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Administrative Review Division

Internal Client Satisfaction Survey

2006



Colorado Department of Human Services

people who help people

Administrative Review Division

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¹ located in I:\X-Quality\Surveys\Internal 2005\InternalSatisReport2006

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Administrative Review Division Internal Survey Report

2006

Executive Summary

In 2006, The Administrative Review Division (ARD) once again conducted their annual client satisfaction survey (see Appendix A for a copy of the Client Satisfaction Survey) to determine if ARD is meeting Federal goals and if reviews continue to be worthwhile to the review participants. Each reviewer was given 40 surveys to distribute to participants at Administrative Reviews during the months of September and October 2006. The participants were asked their perceptions and impressions based on their experiences with the ARD review process. They were also asked what ARD could do to improve the review process. The surveys were distributed in both English and Spanish to a variety of stakeholders.

The survey respondents included Parents, Youth/Children, Foster Parents, Caseworkers/Client Managers, Supervisors, Guardians ad Litem, Kinship Providers, Other Providers, and Others. Respondents chose to either return the completed surveys to the reviewers or mail them in postage paid envelopes. Each county/region was identified on the survey so that specific county/region information could be obtained.

This report contains an executive summary of the data collected; aggregate data; a comparison of the 2005 findings with results from previous surveys (1998 through 2006); and county and Department of Youth Corrections-region specific data and comments.

Of the 590 surveys distributed, 365 (61.8%) were returned. This return rate is the highest rate experienced in the 9 years that the survey has been administered. In 2003 and 2004, there were significantly fewer surveys distributed than in prior years. While the number of surveys given to each reviewer for distribution was the same as in previous years (40), the 2003 staff reduction resulted in fewer reviewers to distribute surveys. The number of 2005 satisfaction surveys returned matched the study's highest previous year (2002) with a rate of 59%. The 2004 return rate (55%) was lower than return rates in most previous years (2003, 58%; 2002, 59%; 2000, 56%; 1999, 58%) but higher than rates in 1998 (52%) and 2001 (50%).

The largest proportion of surveys returned (44.3%) was completed by Caseworkers/Client Managers (N=162). As such, this group had the largest influence on the results presented in this report. The remainder of the participant roles accounted for a high of 11.5% (Other, an amalgam of specified roles, N=42) to a low of 2.1% (kinship providers). In addition, 6 participants (1.6%) did not specify their role in the process. The ten large counties accounted for the vast majority of the surveys (N=272, 74.5%).

Overall, responses to the questions were constructive and generous, and generally indicated that the Administrative Reviews had achieved their specified goals. This is especially heartening in light of the 2003 staff reduction which continues to present challenges in meeting both the mandated and statistically significant number of reviews. In addition, when respondents were asked for suggestions about how to make reviews more valuable, a majority of responses were complimentary and expressed approval of the process and participants as a valuable part of the case management and planning process. As usual, a few comments addressed the idea of formalizing the presentations and disseminating the results and the inclusion, in some cases, of individuals that were not in specific reviews. A few comments addressed the desire for amenities such as snacks/coffee and more comfortable meeting space.

Last year's comments seemed to be more pointed about the need for more stakeholder interaction and increased or formalized case planning discussions during the reviews. They also seemed to indicate a desire on the part of participants to formalize the results as an information tool to map the case direction and to use as a frame of reference informing other case participants of the review and resulting decisions. The comments this year, appeared to be much less established or formal.

The following bullets present an overview for each question:

Question 1

- The permanency goal was discussed in 98.8% (N=359) of the reviews.

Question 2

- Progress, or lack of progress, towards the permanency goal was discussed in 99.1% (N=360) of the reviews.

Question 3

- The needs of youth/children in placement were discussed at 99.7% (N=363) of the reviews.

Question 4

- The safety of youth/children in placement was discussed at 98.8% (N=359) of the reviews.

Question 5

- Participants felt they were able to express their views/concerns in 99.4% (N=361) of the reviews.

Question 6

- 85.7% (N=313) of the respondents indicated that the reviews were worthwhile (60.2% Strongly Agreed; 25.4% Somewhat Agreed). These results are slightly more positive than last year's, when 83% of respondents indicated reviews were worthwhile (59% strongly agreed and 24% somewhat agreed). This year, of the 365 surveys collected, 15 (4.1%) did not include a response to this question.

In addition, respondents were asked to describe the most valuable part of the review and what could be done to improve the review. An examination of these comments revealed the following themes.

Most Valuable Part of Review:

- Candid answers to questions about this case were very appreciated. It was nice to see the case file brought to the meeting as I have noticed this seldom occurs.

- Child's input was considered and evaluator was able to direct conversations appropriately to him at his level of functioning.
- Being able to discuss the progress of the case with the mother.
- Excellent questions from the reviewer regarding selection & recruitment process for adoption.
- Finding out more about how my child would be helped on her road to emancipation.
- Gave us a sense of peace that things are "OK."
- Getting the reviewers input on various aspects of the case especially because this is the type of case (PRNP) that we've not had in X County before.
- I believe that reviews help my teen girls to feel important in their placement.
- It ensures that children's needs are met and issues of concern addressed timelines, goals & objectives are in place and permanency goals are up to date.
- It was helpful to hear what the official plan is. The plan for the boys has changed several times and we are not always kept in the loop on new developments.
- Knowing where the file is lacking and needs to be improved.
- Really addressed some of the "mistakes" in the case and made sure the foster mom is heard.
- Meeting with all providers, brainstorming and working on improving client's overall functions.
- This case is very complex and there are a lot of players. Reviewer was able to help me focus on what is the next step. How do we proceed? Had great ideas and strategies.
- The review helps me realize the overall progress that has been made in this case. It's good to see how everyone involved in X's life is working toward a common goal.
- Giving grandpa more ideas of how to discipline the boys.

Suggestions for Improvement:

- Perhaps a generic agenda that gives foster parents an idea of topics to be discussed (like this form) could be provided before the review to foster parents. One less mystery for them.
- Penalize caseworker who had the case at the time the compliance issue existed, not new worker or worker who received case after issue already occurred.
- Listen to parents concerns just because in foster care doesn't mean its always safe for the child.
- A little friendlier; don't attack...teach and guide!
- Having more people (therapist or life skills worker) present during meeting for their input.
- I'd like the reviewer to address parent's progress or difficulties in regard to the treatment plan. This can be of real support to the caseworker.
- Keep a big fat smile on your face and be happy.

The Administrative Review Division examines each and every statement made in response to questions 7 & 8. We feel that the ability to communicate specific ideas and suggestions is critical to our process of self-evaluation and self-improvement. We especially appreciate the statements provided by children and youth who are the subjects of both child protection and Division of Youth Corrections cases. We make every effort to identify and discuss these comments and suggestions and recognize them as having particular relevance into both the strengths and especially to the deficits of our review process.

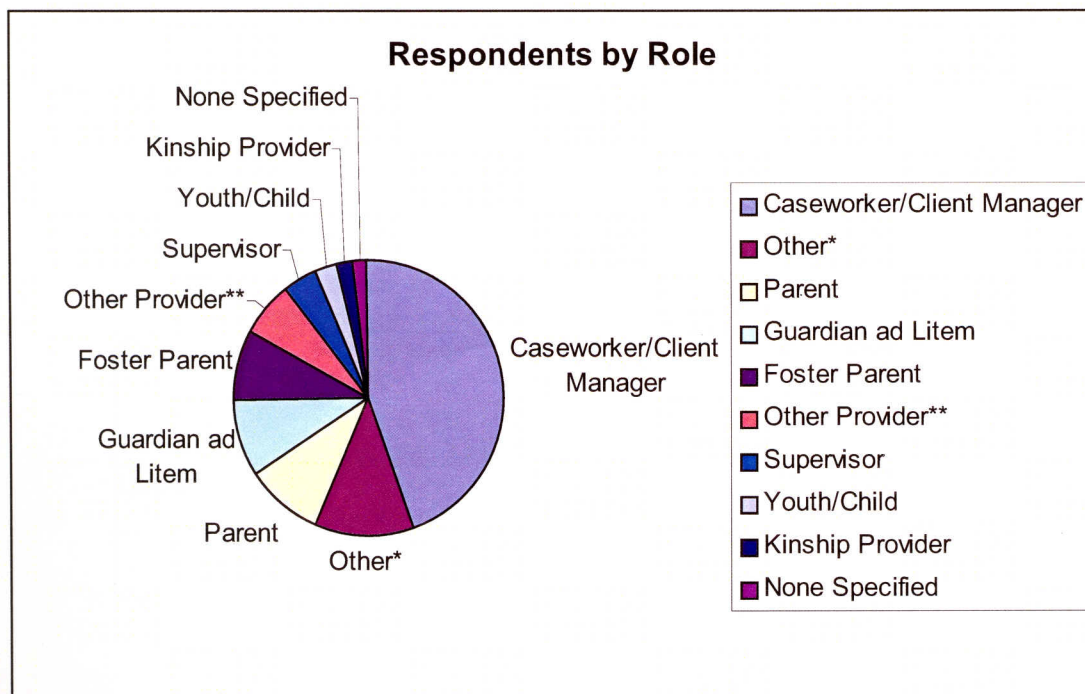
Statewide Information

Statewide Rate of Return by Participant

Rate of Return by Participant Role 2005

	Frequency	Percent
Caseworker/Client Manager	162	44.3
Other*	42	11.5
Parent	34	9.3
Guardian ad Litem	33	9.0
Foster Parent	32	8.7
Other Provider**	23	6.3
Supervisor	15	4.1
Youth/Child	10	2.7
Kinship Provider	8	2.1
None Specified	6	1.6
Total	365	100.0

*“Other” was an open category that asked respondents to specify their role. Roles specified included therapists, psychiatrists, foster home and CPA supervisors, and probation officers among others. “Other Provider” typically refers to providers at group homes, residential treatment centers, and regional child-care facilities.



Number of Responses by County/Region

Category	County	N	% of Total N
10 Large	Adams	24	6.5%
	Arapahoe	30	8.2%
	Boulder	10	2.7%
	Denver	58	15.8%
	El Paso	41	11.2%
	Jefferson	24	6.5%
	Larimer	15	4.1%
	Mesa	6	1.6%
	Pueblo	26	7.1%
	Weld	38	10.4%
	Category Total		272
Mid-Size	Alamosa	4	1.0%
	Broomfield	1	.2%
	Douglas	2	.5%
	Delta	5	1.3%
	Fremont	5	1.3%
	Garfield	3	.8%
	La Plata	4	1.0%
	Las Animas	2	.5%
	Logan	7	1.9%
	Montezuma	5	1.3%
	Montrose	13	3.5%
	Morgan	8	2.1%
	Prowers	1	.2%
	Rio Grande	4	1.0%
	Teller	3	.8%
Category Total		67	18.3%
Balance of State	Bent	3	.8%
	Costilla	2	.5%
	Dolores	1	.2%
	Elbert	2	.5%
	Rio Blanco	2	.5%
	Lake	2	.5%
	Category Total		12
DYC	DYC Northeast	3	.8%
	DYC Central	8	2.1%
	DYC South	1	.2%
	Category Total		12
Unknown		2	.5%
	Category Total		2
Total		365	100.0%

Responses to Survey Items

Question 1: Was the permanency goal for the youth/child discussed in the review?

	Frequency	Valid Percent	Cumulative Percent
Yes	359	98.3	98.3
No	4	1.0	99.3
No Response	2	0.5	100.0
Total	365	100.0	

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?

	Frequency	Valid Percent	Cumulative Percent
Yes	360	98.6	98.6
No	3	0.8	99.4
No Response	2	0.5	100.0
Total	365	100.0	

Question 3: Were the youth/child's needs, while in placement, discussed during the review?

	Frequency	Valid Percent	Cumulative Percent
Yes	362	99.1	99.1
No	1	0.2	99.3
No Response	2	0.5	100.0
Total	365	100.0	

Question 4: Was the youth/child's safety, while in placement, discussed during the review?

	Frequency	Valid Percent	Cumulative Percent
Yes	359	98.3	98.3
No	4	1.0	99.3
No Response	2	0.5	100.0
Total	365	100.0	

Question 5: Were you able to express your views/concerns during the review?

	Frequency	Valid Percent	Cumulative Percent
Yes	361	98.9	98.9
No	2	0.5	99.4
No Response	2	0.5	100.0
Total	365	100.0	

Question 6: Did you find the review valuable?

	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	220	60.2	60.2
Somewhat Agree	93	25.4	85.6
Neutral	31	8.4	94.0
Somewhat Disagree	5	1.3	95.3
Strongly Disagree	1	.2	95.5
No Response	15	4.1	100.0
Total	365	100.0	

Questions 7 and 8

Questions 7 and 8 were open-ended questions in which respondents were asked, “What was the most valuable part of today’s review?” and “What could we do to improve today’s review?” 267 (73.1%) respondents answered question 7.

There were 129 (35.3%) responses to question 8 regarding how the review could be improved. Of these, 82 were some rendition of “NA,” “none,” “nothing,” “no suggestions,” or “no improvements.” Of those 82 neutral responses 17, had a positive comment about either the reviews or the reviewer. Eleven respondents gave only positive comments about the reviewer or how the review was conducted, and 18 respondents provided neutral, general comments or personal insights into their particular cases. Only 13 respondents provided actual suggestions for improvement, three of which addressed their wish for refreshments while the remainder of the comments tended to be specific to the case under review as opposed to the review process itself. The comments specific to the ARD’s case review process indicated the need for more participants and the reinforcement or formalization of the treatment plan. Additionally, two comments mentioned the fact that caseworkers are “penalized” in these reviews for casework done (or not done) when the client was being managed by another, different worker. Two comments suggested that reviewer’s dispositions could be more positive.

Comments to both items are included under the county/region specific information. Note that all “none” or “NA” responses were removed, unless additional comment was provided.

Comparison: 1998-2005 ARD Client Satisfaction Surveys

Statewide Responses

	1998	1999	2000	2001	2002	2003	2004	2005	2006
Surveys Distributed	493	486	760	840	800	560	560	560	590
Surveys Returned	257	281	428	423	471	326	305	331	365
Return Rate	52%	58%	56%	50%	59%	58%	55%	59%	62%

Question 1

Was the permanency goal for the youth/child discussed in the review?

	1999		2000		2001		2002		2003		2004		2005		2006	
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Yes	276	98.2	425	99.3	419	99.1	467	99.2	324	99.4	301	98.7	326	98.5	359	98.3
No	3	1.1	2	0.5	2	0.5	3	0.6	2	0.6	4	1.3	0	0	4	2
No Response	2	0.7	1	0.2	2	0.5	1	0.2	0	0	0	0	5	1.5	2	0.5

Question 2

Was progress, or lack of progress, towards reaching that goal discussed in the review?

	1999		2000		2001		2002		2003		2004		2005		2006	
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Yes	280	99.6	425	99.3	406	96	467	99.2	324	99.4	297	97.4	324	97.9	360	98.6
No	1	0.4	2	0.5	9	2.1	3	0.6	1	0.3	8	2.6	2	0.6	3	0.8
No Response	0	0	1	0.2	8	1.9	1	0.2	1	0.3	0	0	5	1.5	2	0.5

Question 3

Were the youth's/child's needs, while in placement, discussed in the review?

	1999		2000		2001		2002		2003		2004		2005		2006	
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Yes	279	99.3	424	99.1	413	97.6	468	99.4	323	99.1	301	98.7	323	97.6	362	99.1
No	1	0.4	3	0.7	3	0.7	2	0.4	2	0.6	4	1.3	2	0.6	1	0.2
No Response	1	0.4	1	0.2	7	1.6	1	0.2	0	0.3	0	0	6	1.8	2	0.5

Question 4

Was the youth's/child's safety, while in placement, discussed in the review?

	1999		2000		2001		2002		2003		2004		2005		2006	
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Yes	*	*	*	*	*	*	461	97.9	315	96.6	295	96.7	318	96.1	359	98.3
No	*	*	*	*	*	*	8	1.7	8	2.5	10	3.3	10	3	4	1
No Response	*	*	*	*	*	*	2	0.4	3	0.9	0	0	3	0.9	2	0.5

* indicates that question 4 was not asked in those surveys

Question 5

Were you able to express your views/concerns during the review?

	1999		2000		2001		2002		2003		2004		2005		2006	
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Yes	277	98.6	423	98.8	413	97.6	464	98.5	324	99.4	302	99	317	95.8	361	98.9
No	1	0.4	3	0.7	5	1.2	4	0.8	1	0.3	2	0.7	3	0.9	2	0.5
No Response	1	0.4	2	0.5	5	1.2	3	0.6	1	0.3	1	0.3	11	3.3	2	0.5

Question 6

Did you find the review worthwhile?

	1999		2000		2001		2002		2003		2004		2005		2006	
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Strongly Agree	172	61.2	274	64.0	281	66.4	259	55.0	170	52.1	180	59.0	196	59.2	220	60.2
Somewhat Agree	76	27.0	110	25.7	98	23.2	131	27.8	94	28.8	72	23.6	78	23.6	93	25.4
Neutral	14	5	19	4.4	17	4.0	54	11.5	37	11.3	35	11.5	36	10.9	31	8.4
Somewhat Disagree	6	2.1	6	1.4	10	2.4	5	1.1	5	1.5	3	1.0	4	1.2	5	1.3
Strongly Disagree	6	2.1	8	1.9	3	0.7	6	1.3	4	1.2	1	0.3	5	1.5	1	0.2
No Response	7	2.5	11	2.6	14	3.3	16	3.4	16	4.9	14	4.6	12	3.6	15	4.1

County/Region Specific Information

Adams County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	24	100.0	100.0
Total	24	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	24	100.0	100.0
Total	24	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	24	100.0	100.0
Total	24	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	24	100.0	100.0
Total	24	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	24	100.0	100.0
Total	24	100.0	100.0

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	16	66.6	66.6
Somewhat Agree	2	8.3	74.9
Neutral	5	20.8	95.6
No Response	1	4.2	100.0
Total	24	100	

Adams County Comments

Most Valuable Part of Review

- Having parent present to discuss progress & needs to meet plan.
- Understanding the whole situations and the long-term goals for the girls.
- It is clear that there is real concern with the needs of the child by both the county & the state.
- Clarification of family therapy & supervision during sibling visits.
- The explanation of the process & the openness of the reviewer.
- The reviews are always helpful to stay on track & organized-not as necessary once moving on to adoption process.
- Thoroughness of reviewer.
- Child's progress in care and treatment goals.
- Excellent questions from the reviewer regarding selection & recruitment process for adoption.
- Expressing the fact of communication about X to me from now to end.
- Having client and therapist participate by phone.
- Made me look at all possibilities again for my client.
- Point by point review of this case in entirety.
- Progress-plans for future.
- Reviewer very clear of focus, direction. Did a super job of staying on tasks.
- Talking about issues around permanency goal & coming up with ways to handle the issues.
- The reviews are for the reviewer to be updated the caseworker, child, foster parent and placement sup are all well informed as to what each other is doing.
- Whether adoption was realistic? Or not? Planning for disposition to the age of 21.

Suggestions for Improvement

- Good review.
- Having more people (therapist or life skills worker) present during meeting for their input.
- It was perfect. No improvement needed.

Alamosa County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	75.0	75.0
No	1	25.0	25.0
Total	4	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	75.0	75.0
No	1	25.0	25.0
Total	4	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	75.0	75.0
No	1	25.0	25.0
Total	4	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	75.0	75.0
No	1	25.0	25.0
Total	4	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	75.0	75.0
No	1	25.0	25.0
Total	4	100.0	100.0

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	2	66.6	50.0
Somewhat Agree	1	8.3	75.0
Neutral	1	20.8	100.0
Total	4	100.0	100.0

Alamosa County Comments

Most Valuable Part of Review

- Foster mother's input.
- Meeting with all providers, brainstorming and working on improving client's overall functions.
- Update from placement therapist.

Suggestions for Improvement

- None. X is very thorough & polite.
- None-X is great!

Arapahoe County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	30	100.0	100.0
Total	30	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	30	100.0	100.0
Total	30	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	30	100.0	100.0
Total	30	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	29	96.6	96.6
No	1	3.4	100.0
Total	30	100.0	

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	30	100.0	100.0
Total	30	100.0	

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	18	60.0	60.0
Somewhat Agree	8	26.6	86.6
Neutral	3	10.0	96.6
No Response	1	3.4	100.0
Total	30	100.0	

Arapahoe County Comments

Most Valuable Part of Review

- Everyone was asked to participate, everyone engaged in the process.
- Case planning. Discussion child/family needs.
- I was able to get a more clear view of what was going to happen. I was also able to get my questions answered.
- Save money not doing court reviews.
- The communication between all the involved parties. The discussion that took place was to the benefit of the client.
- It was helpful to review the case with an "outsider" perspective. I felt that all areas were covered and the child's best interest was the focus of the review.
- Organization-task related information goals.
- Reviewer clearly had a sense of child, needs, and treatment.
- Speaking with dad & the case-worker about placement.
- The most helpful parts of today's review was discussing X permanency goal and what steps were being taken to achieve it.
- Admin reviewer's appreciation of foster parents! Commitment to all 4 siblings in family. Very empathetic to issues in case.
- Being the observer learning more about case.
- Being told exactly what I need to do.
- Discussed recent allegations. Ability to communicate coordination of services.
- Discussing available formal & informal support services the youth could benefit from.
- Giving everyone the chance to speak at same time/place in process to assess progress and future possibilities.
- Having the entire team meet.
- Meeting with C/W to get on same page regarding Tx goals.
- Summarizing the status of the case and having a third party who is not intimately involved in the case asking questions.
- To discuss X and how things are going. To discuss a backup plan.

Suggestions for Improvement

- I have worked with X before in SAR situations. He is awesome
- Not all parties were present
- Snacks, coffee
- Speaking with the therapist

Bent County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100.0	100.0
Total	3	100.0	

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100.0	100.0
Total	3	100.0	

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100.0	100.0
Total	3	100.0	

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100.0	100.0
Total	3	100.0	

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100.0	100.0
Total	3	100.0	

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Somewhat Agree	2	66.6	66.6
Neutral	1	33.3	100.0
Total	3	100.0	

Bent County Comments

Most Valuable Part of Review

- Routine. X is always pleasant. The FCR was on case open and ongoing for 8 yrs. No major concerns, everyone knows routine.
- Reviewer's questions are appropriate to providers & allows caseworker to hear additional information not obtained otherwise.

Suggestions for Improvement

- X is excellent.

Boulder County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	9	90.0	90.0
No	1	10.0	100.0
Total	10	100.0	

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	9	90.0	90.0
No	1	10.0	100.0
Total	10	100.0	

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	9	90.0	90.0
No	1	10.0	100.0
Total	10	100.0	

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	9	90.0	90.0
No	1	10.0	100.0
Total	10	100.0	

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	9	90.0	90.0
No	1	10.0	100.0
Total	10	100.0	

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	6	60.0	60.0
Somewhat Agree	2	20.0	80.0
Somewhat Disagree	1	10.0	80.0
No Response	1	10.0	100.0
Total	10	100.0	

Boulder County Comments

Most Valuable Part of Review

- Clarification for foster parent and opportunity to express her concerns.
- I enjoy and find very useful-X reviews. She is extremely knowledgeable about all aspects of child welfare. She is a great listener and displays compassion towards the families we work with in their difficult situations. She allows me to talk about my frustrations with the case and she listens. I find her reviews very supportive & helpful.
- It is always very helpful to get feedback from a third party & suggestions on things to try.
- Really addressed some of the "mistakes" in the case and made sure the foster mom is heard.

- An objective ear to what services are being provided. X has good ideas about other services that might be helpful. Also, gives parents place to discuss situation & their children.
- Ensuring accurate communication between professionals & foster parents due to new caseworker recently being assigned.
- Good suggestions for children come from the review person.
- I think the reviewer did an honest job. I think the issues this placement struggles with weren't addressed by the parents who continue to criticize my home and the transition when they don't like an expectation of my home. The parents wear a façade in meetings like this one.
- X makes all the reviews helpful and less stressful.

Suggestions for Improvement

- None-review was great!
- Nothing. This was a very good review.

Broomfield County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0
Total	1	100.0	

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0
Total	1	100.0	

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0
Total	1	100.0	

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0
Total	1	100.0	

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0
Total	1	100.0	

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	1	100.0	100.0
Total	1	100.0	

Broomfield County Comments

Most Valuable Part of Review

- X did a great job with today's review, being mindful of this family and child's emotional/communication needs.

Suggestions for Improvement

No suggestions provided.

Costilla County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	2	100.0	100.0
Total	2	100.0	

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	2	100.0	100.0
Total	2	100.0	

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	2	100.0	100.0
Total	2	100.0	

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	2	100.0	100.0
Total	2	100.0	

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	2	100.0	100.0
Total	2	100.0	

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	2	100.0	100.0
Total	2	100.0	

Costilla County Comments

Most Valuable Part of Review

- X was very helpful in regards to ideas to better improve services and case mgmt to assure best interests & permanency.
- X is very knowledgeable and is always willing to discuss different ways of approaching different cases. He is always very helpful and I have found my meetings with him very helpful and I've learned lots.

Suggestions for Improvement

No suggestions provided.

Delta County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	5	100.0	100.0
Total	5	100.0	

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	5	100.0	100.0
Total	5	100.0	

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	5	100.0	100.0
Total	5	100.0	

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	5	100.0	100.0
Total	5	100.0	

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	5	100.0	100.0
Total	5	100.0	

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	4	80.0	80.0
Somewhat Agree	1	20.0	100.0
	5	100.0	

Costilla County Comments

Most Valuable Part of Review

- Review of case file.
- First ILA plan, review let me know I have 60 days.

Suggestions for Improvement

No suggestions provided.

Denver County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	58	100.0	100.0
Total	58	100.0	

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	58	100.0	100.0
Total	58	100.0	

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	58	100.0	100.0
Total	58	100.0	

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	58	100.0	100.0
Total	58	100.0	

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	58	100.0	100.0
Total	58	100.0	

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	30	51.7	51.7
Somewhat Agree	23	39.6	91.3
Neutral	4	6.8	98.1
No Response	1	1.7	100.0
Total	58	100.0	

Denver County Comments

Most Valuable Part of Review

- Going over the information of the case. As a new worker, X was very open & helpful in explaining terms etc.
- Discussing the case with all parties that are involved.
- Receiving feedback from the reviewer.
- The ongoing communication-GAL & caregiver & reviewer.
- Validation of casework practices and services.
- Other possible services to be utilized.
- Participants, environments, the process, all. Non-bias.
- Discussion of the review process to the Community Center Board and Denver Options.
- It is very helpful to get such a broad overview of the kid's services and providers.
- Knowing where the file is lacking and needs to be improved.
- Mediation with difficult cases.
- Multiple parties involved with the case coming together & getting on the same page regarding the client.
- The reviewer helped me to focus my efforts in documenting my activities as they relate to state compliance issues.
- To make sure my files are in order.
- Goals.
- Talking about adoption.
- X is fabulous. He did a great job.
- Communication with caseworker regarding the current and future needs of the youth.
- None
- Discussion of the permanent plan.
- Discussing the long term goals for child.
- Review of case/feedback.

- Explanations on why things are done the way they are.
- X was a worker so he knows what it's really like.
- Addressing progress and concerns as a team with client present. Reviewing overall treatment plans.
- All of X team coming together to exchange information.
- Chance to talk to CPA.
- Communication, permanency goal, safety.
- Discussing permanency goals.
- Discussing the case.
- Getting on the same page as the county concerning permanency planning.
- Hearing from providers update.
- It was helpful to hear feedback of the case manager from children's network about X attitude about adoption.
- Keeping paperwork timely.
- Knowing what is needed to finalize the adoption.
- Make sure I am proceeding accordingly.
- Making sure everyone agrees with the treatment plan.
- Questions about adoption answered.
- Reviewer was excellent de-escalator, did well redirecting clients anger & restating facts so client understood/accepted them.
- Talking about the progress.
- That he really knew this child from the point of being his first caseworker.
- Touching base with case progress. Encouraging.
- Update on progress being made, plans for future.
- X was an exceptional, friendly reviewer. Took time to listen & asked insightful questions.

Suggestions for Improvement

- Go to classes, "UA's" don't give up now!
- Nothing. X was fabulous.
- Provide a list of the findings at the review.
- X is a professional. Don't have any.
- It seemed that the caseworker was being dinged for things that were done before she took the case. Does this matter?
- None. X always does an excellent job.
- Penalize caseworker who had the case at the time the compliance issue existed, not new worker or worker who received case after issue already occurred.
- Snacks.

Douglas County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0
Total	1	100.0	

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0
Total	1	100.0	

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0
Total	1	100.0	

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0
Total	1	100.0	

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0
Total	1	100.0	

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	1	100.0	50.0
Total	1	100.0	

Douglas County Comments

Most Valuable Part of Review

- The reviewer was detailed and made all parties feel welcomed.

Suggestions for Improvement

- All areas were covered. No concerns.

Elbert County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	2	100.0	100.0
Total	2	100.0	

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	2	100.0	50.0
Total	2	100.0	

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	2	100.0	100.0
Total	2	100.0	

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	2	100.0	100.0
Total	2	100.0	

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	2	100.0	100.0
Total	2	100.0	

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	2	100.0	100.0
Total	2	100.0	

Elbert County Comments

Most Valuable Part of Review

- Giving grandpa more ideas of how to discipline the boys.

Suggestions for Improvement

No suggestions provided.

El Paso County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	41	100.0	100.0
Total	41	100.0	

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	41	100.0	100.0
Total	41	100.0	

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	41	100.0	100.0
Total	41	100.0	

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	41	100.0	100.0
Total	41	100.0	

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	41	100.0	100.0
Total	41	100.0	

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	24	58.5	58.5
Somewhat Agree	12	29.2	87.7
Strongly Disagree	4	9.7	97.4
No Response	1	2.4	100.0
Total	41	100.0	

El Paso County Comments

Most Valuable Part of Review

- The reviewer was detailed and made all parties feel welcomed.
- Knowing my children are healthy & happy.
- Discussing therapy.
- Him knowing what was going on.
- Discuss overall progress of case.
- Informative about when reviews have to occur.
- Permanency planning issues related to case.
- Candid answers to questions about this case were very appreciated. It was nice to see the case file brought to the meeting as I have noticed this seldom occurs.

- Review file to make sure DHS is in compliance.
- Always helps to get a fresh perspective how things are going.
- Case update.
- Different perspective brought forward.
- Discussion of full day school. Suggestion of family therapy.
- Everyone is on the same page. Everyone knows what we are working toward.
- Finding out more about how my child would be helped on her road to emancipation.
- Great synopsis of case/opportunity to talk amongst professionals.
- Having an outside party to discuss the case with helpful suggestions.
- Hear how the boys are doing.
- Hearing some additional medical needs that parents had will be helpful in the future.
- It ensures that children's needs are met and issues of concern addressed timelines, goals & objectives are in place and permanency goals are up to date.
- It was helpful to hear what the official plan is. The plan for the boys has changed several times and we are not always kept in the loop on new developments.
- Meeting X. Hearing group discussion and big picture.
- Permanency planning.
- Reviewer very thorough and to the point, professional, conscientious demeanor.
- The foster care reviewer knew the file well and gave good input regarding the case. The foster care reviewer pointed out the strengths in the caseworker & foster parents.
- The help that they are going to try and provide.
- The openness & how we could put our concerns on the table.
- This worker already aware of case issues/goals.
- What needed to be done with the case/clients/child
- X is very thorough, non judgmental in pointing our errors, pleasant.

Suggestions for Improvement

- All areas were covered. No concerns.
- Let me see my children.
- None. She was excellent. Very nice.
- None-very well done.
- Perhaps a generic agenda that gives foster parents an idea of topics to be discussed (like this form) could be provided before the review to foster parents. One less mystery for them.
- X does a great job as a reviewer.

Fremont County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	5	100.0	100.0
Total	5	100.0	

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	5	100.0	100.0
Total	5	100.0	

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	5	100.0	100.0
Total	5	100.0	

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	5	100.0	100.0
Total	5	100.0	

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	5	100.0	100.0
Total	5	100.0	

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	1	20.0	20.0
Somewhat Agree	1	20.0	40.0
Neutral	3	60.0	100.0
Total	5	100.0	

Fremont County Comments

Most Valuable Part of Review

- Being able to discuss the child’s needs with everyone.
- Getting information that we might not have.
- Suggestions at what I can do with the parents. She points out things I over look.

Suggestions for Improvement

No suggestions provided.

Garfield County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100.0	100.0
Total	3	100.0	

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100.0	100.0
Total	3	100.0	

Question 3: Were the youth/child’s needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100.0	100.0
Total	3	100.0	

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100.0	100.0
Total	3	100.0	

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	1	33.3	33.3
Somewhat Agree	2	66.6	100.0
Total	3	100.0	

Garfield County Comments

Most Valuable Part of Review

- Learning experience as it is my first one.
- Review of permanency goal.

Suggestions for Improvement

- More training from my department.

Jefferson County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	24	100.0	100.0
Total	24	100.0	

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	24	100.0	100.0
Total	24	100.0	

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	24	100.0	100.0
Total	24	100.0	

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	24	100.0	100.0
Total	24	100.0	

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	24	100.0	100.0
Total	24	100.0	

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	21	87.5	87.5
Somewhat Agree	2	8.3	96.8
No Response	1	3.2	100.0
Total	24	100.0	

Jefferson County Comments

Most Valuable Part of Review

- Input of so many parties involved.
- A good re cap of events & services.
- X is fabulous! I love having him as a reviewer.
- Questions answered. Setting future opportunities up in advance.
- Child's input was considered and evaluator was able to direct conversations appropriately to him @ his level of functioning.
- Being able to staff case with professionals and get fresh ideas.
- Gave us a sense of peace that things are "OK."
- Hearing everyone's opinion.
- Information-making sure all are the same page.
- It is helpful to receive independent observations, information and recommendations from a person not directly involved w/ the family to get an objective point of view.
- Open forum.

- Summary of progress, goals for future.
- Very helpful, good suggestions.
- X is always great to talk to and he gave helpful pertinent advice. He always listens to the providers and follows up on any issues with the caseworkers. X does a great job!
- X was very understanding of the case situation, impact on child. Knowledgeable state reviewer offered suggestions. He is good at complimenting family & workers on work. Style of communication-facilitation is great! Does well at recognizing the hard work of the caseworker.

Suggestions for Improvement

- None-I thought it was very well done.
- Nothing I could think of.
- Nothing-all was good.
- Very helpful.

Lake County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	2	100.0	100.0
Total	2	100.0	

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	2	100.0	100.0
Total	2	100.0	

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	2	100.0	100.0
Total	2	100.0	

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	2	100.0	100.0
Total	2	100.0	

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	2	100.0	100.0
Total	2	100.0	

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	1	50.0	50.0
Somewhat Disagree	1	50.0	100.0
Total	2	100.0	

Lake County Comments

Most Valuable Part of Review

- Reviewer knew of a 15 year old court decision that none of us knew about.
- X is very insightful. He brings a lot of knowledge. He was very helpful in explaining certain federal laws.

Suggestions for Improvement

- A little friendlier, don't attack-teach & guide.

La Plata County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	4	100.0	100.0
Total	4	100.0	

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	4	100.0	100.0
Total	4	100.0	

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	4	100.0	100.0
Total	4	100.0	

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	75.0	75.0
No	1	25.0	25.0
Total	4	100.0	

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	4	100.0	100.0
Total	4	100.0	

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Somewhat Agree	2	50.0	50.0
Neutral	1	25.0	75.0
No Response	1	25.0	100.0
Total	4	100.0	

La Plata County Comments

Most Valuable Part of Review

- Setting all involved together to reviewer the child's case & discuss needs.
- Validated adoptive parent's good work.

Suggestions for Improvement

- I'd like the reviewer to address parent's progress or difficulties in regard to the treatment plan. This can be real support to the caseworker.

Larimer County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	15	100.0	100.0
Total	15	100.0	

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	7	100.0	100.0
Total	15	100.0	

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	7	100.0	100.0
Total	15	100.0	

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	14	93.3	93.3
No Response	1	6.4	100.0
Total	15	100.0	

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	15	100.0	100.0
Total	15	100.0	

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	9	60.0	60.0
Somewhat Agree	4	26.6	86.6
Neutral	1	6.6	93.2
No Response	1	6.6	100.0
Total	15	100.0	

Larimer County Comments

Most Valuable Part of Review

- Allowing the parent to discuss her concerns/frustrations while also allowing the reviewer to reiterate to the parent why the caseworker is managing the case the way she is.
- Discussing the overall progress.
- The reviewer is always exceptionally sensitive, kind and compassionate towards the providers and parents of our youth in foster care.
- Met the other foster care mother.
- Reviewer knowledge of child and history of case very helpful comments and suggestions to all parties.
- Being able to discuss the progress of the case with the mother.
- Getting on the same page as far as permanency goes.
- Letting me know I'm doing the right things for the youth.
- Positive feedback was terrific!
- Progress & update on foster placement.
- To have key players in the same room to share ideas, express concerns, and ensure we are all on the same page with a neutral party there.

Suggestions for Improvement

- It would be helpful for multiple participants to be on the phone at the same time. X is always a pleasure to work with.
- There are no suggestions for improvement since X always does such an outstanding job. She is a highly professional and caring individual! We all appreciate her!
- Use a bigger room.
- X is exceptional.

Las Animas County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	2	100.0	100.0
Total	2	100.0	

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	2	100.0	100.0
Total	2	100.0	

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	2	100.0	100.0
Total	2	100.0	

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	2	100.0	100.0
Total	2	100.0	

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	2	100.0	100.0
Total	2	100.0	

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Somewhat Agree	1	50.0	50.0
Neutral	1	50.0	100.0
Total	2	100.0	

Las Animas County Comments

Most Valuable Part of Review

No suggestions provided.

Suggestions for Improvement

No suggestions provided.

Logan County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	7	100.0	100.0
Total	7	100.0	

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	7	100.0	100.0
Total	7	100.0	

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	7	100.0	100.0
Total	7	100.0	

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	7	100.0	100.0
Total	7	100.0	

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	7	100.0	100.0
Total	7	100.0	

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	4	57.0	57.1
Somewhat Agree	2	28.5	85.6
Neutral	1	14.3	100.0
Total	7	100.0	

Logan County Comments

Most Valuable Part of Review

- I liked the way X engages the young couple-both are 17 yrs old. Nice opportunity to give X positives around her care for X. Nice discussion with X for his visitation-encouraged more regular attendance.
- Discussing the permanency plan.
- Talking about what's going to happen.
- Updates. Talking with parents & grandmother.
- Neutral part-everyone hearing the same thing.

Suggestions for Improvement

- Nothing! Good job.
- There isn't anything else.

Mesa County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	6	100.0	100.0
Total	6	100.0	

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	6	100.0	100.0
Total	6	100.0	

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	6	100.0	100.0
Total	6	100.0	

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	6	100.0	100.0
Total	6	100.0	

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	5	83.3	83.3
Somewhat Agree	1	16.7	100.0
Total	6	100.0	

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	6	100.0	100.0
Total	6	100.0	

Mesa County Comments

Most Valuable Part of Review

- Open dialogue with all parties.
- Discussion of all parties
- The communication between all providers and the professional, respectful attitude from the foster care review admin.
- Detailed info from providers.
- Ability to keep on track with all issues to be discussed.
- Talking with foster mother and therapist.

Suggestions for Improvement

- None. It was very efficient and professional.
- None. Note: X handles parents respectfully and professionally.

Montezuma County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	5	100.0	100.0
Total	5	100.0	

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	5	100.0	100.0
Total	5	100.0	

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	5	92.9	92.9
Total	5	100.0	

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	5	100.0	100.0
Total	5	100.0	

Question 5: Were you able to express your views/concerns during the review			
Yes	5	92.9	92.9
Total	5	100.0	

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	3	50.0	50.0
Somewhat Agree	1	16.6	66.6
Strongly Disagree	1	16.6	82.8
No Response	1	16.6	100.0
Total	6	100.0	

Montezuma County Comments

Most Valuable Part of Review

- New caseworker able to learn this aspect of work.
- Expedited permanency, permanency goal, treatment plan.
- My grandson's future college, housing etc. Greatly enhancing his chances of a good life.
- Shows me things I'm lacking.

Suggestions for Improvement

- None needed-detailed discussion & input by all. Excellent review.

Montrose County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	13	100.0	100.0
Total	13	100.0	

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	11	84.6	84.6
No	1	7.6	92.2
No Response	1	7.6	100.0
Total	13	100.0	

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	12	92.2	92.2
No Response	1	7.6	100.0
Total	13	100.0	

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	12	92.2	92.2
No Response	1	7.6	100.0
Total	13	100.0	

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	10	76.9	57.1
No	1	7.6	85.6
No Response	2	15.3	100.0
Total	13	100.0	

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	8	61.5	50.0
Somewhat Agree	3	23.7	74.2
Somewhat Disagree	1	16.6	82.8
No Response	1	16.6	100.0
Total	13	100.0	

Montrose County Comments

Most Valuable Part of Review

- I feel that it is the first time in these that I was getting help instead of getting ganged up on.
- Family participation.
- Agreement on X treatment center & discharge date.
- Medication review.

Suggestions for Improvement

- Refreshments

Morgan County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	8	100.0	100.0
Total	8	100.0	

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	8	100.0	100.0
Total	8	100.0	

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	8	100.0	100.0
Total	8	100.0	

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	8	100.0	100.0
Total	8	100.0	

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	8	100.0	100.0
Total	8	100.0	

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	5	62.5	62.5
Somewhat Agree	3	37.5	100.0
Total	8	100.0	

Morgan County Comments

Most Valuable Part of Review

- Department saying that the process that I'm doing is good.
- Hearing multiple progress reports from parties involved.
- I think that it went really well. Both times we have all met.

Suggestions for Improvement

No suggestions provided

Prowers County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
No Response	1	100.0	100.0
Total	1	100.0	

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0
Total	1	100.0	

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0
Total	1	100.0	

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	1	100.0	100.0
Total	1	100.0	

Prowers County Comments

Most Valuable Part of Review

- Getting the reviewers input on various aspects of the case especially because this is the type of case (PRNP) that we've not had in Prowers County before.

Suggestions for Improvement

- None. X is a very good reviewer & a good resource for Prowers County. He always responds to our questions promptly & in a clear manner.

Pueblo County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	25	96.1	96.1
No	1	3.8	100.0
Total	26	100.0	

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	26	100.0	100.0
Total	26	100.0	

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	26	100.0	100.0
Total	26	100.0	

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	25	96.1	96.1
No	1	3.8	100.0
Total	26	100.0	

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	26	100.0	100.0
Total	26	100.0	

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	13	50.0	50.0
Somewhat Agree	8	30.8	80.8
Neutral	1	3.8	84.6
No Response	3	15.4	100.0
Total	26	100.0	

Pueblo County Comments

Most Valuable Part of Review

- Custody order discussed, perm goals & requirements discussed.
- I got question I wanted.
- Permanency goal.
- Learning more about perm hearing process.
- Open communication, willing to listen and discuss child's needs.
- Openly discuss with caseworker, reviewers, foster parent & foster parent of siblings what needs still need to be addressed & what the time frame for them to be addressed will be.
- Reviewer was very knowledgeable about case (read file.)
- I felt all the meeting was very informative & the staff very pleasant.
- Discuss if there are any possible beneficial resources available for youth within the community.
- Feedback from therapist, caseworker and foster parents.
- Found out a little more of what's going on with the kids.
- I found the reviewer to be most organized, helpful and articulate.
- Just the ability to air everything.
- Make sure all parties were aware of what the permanency goal was.
- Mom felt listened to, finalized increased visitation as goal to return home 10/23/06. Mom felt services helpful.
- Pointing out what we need to complete.
- Reviewer was thorough and covered the progress of each child.
- Reviewer was willing to listen to all concerns.
- To assure all needed items were in the file.
- Discussion dealing with medical problem & what might be done to correct them.

Suggestions for Improvement

- Listen to parents concerns just because in foster care doesn't mean its always safe for the child.
- None. She was excellent. Very nice.
- None-I think the review went very smooth.

Rio Blanco County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	2	100.0	100.0
Total	2	100.0	

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	2	100.0	100.0
Total	2	100.0	

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	2	100.0	100.0
Total	2	100.0	

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	2	100.0	100.0
Total	2	100.0	

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	2	100.0	100.0
Total	2	100.0	

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	1	50.0	50.0
Somewhat Agree	1	50.0	100.0
Total	2	100.0	

Rio Blanco County Comments

Most Valuable Part of Review

- Permanency planning
- The open discussion between/among all members present at the FC review. Asking for independent statements regarding the case, services & disposition.

Suggestions for Improvement

- Helpful to have caseworker who works the case there.
- I appreciated the certificate. Nice touch.

Rio Grande County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	4	100.0	100.0
Total	4	100.0	

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	4	100.0	100.0
Total	4	100.0	

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	4	100.0	100.0
Total	4	100.0	

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	4	100.0	100.0
Total	4	100.0	

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	4	100.0	100.0
Total	4	100.0	

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	4	100.0	100.0
Total	4	100.0	

Rio Grande County Comments

Most Valuable Part of Review

- X explained the adjudication to me that way I could understand exactly what they were.
- I'm glad everything was brought out about x and head problems so it can be taken care of.
- Knowledge or what was missing in the file was helpful.
- This case is very complex and there are a lot of players. Reviewer was able to help me focus on what is the next step. How do we proceed? Had great ideas and strategies.

Suggestions for Improvement

- Things went well.
- Everything was good.

Teller County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100.0	100.0
Total	3	100.0	

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100.0	100.0
Total	3	100.0	

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100.0	100.0
Total	3	100.0	

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100.0	100.0
Total	3	100.0	

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100.0	100.0
Total	3	100.0	

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	2	66.7	66.7
No Response	1	33.3	100.0
Total	3	100.0	

Teller County Comments

Most Valuable Part of Review

- Background info of client's brother's involvement (past & future).
- Foster parent participation was great.

Suggestions for Improvement

No suggestions provided

Weld County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	38	100.0	100.0
Total	38	100.0	

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	38	100.0	100.0
Total	38	100.0	

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	38	100.0	100.0
Total	38	100.0	

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	38	100.0	100.0
Total	38	100.0	

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	38	100.0	100.0
Total	38	100.0	

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	26	70.3	65.0
Somewhat Agree	7	18.9	89.2
Neutral	3	8.1	97.3
Somewhat Disagree	1	2.7	100.0
Total	20	100.0	

Weld County Comments

Most Valuable Part of Review

- Talking for myself how I felt about the place.
- Discussing my future and present state.
- X is very friendly and helpful.
- Always helpful to go over the case and discuss options. It is nice to have assistance and reminders re paperwork and details of the case.
- Being updated on the current situation. What else can be done to help the child out.
- X is helpful in making appropriate suggestions to the caseworker. Her input is valued and appreciated.
- About the safety of X and goals for her.
- Assuring the future of X.
- Clarification and a separate party to bounce the case objectives & goals off on. Feedback. X is very thorough and consistent. Helpful.
- Clarifying what's working and not working on home passes.
- Discussing permanency goals & family involvement.
- Discussion with caseworker as to long term goal (termination).
- For our first review we thought it went really well.
- Future problem solving.
- I believe that reviews help my teen girls to feel important in their placement.
- It was very nice to meet the foster parents.
- Learning moms concerns which continue.
- Set out a time frame for kids goals, progress, concerns regarding the foster home.
- That the parents were present to participate and communicate with all of the professionals. It was an opportunity for everyone to be on the same page in understanding X goals to progress.
- The ability to express concerns. Staff was supportive.
- Transition plan. Progress in current placement.
- X is a pleasure to work with and has helpful ideas and suggestions.
- Very organized meeting and relaxed.
- In-depth questions.

- Being able to tell my point of views on my nephews and knowing that I'm being listen to. Plus learning myself on what goals to reach.
- Letting the child know what to look forward to in the future, discussing the process.
- The review helps me realize the overall progress that has been made in this case. It's good to see how everyone involved in X life is working toward a common goal.
- Explanation of correct Treatment plan expectations.
- Making sure all parties are going towards the same goal.
- Making sure the kid's needs were met.

Suggestions for Improvement

- Keep a big fat smile on your face and be happy.
- No suggestions. X is always extremely helpful and easy and pleasant to work with, professional and we all think she is wonderful!
- Everything went well, each year better than the last.
- Have everything for the reviewer. Smile
- I don't have any at this time.
- N/A. X was great.
- None needed.

County Not Specified

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	13	72.2	72.2
No Response	5	27.8	100.0
Total	18	100.0	

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	14	77.7	77.7
No Response	4	22.3	100.0
Total	18	100.0	

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	14	77.7	77.7
No Response	4	22.3	100.0
Total	18	100.0	

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	14	77.7	77.7
No Response	4	22.3	100.0
Total	18	100.0	

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	14	77.7	77.7
No Response	4	22.3	100.0
Total	18	100.0	

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	9	50.0	50.0
Somewhat Agree	3	16.7	66.7
Neutral	1	5.6	71.3
Somewhat Disagree	1	5.6	76.9
No Response	4	22.3	100.0
Total	18	100.0	

County Not Specified Comments

Most Valuable Part of Review

- To know that my file has all the necessary paper work. Hear a different perspective & possible different options.
- Youth response to questions. Youth is not seeking assistance from those who are there to support him.
- Having the family state to outside person, their opinions.
- Discussing changing the permanency goal date to reflect progress & early release. Discussing the parent's role in progress for my client.

- It was enlightening to hear where X started in the program to the maturing, responsible young mother she has become today.
- Able for all parties to talk during the review at any given time.
- Listening and having the input from everyone working with my daughter. X,X and me and my husband all together
- To know that there is an agency out there that follows up on all concern of placement children. That my child's safety comes first.

Suggestions for Improvement

- Reviewer was great. She listened and gave good feedback. Wouldn't have changed anything.
- Provider/youth be able to provide better info re: permanency planning.

DYC Specific Information

DYC Central

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	7	87.5	87.5
No Response	1	12.5	100.0
Total	8	100.0	

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	8	100.0	100.0
Total	8	100.0	

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	8	100.0	100.0
Total	8	100.0	

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	8	100.0	100.0
Total	8	100.0	

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	8	100.0	100.0
Total	8	100.0	

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	4	50.0	50.0
Somewhat Agree	2	25.0	75.0
Neutral	1	12.5	87.5
Somewhat Disagree	1	12.5	100.0
Total	8	100.0	

DYC Central Region Comments

Most Valuable Part of Review

- X did a great job with today’s review, being mindful of this family and child’s emotional/communication needs.
- Youth’s response to questions. Youth is not seeking assistance from those who are there to support him.
- Having the family state to outside person, their opinions.
- Discussing changing the permanency goal date to reflect progress & early release. Discussing the parent's role in progress for my client.
- It was enlightening to hear where X started in the program to the maturing, responsible young mother she has become today.

Suggestions for Improvement

- Provider/youth be able to provide better info re: permanency planning.
- The review content is ok-it's just doing the reviews that takes valuable time.

DYC Northern

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100.0	100.0
Total	3	100.0	

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100.0	100.0
Total	3	100.0	

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100.0	100.0
Total	3	100.0	

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100.0	100.0
Total	3	100.0	

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100.0	100.0
Total	3	100.0	

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	3	100.0	100.0
Total	3	100.0	

DYC Northern Region Comments

Most Valuable Part of Review

- Able for all parties to talk during the review at any given time.
- Listening and having the input from everyone working with my daughter. X, X and me and my husband all together.

Suggestions for Improvement

- This type of review is very good for her family.

DYC Southern

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0
Total	1	100.0	

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0
Total	1	100.0	

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0
Total	3	100.0	

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0
Total	1	100.0	

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0
Total	1	100.0	

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	1	100.0	100.0
Total	1	100.0	

DYC Southern Region Comments

Most Valuable Part of Review

- To know that there is an agency out there that follow up on all concern of placement children. That my child safety comes first.

Suggestions for Improvement

No suggestions provided

Appendix A

10/04

CLIENT SATISFACTION SURVEY

Your participation in today's Administrative Review (known as Foster Care Review) is appreciated. Please assist us in improving our process by answering the following questions.

ROLE: (Circle one)

A. Parent	B. Youth/Child	C. Foster Parent	D. Caseworker/Client Manager
E. Supervisor	F. GAL	G. Kinship Provider	H. Other Provider
I. Other			

The purpose of today's review was to discuss the safety, permanency and well being of the youth/child in out-of-home placement.

1- Was the permanency goal for the youth/child discussed during the review?	YES	NO
2- Was progress, or lack of progress, toward reaching that goal discussed during the review?	YES	NO
3- Were the youth's/child's needs, while in placement, discussed during the review?	YES	NO
4- Was the youth's/child's safety, while in placement, discussed during the review?	YES	NO
5- Were you able to express your views/concerns during the review?	YES	NO

6- Did you find the review valuable? (Circle one response)

Strongly agree Somewhat agree Neutral Somewhat disagree Strongly disagree

7- Please list the most valuable parts of today's review:

8- Please list suggestions to improve today's review:

Your name (optional) _____

Thank you for your time and comments!

(Español en la otra cara)