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Administrative Review Division

Internal Client Satisfaction Survey

2007

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Colorado Department of Human Services

people who help people

Administrative Review Division

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¹ located in Y:\X-Quality\Surveys\Internal 2007\InternalSatisReport2007

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Administrative Review Division Internal Survey Report

2007

Executive Summary

In 2007, The Administrative Review Division (ARD) conducted their annual client satisfaction survey (see Appendix A for a copy of the Client Satisfaction Survey) to determine if ARD is meeting federal goals and if reviews continue to be worthwhile to the review participants. Each reviewer was given 40 surveys to distribute to participants at Administrative Reviews during the months of September and October 2007. The participants were asked their perceptions and impressions based on their experiences with the ARD review process. They were also asked what ARD could do to improve the review process. The surveys were distributed in both English and Spanish to a variety of stakeholders.

The survey respondents included parents, youth/children, foster parents, caseworkers/client managers, supervisors, guardians ad litem, kinship providers, other providers, and others. Respondents chose to either return the completed surveys to the reviewers or mail them in postage paid envelopes. Each county/region was identified on the survey so that specific county/region information could be obtained.

This report contains an executive summary of the data collected, aggregate data, a comparison of the 2007 findings with results from previous surveys (1998 through 2006), and county and Department of Youth Corrections-region specific data and comments.

Of the 615 surveys distributed, 443 (72%) were returned. This return rate is the highest rate experienced in the 10 years that the survey has been administered, followed by 2006, with a 61.8% return rate. The number of 2005 satisfaction surveys returned matched the study's highest previous year (2002) with a return rate of 59%. In 2003 and 2004, there were significantly fewer surveys distributed than in prior years. While the number of surveys given to each reviewer for distribution was the same as in previous years (40), the 2003 staff reduction resulted in fewer reviewers to distribute surveys. The 2004 return rate (55%) was lower than return rates in most previous years (2003, 58%; 2002, 59%; 2000, 56%; 1999, 58%) but higher than rates in 1998 (52%) and 2001 (50%).

The largest proportion of surveys returned (46%) were completed by Caseworkers/Client Managers (N=204). Therefore, this group had the largest influence on the results presented in this report. The remainder of the participant roles accounted for a high of 11.7% (parents, N=52) to a low of 1.6% (other providers). In addition, 6 participants (1.4%) did not specify their role in the process. The ten large counties accounted for the vast majority of the surveys (N=318, 71.8%).

Overall, responses to the questions were positive and constructive, and generally indicated that the Administrative Reviews had achieved their specified goals. This is especially heartening in light of the 2003 staff reduction which continues to present challenges in meeting both the mandated and statistically significant number of reviews. In addition, when respondents were asked for suggestions about how to improve the reviews, many responses were complimentary and expressed approval of the review process and participants as a helpful part of the case management and planning process. This year's suggestions once again broached the need for increased stakeholder participation in the review process.

The following bullets present an overview for each question:

Question 1

- The permanency goal was discussed in 98.6% (N=437) of the reviews.

Question 2

- Progress, or lack of progress, towards the permanency goal was discussed in 98.9% (N=438) of the reviews.

Question 3

- The needs of youth/children in placement were discussed at 99.5% (N=441) of the reviews.

Question 4

- The safety of youth/children in placement was discussed at 98.6% (N=437) of the reviews.

Question 5

- Participants felt they were able to express their views/concerns in 99.8% (N=442) of the reviews.

Question 6

- 87.4% (N=387) of the respondents indicated that the reviews were worthwhile (67.5 Strongly Agreed; 19.9% Somewhat Agreed). These results are slightly more positive than last year's, when 85.7% of respondents indicated reviews were worthwhile (60.2% strongly agreed and 25.4% somewhat agreed). This year, of the 443 surveys collected, 19 (4.3%) did not include a response to this question.

Questions 3, 4, and 5 yielded the highest "yes" responses (99.5%, 98.6%, and 99.8%, respectively) when compared to previous years. This indicates that respondents were highly satisfied that the child(ren)'s needs and safety were discussed, and that respondents were able to express their views/concerns, during administrative reviews. In addition, question 6 yielded the highest "strongly agree" responses (67.5%) and lowest "disagree" responses (0.4%, combined) than in previous years, indicating that respondents found the reviews helpful.

In addition, respondents were asked to describe the most helpful part of the review and what could be done to improve the review. An examination of these comments revealed the following themes.

It should be noted that incorrect or unusual spellings, phrases, or punctuation in respondent comments have been reproduced verbatim [*sic*] from the quoted originals and are not transcription errors.

Most Helpful Part of Review:

- Bringing all members of the treatment team together was very helpful in determining this child's needs.
- Confirmed the goal was most appropriate; was allowed to state progress made since the case was assigned; ensured all documentation was in the case file and accurate.

- Detailed thoroughness of the reviewer's questions regarding case history, safety issues, met/unmet needs of the child and progress toward the permanency goal. Sensitivity of the reviewer to the needs of the child and provider. Positive feedback to the provider and caseworker re: strengths in the placement. Constructive criticism at end of review to caseworker regarding any compliance issues.
- Always helpful to have an independent person's review of the goals and keep focused on time lines.
- Clarification for parents, helps to give the parents another perspective.
- Discussion around permanency options and concurrent planning. Discussion around safety versus risk and threshold for conditions under which child is returned home.
- Discussing future options for treatment plan, asking family members what is and is not working for them with the treatment plan.
- Having a thorough review of the case and parties' status is very helpful to my work.
- Having the youth be a participant and understanding how the system has its checks and balances – and other people are watching over her case and care.
- Identified progress, areas for continued growth.
- Just being able to connect with people who are looking after the well being of my child.
- Every participant had a "voice."
- Getting everyone on the same page, looking at additional needs.
- Reviewed all aspects of placement. Reviewer asked relevant questions and was goal oriented.
- Trying to get me back with my family.
- I liked how they made sure we were on track and getting what we needed.
- Parents feel some control by sharing feelings, ideas.
- Discussing options for permanency with foster parents and caseworker. Giving foster parents opportunity to express comments/concerns.

Suggestions for Improvement:

- 3D signatures are redundant as the treatment plan is court ordered. Also a child who breaks the law and is placed in detention should never count as an unplanned move. That is not preventable.
- Have more of the people involved attend.
- Hold juvenile accountable for destructive behaviors while in program.
- I only wish the foster parents, children, & GAL were here.
- Let foster parents know ahead of time what the purpose of the meeting is.
- Maybe an opportunity to have the meeting via phone for parents or others who cannot attend the meeting.
- More participants (only DSS & I came).
- More professionals to be part of this review: i.e. GAL.
- Review would have been improved if parents were present, but this is no reflection on the reviewer.
- Reviewer needs more leeway from the definitions about "numerous moves", etc. as sometimes circumstances dictate this in a positive way.
- There needs to be more flexibility in scheduling the reviews.
- Separate sibling groups(foster parents) for review? Not a big deal.

The Administrative Review Division examines every statement made in response to questions 7 & 8. We feel that the ability to communicate specific ideas and suggestions is critical to our process of self-evaluation and self-improvement. We especially appreciate the statements provided by children and youth who are the subjects of both child protection and Division of Youth Corrections cases. We make every effort to identify and discuss these comments and suggestions and recognize them as having particular relevance into both the strengths and, especially, to the deficits of our review process.

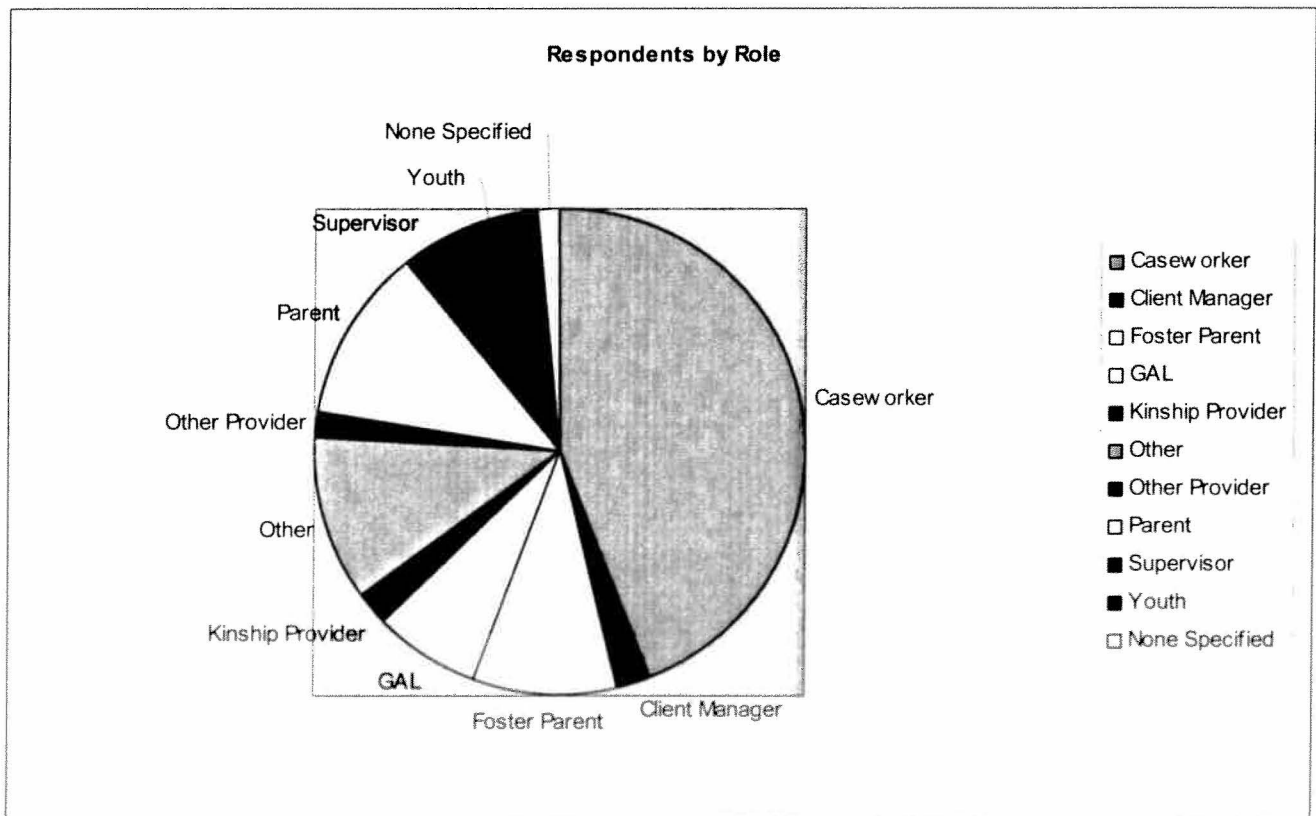
Statewide Information

Statewide Rate of Return by Participant

Rate of Return by Participant Role 2007

Role	Frequency	Percent
Caseworker	195	44.0%
Client Manager	9	2.0%
Foster Parent	42	9.5%
GAL	31	7.0%
Kinship Provider	10	2.3%
Other	49	11.1%
Other Provider	7	1.6%
Parent	52	11.7%
Supervisor	14	3.2%
Youth	28	6.3%
None Specified	6	1.4%
Grand Total	443	100.0%

*"Other" was an open category that asked respondents to specify their role. Roles specified included therapists, foster home and CPA supervisors, CASA volunteers, and probation officers, among others. "Other Provider" typically refers to providers at group homes, residential treatment centers, and residential child-care facilities.



Number of Responses by County/Region

Category	County/Region	N	% of Total N
10 Large	Adams	35	7.9%
	Arapahoe	39	8.8%
	Boulder	16	3.6%
	Denver	83	18.7%
	El Paso	30	6.8%
	Jefferson	27	6.1%
	Larimer	29	6.5%
	Mesa	12	2.7%
	Pueblo	16	3.6%
	Weld	31	7.0%
Category Total		318	71.8%
Mid-Size	Alamosa	3	0.7%
	Broomfield	5	1.1%
	Chaffee	3	0.7%
	Delta	4	0.9%
	Douglas	7	1.6%
	Eagle	1	0.2%
	Fremont	13	2.9%
	Garfield	6	1.4%
	LaPlata	1	0.2%
	Las Animas	2	0.5%
	Moffat	4	0.9%
	Montezuma	3	0.7%
	Montrose	7	1.6%
	Morgan	6	1.4%
	Otero	1	0.2%
Teller	1	0.2%	
Category Total		67	15.1%
Balance of State	Elbert	3	0.7%
	Grand	1	0.2%
	Lake	1	0.2%
	Rio Blanco	3	0.7%
	Routt	4	0.9%
	San Miguel	1	0.2%
	Summit	2	0.5%
	Yuma	6	1.4%
Category Total		21	4.7%
DYC	DYC Central	8	1.8%
	DYC NE	3	0.7%
	DYC South	12	2.7%
	DYC W	1	0.2%
	DYC West	3	0.7%
Category Total		27	6.1%
Unknown	Unknown	10	2.3%
Category Total		10	2.3%
Grand Total		443	100.0%

Responses to Survey Items

Question 1: Was the permanency goal for the youth/child discussed in the review?

	Frequency	Valid Percent	Cumulative Percent
Yes	437	98.6	98.6
No	5	1.1	99.7
No Response	1	0.2	100.0
Total	443	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?

	Frequency	Valid Percent	Cumulative Percent
Yes	438	98.9	98.9
No	5	1.1	100.0
No Response	0	0.0	100.0
Total	443	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?

	Frequency	Valid Percent	Cumulative Percent
Yes	441	99.5	99.5
No	2	0.55	100.0
No Response	0	0.0	100.0
Total	443	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?

	Frequency	Valid Percent	Cumulative Percent
Yes	438	98.9	98.9
No	5	1.1	100.0
No Response	0	0.0	100.0
Total	443	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?

	Frequency	Valid Percent	Cumulative Percent
Yes	442	99.8	99.8
No	1	0.2	100.0
No Response	0	0.0	100.0
Total	443	100.0	100.0

Question 6: Did you find the review helpful?

	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	299	67.5	67.5
Somewhat Agree	88	19.9	87.4
Neutral	33	7.4	94.8
Somewhat Disagree	1	0.2	95.0
Strongly Disagree	1	0.2	95.2
No Response	19	4.3	99.5
Other Response*	2	0.5	100.0
Total	443	100.0	100.0

Other Response* (N=2)

Other responses included "outlining overall progress and goals to permanency" and "some feedback on case planning"

Questions 7 and 8

Questions 7 and 8 were open-ended questions in which respondents were asked to "Please list the most helpful parts of today's review" and "Please list suggestions to improve today's review." 347 (78.3%) respondents answered question 7.

There were 207 (46.7%) responses to question 8 regarding how the review could be improved. Of these, 102 were some rendition of "NA," "none," "nothing," "no suggestions," or "no improvements." Of those 102 neutral responses, 28 had a positive comment about either the reviews or the reviewer. Twenty-six respondents gave only positive comments about the reviewer or how the review was conducted, and seven respondents provided neutral, general comments or personal insights into their particular cases. Only 28 respondents provided actual suggestions for improvements, 12 of which focused on ensuring that all relevant parties attend the review. Five suggestions focused on requests for amenities, such as refreshments. Seven comments tended to be specific to the case under review as opposed to the review process itself. One comment specific to the ARD review process requested more flexibility in scheduling reviews. Another comment indicated a need for more reviewer "leeway" regarding the definitions about numerous placement moves, as sometimes circumstances dictate placement moves in a positive way.

Comments to both items are included under the county/region specific information. Note that all "none" or "NA" responses were removed, unless an additional comment was provided.

Comparison: 2000-2007 ARD Client Satisfaction Surveys

Statewide Responses

	2000	2001	2002	2003	2004	2005	2006	2007
Surveys Distributed	760	840	800	560	560	560	590	615
Surveys Returned	428	423	471	326	305	331	365	443
Return Rate	56%	50%	59%	58%	55%	59%	62%	72%

Question 1

Was the permanency goal for the youth/child discussed during the review?

	2000		2001		2002		2003		2004		2005		2006		2007	
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Yes	425	99.3	419	99.1	467	99.2	324	99.4	301	98.7	326	98.5	359	98.3	437	98.6
No	2	0.5	2	0.5	3	0.6	2	0.6	4	1.3	0	0	4	2	5	1.1
No Response	1	0.2	2	0.5	1	0.2	0	0	0	0	5	1.5	2	0.5	1	0.2

Question 2

Was progress, or lack of progress, towards reaching that goal discussed during the review?

	2000		2001		2002		2003		2004		2005		2006		2007	
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Yes	425	99.3	406	96	467	99.2	324	99.4	297	97.4	324	97.9	360	98.6	438	98.9
No	2	0.5	9	2.1	3	0.6	1	0.3	8	2.6	2	0.6	3	0.8	5	1.1
No Response	1	0.2	8	1.9	1	0.2	1	0.3	0	0	5	1.5	2	0.5	0	0

Question 3

Were the youth's/child's needs, while in placement, discussed during the review?

	2000		2001		2002		2003		2004		2005		2006		2007	
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Yes	424	99.1	413	97.6	468	99.4	323	99.1	301	98.7	323	97.6	362	99.1	441	99.5
No	3	0.7	3	0.7	2	0.4	2	0.6	4	1.3	2	0.6	1	0.2	2	0.5
No Response	1	0.2	7	1.6	1	0.2	0	0.3	0	0	6	1.8	2	0.5	0	0

Question 4

Was the youth's/child's safety, while in placement, discussed during the review?

	2000		2001		2002		2003		2004		2005		2006		2007	
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Yes	*	*	*	*	461	97.9	315	96.6	295	96.7	318	96.1	359	98.3	437	98.6
No	*	*	*	*	8	1.7	8	2.5	10	3.3	10	3	4	1	5	1.1
No Response	*	*	*	*	2	0.4	3	0.9	0	0	3	0.9	2	0.5	1	0.2

* indicates that question 4 was not asked in those surveys

Question 5

Were you able to express your views/concerns during the review?

	2000		2001		2002		2003		2004		2005		2006		2007	
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Yes	423	98.8	413	97.6	464	98.5	324	99.4	302	99	317	95.8	361	98.9	443	99.8
No	3	0.7	5	1.2	4	0.8	1	0.3	2	0.7	3	0.9	2	0.5	1	0.2
No Response	2	0.5	5	1.2	3	0.6	1	0.3	1	0.3	11	3.3	2	0.5	0	0

Question 6
Did you find the review helpful?

	2000		2001		2002		2003		2004		2005		2006		2007	
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Strongly Agree	274	64.0	281	66.4	259	55.0	170	52.1	180	59.0	196	59.2	220	60.2	299	67.5
Somewhat Agree	110	25.7	98	23.2	131	27.8	94	28.8	72	23.6	78	23.6	93	25.4	88	19.9
Neutral	19	4.4	17	4.0	54	11.5	37	11.3	35	11.5	36	10.9	31	8.4	33	7.4
Somewhat Disagree	6	1.4	10	2.4	5	1.1	5	1.5	3	1.0	4	1.2	5	1.3	1	0.2
Strongly Disagree	8	1.9	3	0.7	6	1.3	4	1.2	1	0.3	5	1.5	1	0.2	1	0.2
No Response	11	2.6	14	3.3	16	3.4	16	4.9	14	4.6	12	3.6	15	4.1	19	4.3

County/Region Specific Information

Adams County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	35	100.0	100.0
Total	35	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	35	100.0	100.0
Total	35	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	35	100.0	100.0
Total	35	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	35	100.0	100.0
Total	35	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	35	100.0	100.0
Total	35	100.0	100.0

Question 6: Did you find the review helpful?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	27	77.1	77.1
Somewhat Agree	5	14.3	91.4
Neutral	2	5.7	97.1
No Response	1	2.9	100.0
Total	35	100	100.0

Adams County Comments

Most Helpful Part of Review

- Discussion @ other potential permanency goals and responsibilities of school districts to provide services to children with a current IEP.
- Being able to discuss my needs for the child.
- Communication.
- Conversation about case progress.
- Different possible options for X.
- Discussing where case is headed/permanency plan.
- Discussion of barriers to permanency.
- Every area of X's needs were covered.
- Finding out where things stand.
- Foster parent.
- Getting everyone on the same page, looking at additional needs.
- Got up to date info on progress client is making.
- Had everyone in the review together which is sometimes hard.
- Hearing X side.
- It was helpful to review the last 6 months.
- Knowing when he may come home.
- Open discussion.
- Reviewer was very patient in allowing all information to be presented while simultaneously handling the time management piece. Very professional, yet caring.
- Reviewing all of the data about the case.
- Reviewing potential MH diagnosis. Case overview & participation from foster parent.
- Reviewing the services that were being given to client.
- She's thorough.
- The list that breaks down what is missing in the file& also concrete steps needed to take to progress towards permanency goal.
- The placement of my kids.
- The review was handled professionally and well organized.
- Thorough overview of progress, medical, educational and all over needs.
- We talk about the goals for him. And the way he doing at treatment place.
- X always covers all areas.
- X organizes the review with expertise. Also, all involved with child can ascertain that we are on the same page.
- X was very knowledgeable, she was helpful in reviewing the case and ensuring the needs of the clients are being.

Suggestions for Improvement

- It was a good review.
- Could not be better.
- None good review.
- None- it was excellent.
- None, X was great!

Alamosa County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100.0	100.0
Total	3	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100.0	100.0
Total	3	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100.0	100.0
Total	3	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100.0	100.0
Total	3	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100.0	100.0
Total	3	100.0	100.0

Question 6: Did you find the review helpful?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	3	3	100.0
Total	3	100.0	100.0

Alamosa County Comments

Most Helpful Part of Review

- All parties except therapist attended and all were able to openly express their feelings and opinions. Reviewer was clear with mom as to her rights.
- Therapeutic recommendations for child and recommendation for mom to do Parent Partner Group.

Suggestions for Improvement

No suggestions provided.

Arapahoe County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	37	94.9	94.9
No	2	5.1	100.0
Total	39	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	37	94.9	100.0
No	2	5.1	100.0
Total	39	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	39	100.0	100.0
Total	39	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	39	100.0	100.0
Total	39	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	39	100.0	100.0
Total	39	100.0	100.0

Question 6: Did you find the review helpful?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	26	66.7	66.7
Somewhat Agree	10	25.6	92.3
Neutral	3	7.7	100.0
Total	39	100.0	100.0

Arapahoe County Comments

Most Helpful Part of Review

- Ability to have feedback from reviewer about current services in place for the family.
- Able to talk and receive as much info as possible.
- About my goals.
- Court.
- Court info.
- Court process.
- Discussion of child's needs. The permanency goal discussions. Discussion of child's behaviors with mom and foster mother.
- Discussion of transition plan.
- Discussion on needs for children and where the case is going from here.
- Explaining to my daughter how important following the rules of her probation really are.
- Gave foster parents resources and agreed to set up a meeting with adoptions for more information.
- Getting to know what everyone's part is in this case.
- Great Job!!
- Helping me understand the process of Termination of parents.
- Learning about the permanency goal and how the establishment feels about the parents' lack of commitment.
- Makes sure that I am addressing all the things I need to because I know it will be checked.
- Making sure everything was in place for discharge.
- Meeting with foster parent and CASA.
- Nothing specific to comment on.
- Parents were not present, children were present for part of the review. CW was able to talk about parents' lack of progress w/out children involved and reviewer gave ideas & support.
- Permanency plan talk/plan.
- Review with players on where case is at today.
- Small meeting where I was able to ask questions as needed.
- Talk about reunification.
- The goals for child.
- The goals, the progress.
- The most helpful part of the review was addressing the above areas.
- The reviewer did an excellent job of drawing the teen into the conversation about his needs and encouraged him to advocate for himself.
- This is a new case for me so discussion of the history of the case helps bring it all together and helpful for planning for future.
- Understanding the system a bit more.
- Very informative.
- What are goals that we should meet before next court date.
- Where the case is headed.

Suggestions for Improvement

- Although nothing specific on a time frame, it's in my favor knowing that the comment couldn't be answered.
- Good review.

- Have more of the people involved attend.
- Hold juvenile accountable for destructive behaviors while in program.
- Let foster parents know ahead of time what the purpose of the meeting is
- name the various options.
- No suggestions.
- Nothing. X asks the right questions but also gives the caseworker a chance to ask questions from him as well.
- Review would have been improved if parents were present, but this is no reflection on the reviewer.
- To make sure child stays on the right path and out of trouble.

Boulder County

Question 1: Was the permanency goal for the youth/child discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	16	100.0	100.0
Total	16	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	16	100.0	100.0
Total	16	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	16	100.0	100.0
Total	16	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	16	100.0	100.0
Total	16	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	16	100.0	100.0
Total	16	100.0	100.0

Question 6: Did you find the review helpful?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	16	100.0	100.0
Total	16	100.0	100.0

Boulder County Comments:

Most Helpful Part of Review

- Allowed for providers to discuss concerns.
- Bringing together providers and clients to plan and share ideas.
- Discussion of permanency goal.
- Gathering information about the circumstances involved with X's DSS placement.
- It helps us as foster parents to hear from all the different staff involved and their views.
- Just being able to connect with people who are looking after the well being of my child.
- Learning about the process more – education.
- Making sure children do not stay in foster care longer than is needed.
- Reviewed student's history, file, and current status. Talked about the future and how to get there by working on his goals.
- Understanding compliance issues; what constitutes updates, i.e. signature page, FSP treatment plan.
- Went over services, went over treatment plan issues, parents should be here.
- X did a fine job listening to everyone and setting appropriate expectations and limits to get the work done.
- X is very thorough, gives good explanations.

Suggestions for Improvement

- It was wonderful. I can't think of any way to improve the meeting.
- Parents should be greatly encouraged to attend by caseworker.
- We did not know birth parents were coming.
- Well done – no need for improvement.

Broomfield County

Question 1: Was the permanency goal for the youth/child discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	5	100.0	100.0
Total	5	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	5	100.0	100.0
Total	5	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	5	100.0	100.0
Total	5	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	5	100.0	100.0
Total	5	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	5	100.0	100.0
Total	5	100.0	100.0

Question 6: Did you find the review helpful?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	5	100.0	100.0
Total	5	100.0	100.0

Broomfield County Comments

Most Helpful Part of Review

- Everyone seemed to be on the same page.
- Getting to talk about all the issues and hear from everyone.
- Identifying needs, addressing needs.
- To help identify needs and concerns for X to help in the transition home.

Suggestions for Improvement

- None – very well organized.

Chaffee County

Question 1: Was the permanency goal for the youth/child discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100.0	100.0
Total	3	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100.0	100.0
Total	3	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100.0	100.0
Total	3	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100.0	100.0
Total	3	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100.0	100.0
Total	3	100.0	100.0

Question 6: Did you find the review helpful?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	3	100.0	100.0
Total	3	100.0	100.0

Chaffee County Comments

Most Helpful Part of Review

- All of it was helpful
- Discussion with the youth (2 teenagers) about plans and their presence was great .

Suggestions for Improvement

- Did a job.
- No, he did a good job.

Delta County

Question 1: Was the permanency goal for the youth/child discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	4	100.0	100.0
Total	4	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	4	100.0	100.0
Total	4	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	4	100.0	100.0
Total	4	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	4	100.0	100.0
Total	4	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	4	100.0	100.0
Total	4	100.0	100.0

Question 6: Did you find the review helpful?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	2	50.0	50.0
Somewhat Agree	1	25.0	75.0
Neutral	1	25.0	100.0
Total	4	100.0	100.0

Delta County Comments

Most Helpful Part of Review

- Getting the perspective from the foster parent.
- Going over the case.
- Reviewing X family & his placement with me was great.

Suggestions for Improvement

No suggestions provided.

Denver County

Question 1: Was the permanency goal for the youth/child discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	81	97.6	97.6
No	2	2.4	100.0
Total	83	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	81	97.6	97.6
No	2	2.4	100.0
Total	83	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	81	97.6	97.6
No	2	2.4	100.0
Total	83	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	80	96.4	96.4
No	2	2.4	98.8
No Response	1	1.2	100.0
Total	83	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	82	98.8	98.8
No	1	1.2	100.0
Total	83	100.0	100.0

Question 6: Did you find the review helpful?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	40	48.2	48.2
Somewhat Agree	29	34.9	83.1
Neutral	10	12.0	95.1
No Response	4	4.8	100.0
Total	83	100.0	100.0

Denver County Comments

Most Helpful Part of Review

- A holistic picture of X.
- Asking FP [foster parent] what she felt about the service provided by the caseworker. This was helpful to hear the parent describe how she thinks this caseworker has supported her.
- Clarification for parents, helps to give the parents another perspective.
- Communicating needs and reaffirming his need.
- Compliance issues were discussed in great detail for improvement in the next review.
- Compliance issue understanding what needs to be added to case file.
- Conferring w/caseworker, update on status.
- Confirmed the goal was most appropriate; was allowed to state progress made since the case was assigned; ensured all documentation was in the case file and accurate.
- Discuss future permanency planning.
- Discussing multiple aspects of the case & putting the case in perspective.
- Discussing services that will prepare X for emancipation.
- Ensuring everyone is on the same page re: the placement.
- Everybody present so we did not have to call 3 people for their positions on some things.
- Everyone being on the same page.
- Everyone was very informative.
- Finding out if X was developing at normal for his age and if he is healthy.
- Finding out that my grandma has custody.

- General overview of case.
- Getting everyone together to discuss progress.
- Getting information about what to update in Trails not that term. has gone through
- Good for all parties to get together and discuss. This client keeps me very updated.
- Got better insight into the case.
- Had to leave after an hour of the foster review so while here:
- Having the parent, FMOC, therapist in attendance and being able to hear their input.
- Hearing all parties view points.
- I got what I needed out of the review. Circumstances of each case different. In other circumstances, review would have been more important.
- I just liked to hear what the foster mom had to say about my boys. It was also good to hear all the great progress myself and the kids dad have made.
- Information & updates & discussion
- It was determined that relative had legal custody so Admin. was ended early.
- It was good to gain more insight on the perm. plan.
- It was very well done. All areas were completely covered and everyone was asked questions pertaining to their responsibility.
- Just general review glad it's done so everyone knows where the process is about.
- Learning my progress. Learning what I'm doing wrong.
- Many professionals and foster parents participated.
- My school situation.
- Open communication and sharing of information.
- Organization of issues that were to be discussed.
- Permanency plan, & input from bio mother.
- Providers/foster parent and minor child discussing placement and progress in foster home.
- Review of the case.
- Reviewer helpful and great during review.
- Reviewer was thorough in discussing children's needs/progress.
- Reviewing needs and concerns, reviewing plan and it's proceeding.
- Reviewing the progress of the case and next steps.
- Risk level.
- Sharing of information, objectives and goals.
- She was very detailed and covered a lot of information.
- Talking about my child.
- Team effort to keep the placement stable.
- Thank you for keeping good records of the kids in care!!
- The most helpful was getting to know a little bit about my younger siblings.
- The reviewer was very knowledgeable of the case & appeared to review it thoroughly. Very help w/ 1:1 part discussing file/paperwork.
- The update on biological mother's progress in treatment.
- Update and permanency goal were discussed.
- Very informative on what X is able to do w/services.
- Yes.

Suggestions for Improvement

- All areas pertinent to this case were addressed.
- Continued participation from all caseworkers, GAL.

- Detailed file map to ensure documents could be found quickly.
- Food!- just kidding.
- I don't know not really.
- I thought it was explained thoroughly as to what was going on at this point in X's behavior and his father.
- It was good review.
- Maybe an opportunity to have the meeting via phone for parents or others who cannot attend the meeting.
- Name of Boundary Persons.
- There needs to be more flexibility in scheduling the reviews.
- This review was short & sweet and I knew what was missing in the file beforehand so I don't have any further suggestions.
- Todo- Tuva- Vien.
- What needs to improve is the facts.
- With so many children maybe have each child to have their own time.
- X is a wonderful reviewer.

Douglas County

Question 1: Was the permanency goal for the youth/child discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	7	100.0	100.0
Total	7	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	7	100.0	100.0
Total	7	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	7	100.0	100.0
Total	7	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	6	85.7	85.7
No	1	14.3	100.0
Total	7	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	7	100.0	100.0
Total	7	100.0	100.0

Question 6: Did you find the review helpful?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	4	57.1	57.1
Somewhat Agree	2	28.6	85.7
Neutral	1	14.3	100.0
Total	7	100.0	100.0

Douglas County Comments

Most Helpful Part of Review

- Having group consensus.
- Helps with guiding CW's through required documentation and update on changes of such-very informative.
- My mom got some real encouragement about the trouble with my probation.
- This juvenile is not doing well at this time and FCR staffing provided an excellent forum to discuss the problem and the placement.
- Update on status both physical and emotional status.

Suggestions for Improvement

- Food!

Eagle County

Question 1: Was the permanency goal for the youth/child discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0
Total	1	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0
Total	1	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0
Total	1	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0
Total	1	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0
Total	1	100.0	100.0

Question 6: Did you find the review helpful?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	1	100.0	100.0
Total	1	100.0	100.0

Eagle County Comments

Most Helpful Part of Review

- X was great! He gave good suggestions was very clear. I know how to fix my mistakes!

Suggestions for Improvement

- Nothing- I wish he was my boss. I would love if he could review all my files.

El Paso County

Question 1: Was the permanency goal for the youth/child discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	30	100.0	100.0
Total	30	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	30	100.0	100.0
Total	30	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	30	100.0	100.0
Total	30	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	30	100.0	100.0
Total	30	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	30	100.0	100.0
Total	30	100.0	100.0

Question 6: Did you find the review helpful?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	20	66.7	66.7
Somewhat Agree	5	16.7	83.4
Strongly Disagree	1	3.3	86.7
Neutral	1	3.3	90.0
No Response	3	10.0	100.0
Total	30	100.0	100.0

El Paso County Comments

Most Helpful Part of Review

- Covering all bases to see if anything was overlooked.
- Discussion on legal aspects. Talked about support resources.
- Every participant was encouraged to discuss the family plan and were at ease with the reviewer to be open and honest.
- Everything was very thorough!
- Feedback.
- Feedback from all parties.
- Foster parent stated on the record she and her husband are a permanent placement.
- Guidance in case corrections.
- I am a new caseworker and X's feedback and suggestions have helped me to improve my services to my clients.
- I liked how they made sure we were on track and getting what we needed.
- It was completed. The reviewer was pleasant and reasonable.
- Knowing we were on track
- No problems. Perm goal accurate.
- Review gave suggestions for helping stabilize youth's behavior/moods.

- Reviewer had great knowledge of case – very good at establishing open communication with all.
- Speaking with the child.
- The acknowledgements and the positive feedback.
- The reviewer was very prepared and conducted the meeting in logical order.
- To talk at depth with the mom.
- Took time to listen and ask questions regarding problems and progress with the children.
- Trying to get me back with my family.
- X seemed informed about case and had good questions.

Suggestions for Improvement

- 3D signatures are redundant as the treatment plan is court ordered. Also a child who breaks the law and is placed in detention should never count as an unplanned move. That is not preventable.
- I have absolutely none.
- None – it was excellent and thorough.
- Nothing. X asks the right questions but also gives the caseworker a chance to ask questions from him as well.
- There are none – the reviewer is very experienced.
- X is great!

Elbert County

Question 1: Was the permanency goal for the youth/child discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100.0	100.0
Total	3	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100.0	100.0
Total	3	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100.0	100.0
Total	3	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100.0	100.0
Total	3	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100.0	100.0
Total	3	100.0	100.0

Question 6: Did you find the review helpful?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	2	75.0	75.0
Somewhat Agree	1	25.0	100.0
Total	3	100.0	100.0

Elbert County Comments:

Most helpful part of review:

- It is always helpful to have another party listen & help generate ideas.
- Making sure Trails entries are up to date.
- Validation of my point of view.

Suggestions for Improvement:

- No suggestions/ reviewer's thoughts/observations were helpful to me.
- Reviewers always does a good job.

Fremont County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	12	92.3	92.3
No	1	7.7	100.0
Total	13	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	13	100.0	100.0
Total	13	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	13	100.0	100.0
Total	13	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	13	100.0	100.0
Total	13	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	13	100.0	100.0
Total	13	100.0	100.0

Question 6: Did you find the review helpful?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	8	61.5	61.5
Somewhat Agree	3	23.1	84.6
Neutral	2	15.4	100.0
Total	13	100.0	100.0

Fremont County Comments

Most Helpful Part of Review

- Being able to be open about what was going on and what would help.
- Discussion of reasonable efforts.
- Discussing future options for treatment plan, asking family members what is and is not working for them with the treatment plan.
- Foster parent brought up some recent information.
- Hearing parent's perspective – they change their minds a lot.
- I feel that his safety was talked about.
- The GAL was updated on the case.
- The review questions were very thorough regarding the physical and emotional needs of the foster children.
- X's process. He covers all aspects of the case then he includes the child's views and concerns. It makes them feel important and empowers them to do better.

Suggestions for Improvement

- None – It went very well.
- None – it was great.
- Review went very well. Wouldn't change a thing. Reviewer is pleasant and easy to work with!
- Reviewer does good job of including all parties.

Garfield County

Question 1: Was the permanency goal for the youth/child discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	6	100.0	100.0
Total	6	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	6	100.0	100.0
Total	6	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	6	100.0	100.0
Total	6	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	6	100.0	100.0
Total	6	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	6	100.0	100.0
Total	6	100.0	100.0

Question 6: Did you find the review helpful?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	6	100.0	100.0
Total	6	100.0	100.0

Garfield County Comments

Most Helpful Part of Review

- Being a new caseworker (just 2 months) I have found the process very educating. X was very kind, answered all my questions and truly explained the process.
- Brainstorming ideas.
- It was good to have a 3rd party ("the state reviewer") asking questions which we miss regularly in normal discussion--helps us to broaden our focus of concerns/issues.

- Talking about the progress and needs of each child and what has been done so far and what needs to happen in the future.
- The ability to review and openly discuss changes in permanency goals.

Suggestions for Improvement

- Nothing - X is great!

Grand County

Question 1: Was the permanency goal for the youth/child discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0
Total	1	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0
Total	1	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0
Total	1	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0
Total	1	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0
Total	1	100.0	100.0

Question 6: Did you find the review helpful?			
	Frequency	Valid Percent	Cumulative Percent
No Response	1	100.0	100.0
Total	1	100.0	100.0

Grand County Comments

Most helpful part of review

- X was thorough- professional & flexible. Thanks!

Suggestions for Improvement:

No suggestions provided.

Jefferson County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	27	100.0	100.0
Total	27	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	26	96.3	96.3
No	1	3.7	100.0
Total	27	100.00	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	27	100.0	100.0
Total	27	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	26	96.3	96.3
No	1	3.7	100.0
Total	27	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	27	100.0	100.0
Total	27	100.0	100.0

Question 6: Did you find the review helpful?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	23	85.2	85.2
Somewhat Agree	3	11.1	96.3
No Response	1	3.7	100.0
Total	27	100.0	100.0

Jefferson County Comments

Most Helpful Part of Review

- 1st review, state reviewer explained process clearly.
- Able to discuss the case and why dings happened.
- Always helpful to have an independent person's review of the goals and keep focused on time lines.
- Bringing all members of the treatment team together was very helpful in determining this child's needs.
- Consolidating a list of tasks completed and tasks remaining was helpful.
- Detailed thoroughness of the reviewer's questions regarding case history, safety issues, met/unmet needs of the child and progress toward the permanency goal. Sensitivity of the reviewer to the needs of the child and provider. Positive feedback to the provider and caseworker re: strengths in the placement. Constructive criticism at end of review to caseworker regarding any compliance issues.
- Discussing options for permanency.
- Discussing the goal more in depth and having X listen and provide suggestions.
- Discussion of court process regarding placement hearing & possible outcomes for permanence. Great overview & interactions.
- Discussion of permanency goal.
- Every participant had a "voice".
- Everyone had a chance to talk. X did an excellent job as usual. He is very reassuring to the birth parents and keeps control of the review.
- Going over the major problems of the client/case. Talking about the positives/negatives of the child.
- Having an open discussion regarding permanency goals and best interest of the child.
- Helpful to discuss child's progress toward emancipation, reminders to do TDM/Special County Review. Good feedback for child also.
- Meeting with people who care about the child and attempting to come up with solutions for problems.
- New case- informative.
- Opportunity to get an outside/objective perspective from a non-stakeholder in the case. Opportunity to staff with other professionals on case.
- Our reviewer, X, had full knowledge of the case at hand and was very prepared. X made all parties feel welcome, and sincerely appreciated all input. X also had helpful suggestions that had not been discussed by professionals throughout the course of the case.
- Summarizing and getting on the same page. Brainstorming.
- That we were pretty much all in agreement with what should or could happen in this child's future.
- The plans and goals, and the things that I am doing well and things need to work on.

- The reviewer took the time to explain what he was looking for in terms of permanency goals and ICWA requirements.
- Understanding what was needed for the file and why.

Suggestions for Improvement

- Can't think of any. Reviewer is skilled, very thorough, and sensitive to everyone's needs in his communication.
- Discuss safety, more detail on recommendations.
- I felt the review was very positive and constructive. I feel it is important for the GAL to be present @ the review.
- I thoroughly enjoy working with the caseworker. I have participated in a number of reviews that X has facilitated. I experience him as effective and able to express what needs to occur, should have happened and/or has taken place in a manner all people participating can "hear."
- More professionals to be part of this review: i.e.: GAL.
- No improvement necessary. I have participated in many reviews with X, and he consistently does an excellent job.
- None, except having caseworkers make greater effort to get older kids to the reviews.
- The reviewer was extremely helpful with explaining how the caseworker could bring her file/case into total compliance.
- X continually does a thorough job on every case!

Lake County

Question 1: Was the permanency goal for the youth/child discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0
Total	1	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0
Total	1	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0
Total	1	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0
Total	1	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0
Total	1	100.0	100.0

Question 6: Did you find the review helpful?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	1	100.0	100.0
Total	1	100.0	100.0

Lake County Comments

Most Helpful Part of Review

- Case overview was very needed & helpful.

Suggestions for Improvement

No suggestions provided.

La Plata County

Question 1: Was the permanency goal for the youth/child discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0
Total	1	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0
Total	1	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0
Total	1	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0
Total	1	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0
Total	1	100.0	100.0

Question 6: Did you find the review helpful?			
	Frequency	Valid Percent	Cumulative Percent
Somewhat Agree	1	100.0	100.0
Total	1	100.0	100.0

La Plata County Comments

Most Helpful Part of Review

- Hearing from the relatives and foster parents on what their opinions are.

Suggestions for Improvement

- Good job.

Larimer County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	29	100.0	100.0
Total	29	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	29	100.0	100.0
Total	29	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	29	100.0	100.0
Total	29	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	29	100.0	100.0
Total	29	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	29	100.0	100.0
Total	29	100.0	100.0

Question 6: Did you find the review helpful?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	20	69.0	69.0
Somewhat Agree	4	13.8	82.8
Strongly Disagree	1	3.4	86.2
No Response	4	13.8	100.0
Total	29	100.0	100.0

Larimer County Comments

Most Helpful Part of Review

- Allowing worker & family to discuss plan & continued needs- Reviewer was very helpful on how to document needs/plans better. Many helpful suggestions. - Reviewer very knowledgeable on services & case management- Great teacher of best documentation.
- Clarification about treatment plans.
- Comprehensive, available, helpful suggestions.
- Family issue explained.
- Gave the opportunity to explain why decisions were made.
- Going over case file & explaining specifics of "dings."
- Good communication, brainstorming.
- Having the family hear that DHS caseworker were doing what needed to be done however family was not doing all they should be doing.
- I always find the review process helpful and supportive.
- Instruction from X & X.
- Mother & teenage child both present along with foster mother by telephone.
- Nothing really.
- Open discussion.
- Openness.
- Overall review of case & services provided to child by DHS.
- Review.
- Suggestions for the father Great Reviewer Always!!
- The child being able to voice their concerns and their progress in treatment.

- The reviewer took the time to explain to me the expectations of what is needed in the file & doc. She helped clarify things for me so that I will know how to do it for the next review. Very helpful!
- Update on welfare of children.
- Very organized, everything flowed nicely & in a timely manner- it's much appreciated.
- X does an excellent job using this time to teach, inform, and suggest ideas for each case I've ever reviewed! Helpful!! Love the feedback, and appreciate the certificates when we get them.
- X is very thorough. Very helpful & positive.
- X rocks!! She is helpful and positive.

Suggestions for Improvement

- Don't know any.
- Mother showing up.
- None- X was great.
- None. She's great! Very thorough & helpful.
- Parental involvement.

Las Animas County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	2	100.0	100.0
Total	2	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	2	100.0	100.0
Total	2	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	2	100.0	100.0
Total	2	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	2	100.0	100.0
Total	2	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	2	100.0	100.0
Total	2	100.0	100.0

Question 6: Did you find the review helpful?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	1	100.0	100.0
Total	1	100.0	100.0

Las Animas County Comments

Most Helpful Part of Review

- Comprehensive - covered important points.

Suggestions for Improvement

No suggestions provided.

Mesa County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	12	100.0	100.0
Total	12	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	12	100.0	100.0
Total	12	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	12	100.0	100.0
Total	12	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	12	100.0	100.0
Total	12	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	12	100.0	100.0
Total	12	100.0	100.0

Question 6: Did you find the review helpful?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	8	66.7	66.7
Somewhat Agree	2	16.7	83.4
Neutral	1	8.3	91.7
No Response	1	8.3	100.0
Total	12	100.0	100.0

Mesa County Comments

Most Helpful Part of Review

- Careful review of medical and emotional needs and how they are met.
- Discussing what I need to do to help my son.
- Everything seems to be okay.
- Provided overview of current status, views of parent.
- Review of case info with treatment team.
- Straight talk.
- The input from all parties involved. Being asked and allowed to participate in input re: mother's beginning changes and goals, etc.
- Youth's involvement.

Suggestions for Improvement

- I do not have any at this time.
- Nothing- it was great.
- Nothing, went well.

Moffatt County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	75.0	75.0
No Response	1	25.0	100.0
Total	4	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	4	100.0	100.0
Total	4	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	4	100.0	100.0
Total	4	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	4	100.0	100.0
Total	4	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	4	100.0	100.0
Total	4	100.0	100.0

Question 6: Did you find the review helpful?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	2	50.0	50.0
Somewhat Agree	1	25.0	75.0
No Response	1	25.0	100.0
Total	4	100.0	100.0

Moffatt County Comments:

Most helpful part of review:

- Going over all items & concerns about the case w/ X.
- Support of adoptive parent.
- To hear from all participants that adoption by me was the goal and desired by all.

Suggestions for Improvement:

- I only wish the foster parents, children, & GAL were here. X explained everything in a professional manner.

Montezuma County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100.0	100.0
Total	3	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100.0	100.0
Total	3	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100.0	100.0
Total	3	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100.0	100.0
Total	3	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100.0	100.0
Total	3	100.0	100.0

Question 6: Did you find the review helpful?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	3	100.0	100.0
Total	3	100.0	100.0

Montezuma County Comments:

Most helpful part of review:

- Helpful ideas for services for ICWA teens. Show me what I am behind on or lacking.

- The reviewer gave resources to caseworker to help expedite appropriate placement. Although accountability is always the primary focus, this reviewer has always been most helpful with good advice over the years.
- X has a lot of good knowledge regarding resources and skills to keep the client interested in the process.

Suggestions for Improvement:

No suggestions provided.

Montrose County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	7	100.0	100.0
Total	7	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	7	100.0	100.0
Total	7	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	7	100.0	100.0
Total	7	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	7	100.0	100.0
Total	7	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	7	100.0	100.0
Total	7	100.0	100.0

Question 6: Did you find the review helpful?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	6	85.7	85.7
No Response	1	14.3	100.0
Total	7	100.0	100.0

Montrose County Comments

Most Helpful Part of Review

- Everyone concerned in the case was here.
- Including all parties
- Parents feel some control by sharing feelings, ideas.
- See my son progress and need being met and doing well.

Suggestions for Improvement:

No suggestions provided.

Morgan County

Question 1: Was the permanency goal for the youth/child discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	6	100.0	100.0
Total	6	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	6	100.0	100.0
Total	6	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	6	100.0	100.0
Total	6	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	6	100.0	100.0
Total	6	100.0	

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	6	100.0	100.0
Total	6	100.0	100.0

Question 6: Did you find the review helpful?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	3	50.0	50.0
Somewhat Agree	1	16.7	66.7
Neutral	2	33.3	100.0
Total	6	100.0	100.0

Morgan County Comments

Most Helpful Part of Review

- Hearing X's point of view and allowing him to express his opinions.
- What needs to be corrected in the file.
- X is great! Very helpful.

Suggestions for Improvement

No suggestions provided.

Otero County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0
Total	1	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0
Total	1	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0
Total	1	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0
Total	1	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0
Total	1	100.0	100.0

Question 6: Did you find the review helpful?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	1	100.0	100.0
Total	1	100.0	

Otero County Comments

Most Helpful Part of Review

- Some important "healing" and clarification took place today. Parents and kinship providers were at odds with one another.

Suggestions for Improvement

No suggestions provided.

Pueblo County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	16	100.0	100.0
Total	16	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	16	100.0	100.0
Total	16	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	16	100.0	100.0
Total	16	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	16	100.0	100.0
Total	16	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	16	100.0	100.0
Total	16	100.0	100.0

Question 6: Did you find the review helpful?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	9	56.3	56.3
Somewhat Agree	1	6.3	62.6
Neutral	5	31.3	93.9
No Response	1	6.3	100.0
Total	16	100.0	100.0

Pueblo County Comments

Most Helpful Part of Review

- Confident the adoption will go through with out any problems.
- Going over explanations and details of the case were important. Getting clarifications of rules required.
- Overview of case with family.
- Reassurance that goal and pursuit of TPR is best alternative to return home.
- Reviewing the permanency goal was most important.
- Talked about new ideas and programs for the child.
- To know that we are progressing toward the final goal of adoption.
- X is very organized and facilitates the review to run smoothly and in a timely manner.
- X was organized with the review and covered all areas in a timely manner.

Suggestions for Improvement

- I felt it went well. No suggestions!
- It was great.
- No improvements needed.
- Reviewer needs more leeway from the definitions about "numerous moves", etc. as sometimes circumstances dictate this in a positive way.
- X does great with his reviews.

Rio Blanco County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100.0	100.0
Total	3	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100.0	100.0
Total	3	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100.0	100.0
Total	3	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100.0	100.0
Total	3	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100.0	100.0
Total	3	100.0	100.0

Question 6: Did you find the review helpful?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	3	100.0	100.0
Total	3	100.0	100.0

Rio Blanco County Comments

Most Helpful Part of Review

- Checks & balance of case file. Keeps on track of goals & also helps notice things that you may have missed.
- Knowing the concerns of the foster parents.
- Reviewer very thorough patient & explained info well.

Suggestions for Improvement

No suggestions provided.

Routt County

Question 1: Was the permanency goal for the youth/child discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	4	100.0	100.0
Total	4	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	4	100.0	100.0
Total	4	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	4	100.0	100.0
Total	4	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	4	100.0	100.0
Total	4	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	4	100.0	100.0
Total	4	100.0	100.0

Question 6: Did you find the review helpful?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	3	75.0	75.0
Somewhat Agree	1	25.0	100.0
Total	4	100.0	100.0

Routt County Comments

Most Helpful Part of Review

- Addition information giving.
- Hearing everyone's perspective on X's progress.
- Learning on how to continue to help him in the future.
- Hearing the child speak.

Suggestions for Improvement

- None/it's good.

San Miguel County

Question 1: Was the permanency goal for the youth/child discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0
Total	1	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0
Total	1	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0
Total	1	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0
Total	1	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0
Total	1	100.0	100.0

Question 6: Did you find the review helpful?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	1	100.0	100.0
Total	1	100.0	100.0

San Miguel County Comments:

Most helpful part of review:

- X was real helpful w/ tx plan ?'s re: Trails and also w/ how to do ARD review invitations.

Suggestions for Improvement:

No suggestions provided.

Summit County

Question 1: Was the permanency goal for the youth/child discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	2	100.0	100.0
Total	2	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	2	100.0	100.0
Total	2	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	2	100.0	100.0
Total	2	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	2	100.0	100.0
Total	2	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	2	100.0	100.0
Total	2	100.0	100.0

Question 6: Did you find the review helpful?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	2	100.0	100.0
Total	2	100.0	100.0

Summit County Comments:

Most helpful part of review:

- Discussion around permanency options & concurrent planning. Discussion around safety versus risk and threshold for conditions under which child is returned home.
- Reviewer gave different perspective on case situations & services that caseworker had overlooked. Was a good recap of case and services. Showed the areas on Trails worker had failed to fill out.

Suggestions for Improvement:

No suggestions provided.

Teller County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0
Total	1	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0
Total	1	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0
Total	1	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0
Total	1	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0
Total	1	100.0	100.0

Question 6: Did you find the review helpful?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	1	100.0	100.0
Total	1	100.0	100.0

Teller County Comments

Most Helpful Part of Review

- Review of the ICPC process & states response.

Suggestions for Improvement

- Maybe better guidelines of ICPC cases where legal & physical custody are split.

Weld County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	31	100.0	100.0
Total	31	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	31	100.0	100.0
Total	31	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	31	100.0	100.0
Total	31	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	31	100.0	100.0
Total	31	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	31	100.0	100.0
Total	31	100.0	100.0

Question 6: Did you find the review helpful?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	21	67.7	67.7
Somewhat Agree	5	16.1	83.8
Neutral	3	9.7	93.5
No Response	2	6.5	100.0
Total	31	100.0	100.0

Weld County Comments

Most Helpful Part of Review

- My progress.
- Our entire experience with this case was very positive. The GAL, Caseworker and CASA were awesome.
- Questions.
- Reminding of things missing from case & reviewer had suggestions of things to help youth.
- Review of where child was, where she is going and how it is seen that she will get there- perspective is always helpful.
- Reviewer recommended an option for permanency not previously investigated.
- Suggestions for child long-term placements- needs.
- That the youth was here w/ foster parent. It was his first one he attended.
- The whole thing.
- The reviewer brings up things that the caseworker (and I) should consider or try but have not, or have not thought of.
- X is wonderful- fair & approachable.

Suggestions for Improvement

- Just stay focus on all aspects of it- it is very helpful to have the reviews to make sure we are all on board/same plan.
- Coffee, tea, chocolate.
- Donuts.
- Everything was perfect!
- Food.
- It was succinct & to the point.
- Today's? Nothing. Generally, would appreciate ability to speak w/ reviewer without caseworker in room. (Sometimes caseworkers try to hide things).
- Well done.
- X is great! Communicates well w/ all!

Yuma County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	6	100.0	100.0
Total	6	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	6	100.0	100.0
Total	6	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	6	100.0	100.0
Total	6	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	6	100.0	100.0
Total	6	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	6	100.0	100.0
Total	6	100.0	100.0

Question 6: Did you find the review helpful?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	5	83.3	83.3
Somewhat Agree	1	16.7	100.0
Total	6	100.0	100.0

Yuma County Comments:

Most Helpful Part of Review

- Update on children's status.

Suggestions for Improvement:

- Separate sibling groups (foster parents) for review? Not a big deal.

County Not Specified

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	10	100.0	100.0
Total	10	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	10	100.0	100.0
Total	10	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	10	100.0	100.0
Total	10	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	10	100.0	100.0
Total	10	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	10	100.0	100.0
Total	10	100.0	100.0

Question 6: Did you find the review helpful?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	7	70.0	70.0
Somewhat Agree	2	20.0	90.0
No Response	1	10.0	100.0
Total	10	100.0	100.0

County Not Specified Comments

Most helpful part of review

- Discussing options for permanency with foster parents and caseworker. Giving foster parents opportunity to express comments/concerns.
- DSS spoke freely.
- Having a thorough review of the case and parties status is very helpful to my work.

- Helps me to keep my records in order and accountable.
- Meeting Mom-Making sure everyone is on the same page. Making sure I know child's history in order for me to help and understand the child's behavior.
- Reviewed all aspects of placement. Reviewer asked relevant questions & was goal oriented
- She listened when I asked for later meetings.

Suggestions for Improvement

- It went very good - No improvement.
- More participants (only DSS & I came).
- No suggestions.
- She covered everything, listened was attentive to every thing & everyone.

DYC Specific Information

DYC Central Region

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	8	100.0	100.0
Total	8	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	8	100.0	100.0
Total	8	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	8	100.0	100.0
Total	8	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	8	100.0	100.0
Total	8	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	8	100.0	100.0
Total	8	100.0	100.0

Question 6: Did you find the review helpful?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	3	37.5	37.5
Somewhat Agree	4	50.0	87.5
Neutral	1	12.5	100.0
Total	8	100.0	100.0

DYC Central Region Comments

Most Helpful Part of Review

- Addressed both past & current placement issues, goals & concerns.
- Allowing the parents to express their opinions & thoughts about their child & his placement.
- Just talking about where I'm at and having a responsible conversation on what I need to do.

- Most of items discussed have been discussed @ many of the other reviews. They probably most benefit the child needing help- to help him of future goals, and past failures.
- My son has gotten his GED learn how to discuss his anger.
- Reviewed treatment plans around victim empathy, brought needs for youth.
- T/a goals, treatment process.

Suggestions for Improvement

- Don't have suggestions- most items were discussed.
- None- great job.
- They were good.

DYC Northeast Region

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100.0	100.0
Total	3	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100.0	100.0
Total	3	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100.0	100.0
Total	3	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100.0	100.0
Total	3	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100.0	100.0
Total	3	100.0	100.0

Question 6: Did you find the review helpful?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	3	100.0	100.0
Total	3	100.0	100.0

DYC Northeast Region Comments

Most Helpful Part of Review

- All of the above.
- Hearing about youth's strengths and weaknesses, knowing that he is not just going to be returned home but rather having programs and needed therapy to give us structure.
- Reviewed treatment and goals.

Suggestions for Improvement

No suggestions provided.

DYC Southern Region

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	12	100.0	100.0
Total	12	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	12	100.0	100.0
Total	12	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	12	100.0	100.0
Total	12	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	12	100.0	100.0
Total	12	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	12	100.0	100.0
Total	12	100.0	100.0

Question 6: Did you find the review helpful?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	5	41.7	41.7
Somewhat Agree	6	50.0	91.7
Neutral	1	8.3	100.0
Total	12	100.0	100.0

DYC Southern Region Comments

Most Helpful Part of Review

- Able to express ones view.
- Areas to specifically focus on & heighten in treatment.
- Clarification of process, practice for youth parole board, exposure/practice personally to the process.
- Covered questions to show if he has the tools in place to keep from having more victims.
- Going home and recognizing my cycles.
- Identified progress, areas for continued growth.
- The comments made by the client manager.
- Was letting us know what was expected and what was going to happen.
- We talked about my progress.
- What to do at the end of confinement.

Suggestions for Improvement

- I feel it was good and the needs were included.
- X.

DYC Western Region

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	4	100.0	100.0
Total	4	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	4	100.0	100.0
Total	4	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	4	100.0	100.0
Total	4	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	4	100.0	100.0
Total	4	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	4	100.0	100.0
Total	4	100.0	100.0

Question 6: Did you find the review helpful?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	3	75.0	75.0
Somewhat Agree	1	25.0	100.0
Total	4	100.0	100.0

DYC Western Region Comments

Most helpful part of review:

- Since X has only two weeks left before he discharges we made sure to stress the importance of him continuing to attend Job Corps.
- Being able to speak one on one w/ X and X. Very helpful folks.
- I think it's positive to youth to get feedback from an outside party.
- The confidence Mrs. X placed in me.

Suggestions for improvement:

- X does an excellent job on informing everyone on what an administrative review is and the reason for it.
- It seemed as though it was as good and smooth as it could be.

Appendix A

10/07

CLIENT SATISFACTION SURVEY

Your participation in today's Administrative Review (known as Foster Care Review) is appreciated. Please assist us in improving our process by answering the following questions.

ROLE: (Circle one)

A. Parent	B. Youth/Child	C. Foster Parent	D. Caseworker/Client Manager
E. Supervisor	F. GAL	G. Kinship Provider	H. Other Provider
I. Other _____			

The purpose of today's review was to discuss the safety, permanency and well-being of the youth/child in out-of-home placement.

1- Was the permanency goal for the youth/child discussed during the review?	YES	NO
2- Was progress, or lack of progress, toward reaching that goal discussed during the review?	YES	NO
3- Were the youth's/child's needs, while in placement, discussed during the review?	YES	NO
4- Was the youth's/child's safety, while in placement, discussed during the review?	YES	NO
5- Were you able to express your views/concerns during the review?	YES	NO

6- Did you find the review helpful? (Circle one response)

Strongly agree Somewhat agree Neutral Somewhat disagree Strongly disagree

7- Please list the most helpful parts of today's review:

8- Please list suggestions to improve today's review:

Your name (optional) _____

Thank you for your time and comments!

(Español en la otra cara)

Appendix B

10/07

APEO DE SATISFACCIÓN DE CLIENTELA

Le apreciamos su participación en la revista de hoy de foster care. Favor de ayudarnos en mejorar nuestro modo de obrar por constestación a las siguientes preguntas.

PAPEL: (Ceñe una)

A. Padre/Madre	B Joven/Chico(a)	C. Padre de Crianza
D. Trabajadora Social/Manejador de Servicios de Cliente	E. Superintendente	F. Guardián ad litem
G. Pariente Proveedor	H. Otro Proveedor	I. Otro _____

El intento de la revista de hoy fue para discutir la seguridad, la permanencia y el bienestar del(a) joven/chico(a) mientras se mantiene en residencia aparte de sus padres (o sea foster care).

1- ¿Fue discutido durante la revista, el objeto de concluir el caso del(a) joven/chico(a)?	SÍ	NO
2- ¿Fue discutido durante la revista, el progreso o la falta de alcanzar el objeto?	SÍ	NO
3- ¿Hubo discusión durante la revista, sobre las necesidades del(a) joven/chico(a) mientras viviendo en residencia ajena?	SÍ	NO
4- ¿Fue discutido, durante la revista, la seguridad del(a) joven/chico(a) mientras vive aparte de sus padres?	SÍ	NO
5- ¿Pudo Ud. indicar su perspectiva o hacer sus preguntas durante la revista?	SÍ	NO

6- ¿Fue la revista de beneficiado? (Ceñe una respuesta)

Claro de acuerdo Un poco de acuerdo Sin Opinión Un poco sin acuerdo Claro sin acuerdo

7- Haga favor de indicar cuales partes de la revista de hoy fueron más beneficiados a usted(es).

8- Haga favor de indicar sus sugerencias para mejorar la revista de hoy.

Su nombre(discrecional) _____

¡Gracias por su tiempo y comentarios!

(English on Other Side)