

Office of Behavioral Health and Housing

DOMESTIC VIOLENCE PROGRAM STRATEGIC PLAN



The Domestic Violence Program is the state government entity responsible for administering funding to Colorado's community-based domestic violence crisis centers (funded crisis centers) as well as providing technical assistance, training, and consultation to state, county, and other programs. As such, the Domestic Violence Program works collaboratively with CDHS programs, and county and non-governmental agencies to develop state domestic violence policy, address legislative issues, and measure the effectiveness and quality of domestic violence programs.

VISION

Promote and sustain a culture free of domestic violence for all Coloradans.

MISSION

To serve as the state government authority on domestic violence issues by providing leadership, guidance, and awareness within government agencies and ensuring grant funded programs deliver optimal services to victims of domestic violence.

Original Draft 2009 ~ Updated 2010 ~ Next Review 2011

A1 FOUNDATION GOAL

Establish the Domestic Violence Program (DVP) as the authority within state government for issues involving safety, security, and independence for victims of domestic violence

	Objectives	Status/Delivery
A1.1	Transition from a single-faceted funding program toward a multifaceted division.	<ul style="list-style-type: none">• Ongoing• Review March 2011
A1.2	Adopt revised state rules used to govern the DVP, outline eligibility for DVP funding and provide funded crisis centers with required standards of service. Conduct annual review.	<ul style="list-style-type: none">• Completed August 2009• Review March 2011• Revisions October 2011
A1.3	Submit to OBHH managers and CDHS executive management a report establishing partnership activities with the Departments of Public Safety, Public Health and Environment, Corrections and Education.	<ul style="list-style-type: none">• Ongoing• Report March 2011
A1.4	Develop a partnering plan with CDHS agencies including the Supportive Housing and Homeless Programs, the Division of Behavioral Health, Child Support Enforcement, and Aging and Adult Services.	<ul style="list-style-type: none">• Ongoing• Plan October 2011
A1.5	Act as the liaison with funded crisis centers and state government.	<ul style="list-style-type: none">• Ongoing
A1.6	Advocating for funded crisis centers to various state government entities.	<ul style="list-style-type: none">• Ongoing• Review October 2011
A1.7	Procure necessary resources and funds to meet strategic goals and objectives.	<ul style="list-style-type: none">• Ongoing• Review October 2011

A2 FOUNDATION GOAL

Establish and sustain domestic violence prevention and services as priority initiatives within state government.

	Objectives	Status/Delivery
A2.1	Lead an interdepartmental domestic violence coordinating council within state government to information share and address intersections.	<ul style="list-style-type: none">• Established August 2009• Ongoing/meets bi monthly
A2.2	Secure adequate staffing to ensure optimal and effective delivery of strategic goals.	<ul style="list-style-type: none">• Ongoing• Review October 2011
A2.3	Develop an intradepartmental domestic violence coordinating and integrating opportunity (CDHS Summit on DV).	<ul style="list-style-type: none">• Ongoing• Convened September 2010• Review October 2010• Report November 2010• Review March 2011

A3 FOUNDATION GOAL

Develop and establish funding distribution processes that promote effective and efficient delivery of services by funded crisis centers.

	Objectives	Status/Delivery
A3.1	Establish and maintain subcommittee of the Funding Recommendation Committee to examine funding process and make actionable recommendations annually.	<ul style="list-style-type: none">• Convened September 2009• Completed February 2010• Review November 2010• Ongoing/meets as needed
A3.2	Define criteria and philosophy for funding priorities. Conduct annual review.	<ul style="list-style-type: none">• Completed June 2010• Review November 2010
A3.3	Disseminate to stakeholders annually.	<ul style="list-style-type: none">• Completed March 2010• Review November 2010
A3.4	Ensure fair and equitable distribution of funds and resources annually.	<ul style="list-style-type: none">• Completed October 2010• Review March 2011

A4 FOUNDATION GOAL

Evaluate and provide oversight to ensure that funded crisis centers comply with state rules and standards.

	Objectives	Status/Delivery
A4.1	Develop a process to conduct a site visit to 30% to 40% of all programs annually.	<ul style="list-style-type: none">• Completed 2010• Review January 2011
A4.2	Issue site visit reports and follow up with technical assistance.	<ul style="list-style-type: none">• Ongoing/meets as needed
A4.3	Develop a comprehensive best practices guide to serve as a resource for delivery of services.	<ul style="list-style-type: none">• Refer to CCADV
A4.4	Develop an administrative guide to support funded crisis centers to meet contractual obligations and to enhance organizational capacity.	<ul style="list-style-type: none">• Draft March 2011• Complete October 2011
A4.5	Continue to collaborate with Colorado Coalition Against Domestic Violence to ensure provision of technical assistance to funded crisis centers.	<ul style="list-style-type: none">• Ongoing/meets monthly

A5 FOUNDATION GOAL

Procure the necessary resources and funds to meet strategic goals and objectives, and to carry out the DVP mission and vision effectively and efficiently.

	Objectives	Status/Delivery
A5.1	Identify needs and priorities annually.	<ul style="list-style-type: none">• Ongoing• Initiate January 2011 • Report April 2011• Plan June 2011
A5.2	Explore appropriate funding and develop potential resources.	<ul style="list-style-type: none">• Ongoing• Review July 2011
A5.3	Attain appropriate resources and funding.	<ul style="list-style-type: none">• Ongoing• Review October 2011
A5.4	Manage and track financial, performance, and reporting requirements.	<ul style="list-style-type: none">• Ongoing• Review October 2011

B1 TRAINING, EDUCATION, AND CUSTOMER SERVICE GOAL

Provide training and awareness opportunities for managers and staff in CDHS, county, and other state government entities.

	Objectives	Status/Delivery
B1.1	Conduct a needs assessment and plan for CDHS training.	<ul style="list-style-type: none">• Initiate March 2011• Complete June 2011• Plan October 2011
B1.2	Conduct a needs assessment and plan for other state government training.	<ul style="list-style-type: none">• Initiate March 2011• Complete June 2011• Plan October 2011
B1.3	Continue to explore various methodology and delivery modes for all training and awareness sessions.	<ul style="list-style-type: none">• Initiate May 2011• Plan October 2011
B1.4	Conduct a needs assessment and plan for county human services training.	<ul style="list-style-type: none">• Initiate September 2011• Complete December 2011• Plan March 2012

B2 TRAINING, EDUCATION, AND CUSTOMER SERVICE GOAL

Promote domestic violence awareness to all Coloradans.

	Objectives	Status/Delivery
B2.1	Complete 25 State Employee Domestic Violence Awareness Project sessions in partnership with the Colorado Bar Association and Colorado State Employees Assistance Program.	<ul style="list-style-type: none">• Completed May 2010
B2.2	Develop a Colorado interactive map, which shows DV service providers and resources.	<ul style="list-style-type: none">• Completed January 2010
B2.3	Promote funded crisis centers.	<ul style="list-style-type: none">• Initiated June 2010• Plan December 2010

B3 TRAINING, EDUCATION, AND CUSTOMER SERVICE GOAL

Provide customer service through technical assistance and information sharing to funded crisis centers.

	Objectives	Status/Delivery
B3.1	Complete technical assistance forums for funded crisis centers.	<ul style="list-style-type: none">• Completed December 2009• Ongoing
B3.2	Provide information and respond to inquiries strategically and as needed.	<ul style="list-style-type: none">• Ongoing
B3.3	Support funded crisis centers through support of CCADV to provide technical assistance and organizational development.	<ul style="list-style-type: none">• Ongoing

C1 COLLABORATION AND LEVERAGE GOAL

Strengthen relationships, access, and coordination with stakeholders statewide to broaden DVP support.

	Objectives	Status/Delivery
C1.1	Consult and provide technical assistance to the Colorado Coalition Against Domestic Violence domestic violence funding bill (SB 09 68).	<ul style="list-style-type: none">• Completed May 2009
C1.2	Deploy a comprehensive website to enhance stakeholder information sharing.	<ul style="list-style-type: none">• Initial Deployment 2008• Ongoing

C1.3	Compile a comprehensive stakeholder list (Domestic Violence Offender Management Board, CCADV, etc.) in order to encourage continued communication, coordination, and collaboration.	<ul style="list-style-type: none"> Completed August 2009
C1.4	Use site visits with funded crisis centers as a means of building and improving relationships and support.	<ul style="list-style-type: none"> Ongoing
C1.5	Continue to coordinate and collaborate with CCADV, other non-governmental and governmental agencies to maximize resources and maintain strong, positive relationships.	<ul style="list-style-type: none"> Ongoing

C2 COLLABORATION AND LEVERAGE GOAL

Improve technical system performances to support funded crisis centers and internal operations.

	Objectives	Status/Delivery
C2.1	Identify solutions for data collection	<ul style="list-style-type: none"> Plan June 2011 Plan June 2011
C2.2	Develop and deploy a web-based database collection system.	<ul style="list-style-type: none"> Complete March 2012 Complete March 2012