



Department of Military and Veterans Affairs Annual Performance Report

Strategic Policy Initiatives

The Department of Military and Veterans Affairs has identified several strategic policy initiatives for FY 2014-15 and beyond. For this evaluation report, the Department selected a few initiatives that best capture some of the Department's strategic and operational priorities and reflect the overall direction as identified by Department leadership. The objectives also provide context for much of the day-to-day work, which is highlighted in the measures section of the report. Additional detail for these, and other, strategic policy initiatives is available in the Department's Performance Plan, which may be accessed [here](#).

Improve Disaster Response Coordination

The lessons learned from both fire and flood response missions into policies and procedures which improve the speed at which the Department can respond in coordination with other response partners. This will include ensuring that the appropriate tools and the means to distribute them are available.

This goal will be achieved by conducting after action reviews in coordination with partner agencies to capture lessons learned and further improve coordination.

Expand service Provided to Underserved Veterans through Planning

Serving Colorado's veterans remains a cornerstone of the Department of Military and Veterans Affairs' efforts. Rural and student veterans stand out as being underserved within the state. Access to support services and peer-specific community is a problem for both groups. The preponderance of resources, including hospitals, support groups, student veteran chapters and veterans cemeteries are located along the I-25 corridor.

The Department seeks to update and improve those services it provides beyond this corridor. These consist primarily of grants and the Veterans Memorial Cemetery in Grand Junction, CO. The Department also provides grants which support such activities as transportation for veterans to appointments and counseling services across the state.

Provide low-cost disaster mitigation services

The Colorado Wing of the Civil Air Patrol provides a low-cost aviation capability that can be utilized by law enforcement, local responders and other entities before, during, and after a disaster strikes. This has been demonstrated by the recent missions that the Civil Air Patrol has undertaken such as fire watch, searches for downed aircraft and post-flood damage assessments.

The Department, through the Colorado Wing of the Civil Air Patrol seeks to continue to provide these services with the same standard of professionalism and dedication that it has in the past, while working to share the message of what it provides to a broader audience.



Department of Military and Veterans Affairs Annual Performance Report

Operational Measures

Major Program Area – Colorado National Guard

Process – National Guard Federal and State programs encompass activities to provide both the Federal Government and the Governor of Colorado with a trained and ready National Guard force for execution of assigned federal and state missions. The Department ensures that the Colorado National Guard has the necessary personnel and equipment on hand, as well as training to ensure optimum disaster response coordination.

Measure	FY12 Actual	FY13 Actual	FY14 Actual	1-Year Goal	3-Year Goal
Percentage of Army National Guard Personnel authorized	98.0%	99.7%	100.0%	90.0%	90.0%
Percentage of Air National Guard Personnel authorized	93.3%	96.7%	99.36%	90%	90%
Percentage of Army National Guard Equipment authorized	94.0%	95.27%	96.03%	85.0%	87%
Percentage of Air National Guard Equipment authorized	98.0%	N/A	97.0%	95.0%	95.0%
Percentage of personnel completing Army National Guard training	92.0%	90.66%	89.68%	85.0%	87.0%
Percentage of personnel completing Air National Guard training	92.0%	90.66%	89.68%	85.0%	87.0%

The numbers above reflect the personnel, equipment, and training of the Colorado National Guard. The intent is to demonstrate the preparedness of the Colorado National Guard to respond to domestic and overseas missions. The actual equipment authorized for the Air National Guard in FY13 is not available. The declining goals for equipment and training in some lines reflect the impacts of federal budget projections imposed by the Budget Control Act.

Major Program Area – Division of Veterans Affairs

Process – The Veterans Affairs program encompasses activities to assist veterans, their family members, and survivors in securing benefits provided for prior service in the military. The Division provides training for County Veterans Service Officers who provide advocacy for Colorado’s veterans as they seek to claim their earned federal benefits.

Measure	FY12 Actual	FY13 Actual	FY14 Actual	1-Year Goal	3-Year Goal
Percentage of CVSOs trained	87.0%	86.0%	88.0%	90.0%	90.0%
Number of veterans receiving service	5,940	7,464	9,132	10,000	12,000

The numbers above reflect the percentage of the County Veterans Service Officers that are trained annually on a recurring basis and the number of veterans who receive service through both the County Veterans Service Officers and the State Division of Veterans Affairs.



Department of Military and Veterans Affairs Annual Performance Report

Major Program Area – Civil Air Patrol

Process – The Civil Air Patrol program encompasses activities to provide the Governor a trained and ready force to conduct emergency services missions.

Measure	FY12 Actual	FY13 Actual	FY14 Actual	1-Year Goal	3-Year Goal
Total hours flown	2,286.5	1,973.9	1,905	2,160	2,320
Hours flown in a response status	350.1	478.8	458.2	400	400

The flight hours depicted above demonstrate the training and response flights flown by the Colorado Wing of the Civil Air Patrol.