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Administrative Review Division

Internal Client Satisfaction Survey

2005



Colorado Department of Human Services

people who help people

Administrative Review Division

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August, 2006

¹ located in I:\X-Quality\Surveys\Internal 2005\InternalSatisReport2005

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Administrative Review Division Internal Survey Report

2005

Executive Summary

The Administrative Review Division (ARD) conducted their annual client satisfaction survey (see Appendix A for a copy of the Client Satisfaction Survey) to determine if ARD is meeting Federal goals and if reviews continue to be worthwhile to the review participants. Each reviewer was given 40 surveys to distribute to participants at Administrative Reviews during the months of September and October 2005. The participants were asked what they liked about the review and what ARD could do to improve the reviews. The surveys were written in both English and Spanish.

Survey respondents included Parents, Youth/Children, Foster Parents, Caseworkers/Client Managers, Supervisors, Guardians ad Litem, Kinship Providers, Other Providers, and Others. Respondents chose to either return the completed surveys to the reviewers or mail them in postage paid envelopes. Each county/region was identified on the survey so specific county/region information could be obtained.

This report contains an executive summary of the data collected; aggregate data; a comparison of the 2005 findings with results from previous surveys (1998 through 2005); and county and Department of Youth Corrections-region specific data and comments.

Of the 560 surveys distributed, 331 (59%) were returned. In 2003 and 2004, there were significantly fewer surveys distributed than in prior years. While the number of surveys given to each reviewer for distribution was the same as in previous years (40), the 2003 staff reduction resulted in fewer reviewers to distribute surveys. The number of 2005 satisfaction surveys returned matched the study's highest previous year (2002) with a rate of 59%. The 2004 return rate (55%) was lower than return rates in most previous years (2003, 58%; 2002, 59%; 2000, 56%; 1999, 58%) but higher than rates in 1998 (52%) and 2001 (50%).

The largest proportion of surveys returned (41%) were completed by Caseworkers/Client Managers (N=137). As such, this group had the largest influence on the results presented in this report. The remainder of the participant roles accounted for a high of 12.7% (Foster Parents, N=42) to a low of 1.2% (Kinship Providers, N=4). Three (0.9%) respondents did not specify their role. In addition, the Ten Large counties accounted for the vast majority of the surveys (N=228, 69%).

Overall, responses to the questions were positive and indicated that the Administrative Reviews achieved their specified goals. This is especially heartening in light of the 2003 staff reduction which continues to present challenges in meeting both the mandated and a statistically significant number of reviews. In addition, when respondents were asked for suggestions about how to make reviews more valuable, a common remark addressed the idea of formalizing the presentations and disseminating the resulting review of treatment planning and case goals/progress. Furthermore, these statements advocated more stakeholder interaction and increased or formalized case planning discussions during the reviews. Not unlike last year's suggestions, where participants suggested the need for more inclusion and participation in the reviews, this year's suggestions once again broached this idea of further disseminating the valuable aspects of the review as an aid to case planning and progress. Essentially, last year's comments addressed the notion of bringing more people to the reviews and this year's suggestions indicate a need to bring the reviews to the people. As a result, one of ARD's goals for 2006 is to increase the number of participants who attend reviews, better introduce the concept and nature of the review and to better circulate the case planning and case expectations resulting from the discussions of the various case review participants. The following bullets present an overview for each question:

Question 1

- The permanency goal was discussed in 99% (N=326) of the reviews.

Question 2

- Progress, or lack of progress, towards the permanency goal was discussed in 98% (N=324) of the reviews.

Question 3

- The needs of youth/children in placement were discussed at 98% (N=323) of the reviews.

Question 4

- The safety of youth/children in placement was discussed at 96% (N=318) of the reviews.

Question 5

- Participants felt they were able to express their views/concerns in 96% (N=317) of the reviews.

Question 6

- 83% (N=274) of the respondents indicated that the reviews were worthwhile (59% Strongly Agreed; 24% Somewhat Agreed). These results are unchanged from last year, when again 83% of respondents indicated reviews were worthwhile (59% strongly agreed and 24% somewhat agreed).

In addition, respondents were asked to describe the most valuable part of the review and what could be done to improve the review. An examination of these comments revealed the following themes.

Most Valuable Part of Review:

1. Looking at youth's progress in a team effort environment and problem solving.
2. Discussing some of the placement issues and resolving some visitation issues.
3. When we talked about my goals and how I've improved a lot since the last time I had this meeting.
4. Being listened to by a neutral party about the progress & struggles of the kids. Things were spelled out so very easily about a complicated case.

5. Foster care reviewer made all aspects of the logistics of adoption clear to the adoptive parent - She was also very positive and friendly.
6. Discussing child's best interest plus family's safety needs.
7. Willingness of all concerned to listen.
8. The child was present and was able to listen how the adults perceive his issues ie: barriers to his adoption.
9. Being able to talk to all the department at the same time. I was able to be heard.

Suggestions for Improvement:

1. Keep good communication going. Focus on each family's needs.
2. To have more time during the review to express thoughts.
3. To hear from the State Dept. about how they view permanency & all it's positives. I think the minor child (16 yrs old) could have benefited from it.
4. Discuss review findings more closely with caseworker and supervisor at end of review or when findings are printed. There are times I have questions about the findings but the reviewer is no longer available to discuss
5. Bio-parent given paper and pen to take notes. Conversation taped for future reference, so parent cannot say they were not explained the importance of the review.
6. It could have been a little longer to address more issues as they affect my son & other Children in the program.

The Administrative Review Division examines each and every statement made in response to questions 7 & 8. We feel that the ability to communicate specific ideas and suggestions is critical to the process of our self-evaluation and self-improvement. We especially appreciate the statements provided by children and youths who are the subjects of both child protection and division of youth corrections cases. We make every effort to identify and discuss these comments and suggestions and recognize them as having particular relevance into both the strengths and especially to the deficits of our review process.

Additionally, we feel that it is important to note that we as a division appreciated a Denver County suggestion related to our review team's consistency. Specifically, that response stated that they we could improve the review process by emphasizing ***"Consistency upon reviewers. Reviewer X is always consistent in his expectations for the foster care review, others are not! Please call me if you want specific details."***

As a result of that comment, the Administrative Review Division has re-evaluated its monthly consistency training sessions for reviewers in order to address areas that may remain somewhat subjective. We understand that in certain situations there may still exist varying perspectives between reviewers resulting in dissimilar understandings of the review questions, which could result in differing responses. It is our intention to continue to identify review questions that might fall into the subjective category in order to clarify division expectations as well as to promote consensus and understanding around the proper way to answer these questions. It is our belief that continued self-evaluation of reviewer consistency is critical to the effectiveness of both the child welfare and DYC case review process.

Statewide Information

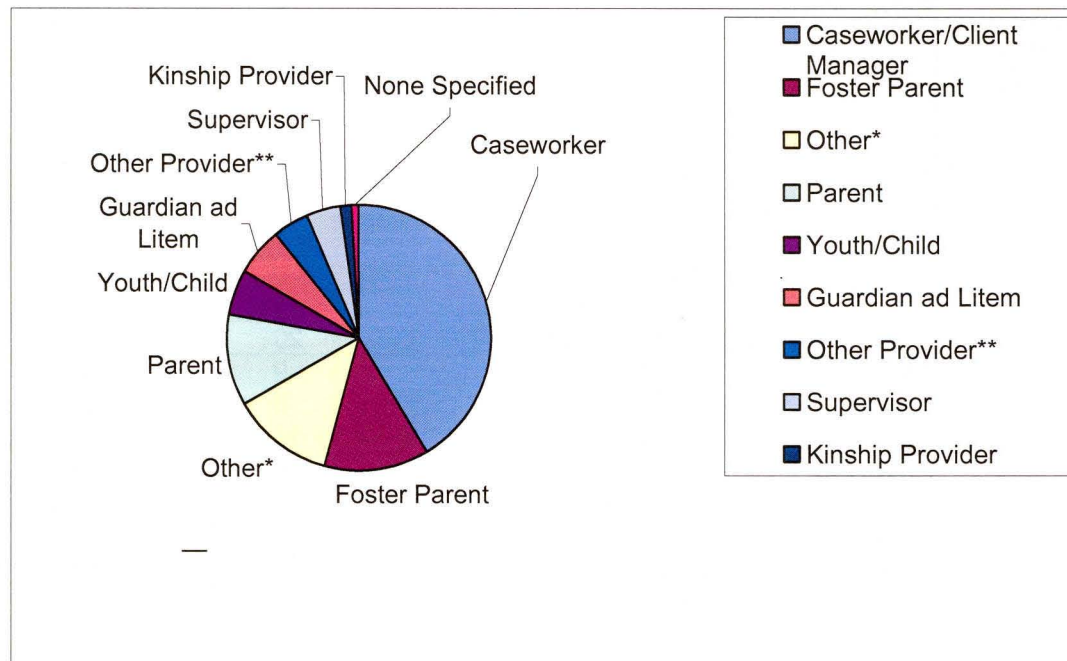
Statewide Rate of Return by Participant

Rate of Return by Participant Role 2005

	Frequency	Percent
Caseworker/Client Manager	137	41.4
Foster Parent	42	12.7
Other*	42	12.7
Parent	36	10.9
Youth/Child	19	5.7
Guardian ad Litem	19	5.7
Other Provider**	15	4.5
Supervisor	14	4.2
Kinship Provider	4	1.2
None Specified	3	.9
Total	331	100.0

*"Other" was an open category that asked respondents to specify their role. Roles specified included therapists, psychiatrists, foster home and CPA supervisors, and probation officers among others.

**"Other Provider" typically refers to providers at group homes, residential treatment centers, and regional child care facilities.



Number of Responses by County/Region

Category	County	N	% of Total N		
10 Large	Adams		13	3.9	
	Arapahoe		30	9.1	
	Boulder		10	3.0	
	Denver		51	15.4	
	El Paso		20	6.0	
	Jefferson		29	8.8	
	Larimer		7	2.1	
	Mesa		14	4.2	
	Pueblo		25	7.6	
	Weld		29	8.8	
		Category Total		228	68.9
Mid-Size	Alamosa		3	0.9	
	Chaffee		3	0.9	
	Douglas		2	0.6	
	Fremont		5	1.5	
	Garfield		2	0.6	
	La Plata		1	0.3	
	Las Animas		5	1.5	
	Logan		6	1.8	
	Moffat		9	2.7	
	Montezuma		1	0.3	
	Morgan		3	0.9	
	Prowers		1	0.3	
	Teller		1	0.3	
	Boulder		4	1.2	
		Category Total		46	13.9
	Balance of State	Bent		3	0.9
Clear Creek			1	0.3	
Elbert			2	0.6	
Grand			4	1.2	
Gunnison			1	0.3	
Kiowa			2	0.6	
Lincoln			1	0.3	
Ouray			1	0.3	
Pitkin			1	0.3	
Washington			4	1.2	
		Category Total		20	6.0
DYC	DYC Northern		9	2.7	
	DYC Central		8	2.4	
		Category Total		17	5.1
Unknown		0	20	6.0	
		Category Total		20	6.0
Total		0	20	6.0	
		Category Total		331	100.0

Responses to Survey Items

Question 1: Was the permanency goal for the youth/child discussed in the review?

	Frequency	Valid Percent	Cumulative Percent
Yes	326	98.5	98.5
No Response	5	1.5	100.0
Total	331	100.0	

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?

	Frequency	Valid Percent	Cumulative Percent
Yes	324	97.9	97.9
No	2	0.6	98.5
No Response	5	1.5	100.0
Total	331	100.0	

Question 3: Were the youth/child's needs, while in placement, discussed during the review?

	Frequency	Valid Percent	Cumulative Percent
Yes	323	97.6	97.6
No	2	0.6	99.4
No Response	6	1.8	100.0
Total	331	100.0	

Question 4: Was the youth/child's safety, while in placement, discussed during the review?

	Frequency	Valid Percent	Cumulative Percent
Yes	318	96.1	96.1
No	10	3.0	97.0
No Response	3	0.9	100.0
Total	331	100.0	

Question 5: Were you able to express your views/concerns during the review?

	Frequency	Valid Percent	Cumulative Percent
Yes	317	95.8	95.8
No	3	0.9	96.7
No Response	11	3.3	100.0
Total	331	100.0	

Question 6: Did you find the review valuable?

	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	196	59.2	59.2
Somewhat Agree	78	23.6	82.8
Neutral	36	10.9	93.7
Somewhat Disagree	4	1.2	94.9
Strongly Disagree	5	1.5	96.4
No Response	12	3.6	100.0
Total	331	100.0	

Questions 7 and 8

Questions 7 and 8 were opened-ended questions in which respondents were asked, “What was the most valuable part of today’s review?” and “What could we do to improve today’s review?” 131 (79%) respondents answered question 7.

There were 131 responses to question 8 regarding how the review could be improved. Of these, 51 were some rendition of “NA,” “none,” “nothing,” “no suggestions,” or “no improvements.” Another 7 said “none” or “nothing” but added positive comments about the reviewer. Eleven respondents gave only positive comments about the reviewer or how the review was conducted, and 18 respondents provided neutral, general comments or personal insights into their particular cases. 41 respondents gave suggestions for improvement, the majority (21, 50%) of which focused on ensuring that all relevant parties attend the review and have input into the process and that communication of those reviews be recorded and disseminated. 9 suggestions focused on requests for amenities such as nicer meeting space and food (pizza and cappuccino) as well as a cryptic suggestion for a more agreeable communication style (“Don’t be so rude.”)

Comments to both items are included under the county/region specific information. Note that all “none” or “NA” responses were removed, unless additional comment was provided.

Comparison: 1998-2005 ARD Client Satisfaction Surveys

State-Wide Responses

	1998	1999	2000	2001	2002	2003	2004	2005
Surveys Distributed	493	486	760	840	800	560	560	560
Surveys Returned	257	281	428	423	471	326	305	331
Return Rate	52%	58%	56%	50%	59%	58%	55%	59%

Question 1

Was the permanency goal for the youth/child discussed in the review?

	1998		1999		2000		2001		2002		2003		2004		2005	
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Yes	255	99.2	276	98.2	425	99.3	419	99.1	467	99.2	324	99.4	301	98.7	326	98.5
No	1	0.4	3	1.1	2	0.5	2	0.5	3	0.6	2	0.6	4	1.3	0	0.0
No Response	1	0.4	2	0.7	1	0.2	2	0.5	1	0.2	0	0.0	0	0.0	5	1.5

Question 2

Was progress, or lack of progress, towards reaching that goal discussed in the review?

	1998		1999		2000		2001		2002		2003		2004		2005	
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Yes	252	98.0	280	99.6	425	99.3	406	96.0	467	99.2	324	99.4	297	97.4	324	97.9
No	4	1.6	1	0.4	2	0.5	9	2.1	3	0.6	1	0.3	8	2.6	2	0.6
No Response	1	0.4	0	0.0	1	0.2	8	1.9	1	0.2	1	0.3	0	0.0	5	1.5

Question 3

Were the youth's/child's needs, while in placement, discussed in the review?

	1998		1999		2000		2001		2002		2003		2004		2005	
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Yes	256	99.6	279	99.3	424	99.1	413	97.6	468	99.4	323	99.1	301	98.7	323	97.6
No	0	0.0	1	0.4	3	0.7	3	0.7	2	0.4	2	0.6	4	1.3	2	0.6
No Response	1	0.4	1	0.4	1	0.2	7	1.6	1	0.2	0	0.3	0	0.0	6	1.8

Question 4

Was the youth's/child's safety, while in placement, discussed in the review?

	1998		1999		2000		2001		2002		2003		2004		2005	
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Yes	*	*	*	*	*	*	*	*	461	97.9	315	96.6	295	96.7	318	96.1
No	*	*	*	*	*	*	*	*	8	1.7	8	2.5	10	3.3	10	3.0
No Response	*	*	*	*	*	*	*	*	2	0.4	3	0.9	0	0.0	3	0.9

* indicates that question 4 was not asked in those surveys

Question 5

Were you able to express your views/concerns during the review?

	1998		1999		2000		2001		2002		2003		2004		2005	
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Yes	249	96.9	277	98.6	423	98.8	413	97.6	464	98.5	324	99.4	302	99.0	317	95.8
No	2	0.8	1	0.4	3	0.7	5	1.2	4	0.8	1	0.3	2	0.7	3	0.9
No Response	6	2.3	1	0.4	2	0.5	5	1.2	3	0.6	1	0.3	1	0.3	11	3.3

Question 6

Did you find the review worthwhile?

	1998		1999		2000		2001		2002		2003		2004		2005	
	N	%	N	%	N	%	N	%	N	%	N	%	N	%	N	%
Strongly Agree	145	56.4	172	61.2	274	64.0	281	66.4	259	55.0	170	52.1	180	59.0	196	59.2
Somewhat Agree	60	23.3	76	27.0	110	25.7	98	23.2	131	27.8	94	28.8	72	23.6	78	23.6
Neutral	27	10.5	14	5.0	19	4.4	17	4.0	54	11.5	37	11.3	35	11.5	36	10.9
Somewhat Disagree	6	2.3	6	2.1	6	1.4	10	2.4	5	1.1	5	1.5	3	1.0	4	1.2
Strongly Disagree	9	3.5	6	2.1	8	1.9	3	0.7	6	1.3	4	1.2	1	0.3	5	1.5
No Response	10	3.9	7	2.5	11	2.6	14	3.3	16	3.4	16	4.9	14	4.6	12	3.6

County/Region Specific Information

Adams County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	12	92.3	92.3
No Response	1	7.7	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	12	92.3	92.3
No Response	1	7.7	100.0
Total	13	100.0	

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	12	92.3	92.3
No Response	1	7.7	100.0
Total	13	100.0	

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	11	84.6	84.6
No	1	7.7	92.3
No Response	1	7.7	100.0
Total	13	100	

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	11	84.6	100.0
No Response	2	15.4	15.4
Total	13	100.0	

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	7	53.8	53.8
Somewhat Agree	4	30.8	84.6
Strongly Disagree	1	7.7	92.3
No Response	1	7.7	100.0
Total	13	100	

Adams County Comments

Most Valuable Part of Review

Open discussion and input from the child. Reviewer encouraged dialogue and brought up important facts to consider.
Updates / goals.
Open discussion w/all parties.
Permanency Goal date.
The most important part that should be strongly addressed is to keep children within areas so the transition can be more comfortable for them.
I learned things about our child that had not been shared by our caseworker.
The reviewer was very compassionate with the foster mother and explained the adoption process very well to her. X has always been very nice and professional during reviews. She takes the time needed for the reviews even though it goes over the allotted time.
X is very knowledgeable & helpful in understanding the process.
The reviewer is knowledgeable & offered suggestions to tighten up worker's language to strengthen recommendations.
Strong communication skills. Refocused discussion when necessary. Very appropriate.
Parents seemed to listen to reviewer & understand reasons for services.

Suggestions for Improvement

These children have been in foster care for 2 1/2 years in my home, they need an easy transition to their adoptive home. It will devastate them if they don't.
One of the best I've worked with. Could not be better. Reviewer does a great job!

Alamosa County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100	100

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100	100

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100	100

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100	100

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100	100

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	3	100	100

Alamosa County Comments

Most Valuable Part of Review

Attendance and discussion by all individuals involved with child. Suggestions by reviewer were beneficial.
The whole review was valuable.
Discussing case plan and progress toward that plan.

Suggestions for Improvement

Discuss review findings more closely with caseworker and supervisor at end of review or when findings are printed. There are times I have questions about the findings but the reviewer is no longer available to discuss.
--

Arapahoe County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	29	96.7	96.7
No Response	1	3.3	100.0
Total	30	100.0	

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	30	100.0	100

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	30	100	100

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	28	93.3	93.3
No	2	6.7	100.0
Total	30	100.0	

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	29	96.7	96.7
No	1	3.3	100.0
Total	30	100.0	

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	19	63.3	63.3
Somewhat Agree	9	30.0	93.3
Neutral	2	6.7	100.0
Total	30	100.0	

Arapahoe County Comments

Most Valuable Part of Review

Reviewing progress towards permanency.
Another opportunity to review the permanency plan and to talk to someone.
This child has made tremendous progress while in placement. We talked about that.
Update on children since being moved to Colorado Springs.
1st review attended, history of case and placement process most educational.
Discharge.
Child's safety.
Open discussion, opportunity to hear feedback of others, affirmation that case is going in a positive direction.
Going over permanency goal for client to hear.
Just the review overall of the case is valuable - you get a feel if everyone's on the same page and if the youth agrees.
Discussion of D/C plan.
Talking about everything.
I liked having a voice in my child's care and future. It's nice to know that there are checks and balances in the foster care/human services system.
How the child is progressing, and where and when will she be ready to return home.
To see at what stage we are at.
X allowed all parties to express opinions regarding the case, progress, and concerns.
Evaluation of records, discussion on permanency.
The review provides an additional source to remind the youth of responsibilities that must be met and the possible consequences if not.
I was acknowledged as a large part of the family support system. I thought that due to my age I would have been overlooked.
His positive attitude toward families.
Objective review of court ordered placement is very good.
Hearing the youth in placement take accountability for her actions and decisions.
Support for my mother.
Her knowledge of the file; her personable approach.

Suggestions for Improvement

It would have been helpful if Trails was up.
X was excellent at including input from all present at review.
Making sure the baby was well cared for.
I wish the review was motivated more by concern for my son. But funding motivation does get results.
X is very thorough and keeps the review moving and the mood light.

None, everything was great.
I cannot think of any at this time.
I cannot think of any. The facilitator was very efficient.

Bent County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100.0	100.0

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	1	33.3	33.3
Somewhat Agree	1	33.3	66.7
Neutral	1	33.3	100.0
Total	3	100.0	

Bent County Comments

Most Valuable Part of Review

Discussion about resolving the issue around child's wheelchair with the Seating and Mobility Clinic. We all like the updates on child's medical needs.
This is an on-going case and it really wasn't any different that the last 5. X is efficient and very in tune with the youth's needs.

Suggestions for Improvement

We are very pleased.

Boulder County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	10	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	10	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	10	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	10	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	10	100.0	100.0

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	7	70.0	70.0
Somewhat Agree	1	10.0	80.0
Strongly Disagree	1	10.0	90.0
No Response	1	10.0	100.0
Total	10	100.0	

Boulder County Comments

Most Valuable Part of Review

The process was discussed thoroughly.
Being able to set the record straight after hearing the biological mom say a couple of things that weren't accurate.
Being able to talk to all the department at the same time. I was able to be heard.
Hearing about progress of family members from DSS.
Detailed discussion of boy's history and current status.
Reviewer's ability to keep review on-task and forward focused. Reviewer (X) as always very organized.
Having everyone together to discuss case progress.
Clarify for f/a parent.
Having all the different groups represented, and knowing that child's success was the topic.

Suggestions for Improvement

I thought it was great.
It would be nice to be able to speak freely without the bio. Mom present for some of the issues. Also, we were supposed to call my foster child's GAL via phone & all of us forgot.
It could have been a little longer to address more issues as they affect my son & other Children in the program.
None- X is great!

Broomfield County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	4	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	4	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	4	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	4	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	4	100.0	100.0

Question 6: Did you find the review valueable?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	3	75.0	75.0
No Response	1	25.0	100.0
Total	4	100.0	

Broomfield County Comments

Most Valuable Part of Review

Information from caseworker regarding compliance/progress on treatment plan. Short brainstorming regarding future prospects/opportunities for stable placement. - Obvious commitment of all present to child's welfare
Having all parties brought together.

Suggestions for Improvement

No suggestions provided.

Chaffee County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100.0	100.0

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	2	66.7	66.7
Somewhat Agree	1	33.3	100.0
Total	3	100.0	

Chaffee County Comments

Most Valuable Part of Review

Child's future discussed.
How good the children are doing.
Common understanding/update of the parties. Opportunity for input and participation.

Suggestions for Improvement

Our guy is very good at what he does. Goes over everything.
Phone availability in conference room.

Clear Creek County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0

Question 6: Did you find the review valueable?			
	Frequency	Valid Percent	Cumulative Percent
Somewhat Agree	1	100.0	100.0

Most Valuable Part of Review

Discussing the progress of last 6 months.

Suggestions for Improvement

No suggestions provided.

Denver County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	50	98	98
No Response	1	2	100
Total	51	100	

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	50	98.0	98.0
No Response	1	2.0	100.0
Total	51	100.0	

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	49	96.1	96.1
No	1	2.0	98.1
No Response	1	2.0	100.0
Total	51	100.0	

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	49	96.1	96.1
No	2	3.9	100.0
Total	51	100.0	

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	48	94.1	94.1
No Response	3	5.9	100.0
Total	51	100.0	

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	25	49.0	49.0
Somewhat Agree	14	27.5	76.5
Neutral	7	13.7	90.2
Strongly Disagree	1	2.0	92.2
No Response	4	7.8	100.0
Total	51	100.0	

Denver County Comments

Most Valuable Part of Review

Discussion of the permanency issue.
They were concerned about the way I felt and my needs.
To update what is going on in my child's life.
Making sure child was safe and getting her needs met.

Connecting with the providers at the same time.
It's a checks & balances system that keeps everyone (provider and dept) accountable.
Children's involvement led to some clarification of issues / needs which can now be better addressed.
Good suggestions re: working with child & family.
Discussion of child's progress and safety.
Reviewing the progress of Child with MGM.
Update on progress of care and permanency plan.
It was inclusive of all parties present, GAL, Provider, ICPC- Staff, and my self. It is always done on positive strength base fashion.
To allow me to re-think and re-evaluate permanency goal for Child.
Having all parties in one room to discuss the case together.
The child was present and was able to listen how the adults perceive his issues i.e.: barriers to his adoption.
We were able to fully discuss the child's progress or lack there of and review what might help the child to reach potential.
Reminding me of areas that may have been overlooked.
Another opportunity to coordinate information and planning with caseworker, RTC provider, client, Admin review person, & myself.
Knowing that you're behind me, helping me and supporting me.
I was able to discuss a compliance issue freely without feeling any restrictions.
The reviewer asked each party of the case to voice their opinion, & concern and made each party feel their opinions & concerns were valid and important.
The child being reviewed is currently in detention and a lot is unknown about permanency planning. Therefore, it was good to hear of possible solution/options.
Treatment Team joint decision making is very helpful.
Giving praise where it is due - applauding client successes, and voicing concern where it still exists.
Assessing current permanency plan, update on other children on the case.
Reviewing the children's placement, having mom there to hear how well her kids are doing.
Making sure process was moving forward to adoption.
Making sure everyone is on the same page.
I think that the most valuable part of my review was discussing my plans when I get out.
Coming together to discuss various workers' views on the permanency goal and understanding everyone is on the same page with the progression of the goal.
It was positive to review the progress of the juvenile with all parties present.
Adoption.
Mother must be doing her part well.
Able to go over whole case. Able to get my file together.
Going over case w/ caseworker & reviewer.

Suggestions for Improvement

Don't have any.
It was perfect!!!
To hear from the State Dept. about how they view permanency & all it's positives. I think the minor child (16 yrs old) could have benefited from it.
The ability/freedom/option to make corrections into Trails, if needed, particularly simple oversights. For example, for all dates of Treatment plan to be consistent in 5A's and Trails.
Serve food & drinks!
Nothing. You covered all the basic needs and then some.
Consistency upon reviewers. X is always consistent in his expectations for the foster care review, others are not! Please call me if you want specific details.*
X does an excellent job facilitating foster care reviews.
The reviewer did not seem to pick up on statements made and then would ask questions that had already been addressed.
Do away w/ duplicity- we don't need county & private caseworkers doing the same thing (essentially).
Would like to see Reports about mother to show something besides words.

*Please note that a specific response to this suggestion appears on page 5 in the executive summary of this report.

Douglas County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	2	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	2	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	2	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	2	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	2	100.0	100.0

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	1	50.0	50.0
Somewhat Agree	1	50.0	100.0
Total	2	100.0	

Douglas County Comments

Most Valuable Part of Review

Review of case history/progress.
Ideas on how to handle future visits & gradually change visitation.

Suggestions for Improvement

It was a great review.

Elbert County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	2	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	50.0	50.0
No	1	50.0	100.0
Total	2	100.0	

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	2	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	50.0	50.0
No	1	50.0	100.0
Total	2	100.0	

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	2	100.0	100.0

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	1	50.0	50.0
Somewhat Agree	1	50.0	100.0
Total	2	100.0	

Elbert County Comments

Most Valuable Part of Review

Of who I'm going to live with.
Letting the parents know another time that ECDSS is moving forward w/ concurrent planning.

Suggestions for Improvement

It was a great review.

El Paso County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	20	100.0	100

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	20	100	100

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	19	95.0	95.0
No	1	5.0	100.0
Total	20	100.0	

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	20	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	20	100.0	100.0

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	10	50.0	50.0
Somewhat Agree	8	40.0	90.0
Strongly Disagree	1	5.0	95.0
No Response	1	5.0	100.0
Total	20	100.0	

El Paso County Comments

Most Valuable Part of Review

It helps to have another set of eyes reviewing progress and documentation.
To ensure that mother is in agreement with the plan and understands where we are going with the case.
X is very professional and kind.
Reviewing Child's goal.
Progress of care for said children.
X is very knowledgeable and helpful to me as a newer caseworker. He gave me different ideas on a difficult case that will be very helpful.
Information I was not aware of came into light.
Mother and father present - no contact order but review was divided and each party was able to express progress and concerns.
Overall view of child's progress.
The reviewer seemed concerned about the case and made valuable suggestions.
Most of concerning parties were present for meeting.
Always helpful when effort is made to have child and therapist from RTC present at least via phone.
Learning about all that goes into an administrative review. It was my first one.
Knowing I was on right track.

Suggestions for Improvement

Have an administrator contact parents to ensure their attendance.
Nothing - oh maybe donuts!
None needed.
Make sure involved persons show up. Have specific items needing discussed in an orderly manner ready. Make sure everyone at meeting has knowledge of case.
Always appreciate X's insight, questions, and items of follow-through to look at all options for permanency.
Limit discussions to children on caseload.

Fremont County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	5	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	5	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	4	80.0	100.0
No Response	1	20.0	20.0
Total	5	100.0	

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	5	100.0	100.0

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	2	40.0	40.0
Somewhat Agree	1	20.0	60.0
Neutral	2	40.0	100.0
Total	5	100.0	

Fremont County Comments

Most Valuable Part of Review

Having everyone in one room to talk about case.
Everyone is on the same page regarding the case.
The children and their needs.

The parent's progress.
Information revealed by respondent father.

Suggestions for Improvement

This is the nicest X has ever been during a review.
It went well as it was.

Garfield County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	2	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	2	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	2	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	2	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	2	100.0	100.0

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	2	100.0	100.0

Garfield County Comments

Most Valuable Part of Review

Reviewer gave dad well deserved praise. Showed empathy for client situation.
Update on child's progress review of permanency options, discussion of child's continuing issues.

Suggestions for Improvement

No suggestions - X is an excellent reviewer - very professional and knowledgeable in his job.

Grand County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	4	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	4	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	4	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	4	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	4	100.0	100.0

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	2	50.0	50.0
Neutral	2	50.0	100.0
Total	4	100.0	

Grand County Comments

Most Valuable Part of Review

Got everyone together to be on the same page.

Suggestions for Improvement

No suggestions provided.

Jefferson County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	29	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	29	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	29	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	29	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	29	100.0	100.0

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	19	65.5	65.5
Somewhat Agree	6	20.7	86.2
Neutral	3	10.3	96.5
No Response	1	3.4	100.0
Total	29	100.0	

Jefferson County Comments

Most Valuable Part of Review

That the adoption was just about final.
Focus on permanency goal. Identify safety concerns.
Hearing what is going on with the siblings.
Confirming that subsidy has been arranged; learning the adoption hearing date; foster parents appearance.
Focus on permanency and what final steps need taken.
Learning about sib progress and court update.
Being able to discuss & review the history of the case and what the future plans are. Also, being able to be together with the caseworker to discuss the case.
Learning information regarding bio mom and some info regarding X's background. X was placed in the Y home without proper placement info/releases from the county.
Discussed going home and a 24-hour review on Princeton (meds).
Talking with the foster parents and adoption caseworker.
Reviewer strongly suggested that goal should be changed to termination and adoption. Caseworker had become too attached to parents vs. kids.
It was my first review and I found it very informative.
Reviewer allowed caretaker to express her dissatisfaction with services from dept.
Check-up on my file & what needs to be there.
It was brought to my attention that there was no visitation plan adopted by the court.
Emphasizing to the client & the parent the importance of the final phase of treatment coming from a third party.
Finalizing permanency plan - complete goal of adoption.
Everyone was on the same page.

X always listens to what you have to say and takes extra effort to follow up on any issues that arise. He is always helpful and pleasant to work with. X does a great job!
Discussing case w/reviewer- X usually has good feedback & he is open to productive discussions.
X is very supportive and thorough in reviewing the case. The case today however, is very close to an adoption finalization, so there were not any concerning issues to discuss.

Suggestions for Improvement

The review was thorough and X did a wonderful job of listening to all participant concerns, info and solutions. X covered all necessary review components.
Me go home A.S.A.P.
Reviewer to give feedback to caseworker's supervisor if feels case not progressing.
It was very good.
X is an excellent reviewer - very thorough and patient.
X is very understanding and has good suggestions on how to improve the children's well-being.
Bio-parent given paper and pen to take notes. Conversation taped for future reference, so parent cannot say they were not explained the importance of the review.

Kiowa County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	2	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	50.0	50.0
No	1	50.0	100.0
Total	2	100.0	

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	2	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	2	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	50.0	50.0
No	1	50.0	100.0
Total	2	100.0	

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	1	50.0	50.0
Somewhat Disagree	1	50.0	100.0
Total	2	100.0	

Kiowa County Comments

Most Valuable Part of Review

Good for parents to know what is expected of them from someone other than caseworker.

Suggestions for Improvement

No suggestions provided.

La Plata County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	1	100.0	100.0

La Plata County Comments

Most Valuable Part of Review

Being able to sit down with one of the parent's to discuss their child's out of home placement goals & what they should be doing.

Suggestions for Improvement

Have all the treatment team in on the review- have both parents attend instead of just one.

Larimer County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	7	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	7	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	7	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	7	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	7	100.0	100.0

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	5	71.4	71.4
Somewhat Agree	1	14.3	85.7
Neutral	1	14.3	100.0
Total	7	100.0	

Larimer County Comments

Most Valuable Part of Review

It was all good to me.
The interaction between all team members is very valuable. It is wonderful (as a caseworker) to hear from families that they are happy with our services. We, at Larimer County Dept of H.S., are all very appreciative of the excellent work done by X, and the compassionate care she gives to all of our families during the Foster Care Reviews. We are grateful for her kindness, professionalism and empathy- especially w/ parents of disabled youth.
Good support.
Talking to X about Y's progress.
Information/updates on child.
Reviewing case.
Clarifying goals & getting another perspective on case.

Suggestions for Improvement

I don't know.
No improvements necessary.
none needed.
Just more interaction.
NA- X is great.

Las Animas County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	5	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	5	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	5	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	5	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	5	100.0	100.0

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	2	40.0	40.0
Somewhat Agree	1	20.0	60.0
Neutral	2	40.0	100.0
Total	5	100.0	

Las Animas County Comments

Most Valuable Part of Review

The child's safety.
He will be adopted soon.

Suggestions for Improvement

No suggestions provided.

Lincoln County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Somewhat Agree	1	100.0	100.0

Lincoln County Comments

Most Valuable Part of Review

Discussing the children's need for permanency.

Suggestions for Improvement

No suggestions provided.

Logan County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	6	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	6	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	6	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	6	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	6	100.0	100.0

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	4	66.7	66.7
Somewhat Agree	2	33.3	100.0
Total	6	100.0	

Logan County Comments

Most Valuable Part of Review

Being able to speak about the girl's progress and letting someone know how we feel about how Social Services has worked with us.
Discussing concerns w/foster parent.
Reaching child's goal.

Suggestions for Improvement

No suggestions.
Don't have any.

Mesa County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	14	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	14	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	13	92.9	92.9
No Response	1	7.1	100.0
Total	14	100.0	

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	14	100.0	100.0

Question 5: Were you able to express your views/concerns during the review			
	Frequency	Valid Percent	Cumulative Percent
Yes	13	92.9	92.9
No Response	1	7.1	100
Total	14	100	

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	4	66.7	66.7
Somewhat Agree	2	33.3	100.0
Total	6	100.0	

Mesa County Comments

Most Valuable Part of Review

Knowing all pieces were in place and plan is on track.
Driver's Ed. Permanency Plan.
Everything.
Safety of the children.
Review of Child Case to ensure permanency.
Team support w/ common goal - concurrent perm. goal was not discussed - good open, frank discussion about status and what needs to be done - and the "how to's".
Update on child's physical health and plan for when she turns 18.
Reviewing case - what is working - what is not. How can we achieve permanency.
Youth had a VOICE.
Ensure safety of the child in placement.
Actual interaction between client and containment team.
Got accepted in drug and alcohol group.

Suggestions for Improvement

Bio-mom invited.
Nothing. X was great - we will miss him.
More positive talk.

Moffat County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	9	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	9	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	9	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	6	66.7	66.7
No	3	33.3	100.0
Total	9	100.0	

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	8	88.9	88.9
No	1	11.1	100.0
Total	9	100.0	

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	4	44.4	44.4
Somewhat Agree	1	11.1	55.5
Neutral	2	22.2	77.7
Somewhat Disagree	1	11.1	88.8
No Response	1	11.1	100.0
Total	9	100.0	

Moffat County Comments

Most Valuable Part of Review

Identifying the needs of the children for sibling visits, Violet needs to have a physical, discuss perm plan termination of parental rights for X only.
New parental involvement.
Getting all information about my sister, gaining understanding of the entire situation.
To find what need done.
Clarity on the child's ability to visit with other sisters. The fact that she will stay in permanent placement with her Grandfather who raised her.

Suggestions for Improvement

Don't be so rude.

The worker from the State was very good. The other caseworker, GAL, and DSS director were by speaker phone and that was difficult, lots of repeating and made the meeting much longer than necessary.

Montezuma County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	1	100.0	100.0

Montezuma County Comments

Most Valuable Part of Review

Understanding the child's needs and parents' ability to meet those needs.

Suggestions for Improvement

No suggestions provided

Morgan County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	3	100.0	100.0

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	2	66.7	66.7
Somewhat Agree	1	33.3	100.0
Total	3	100.0	

Morgan County Comments

Most Valuable Part of Review

The well-being and future of X and for her to be able to stand on her own in the future.
That mom is very cooperative.
Validation of the plan of emancipation and staying in Ft. Collins.

Suggestions for Improvement

To have more time during the review to express thoughts.
--

Ouray County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Somewhat Agree	1	100.0	100.0

Ouray County Comments

Most Valuable Part of Review

A chance for parties to express views. Helping to keep a focus on outcomes.

Suggestions for Improvement

No suggestions provided.

Pitkin County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	1	100.0	100.0

Pitkin County Comments

Most Valuable Part of Review

Reviewer is interested and appears to be vested in how cases he is reviewing - he wants what is best for kids.

Suggestions for Improvement

No suggestions provided.

Prowers County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Disagree	1	100.0	100.0

Prowers County Comments

Most Valuable Part of Review

Finally was told when they were hoping the children could return home. (As long as treatment plan was completed.)

Suggestions for Improvement

Worker needs to listen closer. I am, have been and will continue to stay clean (drug free) He for some reason was not hearing that. I was starting to get slightly upset. I think he finally understood.
--

Pueblo County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	25	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	25	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	25	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	25	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	25	100.0	100.0

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	14	56.0	56.0
Somewhat Agree	5	20.0	76.0
Neutral	6	24.0	100.0
Total	25	100.0	

Pueblo County Comments

Most Valuable Part of Review

Good review for child of progress and issues. X always good at explaining/questioning financial/funding. X emphasized to youth that even if goal changes, child will be safe with relatives, foster care, etc.
Clarification on termination of parental rights since this is second child to be terminated from these parents.
Discussing the long-term goal and assuring child's needs are being met at school and with med doctor.
X is always concerned about our kids and is willing to listen and give help when needed.
Everyone involved continues to be on the same page with the goal of the child.
Seeing adoptive mother and child and having foster mom participate.
Opportunity to discuss case with outside party.
Discussing therapy for my daughter.
Opportunity for parent to give voice to concerns and opinions.
Discussing child's best interest plus family's safety needs.
Reviewer was very sensitive to the child's reactions and was very kind.
All team members present.
Reviewing file to assure all paperwork was in the file, to assure appropriate plan is made for children, to assure that other options were explored before termination of parental rights.
I felt the review was an eye opener for the parent as he realized the severity of the case and also sudden realization as to how long his child has been in care.
It was helpful. Thanks.
FC Reviewer made all aspects of the logistics of adoption clear to the adoptive parent - She was also very positive and friendly.
Prepared for termination.
The ability to update all parties concerned about my foster daughters progress and current status.
(1) Better understanding of caregiver's expectation. (2) Better understanding of natural mother's instability. (3) Opportunity for reviewer to have first hand experience with Mom.
The reviewer answered technical questions regarding the case.

Suggestions for Improvement

To review with youth the purpose of review.
X does an excellent job covering all areas.
It went well. Bases covered.
More communication with parent.
One party dominated - it's difficult to rein her in. Probably impossible without being very

abrupt with her. Sorry for having no suggestions to solve this.
None - Review went fine.
I would be interested in the range of services available for children in foster care. Additionally, programs designed for children with special needs.

Teller County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	1	100.0	100.0

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Somewhat Agree	1	100.0	100.0

Teller County Comments

Most Valuable Part of Review

Preparation for review allowed me to take closer look at time frames & other requirements.
Good checks & balances system.

Suggestions for Improvement

No suggestions provided.

Washington County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	4	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	4	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	4	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	4	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	4	100.0	100.0

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	4	100.0	100.0

Washington County Comments

Most Valuable Part of Review

Update on kids. All parties on "same page."
Re-learning the process & seeing how well it works.
Father's ability to express his opinions and feel heard.
Receiving more information on the child's situation was very helpful. Discussing future plans for permanent placement was also helpful.

Suggestions for Improvement

No suggestions provided.

Weld County

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	29	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	29	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	29	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	29	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	29	100.0	100.0

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	18	62.1	62.1
Somewhat Agree	5	17.2	79.3
Neutral	5	17.2	96.6
Somewhat Disagree	1	3.4	100.0
Total	29	100.0	

Weld County Comments

Most Valuable Part of Review

Parent's participation.
Just knowing I was able to tell my side to try to get my children back.
Goal is being updated on new information.
Finding out what file needed to get it up to standards.
A permanency plan in length was discussed.
It's helpful to get the reviewer's input on areas of potential options.
Being able to express again to MOC the concerns and barriers to returning the child.
Taking a look @ all aspects of the case in order to determine a proper course of action using a multidisciplinary approach.
X does an excellent job of reviewing the files thoroughly. She also maintains the timeliness of reviews.
Place to discuss issues w/state level person invaluable. Holds everyone accountable.
Clarification on therapy for the children.
The gathering of professionals working with the family to discuss the progress of the case.
The foster care reviews are a great opportunity to evaluate a case and do some brain-storming regarding goals. It is also an opportunity to be sure the logistics are in place.
Update on case & planning for transition to adult services verified for funding purposes this was not done several years ago- excellent process please continue.
Able to review case w/ neutral 3rd party.
-Being listened to by a neutral party about the progress & struggles of the kids. - Things were spelled out so very easily about a complicated case.
Agreement by caseworker, client, client's family & GAL about permanency goal.
Both child & parent were present.
Finding out what I need to do to bring file to perfection. Also finding out F.P.'s are happy.
Being able to play a part in the process.
To discuss child's future.
Involvement of foster parents & their input to the case.
Feed back from the reviewer.

Suggestions for Improvement

I believe that FCR's are important & valuable because the child's needs are reviewed, all parties have an opportunity to discuss the case and this also makes all parties accountable for their role & responsibilities of the case. My only disagreement is that on issues such as client orders that don't have proper language or word's that are missing in the file, the caseworker is held responsible & this is punitive when the FCR reports come to the attention of supervisors. (At least it feels punitive for something I can't control.)
None at this time.
X is very thorough and fair with all parties- (neutral). She does an excellent job.
none- this was excellent review.
We were pleased- thank you- would have been nice to have had maternal grandma as well & to hear what birth parents thought plus G.A.L.'s comments.
Provider agency was not informed of this Foster Care Review. Allow provider agency more time to express concerns regarding case.
Fresh cappuccino.
More conducive work space (room was very crowded).

County Not Specified

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	18	90.0	90.0
No Response	2	10.0	100.0
Total	20	100.0	

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	18	90.0	90.0
No Response	2	10.0	100.0
Total	20	100.0	

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	18	90.0	90.0
No Response	2	10.0	100.0
Total	20	100.0	

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	17	85.0	85.0
No	1	5.0	90.0
No Response	2	10.0	100.0
Total	20	100.0	

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	17	85.0	85.0
No Response	3	15.0	100.0
Total	20	100.0	

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	13	65.0	65.0
Somewhat Agree	3	15.0	80.0
Neutral	2	10.0	90.0
No Response	2	10.0	100.0
Total	20	100.0	

County Not Specified Comments

Most Valuable Part of Review

Bringing all parties together to discuss case.
Re-exploring grandma as a placement option.
Discussing some of the placement issues and resolving some visitation issues.
The youth felt she was listened to.
Placement, progress.
Willingness of all concerned to listen.
Everyone present was knowledgeable about the case. All questions were answered in a timely manner.
Outside point of view.
Looking at youth's progress in a team effort environment and problem solving.
Positive outcomes for child(ren)- emancipation; return home.
Meeting of all individuals involved at one time.

Having all involved persons available at the same time.
1. Mom showed for meeting 2. She is on track at this time- working on T. Plan. 3. CAC showed up for meeting & it helped mom to have her there.
Reviewer was able to offer suggestions. The review enabled the parties to express goals & ideas that would help improve services to children and families.
Third party agreement of permanency of child.

Suggestions for Improvement

None it was handled very appropriately.
Not during lunch hour.
The lady presiding should have introduced herself and explained her role.
I would not change anything the reviewer does: Any suggestions for improvement would be directed to the county's part of review.

DYC Specific Information

DYC Central

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	8	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	7	87.5	87.5
No Response	1	12.5	100.0
Total	8	100.0	

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	8	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	8	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	6	75.0	75.0
No Response	2	25.0	100.0
Total	8	100.0	

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	5	62.5	62.5
Somewhat Agree	3	37.5	100.0
Total	8	100.0	

DYC Denver/Central Region Comments

Most Valuable Part of Review

Giving my opinions and views of where my child was placed. Telling my view on girls and boys need to contact with each other at all and safety of my child.

The youth presenting his case.
Nice office dude was nice and supportive.
When we talked about my goals and how I've improved a lot since the last time I had this meeting.
Treatment Progress Review.
Facilitator very supportive and welcoming, very thorough.
Goals review.

Suggestions for Improvement

Excellent Review process.
X is great - with both clients and staff understands client's issues.
I don't have any I thought it was pretty good.
To have a parole date.
I believe it went well.

DYC Northern

Question 1: Was the permanency goal for the youth/child discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	9	100.0	100.0

Question 2: Was progress, or lack of progress, toward reaching that goal discussed in the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	9	100.0	100.0

Question 3: Were the youth/child's needs, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	9	100.0	100.0

Question 4: Was the youth/child's safety, while in placement, discussed during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	9	100.0	100.0

Question 5: Were you able to express your views/concerns during the review?			
	Frequency	Valid Percent	Cumulative Percent
Yes	9	100.0	100.0

Question 6: Did you find the review valuable?			
	Frequency	Valid Percent	Cumulative Percent
Strongly Agree	8	88.9	88.9
Somewhat Agree	1	11.1	100.0
Total	9	100.0	

DYC Denver/Northern Region Comments

Most Valuable Part of Review

Schooling and health issues.
School problems.
It's nice to have an independent source to review the entire case.
Talking about youth's progress and coming home to live with me.
Outside person reviewed parties interests.
All groups agreed on direction * progress completely.
Meeting with my clients family.
clarification, discussions.
Communication with treatment team and son about progress and future plans.

Suggestions for Improvement

Keep good communication going. Focus on each family's needs.
Re-inform what its really about.
Pizza.
None- very pleased.
It would be better to allow the youth's to attend these meetings in person.
None- staff very polite.

Appendix A

10/04

CLIENT SATISFACTION SURVEY

Your participation in today's Administrative Review (known as Foster Care Review) is appreciated. Please assist us in improving our process by answering the following questions.

ROLE: (Circle one)

A. Parent	B. Youth/Child	C. Foster Parent	D. Caseworker/Client Manager
E. Supervisor	F. GAL	G. Kinship Provider	H. Other Provider
I. Other _____			

The purpose of today's review was to discuss the safety, permanency and well being of the youth/child in out-of-home placement.

1- Was the permanency goal for the youth/child discussed during the review?	YES	NO
2- Was progress, or lack of progress, toward reaching that goal discussed during the review?	YES	NO
3- Were the youth's/child's needs, while in placement, discussed during the review?	YES	NO
4- Was the youth's/child's safety, while in placement, discussed during the review?	YES	NO
5- Were you able to express your views/concerns during the review?	YES	NO

6- Did you find the review valuable? (Circle one response)

Strongly agree Somewhat agree Neutral Somewhat disagree Strongly disagree

7- Please list the most valuable parts of today's review:

8- Please list suggestions to improve today's review:

Your name (optional) _____

Thank you for your time and comments!

(Español en la otra cara)