

Tech Forums: OIT Playbook Initiative FY 2011-2012 Enabling Technology Solutions Efficiently, Effectively, and Elegantly

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Enabling Technology Solutions Efficiently, Effectively, and Elegantly

Executive Summary

Innovation is one of the six key priorities in the *FY12 OIT Playbook*. In order to meet our future state goal, OIT's Office of the Chief Technology Officer is initiating a series of Tech Forums to provide training and demonstrations on best practices and new or emerging technologies. The Tech Forums are intended to seek out innovative solutions that are thought-provoking and forward-looking and are open not only to OIT employees but any interested information technology (IT) professional in the public sector. The topics will be aimed at showcasing strategic solutions using existing and emerging technologies that align with business needs and may deliver long-term value to the state and its citizens.

This Plan provides details for initiating the Tech Forums and includes the: purpose, topics, location, goals, feedback mechanisms, and communications plan for providing this opportunity for education and training to our valued employees and interested public sector IT professionals.

Goals

- Provide OIT Employees with at least two quarterly opportunities to attend a training or informational session on innovative emerging technology solutions to better enable business process needs
- Monitor and track attendee participation with a goal of 25 participants at each Tech Forum
- Seek out existing and emerging innovative solutions from our featured presenters that are aligned with the Administration's priorities and focus areas laid out in the Colorado Blueprint and OIT's FY12 Playbook, such as:
 - o Improve information availability and interoperability
 - Reduce costs and redundancy
 - Increase agility, efficiency and long term sustainability
 - Reduce business, operational and security risk
 - o Continuous improvement

• Offer thought-provoking and forward-thinking opportunities for our employees to generate ideas that could be submitted to the State Employee Cost Savings Inventive Program**

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Tech Forums for OIT Employees

Purpose

Innovation is one of the six key priorities in the *FY12 OIT Playbook*. In order to meet our future state goal, OIT's Office of the Chief Technology Officer is initiating a series of Tech Forums to provide training and demonstrations on best practices and new or emerging technologies. The Tech Forums are intended to seek out innovative solutions that are thought-provoking and forward-looking and are open not only to OIT employees but any interested IT professional in the public sector. The topics will be aimed at showcasing strategic solutions using existing and emerging technologies that align with business needs and may deliver long-term value to the state and its citizens.

The Tech Forums topics will be selected to target functional organizational work units within public sector IT business and service delivery groups such as Business Management, Service Delivery and Customer Relations, Application Development and Support, Database Administration, Infrastructure and Operations Services including: System/Server Administration, Data Center Services, Network/Security Services, and Public Safety Communications Network, and Enterprise Portfolio and Project Management, among others.

Partner Organizations



OIT is fortunate to partner with the Colorado Technology Association (CTA) to initiate and plan at least six of the eight required annual Tech Forums events. The Colorado Technology Association community represents technology leaders, professionals, companies, IT departments, government and legislative leaders, and industry advisors — all together passionately focused on cultivating a vibrant technology industry ecosystem in Colorado. CTA has recently launched a new initiative, G-Level, designed to better engage their members with the public sector to mindshare, strategize, engage. This partnership is a great fit for both organizations to come together to reach our shared and individual goals. For additional information about CTA, please visit their website at: www.coloradotechnology.org

Location

There will be at least two Tech Forums planned each quarter on various topics such as: Green IT, IT Security, Mobile IT Strategies, Collaboration and Business Enablement Tools, Bring Your Own Device (BYOD), Network Solutions, Identity Management (IDM), Business Process Management (BPM) and redesign, Software as a Service (SaaS), Commercial Off-The-Shelf Solutions (COTS), Business Intelligence Solutions, Cloud Strategy Solutions, and others.

OIT recognizes that our staff is located in many diverse locations throughout the state and will make best efforts practicable to rotate the locations of Tech Forums and/or make them available remotely in order to accommodate the participation of ALL interested individuals regardless of physical work site location and availability.

CTA has generously offered to host some of the forums in their offices located in downtown Denver and we plan to utilize that space for a few of the forums. The facility accommodates up to 50 participants and is equipped with technology to offer live recorded web-hosted presentation and audio to remote participants across the state. Recordings will be saved and posted publicly for those who were not able to participate during the time of the scheduled forums.

In addition to the CTA facility, we will reach out to our agency partners such as the Departments of Labor and Employment, Corrections, Natural Resources (Division of Wildlife), Human Services, and Transportation as well as others with large auditorium or conference room space that is compatible with the audio/presentation and recording technology to allow for remote participation as well as in-person participation.

Feedback Mechanism

In order to monitor and track participant feedback on the Tech Forums we will utilize an online survey tool, such as Survey Monkey. In addition to the online tool, we will seek out post-forum participant feedback via surveys provided at the events.

We are committed to continually deliver interesting and timely training and information to OIT staff. To that end, we will encourage people to submit recommendations on how to improve events, suggest ideas on other topics to plan future forums, etc. through our email account techforums@state.co.us.

Communication

The Tech Forums will be communicated through the OIT Listserv in order to reach all staff across the organization. The Office of Enterprise Architect & Data Management will post a schedule of events on its website as well as post past forum materials for employees to access if they are not able to participate in the scheduled event. Our partner organization, CTA, will also post information on their website with information about upcoming and past forums that they are involved in planning with OIT.

Appendix A- Calendar of Events

The OIT Tech Forums will be held on the 4th Tuesday of each month from 8:30-10am (unless otherwise posted), and locations will vary. When possible, web and audio conferencing will be made available to allow for statewide remote participation. Some forums will have limited participation due to space or other circumstances and will require participant registration in advance with seating offered on a first come, first serve basis.

A calendar of events may be found on the OIT Office of Enterprise Architecture and CTO's website at: $\underline{www.colorado.gov/oit/ea}.$

2011- 2012 Calendar of Events and Topics

11/02 - Bring Your Own Device (BYOD) presented by Sherri Hammons, CTO

3:00-4:30pm (modified time)

CDOT HQ, 4201 E Arkansas Ave., Denver CO 80222

Presentation - Coming soon!

12/20 - Network- MPLS Overview presented by Cisco's Rick Stevens and Jay Lauth

8:30-10:00am at OIT-HQ Pearl Plaza Confluence Park Conference Room

Remote participant details: TBD- Coming soon!

1/24 - OIT Tech Roadmap presented by Sherri Hammons, CTO

8:30-9:30am at OIT-HQ Pearl Plaza Confluence Park Conference Room

Remote participant details: TBD

2/28 - Topic TBD

8:30-9:30am at Location TBD

Remote participant details: TBD

3/27- Topic TBD

8:30-9:30am at Location TBD

Remote participant details: TBD

4/24 - Topic TBD

8:30-9:30am at Location TBD

Remote participant details: TBD

5/22 - Topic TBD

8:30-9:30am at Location TBD

Remote participant details: TBD

6/26 - Training Based Session TBD

8:30-9:30am at Location TBD

Remote participant details: TBD

7/24- Topic TBD

8:30-9:30am at Location TBD

Remote participant details: TBD

8/28- Training Based Session TBD

8:30-9:30am at Location TBD

Remote participant details: TBD

9/25- Topic TBD

8:30-9:30am at Location TBD

Remote participant details: TBD

10/23- Topic TBD

8:30-9:30am at Location TBD

Remote participant details: TBD

11/27- Training Based Session TBD

8:30-9:30am at Location TBD

Remote participant details: TBD

12/25- Topic TBD- Date will be moved due to State holiday, new date TBD

8:30-9:30am at Location TBD

Remote participant details: TBD

Topics May Include:

- Identity Management (IDM)
- IT Security- Travis Schack State CISO Security Brownbag Events
- Mobile IT Strategy
- Business Enablement Tools
- Innovation **PLANNED**
- Standards
- Project/Portfolio Management
- Green IT
- Collaboration and Business Enablement Tools
- Network Solutions PLANNED- MPLS 12/20/2011
- Software as a Service (SaaS)
- Commercial Off-The-Shelf Solutions (COTS)
- Business Intelligence Solutions
- Cloud Strategy Solutions PLANNED
- Business Process Management (BPM) PLANNED