



First Class

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For information please contact

Virginia A. Ostendorf

# "How to Conduct Business Meetings by Telephone"

A Teleconference Workshop Offered by the Kellogg Telephone Conferencing Service



## The Need

High travel costs and limited time have given rise to a new kind of meeting — the telephone conference.

#### The Problem

Progressive companies want to conduct business meetings by telephone. Although manufacturers have provided the hardware, until now, no one has systematically taught the step-by-step process.

#### The Solution

Kellogg, a leader in teleconferencing services to the business community, has the answer. "How to Conduct Business Meetings by Telephone" is a special workshop designed for the busy executive. Conducted entirely by telephone, the course covers all aspects of corporate teleconferencing.

#### The Content

Group discussion and activities will explore the following:

Conducting a meeting

Planning

Corporate applications

Small group/large group considerations

Hardware

Activities

Visuals/audiovisuals

Pitfalls

Cost justification

### The Instructor

Teleconferencing services manager Virginia (Gini) Ostendorf designed and teaches the workshop. She is well-qualified, having developed and managed an administrative telenetwork of 141 sites in lowa. In three years, she logged more than 1,500 hours of teleconferencing experience and personally trained 500 managers in teleconferencing techniques. Gini is in demand nationally as a speaker and consultant on corporate teleconferencing.

### The Details

"How to Conduct Business Meetings by Telephone" is offered monthly. The teleconference is 2½ hours in length. Class size is limited. The workshop fee is \$200 per person. (Fee does not include long distance charges.) A private workshop for your organization can be arranged at a group rate.

Telephone: ()_
Name:
Title:
Organization:
Address:
City, State, Zip Code:
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Yes, I want to sign up for the workshop. Please call me