328, 56 FR 60052, Nov. 27, 1991; 68 FR 59523, Oct. 16, 2003]

§ 275.17 State corrective action plan.

- (a) State agencies shall prepare corrective action plans addressing those deficiencies specified in §275.16(b) requiring action by the State agency or the combined efforts of the State agency and the project area(s)/management unit(s). This corrective action plan is an open-ended plan and shall remain in effect until all deficiencies in program operations have been reduced substantially or eliminated. State agencies shall provide updates to their corrective action plans through regular, semiannual updates. These semiannual updates shall be received by FNS by May 1st and November 1st respectively. Such updates must contain:
- (1) Any additional deficiencies identified since the previous corrective action plan update;
- (2) Documentation that a deficiency has been corrected and is therefore being removed from the plan; and
- (3) Any changes to planned corrective actions for previously reported deficiencies.
- (b) Content. State corrective action plans shall contain, but not necessarily be limited to, the following, based on the most recent information available:
- (1) Specific description and identification of each deficiency;
- (2) Source(s) through which the deficiency was detected;
- (3) Magnitude of each deficiency, if appropriate, as defined in §275.15(c)(3) of this part;
- (4) Geographic extent of the deficiency (e.g., Statewide/project area or management unit—specific project areas in which the deficiency occurs);
- (5) Identification of causal factor(s) contributing to the occurrence of each deficiency;
- (6) Identification of any action already completed to eliminate the deficiency:
- (7) For each deficiency, an outline of actions to be taken, the expected outcome of each action, the target date for each action, and the date by which each deficiency will have been eliminated; and
- (8) For each deficiency, a description of the manner in which the State agency will monitor and evaluate the effectiveness of the corrective action in eliminating the deficiency.
- (c) FNS will provide technical assistance in developing corrective action plans when requested by State agencies.
- (d) State agencies will be held accountable for the efficient and effective operation of all areas of the program. FNS is not

precluded from issuing a warning as specified in part 276 because a deficiency is included in the State agency's corrective action plan.

[Amdt. 160, 45 FR 15909, Mar. 11, 1980, as amended by Amdt. 266, 52 FR 3409, Feb. 4, 1987]

§ 275.18 Project area/management unit corrective action plan.

- (a) The State agency shall ensure that corrective action plans are prepared at the project area/management unit level, addressing those deficiencies not required to be included in the State corrective action plan. State agencies may elect to prepare these plans for or in cooperation with the project area. These project area/management unit corrective action plans shall be open-ended and shall remain in effect until all deficiencies in program operations have been reduced substantially or eliminated. Any deficiencies detected through any source not previously reported to the State agency which require incorporation into the Project Area/Management Unit Corrective Action Plan shall be submitted to the State agency within 60 days of identification. As deficiencies are reduced substantially or eliminated, the project area/management unit shall notify the State agency in writing. The project area/management unit shall be responsible for documenting why each deficiency is being removed from the Plan. The removal of any deficiency from the Plan will be subject to State agency and FNS review and validation
- (b) Content. Project area/management unit corrective action plans shall contain all the information necessary to enable the State agency to monitor and evaluate the corrective action properly. Also, State agencies shall establish requirements for project area/management units in planning, implementing and reporting corrective action to assist the State agency's efforts to fulfill its responsibilities for determining which deficiencies must be addressed in the State corrective action plan. States should consider requiring project area/management unit plans to include the following, based on the most recent information available:
- (1) Specific description and identification of each deficiency;
- (2) Source(s) through which the deficiency was detected;
- (3) Magnitude of each deficiency, if appropriate, as defined in §275.15(c)(3) of this part;
- (4) Geographic extent of the deficiency (throughout the project area/management unit or only in specific offices);
- (5) Identification of causal factor(s) contributing to the occurrence of each deficiency;
- (6) Identification of any action already completed to eliminate the deficiency;
- (7) For each deficiency, an outline of actions to be taken, the expected outcome of each action, the target date for each action, the date by which each deficiency will have been eliminated; and
- (8) For each deficiency, a description of the manner in which the project area/management unit will monitor and evaluate the effectiveness of the corrective action in eliminating the deficiency. [Amdt. 160, 45 FR 15909, Mar. 11, 1980]

§ 275.19 Monitoring and evaluation.

- (a) The State agency shall establish a system for monitoring and evaluating corrective action at the State and project area levels. Monitoring and evaluation shall be an ongoing process to determine that deficiencies are being substantially reduced or eliminated in an efficient manner and that the program provides responsive service to eligible households.
- (b) The State agency shall ensure that corrective action on all deficiencies identified in the State Corrective Action Plan and Project Area/Management Unit Corrective Action Plan is implemented and achieves the anticipated results within the specified time frames. The State agency shall monitor and evaluate corrective action at the State and project levels through a combination of reports, field reviews, and examination of current data available through program management tools and other sources.
- (c) In instances where the State agency and/or the project area/management unit determines that the proposed corrective action is not effective in reducing substantially or eliminating deficiencies, the State agency and/or the project area/management unit shall promptly reevaluate the deficiency, causes, and the corrective action taken, and develop and implement new corrective actions.

[Amdt. 160, 45 FR 15909, Mar. 11, 1980]

APPENDIX IX

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§ 275.21 Quality control review reports.

- (a) General. Each State agency shall submit reports on the performance of quality control reviews in accordance with the requirements outlined in this section. These reports are designed to enable FNS to monitor the State agency's compliance with Program requirements relative to the Quality Control Review System. Every case selected for review during the sample month must be accounted for and reflected in the appropriate report(s).
- (b) Individual cases. The State agency shall report the review findings on each case selected for review during the sample month. For active cases, the State agency shall submit the edited findings of the Integrated Review Schedule, Form FNS-380-1. For negative cases, the State agency shall submit a summary report which is produced from the edited findings on individual cases which are coded on the Negative Quality Control Review Schedule, Form FNS-245. The review findings shall be reported as follows:
- (1) The State agency shall input and edit the results of each active and negative case into the FNS supplied computer terminal and transmit the data to the host computer. For State agencies that do not have FNS supplied terminals, the State agency shall submit the results of each QC review in a format specified by FNS. Upon State agency request, FNS will consider approval of a change in the review results after they have been reported to FNS.
- (2) The State agency shall dispose of and report the findings of 90 percent of all cases selected in a given sample month so that they are received by FNS within 75 days of the end of the sample month. All cases selected in a sample month shall be disposed of and the findings reported so that they are received by FNS within 95 days of the end of the sample month.
- (3) The State agency shall supply the FNS Regional Office with individual household case records and the pertinent information contained in the individual case records, or legible copies of that material, as well as legible hard copies of individual Forms FNS-380, FNS-380-1, and FNS-245 or other FNS-approved report forms, within 10 days of receipt of a request for such information.
- (4) For each case that remains pending 95 days after the end of the sample month, the State agency shall immediately submit a report that includes an explanation of why the case has not been disposed of, documentation describing the progress of the review to date, and the date by which it will be completed. If FNS determines that the above report does not sufficiently justify the case's pending status, the case shall be considered overdue. Depending upon the number of overdue cases, FNS may find the State agency's QC system to be inefficient or ineffective and suspend and/or disallow the State agency's Federal share of administrative funds in accordance with the provisions of § 276.4.
- (c) Monthly status. The State agency shall report the monthly progress of sample selection and completion on the Form FNS-248, Status of Sample Selection and Completion or other format specified by FNS. This report shall be submitted to FNS so that it is received no later than 105 days after the end of the sample month. Each report shall reflect sampling and review activity for a given sample month.
- (d) Annual results. The State agency shall annually report the results of all quality control reviews during the review period. For this report, the State agency shall submit the edited results of all QC reviews on the Form FNS-247, Statistical Summary of Sample Distribution or other format specified by FNS. This report shall be submitted to FNS so that it is received no later than 105 days from the end of the annual review period. Every case selected in the active or negative sample must be accounted for and reported to FNS, including cases not subject to review, not completed, and completed.
- (e) Demonstration projects/SSA processing. The State agency shall identify the monthly status of active and negative demonstration project/SSA processed cases (i.e., those cases described in § 275.11(g)) on the Form FNS-248, described in paragraph (c) of this section. In addition, the State agency shall identify the annual results of such cases on the Form FNS-247, described in paragraph (d) of this section.

[Amdt. 260, 49 FR 6310, Feb. 17, 1984, as amended by Amdt. 262, 49 FR 50598, Dec. 31, 1984; Amdt. 266, 52 FR 3410, Feb. 4, 1987]

APPENDIX X THIS DATA CURRENT AS OF THE FEDERAL REGISTER DATED DECEMBER 2, 2008 7 CFR - CHAPTER II - PART 275

Subpart G—Program Performance § 275.23 Determination of State agency program performance.

- (a) FNS shall determine the efficiency and effectiveness of a State's administration of the Food Stamp Program by measuring:
- (1) State compliance with the standards contained in the Food Stamp Act, regulations, and the State Plan of Operation; and
- (2) State efforts to improve program operations through corrective action.
- (b) This determination shall be made based on:
- (1) Reports submitted to FNS by the State;
- (2) FNS reviews of State agency operations;
- (3) State performance reporting systems and corrective action efforts; and
- (4) Other available information such as Federal audits and investigations, civil rights reviews, administrative cost data, complaints, and any pending litigation.
- (c) State agency error rates. FNS shall estimate each State agency's error rates based on the results of quality control review reports submitted in accordance with the requirements outlined in §275.21. The State agency's active case error, payment error, underissuance error, and negative case error rates shall be estimated as follows:
- (1) Active case error rate. The active case error rate shall include the proportion of active sample cases which were reported as ineligible or as receiving an incorrect allotment (as described in §275.12(e)) based upon certification policy as set forth in part 273.
- (2) Payment error rate. (i) For fiscal years prior to Fiscal Year 1986, the payment error rate shall include the value of the allotments overissued, including overissuances to ineligible cases, for those cases included in the active error rate.
- (ii) For Fiscal Year 1986 and subsequent fiscal years, the payment error rate shall include the value of the allotments overissued, including those to ineligible cases, and the value of allotments underissued for those cases included in the active error rate.
- (3) *Underissuance error rate*. Prior to Fiscal Year 1986, the underissuance error rate shall include the value of the allotments reported as underissued for those cases included in the active case error rate.
- (4) Negative case error rate. The negative case error rate shall be the proportion of negative sample cases which were reported as having been eligible at the time of denial, suspension or termination (as described in §275.13(c)) based upon certification policy as set forth in part 273.
- (5) Demonstration projects/SSA processing. The reported results of reviews of active and negative demonstration project/SSA processed cases, as described in §275.11(g), shall be excluded from the estimate of the active case error rate, payment error rate, underissuance error rate, and negative case error rate.
- (d) Federal enhanced funding. (1) Before making enhanced funding available to a State agency, as described in §277.4(b), FNS will:
- (i) Validate the State agency's estimated payment error rate, underissuance error rate, and negative case error rate, as provided for in §275.3(c);
- (ii) Ensure that the sampling techniques used by the State agency are FNS-approved procedures, as established in §275.11; and
- (iii) Validate the State agency's quality control completion rate to ensure that all of the minimum required sample cases, of both active and negative quality control samples, have been completed. This completion standard is applied separately to the active and negative case samples, and the State agency's estimated payment and underissuance error rates will be adjusted separately, if necessary, to account for those required cases not completed, in accordance with the procedures described in paragraph (e)(6)(iii) of this section for adjustment of the payment error rate.

- (2) After validation and any necessary adjustment of estimated error rates:
- (i) A State agency with a combined payment error rate and underissuance error rate of less than five percent for an annual review period for Fiscal Year 1983 through Fiscal Year 1985, or a payment error rate of less than five percent for an annual review period for Fiscal Year 1986 through Fiscal Year 1988, shall be eligible for a 60 percent Federally funded share of administrative costs, provided that the State agency's negative case error rate for that period is less than the national weighted mean negative case error rate for the prior fiscal year;
- (ii) Beginning with Fiscal Year 1989, a State agency with a payment error rate less than or equal to 5.90 percent and with a negative case error rate less than the national weighted mean negative case rate for the prior fiscal year will have its Federally funded share of administrative costs increased by one percentage point to a maximum of 60 percent for each full one-tenth of a percentage point by which the payment error rate is less than six percent.
- (3) State agencies entitled to enhanced funding shall receive the additional funding on a retroactive basis only for the review period in which their error rates are less than the levels described in paragraph (d)(2) of this section.
- (e) State agencies' liabilities for payment error rates. (1) At the end of each fiscal year, each State agency's payment error rate over the entire fiscal year will be computed, as described in paragraph (e)(6) of this section, and evaluated to determine whether the payment error rate goals established in the following paragraphs have been met.
- (2) State agencies' liabilities for payment error—Fiscal Year 1992 through Fiscal Year 2002. Each State agency that fails to achieve its payment error rate goal during a fiscal year shall be liable as specified in the following paragraphs.
- (i) For Fiscal Year 1992 through Fiscal Year 2002, FNS shall announce a national performance measure within 30 days following the completion of the case review and the arbitration processes for the fiscal year. The national performance measure is the sum of the products of each State agency's payment error rate times that State agency's proportion of the total value of national allotments issued for the fiscal year using the most recent issuance data available at the time the State agency is notified of its payment error rate. Once announced, the national performance measure for a given fiscal year will not be subject to change.
- (ii) For any fiscal year in which a State agency's payment error rate exceeds the national performance measure for the fiscal year, the State agency shall pay or have its share of administrative funding reduced by an amount equal to the product of:
- (A) The value of all allotments issued by the State agency in the fiscal year; multiplied by
- (B) The lesser of-
- (1) The ratio of the amount by which the payment error rate of the State agency for the fiscal year exceeds the national performance measure for the fiscal year, to the national performance measure for the fiscal year, or
- (2) One; multiplied by
- (C) The amount by which the payment error rate of the State agency for the fiscal year exceeds the national performance measure for the fiscal year.
- (3) Establishment of payment error rates and liability. For Fiscal Year 2003 and subsequent years, FNS shall announce a national performance measure not later than June 30 after the end of the fiscal year. The national performance measure is the sum of the products of each State agency's error rate times that State agency's proportion of the total value of national allotments issued for the fiscal year using the most recent issuance data available at the time the State agency is notified of its payment error rate. Once announced, the national performance measure for a given fiscal year will not be subject to change. The national performance measure announced under this paragraph (e)(3) is not subject to administrative or judicial review. Liability for payment shall be established for Fiscal Year 2004 and beyond whenever there is a 95 percent statistical probability that, for the second or subsequent consecutive fiscal year, a State agency's payment error rate exceeds 105 percent of the national performance measure. The amount of the liability shall be equal to the product of:
- (i) The value of all allotments issued by the State agency in the (second or subsequent consecutive) fiscal year; multiplied by
- (ii) The difference between the State agency's payment error rate and 6 percent; multiplied by
- (iii) 10 percent.
- (4) Relationship to warning process and negligence. (i) States' liability for payment error rates as determined above are not subject to the warning process of §276.4(d).
- (ii) FNS shall not determine negligence (as described in §276.3) based on the overall payment error rate for issuances to ineligible households and overissuances to eligible households in a State or political subdivision thereof. FNS may only established

lish a claim under §276.3 for dollar losses from failure to comply, due to negligence on the part of the State agency (as defined under §276.3), with specific certification requirements. Thus, FNS will not use the results of States' QC reviews to determine negligence.

- (iii) Whenever a State is assessed for an excessive payment error rate, the State shall have the right to request an appeal in accordance with procedures set forth in part 283 of this chapter. While FNS may determine a State to be liable for dollar loss under the provisions of this section and the negligence provisions of §276.3 of this chapter for the same period of time, FNS shall not bill a State for the same dollar loss under both provisions. If FNS finds a State liable for dollar loss under both the QC liability system and the negligence provisions, FNS shall adjust the billings to ensure that two claims are not made against the State for the same dollar loss.
- (5) Good cause—(i) Events. When a State agency with otherwise effective administration exceeds the tolerance level for payment errors as described in this section, the State agency may seek relief from liability claims that would otherwise be levied under this section on the basis that the State agency had good cause for not achieving the payment error rate tolerance. State agencies desiring such relief must file an appeal with the Department's Administrative Law Judge (ALJ) in accordance with the procedures established under part 283 of this chapter. The five unusual events described below are considered to have a potential for disputing program operations and increasing error rates to an extent that relief from a resulting liability or increased liability is appropriate. The occurrence of an event(s) does not automatically result in a determination of good cause for an error rate in excess of the national performance measure. The State agency must demonstrate that the event had an adverse and uncontrollable impact on program operations during the relevant period, and the event caused an uncontrollable increase in the error rate. Good cause relief will only be considered for that portion of the error rate/liability attributable to the unusual event. The following are unusual events which State agencies may use as a basis for requesting good cause relief and specific information that must be submitted to justify such requests for relief:
- (A) Natural disasters such as those under the authority of the Stafford Act of 1988 (Pub. L. 100–707), which amended the Disaster Relief Act of 1974 (Pub. L. 93–288) or civil disorders that adversely affect program operations.
- (1) When submitting a request for good cause relief based on this example, the State agency shall provide the following information:
- (i) The nature of the disaster(s) (e.g. a tornado, hurricane, earthquake, flood, etc.) or civil disorder(s)) and evidence that the President has declared a disaster;
- (ii) The date(s) of the occurrence;
- (iii) The date(s) after the occurrence when program operations were affected;
- (iv) The geographic extent of the occurrence (i.e. the county or counties where the disaster occurred);
- (*v*) The proportion of the food stamp caseload whose management was affected:
- (vi) The reason(s) why the State agency was unable to control the effects of the disaster on program administration and errors:
- (vii) The identification and explanation of the uncontrollable nature of errors caused by the event (types of errors, geographic location of the errors, time period during which the errors occurred, etc.).
- (viii) The percentage of the payment error rate that resulted from the occurrence and how this figure was derived; and
- (ix) The degree to which the payment error rate exceeded the national performance measure in the subject fiscal year.
- (2) The following criteria and methodology will be used to assess and evaluate good cause in conjunction with the appeals process, and to determine that portion of the error rate/liability attributable to the uncontrollable effects of a disaster or civil disorder: Geographical impact of the disaster; State efforts to control impact on program operations; the proportion of food stamp caseload affected; and/or the duration of the disaster and its impact on program operations. Adjustments for these factors may result in a waiver of all, part, or none of the error rate liabilities for the applicable period. As appropriate, the waiver amount will be adjusted to reflect States' otherwise effective administration of the program based upon the degree to which the error rate exceeds the national performance measure. For example, a reduction in the amount may be made when a State agency's recent error rate history indicates that even absent the events described, the State agency would have exceeded the national performance measure in the review period.
- (3) If a State agency has provided insufficient information to determine a waiver amount for the uncontrollable effects of a natural disaster or civil disorder using factual analysis, the waiver amount shall be evaluated using the following formula and methodology which measures both the duration and intensity of the event: Duration will be measured by the number of months the event had an adverse impact on program operations. Intensity will be a proportional measurement of the issuances for the counties affected to the State's total issuance. This ratio will be determined using issuance figures for the first

full month immediately preceding the disaster. This figure will not include issuances made to households participating under disaster certification authorized by FNS and already excluded from the error rate calculations under §275.12(g)(2)(vi). "Counties affected" will include counties where the disaster/civil disorder occurred, and any other county that the State agency can demonstrate had program operations adversely impacted due to the event (such as a county that diverted significant numbers of food stamp certification or administrative staff). The amount of the waiver of liability will be determined using the following linear equation: Ia/Ib × [M/12 or Mp/18] × L, where Ia is the issuance for the first full month immediately preceding the unusual event for the county affected; Ib is the State's total issuance for the first full month immediately preceding the unusual event; M/12 is the number of months in the subject fiscal year that the unusual event had an adverse impact on program operations; Mp/18 is the number of months in the last half (April through September) of the prior fiscal year that the unusual event had an adverse impact on program operations; L is the total amount of the liability for the fiscal year. Mathematically this formula could result in a waiver of more than 100% of the liability, however, no more than 100% of a State's liability will be waived for any one fiscal year. Under this approach, unless the State agency can demonstrate a direct uncontrollable impact on the error rate, the effects of disasters or civil disorders that ended prior to the second half of the prior fiscal year will not be considered.

- (B) Strikes by State agency staff necessary to determine Food Stamp Program eligibility and process case changes.
- (1) When submitting a request for good cause relief based on this example, the State agency shall provide the following information:
- (i) Which workers (i.e. eligibility workers, clerks, data input staff, etc.) and how many (number and percentage of total staff) were on strike or refused to cross picket lines;
- (ii) The date(s) and nature of the strike (i.e., the issues surrounding the strike);
- (iii) The date(s) after the occurrence when program operations were affected;
- (iv) The geographic extent of the strike (i.e. the county or counties where the strike occurred);
- (v) The proportion of the food stamp caseload whose management was affected;
- (vi) The reason(s) why the State agency was unable to control the effects of the strike on program administration and errors;
- (vii) Identification and explanation of the uncontrollable nature of errors caused by the event (types of errors, geographic location of the errors, time period during which the errors occurred, etc.);
- (viii) The percentage of the payment error rate that resulted from the strike and how this figure was derived; and
- (ix) The degree to which the payment error rate exceeded the national performance measure in the subject fiscal year.
- (2) The following criteria shall be used to assess, evaluate and respond to claims by the State agency for a good cause waiver of liability in conjunction with the appeals process, and to determine that portion of the error rate/liability attributable to the uncontrollable effects of the strike: Geographical impact of the strike; State efforts to control impact on program operations; the proportion of food stamp caseload affected; and/or the duration of the strike and its impact on program operations. Adjustments for these factors may result in a waiver of all, part, or none of the error rate liabilities for the applicable period. For example, the amount of the waiver might be reduced for a strike that was limited to a small area of the State. As appropriate, the waiver amount will be adjusted to reflect States' otherwise effective administration of the program upon the degree to which the error rate exceeded the national performance measure.
- (3) If a State agency has provided insufficient information to determine a waiver amount for the uncontrollable effects of a strike using factual analysis, a waiver amount shall be evaluated by using the formula described in paragraph (e)(5)(i)(A) of this section. Under this approach, unless the State agency can demonstrate a direct uncontrollable impact on the error rate, the effects of strikes that ended prior to the second half of the prior fiscal year will not be considered.
- (C) A significant growth in food stamp caseload in a State prior to or during a fiscal year, such as a 15 percent growth in caseload. Caseload growth which historically increases during certain periods of the year will not be considered unusual or beyond the State agency's control.
- (1) When submitting a request for good cause relief based on this example, the State agency shall provide the following information:
- (*i*) The amount of growth (both actual and percentage);
- (ii) The time the growth occurred (what month(s)/year);
- (\emph{iii}) The date(s) after the occurrence when program operations were affected;

- (iv) The geographic extent of the caseload growth (i.e. Statewide or in which particular counties);
- (v) The impact of caseload growth:
- (vi) The reason(s) why the State agency was unable to control the effects of caseload growth on program administration and errors:
- (vii) The percentage of the payment error rate that resulted from the caseload growth and how this figure was derived; and
- (viii) The degree to which the error rate exceeded the national performance measure in the subject fiscal year.
- (2) The following criteria and methodology shall be used to assess and evaluate good cause in conjunction with the appeals process, and to determine that portion of the error rate/liability attributable to the uncontrollable effects of unusual caseload growth: Geographical impact of the caseload growth; State efforts to control impact on program operations; the proportion of food stamp caseload affected; and/or the duration of the caseload growth and its impact on program operations. Adjustments for these factors may result in a waiver of all, part, or none of the error rate liabilities for the applicable period. As appropriate, the waiver amount will be adjusted to reflect States' otherwise effective administration of the program based upon the degree to which the error rate exceeded the national performance measure. For example, a reduction in the amount may be made when a State agency's recent error rate history indicates that even absent the events described, the State agency would have exceeded the national performance measure in the review period. Under this approach, unless the State agency can demonstrate a direct uncontrollable impact on the error rate, the effects of caseload growth that ended prior to the second half of the prior fiscal year will not be considered.
- (3) If the State agency has provided insufficient information to determine a waiver amount for the uncontrollable effects of caseload growth using factual analysis, the waiver amount shall be evaluated using the following five-step calculation:
- (i) Step 1, determine the average number of households certified to participate statewide in the Food Stamp Program for the base period consisting of the twelve consecutive months ending with March of the prior fiscal year;
- (ii) Step 2, determine the percentage of increase in caseload growth from the base period (Step 1) using the average number of households certified to participate statewide in the Food Stamp Program for any twelve consecutive months in the period beginning with April of the prior fiscal year and ending with June of the current fiscal year;
- (iii) Step 3, determine the percentage the error rate for the subject fiscal year, as calculated under paragraph (e)(2)(i) of this section, exceeds the national performance measure determined in accordance with paragraph (e)(2)(i) of this section;
- (iv) Step 4, divide the percentage of caseload growth increase arrived at in step 2 by the percentage the error rate for the subject fiscal year exceeds the national performance measure as determined in step 3; and
- (v) Step 5, multiply the quotient arrived at in step 4 by the liability amount for the current fiscal year to determine the amount of waiver of liability.
- (4) Under this methodology, caseload growth of less than 15% and/or occurring in the last three months of the subject fiscal year will not be considered. Mathematically this formula could result in a waiver of more than 100% of the liability however, no more than 100% of a State's liability will be waived for any one fiscal year.
- (D) A change in the Food Stamp Program or other Federal or State program that has a substantial adverse impact on the management of the Food Stamp Program of a State. Requests for relief from errors caused by the uncontrollable effects of unusual program changes other than those variances already excluded by §275.12(d)(2)(vii) will be considered to the extent the program change is not common to all States.
- (1) When submitting a request for good cause relief based on unusual changes in the Food Stamp or other Federal or State programs, the State agency shall provide the following information:
- (i) The type of change(s) that occurred;
- (ii) When the change(s) occurred;
- (iii) The nature of the adverse effect of the changes on program operations and the State agency's efforts to mitigate these effects:
- (iv) Reason(s) the State agency was unable to adequately handle the change(s);
- (v) Identification and explanation of the uncontrollable errors caused by the changes (types of errors, geographic location of the errors, time period during which the errors occurred, etc.);

- (vi) The percentage of the payment error rate that resulted from the adverse impact of the change(s) and how this figure was derived: and
- (vii) The degree to which the payment error rate exceeded the national performance measure in the subject fiscal year.
- (2) The following criteria will be used to assess and evaluate good cause in conjunction with the appeals process, and to determine that portion of the error rate/liability attributable to the uncontrollable effects of unusual changes in the Food Stamp Program or other Federal and State programs; State efforts to control impact on program operations; the proportion of food stamp caseload affected; and/or the duration of the unusual changes in the Food Stamp Program or other Federal and State programs and the impact on program operations. Adjustments for these factors may result in a waiver of all, part, or none of the error rate liabilities for the applicable period. As appropriate, the waiver amount will be adjusted to reflect States' otherwise effective administrative of the program based upon the degree to which the error rate exceeded the national performance measure.
- (E) A significant circumstance beyond the control of the State agency. Requests for relief from errors caused by the uncontrollable effect of the significant circumstance other than those specifically set forth in paragraphs (e)(5)(i)(A) through (e)(5)(i) (D) of this section will be considered to the extent that the circumstance is not common to all States, such as a fire in a certification office.
- (1) When submitting a request for good cause relief based on significant circumstances, the State agency shall provide the following information:
- (i) The significant circumstances that the State agency believes uncontrollably and adversely affected the payment error rate for the fiscal year in question;
- (ii) Why the State agency had no control over the significant circumstances;
- (iii) How the significant circumstances had an uncontrollable and adverse impact on the State agency's error rate;
- (iv) Where the significant circumstances existed (i.e. Statewide or in particular counties);
- (v) When the significant circumstances existed (provide specific dates whenever possible);
- (vi) The proportion of the food stamp caseload whose management was affected;
- (*vii*) Identification and explanation of the uncontrollable errors caused by the event (types of errors, geographic location of the errors, time period during which the errors occurred, etc.);
- (viii) The percentage of the payment error rate that was caused by the significant circumstances and how this figure was derived: and
- (ix) The degree to which the payment error rate exceeded the national performance measure in the subject fiscal year.
- (2) The following criteria shall be used to assess and evaluate good cause in conjunction with the appeals process, and to determine that portion of the error rate/liability attributable to the uncontrollable effects of a significant circumstance beyond the control of the State agency, other than those set forth in paragraph (e)(5)(i)(E) of this section: Geographical impact of the significant circumstances; State efforts to control impact on program operations; the proportion of food stamp caseload affected; and/or the duration of the significant circumstances and the impact on program operations. Adjustments for these factors may result in a waiver of all, part, or none of the error rate liabilities for the applicable period. As appropriate, the waiver amount will be adjusted to reflect States' otherwise effective administration of the program based upon the degree to which the error rate exceeded the national performance measure.
- (ii) Adjustments. When good cause is found under the criteria in paragraphs (e)(5)(i)(A) through (e)(5)(i)(E) of this section, the waiver amount may be adjusted to reflect States' otherwise effective administration of the program based upon the degree to which the error rate exceeds the national performance measure.
- (iii) Evidence. When submitting a request to the ALJ for good cause relief, the State agency shall include such data and documentation as is necessary to support and verify the information submitted in accordance with the requirements of paragraph (e)(5) of this section so as to fully explain how a particular significant circumstance(s) uncontrollable affected its payment error rate.
- (iv) Finality. The initial decision of the ALJ concerning good cause shall constitute the final determination for purposes of judicial review without further proceedings as established under the provisions of §283.17 and §283.20 of this chapter.
- (6) Determination of payment error rates. As specified in §275.3(c), FNS will validate each State agency's estimated payment error rate through rereviewing the State agency's active case sample and ensuring that its sampling, estimation, and data

management procedures are correct.

- (i) Once the Federal case reviews have been completed and all differences with the State agency have been identified, FNS shall calculate regressed error rates using the following linear regression equations.
- (A) $y_1'=y_1+b_1(X_1-x_1)$, where y_1' is the average value of allotments overissued to eligible and ineligible households; y_1 is the average value of allotments overissued to eligible and ineligible households in the rereview sample according to the Federal finding, b_1 is the estimate of the regression coefficient regressing the Federal findings of allotments overissued to eligible and ineligible households on the corresponding State agency findings, x_1 is the average value of allotments overissued to eligible and ineligible households in the rereview sample according to State agency findings, and X_1 is the average value of allotments overissued to eligible and ineligible households in the full quality control sample according to State agency's findings. In stratified sample designs Y_1 , X_1 , and X_1 are weighted averages and b_1 is a combined regression coefficient in which stratum weights sum to 1.0 and are proportional to the estimated stratum caseloads subject to review.
- (B) $y_2'=y_2+b_2(X_2-x_2)$, where y_2' is the average value of allotments underissued to households included in the active error rate, y_2 is the average value of allotments underissued to participating households in the rereview sample according to the Federal finding, b_2 is the estimate of the regression coefficient regressing the Federal findings of allotments underissued to participating households on the corresponding State agency findings, x_2 is the average value of allotments underissued to participating households in the rereview sample according to State agency findings, and x_2 is the average value of allotments underissued to participating households in the full quality control sample according to the State agency's findings. In stratified sample designs y_2 , y_2 , and y_2 are weighted averages and y_2 is a combined regression coefficient in which stratum weights sum to 1.0 and are proportional to the estimated stratum caseloads subject to review.
- (C) The regressed error rates are given by $r_1'=y_1'/u$, yielding the regressed overpayment error rate, and $r_2'=y_2'/u$, yielding the regressed underpayment error rate, where u is the average value of allotments issued to participating households in the State agency sample.
- (D) After application of the adjustment provisions of paragraph (e)(6)(iii) of this section, the adjusted regressed payment error rate shall be calculated to yield the State agency's payment error rate for use in the reduced and enhanced funding determinations described in paragraphs (d) and (e) of this section. Prior to Fiscal Year 1986, the adjusted regressed payment error rate is given by r_1 ". For Fiscal Year 1986 and after, the adjusted regressed payment error rate is given by r_1 "+ r_2 ".
- (ii) If FNS determines that a State agency has sampled incorrectly, estimated improperly, or has deficiencies in its QC data management system, FNS will correct the State agency's payment error rate based upon a correction to that aspect of the State agency's QC system which is deficient. If FNS cannot accurately correct the State agency's deficiency, FNS will assign the State agency a payment error rate based upon the best information available. After consultation with the State agency, this assigned payment error rate will then be used in the above described liability determination and in determinations for enhanced funding under paragraph (d) of this section. State agencies shall have the right to appeal assignment of an error rate in this situation in accordance with the procedures of part 283.
- (iii) Should a State agency fail to complete 98 percent of its required sample size, FNS shall adjust the State agency's regressed error rates using the following equations:
- (A) r_1 "= r_1 '+2(1–C) S_1 , where r_1 " is the adjusted regressed overpayment error rate, r_1 ' is the regressed overpayment error rate computed from the formula in paragraph (e)(6)(i)(C) of this section, C is the State agency's rate of completion of its required sample size expressed as a decimal value, and S_1 is the standard error of the State agency sample overpayment error rate. If a State agency completes all of its required sample size, then r_1 "= r_1 '.
- (B) r_2 "= r_2 '+2(1–C)S₂, where r_2 " is the adjusted regressed underpayment error rate, r_2 ' is the regressed underpayment error rate computed from the formula in paragraph (e)(6)(i)(C) of this section, C is the State agency's rate of completion of its required sample size expressed as a decimal value, and S₂is the standard error of the State agency sample underpayment error rate. If a State agency completes all of its required sample size, then r_2 "= r_2 '.
- (7) FNS Timeframes. The case review process and the arbitration of all difference cases shall be completed by May 31 following the end of the fiscal year. FNS shall determine and announce the national average payment error rate for the fiscal year by June 30 following the end of the fiscal year. At the same time FNS shall notify all State agencies of their individual payment error rates and payment error rate liabilities, if any. FNS shall provide a copy of each State agency's notice to its respective chief executive officer and legislature. FNS shall initiate collection action on each claim for such liabilities before the end of the fiscal year following the reporting period in which the claim arose unless an administrative appeal relating to the claim is pending. Such appeals include requests for good cause waivers and administrative and judicial appeals pursuant to Section 14 of the Food Stamp Act. While the amount of a State's liability may be recovered through offsets to their letter of credit as identified in §277.16(c) of this chapter, FNS shall also have the option of billing a State directly or using other claims collection mechanisms authorized under the Federal Claims Collection Act, depending upon the amount of the State's liability. FNS is not bound by the timeframes referenced in this subparagraph in cases where a State fails to submit QC data expeditiously to FNS and FNS determines that, as a result, it is unable to calculate a State's payment error rate and payment error rate liability within the prescribed timeframe.

- (8) Interest charges. (i) To the extent that a State agency does not pay a claim established under paragraphs (e)(2) and (e) (3) of this section within 30 days from the date on which the bill for collection (after a determination on any request for a waiver for good cause) is received by the State agency, the State agency shall be liable for interest on any unpaid portion of such claim accruing from the date on which the bill for collection was received by the State agency. This situation applies unless the State agency appeals the claim under part 283 of the regulations. If the State agency agrees to pay the claim through reduction in Federal financial participation for administrative costs, this agreement shall be considered to be paying the claim. If the State agency appeals such claim (in whole or in part), the interest on any unpaid portion of the claim shall accrue from the date of the decision on the administrative appeal, or from a date that is one year after the date the bill is received, whichever is earlier, until the date the unpaid portion of the payment is received.
- (ii) If the State agency pays such claim (in whole or in part) and the claim is subsequently overturned through administrative or judicial appeal, any amounts paid by the State agency above what is actually due shall be promptly returned with interest, accruing from the date the payment was received until the date the payment is returned.
- (iii) Any interest assessed under this paragraph shall be computed at a rate determined by the Secretary based on the average of the bond equivalent of the weekly 90-day Treasury bill auction rates during the period such interest accrues. The bond equivalent is the discount rate (i.e., the price the bond is actually sold for as opposed to its face value) determined by the weekly auction (i.e., the difference between the discount rate and face value) converted to an annualized figure. The Secretary shall use the investment rate (i.e., the rate for 365 days) compounded in simple interest for the period for which the claim is not paid. Interest billings shall be made quarterly with the initial billing accruing from the date the interest is first due. Because the discount rate for Treasury bills is issued weekly, the interest rate for State agency claims shall be averaged for the appropriate weeks.
- (9) Suspension and waiver of liabilities for investments in program management activities. In connection with the settlement of all or a portion of a QC liability for FY 1986 through Fiscal Year 2002 QC review periods, the Department may suspend and subsequently waive all or part of a State agency's payment error rate liability claim based on the State agency's offsetting investment in program management activities intended to reduce errors measured by the QC system. A State agency may submit a request to the Department for review of planned investments in program management activities intended to reduce error rates as part of a proposed settlement of all or a portion of a QC liability at any time during the QC liability claim process.
- (i) The State agency's investment plan activity or activities must meet the following conditions to be accepted by the Department:
- (A) The activity or activities must be directly related to error reduction in the ongoing program, with specific objectives regarding the amount of error reduction, and type of errors that will be reduced. The costs of demonstration, research, or evaluation projects under sections 17 (a) through (c) of the Act will not be accepted. The State agency may direct the investment plan to a specific project area or implement the plan on a statewide basis. In addition, the Department will allow an investment plan to be tested in a limited area, as a pilot project, if the Department determines it to be appropriate. A request by the State agency for a waiver of existing rules will not be acceptable as a component of the investment plan. The State agency must submit any waiver request through the normal channels for approval and receive approval of the request prior to including the waiver in the investment plan. Waivers that have been approved for the State agency's use in the ongoing operation of the program may continue to be used.
- (B) The program management activity must represent a new or increased expenditure. The proposed activity must also represent an addition to the minimum program administration required by law for State agency administration including corrective action. Therefore, basic training of eligibility workers or a continuing corrective action from a Corrective Action Plan shall not be acceptable. The State agency may include a previous initiative in its plan; however, the State agency would have to demonstrate that the initiative is entirely funded by State money, represents an increase in spending and there are no remaining Federal funds earmarked for the activity.
- (C) Investment activities must be funded in full by the State agency, without any matching Federal funds until the entire investment amount agreed to is spent. Amounts spent in excess of the settlement amount included in the plan may be subject to Federal matching funds.
- (ii) The request shall include:
- (A) A statement of the amount of money that is a quality control liability claim that is to be offset by investment in program improvements;
- (B) A detailed description of the planned program management activity;
- (C) Planned expenditures, including time schedule and anticipated cost breakdown;
- (D) Anticipated impact of the activity, identifying the types of errors expected to be affected;

- (E) Documentation that the funds would not replace expenditures already earmarked for an ongoing effort: and
- (F) A statement that the expenditures are not simply a reallocation of resources.
- (iii) The State's and the Department's agreement to settle all, part, or none of the QC liability claim under this paragraph is final and not subject to further appeal within the Department. An agreement to settle all or part of a State agency's QC liability claim will result in suspension of the claim for the specified amount, pending the State's satisfactory completion of the initiative or action taken by the Department under the provisions of paragraph (e)(9)(vi) of this section.
- (iv) The State agency shall submit modifications to the plan to the Department for approval, prior to implementation. Expenditures made prior to approval by the Department may not be used in offsetting the liability.
- (v) Each State agency which has all or part of a claim suspended under this provision shall submit periodic documented reports according to a schedule in its approved investment plan. At a minimum, these reports shall contain:
- (A) A detailed description of the expenditure of funds, including the source of funds and the actual goods and services purchased or rented with the funds:
- (B) A detailed description of the actual activity; and
- (C) An explanation of the activity's effect on errors, including an explanation of any discrepancy between the planned effect and the actual effect.
- (vi) Any funds that the State agency's reports do not document as spent as specified in the investment plan may be withdrawn by the Department from the reduction in QC liability. Before the reduction is withdrawn, the State agency will be provided an opportunity to provide the missing documentation.
- (vii) If the reduction in QC liability is withdrawn, the Department shall charge interest on the funds not spent according to the plan, in accordance with section 602 of the Hunger Prevention Act of 1988, which amended section 13(a)(1) of the Food Stamp Act of 1977.
- (viii) The Department's determination to withdraw a reduction in QC liability is not appealable within the Department.
- (10) Resolution of liabilities for FY 2003 and beyond. FNS may: waive all or a portion of the liability; require the State agency to reinvest up to 50 percent of the liability in activities to improve program administration, which new investment money shall not be matched by Federal funds; designate up to 50 percent of the liability as "at-risk" for repayment if a liability is established based on the State agency's payment error rate for the subsequent fiscal year; or assert any combination of these options. Once FNS establishes its proposed liability resolution plan, the amount assigned as at-risk is not subject to settlement negotiation between FNS and the State agency and may not be reduced unless an appeal decision revises the total dollar liability. FNS and the State shall settle any waiver amount or reinvestment amount before the end of the fiscal year in which the liability amount is determined unless an administrative appeal relating to the claim is pending. If a State agency appeals its liability determination, if the State agency began required reinvestment activities prior to an appeal determination, and if the liability amount is reduced to \$0 through the appeal, FNS shall pay to the State agency an amount equal to 50 percent of the new investment amount that was included in the liability amount subject to the appeal. If FNS wholly prevails on a State agency's appeal, FNS will require the State agency to invest all or a portion of the amount designated for reinvestment during the appeal to be reinvested or to be repaid to the Federal government.

[Amdt. 160, 45 FR 15912, Mar. 11, 1980, as amended by Amdt. 260, 49 FR 6311, Feb. 17, 1984; Amdt. 262, 49 FR 50598, Dec. 31, 1984. Redesignated and amended at 52 FR 3410, Feb. 4, 1987; Amdt. 295, 52 FR 29659, Aug. 11, 1987; Amdt. 328, 56 FR 60052, Nov. 27, 1991; Amdt. 325, 57 FR 2828, Jan. 24, 1992; Amdt. 327, 57 FR 44486, Sept. 28, 1992; 57 FR 47163, Oct. 14, 1992; Amdt. 348, 59 FR 34561, July 6, 1994; Amdt. 366, 62 FR 29659, June 2, 1997; Amdt. 373, 64 FR 38297, July 16, 1999; 68 FR 59524, Oct. 16, 2003]

APPENDIX XI

THIS DATA CURRENT AS OF THE FEDERAL REGISTER DATED DECEMBER 2, 2008 7 CFR - CHAPTER II - PART 275

§ 275.24 High performance bonuses.

- (a) General rule. (1) FNS will award bonuses totaling \$48 million for each fiscal year to State agencies that show high or improved performance in accordance with the performance measures under paragraph (b) of this section.
- (2) FNS will award the bonuses no later than September 30th of the fiscal year following the performance measurement year.
- (3) A State agency is not eligible for a bonus payment in any fiscal year for which it has a liability amount established as a result of an excessive payment error rate in the same year. If a State is disqualified from receiving a bonus payment under this paragraph (a)(3), and the State is not tied for a bonus, the State with the next best performance will be awarded a bonus payment.
- (4) The determination whether, and in what amount, to award a performance bonus payment is not subject to administrative or judicial review.
- (5) In determining the amount of the award, FNS will first award a base amount of \$100,000 to each State agency that is an identified winner in each category. Subsequently, FNS will divide the remaining money among the States in each category (see paragraph (b) of this section) in proportion to the size of their caseloads (the average number of households per month for the fiscal year for which performance is measured).
- (6) A State cannot be awarded two bonuses in the same category; the relevant categories are payment accuracy (which is outlined in paragraph (b)(1) of this section), negative error rate (which is outlined in paragraph (b)(2) of this section), or program access index (which is outlined in paragraph (b)(3) of this section). If a State is determined to be among the best and the most improved in a category, it will be awarded a bonus only for being the best. The next State in the best category will be awarded a bonus as being among the best States.
- (7) Where there is a tie to the fourth decimal point for the categories outlined in paragraphs (b)(1) through (b)(4) of this section, FNS will add the additional State(s) into the category and the money will be divided among all the States in accordance with paragraph (a)(5) of this section.
- (b) *Performance measures*. FNS will measure performance by and base awards on the following categories of performance measures:
- (1) Payment accuracy. FNS will divide \$24 million among the 10 States with the lowest and the most improved combined payment error rates as specified in paragraphs (b)(1)(i) and (b)(1)(ii) of this section.
- (i) Excellence in payment accuracy. FNS will provide bonuses to the 7 States with the lowest combined payment error rates based on the validated quality control payment error rates for the performance measurement year as determined in accordance with this part.
- (ii) Most improved in payment accuracy. FNS will provide bonuses to the 3 States with the largest percentage point decrease in their combined payment error rates based on the comparison of the validated quality control payment error rates for the performance measurement year and the previous fiscal year, as determined in accordance with this part.
- (2) Negative error rate. FNS will divide \$6 million among the 6 States with the lowest and the most improved negative error rates as specified in paragraphs (b)(2)(i) and (b)(2)(ii) of this section.
- (i) Lowest negative error rate. FNS will provide bonuses to the 4 States with the lowest negative error rates based on the validated quality control negative error rates for the performance year as determined in accordance with this part.
- (ii) Most improved negative error rate. FNS will provide bonuses to the 2 States with the largest percentage point decrease in their negative error rates, based on the comparison of the performance measurement year's validated quality control negative error rates with those of the previous fiscal year, as determined in accordance with this part. A State agency is not eligible for a bonus under this criterion if the State's negative error rate for the fiscal year is more than 50 percent above the national average.
- (3) Program access index (PAI). FNS will divide \$12 million among the 8 States with the highest and the most improved level of participation as specified in paragraphs (b)(3)(i) through (b)(3)(ii) of this section. The PAI is the ratio of participants to persons with incomes below 125 percent of poverty, as calculated in accordance with paragraph (b)(3)(iii) of this section (the PAI was formerly known as the participant access rate (PAR)).
- (i) High program access index. FNS will provide bonuses to the 4 States with the highest PAI as determined in accordance

with paragraph (b)(3)(iii) of this section.

- (ii) Most improved program access index. FNS will provide bonuses to the 4 States with the most improved PAI as determined in accordance with paragraph (b)(3)(iii) of this section.
- (iii) Data. For the number of participants (numerator), FNS will use the administrative annual counts of participants minus new participants certified under special disaster program rules by State averaged over the calendar year. For the number of people below 125 percent of poverty (denominator), FNS will use the Census Bureau's March Supplement to the Current Population Survey's (CPS) count of people below 125 percent of poverty for the same calendar year. FNS will reduce the count in each State where a Food Distribution Program on Indian Reservations (FDPIR) program is operated by the administrative counts of the number of individuals who participate in this program averaged over the calendar year. FNS will reduce the count in California by the Census Bureau's percentage of people below 125% of poverty in California who received Supplemental Security Income in the previous year. FNS reserves the right to use data from the American Community Survey (ACS) in lieu of the CPS, and to use the count of people below 130 percent of poverty, should these data become available in a timely fashion and prove more accurate. Such a substitution would apply to all States.
- (4) Application processing timeliness. FNS will divide \$6 million among the 6 States with the highest percentage of timely processed applications.
- (i) Data. FNS will use quality control data to determine each State's rate of application processing timeliness.
- (ii) *Timely processed applications*. A timely processed application is one that provides an eligible applicant the "opportunity to participate" as defined in §274.2 of this chapter, within thirty days for normal processing or 7 days for expedited processing. New applications that are processed outside of this standard are untimely for this measure, except for applications that are properly pended in accordance with §273.2(h)(2) of this chapter because verification is incomplete and the State agency has taken all the actions described in §273.2(h)(1)(i)(C) of this chapter. Such applications will not be included in this measure. Applications that are denied will not be included in this measure.
- (iii) Evaluation of applications. Only applications that were filed on or after the beginning of the performance measurement (fiscal) year will be evaluated under this measure.